LEGAL SERVICES CORPORATION BOARD OF DIRECTORS

MEETING OF THE BOARD OF DIRECTORS

OPEN SESSION

Saturday, April 16, 2011 10:19 a.m.

The Westin Hotel - Richmond 6631 West Broad Street Richmond, Virginia 23238

BOARD MEMBERS PRESENT:

John G. Levi, Chairman
Martha L. Minow, Vice Chairman
Sharon L. Browne (by telephone)
Robert J. Grey, Jr.
Charles N.W. Keckler
Harry J.F. Korrell, III
Laurie I. Mikva
Father Pius Pietrzyk, O.P.
Julie A. Reiskin
Gloria Valencia-Weber (by telephone)
James J. Sandman, ex officio

STAFF AND PUBLIC PRESENT:

- Kathleen Connors, Executive Assistant to the President
- Victor M. Fortuno, Vice President for Legal Affairs, General Counsel, and Corporate Secretary
- Katherine Ward, Executive Assistant, Office of Legal Affairs
- David L. Richardson, Treasurer and Comptroller
- John Constance, Director, Office of Government Relations and Public Affairs
- Jeffrey E. Schanz, Inspector General
- Laurie Tarantowicz, Assistant Inspector General and Legal Counsel, Office of the Inspector General
- Ronald "Dutch" Merryman, Assistant Inspector General for Audit, Office of the Inspector General
- David Maddox, Assistant Inspector General for Management and Evaluation, Office of the Inspector General
- Joel Gallay, Special Counsel to the Inspector General, Office of the Inspector General
- Linda Perle, Center for Law & Social Policy (CLASP)

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CLOSED SESSION

- 19. Approval of minutes of the Board's closed session annual meeting of January 27, 2011
- 20. Briefing by Management
- 21. Consider and act on personnel benefits matter
- 22. Briefing by the Inspector General
- 23. Consider and act on General Counsel's report on potential and pending litigation involving LSC
- 24. Consider and act on motion to adjourn meeting

Motions: 5, 5, 56, 60, 64, 70

- 1 PROCEEDINGS
- 2 (10:19 a.m.)
- 3 (Pledge of Allegiance)
- 4 CHAIRMAN LEVI: I now call to order the April
- 5 16, 2011 board meeting of the Legal Services
- 6 Corporation.
- 7 And do I have a motion to approve the agenda?
- 8 MOTION
- 9 DEAN MINOW: So moved.
- 10 CHAIRMAN LEVI: Second?
- MR. KORRELL: Second.
- 12 CHAIRMAN LEVI: All in favor?
- 13 (A chorus of ayes.)
- 14 CHAIRMAN LEVI: Can I have a motion to approve
- 15 both sets of minutes?
- 16 MOTION
- 17 DEAN MINOW: So moved.
- 18 MR. GREY: Second.
- 19 CHAIRMAN LEVI: All in favor?
- 20 (A chorus of ayes.)
- 21 CHAIRMAN LEVI: We're now on item 5. Mindful
- of my time, I'll keep it reasonably brief, for me.

- 1 We've been in office a year, and it's hard to
- 2 believe that a year ago we were in Tucson, Arizona. I
- 3 have to say that I've been thinking a lot about Tucson
- 4 since we were there, and I'm sure all of you have been,
- 5 too.
- 6 And I don't know whether the board ever
- 7 formally sent any kind of a note to our grantees out
- 8 there to let them know that we were thinking about
- 9 them, and I think we ought to do something along those
- 10 lines in some kind of a resolution, which I think would
- 11 be just in recognition of the tragic events that they
- 12 as a community have suffered and gone through.
- I will say I have stayed in touch with the
- 14 executive directors, a couple of them out there, and I
- 15 believe the community is coming back together and
- 16 working through this. But certainly an incredible turn
- 17 of events for them.
- 18 It's been a very busy year for all of us. For
- 19 you who came on the board with me, one of you before
- 20 me -- Laurie -- and for those of you who joined us a
- 21 few months later, it's probably been busier than you
- 22 expected.

- 1 And even as we know that, I think we have many
- 2 good initiatives underway. And I don't want to say we
- 3 can see the light at the end of the tunnel because I
- 4 think we can see that there's a lot of light still to
- 5 come, but that we can see that good progress is being
- 6 made.
- 7 I want to thank all of the board members for
- 8 their work on the budget, independently, working with
- 9 John Constance and his team, with Jim, and others.
- 10 Some of you came up and testified; Robert did. Some of
- 11 you wrote op-eds, worked with the states' Attorneys
- 12 General. And a word about the budget.
- 13 As we heard yesterday, this is not a time
- 14 for -- yes, we should be happy in some respects, but
- 15 this is not a time for self-congratulation. The
- 16 gravity of the circumstance that exists -- and I was
- 17 reminded again yesterday of the gravity of it when we
- 18 listened to the domestic violence panel -- that exists
- 19 in this country in the civil justice arena cannot be
- 20 overstated.
- 21 And I think, unfortunately, that the
- 22 circumstance that exists is well-understood by those in

- 1 the field and working and toiling in the vineyard every
- 2 day, and very much less well-understood certainly
- 3 outside the bar, but even within the bar.
- 4 And I think our own board has done so much in
- 5 the last year -- there are only 11 of us -- to try to
- 6 do what we can in our own communities to elevate the
- 7 knowledge. But that's a pulpit that we all have, and
- 8 an opportunity, and I really want to thank all of you
- 9 for using it effectively, and I hope you will continue
- 10 to.
- I want to thank Jim Sandman. I said to him
- 12 yesterday as we were walking through the beautiful
- 13 Richmond Museum, did he ever imagine a year ago that he
- 14 would be walking around a museum in Richmond, Virginia
- 15 with this motley crew? And we both laughed.
- 16 (Laughter.)
- 17 CHAIRMAN LEVI: But he is off to a terrific
- 18 start. I'm so grateful. I know we all are. This is
- 19 actually his first formal board meeting as president of
- 20 the Legal Services Corporation.
- 21 DEAN MINOW: Can we applaud?
- 22 CHAIRMAN LEVI: Yes, certainly.

- 1 (Applause)
- 2 CHAIRMAN LEVI: And thank you to Robert Grey
- 3 and to the Richmond law firms and the Virginia programs
- 4 for giving us a wonderful sense of not only the
- 5 Richmond community but the very impressive series of
- 6 programs that are taking place in the state of
- 7 Virginia. And we learned so much yesterday from the
- 8 pro bono panel and the outstanding work of the legal
- 9 community in Richmond particularly.
- 10 And also to our staff, our hardworking staff,
- 11 that even though we're only a few hours away from
- 12 Washington, nevertheless the setup, the detail work
- 13 that goes into putting a meeting like this
- 14 together -- I hope it isn't true that Kathleen was up
- 15 at 3:00 in the morning. It isn't, is it? Apparently
- 16 it is.
- 17 And thank you to Larry Tribe, who came to
- 18 Washington to address us. If you'll recall, maybe it's
- 19 been now so many days and with such action going on
- 20 that we've all forgotten that we were in Washington not
- 21 long ago, and that we had a fiscal oversight task force
- 22 meeting followed by Larry Tribe's terrific presentation

- 1 and then strategic planning exercise that I think got
- 2 us off to a very good start.
- Our calendar and our schedule, a word about
- 4 that. Some of you have said, now, tell me when the
- 5 Washington meeting is so I can precisely understand.
- 6 It is Wednesday, the 20th and Thursday, the 21st. And
- 7 the reason for that is that the State Bar of Washington
- 8 is having -- and the grantees are involved, some of
- 9 them, in this -- their annual meeting starting Friday.
- 10 So the programs asked if we could make a
- 11 slight adjustment. And so we have made that
- 12 adjustment. And Gloria is going to be working for
- 13 Thursday afternoon. So if you think of Wednesday and
- 14 Thursday as our traditional Friday and Saturday, it
- 15 means that around noon on Thursday, the formal meeting
- 16 of the board will be over.
- 17 But we will then -- courtesy of the work, I
- 18 hope, of Gloria and of Harry -- we will then be
- 19 visiting a Native American reservation, maybe some
- 20 tribal courts. And that field trip will take the
- 21 afternoon and evening on Thursday.
- 22 So in terms of planning your own schedules, I

- 1 think that's a very important -- we don't always go to
- 2 areas of the country that give us that opportunity.
- 3 When we are in the northwest corner of the country, we
- 4 have an opportunity to do that. And I think, as a
- 5 board, for many, many reasons, if you can make it, it
- 6 would be greatly appreciated. I do that we're asking a
- 7 lot of you.
- 8 And then the other thing that you heard from
- 9 the strategic planning is that our strategic planner is
- 10 asking for a day. I will coordinate with him, and
- 11 we'll figure out what works best and where. I know
- 12 that some of you have to work.
- 13 (Laughter.)
- 14 CHAIRMAN LEVI: I feel that, too. And so
- 15 extending meetings out so that they cover an entire
- 16 week doesn't necessarily seem like a great option. So
- 17 we'll see what we can do to make it work for
- 18 everybody's schedules; and also recognize that there's
- 19 still a fiscal task force that is likely to report at
- 20 that meeting in Washington, and that the pro bono task
- 21 force will likely have been launched at that point.
- I forgot to make sure -- and I'll take the

- 1 blame for this, although I do remember mentioning it,
- 2 but there hasn't been anything else going on in the
- 3 last month -- the need for a Law Day resolution. Mr.
- 4 Barr. But in any event, we don't have one.
- 5 Last year I put out a statement. Apparently
- 6 the annual practice has been that the president and the
- 7 chair issue a Law Day statement. I would prefer to
- 8 have a Law Day -- we'll just take a minute's break here
- 9 to say goodbye to Gloria.
- 10 (Multiple people say goodbye.)
- 11 CHAIRMAN LEVI: Are you going to dial back in?
- 12 PROFESSOR VALENCIA-WEBER: Yes, when I get to
- 13 the airport.
- 14 CHAIRMAN LEVI: Okay. And so I hope this year
- 15 that you'll grant me the privilege again of a Law Day
- 16 statement, since we don't -- and next year we'll move
- 17 to a resolution.
- 18 Then one final thing. It came up as we were
- 19 discussing with the Inspector General the question of
- 20 when might the GAO come around again. You know, I hope
- 21 when they come around again, we are absolutely ready
- 22 for them.

- 1 It's my anticipation that with the work that
- 2 we're doing together, that we should be happy to have
- 3 them -- nobody's happy to have them because of the
- 4 amount of work. But we are, I think, taking care of
- 5 what we need to and putting our house in order, and
- 6 that's the goal of this board.
- 7 And any time that anybody wants to come in and
- 8 take a look, we're open for that. I recognize, though,
- 9 the burden and the amount of work that it put to our
- 10 staff. And I hope that in getting this behind us and
- 11 doing the work that we're doing this year and I
- 12 anticipate next that we will convince all of those, not
- 13 just the Congress but also those private funders -- the
- 14 IOLTAs, the states, the foundations, that give to our
- 15 grantees -- that they can have confidence that their
- 16 money is being properly and well spent.
- 17 There's no substitute for that, and there
- 18 certainly is every expectation from this board that
- 19 that's the state that we're in today, and that that's
- 20 the it should be forevermore.
- 21 So with that, are there members' reports? Any
- 22 member wish to say anything?

- 1 (No response.)
- 2 CHAIRMAN LEVI: And Jim?
- 3 MR. SANDMAN: Thank you, Mr. Chairman.
- I started as president of LSC on January 31st.
- 5 I'd like to thank the board and the staff of LSC for
- 6 making me feel so welcome. This board was a very
- 7 significant positive for me in making the decision to
- 8 come to LSC, and I haven't been disappointed. I am
- 9 proud to work with you all, and appreciate your
- 10 support.
- I have never been a part of or even seen a
- 12 board as dedicated and committed as this one is, and as
- 13 energetic in the pursuit of the Corporation's mission.
- 14 Congratulations, and thank you for what you do.
- 15 And to the staff of LSC, I'd like to thank
- 16 them. People have been extraordinarily generous and
- 17 patient in helping me get up to speed. I'd like to
- 18 thank especially my predecessor as president, Vic
- 19 Fortuno, in helping me get oriented. He's been
- 20 enormously valuable to me.
- 21 I'd like to go over a few statistics from 2010
- 22 to give you a little bit of an overview of what's going

- 1 on out in the field. I'll give you a report on where
- 2 we stand in our 2011 TIG process. I'd like to explain
- 3 a little bit about what I've been up to since I
- 4 started, and offer you a few observations.
- 5 This slide shows the growth in cases closed
- 6 between 2008 and 2010. This is maybe the -- I can send
- 7 it to you. I will send it to you, and it will be part
- 8 of the record as well. This is in many ways the
- 9 primary metric that we use to measure the productivity
- 10 of our programs. Last year saw a 1.3 percent increase
- in cases closed over 2009, and 2010 showed a 4.8
- 12 percent increase since 2008.
- 13 I think the statistic in many ways shows some
- 14 of the limitations of the data that we collect. You
- 15 have heard over the last few days that our most recent
- 16 estimate is that the population eligible to be served
- 17 by LSC programs has increased by 17 percent since 2008;
- 18 65 million Americans, we now estimate, qualify for
- 19 services at LSC-funded programs.
- 20 You don't see that reflected in these numbers
- 21 here because we don't have any current effective way to
- 22 measure unmet demand, the number of people turned away,

- 1 cases we were unable to take on. And I would like to
- 2 try to figure out a better way to capture that,
- 3 particularly in an era as dynamic as the one in the
- 4 last few years has been.
- 5 I'd like to mention that we had wonderful
- 6 cooperation from the field in getting them to submit
- 7 their 2010 data early this year. When I started at the
- 8 end of January and began to do advocacy work on Capitol
- 9 Hill in February, I was dismayed to find that all I had
- 10 was 2009 data. And I found it embarrassing to have to
- 11 make our case with data that were then two years out of
- 12 date, particularly when we're looking at the increase
- in the poverty population that we've seen.
- So with John Constance's encouragement and
- 15 urging, I sent out a memo to the field asking for their
- 16 help in trying to make our case, and they responded
- 17 beautifully. And we were able to use much more recent
- 18 information much earlier than we have been able to do
- 19 so in prior years.
- We also have seen a significant increase in
- 21 the number of our cases closed that have been handled
- 22 by pro bono lawyers. The numbers you see on this slide

- 1 are part of the cases closed reflected on the prior
- 2 slide. 2010 saw a 3.6 percent increase over 2009, and
- 3 saw a 17 percent increase over 2008.
- 4 Cases closed by pro bono lawyers were 10
- 5 percent total cases closed in 2008, 11 percent in 2009,
- 6 and 12 percent in 2010. That corresponded with an
- 7 increase in LSC funding. I think it helps to make the
- 8 point that we can do more with pro bono resources when
- 9 we have more robust programs to do the intake the
- 10 placement and the training and provide support to
- 11 lawyers who are able and willing to take on cases pro
- 12 bono.
- 13 This slide shows the composition by subject
- 14 matter, by general subject matter, of the cases closed
- 15 over the past three years. And what it shows is that
- 16 there really hasn't been much of a change in the mix.
- 17 In all three years, family law was about 35 percent of
- 18 the caseload, and listing matters were about 25
- 19 percent. Income maintenance cases did rise from 11.1
- 20 percent in 2008 to 12.7 percent in 2010. Consumer
- 21 cases were 12.2 percent in each year.
- This, too, shows some of the limitations in

- 1 the data that we collect. I think some of the most
- 2 interesting developments have been not in the general
- 3 subject areas of the cases that we handle, but in the
- 4 details. What kinds of cases within each of these
- 5 areas?
- 6 We saw an increase last year in foreclosure
- 7 cases of 20 percent over the prior year. Unemployment
- 8 cases were up 10.5 percent, landlord/tenant cases were
- 9 up 7 percent, and domestic abuse cases were up 5
- 10 percent.
- 11 Those statistics, though, once you get down to
- 12 the details of the subject matter, depend very much on
- 13 accurate and complete reporting by the grantees. And
- 14 as you heard at one of our panels yesterday, people
- 15 have different views about how successful we are in
- 16 capturing information at that detail.
- 17 I think it's very important, both as a part of
- 18 the management of our programs and also in our
- 19 advocacy, to be able to have more complete and reliable
- 20 data on matters like that
- Generally, on data, I've noted that we need to
- 22 improve the timeliness of data reporting. We were

- 1 fortunate in being able to get our 2010 data in by
- 2 March of 2011, but we don't have anything approaching
- 3 realtime reporting of what's going on out in the field.
- 4 We don't have any significant data on the
- 5 outcomes of the cases that we handle. And that's
- 6 important for many reasons; to the extent that we're
- 7 trying to quantify the economic consequences of legal
- 8 aid, we have to be able to know what the outcome is,
- 9 whose economic benefit we're trying to measure before
- 10 we can make any progress. And as I mentioned, we don't
- 11 have any current reliable data on unmet need.
- 12 This slide shows funding for LSC programs over
- 13 the past three years, and it shows an overall increase
- 14 from one year to the next. Interestingly and
- 15 surprisingly, it shows that non-LSC funding increased
- 16 in 2010 over 2009, which was contrary to what we
- 17 expected to see. Funding from non-LSC sources went
- 18 from \$526.5 million in 2009 up to \$543 million, almost
- 19 \$544 million, in 2010.
- The next slide shows the breakdown of the
- 21 non-LSC funding to show what changed, and it explains
- 22 the surprise. If you look at the bottom bar on each

- 1 chart, non-LSC funding from federal sources, there was
- 2 a significant increase between 2009 and 2010. We don't
- 3 have the detail to explain that, but we expect that a
- 4 lot of it was stimulus funding, which will not be
- 5 available in 2011.
- 6 State funding decreased by about \$30 million
- 7 between 2009 and 2010, from \$154.7 million down to
- 8 125.3. IOLTA funding, down \$17 million from 2009 to
- 9 2010, but down a whopping \$44 million from 2008. Local
- 10 funding was down \$2 million. Private funding was down
- 11 \$3 million, and down a total of \$4.2 million from 2008.
- 12 I found it surprising that private funding
- 13 decreased from 2009 to 2010. The anecdotal information
- 14 had been that private contributions had rebounded in
- 15 2010, at least across charities generally. So I was
- 16 disappointed to see that.
- 17 Another increase was in carryover funding, the
- 18 top bar on the chart. That is carryover funding from
- 19 the prior fiscal year from non-LSC sources. I don't
- 20 know what explains the increase between 2009 and 2010,
- 21 but I think the story that this graph shows is that a
- 22 number of the areas of increase in 2010 will not show

- 1 increases in 2011. Quite the contrary. And I think
- 2 that where we've seen decreases in state funding, IOLTA
- 3 funding, and local funding, the magnitude of those
- 4 decreases is going to be larger in 2011.
- 5 FATHER PIUS: Probably, in many ways, our
- 6 grantees will be feeling a much larger hit this year
- 7 and next year. Even though we feel like we're coming
- 8 out of this recession for our grantees, it might just
- 9 be the opposite.
- 10 MR. SANDMAN: That's exactly right. We have
- 11 focused on the fact that our funding is discussing by
- 12 only 4 percent to the field. But that's only a part of
- 13 the story. It's always important to keep in mind that
- 14 on average, our grantees get only 43 percent of their
- 15 funding from LSC. Knowing what's going on in the rest
- 16 of the funding world is critically important to getting
- 17 a sense of how our programs are really doing.
- 18 I need to move to another set of slides, if
- 19 you can indulge me a moment, and talk about TIG funding
- 20 for 2011. The process of applications, considering
- 21 applications for technology initiative grants, has
- 22 started this year. We have incorporated the

- 1 recommendations of the Inspector General in terms of
- 2 documenting the reasons for our decisions, and I think
- 3 have a much more robust process in place this year than
- 4 we've had in prior years.
- 5 MS. REISKIN: Is that a letter of intent?
- 6 MR. SANDMAN: These are letters of intent.
- 7 These consider a letter of intent to be a preliminary
- 8 application to which we respond and invite a certain
- 9 number of those preliminary applicants to submit full
- 10 applications.
- We had 82 letters of intent submitted this
- 12 year, the same number as last year, but up from 57 in
- 13 2008. I think it's important to look at what the
- 14 distribution of the applicant pool is, and we had
- 15 applications from 47 different programs this year in 32
- 16 states. A number of programs submit multiple letters
- 17 of intent. They're looking for multiple grants for
- 18 different technology projects.
- 19 And we invited -- for the 82 letters of intent
- 20 that we received, 58 have been invited to submit full
- 21 applications for TIGs in 2011. That's 36 programs from
- 22 27 states.

- 2 applying and who's not applying. Are these the usual
- 3 suspects every year participating in this process, or
- 4 is there broad participation across all our programs in
- 5 applying for grants?
- 6 Over the past three years, 81 programs from 44
- 7 states have submitted letters of intent. That's 60
- 8 percent of all our grantees. But what that means is 40
- 9 percent of our grantees haven't participated in this
- 10 process, and we're looking at ways to try to involve
- 11 and reach out to those who haven't participated in the
- 12 process.
- The goal, I think, of TIG should be not only
- 14 to move good programs to better and best, but not so
- 15 good programs up to good, and to educate them about how
- 16 they can benefit from participation in this process.
- 17 So how have I been spending my time? I've
- 18 spent most of my time over the past two and a half
- 19 months on funding issues. I am now the proud owner of
- 20 a congressional staff ID card that lets me ride that
- 21 little subway under the Capitol. I am thrilled. I am
- 22 very easily pleased, and I feel really cool when I do

- 1 it.
- 2 (Laughter.)
- 3 MR. SANDMAN: As those of you who were on the
- 4 search communicate know, participating in the
- 5 legislative process was not a draw for me in coming to
- 6 this job. Quite the contrary. I regarded it as a
- 7 negative. And what I've learned in the last two and a
- 8 half months is that if you're lobbying for your own
- 9 organization and if you believe in its mission, the job
- 10 is not only doable but pleasant and very rewarding.
- 11 And I've been assisted enormously by our
- 12 government relations staff, by John Constance and by
- 13 Treefa and by Steve Barr, who've really gotten me up to
- 14 speed very quickly. And I had the privilege and honor
- 15 of testifying next to Robert Grey. If you ever have to
- 16 sit next to -- anybody looks good next to Robert Grey.
- 17 (Laughter.)
- 18 MR. SANDMAN: I've also been spending a lot of
- 19 time on outreach to other organizations in the legal
- 20 services world. I met with directors of the state
- 21 IOLTA programs in Atlanta shortly after I started.
- 22 I've met with people from NLADA, from CLASP, from the

- 1 American Bar Association, both the Standing Committee
- 2 on Legal Aid and Indigent Defendants and the Pro Bono
- 3 Committee.
- 4 The ABA's Pro Bono Committee is going to be
- 5 holding a pro bono summit in October of this year, and
- 6 I'm on the planning committee for that event. My focus
- 7 in planning for that event is to try to be sure that
- 8 the summit addresses the justice gap, that it looks at
- 9 not just increasing pro bono hours overall, but looks
- 10 at increasing pro bono hours in a way that will reduce
- 11 the justice gap.
- 12 Those are two different things. You can
- 13 increase pro bono hours without necessarily doing
- 14 anything to narrow the justice gap. And I hope that
- 15 the program takes a serious look at that.
- 16 I've met with and had regular communications
- 17 with the Department of Justice's Access to Justice
- 18 Initiative, I spoke at the annual conference of the
- 19 National Center for Medical-Legal Partnerships, I met
- 20 with Esther Lardent from the Pro Bono Institute, and
- 21 I'm going to be speaking at the annual meeting of state
- 22 Access to Justice Commissions in Nevada next month.

- 1 Some of my observations on my dealings with
- 2 these organizations: I think we need more and better
- 3 collaboration with ours who are involved in the same
- 4 work that we're involved in. Take, for example, the
- 5 state IOLTA programs.
- 6 The state IOLTA programs are in the same
- 7 business as LSC is. They are grant-making
- 8 organizations funding legal services programs, doing
- 9 assessments and evaluations of the programs they fund.
- 10 They're often funding our programs.
- But we don't have adequate coordination with
- 12 what they're doing. There are some real entrepreneurs
- 13 out there in the IOLTA world, and some of them, in
- 14 terms of the evaluations of the programs that
- 15 they're -- the kinds of evaluations that they're doing,
- 16 I think, are being very innovative and I think we can
- 17 learn from them.
- 18 We don't coordinate in a way that might allow
- 19 us to reduce the reporting burdens on our grantees. If
- 20 we're each requiring them to report different data, we
- 21 can be imposing reporting obligations on them that are
- 22 not terribly productive. I'd like to reduce the

- 1 reporting obligations on our grantees if we can do it
- 2 in a way that simultaneously improves efficiency and
- 3 effectiveness.
- I've also found that in many instances, our
- 5 grantees look to other organizations and not to LSC to
- 6 find out what each other is doing. A great example of
- 7 that is the National Center for Medical-Legal
- 8 Partnerships.
- 9 When I spoke at that conference, I sat at the
- 10 lunch that day with a group of lawyers from LSC-funded
- 11 programs in Ohio. And all of them had come to the
- 12 conference to find out what each other was doing in
- 13 medical-legal partnerships, but they really wouldn't
- 14 think to look to LSC to find out that kind of
- 15 information.
- I think there's a great opportunity for us to
- 17 do more to disseminate information between and among
- 18 our grantees. The group of people I sat with just -- I
- 19 was going to say "just happened to be," but it was more
- 20 that they were a group of young lawyers.
- 21 The group of people attending this conference
- 22 were overwhelmingly young. And I think there's a

- 1 reason for that, and the people I sat with told me
- 2 about it. They said that medical-legal partnerships
- 3 are a very hot draw in recruiting and retaining young
- 4 lawyers in the legal services field because they're
- 5 innovative. They're creative. They're where the
- 6 action is.
- 7 Medical-legal partnerships involve a legal
- 8 services organization teaming with a hospital or a
- 9 clinic or a group of doctors to try to provide
- 10 comprehensive services to people who may first have
- 11 presented as medical patients, but where the ultimate
- 12 solution to their problems involves a legal component.
- 13 So it may be dealing with substandard housing
- 14 or an environmental issue or income maintenance. And
- 15 the doctors realized that they could only get so far in
- 16 dealing with chronic recurring problems that had other
- 17 causes to them.
- 18 Interestingly, the initiative for
- 19 medical-legal partnerships has in most instances, I
- 20 believe, come from the medical end, not from the legal
- 21 end. It was the doctors who saw how a legal component
- 22 could help them better serve their patients. And in

- 1 fact, the lawyers I met at the conference told me that
- 2 they refer to the people they work, the individuals, as
- 3 "patients," not "clients."
- 4 But the lawyers that I met with were very
- 5 enthusiastic abut this, and I think that's exactly the
- 6 kind of entrepreneurship we need to be encouraging. It
- 7 really involves going to where the clients are and not
- 8 depending on them to show up at the door of a clinic or
- 9 find us in order to serve their needs.
- 10 A couple of other observations. There are a
- 11 number of entrepreneurs out there in the legal services
- 12 field. Many of them are in our programs. Many of them
- 13 are outside our programs. Many of them are in
- 14 organizations like Equal Justice Works or the Pro Bono
- 15 Institute. Some are in non-LSC-funded programs, and we
- 16 need to do a better job of tapping into what they know
- 17 and spreading what they know to LSC-funded
- 18 organizations.
- 19 A final observation. I gave you a long list
- 20 of organizations that I've been in touch with. The
- 21 access to justice world is very diffuse, and in many
- 22 instances siloed. There is no clear national leader,

- 1 no organization, no single organization, no single
- 2 person, who's addressing access to justice issues in a
- 3 comprehensive way and coordinating the efforts of all
- 4 of the players out there.
- 5 At the state and local levels, there's
- 6 tremendous variation in the degree of coordination. I
- 7 think we saw yesterday that here in Virginia, there's
- 8 some wonderful coordination going on. But I don't
- 9 believe that's typical of what goes on nationally.
- 10 I was recently in Pennsylvania and have been
- in Maryland, and I have been impressed there at the
- 12 extent of coordination among the judiciary, the IOLTA
- 13 funders, the bar associations, the legal services
- 14 providers, and the private bar. But it's an area where
- 15 there's a lot of room for improvement and I think an
- 16 opportunity for LSC to play a leadership role.
- 17 I have visited individual programs in Atlanta,
- 18 the Atlanta Legal Aid Society and Georgia Legal
- 19 Services; the Maryland Legal Aid Bureau; and when I was
- 20 in Pennsylvania, I met with, but did not get to visit
- 21 at their offices, the directors of all of the programs
- 22 in Pennsylvania.

- 1 We've had two questioned cost proceedings
- 2 since I started. One involved Capital Area Legal
- 3 Services in Louisiana. The other involved DNA Legal
- 4 Services in Arizona. The process under our regulations
- 5 for questioned costs involves the Office of Compliance
- 6 and Enforcement making a decision to disallow costs
- 7 that have been charged against LSC funds; if a grantee
- 8 disagrees with the findings of the Office of Compliance
- 9 and Enforcement, they can appeal to the president. And
- in both of these cases there was an appeal to me.
- In each instance, I did modify the questioned
- 12 cost conclusions of the Office of Compliance and
- 13 Enforcement. In the CALS case, the case involving the
- 14 Baton Rouge program, OCE had recommended disallowing
- 15 costs of \$714,000. The majority of that, \$485,000, was
- 16 attributable to the salary of the executive director
- 17 over four years. OCE had disallowed the entirety of
- 18 the executive director's salary because of
- 19 recordkeeping problems.
- I modified that to disallow only two-thirds
- 21 rather than the entirety of the executive director's
- 22 salary because even though there were clear problems in

- 1 recordkeeping, there had been no finding that the
- 2 executive director was not doing work for them program.
- 3 There was no basis to conclude that he had not
- 4 provided any value to the program over the prior four
- 5 years.
- On the contrary. Our own Office of Program
- 7 Performance had done a program evaluation visit in 2008
- 8 and had observed the executive director in action doing
- 9 work. Our staff had regulatory had contact with him.
- 10 And I thought the prudent thing to do under the
- 11 circumstances was to make some allowance for that.
- 12 There were also in that case two consulting
- 13 contracts where OCE had completely disallowed payment
- 14 of them, again because of documentation programs (sic).
- 15 But in each instance, there was evidence that work was
- 16 actually done on the contracts, so I disallowed half of
- 17 the contract amount rather than the entirety for each
- 18 contract.
- 19 In the DNA case in Arizona, OCE disallowed
- 20 \$348,000 in expenses charged to LSC. I reduced that to
- 21 \$170,000. One of the biggest components of the
- 22 reduction was for funds spent to purchase a building in

- 1 Arizona without adequate documentation.
- 2 But I concluded that the program would
- 3 nevertheless have incurred reimbursable occupancy
- 4 expenses, and had previously been paying rent in an
- 5 amount not much less than what they had spent on the
- 6 building purchase. So I allowed an amount of cost
- 7 equal to what they had been paying previously for rent.
- 8 Finally, I have established what I think is a
- 9 very constructive and what is to me a very useful
- 10 relationship with our Inspector General, Jeff Schanz.
- 11 I would like to thank him for reaching out to me and
- 12 for being so welcoming to me.
- The way I view it, we share a common mission.
- 14 We are both committed to improving the efficiency and
- 15 the effectiveness of the Corporation that we serve, and
- 16 to detecting and deterring waste, fraud, and abuse. So
- 17 I regard him as a colleague in a shared mission of
- 18 serving the Legal Services Corporation.
- 19 That completes my report.
- 20 (Applause)
- 21 CHAIRMAN LEVI: Before we get to questions for
- 22 Jim, your report reminded me of two things. One is

- 1 that we are aiming to have -- there was a tech summit
- 2 that really launching the TIG program in 1998. There
- 3 has not been such a gathering of those in the legal
- 4 tech world since that time in any formal way.
- 5 And Jim and I and Glenn have been talking
- 6 about this. And if we can pull it off, we would like
- 7 to have a new such summit at the end of this year or
- 8 maybe early in the following year.
- 9 But there's a clear need now to get the
- 10 interested parties back together again and share all of
- 11 the many wonderful innovations. And I think that this
- 12 could be a very exciting thing.
- 13 The other piece of -- I myself have been to a
- 14 number of our grantee offices. Most recently, I was on
- 15 a college tour and found myself in Maine, and called
- 16 Nan Heald and had the pleasure of being received at
- 17 Pine Tree Legal Services. And what a terrific program
- 18 you all know that is.
- 19 But while I was there -- and she sent me a
- 20 follow-up note -- she asked for any input, suggestions,
- 21 that we or others at LSC might have for her updating of
- 22 the statesidelegal.org. Take a look. If you have some

- 1 suggestions, I'm certainly not a techie, but I think
- 2 we'll turn that over to Glenn and ask that -- but if
- 3 you have suggestions of your own, please, she's very
- 4 interested in getting them.
- 5 And the veterans project is, I think, an
- 6 opportunity, like the medical-legal partnerships, that
- 7 we began this year, and I look forward to its
- 8 continuing to grow and to make the same kind of
- 9 difference.
- 10 I'm sure that there are questions from the
- 11 board for Jim, and I would like to give that
- 12 opportunity. Martha?
- DEAN MINOW: So, Jim, if we had any questions
- 14 that I'm sure none of us had about why we're so
- 15 thrilled that you're in this role, this report gave us
- 16 all of the comfort and encouragement and motivation
- 17 that we could need. So thank you so much, and thank
- 18 you for your amazing work since you've come on
- 19 board -- even before you came on board.
- I do have a comment and a question. On the
- 21 possibility of playing more of a support to the field
- on substance, it strikes me that here the model

- 1 partnership is a good one.
- 2 So whether it's medical-legal partnerships
- 3 where there is an existing organization, whether it's
- 4 the veterans initiative where -- in fact, I know my law
- 5 school is copying very much what we're learning from
- 6 what one of our grantees has done -- it may make sense
- 7 to find some other partner to work with on that. And
- 8 that would also have the added benefit of strengthening
- 9 ties with the field.
- 10 So it similarly struck me yesterday when we
- 11 had the panel, where you have an individual grantee
- 12 that's become an expert in a field such as the Hague
- 13 Treaty, to literally think of giving a name to them as
- 14 the spearhead or mentor role or what have you; and then
- 15 even come up with a website or a listserv where those
- 16 groups in different roles can relate to one another,
- 17 and then think about what really basic infrastructure,
- 18 technological and other, would help those partners play
- 19 that role. That's a comment.
- The question goes to your important point
- 21 about realtime data. You pending strategic planning,
- 22 pending research efforts, is there anything that can be

- 1 done -- I know we have very limited resources -- to put
- 2 in place just the basic questions that allow for
- 3 grantees and others in the field to give you
- 4 information as you need it, not on an emergency basis?
- 5 MR. SANDMAN: Yes. I think there are ways to
- 6 do it. But I think the culture in the field currently
- 7 is to be reluctant to report information to LSC until
- 8 it's been thoroughly scrubbed because they don't want
- 9 people coming back after the fact and accusing them of
- 10 having distorted data.
- 11 But I think we can deal with that. I think as
- 12 long as the necessary qualifiers are attached to
- 13 whatever information they report, and we pass that on
- 14 in whatever use we make of the information, we can deal
- 15 with that.
- 16 And I think that -- my sense is that the field
- 17 would be very receptive to requests for that if they
- 18 understood how it were to be used and that it's in
- 19 their self-interest to provide it. If the grantee
- 20 doesn't see the benefit in reporting, I think we should
- 21 always step back and ask, well, maybe they're right.
- 22 But in most of the situations that I've been

- 1 faced with up until now, it's been pretty clear to
- 2 everybody why I was asking for what I was asking for,
- 3 and they were happy to provide it.
- 4 MR. GREY: I'd like to echo Martha's comments,
- 5 Jim, as well. I think there is a breath of fresh air
- 6 in this organization that is being appreciated not only
- 7 here in this organization but throughout the field, and
- 8 I think in Congress.
- 9 I mean, I think after having the opportunity
- 10 to testify with you, there was a different sense of
- 11 respect and stature associated with this organization
- 12 because of you. So I thank you.
- 13 Two things. John, you have taken us down a
- 14 path that I think has been very instructive, and that
- is, you have offered the opportunity for people that
- 16 are experts and have developed certain niche program
- 17 focuses to come and testify.
- We are trying to figure out how to best take
- 19 advantage of technology. And it would seem to me that
- 20 we ought to have a videographer who takes that and is
- 21 able to stream that and have that on the website as to
- 22 what's new, and that rather than say to ourselves, we

- 1 need to get this somehow out to the field, we ought to
- 2 have the field looking at it as we're looking at it and
- 3 reacting to it as we're reacting to it.
- 4 And then people can step up, Martha, as you've
- 5 said, and say, I want to lead that, or I want to be a
- 6 part of that, because that's what I do, or I'd like to
- 7 do that. And we don't have to wait for a board
- 8 meeting.
- 9 We could organize panels throughout the year
- 10 that could give, it seems to me, our organization a
- 11 chance to really put ourselves on the cutting edge of
- 12 what is going on in the field visually and
- 13 collectively. We paid a lot for this stuff in D.C.
- 14 Let's get it going.
- 15 CHAIRMAN LEVI: I couldn't agree more. And it
- 16 is why I began the -- and to show both ourselves in the
- 17 building and outside that we have this ability, and
- 18 let's get going and start to use it.
- 19 And I think it's good for morale as well, not
- 20 just that it advances the cause. But people will start
- 21 to feel much more connected. And the opportunity it
- 22 sitting right there for it. I think it may be an

- 1 issue -- ask Jim -- of the staff within the building to
- 2 pull those kinds of things together for us.
- 3 Does it exist?
- 4 MR. SANDMAN: I think we can do that.
- 5 MR. GREY: Thank you.
- 6 MR. KORRELL: Thank you, Mr. Chairman.
- 7 Mr. President, you observed that in your
- 8 survey of the legal services world, that there's not a
- 9 clear national leader. There's no one taking the role
- 10 of having the main voice.
- 11 Is it part of your vision that that is
- 12 something that LSC will step up and do? I mean, do we
- 13 have the capacity for it? Do we have the credibility
- 14 for it? And if so, I'd hope you'd communicate that to
- 15 us as we're pulling together a strategic plan.
- 16 (Laughter.)
- 17 MR. SANDMAN: I think there is a role for us
- 18 to play, certainly. Whether it's the role is something
- 19 else. There is a world out there of non-LSC-funded
- 20 programs that I think would be wary of looking to LSC
- 21 for leadership.
- That's not to say that we couldn't do it. And

- 1 there is a turf consciousness among the players
- 2 currently in the field that I think can get in the way
- 3 of deferring to anyone to lead the effort. That's one
- 4 of the problems.
- I think we can play an enhanced role, but I'm
- 6 not yet at a point where I can say that we can play the
- 7 leadership role.
- 8 CHAIRMAN LEVI: Julie? Incidentally, I would
- 9 second what Jim said. I think, and I think you've been
- 10 seeing what we've been doing, that part of my year here
- 11 has been to -- and in bringing the panels together, has
- 12 been to try to move up our leadership role. But where
- 13 that lands remains to be defined, I think.
- 14 MS. REISKIN: Yes. Thank you. I echo
- 15 everyone's comments. I'm incredibly impressed, with
- 16 you and with this board. It's really an amazing
- 17 experience for me.
- 18 A couple comments on some of the stuff you
- 19 said. I was really interested what you said about the
- 20 medical-legal partnership, about them coming in and
- 21 people thinking it was a medical problem but it was
- 22 really a legal need.

- 1 What I see in my community is the opposite,
- 2 where everyone thinks they need a lawyer -- because
- 3 everyone thinks they need a lawyer, but sometimes what
- 4 they need is medical, particularly mental health
- 5 care -- not to say that their issues aren't real, but
- 6 sometimes it's the other way around.
- 7 I'm very interested in seeing the
- 8 medical-legal partnership. It seems to be mostly
- 9 focused on children and families. I see a huge need
- 10 for it to go to veterans particularly. And also, we're
- 11 doing a project in Colorado, creating a disability
- 12 application assistance that will have a legal
- 13 component.
- 14 But we're hoping to do that exact kind of
- 15 thing, but to try and get it right the first time so
- 16 we're not years on appeals, and working with our
- 17 programs and about 20 other groups to do it. So I just
- 18 thought that was interesting.
- 19 In terms of the money issue, I think
- 20 absolutely. The poverty programs are always 18 to 24
- 21 months behind in terms of people needing Medicaid, food
- 22 stamps, those kinds of things, coming out of any kind

- 1 of recession or financial problem.
- 2 So I think you're going to see that increased
- 3 need go on for a while. And I wasn't at all surprised
- 4 by those numbers running a nonprofit, giving -- because
- 5 our needs are all greater and the competition is
- 6 fiercer.
- 7 And donors are still holding on, and a lot of
- 8 foundations, during the recession they narrowed their
- 9 areas and restricted funding, and they haven't
- 10 unrestricted it yet. So I think it's going to be a
- 11 couple -- just from what I see in my little corner,
- 12 it's going to be a couple years.
- 13 And my final -- it's not a comment, it's a
- 14 question -- is I totally understand and agree with the
- 15 outcomes issue. But how do we do that? Because if you
- 16 look at just number of cases closed or even win/loss,
- 17 that isn't necessarily the best measure because like
- 18 again, my little knowledge is not what you guys' is.
- 19 But I know just with administrative law judge appeals,
- 20 if you have a really high win record, that just might
- 21 mean that you're taking the easy cases.
- I know our Colorado Legal Services right now

- 1 is taking some very difficult but very important issues
- 2 that deal with due process. And they're going to be
- 3 time-intensive, so it might be fewer cases.
- 4 And I don't know if we're -- we're in a tough
- 5 circuit. I don't know if we're going to win. But I
- 6 think it's really important that they do this and take
- 7 this issue on. And even if we don't win, it might lead
- 8 to some other systemic changes, like it might lead to a
- 9 rule -- I don't know where it's going to lead.
- 10 But I guess what are your thoughts around
- 11 that? But I also don't want to say, oh, we can't do
- 12 outcomes because it's too hard, either.
- 13 MR. SANDMAN: It's a great question, and
- 14 you're a few steps beyond what I was raising. You're
- 15 thinking ahead.
- 16 We don't have the fundamental information at
- 17 this point about what the result achieved was in a case
- 18 that we decided to handle. You're down the road
- 19 thinking about, how do we pick the cases that we handle
- 20 to maximize impact?
- 21 But we may have a case categorized as a
- 22 foreclosure case. Was the foreclosure averted? Was an

- 1 eviction averted? Was it delayed? We don't have that
- 2 kind of information, so we can't even begin to get to
- 3 where you're trying to take us, quite properly, without
- 4 that baseline information about the results of the
- 5 cases that we're handling. We're farther behind than
- 6 you --
- 7 MS. REISKIN: It's not about judging. It's
- 8 about knowing.
- 9 MR. SANDMAN: It's about both, ultimately.
- 10 But we can't judge until we know.
- 11 CHAIRMAN LEVI: I just want to say Jim has
- 12 done all of this in two and a half months. You wonder
- 13 when he's been sleeping.
- 14 (Laughter.)
- 15 CHAIRMAN LEVI: But anyway, how lucky we are
- 16 to have you. It's just a terrific thing. And based on
- 17 these two and a half months, well, you're setting a
- 18 very high bar for yourself. In any event, we're
- 19 thrilled.
- MR. SANDMAN: I just want to say I'm thrilled
- 21 to be here. I think I -- as I said when I was first
- 22 appointed, I think I have the best job in American law,

- 1 and I'm very grateful to be here.
- 2 CHAIRMAN LEVI: Mr. Inspector General?
- MR. SCHANZ: Jim, that was a very impressive
- 4 presentation. But I give you Dutch Merryman.
- 5 (Laughter.)
- 6 MR. SCHANZ: We forewent one issue on the
- 7 audit committee because we thought it was important
- 8 enough just to bring it straight to the board, and
- 9 Dutch will talk to you about that.
- 10 MR. MERRYMAN: Thank you. Just to play off of
- 11 Jim's comment, I'm sitting closer to you, sir. Am I
- 12 looking any better than anybody? I just want to know.
- 13 (Laughter.)
- 14 MR. MERRYMAN: Just real quick -- I know we
- 15 have a lot of business to cover -- but I just wanted to
- 16 bring the board up to date on -- we've talked several
- 17 times about increasing and using contractors to help
- 18 look at some of the problem IPAs that we think we have
- 19 to get a better idea, a better understanding why some
- 20 issues that happen out in the field have not been
- 21 discovered by the IPA process. And then also we talked
- 22 about having a more routine and more robust program,

- 1 looking at the IPAs themselves.
- We have let a contract and we will have people
- 3 on site on Monday to start look at one of the troubled
- 4 IPAs in very specific detail. We'll get a report for
- 5 each of four years on what went right, what didn't go
- 6 right. Was there something that was obvious or not?
- We're looking for this not only to find out
- 8 whether or not we can discover whether the audit was
- 9 done completely correctly, but also, are the lessons
- 10 learned that we can get out to all the other IPAs to
- 11 try to be alert for other types of things that they may
- 12 be considering looking at.
- 13 For instance, this one was a direct result of
- 14 prepaids, very large prepaids. Do we need to get more
- 15 emphasis in that area if they're very large, and make
- 16 sure that people understand that that's what happened.
- 17 Shortly after they finish that review onsite,
- 18 they'll go to the next one. We have two under this
- 19 contract, and that will be to look at another troubled
- 20 program on what happened there and what can we learn
- 21 from that. And the same thing -- we'll try to get
- 22 lessons learned.

- 1 We've also put a request for bid on the more
- 2 routine. We're going to try to cover all of the IPAs
- 3 in a four-year cycle. The first, so we put out a
- 4 contract to do 35 this year. We'll get the bids back
- 5 the end of April, we'll evaluate those, and we'll start
- 6 for fiscal year 2010 to do the first 35 with option
- 7 years so that in a four-year time, we'll get to all the
- 8 IPAs.
- 9 And each year we will try to look what
- 10 information -- we've asked for a summary report each
- 11 year also from whoever gets the contract so that we can
- 12 get information out to programs and IPAs if we have
- 13 some consistent or some repetitive problems out there
- 14 so we can keep improving the process. And we'll assess
- 15 it each year.
- 16 MR. SCHANZ: That's the IG'S report. Thank
- 17 you for your time.
- 18 CHAIRMAN LEVI: Questions?
- 19 (No response.)
- 20 CHAIRMAN LEVI: The promotions committee?
- MS. MIKVA: There is no need for action from
- 22 the committee. We had two wonderful presentations, and

- 1 we are sort of working out two issues I know the
- 2 committee will be addressing. One is providing
- 3 services in rural areas, both pro bono and grantee
- 4 services; and then the client board member initiative.
- 5 We are developing what we want to do with those.
- 6 CHAIRMAN LEVI: Thank you. Questions?
- 7 (No response.)
- 8 CHAIRMAN LEVI: Mr. Grey?
- 9 MR. GREY: Thank you, Mr. Chairman, members of
- 10 the board. Previously distributed was a resolution
- 11 recommending to the board a consolidated operating
- 12 budget for fiscal year 2011 which incorporated the
- 13 Continuing Resolution passed by Congress.
- 14 It resulted in a reduction, overall reduction,
- 15 of the funds available to LSC. Those areas where the
- 16 reduction would be noted or accounted for are in basic
- 17 field programs to the tune of about \$758,800;
- 18 technology initiatives, \$6,800; management grants and
- oversight of \$34,000; the LRAP grants of \$2,000; and
- the Inspector General, \$8,400.
- 21 I'm going to ask David Richardson to add to
- that the overall analysis of how we're going to

- 1 implement this and to answer any questions that the
- 2 board might have. But suffice it to say that in the
- 3 main, we are in good fiscal shape. We are under budget
- 4 in many categories, and are being very judicious with
- 5 the appropriation of funds that have not been spent,
- 6 anticipating those areas where we think we will have
- 7 the greatest need.
- 8 Mr. Treasurer?
- 9 MR. RICHARDSON: Again, for the record, my
- 10 name is David Richardson. In putting this together,
- 11 what we do have for the field is a 4 percent decrease
- 12 in funding for the year. This will
- 13 basically -- because we've got to spread at this
- 14 decrease over a seven-month period, it will result in a
- 15 decrease in their monthly funding of 6.85 percent.
- We have already provided this information to
- 17 the field. We've not broken it out completely yet, but
- 18 we've given them some baseline information so that they
- 19 can make the preparations that's needed for their
- 20 continued operations.
- MR. GREY: Just as a way of providing some
- 22 anecdotal inauguration, have you had any reaction from

- 1 the field about this?
- 2 MR. RICHARDSON: Yes. We've received a number
- 3 of calls because earlier in the week, of course, we
- 4 were -- actually two weeks ago, we were expecting a
- 5 much larger cut in funding. And the calls that we are
- 6 receiving are basically expressing relief that it was
- 7 not as large a cut, of course, as we had originally
- 8 anticipated.
- 9 And certainly that is due to President Sandman
- 10 and your efforts on the Hill, going in and talking.
- 11 And certainly the people from NLADA, the ABA, who have
- 12 gone to bat to speak for funding of our grantees. And
- 13 all of them should, and you, should applaud yourself
- 14 for a great effort.
- 15 You hate to say applaud yourself for a
- 16 reduction in funding. But yet with what we were
- 17 seeing, we had great success with this.
- 18 CHAIRMAN LEVI: We shouldn't forget the
- 19 Conference of Chief Justices, either.
- MR. RICHARDSON: And I'm sure there's many
- 21 others that I'm not aware of. But there's many people
- 22 who spoke in our behalf.

- 1 MR. GREY: Madam Vice Chair?
- DEAN MINOW: One of our predecessor board
- 3 members, John Broderick, former Chief Justice of the
- 4 New Hampshire Supreme Court and now dean of the
- 5 University of New Hampshire Law School, when I reported
- 6 the results of your report yesterday, he wrote back,
- 7 "Well, that's the best bad result I could imagine,"
- 8 which I thought was a pretty good phrase.
- 9 (Laughter.)
- 10 DEAN MINOW: I wonder before, though, there's
- 11 too much relief what kind of advice we should be giving
- 12 the field in planning for next year. I know nobody
- 13 knows, but there will be more cuts.
- MR. RICHARDSON: John Constance, you want to
- 15 join me?
- MR. CONSTANCE: No.
- 17 (Laughter.)
- 18 MR. CONSTANCE: For the record, John
- 19 Constance, government relations and public affairs.
- I would say this, that certainly the
- 21 now-House-passed budget for 2012, which lays out the
- 22 budget goals that Congress has for programs like ours,

- 1 are pointing to 2008 levels. Coincidentally, that is
- 2 exactly the level that the \$70 million cut for 2011
- 3 would have done to our field programs.
- 4 So I would say that in terms of the potential
- 5 impact of that, we have already done that analysis.
- 6 We've already provided that to the field. We've
- 7 already provided those talking points. But obviously,
- 8 this was aimed at trying to turn back what the effect
- 9 would have been on H.R. 1, the bill for 2011.
- 10 We have a lot of work ahead of us. I would
- 11 say that we will keep the field informed going forward
- 12 at every step of the way in terms of where we see this
- 13 going for 2012. We were certainly heartened by the
- 14 fact that the President's budget has a \$450 million
- 15 goal for LSC for 2012. That's very good news.
- 16 The work that this board did and all of the
- 17 groups on our behalf did for 2011 is good news and
- 18 certainly can be replicated. But the outcome is not
- 19 certain.
- 20 And we certainly are going to work very hard
- 21 to make it a certain on our side of the ledger as we
- 22 possibly can. And I think the data that you have heard

- 1 the last two days, I think Jim Sandman's sense of what
- 2 we need in order to make the case, and what we have
- 3 learned in 2011 in terms of the process, all instruct
- 4 our efforts going forward. And we look forward to the
- 5 challenge.
- 6 CHAIRMAN LEVI: There's a pending resolution.
- 7 Can I make a slight change and move the "and" in the
- 8 second "whereas" to be after the first "whereas"?
- 9 DEAN MINOW: After the first "whereas." Yes.
- 10 CHAIRMAN LEVI: Well, there's an "and" after
- 11 the second "whereas" clause that needs to actually be
- 12 moved to -- it should be after the first "whereas"
- 13 clause.
- MR. GREY: Oh, right.
- 15 CHAIRMAN LEVI: It's a major change.
- 16 (Laughter.)
- 17 MR. GREY: But proper.
- DEAN MINOW: Would you like a vote on the
- 19 resolution?
- MR. GREY: Well, no. There's one modification
- 21 I think we want to budget with regard to an
- 22 expenditure. And Mr. Chairman, I think you wanted to

- 1 have the development committee approve of a particular
- 2 item. We'd be happy to entertain that so that as the
- 3 budget is prepared, it contains that -- reflects that
- 4 new expenditure.
- 5 CHAIRMAN LEVI: Okay. The development
- 6 committee in a few minutes will be suggesting that we
- 7 retain a consultant for a six-month period to take a
- 8 look at how we can best put together a development
- 9 operation.
- Now, it is possible that we can try to get
- 11 some private grant funding for that, and we will try.
- 12 But I think we should anticipate -- we don't have a
- 13 number. We haven't done an RFP. But we should
- 14 probably anticipate some reasonable number, in the
- 15 maybe \$100,000 range, in terms of budgeting. But we
- 16 don't have a precise number at this juncture.
- 17 How would you like to cover that, sir?
- MR. RICHARDSON: Based on that number, we do
- 19 have the million-dollar contingency that we had set
- 20 aside for some work that we're doing on reclassifying
- 21 temporary employees and consultants. I don't think
- 22 it's going to cost that amount of money. We also had

- 1 \$100,000 included in that for a national conference.
- 2 And I don't think that is going to occur at this point.
- 3 So my recommendation would be to reduce your
- 4 contingency by \$100,000 and move it to the board's
- 5 budget to support this.
- 6 CHAIRMAN LEVI: That's fine. Can we make that
- 7 modification right now?
- 8 MR. GREY: You can.
- 9 MOTION
- 10 CHAIRMAN LEVI: Well, I would so move, then.
- 11 MR. GREY: Second.
- 12 All in favor of amending the budget, as
- 13 presented, to include within its four corners the
- 14 transfer of funds from the reserve to support the
- 15 hiring of a consultant for development committee, as a
- 16 motion properly succeeded before the board?
- 17 DEAN MINOW: So move.
- 18 MR. GREY: Discussion? Seconded. Discussion?
- 19 (No response.)
- MR. GREY: All in favor say aye.
- 21 (A chorus of ayes.)
- MR. GREY: The last item, Mr. Chairman, is the

- 1 process of setting up the stakeholder participation and
- 2 the finance committee's analysis for a recommendation
- 3 on the 2012 budget. I'd ask Mr. Constance to overview
- 4 that for us, knowing that on the back end we've got
- 5 this date that we're looking at and how we might
- 6 approach that.
- 7 MR. CONSTANCE: Thank you, Mr. Chairman. I
- 8 would say several things. We're certainly aware that
- 9 there are great advantages to us to get back into
- 10 regular order with the Office of Management and Budget,
- 11 at the same time maintaining our independence and
- 12 stressing our independence to come up with a different
- 13 number, if we all agree to disagree, anticipating that;
- 14 but at the same time, at least giving them the
- 15 advantage of our thinking for 2013 consistent with
- 16 their timeline. And their timeline is really having
- 17 these numbers in by Labor Day.
- 18 So I know that Chairman Levi has talked to
- 19 David and has some ideas about the process going
- 20 forward on that. I think we need to timeline that out.
- 21 We need to check in this committee, or your committee,
- 22 Chairman Grey and the entire board, as to expectations

- 1 of the kind of data that will support our request for
- 2 2013, and do what we can in order to meet the
- 3 expectations of the board in coming forward with that
- 4 data that will support whatever we request for 2013.
- 5 CHAIRMAN LEVI: I think there were two issues
- 6 that the board was concerned about. The first was that
- 7 the board did not want to be put in the position of
- 8 having the finance committee meet and turn it over ten
- 9 seconds later to the board. We wanted a month or so
- 10 between the two for proper consideration.
- 11 The second issue was that I think there was a
- 12 desire by the board, and I think it's a good practice
- 13 even though NLADA and others make good representations
- 14 on behalf of the field, to actually hear directly from
- 15 some of the grantees on some orderly schedule that
- 16 actually has the grantees knowing that if you take the
- 17 50 states on some rotational roll, they will have an
- 18 opportunity to directly be heard by the finance
- 19 committee, whether in subcommittee or some other form,
- 20 on a regular rolling basis.
- 21 This way, everybody feels they have an
- 22 opportunity from time to time to talk directly to the

- 1 board, not through someone else, and the board gets its
- 2 own direct snapshot, and it's an opportunity also to
- 3 meet them in the field.
- 4 So these are opportunities we should not let
- 5 go, and I want to set the different methodology. At
- 6 least, I think for other boards that I've been on, this
- 7 works well and I'd like to at least start with that.
- 8 So that's what I'm thinking.
- 9 MR. CONSTANCE: Mr. Chairman, the only thing I
- 10 would add is that certainly tracks with what we had
- 11 heard, and that we will, as Chairman Grey indicated,
- 12 work on a timeline for ensuring that that would be
- 13 possible.
- 14 CHAIRMAN LEVI: Gloria, I think if you just
- 15 dialed in, you may have to mute your line because we're
- 16 hearing back talk from the airport.
- 17 PROFESSOR VALENCIA-WEBER: I muted my line.
- MS. MIKVA: It didn't work.
- 19 CHAIRMAN LEVI: Now it's okay.
- MR. GREY: So, Mr. Chairman, we are
- 21 considering how to do that as part of the process. We
- 22 heard that from you, and that is being factored into

- 1 this so that that time frame -- and I said 2012; it's
- 2 the 2013 budget -- does come off with a much different
- 3 set of inputs for the board to consider.
- 4 CHAIRMAN LEVI: Thank you very much.
- 5 MR. RICHARDSON: I think that's it.
- 6 MR. GREY: Well, I don't know if we voted on
- 7 the resolution. We voted on the amendment.
- 8 CHAIRMAN LEVI: OH, yes.
- 9 MR. GREY: So I'd like to hear a motion.
- 10 MOTION
- 11 DEAN MINOW: So moved.
- 12 MR. GREY: Second.
- 13 FATHER PIUS: Second.
- MR. GREY: All in favor say aye.
- 15 (A chorus of ayes.)
- MR. GREY: That's it, Mr. Chairman.
- 17 CHAIRMAN LEVI: That may not be the airport.
- 18 That sounds like children. If somebody has a phone
- 19 that is near small children, could they please mute the
- 20 line?
- The audit committee. Mr. Korrell.
- MR. KORRELL: Thank you, Mr. Chairman.

- 1 The audit committee met, did nothing requiring
- 2 board action. I'll give a quick summary of what we
- 3 covered.
- 4 We delayed review of the audit committee
- 5 charter. It was one of the items on the agenda. We
- 6 need more information both from the General Counsel's
- 7 office and from the Inspector General before we dig
- 8 into the meaty work of considering revisions to the
- 9 charter. So we delayed that until the next meeting.
- We received a quarterly review of the 403(b)
- 11 thrift plan from Ms. Dickerson. She gave us a report;
- 12 it's at page 105 of the board book. The short version
- 13 is we will be entering a fiduciary relationship with
- 14 Mesirow and purchased a million-dollar fiduciary
- 15 insurance policy.
- She is generally happy with the performance of
- 17 the investments, based on the quarterly report that she
- 18 just received. And we've been informed by the
- 19 administrator of the plan that there may be some
- 20 technical corrections that need to be made as a result
- of the merger of LSC's non-ERISA plan with the 403(b)
- 22 thrift plan, and she'll get back to us at the July

- 1 meeting on that.
- We received a report from Mr. Merryman at the
- 3 OIG's office regarding the audit. We will not be
- 4 exercising our option to renew the contract with the
- 5 IPA, and we'll put that contract out for bid.
- 6 We received a briefing from Jeff Morningstar
- 7 about common weaknesses in information technology
- 8 security. He explained what LSC is doing in that
- 9 regard, and expressed his confidence that LSC's
- 10 information technology security is robust and has no
- 11 concerns about potential weaknesses there.
- 12 As I said, we have no recommendations
- 13 requiring board action, and that's my report.
- 14 CHAIRMAN LEVI: Questions?
- 15 (No response.)
- 16 CHAIRMAN LEVI: Thank you, Harry.
- 17 Charles?
- 18 MR. KORRELL: I'm sorry. This is Harry one
- 19 more time. We did defer the Inspector General's report
- 20 to the full board, and I'm assuming that's the report
- 21 we already got. Is that correct, Jeff?
- MR. SCHANZ: Yes, sir.

- 1 MR. KORRELL: Okay. Thank you.
- 2 PROFESSOR KECKLER: Thank you, Mr. Chairman.
- The operations & regulations committee met
- 4 yesterday. We received a presentation and began our
- 5 public deliberations on the issue of the formula for
- 6 the allocation of funds and the need to replace the
- 7 element of the formula involving the decennial census.
- 8 There were no recommendations that arose
- 9 regarding that important issue. However, we were
- 10 informed that management has suggested a target date
- 11 for resolution around September 1st, as we just heard.
- 12 That is the time that the Office of Management and
- 13 Budget receives our budget, and that is also, we were
- 14 informed, the time at which legislative changes are
- 15 generally recommended of this type.
- 16 Whether that's achievable is something that
- 17 the board will have to discuss as it goes forward.
- 18 Board members expressed a desire to learn more
- 19 regarding the different options that are available to
- 20 us under the law and the consequences of those options.
- 21 So we expect to receive further information at or
- 22 before our July meeting regarding that point.

- In addition, the operations & regulations
- 2 committee recommended the adoption of a draft final
- 3 rule that we've been considering on 45 CFR Part 1609
- 4 regarding a clarification on the application of our
- 5 regulations on fee-generating cases, in that the
- 6 clarification indicates that it's not applicable to
- 7 non-federal, non-private funds.
- And this was brought up to the board before,
- 9 and most of you have seen it. The report was that
- 10 after putting this out for notice and comment, only
- 11 three positive comments, none recommending substantive
- 12 changes, were received.
- 13 After deliberating on this matter, the
- 14 operations & regulations committee recommends the
- 15 conversion of the draft final rule to a final rule as a
- 16 clarification of our regulations, involving no policy
- 17 change.
- 18 CHAIRMAN LEVI: So is that before us now?
- 19 M O T I O N
- 20 PROFESSOR KECKLER: That is now before you.
- 21 MR. GREY: Second.
- 22 PROFESSOR KECKLER: All in favor?

- 1 (A chorus of ayes.)
- 2 PROFESSOR KECKLER: That concludes the report
- 3 of the operations & regulations committee.
- 4 CHAIRMAN LEVI: And I just want to say that
- 5 Charles was pressed into service just about ten days
- 6 ago to interview strategic planning consultants. He
- 7 spent the entire day at LSC with Jim, and we've all
- 8 seen the value of his work and we're very grateful for
- 9 it.
- 10 Robert Grey came up and did the same thing a
- 11 few weeks before that with Vic Maddox on the phone,
- 12 interviewing folks for the fiscal oversight task force.
- 13 And this just shows you the remarkable willingness of
- 14 our board to step up when they need to and help out.
- 15 So we really appreciate it.
- Okay. The governance & performance review?
- 17 DEAN MINOW: Thank you, Mr. Chair.
- 18 The governance & performance review committee
- 19 met earlier today and received a report on
- 20 implementation of GAO recommendations regarding the GAO
- 21 report of 2010. There are three outstanding activities
- 22 that, though, have very clear plans for their

- 1 completion, and we will continue to apprise the board
- 2 about the fulfillment of those steps.
- And we also noted that at least with regard to
- 4 one and maybe all three of those remaining steps, there
- 5 may be some important connections with the fiscal
- 6 oversight task force and the strategic planning
- 7 committee.
- 8 We also considered and acted on the IG
- 9 evaluation for 2010. I think it was a very pleasant
- 10 and effective conversation. And it is the first time
- 11 that this board has engaged in an evaluation of an
- 12 inspector general, and I think it establishes a very
- 13 good process and one that can be used also in the
- 14 evaluation of the president and other high officers
- 15 where appropriate.
- And we finally discussed briefly the research
- 17 agenda next steps. And that completes my report.
- 18 CHAIRMAN LEVI: Questions?
- 19 (No response.)
- 20 CHAIRMAN LEVI: Thank you.
- The development committee met, and we've
- 22 already acted on its report. So I think unless there's

- 1 other questions, we are very interested in doing what
- 2 we can to elevate the role of LSC in a particular kind
- 3 of raising of funds and raising of awareness.
- 4 And we had discussion as to whether to begin
- 5 by hiring someone or by actually bringing in someone
- 6 expert in the development consulting arena, of which
- 7 there are many terrific people, to come and take a look
- 8 at our circumstance and help us get properly organized.
- 9 And the committee adopted the second as its
- 10 recommendation, and that is the reason that we asked
- 11 for the allocation in the finance thing.
- 12 But we've acted on that. Any other questions?
- 13 (No response.)
- 14 CHAIRMAN LEVI: Mr. Grey on the oversight. Do
- 15 you have a report of any kind, a brief one?
- 16 MR. GREY: Yes. Mr. Chairman, the fiscal
- 17 oversight -- when did we meet? Wednesday -- met on
- 18 Wednesday at the LSC offices. We had our consultant
- 19 with us as well. It was the first opportunity that the
- 20 task force had had the opportunity for a face-to-face
- 21 meeting.
- 22 And I think, from all indications, we are off

- 1 to a very positive start, having had the opportunity to
- 2 hear from both OPP, OCE, and the Inspector General.
- 3 Each indicated their interest in not only cooperating
- 4 but actually, it, drilling down pretty deep into the
- 5 organization's history, and each coming to the table
- 6 with a mindset of offering solutions to some of the
- 7 challenges that we have.
- 8 I would like to tell you that your appointment
- 9 of the various members of the task force is -- maybe I
- 10 just ought to use the word, it's pretty awesome. The
- 11 group is not only well-informed, but they are a quick
- 12 study. And it is going to be, I think, a real pleasure
- 13 to work with them and our consultants.
- 14 And I believe we would be -- I think we are
- 15 prepared not only to meet more often in person, but to
- 16 meet the timeline of trying to have a report to the
- 17 board in July.
- 18 CHAIRMAN LEVI: Questions for Mr. Grey?
- 19 (No response.)
- 20 CHAIRMAN LEVI: Thank you very much.
- 21 Public comment?
- (No response.)

- 1 CHAIRMAN LEVI: Other business?
- 2 DEAN MINOW: Yes. I would like to have the
- 3 board recognize the amazing work of the chair of the
- 4 board.
- 5 (Applause)
- 6 CHAIRMAN LEVI: Well, the feeling is mutual.
- 7 DEAN MINOW: And thank the law firm of Sidley
- 8 Austin for allowing you to do this.
- 9 CHAIRMAN LEVI: For each of your organizations
- 10 for allowing you to do this. This is an active,
- 11 engaged board. But as I've been saying, I don't think
- 12 we have much choice.
- 13 And at this point in time, when you take on
- 14 one of these roles, you either take it on seriously and
- mean to do the job or probably you shouldn't have
- 16 accepted the apartment. And that's basically the way I
- 17 look at it. And we'll try to help Jim as much as we
- 18 can and not get too much in his way. Just a little
- 19 bit.
- 20 (Laughter.)
- 21 CHAIRMAN LEVI: All right. So that brings us
- 22 to any other business?

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1
             (No response.)
2
             CHAIRMAN LEVI: And can we move to go to
   closed session?
3
                          MOTION
4
             DEAN MINOW: So moved.
5
             PROFESSOR KECKLER: Second.
6
7
             CHAIRMAN LEVI: All in favor?
             (A chorus of ayes.)
8
             CHAIRMAN LEVI: Thank you.
9
10
             (Whereupon, at 11:44 a.m., the open session of
11
   the board was adjourned to executive session.)
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