

LEGAL SERVICES CORPORATION  
BOARD OF DIRECTORS

MEETING OF THE  
AUDIT COMMITTEE

OPEN SESSION

Friday, April 15, 2011

3:55 p.m.

The Westin Hotel - Richmond  
6631 West Broad Street  
Richmond, Virginia 23238

COMMITTEE MEMBERS PRESENT:

Harry J.F. Korrell, III, Acting Chairman  
Victor B. Maddox (by telephone)  
Gloria Valencia-Weber

OTHER BOARD MEMBERS PRESENT:

(None)

## STAFF AND PUBLIC PRESENT:

James J. Sandman, President

Kathleen Connors, Executive Assistant to the President

Stephen Barr, Communications Director, Office of  
Government Relations and Public Affairs

Alice C. Dickerson, Director, Office of Human Resources

Jeffrey E. Schanz, Inspector General

Laurie Tarantowicz, Assistant Inspector General and  
Legal Counsel, Office of the Inspector General

Ronald "Dutch" Merryman, Assistant Inspector General  
for Audit, Office of the Inspector General

David Maddox, Assistant Inspector General for  
Management and Evaluation, Office of the  
Inspector General

Joel Gallay, Special Counsel to the Inspector General,  
Office of the Inspector General

Janet LaBella, Director, Office of Program Performance

Jeffrey J. Morningstar, Director, Office of Information  
Technology

Michael A. Genz, Program Counsel III, Office of Program  
Performance

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## 1 P R O C E E D I N G S

2 (3:55 p.m.)

3 CHAIRMAN KORRELL: I call to order the meeting  
4 of the Audit Committee of Legal Services Corporation  
5 Board of Directors, duly noticed in the Federal  
6 Register.

7 The first item is approval of the agenda,  
8 which is found at page 93 of board book. I'd entertain  
9 a motion.

## 10 M O T I O N

11 PROFESSOR VALENCIA-WEBER: Gloria  
12 Valencia-Weber. I'll move to approve the agenda.

13 CHAIRMAN KORRELL: I'll second.

14 Not much reason to call for a vote at this  
15 point.

16 PROFESSOR VALENCIA-WEBER: No.

17 CHAIRMAN KORRELL: The agenda's approved.

18 The next item is approval of the minutes of  
19 the committee's January 28, 2011 meeting.

## 20 M O T I O N

21 PROFESSOR VALENCIA-WEBER: I so move.

22 CHAIRMAN KORRELL: I'll second.

1           There being no objection, the minutes are  
2 approved.

3           The third item on the agenda is the review of  
4 the audit committee charter, and to consider and act on  
5 possible changes.

6           We simply have not had enough time since our  
7 last meeting to investigate all the issues raised by  
8 the charter. And particularly with Victor joining us  
9 here momentarily by phone, it's not the kind of  
10 conversation that think we can have telephonically. I  
11 think we need to be in person.

12           I know the Office of the Inspector General has  
13 been doing some work to get us some information. I  
14 think we'll get similar help from the General Counsel's  
15 Office at the Corporation. And so I think what we'd  
16 like to do is postpone discussion of that item until  
17 our next committee meeting. And whether we do that by  
18 a telephone meeting or our next regular board meeting,  
19 I think we'd like to postpone that.

20           We could probably get a motion on that,  
21 Gloria.

22 //

1 M O T I O N

2 PROFESSOR VALENCIA-WEBER: I move for the  
3 postponement of the consideration of the committee  
4 charter.

5 CHAIRMAN KORRELL: I'll second it.

6 Seeing no objection, we'll postpone that.

7 Our next item is the quarterly review of the  
8 403(b) plan performance with Ms. Dickerson giving us a  
9 report. Is Ms. Dickerson on the telephone?

10 (No response.)

11 CHAIRMAN KORRELL: Perhaps she will be  
12 shortly. So on the telephone, we're looking for Vic  
13 Maddox and Alice Dickerson. Any idea if they're going  
14 to be joining us soon?

15 (Pause)

16 CHAIRMAN KORRELL: I think it makes sense to  
17 wait for Vic for the report, particularly the report on  
18 the audit committee follow-up. Jim, you had something?

19 (Pause)

20 CHAIRMAN KORRELL: It doesn't often happen  
21 that we're this much ahead of schedule. I mean, we're  
22 at least three or four minutes ahead of schedule. It

1 doesn't happen very often.

2 Did someone just join the call?

3 MR. MADDOX: Hello. It's Victor Maddox.

4 CHAIRMAN KORRELL: Hi, Victor. It's Harry.

5 MR. MADDOX: Hi, Harry.

6 CHAIRMAN KORRELL: We started the meeting a  
7 few minutes early, mostly because I think we're trying  
8 to wrap things up a little early today. And we've just  
9 gone through approving the agenda, the minutes, and  
10 postponed consideration of the audit committee charter.

11 MR. MADDOX: Excellent.

12 CHAIRMAN KORRELL: We are about to start the  
13 quarterly review of the 403(b) plan performance, and  
14 we're just waiting for Ms. Dickerson to join us on the  
15 line.

16 MR. MADDOX: Excellent. I appreciate your  
17 chairing in my absence today.

18 CHAIRMAN KORRELL: Big shoes to fill, but I  
19 will try my best.

20 While we're waiting for Alice to join us,  
21 Dutch, are you ready to talk about the audit?

22 MR. MERRYMAN: Yes, sir.

1           CHAIRMAN KORRELL:  So if there's no objection,  
2  I'd like to just swap two agenda items, and we'll start  
3  with the audit follow-up questions, which is item No. 5  
4  on the agenda, now that we've got Victor on the phone.

5       And at the table, we've been joined by David  
6  Richardson (sic) and the Inspector General.

7           (Pause)

8           CHAIRMAN KORRELL:  Alice, did you just join  
9  us?

10          (No response.)

11          CHAIRMAN KORRELL:  No.

12          MR. MERRYMAN:  I will be very brief.

13          CHAIRMAN KORRELL:  Great.  I'm sorry.  I meant  
14  Dutch, not David.

15          MR. MERRYMAN:  Thank you, sir.  The item No. 5  
16  was really a placeholder last time when we presented  
17  the audit statements.  We said we'd come back, give you  
18  a chance to look at it.  If you had any questions, we'd  
19  answer those questions.  And so we put a placeholder so  
20  we can ask.

21                 If you have questions that you want to ask  
22  about the corporate audit, I'll be glad to try to

1 answer those now. Or if not, I can take them and  
2 provide a written response. That's one item.

3 The only other item I have in this section is  
4 to let all the board members know that we have done an  
5 assessment of the work in its entirety, and decided not  
6 to exercise the option year of the contract for the  
7 corporate auditor. And we will be putting out an RFP  
8 to select a corporate auditor for next year. So we'll  
9 be going forth with the bid process.

10 CHAIRMAN KORRELL: Thank you.

11 Vic, I know you wanted to make sure that you  
12 could call in for this. Did you have any questions  
13 about the follow-up on the audit?

14 MR. MADDOX: I really don't. I talked with  
15 Dutch last week, and I didn't have any questions. I  
16 don't have any questions now, so I think we're in good  
17 shape with the audit.

18 I also do not have any objection about putting  
19 out the RFP. In light of the events of the last audit,  
20 I think it makes perfect sense.

21 CHAIRMAN KORRELL: Okay. Anybody else have  
22 any questions for Mr. Merryman?

1 (No response.)

2 CHAIRMAN KORRELL: No questions.

3 MR. MERRYMAN: Thank you.

4 CHAIRMAN KORRELL: Thank you.

5 The next item on our agenda is a briefing by  
6 the Inspector General. And Jeff Schanz is here.

7 MR. SCHANZ: I spoke with Mr. Korrell on that,  
8 and I'm going to defer that discussion for the full  
9 board tomorrow afternoon. I don't believe I have  
10 anything that requires audit committee action, and I  
11 would like to present it to the full board tomorrow.  
12 Thank you, if that's okay.

13 CHAIRMAN KORRELL: While we have the Inspector  
14 General here, does anybody have any questions for the  
15 Inspector General?

16 (No response.)

17 CHAIRMAN KORRELL: I don't see any. Thank  
18 you.

19 MR. SCHANZ: Okay. Thank you.

20 CHAIRMAN KORRELL: Shall we check again to see  
21 if Ms. Dickerson is available on the line?

22 MS. DICKERSON: Yes. I'm on the line.

1           CHAIRMAN KORRELL: Excellent. Thank you. So  
2 we're going to return to item No. 4 on the agenda,  
3 which is the quarterly review of the 403(b) plan  
4 performance. And Alice Dickerson is the director of  
5 Human Resources, and we'll turn to her next. Thank  
6 you.

7           MS. DICKERSON: Thank you. As I reported to  
8 you in the January meeting, we were still considering  
9 some of the outstanding items in the consideration of  
10 adopting Mesirow as our fiduciary. Those have now been  
11 resolved to the satisfaction of LSC's General Counsel's  
12 Office, and so we are moving forward on going ahead and  
13 executing the agreement to have them be our fiduciary.

14           We have also, as reported in my memo,  
15 purchased a million dollars of fiduciary insurance, and  
16 the premiums for that will be approximately \$1292 a  
17 year. So I think that from a fiduciary standpoint,  
18 we're in a good position at this point.

19           I had indicated in my memo to you that I did  
20 not have the performance information for the first  
21 quarter of 2011 at the point I had to submit the memo  
22 for the board book. However, I do have it now. I have

1 sent an e-mail to the board with attachments of that  
2 information.

3 I'm happy to report that despite the market  
4 volatility during this quarter, most of our funds are  
5 doing quite well. I've included copies of investment  
6 performance for you for the quarter, and the fund  
7 rankings as compared to other funds in their asset  
8 classes are good.

9 I have received also a copy of the peer  
10 analysis and review report for the quarter ending  
11 12/31, and that is also good news. It indicated that  
12 most of the funds in the Mesirow funds lineup that we  
13 adopted in the last quarter of the year were rated four  
14 stars, which is strong, or five stars, which is  
15 superior, as compared to other funds in their asset  
16 class.

17 There is one development that I need to make  
18 you aware of, and that is that we have recently been  
19 advised by AUL that there is a technical issue related  
20 to the merger of the plan at the end of 2009. At that  
21 time, we merged our non-ERISA tax-deferred annuity plan  
22 with our 403(b) thrift savings plan.

1           And the reason for that was because if we had  
2 not, we would have had to adopt a new plan document for  
3 the 403(b) tax-deferred annuity, and our outside  
4 benefits counsel recommended that instead of doing  
5 that, that we simply merge the two plans, which we did.

6           Now we are being told that we need to make a  
7 plan amendment that will go back to January of 2010  
8 because there was a technical error in the -- the TDA  
9 plan allowed, of course, participation for the  
10 employees in our federal plan. Actually, I guess I  
11 should refresh some of you because you were probably  
12 not on the board at the time that this occurred.

13           The TDA plan that I'm referring to only had  
14 five participants at the time, and they were five  
15 participants who had participated previously, or still  
16 participate, I should say, in the federal benefits  
17 plan, which most of our employees were excluded from  
18 back in 1988.

19           It was due to the technical corrections for  
20 FERS, which is the Federal Employee Retirement System.

21           And the employees who were in the civil service plan  
22 at that time were grandfathered, so they could stay.

1           But at that time, they didn't have or they had  
2 just developed the thrift savings plan, and we had had  
3 this TDA that went back prior to the time that the  
4 federal government developed that. So there were only  
5 federal employees in this plan, and it was only their  
6 own contributions. The Corporation made no  
7 contributions to this.

8           In any case, the amendment that we now need to  
9 make is that in our 403(b) thrift savings plan, there  
10 was an exclusion for participation of these employees  
11 because they were getting employer contributions under  
12 the federal plan. So of course LSC would not also then  
13 contribute for them in our private plan.

14           So that plan had this exclusion from  
15 participation of those employees. When they were  
16 merged, when the two plans were merged, the exclusion  
17 from participation was not eliminated, and in addition  
18 to that having should have been eliminated, there was  
19 also a provision that should have been added that the  
20 TDA employees would not be eligible to receive employer  
21 contributions.

22           So it's merely a technical correction of

1 excluding this -- or, rather, eliminating this  
2 exclusion that now is in the 403(b) thrift savings plan  
3 from eliminating those employees for participation to  
4 now adding the clause that will make -- or the  
5 provision that will make them not eligible to receive  
6 employer contributions.

7           From the time of the merger, these employees  
8 have been participating in the 403(b). They have not  
9 been receiving contributions. There's no harm.  
10 There's no foul. It's merely a technical correction.

11           Do you have any questions on that?

12           CHAIRMAN KORRELL: This is Harry. So can you  
13 tell us what the next step is and what you need from  
14 the board?

15           MS. DICKERSON: Yes. We are waiting for AUL  
16 to send us the suggested language for the plan  
17 amendment. Once we receive that, then we will draft it  
18 and send it to the board for approval so that we can  
19 then go ahead and execute the plan amendment.

20           CHAIRMAN KORRELL: Thank you very much.

21           Any questions from the board? Jim? Anybody  
22 else?

1 (No response.)

2 CHAIRMAN KORRELL: Seeing no questions, thank  
3 you very much.

4 MS. DICKERSON: You're very welcome.

5 One other thing I could also report on. In  
6 January I reported that the total assets for the plan  
7 were \$15,338,000. We are now at \$16 million, and when  
8 we back out the employee contributions, it looks like  
9 the plan has actually gained almost \$500,000 again.

10 So the performance, as I said, despite the  
11 volatility of the market has been very good.

12 CHAIRMAN KORRELL: Thank you very much.

13 MS. DICKERSON: And I think that concludes my  
14 report.

15 CHAIRMAN KORRELL: Excellent. Any questions  
16 from anybody else?

17 MR. MADDOX: Not from me.

18 CHAIRMAN KORRELL: The next item on the agenda  
19 is No. 7, briefing on technology security. And Jeff  
20 Morningstar, director of the Office of Information  
21 Technology, is going to give us a report.

22 MR. MORNINGSTAR: I have a PowerPoint

1 presentation to follow along with.

2 My name is Jeff Morningstar, and I'm the  
3 director of Office of Information Technology. And I'm  
4 going to discuss the 15 major reasons businesses  
5 experience breaches in technology, why they are  
6 breaches in technology, and what LSC IT security has  
7 done to prevent this.

8 The first one is out-of-date software.  
9 Out-of-date software is basically software that hasn't  
10 been patched or updated. This poses a risk because a  
11 lot of the patches and updates have to deal with  
12 plugging up security holes.

13 At LSC, we use a product called PatchLink to  
14 update our desktops. It's automatic and we can do it  
15 remotely. With our servers, we update them right now  
16 manually; we're in the process of implementing  
17 Microsoft's Update Server, which will automate this  
18 process.

19 Some companies refuse to upgrade to newer  
20 software because of the pricing. It's very expensive.

21 Newer software, new versions of software, for example,  
22 going from Microsoft 2003 to 2007, it addresses not

1 only performance, but it addresses security issues,  
2 too.

3           What we do at LSC is we use our nonprofit  
4 status to get the best pricing we can. We go through  
5 companies like Tech Soup, CDW, Tiger Direct, and we get  
6 pricing as low as ten cents on the dollar for software  
7 applications and operating systems.

8           We also have software maintenance plans for  
9 our core business software, which would be our Sun  
10 Systems accounting systems; our HRVantage, which is our  
11 HR, human resource, software; our Cisco switching  
12 structure; our firewalls; and other software products  
13 along the same lines. With these maintenance plans,  
14 they include upgrades, all the patches, and also  
15 telephone support.

16           Poor to nonexistent spam filtering is a huge  
17 problem -- not that it just lets through unwanted  
18 e-mails, but along with those unwanted e-mails, 22  
19 percent of all spam carries viruses. At LSC, we use  
20 MailMarshal, which is considered the number one  
21 anti-spam software on the market. It's built on  
22 multiple anti-spam engines, and also filters out all

1 the viruses. A very effective tool.

2           It also has a quarantine feature. If things  
3 do get trapped that are false positives -- say,  
4 something is recognized as being spam that's not -- we  
5 have it there for 30 days to release it. And we're in  
6 the process of setting these quarantine boxes up for  
7 individuals to monitor their own in case they get  
8 trapped.

9           Loss of data storage devices -- this is an  
10 issue because somebody could find a device and you'd  
11 have unauthorized access to corporate data. At LSC, we  
12 ask staff to save their documents to WorkSite, our  
13 document management system, which is backed up every  
14 night.

15           We also ask them -- excuse me. With the smart  
16 phones, our cell phones, we have the ability to  
17 remotely wipe the phone clean of data whatsoever  
18 through our Microsoft Exchange server and our  
19 BlackBerry Express server.

20           If laptops are lost, they're password  
21 protected. If a person does find it, they'd have to be  
22 a hacker to get into it. Usually when people find

1 lost -- or people steal laptops, they wipe the  
2 operating system clean, which wipes the data anyway.

3           Loss of controlled building access badges: At  
4 LSC, we have Datawatch badges. The Datawatch badges  
5 not only get into the separate floors that you work on,  
6 but for the IT staff, it gets certain IT staff into the  
7 server room where they'd have physical access to the  
8 servers and the switches. If these are lost, people  
9 are instructed to contact the Office of Human  
10 Resources. They'll contact Datawatch and deactivate  
11 the badge.

12           At our disaster recovery site in Middletown,  
13 Virginia, which is about 90 miles southwest of  
14 Washington, D.C., it's run by Experis. If we lose our  
15 data badge there, we call up Experis and they  
16 deactivate the badges for us.

17           Unfettered personal web browsing: This is a  
18 problem because when people go to inappropriate sites,  
19 or not even inappropriate sites, but some sites do have  
20 malicious software attached to it that can be and will  
21 be downloaded to your PC or your computer without you  
22 knowing about it.

1           At LSC, we block out inappropriate sites with  
2 our firewall. Our firewall is SonicWALL. It's  
3 considered one of the best firewalls on the market, and  
4 it keeps our staff from going to sites that are  
5 inappropriate, and in doing so, protects from things  
6 getting downloaded that shouldn't.

7           Poor physical security for equipment: All the  
8 equipment for our servers and our network components  
9 are stored in a room that has a Datawatch card on.  
10 And, as I said just a few minutes ago, only limited IT  
11 staff have access to this room.

12           The Datawatch also keeps a running log of who  
13 enters the room, and if somebody does enter the room,  
14 if there is an issue, we have security cameras in the  
15 room that are motion-sensitive, and they also have  
16 night vision features on them. So even if the room's  
17 completely dark, you see it in black and white. And  
18 this is saved for 30 days, and we have somebody  
19 reviewing it on a daily basis.

20           Outsourced IT support is an issue for a few  
21 reasons. The first reason is, there's initially hardly  
22 any accountability when you're working with outsourced

1 companies. The other reason is there's usually a high  
2 turnover. Another reason is there's a loss of  
3 institutional knowledge. But not outsourcing, you  
4 avoid these possible security breaches.

5           At LSC, we do not outsource any of our IT  
6 staff, and when we do use consultants, we use  
7 product-certified consultants to implement new  
8 products. Product-certified consultants are  
9 consultants that are in partnership with the company  
10 who produced the hardware or the software, and they're  
11 the best and most certified people to assist us.

12           Employees not trained in proper information  
13 security practices: If individuals aren't trained on  
14 how to set up the firewall or set up the proper  
15 security on desktops, these leave gaping holes in our  
16 security.

17           Our IT staff, each individual, goes to  
18 approximately one week of training a year for business  
19 application softwares and also the IT softwares that  
20 run behind the scenes. They are also taking webinars  
21 and going to seminars on IT security.

22           Employees passwords and screens not being

1 policed: If somebody gets your password, or walks past  
2 your desk and your screen is on, they can sit down and  
3 they can do everything you can do on that computer. At  
4 LSC, our password strength is set to eight alphanumeric  
5 characters and is good for 180 days. After 180 days,  
6 the system automatically notifies them to change their  
7 password -- it's mandatory -- and they don't have the  
8 ability to use a password they've used before in the  
9 past.

10           With our desktops, if somebody gets up and  
11 walks away from their desktop, the desktops are all set  
12 to go into an autolocked feature after 15 minutes of  
13 inactivity. For our accounting department, our HR  
14 department, and Office of Legal Affairs, this is set to  
15 five minutes' inactivity.

16           Disaster recovery site, third party data  
17 storage with inadequate security: This opens you up  
18 for unauthorized access of corporate data. What we do  
19 at LSC is we have our backups stored locally in our  
20 server room. We also have backups stored locally at  
21 Bank of America, which is about three blocks down; we  
22 use a security box at the bank to store backup tapes

1 in. And we also store backup tapes and removable hard  
2 drives at our DR site out in Middletown, Virginia,  
3 which is a secured facility.

4           Improper disposal of information: Basically  
5 would be along the lines of donating equipment without  
6 wiping the hard drives clean, or throwing it away  
7 without wiping the hard drives clean. At LSC, we use a  
8 product called Diskrub which wipes the hard drives  
9 clean of all data to the point of DOD data removal  
10 standards before we donate or dispose of the equipment.

11           Lax file permissions: Lax file permissions  
12 would put you in a situation where people don't have  
13 proper access to the proper files that they need to  
14 have access to. At LSC, our document management  
15 system, WorkSite, has a very strict file permission  
16 structure built within it.

17           Also, each department at LSC has a WorkSite  
18 administrator that delegates the appropriate file  
19 permissions to the individuals in that department, with  
20 the approval of the department director. Also, we have  
21 some shared drives on the network, and these shared  
22 drives are locked down with Microsoft's Active

1 Directory security.

2 Internal security breach: This is probably  
3 the worst-case scenario. This is when you would have  
4 somebody withinside (sic) the organization, maybe in  
5 OIT, that is inappropriately accessing corporate data  
6 or wreaking havoc on the system.

7 At LSC, we protect ourselves with a piece of  
8 software called Spector360, which monitors all server  
9 activity on three levels. It monitors all keystrokes  
10 on each server, monitors all screenshots, and it  
11 monitors all the system activity withinside that box.  
12 We also use Microsoft Security Log to see who has  
13 logged on and accessed what security.

14 Fifteen, external attacks: These would  
15 basically come from hackers on the outside trying to  
16 get in to corporate data. We use SonicWALL for our  
17 firewall for our corporation, and that blocks out any  
18 hackers. It's the same firewall that corporate,  
19 government, and DOD uses. We also use Cisco's ASA  
20 firewall just for -- internal to the IT department for  
21 testing purposes.

22 Withinside our network, we have a location

1 where we set servers on the outside of our firewall  
2 that need to be made public -- for example, our web  
3 server. These are put into what you call the  
4 demilitarized zone. And if somebody tries to hack into  
5 our web server, it's protected to a certain level, but  
6 they will not be able to get to our network because the  
7 firewall stops there.

8           Once a year we have an outside security  
9 company -- for the last two years, we've used Patriot  
10 Technologies -- to do penetration testing and  
11 vulnerability testing on our network. It usually takes  
12 about a week and they produce a report, and if there  
13 are any vulnerabilities, they are patched up  
14 immediately. We also have a certified information  
15 security specialist on staff, and he does a penetration  
16 and vulnerability test approximately four times a year.

17           All these things that I've just discussed,  
18 these 15 topics, cover the whole aspect of IT security.

19       In covering these and seeing what LSC does with their  
20 IT security, I've painted a picture for you of complete  
21 coverage when it comes to IT security.

22           If anybody has any questions or concerns, I'm

1 open.

2 CHAIRMAN KORRELL: This is Harry. I just want  
3 to make sure I understand. Your report was not of 15  
4 areas of weakness that you or others have found in  
5 LSC's IT security, but in general, 15 areas of security  
6 breaches people need to be worried about?

7 MR. MORNINGSTAR: Yes. These are the 15 areas  
8 that all corporations need to worry about.

9 CHAIRMAN KORRELL: And in answering this, you  
10 cover your security concerns. I just want to make  
11 clear we weren't talking about areas of weakness  
12 someone identified at LSC.

13 MR. MORNINGSTAR: No.

14 CHAIRMAN KORRELL: Is there anything that you  
15 are concerned about in what you know and understand  
16 about LSC's IT security?

17 MR. MORNINGSTAR: No. I have no concerns at  
18 all with LSC's IT security.

19 CHAIRMAN KORRELL: Other questions? Julie?

20 MS. REISKIN: Two questions. One is, do you  
21 have any problems with Tech Soup and not being able to  
22 get enough licenses to keep up on the software because

1 your year is out?

2 MR. MORNINGSTAR: Yes. Actually, Tech Soup  
3 gives us the first 50 at roughly ten cents on the  
4 dollar, and then the rest are at a reduced rate but not  
5 much. So when we're buying licenses for desktop  
6 computers, the next 50 are more pricey.

7 MS. REISKIN: Oh, so you just pay for them,  
8 then, rather than wait?

9 MR. MORNINGSTAR: Yes. Yes, because you've  
10 got to wait a year.

11 MS. REISKIN: Yes. I know.

12 MR. MORNINGSTAR: And then for other companies  
13 like Spector360, because we're nonprofit, they knocked  
14 50 percent off right off the bat. So different  
15 companies handle it differently.

16 MS. REISKIN: Okay. And then around the  
17 password thing, I always wonder if making it so  
18 complicated, like the every 180 days -- I mean, I  
19 understand. But if that just leads people to do things  
20 like just saving it on -- you know, just having it  
21 saved or writing it down and taping it to your computer  
22 or just stuff because it is so hard to remember all

1 that.

2 MR. MORNINGSTAR: Yes. That's why we keep it  
3 at eight characters, alphanumeric, so just a number and  
4 then a word or a number, a word, and then a number.  
5 You can raise the security to a much higher level by  
6 having --

7 MS. REISKIN: Characters and --

8 MR. MORNINGSTAR: -- yes, case-sensitive and  
9 also special characters.

10 MS. REISKIN: Thank you.

11 CHAIRMAN KORRELL: I think Mr. Grey had a  
12 question.

13 MR. GREY: Mr. Chairman, not a question, a  
14 comment. Not wanting to cut anything short on this, we  
15 have been given the opportunity to visit the Virginia  
16 Museum. The time for that has arrived.

17 CHAIRMAN KORRELL: Excellent.

18 MR. GREY: And short of an earthquake --

19 CHAIRMAN KORRELL: We are actually -- this is  
20 our last agenda item. No I don't think there are any  
21 more questions, but I'll check.

22 Vic, are you on the line? Do you have any

1 questions?

2 MR. MADDOX: I am. I guess I just wanted to  
3 confirm that our IT folks think the likelihood of any  
4 sort of security breach is remote.

5 MR. MORNINGSTAR: Yes. It is remote. Any  
6 forms of security breaches at all are remote.

7 MR. MADDOX: That's good to know. Thank you.

8 Harry, no other questions from me. Thank you  
9 for chairing.

10 CHAIRMAN KORRELL: Happy to do it, Vic. Thank  
11 you.

12 Any public questions?

13 (No response.)

14 CHAIRMAN KORRELL: Our last item on the agenda  
15 is public comment. Do we have any general public  
16 comment?

17 (No response.)

18 CHAIRMAN KORRELL: And Jeff, thank you.

19 MR. MORNINGSTAR: Thank you.

20 CHAIRMAN KORRELL: Seeing no public comment,  
21 the second-to-last item is to consider and act on other  
22 business. Is there any other business to be brought

1 before the committee?

2 (No response.)

3 CHAIRMAN KORRELL: Mr. President, anything  
4 from you?

5 MR. SANDMAN: Nothing from me.

6 CHAIRMAN KORRELL: I'll consider a motion to  
7 adjourn.

8 M O T I O N

9 PROFESSOR VALENCIA-WEBER: I so move.

10 CHAIRMAN KORRELL: I'll second.

11 Being no objections, we're adjourned. Thank  
12 you, everybody.

13 (Whereupon, at 4:28 p.m., the committee was  
14 adjourned.)

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