LEGAL SERVICES CORPORATION BOARD OF DIRECTORS

MEETING OF THE BOARD OF DIRECTORS OPEN SESSION

Saturday, January 29, 2011 8:54 a.m.

Legal Services Corporation 3333 K Street, N.W. Washington, D.C.

BOARD PRESENT:

John G. Levi, Chairman
Martha L. Minow, Vice Chairman
Sharon L. Browne
Robert J. Grey, Jr.
Charles N.W. Keckler
Harry J.F. Korell, III
Victor B. Maddox
Laurie I. Mikva (by telephone)
The Reverend Joseph Pius Pietrzyk, O.P.
Julie A. Reiskin
Gloria Valencia-Weber
Victor M. Fortuno, Interim President and General
Counsel (ex officio)

- Katherine Ward, Executive Assistant, Office of Legal Affairs
- Betty Balli Torres, Executive Director, National Association of IOLTA Programs (NAIP)
- Ben Obregon, Vice-Chair, Client Board Representative of Legal Action of Wisconsin
- Jo-Ann Wallace, CEO and President, National Legal Aid and Defender Association (NLADA)
- Lillian Johnson, Community Legal Services of Arizona
- Carol Ponce, National Legal Aid and Defender Association (NLADA)
- Harrison D. McIver, Memphis Area Legal Services, Inc.
- Sam H. Buchanan, Jr., Mississippi Center for Legal Services
- Andrea E. Loney, Executive Director, South Carolina Legal Services
- Joan Glanton Howard, Chief Counsel, National Legal Aid and Defender Association (NLADA)
- Sheila A. Hubbard, Executive Director, Volunteer Lawyers Project of the Boston Bar Association
- Rhodia Thomas, Executive Director, MidPenn Legal Services, Harrisburg, Pennsylvania
- Anthony Young, Executive Director, Southern Arizona Legal Aid
- Brenda Ford Harding, Neighborhood Legal Services, Washington, D.C.
- Linda Perle, Center for Law and Social Policy (CLASP)
- Ann Carmichael, American Bar Association
- Camille Holmes Wood, National Legal
 - Aid and Defender Association (NLADA)
- Don Saunders, National Legal
 - Aid and Defender Association (NLADA)
- Terry Brooks, American Bar Association Standing Committee on Legal Aid and Indigent Defendants
- Mark Freedman, Mark Freedman, Senior Assistant
 - General Counsel, Office of Legal Affairs (OLA)
- Atitaya Pratoomtong, Staff Attorney, Office of Legal Affairs (OLA)
- Chuck Greenfield, Program Counsel III, OPP
- Ronald "Dutch" Merryman, Assistant Inspector General for Audits
- Laurie Tarantowicz, Assistant Inspector General and Legal Counsel
- David L. Richardson, Treasurer and Comptroller

STAFF AND PUBLIC PRESENT AT THE CORPORATION'S OFFICES: (Cont'd.)

Patricia D. Batie, Corporate Secretary, Office of Legal Affairs (OLA) Kathleen Connors, Acting Executive Assistant to the President/Executive Assistant for GRPA, EXEC Jeffrey E. Schanz, Inspector General Treefa Aziz, Government Affairs Representative, GRPA

CONTENTS

OPEN	SESSION	PAGE
1.	Pledge of Allegiance	7
2	Approval of agenda	7
3.	Approval of Minutes of the Board's Open Session Telephonic meeting of October 19, 2010	7
4.	Approval of Minutes of the Board's Open Session Telephonic meeting of November 23, 2010	7
5.	Approval of Minutes of the Board's Open Session Telephonic meeting of January 3, 2011	7
6.	Consider and act on nominations for the Chairman of the Board of Directors	8
7.	Consider and act on nominations for the Vice Chairman of the Board of Directors	10
8.	Consider and act on delegation to the Chairman of standing authority to make committee assignments and appoint Directors and non-voting Non-Directors to committees	12
9.	Consider and act on Resolution 2011-XXX thanking Victor M. Fortuno for his service as LSC President	12
10.	Introduction of new LSC President James Sandman	15
11.	Consider and act on Resolutions 2011-XXXa-e thanking Advisory Members for their participation on the 2010 Search Committee for LSC President	17
12.	Consider and act on Resolutions 2011-XXX dissolving the 2010 Search Committee for LSC President	20

OPEN	SESSION (Cont'd)	PAGE
13.	Consider and act on Resolution 2011-XXX Commemorating the 100 Year Anniversary of the National Legal Aid and Defender Association and its contributions to the legal services community	20
14.	Chairman's Report	22
15.	Members' Reports	27
16.	President's Report	31
17.	Inspector General's Report	33
18.	Presentation by members of the African American Project Directors Association	38
	Lillian Johnson, Community Legal Services of Arizona Ben Obregon, Client Board Representative of Legal Action of Wisconsin	
19.	Briefing on how the diminished availability of IOLTA funds has affected the delivery of civil legal services.	64
	Betty Balli Torres, Executive Director, National Association of IOLTA Programs and Chair, Texas access to Justice Foundation	
20.	Consider and act on the report of the Promotion and Provision for the Delivery of Legal Services Committee	86
21.	Consider and act on the report of the Finance Committee	89
22.	Consider and act on the report of the Audit Committee	92
23.	Consider and act on the report of the Operations and Regulations Committee	95
24.	Consider and act on the report of the Governance and Performance Review Committee	99

OPEN	SESSION (Cont'd)	PAGE
25.	Consider and act on the report of the Development Committee	101
26.	Consider and act on the report of the Special Taskforce on Fiscal Oversight	103
27.	Public Comment	109
28.	Consider and act on other business	117
29.	Consider and act on whether to authorize an executive session of the Board to address items listed below under Closed Session	119

CLOSED SESSION

- 30. Approval of Minutes of the Board's Open Session Telephonic meeting of October 19, 2010
- 31. Approval of Minutes of the Board's Open Session Telephonic meeting of November 23, 2010
- 32. Approval of Minutes of the Board's Open Session Telephonic meeting of January 3, 2011
- 33. Consider and act on General Counsel's report on potential and pending litigation involving LSC
- 34. Briefing by Management
- 35. Briefing by the Inspector General
- 36. Consider and act on motion to adjourn meeting

Motions: 7, 7, 9, 11, 15, 19, 20, 21, 22, 89, 96, 100, 101, 108, 119

1 PROCEEDINGS 2 (8:54 a.m.)CHAIRMAN LEVI: If we could all rise for the 3 4 Pledge of Allegiance. (Pledge of Allegiance.) 5 6 CHAIRMAN LEVI: Good morning. This is the 7 duly noticed Board meeting of the Legal Services Corporation published in the Federal Register, and 8 we're starting a few minutes late, but we're going to 10 make up the time. And the first item of business is to 11 have motion to approve the agenda. 12 MOTION 13 DEAN MINOW: So moved. MS. BROWNE: Second. 14 CHAIRMAN LEVI: All in favor? 15 16 (Chorus of ayes.) CHAIRMAN LEVI: The approval of the minutes 17 for three board meetings. Can we do them together, or 18 are there any mistakes in them? 19 MOTION 20 21 DEAN MINOW: So moved all three.

FATHER PIETRZYK: Second.

22

- 1 CHAIRMAN LEVI: Any discussion?
- 2 (No response.)
- 3 CHAIRMAN LEVI: This is the minutes of the
- 4 19th of 2010, October 19th, November 23rd, January 3rd.
- 5 All in favor?
- 6 (Chorus of ayes.)
- 7 CHAIRMAN LEVI: Opposed?
- 8 (No response.)
- 9 CHAIRMAN LEVI: All right. We have now to
- 10 consider and act on nominations for Chairman of the
- 11 Board of Directors.
- MR. MADDOX: Mr. Chairman, I would like to
- 13 place a nomination for reelection as chairman, our
- 14 current chairman, John Levy, who I think has brought a
- 15 level of energy to the job of chairman of the LSC that
- 16 is matched only by the level of passion for the
- 17 Corporation's mission and the spirit of bipartisanship
- 18 and evenhandedness.
- 19 I've been remarkably impressed by your work in
- 20 searching for a new president, and setting up the
- 21 committees, and establishing the spirit and tenor of
- the Corporation's board and its relationship to the

- 1 Corporation, the community itself.
- 2 MOTION
- MR. MADDOX: And so I would be pleased to vote
- 4 for your renomination -- for your reelection, and so
- 5 nominate you.
- 6 MS. REISKIN: And I will second that.
- 7 CHAIRMAN LEVI: Thank you very much.
- 8 MS. REISKIN: And for all of the same reasons.
- 9 MR. MADDOX: Thank you, Julie.
- 10 DEAN MINOW: Shall we vote?
- 11 MR. MADDOX: All in favor?
- 12 (Chorus of ayes.)
- 13 CHAIRMAN LEVI: Thank you very much. I'm
- 14 touched by that, and will try to keep the same spirit
- in the coming years, even if we move along and deal
- 16 with an increasing number of tasks. I thought, maybe,
- 17 when the search was done that the number of tasks might
- 18 go down.
- 19 (Laughter.)
- 20 CHAIRMAN LEVI: It seemed like the search got
- 21 replaced with strategic and planning. And anyway,
- 22 there are many things in front of us, but I think we

- 1 will get there.
- Now we have to consider and act on nominations
- 3 for the vice chairman of the Board.
- 4 FATHER PIETRZYK: John, I would like to
- 5 renominate, once again, Martha Minow as the vice chair
- 6 of the Board. I think with your personality and
- 7 energy, it's hard to be a second.
- 8 (Laughter.)
- 9 FATHER PIETRZYK: But Martha has proven
- 10 herself as a very capable vice chair. Her activity and
- 11 involvement in the crisis in Katrina and in
- 12 facilitating some wonderful outcomes in that crisis in
- 13 Katrina, as well as her great deal of work on some of
- 14 our internal work with the IG's office and some of the
- 15 review issues have been shown the ways in which her
- 16 education, her experience have an incredible benefit to
- 17 the Board, and she does it with the professionalism,
- 18 with the kindness, with the warmth that she has become
- 19 known for.
- She has really, in the short time she has been
- 21 vice chair, has really proven herself to the Board and
- 22 a leader, really, in giving an example of what it means

- 1 to be an active member of a board. Not only an active
- 2 member of a board, but to care about the mission of the
- 3 Board, and that is to help those who are in need, to
- 4 help the poor with legal services.
- 5 MOTION
- 6 FATHER PIETRZYK: So I am pleased to nominate,
- 7 renominate Martha Minow as vice chair.
- 8 CHAIRMAN LEVI: Thank you, Father Pius.
- 9 MS. BROWNE: And this is Sharon Browne, and I
- 10 would be very happy to second your nomination of Martha
- 11 Minow as vice chair for all the very eloquent reasons
- 12 that Father Pius put forth.
- 13 CHAIRMAN LEVI: Thank you, Sharon.
- 14 Any other nominations?
- 15 (No response.)
- 16 CHAIRMAN LEVI: Hearing none, can we vote?
- 17 All in favor?
- 18 (Chorus of ayes.)
- 19 DEAN MINOW: Thank you. I'm very touched and
- 20 honored, and it's a privilege to work with this board.
- 21 CHAIRMAN LEVI: And thank you, Martha.
- 22 Martha is probably the busiest person. And

- 1 talking to her scheduler is, I think, like talking to
- 2 that almost at 1700, or whatever the number is.
- 3 (Laughter.)
- 4 CHAIRMAN LEVI: In any event, but she works
- 5 nonstop. I don't know when she sleeps, do you?
- In any event, we now have item number 8 to
- 7 Consider and act on delegation to the Chairman of
- 8 standing authority to make committee assignments. This
- 9 is, I guess, an annual delegation, and to establish the
- 10 committees and the committee chairs.
- 11 DEAN MINOW: I so move.
- 12 CHAIRMAN LEVI: Second?
- 13 PROFESSOR KECKLER: Second.
- 14 CHAIRMAN LEVI: Any discussion?
- 15 (No response.)
- 16 CHAIRMAN LEVI: All in favor?
- 17 (Chorus of ayes.)
- 18 CHAIRMAN LEVI: Now if you'll turn in the
- 19 Board book, I hope you will find a resolution thanks to
- 20 Victor Fortuno. Is it in here?
- MS. BROWNE: It is. It was.
- 22 CHAIRMAN LEVI: I'm trying to find it.

- 1 PRESIDENT FORTUNO: If not, I've got one I can
- 2 substitute.
- 3 (Laughter.)
- 4 CHAIRMAN LEVI: We do not have --
- 5 PRESIDENT FORTUNO: It might be, is it in the
- 6 replacement?
- 7 CHAIRMAN LEVI: Is it in the replacement?
- 8 It's not in my Board book and I wanted to read it.
- 9 Well, I don't think -- we don't need -- from
- 10 my standpoint, I want to say a few things before we get
- 11 to the resolution. Our board came into office in a
- 12 disjointed way. Laurie first came on then six of us
- 13 came on, then four of us across a period of a year.
- And as this was happening and we knew that we
- 15 would be assuming our roles, the previous president
- 16 Helaine Barnett, retired last December 31, and our
- 17 predecessor board asked Vic Fortuno not to give up
- 18 anything he was doing, but they asked him to assume, in
- 19 addition to that, the presidency of the Corporation
- 20 during a period in which there were many things
- 21 happening here and in which the Board was turning over.
- 22 So that is a real prescription for any

- 1 not-for-profit to have a year in which it's going to be
- 2 just hard to stand still, but Vic, you not only kept
- 3 the Corporation moving and calmed the waters,
- 4 transitioned the Board, but you also kept the Office of
- 5 General Counsel running and advanced the cause of equal
- 6 justice through innovation, through, in fact, providing
- 7 for us making sure that we can have a board meeting
- 8 that doesn't have snap, crackle and pop continually
- 9 through the technology, and by enhancing new programs
- 10 and taking a good, hard look internally at many of the
- 11 ways in which you were operating, and being a really
- 12 tremendous partner.
- 13 One of the great dangers, I won't say it
- 14 publicly here for the reasons that you'll see in
- 15 second, I have memorized his cell phone number, and
- 16 that's because of the number of calls that we have had
- 17 to have almost on a, I guess, three or four times, at
- 18 least, weekly; some days many more than that.
- 19 And so I want to congratulate you. You have
- 20 been here for many, many years, and I hope you're here
- 21 for many more years to come. We are really indebted to
- 22 you. So the resolution, which we do not have in our

- 1 board books, I think properly reflects -- it should --
- 2 our gratitude and our thanks. And I would like to ask
- 3 for a motion to adopt the resolution.
- 4 MOTION
- 5 MS. REISKIN: So moved.
- 6 CHAIRMAN LEVI: Second?
- 7 MR. GREY: Second.
- 8 CHAIRMAN LEVI: All in favor?
- 9 (Chorus of ayes.)
- 10 DEAN MINOW: Hip, hip hooray.
- 11 (Laughter.)
- 12 PRESIDENT FORTUNO: Thank you very much.
- 13 (Standing ovation.)
- 14 PRESIDENT FORTUNO: Well, gosh, now you're
- 15 making me blush.
- 16 FATHER PIETRZYK: We still expect the 3:00
- 17 a.m. e-mails.
- 18 PRESIDENT FORTUNO: Thank you very much. And
- 19 if you can't find that resolution, I'm sure I can put
- 20 something together.
- 21 (Laughter.)
- 22 CHAIRMAN LEVI: Now it's also my great

- 1 pleasure to introduce Jim Sandman. Jim, why don't you
- 2 stand for a second. I think everybody does know you.
- 3 He's been with us the last few days. Jim is
- 4 the new president, effective Monday, and the result of
- 5 a national search. A really impressive group of people
- 6 applied across the country, and Jim was the unanimous
- 7 choice of the search committee. I want to say our
- 8 search committee was as thoughtful a group and
- 9 considered so many aspects of this position and what
- 10 the corporation would need to have going forward.
- 11 And how lucky for us that Jim Sandman, who had
- 12 been, for many, many years, the managing partner of a
- 13 very distinguished American law firm in Washington, but
- 14 also had been in its Los Angeles and Colorado offices,
- 15 Arnold and Porter, and had really built that firm's own
- 16 presence in pro bono, and then became head of the D.C.
- 17 Bar where he did an outstanding job.
- 18 And taking himself then out of the private
- 19 sector, moved over with Michele Rhea for the last
- three-and-a-half years as general counsel of the D.C.
- 21 Public Schools where I think you said you walked in on
- 22 day one, basically, to a completely new environment and

- 1 hit the ground running and did it with flying colors.
- 2 And your colleagues, both here in this community and
- 3 around the country, have been sending me e-mails and
- 4 phone calls to let us know what we already knew, what
- 5 an outstanding choice we have made in persuading you to
- 6 join us here at Legal Services. And we look forward to
- 7 working with you in the coming years. So welcome.
- 8 PRESIDENT-ELECT SANDMAN: Thank you very much.
- 9 (Applause.)
- 10 MS. REISKIN: Mr. Chair, I just -- this is
- 11 Julie Reiskin. I just wanted to say you did an
- 12 incredible job doing an inclusive, incredible, well-run
- 13 search. I just want to say that, that it was
- 14 wonderful. I wasn't on the committee, but having heard
- 15 the process, I'm really impressed.
- 16 CHAIRMAN LEVI: Thank you very much. And that
- 17 actually leads us to a resolution to thank the advisory
- 18 members for their participation on the search
- 19 committee. There were five of them. And again, these
- 20 folks are not active board members and they did not
- 21 have to do this, but they did this because they knew
- 22 what was at stake for our community and for our board.

- 1 Laveeda Morgan-Battle had been a board member
- 2 during the Clinton board. She also, as I understood
- 3 it, had been involved in the preparing the transition
- 4 report a few years ago with respect to the Corporation.
- 5 Doug Eakeley had been the chair of the Board
- 6 during the Clinton Administration.
- 7 Bob Stein is the current head of the ABA's
- 8 SCLAID committee.
- 9 Frank Strickland you all know, our
- 10 predecessor.
- 11 And Deidre Weir, from NLADA. And Deidre, are
- 12 you still here? She was here the other day from
- 13 Detroit, Michigan.
- 14 All dedicated their time, I have to say their
- 15 travel time. They ran into the same kinds of issues
- 16 that some of us confronted here in our travel, and they
- 17 made themselves available to work hard and to cause us
- 18 to have a search that really -- I tell you I have run
- 19 many, many searches but this committee worked really
- 20 well together with a spirit of cooperation among the
- 21 members that I think we would hold a standard for many
- 22 other organizations. But really, I appreciate what

- 1 people have said about my chairing it, but it really
- 2 has -- it's a tribute to the people who were on the
- 3 committee that that's how it worked.
- 4 So we have a resolution of thanks for each of
- 5 them and I would ask that that be adopted.
- 6 MOTION
- 7 DEAN MINOW: I move a resolution thanking the
- 8 advisory members of the search committee.
- 9 PROFESSOR VALENCIA-WEBER: I'll second it.
- 10 CHAIRMAN LEVI: All in favor?
- 11 (Chorus of ayes.)
- 12 PROFESSOR VALENCIA-WEBER: Are any of those
- 13 present today?
- 14 CHAIRMAN LEVI: They are not present today,
- 15 but they will send -- Laveeda Morgan-Battle --
- 16 PROFESSOR VALENCIA-WEBER: Yes.
- 17 CHAIRMAN LEVI: -- she would have been here.
- 18 PROFESSOR VALENCIA-WEBER: She was here the
- 19 first night.
- 20 CHAIRMAN LEVI: But she had a grandchild born
- 21 as she was arriving here, and I think that is where she
- 22 is. So that's a good thing.

- 1 DEAN MINOW: Good reason.
- 2 CHAIRMAN LEVI: So that means that,
- 3 thankfully, a committee can be dissolved; namely, the
- 4 search committee for the LSC. And we now need to --
- 5 oh, we haven't voted on the resolution. Okay. We need
- 6 to vote the resolution. All in favor?
- 7 (Chorus of ayes.)
- 8 CHAIRMAN LEVI: Okay. And now can I have a
- 9 motion to dissolve the search committee?
- 10 MOTION
- 11 PROFESSOR KECKLER: So moved.
- 12 CHAIRMAN LEVI: Second?
- 13 DEAN MINOW: Second it.
- 14 CHAIRMAN LEVI: All in favor.
- 15 (Chorus of ayes.)
- 16 CHAIRMAN LEVI: Okay. So now there is in our
- 17 board book a resolution also recognizing that this is,
- 18 we're now in the hundredth anniversary year of the
- 19 National Legal Aid of Defender Association. There is a
- 20 resolution recognizing their work for 100 years on
- 21 behalf of equal justice across this country. And I
- 22 would like to ask that that resolution also be adopted.

- 1 MOTION
- 2 DEAN MINOW: I so move.
- MS. BROWNE: I'll second.
- 4 CHAIRMAN LEVI: All in favor?
- 5 (Chorus of ayes.)
- 6 CHAIRMAN LEVI: Thank you.
- Well, I will keep my chairman's report brief.
- 8 MR. GREY: Mr. Chair?
- 9 CHAIRMAN LEVI: I'm sorry. Yes? Oh, do you
- 10 want to do that now?
- 11 MR. GREY: I figure we might.
- 12 CHAIRMAN LEVI: Might as well. We have
- 13 another resolution that we'll insert right here that
- 14 Robert Grey will present.
- MR. GREY: Mr. Chairman, thank you. It is
- 16 with a heavy heart that I present the resolution before
- 17 the Board to recognize the distinguished support and
- 18 work by Bob Evans who until his retirement in 1982,
- 19 served as the director of government affairs in the
- 20 American Bar Association here in Washington.
- There is no one, Mr. Chairman, that I think
- 22 the members of Congress and the Administration have

- 1 seen onsite who has been a more active supporter of LSC
- 2 than Bob Evans. He has been a tireless advocate for
- 3 LSC and in many cases, went way beyond the call of duty
- 4 in advancing the cause of LSC and equal justice. To
- 5 the community of LSC, he is an icon. And to recognize
- 6 him, as his memorial service is today at 3:00, I think
- 7 would send a very positive and reinforcing message
- 8 about those who are the unsung heroes of LSC.
- 9 MOTION
- 10 MR. GREY: And so I would move the resolution
- 11 that's been passed to the Board for its adoption and
- 12 hope that this would be sent to his family as well.
- 13 CHAIRMAN LEVI: Is there a second?
- 14 PROFESSOR KECKLER: Second.
- 15 CHAIRMAN LEVI: All in favor?
- (Chorus of ayes.)
- 17 CHAIRMAN LEVI: Thank you, Mr. Grey.
- 18 So I will keep my report brief. I just want
- 19 to take a moment, though, to step back and think about
- 20 the past year, how we all came together as a group.
- 21 You might not have thought that if you looked around
- 22 the room, that any of us would end up serving on this

- 1 board together, or a board together, but here we are,
- 2 and I just want to say what a pleasure it has been this
- 3 past year to get to know all of you and to get to work
- 4 with all of you.
- 5 Each of you brings some of your own
- 6 background, your own energy, your own interest, and
- 7 your own capabilities to this board, and we've been
- 8 using all of them, and we'll continue to be doing that.
- 9 This is not a time when those of us on the Board can
- 10 sit back and relax. As all of you in the field know, I
- 11 don't know whether there really is any such time in the
- 12 pursuit of equal justice, but certainly, this is one of
- 13 those times when we know so much is not being met in
- 14 the way of need. And we have anecdotal stories and the
- 15 perfect storm of a recession that has really taken many
- 16 of our funding sources and hurt them tremendously at
- 17 the same time as it has caused the need to skyrocket.
- When you have jolts of this kind, when you
- 19 have economic jolts, it's extremely important to
- 20 remember what you're about as a nation and to keep firm
- 21 in your basic commitments that have gotten you here
- 22 over all these many years in terms of what it is that

- 1 we turn around and pass along to the next generation.
- 2 What kind of country do we want to have.
- And we know that there is certain fundamental
- 4 principals that we all grew up with, we all just
- 5 pledged allegiance to, and one of those is equal
- 6 justice. And so we have to be vigilant as the country
- 7 wrestles its way through this period to make sure that
- 8 we don't cut corners and sacrifice on those things that
- 9 make us free.
- 10 So we've also been very lucky, I think, very
- 11 fortunate in the past year, and will continue to do
- 12 this in the coming year, to hear from so many
- 13 thoughtful people in the field and outside the field
- 14 about the innovations that they are accomplishing, not
- only on behalf of the legal aid community, but on
- 16 behalf of the fabric of American justice, as we work
- 17 our way forward.
- The presentation on technology that we heard
- 19 not yesterday, the day before, was as compelling as any
- 20 I've heard, not just sitting on this board, but on many
- 21 other boards, and something that we need to pay
- 22 attention to in the coming months as to how we can help

- 1 to take these powerful tools and make access to justice
- 2 easier and even help our burdened court system.
- 3 Because what we learned is that through our TIG
- 4 program, we're making the biggest impact in the fabric
- 5 of American justice in how it is operating, I guess,
- 6 above and beyond those of any other organization. And
- 7 that's really amazing. I don't know whether any of us
- 8 in here really quite knew that.
- I suppose you may have, Vic, and many of your
- 10 staff, but for some of us here, that was quite
- 11 stunning.
- 12 The other thing I want to say is how impressed
- 13 I have been, and I know our board has been, as we've
- 14 been around the country, but also as we've invited
- 15 executive directors and staffs from legal aid, legal
- 16 services grantees around the country to come here to
- 17 make presentations or to meet us in other locations, to
- 18 come and discuss topics of interest with us.
- 19 Those have been extremely compelling
- 20 presentations, and the executive directors and their
- 21 teams have been very, very impressive. And we know
- 22 that they have really dedicated themselves to work in

- 1 this field, not for the money, but for the love of the
- 2 work they're doing and for what they know to be an
- 3 important calling. And so we're very grateful to them.
- 4 And I want to say I hope that you all -- some of you
- 5 who are here today will continue to come make these
- 6 presentations and keep this board informed because
- 7 obviously, we can't do any of this without you.
- 8 So now next I'm looking forward to a busy
- 9 upcoming year. We will have a strategic plan. We have
- 10 a fiscal taskforce. At some point we'll get a pro bono
- 11 taskforce going, and the various committees have very
- 12 full agendas. So I wish I could tell everybody that we
- 13 would have a calm and quiet 2011, but that will not be
- 14 the case. So we'll be meeting many times by phone.
- 15 Incidentally, we have these formal meetings. In the
- 16 past year, I didn't do -- I probably should have asked
- 17 for a count, but we called this board together by phone
- 18 many times and that will, I'm sure, happen again in the
- 19 coming year.
- 20 So that's my report and again, my gratitude to
- 21 the Board for all the work you're doing and your
- 22 willingness to work as a team and cooperate together,

- 1 and it's a pleasure and a privilege to be with all of
- 2 you.
- The members. Do the members have reports?
- 4 Anybody want to speak about their travel here and how
- 5 it went?
- 6 FATHER PIETRZYK: I just want to -- I had the
- 7 great opportunity to meet the local grantee in
- 8 Columbus. I went to, first of all, an award ceremony
- 9 run by OLAF, the Ohio Legal Aid Foundation, and they
- 10 had been given an award to the grantee in Toledo. But
- 11 I've been very impressed. I've met -- sat in on a
- 12 board meeting of the Local Ohio Grantee, the Columbus
- 13 Grantee, and the executive director is quite
- 14 impressive.
- 15 He's known to be very frugal and to run -- he
- 16 had to coordinate the merger of two entities together,
- 17 one that was having some trouble, and they've now
- 18 coordinated into it. And they run an office down near
- 19 us from Zanesville. I had to take one of my
- 20 parishioners in to our local grantee to get some legal
- 21 services and have found them very competent.
- So, you know, if we're ever looking, I think,

- 1 for a program that is run very well by an executive
- 2 director who is smart and honest and a good manager,
- 3 the Ohio program, the Columbus program, we couldn't
- 4 look much further than that. So I'm very, very
- 5 impressed, very edified by my ability to meet a lot of
- 6 the local people.
- 7 And they're well known. You know, they had an
- 8 opening of a new office in a small town in Newark. The
- 9 former attorney general, who was University of Chicago
- 10 fan, came down. So they're known in the area, they're
- 11 very well respected in the area in terms of the quality
- of work that their lawyers do. So I've been very
- 13 edified by everything that I've seen there and I hope
- 14 to do some more there in the time I'm in Zanesville.
- 15 CHAIRMAN LEVI: Thank you, Father Pius.
- Julie.
- 17 MS. REISKIN: Yes. I had the opportunity to
- 18 attend the TIG conference, and I was very impressed the
- 19 way the conference was run by the LSC staff, with the
- 20 quality of the workshops, with the interaction of the
- 21 people, and I learned a tremendous amount. I think the
- 22 highlight, though, was being able to go visit Professor

- 1 Valencia-Weber's law school and to see the
- 2 incredible -- meet some people that I never dreamed of
- 3 meeting who have done some incredible work on mental
- 4 disability issues, and to see the clinic, which I think
- 5 is a great model. So that was really neat.
- Also, in my day job, a member of the TIG
- 7 Advisory Committee for the Colorado Legal Services TIG
- 8 grant, we have our first meeting -- they have a project
- 9 that's geared towards people with disabilities. So we
- 10 have our first meeting February 8th. So I'll get to
- 11 see it from that side. You know, obviously, I'm doing
- 12 that as not as a board member, but as my job, and it
- 13 will be good to see kind of how it comes out on that
- 14 side. So I'll look forward to sharing, but I brought
- in about six other disability organizations, and
- 16 everyone is really, really excited about it.
- 17 CHAIRMAN LEVI: Yes, Gloria.
- 18 PROFESSOR VALENCIA-WEBER: I wanted to suggest
- 19 that we might consider a concept of the LSC attorney
- 20 alums. Since being appointed, I have been contacted by
- 21 all kinds of people from across the United States for
- 22 whom having been a legal services attorney has been a

- 1 pivotal guiding force in their life. And I've been
- 2 amazed by the kind of work some of these people are
- 3 doing.
- 4 Occasionally they come to -- Albuquerque is a
- 5 great convention city and they'll show up at my door,
- 6 just to present themselves to me. And many of them are
- 7 doing public interest pro bono work in some ways,
- 8 others are making sure that their law firms have good
- 9 pro bono contribution, and some have gone on to some
- 10 very distinguished service.
- We just recently had a memorial service on
- 12 Tuesday before our meeting for one of the distinguished
- 13 alums who went on to become the regional solicitor for
- 14 the Department of Interior who had an amazing impact in
- 15 the Southwest area in terms of natural resources, water
- 16 law, and American Indian law. And he was one of our
- 17 adjunct professors who had established innovative
- 18 courses in Indian water law.
- 19 And it was amazing to hear about his being
- 20 honored by President Clinton and the ways in which he
- 21 had, from a Reginald Hebert Smith Fellowship, had
- 22 continued on this career. And that event brought

- 1 together all kinds of LSC alums who wanted to pay their
- 2 respects to this individual.
- 3 So I was interested that these people would
- 4 contact me and say, "Well, I'm an LSC attorney alum."
- 5 And we really ought to think about these people because
- 6 they could be part of our, in the fields, supportive
- 7 voices, supportive people. And I just found it really
- 8 energizing and affirming of our purpose.
- 9 CHAIRMAN LEVI: The President's report?
- 10 PRESIDENT FORTUNO: Yes. Mr. Chairman,
- 11 members of the Board, and esteemed guests, I am
- 12 delighted to report that we've completed our grant
- 13 making. We've made, in the area of basic field grants,
- 14 we made 55 grants to grantees covering 76 service
- 15 areas; that is, three-year grants to those 55 grantees
- 16 covering 76 service areas.
- 17 In the category of less than three-year
- 18 grants, we awarded grants to 16 service areas. One
- 19 service area was not funded, that's American Samoa, and
- 20 there was one application for funding that was denied,
- 21 but we were able to resume the making of TIG grants.
- 22 We have made 43 grants, which cover our programs in 25

- 1 states, and there are an additional five grants that
- 2 are pending and should be funded shortly.
- 3 Speaking of TIG, we also held the much-
- 4 anticipated TIG conference that was held January 13th
- 5 through the 15th in Albuquerque, New Mexico. We had a
- 6 record number of attendees. And interesting, a point
- 7 about the conference was we had folks from all over,
- 8 including the South Pacific, and we had an attorney
- 9 from Canada, a legal services attorney from Canada, who
- 10 indicated to us the feeling there was that we are well
- 11 ahead of where they are. And so he came down to attend
- 12 the conference so that he could go back with ideas for
- 13 Legal Services of Canada. That was, of course,
- 14 refreshing to hear and although not a surprise.
- Julie Reiskin, a member of this board,
- 16 attended the TIG conference, was very active, and her
- 17 presence there was very much appreciated. And Gloria
- 18 Valencia-Weber attended the reception that was hosted
- 19 for us by the Bar, by the New Mexico Bar Association.
- 20 And in keeping with the theme of keeping it
- 21 short, I'll just add one other thing, and that is of a
- 22 personal nature. I want to say that it was -- it has

- 1 been a profound honor and a truly great privilege to
- 2 have served as interim president for this past year.
- 3 It, if anything, has left me with an even stronger
- 4 sense of how very important our mission is and how very
- 5 fortunate we are to have the people involved in this
- 6 that we do have involved.
- 7 And I also want to thank the Board for its
- 8 great work, well, to commend and thank the Board for
- 9 its great work and superb judgment in the selection of
- 10 Jim Sandman as our new president. I think it's an
- 11 outstanding choice, and on behalf of the staff, I would
- 12 like to welcome Jim aboard.
- 13 Jim, welcome aboard, and I look forward to
- 14 having you here at the helm of the Corporation.
- And with that, Mr. Chairman, as I said I would
- 16 keep it short, I conclude my report.
- 17 CHAIRMAN LEVI: Thank you very much.
- 18 Mr. Inspector General?
- 19 MR. SCHANZ: Yes, sir. Being handed out to
- 20 you right now, even as I speak, is our draft 2011 work
- 21 plan that identifies some of the issues that we want to
- 22 address this year. We do have a PowerPoint. Just to

- 1 let you know, since everybody loved the technology
- 2 session, we have those abilities, but I'm not sure that
- 3 we'll waste your time with that today, instead giving
- 4 you a hard copy of our work plan.
- 5 And as I mentioned, either of the past two
- 6 days, or maybe both of the past two days, we welcome
- 7 input from our stakeholders. And of course the Board
- 8 and management and individuals sitting behind me are
- 9 all stakeholders for the inspector general's office.
- I would also like to commend Vic, since this
- 11 will be my last public meeting with him as the
- 12 President. Very rarely in my government career
- 13 spanning 30 plus years, and now with the IG, do you see
- 14 a sea change. With Vic in charge, there was a sea
- 15 change. There was a sea change of openness,
- 16 forthrightness, and honesty. And I very much
- 17 appreciated that because as many of the Board knows,
- 18 being an inspector general is a sort of a difficult
- 19 role. You're trying to improve programs and you may
- 20 step on toes, but those toes were big toes and Vic went
- 21 right to the issues that we raised.
- 22 And I believe since we've been talking about

- 1 TIG so much, at the end of the process, this will be a
- 2 much, much better process, more transparent. And in
- 3 deference to Dean Minow, I will say its accountability,
- 4 responsibility, and transparency were the hallmarks of
- 5 Vic's interim meter. And that spells ART as opposed to
- 6 the rat board with all the stimulus number. So I've
- 7 revised that even to the consternation of some of my
- 8 fellow IG's. So I call it ART now, accountability,
- 9 responsibility, transparency.
- 10 DEAN MINOW: I'm thrilled.
- MR. SCHANZ: Okay. If you're around, a lot of
- 12 IG's, though, still use rat board to have stimulus
- money.
- 14 I'm looking forward to working with Jim. I
- 15 think the search committee did a very good job. I've
- 16 talked with him several times, and we'll now have an
- 17 opportunity to meet on a regular basis continuing some
- 18 of the discussions that Vic and I were much more
- 19 robust, and I think much more fruitful and informal and
- 20 formal at the same time, when they needed to be. So I
- 21 appreciated that honesty and forthrightness.
- I appreciate the new board. We're all one

- 1 board now and you're a quick study. You've understood
- 2 my role, and while sometimes you may not like my role,
- 3 but my role is statutorily driven and that's what I do
- 4 for a living. So I appreciate that.
- 5 I'm really happy, much like you've said, with
- 6 the program presentations, because that's where the
- 7 tire meets the road. And I have done pro bono work in
- 8 my justice career and I enjoyed it immensely. I have
- 9 the same stories of helping someone that would just --
- 10 are mind-boggling, somebody who had nothing that really
- 11 appreciated some of the work that they do and we do.
- 12 And that's not a seminal moment in my career,
- 13 but it's certainly an emotional moment in my career.
- 14 So I appreciate all the work that's done with the
- 15 project directors, and I look forward, too, to their
- 16 presentations because that's where the money is.
- 17 That's where the people get services.
- 18 I want to introduce Dave Maddox, who is the
- 19 assistant inspector general for management and
- 20 evaluation, and put together a lot of studies that the
- 21 Inspector General's Office does, including the work
- 22 plan that you do have in front of you. We'll be happy

- 1 to discuss any part of it with you. I say it's a
- 2 working and flexible document. We don't know what
- 3 Congress will want, we don't know what the Board will
- 4 want, we don't know what a newspaper may indicate is a
- 5 high risk area that we'll get into.
- 6 With that being said, I welcome any input. I
- 7 know you just got the document, but in addition, in
- 8 looking forward, this document will now form the basis
- 9 of my next performance appraisal because now you know
- 10 what I'm planning on doing with my resources in the
- 11 Office of Inspector General.
- 12 CHAIRMAN LEVI: Questions?
- 13 MR. SCHANZ: Would you like the PowerPoint?
- 14 CHAIRMAN LEVI: How long will the
- 15 PowerPoint --
- 16 MR. DAVID MADDOX: About 15 minutes.
- 17 CHAIRMAN LEVI: What is the Board's pleasure?
- 18 VARIOUS BOARD: We can read it.
- MR. SCHANZ: Okay.
- 20 CHAIRMAN LEVI: We'll read it. Thank you very
- 21 much. Thank you for presenting it, and if we need a
- 22 greater discussion of it, we can always have a

- 1 telephonic briefing with the IG after we've had a
- 2 chance to look at it.
- MR. SCHANZ: Okay. Very good.
- 4 DEAN MINOW: Thank you, as always, for your
- 5 clarity, communication, and other C's.
- 6 (Laughter.)
- 7 MR. SCHANZ: There is even more, but I've
- 8 narrowed it. Thank you.
- 9 CHAIRMAN LEVI: Now we have a presentation by
- 10 the African American Project Directors Association, a
- 11 number of friends who we've met along the way.
- 12 Lillian, are you going to bring everyone up?
- 13 MS. JOHNSON: Yes, I am. Thank you. Good
- 14 morning.
- 15 DEAN MINOW: Good morning.
- 16 MS. JOHNSON: It is indeed an honor for the
- 17 African American Project Directors Association, the
- 18 acronym is APDA. So you'll hear and see it a lot.
- 19 More than two decades ago, APDA was formed to
- 20 promote and support people of color being in leadership
- 21 roles and the equal justice community. And as part of
- 22 that, we have played a tremendous role in partnering

- 1 with the Legal Services Corporation and, of course, the
- 2 National Legal Aid and Defender Association, to promote
- 3 equal access to justice.
- And so we were meeting here, yes, in cold
- 5 Washington, D.C., we were meeting here for the past two
- 6 days so that we would have the opportunity to not only
- 7 attend this meeting to meet all of you, but also to
- 8 present ourselves to you so that you could put a face
- 9 to our association and that you can see your partners
- 10 going forward because we're all committed to equal
- 11 justice for all here in America.
- 12 So I've asked that each of the members present
- 13 be permitted to give you their name and their
- 14 association, and then I will have a few comments and
- 15 then my colleague from the Latino section of the NLADA,
- 16 Ben Obregon, will also have a few comments.
- 17 CHAIRMAN LEVI: Thank you.
- 18 DEAN MINOW: Would you like some chairs or --
- 19 MR. YOUNG: No. Good morning, Board. I'm
- 20 Anthony Young, executive director of Southern Arizona
- 21 Legal Aid, Tucson, Arizona.
- MS. THOMAS: Good morning. My name is Rhodia

- 1 Thomas. I am the executive director of MidPenn Legal
- 2 Services, and we're headquartered in Harrisburg,
- 3 Pennsylvania.
- 4 MS. LONEY: Good morning. I'm Andrea Loney
- 5 with South Carolina Legal Services. We're a statewide
- 6 program.
- 7 MR. McIVER: I'm Harrison McIver. I'm
- 8 director of Memphis Area Legal Services.
- 9 MS. HOWARD: Good morning. I'm Joan Glanton
- 10 Howard, chief counsel for the Civil Law Group with
- 11 Legal Aid and Defender Association, and we're
- 12 headquartered in Detroit, Michigan.
- 13 MS. HARDING: Good morning. I'm Brenda Ford
- 14 Harding, Neighborhood Legal Services here in D.C.
- 15 MS. HUBBARD: Good morning. I'm Sheila
- 16 Hubbard, executive director of the Volunteer Lawyers
- 17 Project in Boston. We're a pro bono program.
- 18 MR. BUCHANAN: Sam Buchanan, director of
- 19 Mississippi Legal Services, Hattiesburg, Mississippi.
- MS. JOHNSON: Our two colleagues, Don Isaac
- 21 from Florida Rural Legal Services, and Wilhelm Joseph,
- 22 both send their apologies, but unfortunately, they had

- 1 deaths and had to attend funerals. So they're sorry
- 2 that they could not be here.
- 3 Thank you very much for giving us an
- 4 opportunity to just briefly speak with you. I wanted
- 5 to share with you some of the thoughts that we've had
- 6 over the course of the past year and to tell you that
- 7 on behalf of the community of leaders, particularly
- 8 leaders of color, we want to first commend you for
- 9 convincing Vic to stay on and continue his other job
- 10 while serving as interim president. We also want to
- 11 tell you how much we appreciate all of you.
- 12 It is indeed an honor to work in this
- 13 community, and it's a significant honor when the
- 14 premier organization in America, the Legal Services
- 15 Corporation that promotes equal justice, for people to
- 16 be interested enough to be considered and subsequently
- 17 appointed to a tremendous board with a lot of work, but
- 18 a truly important mission. And we are congratulating
- 19 all of you for being selected and ultimately achieving
- 20 what we consider the ultimate, actually sitting in the
- 21 chairs and helping to make decisions that will promote
- 22 equal access to justice for all.

- 1 We can tell you that we understand your
- 2 challenges are far more significant than even they
- 3 appear to be right now. Among the things that we've
- 4 noticed as part of a community, in particularly over
- 5 the course of the past several years, is that the gap
- 6 is getting wider. There are changes in faces of people
- 7 who present themselves for legal assistance, and we
- 8 have far more people seeking access to legal assistance
- 9 than we've ever had in our history before, and we are
- 10 doing it at a time when the resources are simply not
- 11 available as they have been in the past.
- 12 And yet we're up to the task and we're
- 13 ecstatic that you've chosen a leader who seems from all
- 14 that we're able to learn about him, also up to the
- 15 task. And we've seen you and the way you've operated
- 16 over the course of the past year. And we know you're
- 17 up to the task. And we're here today to tell you that
- 18 we are looking forward to working with you and asking
- 19 you to consider us at any time.
- We're anxious to have some input and talk with
- 21 you about some of the strategic objectives, like
- 22 meaningful access and measurable outcomes for clients.

- 1 We're ecstatic about the opportunity to work with you
- 2 in trying to be more efficient and more effective, to
- 3 increase and expand access to justice, so that we have
- 4 an opportunity to use the limited resources more
- 5 effectively and efficiently, and yet we understand the
- 6 challenge.
- 7 There is money that is being used elsewhere
- 8 and there is a challenge that we all face that not only
- 9 is Legal Services facing challenges with regard to
- 10 funding, but every local funding source that we have is
- 11 also presenting the same challenges to us. And we're
- 12 here ready and willing to work with you to accomplish
- 13 that.
- 14 And with that, I'll ask my colleague, Ben
- 15 Obregon, to make a few comments on behalf of the Latino
- 16 section of the National Legal Aid and Defenders
- 17 Association.
- 18 MR. OBREGON: Thank you, Lillian. Again, the
- 19 name is Ben Obregon. Actually, my full name is Ben
- 20 Amin Oleva Presiago de Obregon. I go strictly by Ben
- 21 Obregon.
- I did not learn to speak English until I was

- 1 11 years of age, number one. My father was a migrant
- 2 labor contractor working out of Arizona, California,
- 3 Oregon and Washington. In 1949, when I graduated from
- 4 high school, I convinced my dad to sign for me so I
- 5 could join the Army to get out the migrant stream. I
- 6 joined the Army and I ended up in Korea within six
- 7 months after I joined. At 17 I was in Korea. That's a
- 8 few years ago.
- 9 I have always been in a volunteer agency in
- 10 every kind of agency you can have. I'm here on behalf
- 11 of the Latino section. I'm chairman of the Latino
- 12 section of the NLADA. I'm vice chairman of the Board
- 13 of Directors of Legal Action of Wisconsin. I am a
- 14 client member. I'm also chairman of a board of
- 15 directors of UMOS out of Milwaukee, United Migrant
- 16 Opportunity Services. It's a multi-state agency with
- 17 quite an extensive budget, and again, we provide
- 18 services to a lot of indigent people throughout the
- 19 seven states.
- Now the things that Lillian has said about
- 21 resources and that, you're more than welcome, and we
- 22 offer that the Latino section have a lot of resources

- 1 that you folks could tap into to help you. If you seek
- our help, we definitely are willing to do what we can.
- Now we know the most effective balance legal
- 4 advocacy provides individuals, quality representation
- 5 while at the same time promoting resolutions for
- 6 systemic, poverty and broader community. This must
- 7 include a philosophy that gives the highest priority to
- 8 the most vulnerable amongst the indigent population.
- 9 The continued arrival of immigrants ensures
- 10 that many legal challenges remain that are similar to
- 11 those faced by earlier generations of the poor. These
- 12 challenges especially persist for women, children,
- 13 families as a whole. Historically, the strength of
- 14 legal institution lies in targeting their resources to
- 15 identify and address the most pressing, systemic civil
- 16 legal needs of low income within the service areas.
- 17 There are, however, areas of language issues
- 18 that become a problem, whether it is Spanish, Russian,
- 19 Hmong, Creole, even with deaf clients, Somali. In
- 20 Wisconsin, we have Somali clients up in the northern
- 21 part. And one of the problems that we have is to find
- 22 appropriate translators that are able to translate in

- 1 the legal sense, you know, for those individuals. And
- 2 it's unfortunate that it's there, but it is one of the
- 3 problems that we do have.
- 4 Technology does offer some very real
- 5 possibilities for helping to meet the language needs,
- 6 but one must determine where technology can
- 7 appropriately be used to bridge the language gaps and
- 8 when it is not enough. Auto translators, such as
- 9 Google Translate, can facilitate basic communication,
- 10 but is not effective in translating legal terminology.
- 11 So there is an issue there.
- 12 Your largest grantee is Puerto Rico Legal
- 13 Services. It is known as the law firm for the poor in
- 14 Puerto Rico. Presently approximately 45 percent of the
- 15 population, which means about 1.7 million, live at or
- 16 below the poverty level and are potential clients. In
- 17 many cases, all documents must be translated into
- 18 Spanish, and then back into English for court purposes,
- 19 which becomes not only a time consuming, but also an
- 20 added expense to that particular program.
- 21 We do need to work together to assure that
- 22 limited English proficient issues are included. Under

- 1 the racial discrimination -- racial discrimination is
- 2 not simply of race -- white, black, Latino and Asian --
- 3 but also in terms of language, national origin.
- 4 National origin discrimination affects Asians, Pacific
- 5 Islanders, Latinos, and persons arriving from other
- 6 continents like Africa.
- 7 We can assist you in providing culture
- 8 competency training, which is very important and
- 9 somewhat controversial at times. It is very important
- 10 to expose our staff to the norms and customs of our
- 11 cultural diverse clients to promote better
- 12 communication among the clients, advocates and
- 13 decision-makers without promoting stereotypes.
- 14 Let me close by quoting César Chávez, which I
- 15 got to know him personally and I worked in that realm.
- 16 "It does not matter how powerful we become. We cannot
- 17 forget the human element." Thank you for your time,
- 18 and we are willing to work with you. If you have any
- 19 questions or anything that you might think that we can
- 20 be of service to you, feel free to inquire. Thank you.
- 21 CHAIRMAN LEVI: Thank you.
- 22 DEAN MINOW: Gracias.

- 1 PRESIDENT FORTUNO: Muchos se muy gracias.
- MS. REISKIN: I have a question for I think
- 3 both of you. How are we doing nationally with having
- 4 appropriate cultural diversity on the boards and having
- 5 appropriate training at the Board level. And so how
- 6 are we doing and what do we need to do. I'm assuming,
- 7 unless we're unlike the rest of the country, we're not
- 8 there yet. We're not where we need to be. And what
- 9 recommendations do you have for us to help get there.
- 10 And then just a follow-up. Do programs
- 11 advertise in the, what I know some of my friends call
- 12 the ethnic press, like the black and Latino, or
- 13 whatever, owned newspapers in the local communities?
- 14 MR. OBREGON: I guess there is a lack of
- 15 cultural diversity within a lot of boards within the
- 16 legal services programs. And it depends your area, it
- 17 depends your state, it depends on the program as to
- 18 what process they use to recruit their board
- 19 membership.
- We use our local community agencies to
- 21 recommend or to refer, profit and non-profit agencies
- 22 as well, or we just recommend people to the board. We

- 1 do have a committee that reviews and selects and then
- 2 recommends to the board to accept or not those
- 3 individuals. So I think but there is a lack of
- 4 culture, diverse board structures across the country.
- If I may so, I'm looking at you, and besides
- 6 Victor here, you know, there is not -- you know, we
- 7 need to work with these things across the board
- 8 nationwide.
- 9 MS. JOHNSON: From our perspective, we are
- 10 program leaders. We worked with the Legal Services
- 11 Corporation in developing their performance criteria,
- 12 as well as their application, as well as working with
- 13 the American Bar Association standards. We're civil
- 14 legal services providers, and we're well aware, and
- 15 have commitments to diverse boards consistent with the
- 16 make-up of our client community.
- 17 And I must say that we pride ourselves that
- 18 we're doing -- we're not where we need to be, but we
- 19 certainly understand and appreciate our responsibility,
- 20 and we take that seriously, and we're involved in a
- 21 variety of ways of increasing opportunities for diverse
- 22 members of our community. And in a very real sense,

- 1 it's well beyond race or ethnic representation or
- 2 gender. There are significant cultural differences
- 3 within our communities in a very broad sense. And
- 4 that's our commitment.
- 5 So we're working toward being more successful
- 6 and having some more meaningful outcomes, but those are
- 7 areas where we are well aware of the challenges, but
- 8 are up to them. And I must admit, the Legal Services
- 9 Corporation has been very cooperative with us in the
- 10 past trying to make sure that we do it top down, bottom
- 11 up, any way that can be effective.
- 12 CHAIRMAN LEVI: Yes. Well, we have three
- 13 questions here. We'll start with Gloria and we'll just
- 14 move right this way.
- 15 PROFESSOR VALENCIA-WEBER: I would appreciate
- 16 if you could both inform me on how the cultural
- 17 competency that Ben mentioned is approached in your
- 18 work. The more evolving law schools now have cultural
- 19 competency training for their lawyers. But for your
- 20 attorneys, your staff, your board members, do you have
- 21 a planned cultural competency training or is it just
- 22 something that happens through activities?

- 1 MR. OBREGON: It's a combination of both. We
- 2 do have a plan, but also we also work towards making
- 3 sure that we do get the cultured respect of the
- 4 individuals within the group. So it's a combination of
- 5 both, working again within the system.
- 6 MS. JOHNSON: It certainly is critical to
- 7 effective and meaningful access for the very diverse
- 8 client community that we serve. And it is certainly
- 9 something that programs are challenged to make sure
- 10 that they do. And with cooperation from the Legal
- 11 Services Corporation nearly a decade ago, there was
- 12 development of board training specifically with pilot
- 13 projects that did include my program. And my board was
- 14 challenged and excited because it created an atmosphere
- of understanding and knowledge and helped us to begin
- 16 to develop and promote cultural competency.
- 17 And I'm also reminded, again, that it depends
- 18 on your community and how you approach the notion of
- 19 cultural competency; and in particular, for my program
- 20 because of our understanding and appreciation of how
- 21 much more effective we can be if we are culturally
- 22 competent.

- 1 We made a commitment, and I challenge you to
- 2 ask me in 2013, but we made a commitment to become
- 3 culturally competent as an organization and as
- 4 individuals by the year 2013. Now the reason it is set
- 5 far out is because we understand how difficult and
- 6 challenging that is, but we're committed to working
- 7 toward that end.
- 8 MR. MADDOX: Yes, a couple of things. First
- 9 of all, I want to say I appreciate your presentation.
- 10 And it's coincidental, I suppose, that we, in the last
- 11 year, visited both the Wisconsin operation and the
- 12 Tucson operation and got presentations about all of the
- 13 Arizona programs. So it was very instructive and
- 14 informative.
- You know, our attorney general told us that we
- 16 are a nation of cowards when it comes to race. And so
- 17 don't take anything I saw in the wrong way because I
- 18 think what that statement means, if it means anything,
- 19 is that we have to be able to address some of the
- 20 propositions that get made about raise in a frank and
- 21 forthright manner and realize that there may be
- 22 differences of opinion.

- 1 So for instance, Mr. Obregon, you made the
- 2 statement that language discrimination is the same,
- 3 essentially, as racial discrimination, I think.
- 4 MR. OBREGON: They're not the same.
- MR. MADDOX: Well, I thought I heard you say
- 6 that racial discrimination is also language
- 7 discrimination. And I just, frankly, want to tell you
- 8 that I don't agree with that. I think that racial
- 9 discrimination is a very ugly thing, and it's a very
- 10 powerful charge, and it's got, you know, no place in
- 11 our society.
- 12 Language discrimination is a very different
- 13 thing. And we're a nation that historically was an
- 14 English speaking country, and immigrants that came to
- 15 this country needed to learn to speak English to
- 16 assimilate into our society.
- In more recent decades, we've had a very large
- 18 influx of immigrants from all kinds of nations with
- 19 different languages. For instance, Somali. We have a
- 20 very large Somali community in Louisville, we have a
- 21 large Hispanic community in Louisville, but there are
- 22 Vietnamese and there are all number of people.

- 1 And so the fact that our society hasn't yet
- 2 developed the techniques and that our legal system
- 3 hasn't yet developed the capacity to provide on the
- 4 spot, universal translation into the language of, you
- 5 know, 50 or more, you know, worldwide languages I don't
- 6 think is evidence of anything that approaches racial
- 7 discrimination. I think it's simply a reality that
- 8 there is a process that takes time and money, and it
- 9 will take, you know, more of both.
- 10 So I just want to tell you that I appreciate
- 11 all your comments, but I think we need to be careful,
- 12 sometimes, about suggesting that, you know, that
- 13 inequities that exist for a number of reasons somehow
- 14 flow from racial animus because I don't think that's
- 15 true.
- 16 MR. OBREGON: I agree with you. My intent
- 17 here is that it is not the race as such as much as
- 18 sometimes it is combined with race and origin, that
- 19 there are some differences within a duly and
- 20 discriminatory sense. That's all I was trying to -- I
- 21 was not saying one or the other.
- MR. MADDOX: Well, I appreciate that.

- 1 MR. OBREGON: Yeah. That's what I was trying
- 2 to allude to.
- 3 CHAIRMAN LEVI: Father Pius.
- 4 FATHER PIETRZYK: Just very briefly. I mean,
- from the Board's point of view, it's, you know, my
- 6 outlook is always what can we do as a board, what can
- 7 we do as the LSC, to help facilitate care for the poor
- 8 in terms that there are specific groups with specific
- 9 issues that are maybe different. In the Hispanic
- 10 community, I think I can get my head around that, you
- 11 know, you've got people -- there are language barriers
- 12 and to serve them and you've also got the immigration
- 13 issues.
- 14 Are there -- especially this being from the
- 15 African American Project Directors, are there specific,
- 16 you know, issues involved with providing legal services
- 17 to the African American community? Are we addressing
- 18 those issues well? Are there things that we can do as
- 19 a corporation or as a board to better facilitate or to
- 20 better deal with any of the particular problems, the
- 21 legal problems or the cultural problems, with the
- 22 African American community that we're not doing? I

- 1 have no idea.
- MS. JOHNSON: Well, we happen to be African
- 3 American Project Directors and Leaders, but we're, most
- 4 importantly, equal justice advocates. And our focus is
- 5 meaningful access. And we understand that meaningful
- 6 access can mean different things for different people.
- 7 Sometimes it is culture and sometimes it's other
- 8 barriers. And so our commitment is to identify the
- 9 barriers and help make them go away and eliminate them.
- 10 Similarly, we're into meaningful access and
- 11 measurable outcomes for clients. So there is a
- 12 particular interest that we have that is not just
- 13 counting the cases or taking on issues that we think
- 14 our communities want to have taken on, but we do think
- 15 that it is our responsibility for all of our
- 16 communities to identify what are the issues and what
- 17 are the outcomes that they are hoping for.
- 18 And I just want to make sure that you
- 19 understand that when we talk about meaningful access,
- 20 we are including limited English proficiency as a
- 21 barrier, but there is also disabilities, there is also
- 22 regional and geographic coming from areas in the

- 1 country where the geography puts an office more than
- 2 300 miles away, that they don't have access to
- 3 telephones and the Internet is simply not available.
- 4 Those are all barriers to access.
- 5 So our commitment is to access and meaningful
- 6 outcomes for clients, and yes, we do bring an
- 7 additional dimension because we are people of color and
- 8 we're familiar with some of the cultures, but we
- 9 recognize that we have things that we need to overcome
- 10 and we're committed to doing that. So we think we
- 11 bring an additional perspective, but by all means, we
- 12 don't have all the answers. We are willing and able
- 13 and anxious to work with you to try and find out some
- 14 of those answers.
- 15 FATHER PIETRZYK: I guess my, the only point
- 16 was, which I'm very thankful for, you know, is a little
- 17 bit more of what that perspective is. I come from an
- 18 area -- I live in an area of the country, which is a
- 19 very small minority population. You know, rural Ohio
- 20 is 98 percent white, or 99 percent white. We just
- 21 don't have much of a minority population. And I grew
- 22 up in Phoenix, again a place where there is a large

- 1 Hispanic population; the black population in Arizona is
- 2 about 2 percent. It's very, very small.
- 3 So, I mean, are we doing well in both dealing
- 4 with minority members who are grantees, or executive
- 5 directors of grantees, are we dealing well with the
- 6 cultural of minority populations? Are our grantees
- 7 doing well? Is there something we, as a board, should
- 8 be attentive to that we're not?
- 9 I mean, that's kind of the input. I mean, if
- 10 there is anything like that that we should know or that
- 11 perspective, I would encourage you -- you don't have to
- 12 do it here, but encourage you to come to the Board, if
- 13 there are these kinds, of problems and to make sure
- 14 there is something we should be aware of. Because, you
- 15 know, as I say over and over again, our duty is to help
- 16 the poor people.
- 17 And if there are significant barriers to
- 18 helping large numbers of poor people that can be
- 19 rectified, then we need to know and we need to be in
- 20 the forefront of doing something about that. And if
- 21 you provide a particular perspective, a particular
- 22 community that can help us understand that better, then

- 1 please do provide that. And thank you for all your
- 2 work, and I appreciate your coming here very much.
- 3 It's been, all of these presentations I received have
- 4 been very helpful to me, and I'm always appreciative to
- 5 get these different perspectives.
- 6 MS. JOHNSON: Well, thank you. I appreciate
- 7 that.
- 8 CHAIRMAN LEVI: Martha?
- 9 DEAN MINOW: I want to add my words of thank
- 10 you to all the project directors who are here, and to
- 11 you, too, who have just spoken with us. To be here on
- 12 a Saturday is beyond the call of duty. We're deeply
- 13 grateful to you, and it's one of the many signs of your
- 14 extraordinary commitment.
- My question, actually, Lillian, is to follow
- 16 up with you about what do you have developing as
- 17 measures of outcomes beyond counting cases because it's
- 18 something that we, too, are thinking about. And as
- 19 Father Pius says, is this an invitation for an ongoing
- 20 conversation. Not expecting to round that up today,
- 21 but any thoughts that you have about that right now,
- 22 but it really is something that we are all trying very

- 1 hard to think about.
- MS. JOHNSON: Well, actually, we do have -- we
- 3 are going to do quite a bit of work on that issue in
- 4 conjunction with the National Legal Aid and Defenders
- 5 Association. So we look forward to participating in
- 6 dialogue because, again, I go back to measurable
- 7 outcomes for clients. And, you know, as lawyers, we
- 8 tend to have a different perspective as to what is
- 9 successful outcome than a client might.
- 10 So educating ourselves about that has been
- 11 very important to us. And we're also well aware that
- 12 we are not unique enough, as a not-for-profit, to be
- 13 able to tell a funding source we're different. So you
- 14 have to take the information that we give you and say
- 15 we were successful.
- We have enough experience with funding sources
- 17 who say, "Okay, but what is the measurable output that
- 18 you have that we can somehow evaluate your work and
- 19 your outcomes with others." And so we've been doing
- 20 some work to try and first to understand the whole
- 21 landscape, and then develop something that's
- 22 meaningful. So we look forward for the opportunity to

- 1 have dialogue and work with the Corporation because we
- 2 think it's an important area, and we have already begun
- 3 some work on it. We would like to continue.
- 4 MR. OBREGON: I think our intent is just to
- 5 make sure that you're aware that we are here and we're
- 6 willing to work with you and help however we can to
- 7 assure that some of these issues that are brought up,
- 8 you know, come to some final point down the road, you
- 9 know, again, through the different sections of NLADA.
- 10 They're working in all these areas as well, and we
- 11 definitely work with NLADA and are part of an NLADA.
- 12 So if there are areas or things that you have
- 13 serious concerns about that you feel that we need to
- 14 get more information to you, feel free to let us know
- 15 and we'll work with that to help that issue out.
- 16 CHAIRMAN LEVI: Robert.
- 17 MR. GREY: Mr. Chairman, thank you. It is
- 18 gratifying to know that we have such capable leadership
- 19 in the field with the directors that are here. And I
- 20 congratulate you and thank you for the many hours I
- 21 know that you put in.
- I have got to tell you, I just -- in coming

- 1 here, I was coming from New York, and I had a chance to
- 2 fortuitously sit next to Vernon Jordan on the train
- 3 coming back. It wasn't that long ago in his first job
- 4 to help take the first African American child to a
- 5 school in Georgia as part of his work with the Legal
- 6 Defense lawyer.
- 7 And we had that conversation. And it depends,
- 8 in many ways, on which side of the fence you're on when
- 9 you start wondering about how far we've come and how
- 10 far we still have to go. And so I want to tell you one
- 11 thing, this is a fantastic board. There is not a
- 12 person on this board who doesn't think deeply and
- 13 sincerely about what we have to do. I've been on many
- 14 boards, as all of you have. This is a committed board,
- 15 and we are excited about the challenge that we have,
- 16 and we look forward to working with you.
- 17 And Father Pius, he took the words out of my
- 18 mouth. This board wants to know what we have to do to
- 19 discharge our responsibility to you. We work for you
- 20 and we recognize that, and we want to do the best job
- 21 we can while we're here. So thank you very much for
- 22 your dedication, for your commitment, and we're very

- 1 proud.
- 2 CHAIRMAN LEVI: And a few minutes ago I
- 3 probably should have, when we were talking about NLADA,
- 4 taken the opportunity to recognize that we have the
- 5 president here of NLADA and CEO, Jo-Ann Wallace, and
- 6 welcome and thank you for coming today on a Saturday
- 7 morning. And I hope you heard our words of recognition
- 8 regarding the fine work of NLADA.
- 9 But you, yourself, are a tireless advocate.
- 10 And I have seen how hard you're working in your role.
- 11 And I don't know when you have a chance to sleep, but
- 12 maybe you and Martha have figured this out together.
- 13 But thank you for coming here and fitting us into your
- 14 schedule this morning.
- MS. WALLACE: Thank you. I really appreciate
- 16 that.
- 17 (Applause.)
- 18 MR. OBREGON: Thank you very much.
- 19 MS. JOHNSON: Thank you.
- 20 CHAIRMAN LEVI: And now it's my great pleasure
- 21 also -- and I think this is something that is new for
- 22 this board. It comes out of the, I think was it the

- 1 ABA convention or the NLADA that we decided it was
- 2 about time that we heard from and invited --
- 3 PRESIDENT FORTUNO: NLADA.
- 4 CHAIRMAN LEVI: Was it NLADA? The head of
- 5 IOLTA. And she is the chair of the Texas Access to
- 6 Justice Foundation, Betty Balli Torres, who is the
- 7 executive director of the National Association of IOLTA
- 8 Programs and Chairs. Welcome. And it's, I think, long
- 9 overdue that we've offered you a seat at the discussion
- 10 and the board table. So welcome and thank you for
- 11 coming here.
- MS. TORRES: Well, thank you. Good morning
- 13 everybody. My name is Betty Balli Torres, and I'm the
- 14 executive director of the Texas Access to Justice
- 15 Foundation, and I am the current president of the
- 16 National Association of IOLTA Programs.
- 17 And I'm here to talk to you in my capacity as
- 18 the president of the National Association of IOLTA
- 19 Programs, although you will hear a little bit about
- 20 Texas and you'll hear a few y'alls from me along the
- 21 way. I can't help it.
- 22 (Laughter.)

- 1 MS. TORRES: The National Association of IOLTA
- 2 Programs is a membership organization, and it really
- 3 consists of all the IOLTA programs in this country and
- 4 the provinces in Canada as well. We are a diverse
- 5 group. For example, the Texas Access to Justice
- 6 Foundation is a separate non-profit organization. Some
- 7 IOLTA programs are in the courts, some of them are in
- 8 bar foundations.
- 9 Our major issue right now, as all of you
- 10 probably know, have read, and are just intimately
- 11 familiar with, is interest rates, interest rates, and
- 12 interest rates. I am here to talk about revenue and
- 13 what has happened to revenue.
- In our states, many of us are the leading
- 15 funder of civil legal services to the poor, and we have
- 16 a variety of sources of revenue, but historically IOLTA
- 17 has been our largest source of revenue. As you know,
- 18 interest rates about Christmas week about two years ago
- 19 went down to a historic low. They plummeted to zero to
- 20 point two five percent. What does that mean? I can
- 21 tell you in Texas that meant that we were going from 20
- 22 million a year to a projected 1.5 million a year

- 1 overnight, those funds just basically evaporating.
- 2 And the same was playing out in all of our
- 3 states. We went from 2007 -- we, as a community, had
- 4 about \$360 million in IOLTA revenue that was
- 5 distributed to legal aid programs throughout the
- 6 country. Interest rates started declining, then we
- 7 were down to 284 the following year. And finally this
- 8 last year we're at a hundred and twenty-four million
- 9 dollars.
- 10 So we have gone from three hundred and sixty
- 11 million to a hundred and twenty-four million dollars.
- 12 And it's happening at the same time that there are
- 13 crises in our states. And again, talking about Texas,
- 14 this week we received the Senate budget, which cut our
- 15 revenue by \$23 million. The House budget cut our
- 16 revenue by \$23 million. And so we're in a situation
- 17 where we really are looking at not just the entire
- 18 IOLTA crisis, but also the crisis in our states.
- Then you add the third dimension, and I will
- 20 talk again about Texas. We, in the last two years,
- 21 have gone from 5.2 million people who qualify for legal
- 22 aid to 5.7 million people who qualify for legal aid.

- 1 And so we end up -- you know, for a while there, we
- 2 were using the expression double whammy, but it really
- 3 is, at least in Texas and in many of our states, a
- 4 triple whammy. We have, as all of you know, we have
- 5 more poor people and we have a lot less revenue.
- 6 We have also, in the last year, confronted a
- 7 significant issue that you may have heard of, the issue
- 8 of unintended consequences of the Wall Street Reform
- 9 Act and the impact on FDIC on IOLTA accounts. So as a
- 10 community, as we've been trying to deal with the crisis
- 11 in our states, we were also trying to deal with making
- 12 sure that IOLTA accounts continue to have a limited
- 13 insurance.
- 14 Very much appreciative of the work of the ABA
- 15 and its staff and of many leaders throughout this
- 16 community. And I think there was six hours to spare
- 17 before we were able to succeed in having that
- 18 insurance. And why was that important? The reason,
- 19 and again, I'll just give you Texas as an example, is
- 20 that we have about 20,000 accounts, but most of the
- 21 revenue that we generate is on those high balance
- 22 accounts.

- 1 And so the truth of the matter is, is without
- 2 that unlimited insurance, we were going to see our
- 3 IOLTA revenue further plummet. And at zero interest
- 4 rates, you really can't plummet much further, and our
- 5 programs really could not deal with that.
- I want to, again, thank you for including us,
- 7 and I want to thank Vic. He has really been helpful
- 8 during this, you know, time. And, you know, we've done
- 9 our homework as well, and we are so excited to work
- 10 with Jim. We already have him working, as a matter of
- 11 fact.
- 12 (Laughter.)
- 13 MS. TORRES: We have invited him. He will be
- 14 at our annual -- at our workshops in Atlanta in a
- 15 couple of weeks. He will be addressing the membership,
- 16 and he will also be meeting with the ABA's Commission
- 17 on IOLTA because this is a true partnership. In many
- 18 states, as it turns out, the LSC is the largest funder
- 19 in those states, but in many states, the various IOLTA
- 20 programs are the largest funder. And it doesn't really
- 21 matter who is largest, it really matters the fact that
- 22 between all of our funds, we're able to create a

- 1 comprehensive delivery system.
- We have appointed a liaison to work with LSC.
- 3 It has been Susan Erlichman. It will be now Lonnie
- 4 Powers with the Massachusetts Legal Assistance
- 5 Corporation. Next week we're appointing a committee to
- 6 specifically look at making recommendations on the LSC
- 7 strategic planning effort so that we can also give
- 8 voice.
- 9 We have experience in many things, including
- 10 outcomes measures. In Texas, we've been doing it for
- 11 about 10 years because we don't want to count cases.
- 12 We want to tell you we've prevented so many families
- 13 from going into foreclosure situation; we were able to
- 14 assure that so many women and children received X
- 15 amount of child support over the last year. So as a
- 16 community, we have that experience, and we offer that
- 17 up to you if you need any along the way.
- I also, I can't help but again -- this is my
- 19 Texas hat -- want to invite you to come to Texas as an
- 20 LSC board. We have, I believe, three of the largest
- 21 programs in the country, and I believe that they're all
- 22 in the top 10 in terms of large programs. And so we

- 1 would love to have you come to Texas.
- Not only that, I think we have one of the most
- 3 committed supreme courts. And I know the supreme
- 4 courts throughout the country are very committed, but
- 5 we have a great supreme court that is committed to
- 6 equal access to justice. Chief Justice Wallace
- 7 Jefferson is currently the chief of the chiefs deeply
- 8 committed to this issue. And we have, I think, one of
- 9 the most outstanding access to justice commissions in
- 10 the country.
- 11 Now you can tell I'm from Texas because we do
- 12 everything best if you listen to me.
- 13 (Laughter.)
- MS. TORRES: But truly, we really, as a
- 15 community, we have historically been one of the most
- 16 underfunded communities in the country, and we are
- 17 working to improve the plight of the people who we
- 18 represent. So we would welcome you, one, to attend the
- 19 IOLTA workshops, to attend the meeting; and to come to
- 20 Texas if at some point in your schedule you're
- 21 traveling and you want to visit with us. Thank you.
- 22 PRESIDENT FORTUNO: Mr. Chairman, if I may, I

- 1 think it was an ABA meeting where we had SCLAID, where
- 2 we may have chatted about the fact that we -- that the
- 3 National IOLTA Association and the LSC board, that we
- 4 haven't really had a presence at each other's meeting,
- 5 LSC board meetings, and the governing body of the
- 6 National Association, and that it would be good to
- 7 start that relationship.
- 8 It was surprising that we didn't have it, and
- 9 I think this a first step, and I'm very grateful for
- 10 Betty being here and thank you so much.
- MS. TORRES: Oh, you're welcome. Thank you.
- 12 DEAN MINOW: Thank you.
- 13 CHAIRMAN LEVI: Wait. Maybe some of the Board
- 14 members have questions. Charles and then --
- PROFESSOR KECKLER: Thank you, Ms. Torres for
- 16 coming.
- MS. TORRES: Sure.
- 18 PROFESSOR KECKLER: Thank you for your
- 19 presentation. I look forward to your communication on
- 20 a strategic plan. I have a question, though, about the
- 21 issue. I understand your dilemma with IOLTA, but I was
- 22 wondering in your role and as you meet with the other

- 1 people, you know, this experience sort of broadly has
- 2 made me wonder whether there should be a different kind
- 3 of funding stream within the states there because
- 4 it's -- you know, this -- you know, downturns are going
- 5 to happen again and they're going to lower the interest
- 6 rates again whenever the downturns happen, which means
- 7 that, you know, in other kinds of social welfare areas,
- 8 what we're seeking and funding is, you know, what is
- 9 sometimes called an automatic stabilizer or
- 10 counter-cyclical kind of income stream, but with IOLTA,
- 11 it doesn't seem to be at all counter-cyclical.
- 12 MS. TORRES: Right.
- 13 PROFESSOR KECKLER: It has, in our experience,
- 14 had this effect that you described so well. So I was
- 15 wondering if there is a discussion about different
- 16 kinds of funding streams filing these other kinds of
- 17 things within your organization where that conversation
- 18 is.
- 19 MS. TORRES: You are absolutely right, and
- 20 that is probably the primary topic of conversation that
- 21 we have at our workshops, is how do we diversify our
- 22 funding. I'll speak for the -- I'll just give you an

- 1 example of our Texas program, but this is throughout
- 2 the country. Last year we awarded \$30 million in
- 3 IOLTA -- \$30 million in funding; 5 1/2 was IOLTA. The
- 4 other 25 was other sources of funding, whether it was
- 5 SIPRAY funds, a filing fee, add ons. We have a bill --
- 6 a bill just passed that provides for anytime the
- 7 Attorney General's Office has a situation where there
- 8 is a fine, those funds come to us.
- And so, you know, if you go throughout the
- 10 states, what you will see is that we have all -- like
- 11 what we tell our grantees, you can't rely on one pot.
- 12 It's the same thing for us. We have diversified our
- 13 funding. Nonetheless, it is an important stream.
- 14 The other piece that all of us do is that we
- 15 work on the issue of reserves because we do understand
- 16 that this is what is going to happen. So although we
- 17 had a hundred and twenty-four million dollars in
- 18 funding, we were able to award a hundred and
- 19 eighty-four million dollars. And that's because we had
- 20 60 million in reserve throughout our programs. The
- 21 reality for most of us is those reserves are now gone,
- 22 for all intents and purposes. We've been able to

- 1 maintain for a couple of years but, you know, two years
- 2 at these low interest rates, we're not going to be able
- 3 to do that much longer.
- 4 CHAIRMAN LEVI: Thank you.
- 5 FATHER PIETRZYK: I'm just trying to get a
- 6 little bit of, in my own mind, the coordination. Is
- 7 the Texas Access to Justice Foundation, is that the
- 8 entity that administers the IOLTA funds within Texas?
- 9 MS. TORRES: It is.
- 10 FATHER PIETRZYK: Okay.
- 11 MS. TORRES: We administer IOLTA and other
- 12 sources of funding.
- 13 FATHER PIETRZYK: And now to what extent, I
- 14 mean, it sounds like Texas does some compliance and
- 15 oversight review of the grantees of IOLTA funds. Is
- 16 that pretty typical through all the states? Do the
- 17 IOLTA administrating agencies tend to engage in
- 18 oversight, and then to what extent do you find is there
- 19 coordination between LSC oversight?
- MS. TORRES: Well, yes. I mean, the hat we
- 21 wear is a funder. And so very similar to the
- 22 conversations that are had in these rooms, we have

- 1 monitoring visits, on-site visits, quarterly reports.
- 2 We have kind of the same things going on. So yes,
- 3 that's true throughout the country to different levels.
- 4 In Texas, for example, we have the week peer review
- 5 visits. Very similar, again, to kind of the LSC model.
- 6 FATHER PIETRZYK: And that's typical in all
- 7 the IOLTA --
- 8 MS. TORRES: It is typical to have some sort
- 9 of monitoring. It varies from state to state. For
- 10 example, I think Utah's IOLTA revenue is maybe 80,000
- 11 this year. So what they do will be different. That
- 12 might be a report or a desk review, but so it goes
- 13 anything from reports, desk reviews, to site visits to
- 14 peer review visits. But all of us are somewhere in
- 15 there.
- 16 FATHER PIETRZYK: Do you coordinate, at least
- in Texas, with LSC's compliance review, if any?
- MS. TORRES: Yeah, we do. We have actually
- 19 done a site visit of a program. The other thing we
- 20 have done is we have had conversations before site
- 21 visits. So I might get the call saying, "Okay, Betty.
- 22 What's going on over at Leander?" And I'll say, "Well,

- 1 here is our last report. Here is what has happened.
- 2 Here is what we're seeing."
- 3 So we coordinate formally and informally. And
- 4 I assume that that varies throughout the country, the
- 5 level of coordination. But, you know, for at least --
- 6 we fund 40 different organizations; 3 of them are LSC
- 7 funded programs. So for those three, we do look to LSC
- 8 and the report and to the staff in terms of what have
- 9 they seen. And I think the same is true because we are
- 10 on the ground and I see the LSC project directors
- 11 regularly, frequently, probably a lot more than LSC
- 12 would just by the fact that we're in, you know, the
- 13 same state.
- 14 FATHER PIETRZYK: Thank you.
- 15 CHAIRMAN LEVI: Vic, do you want to speak
- 16 to -- is there any sort of formal mechanism for
- 17 coordination with IOLTA?
- 18 PRESIDENT FORTUNO: It varies from state to
- 19 state, and I think Betty is right. We've had
- 20 communications where they contact us about a given
- 21 grantee or we contact them and share information. We
- 22 need to do better, but the point is avoiding

- 1 duplication of effort and using the all too scarce
- 2 resources effectively as we can. But I think we're
- 3 doing it, but I think we'll do better.
- 4 MS. TORRES: One of the things, one of the
- 5 issues, just to follow up, is that we are all looking
- 6 kind of for the same thing, the ultimate in terms of
- 7 are we obtaining, you know, access to justice for our
- 8 clients. But then we go along different routes
- 9 sometimes, which is that we have very specific things
- 10 that we may be looking for and LSC has very specific
- 11 things that it looks for. So, you know, where we can
- 12 intersect, we try to. And it's a resources issue, but
- 13 it's an efficiency issue as well.
- 14 CHAIRMAN LEVI: Questions over here?
- 15 FATHER PIETRZYK: Can I just have one more
- 16 follow-up. I think that would be helpful for me. Do
- 17 you have a breakdown of IOLTA funds state by state and
- 18 did it just decrease off the last three years? Is that
- 19 something that you could -- you don't have to do it
- 20 now, but is that something you might be able to maybe
- 21 to send to Vic that he might -- I might be able to look
- 22 at it?

- 1 CHAIRMAN LEVI: That drop was amazing.
- 2 FATHER PIETRZYK: It would be interesting for
- 3 me to look at it state by state. It would be helpful
- 4 for me in different conversations.
- 5 MS. TORRES: We may have one year --
- 6 FATHER PIETRZYK: Oh, that's fine. Even the
- 7 drop from one year.
- 8 MS. TORRES: -- of that information. So I
- 9 could contact our organizations. I'll see them in the
- 10 next two weeks.
- 11 FATHER PIETRZYK: Well, it's not an emergency,
- 12 but if you do have those numbers around, I would be
- 13 grateful to receive them.
- MS. TORRES: Sure. Glad to.
- 15 PRESIDENT FORTUNO: We may actually have some
- 16 of that information as well.
- 17 MS. TORRES: Because we may have already
- 18 provided it to LSC, but I will double-check if we have
- 19 or haven't. We can work on it.
- 20 MR. KORRELL: My impression is all the
- 21 grantees have it.
- MS. TORRES: Oh, yeah.

- 1 MR. KORRELL: That's probably true. Every
- 2 time I talk to somebody, that's one of the first things
- 3 that they tell me. I've seen the same graph and it's
- 4 the same everywhere.
- 5 MS. TORRES: It looks very similar. Just
- 6 yesterday, and I will send this to Vic, the Houston
- 7 Chronicle issued an editorial in support of increased
- 8 funding for civil legal services to the poor in Texas.
- 9 And that is something -- you know, it also just
- 10 happened in San Antonio, and we expect to happen out of
- 11 Austin and Dallas very soon.
- 12 So we are really working to make sure that we
- 13 educate, not just on the funding for IOLTA, but
- 14 national funding. You will see many of us here for ABA
- 15 days. We will have a huge team from Texas. We have
- 16 teams from many IOLTA programs for ABA days with our
- 17 only agenda being the increased funding for LSC. So
- 18 for us, this is a huge, important funding source, and
- 19 you should see us as a resource. If there is anything
- 20 we can do to further support your efforts, you know,
- 21 please let us know.
- MR. KORRELL: But to just to follow up on one

- 1 of Father Pius' points about alternate sources. One of
- 2 the things, I think, that we can do as a board is if
- 3 you find an idea that is getting traction someplace and
- 4 is particularly effective. It may be easier for us, at
- 5 a national level, to try to push that out. And I don't
- 6 know what the alternatives are that work.
- 7 I know every time filing fees go up, people
- 8 grumble, unclaimed class action and settlement amounts.
- 9 There are all sorts of potential ones. And I don't
- 10 know what is getting traction, but if you do find
- 11 something that gets traction, don't hesitate to come to
- 12 us and say, "This seems to be working, you know, let's
- 13 get this out." Because in the environment we're in,
- 14 it's going to be hard to get more money from Congress,
- 15 right?
- 16 MS. TORRES: Right.
- 17 MR. KORRELL: It's going to be, we may be more
- 18 effective in helping the provider community on a
- 19 national basis to find other sources of money. So
- 20 we'll look to you for information, but you should also
- 21 look to us. If you find things that are starting to
- 22 work, don't hesitate to come to us and try to use us to

- 1 get the word out or to convene conversations or to
- 2 start leaning on people. I mean, we do have a unique
- 3 position, at the national level, to try to influence
- 4 policy around the country. Use us for that.
- 5 MS. TORRES: We truly appreciate it, and we've
- 6 had a lot of conversations about that very issue. So I
- 7 will ask Lonnie, who will be the liaison, to come back
- 8 with any thoughts he may have because this is a
- 9 significant issue, how are we all going to make up for
- 10 huge losses of funding from IOLTA and the states.
- 11 CHAIRMAN LEVI: Martha.
- 12 DEAN MINOW: So thank you again for being
- 13 here. Two small comments. One is on the SIPRAY issue.
- 14 There it seems it's possible that working with state
- 15 judges is as important as it is seeking federal
- 16 legislation. If I'm right about that, I would just
- 17 reiterate what Harry just said. That's something that
- 18 we can do. We are in touch with the state courts as
- 19 well, if you think that that's a promising avenue. I
- 20 know in my own encounters there have been state judges
- 21 who said, "But we have limits on what we can do with
- 22 SIPRAY." And I know that in other states that there

- 1 have been some creative uses. So there might be some
- 2 learning to be had across the states.
- I had another question, which is in the -- in
- 4 your comments about the FDIC unintended consequences of
- 5 the recent reform, are there other unintended
- 6 consequences that you are identifying? Is there a
- 7 legislative monitoring, or at this point even more
- 8 regulatory monitoring since there is such a host of new
- 9 regulations coming out that may well affect, exactly,
- 10 this domain.
- 11 MS. TORRES: You know, not that I'm aware of,
- 12 but I will come back to this group. If it turns out
- 13 that there are issues that confront us and that we
- 14 could use your help, it's -- we're also meeting with
- 15 the Department of Justice, with their Access to Justice
- 16 Office, to talk about this very issue. Are there
- 17 places where there are pockets of money, for example,
- 18 that might -- could go to legal services to the poor.
- 19 Are there those kinds of issues that you're talking
- 20 about. So certainly I will keep you apprised.
- On the issues of, you know, SIPRAY, or as we
- 22 say in Texas, SIPRAY, Texas just received its largest

- 1 award in legal aid history. We received \$2.6 million
- 2 dollars this last fall, and we've engaged in a
- 3 significant campaign to increase that kind of funding,
- 4 obviously within Texas. And that is part of our
- 5 workshops in two weeks, the panel specifically on that
- 6 issue.
- 7 So I think you have identified an area where
- 8 all of us see a lot of potential. And now I will take
- 9 back the fact that perhaps we can elevate that through
- 10 your help and see if there is a way that it could help,
- 11 you know, everyone nationally, because that is a
- 12 potential source of -- that's a significant source of
- 13 revenue.
- 14 PRESIDENT FORTUNO: Mr. Chairman, I think any
- 15 number of members of the Board have identified the need
- 16 for being even more aggressive in terms of identifying
- 17 alternative sources of funding, and I think we can, and
- 18 I have no doubt will, do better.
- 19 I know, and this is purely personal and
- 20 probably a little controversial, but so be it. I've
- 21 always wondered why a portion of, for example, punitive
- 22 damage awards at both the state and federal level

- 1 couldn't be set aside, a very small portion. But I
- 2 think that even a very small portion would amount to a
- 3 great deal of money. And when we have to have
- 4 diversified revenue sources so that when we have these
- 5 swings in, for example, interest rates, we're not
- 6 totally dependent on that and we can make up for some
- 7 of those losses.
- 8 But I think we have to think out of the box
- 9 and we have to come up with new way. And frankly, I
- 10 think there are any number of ways, some are going to
- 11 be easier than others and some are going to be more
- 12 controversial than others, but I think that we have to
- 13 be willing to explore them all.
- MS. TORRES: I agree with that, and I will
- 15 tell you that if any state thinks it a little outside
- 16 the box it might be Texas. A revenue stream I'm about
- 17 to tell you, a bill passed that allows for \$5 for every
- 18 person who enters a gentleman's club in the State of
- 19 Texas. And that revenue stream --
- 20 PRESIDENT FORTUNO: Well, that sums it there.
- MS. TORRES: That's outside the box. And
- 22 you're right, because that would, that revenue stream

- 1 would be approximately \$40 million of which 2 1/2 come
- 2 to the legal aid programs. Now the entertainment
- 3 industry has filed a lawsuit.
- 4 (Laughter.)
- 5 MS. TORRES: And it has now -- it has gone
- 6 through. It is now at the Texas Supreme Court for them
- 7 to decide whether that \$5 fee will go for various
- 8 issues.
- 9 CHAIRMAN LEVI: Now we know why the Equal
- 10 Justice Conference is in Las Vegas.
- 11 (Laughter.)
- 12 MS. TORRES: So I agree with you, we all have
- 13 to think outside the box. I think we would like to
- 14 think in Texas we've thought of really outside the box,
- 15 but I like your idea. I really like your idea, and I
- 16 will take that back as a possibility. We will do
- 17 anything we can to generate funds for legal services to
- 18 the poor.
- 19 CHAIRMAN LEVI: Thank you very much. A very
- 20 compelling presentation.
- MS. TORRES: Thank you.
- DEAN MINOW: Thanks for being here.

- 1 CHAIRMAN LEVI: We now turn to committee
- 2 reports. Laurie Mikva, are you on?
- MS. MIKVA: I'm on, but Sharon Brown will
- 4 chair.
- 5 CHAIRMAN LEVI: Oh, that's right. Sharon is
- 6 going to give the report.
- 7 MS. BROWNE: Well, thank you. This is the
- 8 Promotion and Provision report. We had a very exciting
- 9 program that was put on and sponsored by John Eidleman
- 10 of LSC dealing with how LSC and the grantees
- 11 participate in disaster relief efforts. John was able
- 12 to put together a panel discussion with Jack Rives, the
- 13 American Bar Association; Juliet Choi, of the American
- 14 Red Cross; Mary Ellen Martinet of FEMA; Mark O'Brien,
- 15 Pro Bono Net; and Don Saunders of the National Legal
- 16 Aid and Defenders Association.
- 17 What John Eidleman discussed and explained to
- 18 us, that after Hurricane Katrina, that there was a
- 19 definite need to start coordinating the activities of
- 20 how best to respond to natural disasters and other
- 21 types of disasters to make sure that the legal services
- 22 needs of the people that have been involved in these

- 1 disasters are met.
- 2 And so they were able to present to us the
- 3 role of LSC in this, the disaster preparedness and
- 4 response, and the use of technology and the
- 5 coordination of efforts. It was very invigorating, a
- 6 very, very informative program that is put on. There
- 7 is, of course, additional needs that have got to be
- 8 met. And according to John, they're still working and
- 9 continuing on updating the LSC website to make sure
- 10 that the information is immediately available. And
- 11 they're also talking about a rapid relief team that
- 12 could go out into the field and respond to the needs of
- 13 the people that are involved in these disasters.
- 14 Another program that we want to explore
- 15 further, and we're going to keep on our agenda, is the
- 16 role of client members on the different grantees'
- 17 boards, as well as our own, and to make sure that they
- 18 are engaged and willing to participate as equal members
- 19 of the grantees' boards. There is very much of a
- 20 recognition and a need to make sure that they are
- 21 welcomed and full participants in the boards that they
- 22 are on.

- 1 So we're going to continue with further
- 2 discussions on that. We recognize that it is a vital
- 3 need to ensure their participation and their knowledge
- 4 and their training needs are being met. So we're going
- 5 to continue with that as part of our program on this
- 6 particular committee.
- 7 I don't know if there is anyone on the
- 8 Committee that would like to add some information.
- 9 CHAIRMAN LEVI: I don't think you had a
- 10 pending resolution.
- MS. BROWNE: No, we did not have a pending
- 12 resolution.
- 13 CHAIRMAN LEVI: Okay.
- 14 FATHER PIETRZYK: I would just want to
- 15 recognize the great work of Julie Reiskin on putting
- 16 together the client proposal. I think it's a very good
- 17 discussion. I think there is some very good thinking
- 18 that will go on, and I think we'll have something, but
- 19 I think we're just going to wait for the -- I think the
- 20 Committee has to be a little more comfortable with it,
- 21 but Julie has done an amazing amount of work, and it
- 22 has been very appreciated by the whole committee. And

- 1 I think she has pointed out something that is a real
- 2 need and something that we will address in the future.
- 3 So a great deal of thanks needs to go to Julie.
- 4 CHAIRMAN LEVI: And to the staff as well.
- 5 FATHER PIETRZYK: Right. I just think the
- 6 Board needs to recognize the great deal of work Julie
- 7 has done and the thanks.
- 8 CHAIRMAN LEVI: Thank you. Is that the
- 9 report?
- 10 MS. BROWNE: That's the report.
- 11 CHAIRMAN LEVI: Thank you very much.
- 12 Mr. Grey?
- MR. GREY: Mr. Chairman, the Finance Committee
- 14 met in consideration of the Board approving a temporary
- operating budget of \$431,972,408. We were updated with
- 16 the fact that we are continually funded by continuing
- 17 resolutions of Congress, the last to expire on March
- 18 4th. But in the adjustment of that continuing of our
- 19 temporary budget and continuing resolution, we
- identified a carryover of about \$3,500,000.
- 21 MOTION
- 22 And so the Finance Committee recommends to the

- 1 Board the adoption of a resolution revising the
- 2 temporary operating budget to reflect that carryover.
- 3 And so that total would be \$435,475,545, a little --
- 4 about 404 million is for the delivery of legal
- 5 assistance; 21 plus for management grants oversight;
- 6 and 3 million for the Herbert Garten loan repayment;
- 7 and 6 million, a little over 6 million, for the Office
- 8 of Inspector General.
- 9 The resolution further authorizes the chairman
- 10 of the Board, along with the chairman of the Finance
- 11 Committee, to increase and decrease annual grants
- 12 awards as necessary to react to the 2011 appropriation.
- 13 That resolution was adopted by the Finance Committee in
- 14 recommendation to the Board. And so I present that to
- 15 the Board at this time.
- 16 CHAIRMAN LEVI: Do we have a second?
- 17 DEAN MINOW: Second.
- 18 CHAIRMAN LEVI: Any discussion?
- 19 (No response.)
- 20 CHAIRMAN LEVI: All in favor?
- 21 (Chorus of ayes.)
- 22 CHAIRMAN LEVI: Thank you.

- 1 MR. GREY: Thank you.
- 2 CHAIRMAN LEVI: Mr. Maddox.
- MS. REISKIN: May I ask a question about the
- 4 Finance Committee. With the loan repayment program, my
- 5 recollection is that if someone doesn't do what they're
- 6 supposed to do, they have to then pay it back. How
- 7 does that get -- is there like a line item for that or
- 8 how does that work or is it such a small amount of
- 9 money that --
- MR. GREY: Well, it does work, and David is
- 11 here to explain exactly how it works.
- 12 (Laughter.)
- 13 MR. RICHARDSON: Good morning. For the
- 14 record, my name is David Richardson, I'm the
- 15 treasurer/controller of the Corporation. And yes, when
- 16 the money does come back when somebody does not fulfill
- 17 their responsibilities and it's collected, the money
- 18 does go back into the account so that it can be reused
- 19 for another loan at a future date. The same thing
- 20 occurs with the loan repayment, as also with the TIG
- 21 grants. When somebody pulls out of a grant or money is
- 22 returned, it goes back into that budget line so it can

- 1 be used at a later date.
- MS. REISKIN: So there is no separate line
- 3 item for repayment. It just goes back.
- 4 MR. RICHARDSON: It just goes back into the
- 5 loan, yes.
- 6 MS. REISKIN: Thank you.
- 7 CHAIRMAN LEVI: Thank you.
- 8 Mr. Maddox.
- 9 MR. MADDOX: Thank you, Mr. Chairman. The
- 10 Committee, the Audit Committee met yesterday, and we
- 11 received a report from the outside auditors of the
- 12 Corporation, Thompson and Cobb, regarding the FY 2010
- 13 annual financial audit, ably assisted in presentation
- 14 by Ronald Merryman of the Inspector General's Office.
- 15 The report of the audit was that it was a clean
- 16 opinion, that there were no material issues brought to
- 17 light, and that the financial statements were presented
- 18 accurately, according with the appropriate accounting
- 19 standards.
- There was a great discussion of the
- 21 Corporation's internal control mechanism of the
- 22 processes and whether there ought to be some further

- 1 examination of those. And it was concluded that there
- 2 was no further work or procedures necessary in that
- 3 regard.
- 4 We also received a draft of the IRS Form 990
- 5 for FY 2010, which appears to be in order and will be
- 6 presented in final form and filed with the IRS I
- 7 believe next month.
- 8 We received a report from Alice Dickerson, the
- 9 director of Human Resources, regarding the performance
- of the Corporation's 403(b) plan and the status of the
- 11 fiduciary arrangements with the plan administrator and
- 12 financial advisor. And the essence of the report was
- 13 that the 403 plan performance was good for the prior
- 14 year, and that the new funds that were selected last
- 15 year for the fund were performing well. So there were
- 16 no complaints that we're aware, and everything seems to
- 17 be fine.
- 18 The Inspector General deferred his report
- 19 until the full board, which we received today. We had
- 20 a report, then, on the accuracy of grantee data from
- 21 John Meyer, director of the Office of Information
- 22 Management.

- 1 This was part of the process we developed in
- 2 April of last year whereby the Committee would, on a
- 3 quarterly basis, review -- receive staff reports and
- 4 review the Corporation's procedures and policies in
- 5 connections with various substantive aspects of the
- 6 Corporation's business. We previously received reports
- 7 on the oversight process and on the award process, and
- 8 this was the next in that process itself.
- 9 And I believe this was in response to either a
- 10 GAO suggestion that the Committee needed to be
- 11 reviewing these sorts of things on a quarterly basis,
- 12 and I'm sure we'll continue that in the coming
- 13 quarters. We finally had a brief closed session
- 14 whereby we heard a report on the classification of the
- 15 LSC consultants from Mattie Cohan, senior assistant
- 16 general counsel, and that report was, again, in closed
- 17 session.
- 18 So that completed our business. There were no
- 19 votes taken and no business to be presented to the full
- 20 board.
- 21 CHAIRMAN LEVI: Thank you. Any questions for
- 22 Mr. Maddox?

- 1 (No response.)
- 2 CHAIRMAN LEVI: Mr. Keckler.
- PROFESSOR KECKLER: Thank you, Mr. Chairman.
- 4 The Operations and Regulations Committee met yesterday,
- 5 as well as December 15th telephonically. At our
- 6 behest, a Federal Register notice indicating the
- 7 Corporation's intent to develop a strategic plan for
- 8 the coming five years was published on December 23rd,
- 9 and will be open for comment from the public until
- 10 March 15th.
- In terms of our next steps, prior to the
- 12 spring meeting, the Committee discussed yesterday a
- 13 variety of potential steps. We voted, through a
- 14 recommendation to the full board, that the chairman and
- 15 the incoming president confer regarding the development
- 16 for the Board of a training on the order of a half day,
- 17 potentially live, potentially by video conference, as
- 18 well as an additional session in which we develop an
- 19 overall vision structure or early draft of strategic
- 20 goals. And this would be prior to the spring meeting
- 21 or coincident with it. So that was the recommendation
- 22 of the Committee.

- In addition, the Committee recommended the
- 2 adoption by this board of a notice of proposed
- 3 rulemaking regarding a regulation on the scope of the
- 4 Corporation's restrictions, on funds for fee generating
- 5 cases clarifying the statutory limitations on those
- 6 funds. And that matter would require board action to
- 7 publish that notice of proposed rulemaking and begin
- 8 the notice and comment process from the public.
- 9 CHAIRMAN LEVI: And so are you presenting
- 10 that?
- 11 MOTION
- 12 PROFESSOR KECKLER: I will present that as a
- 13 motion to approve the NPRM.
- 14 CHAIRMAN LEVI: Second?
- MS. BROWNE: Second.
- 16 CHAIRMAN LEVI: Any questions? Comments on
- 17 that?
- 18 (No response.)
- 19 CHAIRMAN LEVI: All in favor?
- (Chorus of ayes.)
- 21 CHAIRMAN LEVI: Thank you.
- 22 PROFESSOR KECKLER: Thank you.

- 1 CHAIRMAN LEVI: Is that your report?
- 2 PROFESSOR KECKLER: That is my report.
- MR. KORRELL: Mr. Chairman, I would just add
- 4 one thing to Charles' report, and that is simply for
- 5 the grantee representatives, community representatives,
- 6 who are still here, this strategic planning initiatives
- 7 is going to be one of the most significant things, and
- 8 perhaps time consuming things, that our committee works
- 9 on, and it's going to be -- for the Board -- and it's
- 10 obviously an important thing. And I really do want to
- 11 reiterate what's in the notice.
- We really do want to hear from the communities
- 13 that we are serving, what -- how we can help best and
- 14 what folks think we should be focusing on. There is a
- 15 lot of energy on this board, but there is also a
- 16 limited amount of time available. I mean, the year is
- 17 only so long, and we really do want to be working on
- 18 the things that are most appropriately done at our
- 19 level.
- 20 And so we really do solicit input and hope
- 21 that as you think about, you know, what LSC has done
- 22 for the provision of legal services in the past and

- 1 what it can be doing in the future, you will let us
- 2 know. And sooner rather than later so that we can fold
- 3 those thoughts into the early thinking as we identify
- 4 our priorities going forward.
- 5 CHAIRMAN LEVI: Thank you. Yes.
- 6 MS. REISKIN: Yes, and I would just like to
- 7 ask any of the program directors, or board chairs or
- 8 the organizations out there, to please reach out to
- 9 your clients, clients and client board members, but
- 10 also just clients, and facilitate them being able to
- 11 give input. If they don't want to write something down
- or don't want to do it formally, feel free to give them
- 13 my phone number and e-mail. I will talk to them and
- 14 take that input and help them put it together.
- But I want to make sure that they are included
- in every step of the process, and that can only happen
- 17 with some facilitation. So I just ask you to do that
- 18 and let me know what you need. Father Pius or I, let
- 19 us know what you need to make that happen.
- 20 FATHER PIETRZYK: What am I getting myself
- 21 roped into.
- (Laughter.)

- 1 PRESIDENT FORTUNO: No, you ask him.
- 2 (Laughter.)
- 3 DEAN MINOW: No calls on Sunday.
- 4 FATHER PIETRZYK: No calls on Sunday.
- 5 CHAIRMAN LEVI: Martha.
- 6 DEAN MINOW: I am pleased to present the
- 7 report from the Governance and Performance Review
- 8 Committee. Our committee reported on not only the
- 9 results of our committee meeting from October 18th, but
- 10 also the results of the Board and committee
- 11 self-evaluation, which I think, appropriately,
- 12 identified work on the fiscal oversight taskforce
- 13 committee and the new strategic plan as the top
- 14 priorities from the self-evaluation that the Board
- 15 members presented.
- The staff report on the progress of the
- 17 implementation of the GAO recommendation was affirming
- 18 about our compliance in a timely fashion there, and
- 19 we're pleased, particularly, to thank John Constance
- 20 for his assistance in that regard and everybody else on
- 21 the staff. And we have two proposals that require
- 22 board action; indeed, require approval of two

- 1 resolutions.
- One of them addresses a proposal to amend our
- 3 charter in order to make clear what the scope of our
- 4 duties are with regard to reviewing the performance of
- 5 officers. And I have that. It's in the Board books.
- 6 It is amended to exclude four extraneous words under
- 7 the third "Whereas," but other than that, it is as it
- 8 appears in the Board book. And so I would entertain a
- 9 motion.
- 10 CHAIRMAN LEVI: You're moving it?
- 11 MOTION
- 12 DEAN MINOW: I guess this is the motion. And
- 13 then who is the second?
- MS. BROWNE: I'll second it.
- 15 CHAIRMAN LEVI: All in favor?
- (Chorus of ayes.)
- 17 DEAN MINOW: Second. The second resolution
- 18 that we would like to recommend establishes a plan for
- 19 the annual review of the Legal Services Corporation
- 20 inspector general. And as the committee discussion
- 21 indicated, we are very grateful for the help of Julie
- 22 Reiskin, as well as the inspector general, in

- 1 developing this plan.
- It is amended so that in the second "Whereas"
- 3 the language inserts after the phrase "LSC Board," the
- 4 phrase, "understands the crucial requirement to." So
- 5 it's, "The LSC Board understands the crucial
- 6 requirement to respect and promote the independence of
- 7 the IG."
- 8 MOTION
- 9 DEAN MINOW: And with that modification, I
- 10 move the enactment of this resolution.
- MS. BROWNE: I'll second it.
- 12 CHAIRMAN LEVI: All in favor?
- 13 (Chorus of ayes.)
- 14 CHAIRMAN LEVI: Opposed?
- 15 (No response.)
- DEAN MINOW: With that, that is the completion
- 17 of my report.
- 18 CHAIRMAN LEVI: Any questions or comments?
- 19 (No response.)
- 20 CHAIRMAN LEVI: The Development Committee, a
- 21 new committee, has met twice. Once by phone and once
- 22 in person since it was established. As we continue, in

- 1 my view, to take a wider look at how we can help fund
- 2 or look for sources of funds to support our work, we
- 3 want to be careful. I know folks are listening from
- 4 outside this room, but also in the room here, to make
- 5 sure that everyone understands we're not trying to be
- 6 in competition with our grantees, we're trying to
- 7 enhance, but not to compete, their work.
- 8 And as a part of that discussion, as we've
- 9 evolved and seen, even in this discussion here today,
- 10 there are many ideas out there, very good ones, for how
- 11 we can possibly work together to seek other sources of
- 12 support. And we need to have some way to corral that.
- 13 And so we asked the staff, and it will be the
- 14 next thing that we, that the Committee will look at, to
- 15 prepare two things for us to look at. What would -- if
- 16 we were to have a development professional position
- 17 here, what would that position look like and to build
- 18 a position description. The second was, well, if it
- 19 was felt that maybe that was too quick, should we have
- 20 a consultant come in and take a look at how we could
- 21 carefully wade into these waters.
- 22 I think that once the Committee sees those two

- 1 pieces, it will then have another meeting and
- 2 discussion and some input, which certainly will be open
- 3 to the Board and to the field, to say which of the
- 4 options we may take to move along here, and that will
- 5 hopefully be done telephonically so that by the April
- 6 meeting, we're in a position to move on this, as I
- 7 don't think we have a lot of time and we don't really
- 8 want to let much more grass grow. And in fact, if
- 9 we're really in a position to move quicker, we will try
- 10 to do that.
- 11 So that is our report. There was no action
- 12 item necessary for the Board. Any questions or
- 13 comments to that?
- 14 (No response.)
- 15 CHAIRMAN LEVI: Then the, Robert or Vic, the
- 16 Special Taskforce on Fiscal Oversight, one of you?
- 17 MR. MADDOX: Our taskforce had its first
- 18 telephonic meeting Monday, this week, and as I
- 19 explained to the members of the taskforce, part of the
- 20 reason it's taking some time to get substantively
- 21 underway is because we had a difficult task of trying
- 22 to, internally, understand what materials to make

- 1 available to this group. We ended up providing a
- 2 rather voluminous overview of the fiscal oversight
- 3 process as it currently exists at LSC that takes up
- 4 some 900 pages of printed material.
- 5 Realizing that would not be an effective way
- 6 to start off a taskforce, we reduced it to a 25-page
- 7 cover memorandum with a smaller appendix and made the
- 8 materials available. They are available to all of you
- 9 on the Board's Wiki link. You may have already gotten
- 10 information on that.
- 11 CHAIRMAN LEVI: Can I just say, and I would
- 12 encourage all board because there are only two board
- 13 members and me ex officio to the taskforce. I would
- 14 encourage you to read that memo. It's 25 pages. Put
- 15 it by your night stand.
- 16 (Laughter.)
- 17 MS. REISKIN: And that's on the Wiki?
- MR. MADDOX: It is on the Wiki, and it is very
- 19 helpful. There is also, accompanying is a flowchart,
- 20 which summarizes, in something of a visual way, various
- 21 functions of OPP, OCE, and, you know, the OIG offices,
- 22 which are the three principal elements of the process.

- 1 We are going to be convening, during the month
- of February, telephonic meetings currently scheduled
- 3 for two hours each in the first and I think the third
- 4 week of the month to further explore the current
- 5 situation and get our hands around the process. The
- 6 taskforce, as you may remember, consists of, I think,
- 7 10 or so very distinguished people from a variety of
- 8 disciplines, and we've already received some very
- 9 helpful suggestions from them.
- While the February meetings are ongoing, we
- 11 will be entertaining proposals for a consultant to help
- 12 guide and facilitate the taskforce's work, and I think
- 13 we've already issued an RFP for that. Vic, haven't we?
- 14 PRESIDENT FORTUNO: Yes. I think it was
- 15 circulated to the taskforce for any final comments.
- MR. MADDOX: Okay.
- 17 PRESIDENT FORTUNO: Rebecca Weir may be able
- 18 to address it more specifically.
- 19 MS. WEIR: Yes, thank you. My name, for the
- 20 record, is Rebecca Weir. I'm assisting the taskforce
- 21 until a consultant can be found.
- The RFP has been revised pursuant to some

- 1 discussion at the taskforce meeting. It is ready for
- 2 the co-chair's review. We hope to send that out to the
- 3 taskforce at the upcoming meeting for their approval,
- 4 and then we will be moving along shortly after that.
- 5 MR. MADDOX: And our first meeting is February
- 6 4th?
- 7 MS. WEIR: February 4th.
- 8 MR. MADDOX: Okay. So presumably, very
- 9 shortly thereafter, we'll have the RFP public. Thank
- 10 you, Rebecca.
- MS. WEIR: You're very welcome.
- 12 MR. MADDOX: Following that, we have a time
- 13 schedule that I think largely takes us through the end
- 14 of June, and we hope to have a final report prepared
- 15 and available for the Board's consideration at our July
- 16 meeting. So with luck, we'll be on that schedule and
- 17 we'll be in good shape by our next -- or by our July
- 18 meeting.
- 19 And there was a resolution, I think at some
- 20 point, whereby the taskforce work would be extended. I
- 21 think currently the Board resolution authorizes us
- 22 through March 31.

- 1 PRESIDENT FORTUNO: I think the resolution --
- 2 if I may Mr. Chairman, I think the resolution that
- 3 established the taskforce has a provision in it. I
- 4 think the specific language is that it is expected that
- 5 the work of the taskforce will be concluded by March
- 6 31st, and a report will be made to the Board. While
- 7 it's not the strongest language, it certainly does
- 8 cause one to feel that that's the target date. I think
- 9 it's safe to say that that date won't be met.
- 10 So if you want to, by motion, you might be
- 11 able to address that specific point. And I don't know
- 12 whether you want to designate a firm target date or
- 13 just an aspirational goal or a target generally, but
- 14 not binding.
- 15 CHAIRMAN LEVI: I think that the -- why don't
- 16 we give a report at the April meeting that then you'll
- 17 have a real sense of where --
- MR. MADDOX: Sure.
- 19 CHAIRMAN LEVI: Rather than continuing to make
- 20 up dates.
- MR. MADDOX: Right. Right.
- 22 CHAIRMAN LEVI: Because we have a terrific

- 1 group, if you -- the people who are working on this
- 2 have done their homework, they've read this -- the
- 3 materials, and they came really well prepared, and this
- 4 is going to be a thoughtful study. But we also
- 5 don't -- we recognize we have very busy people here,
- 6 we've got to get a consultant in, and we want to -- we
- 7 have one crack at doing this right, and we want to do
- 8 it right.
- 9 PRESIDENT FORTUNO: I take it from this
- 10 discussion that everyone understands that --
- 11 MR. GREY: Wait. I want to make a motion.
- 12 PRESIDENT FORTUNO: Oh, okay.
- 13 MOTION
- 14 MR. GREY: Mr. Chairman, I would like to make
- 15 a motion that we suspend the reporting date of March
- 16 31st until some future time as it can be determined
- 17 when we can report.
- 18 DEAN MINOW: I second.
- 19 CHAIRMAN LEVI: Any discussion on that?
- 20 (No response.)
- 21 CHAIRMAN LEVI: All in favor?
- (Chorus of ayes.)

- 1 MR. MADDOX: So that concludes our report
- 2 unless --
- PRESIDENT FORTUNO: I was going to say amen,
- 4 but then I saw Father Pius and thought better of it.
- 5 (Laughter.)
- 6 CHAIRMAN LEVI: Okay. This is the time for
- 7 public comment, and the public is here. So come on up.
- 8 Terry Brooks, I see you. Jo-Ann Wallace I see.
- 9 MR. BROOKS: I'll defer to Jo-Ann.
- 10 MS. WALLACE: Thank you, Terry. I just wanted
- 11 to take a moment to thank the Board, on the record, for
- 12 your acknowledgment of what is really a remarkable
- 13 milestone for any organization to reach. I know that
- 14 many of you know that from the beginning when 13 to 15,
- 15 depending on which report you read, legal aid programs
- 16 got together to form the National Legal Aid and
- 17 Defender Association, we have been the field and the
- 18 voice for the field, and it's an honor to serve in that
- 19 capacity.
- 20 And I know that many of you also know that, at
- 21 least for the past few decades, we have worked in close
- 22 partnership with the Legal Services Corporation. And

- 1 on that note, I wanted to, on behalf of our board and
- 2 our staff and our members, congratulate and welcome Jim
- 3 Sandman to the Legal Services Corporation and to say
- 4 how excited we are that he is here and how much we look
- 5 forward to working with him. Thank you.
- 6 CHAIRMAN LEVI: Thank you, Jo-Ann.
- 7 Terry?
- 8 MR. BROOKS: I just wanted to tag onto some of
- 9 the information provided by Betty.
- 10 CHAIRMAN LEVI: So you weren't here just to
- 11 talk about Las Vegas?
- 12 (Laughter.)
- 13 MR. BROOKS: I'll be personally gambling all
- 14 of my funds there.
- I want to start by thanking Betty for her
- 16 leadership of NAIP. She has been just tireless. And
- 17 you talk about people who you receive e-mails from at
- 18 1:00 and 2:00 and 3:00 in the morning, and she is the
- 19 leading example of that, especially over the last year.
- 20 She has just been an incredible advocate for the IOLTA
- 21 system.
- The other person I should mention is Ann

- 1 Carmichael, who is on the ABA staff, and who really
- 2 quarterbacked the effort to fix the FDIC problem. And
- 3 without those efforts and that success, we would have
- 4 lost that funding stream, or a good portion of it, I
- 5 fear.
- The ABA, as I think you know, was instrumental
- 7 in spreading the concept of IOLTA and has always
- 8 partnered with NAIP to put on the annual workshops and
- 9 to promote the IOLTA concept. One of the things the
- 10 ABA does is it does gather data every year on the
- 11 amount of IOLTA money that is in the system on the
- 12 whole. And I just wanted to tell you how big a cliff
- 13 we have already fallen off and we are about to fall
- 14 off.
- From 2008 to 2009, our data shows that there
- 16 was a 57 percent drop in IOLTA income. That's huge.
- 17 It hasn't all hit yet because many of the IOLTA
- 18 programs have reserves, and they dipped into those
- 19 reserves, but I think that most of those reserves are
- 20 exhausted at this point after several years of having
- 21 to dip into them. There was only a 20 percent drop in
- 22 grants from 2008 to 2009. So we're going to see the

- 1 rest of that hit in the next year or two if things
- 2 don't rebound.
- And we certainly understand that the federal
- 4 funding stream is one that will probably see some cuts.
- 5 And I hope that doesn't occur, and we will work with
- 6 you tirelessly to try and avoid a reduction there, but
- 7 that is the most stable of the streams.
- For the last, oh, since about 1995, ABA has
- 9 been tracking doing research to determine what kind of
- 10 revenue flows into the legal aid system nationwide. We
- 11 track revenue not only flowing to the LSC portion of
- 12 the system, but to the entire system, and we've done
- 13 that in 12 categories.
- 14 The richest alternate pot of money is the
- 15 state governments. And there is now about a hundred
- 16 and nineteen million dollars in state funding. That
- 17 stayed level from 2008 to 2009, or 2009 to 2010. It
- 18 didn't stay level in every state, but in the aggregate
- 19 it did stay level, but we don't expect that to remain
- 20 level going forward. And Betty's story about Texas is
- 21 illustrative of what is happening in many, many other
- 22 states where that state funding stream is going to dip.

- 1 There are about 275 million in other public
- 2 funds. It's largely federal funding, VAWA funding and
- 3 other funding of that sort. I don't know where that
- 4 funding stream is going. Between lawyer fund drives,
- 5 attorney registration fees, bar funds, and bar dues
- 6 checkoffs, there is about 77 million in the system.
- 7 That probably will remain somewhat stable.
- 8 SIPRAY varies greatly from year to year.
- 9 There is only about 8 million in that in the most
- 10 recent year, there is 99 million in foundation and
- 11 corporate grants, and then there is the IOLTA and the
- 12 LSC streams.
- 13 CHAIRMAN LEVI: How much was that?
- MR. BROOKS: Ninety-nine million in foundation
- 15 and corporate grants.
- 16 So that kind of gives you a picture of where
- 17 we're at, but the two other largest funding streams
- 18 have begun to fall of a cliff, or are going to fall off
- 19 an even bigger cliff in the next year or two, which I
- 20 think just sort of emphasizes the importance of doing
- 21 everything we can to keep the federal stream
- 22 uninterrupted or unreduced to the extent we can.

- 1 So I hope that's helpful. I think it responds
- 2 to some of the questions that I heard earlier.
- 3 CHAIRMAN LEVI: I think it would be helpful to
- 4 have, for the Board members to have in their own work.
- 5 And one other thing that, while you're here, Terry, you
- 6 guys, you folks and staff here, better than we, know
- 7 the calendar. When is ABA day?
- 8 MR. BROOKS: ABA day is --
- 9 A PARTICIPANT: April 12th through 14th.
- 10 MR. BROOKS: Just before your Richmond board
- 11 meeting.
- 12 CHAIRMAN LEVI: Right before the Richmond
- 13 board meeting, and it is here in Washington.
- 14 MR. BROOKS: Right.
- 15 CHAIRMAN LEVI: So in fact, if we take the
- 16 strategic planning committee's suggestion and do
- 17 something on the front end, maybe we'll do it here and
- 18 then make our way to Richmond. But that is just a
- 19 thought. I didn't -- that occurs to me right here.
- 20 And when is pro bono week?
- MR. BROOKS: In October. I don't have that
- 22 date immediately at hand.

- 1 CHAIRMAN LEVI: Well, I would like to know
- 2 that because it might have something to do with how we
- 3 schedule our October meeting, which will be in Chicago.
- 4 DEAN MINOW: And when we launch the taskforce.
- 5 CHAIRMAN LEVI: And when we launch and have
- 6 our own -- so I think it would be helpful to the Board,
- 7 also, because some of these events are occurring in
- 8 their hometowns or nearby, if we had sort of a year
- 9 long calendar. That's not your responsibility, Terry.
- 10 I'm sort of speaking to the staff.
- MR. BROOKS: I'll be happy to coordinate with
- 12 them.
- 13 CHAIRMAN LEVI: Yes, Martha.
- 14 DEAN MINOW: Terry, thank you for all your
- 15 tireless work. I have a question that has come up here
- 16 about whether there are state by state variations in
- 17 IOLTA.
- MR. BROOKS: How do you mean?
- DEAN MINOW: Well, several people have asked
- 20 for the state breakdowns, but the percentages would be
- 21 the same; isn't that right, or is there some particular
- 22 formula in each state?

- 1 MR. BROOKS: The percentages of?
- DEAN MINOW: What the drop off is if you
- 3 looked at the state level.
- 4 MR. BROOKS: Right, right, right, right. And
- 5 there are great variations.
- 6 DEAN MINOW: And so can you explain what
- 7 contributes to that variation.
- 8 MR. BROOKS: Part of it is the extent to which
- 9 the programs are mandatory or voluntary. Forty-four of
- 10 them are now mandatory.
- 11 MS. REISKIN: Are now mandatory or --
- 12 MR. BROOKS: Are now mandatory, right.
- MS. REISKIN: They are.
- 14 MR. BROOKS: And then some of them have
- 15 comparability rules, which require the banks to pay a
- 16 comparable rate to what they pay their best business
- 17 customers. So about 32 of the states have a
- 18 comparability rule. Three just, three states just, or
- 19 I think the District of Columbia was one of them, just
- 20 went mandatory; is that right? And several states have
- 21 added comparability rules over the last year or two.
- 22 Betty and her colleagues really are incredibly creative

- 1 and have sought out every way to enhance those
- 2 revenues.
- 3 DEAN MINOW: Thank you.
- 4 CHAIRMAN LEVI: Any other questions or
- 5 comments for Terry?
- 6 (No response.)
- 7 CHAIRMAN LEVI: Any other public comment?
- 8 (No response.)
- 9 CHAIRMAN LEVI: Before we consider and act on
- 10 other business -- well, I guess I can ask that
- 11 question. Is there any other business to come before
- 12 us?
- 13 (No response.)
- 14 CHAIRMAN LEVI: I want to take a moment to
- 15 express my thanks to our committee chairs. You heard
- 16 their reports today. Undertaking the chairmanship of
- one of our committees this year has been a lot of work,
- 18 and it won't get any better this year. And each of you
- 19 has, and our committee members, you've approached this
- 20 with everything you have, with great diligence. And I
- 21 just can't thank you enough.
- This is a small board and I think when we got

- 1 selected for this, I'm not sure we had any -- as full
- 2 an understanding of what we were getting ourselves
- 3 into. We now do know, and the way in which we've
- 4 worked together, used the time between formal board
- 5 members to keep our committees going, I just can't
- 6 thank you enough.
- 7 And again, I want to take a moment to express
- 8 our thanks to the staff. Some are in the room,
- 9 Kathleen, Katherine, I don't know if Pat is here, Pat
- 10 Batie in the back who worked so hard. Am I missing
- 11 anyone? Treefa, John Constance.
- 12 PRESIDENT FORTUNO: Steve Barr.
- 13 CHAIRMAN LEVI: Steve Barr.
- 14 PRESIDENT FORTUNO: Atitaya.
- 15 CHAIRMAN LEVI: I see a lot of you here.
- 16 Chuck Greenfield, Dave Richardson, Jeff Morningstar
- 17 back there, the IG and his staff, Mattie Cohan. All of
- 18 you worked very hard. I know around the time that
- 19 we're nearly coming to town, you -- I imagine you don't
- 20 sleep much either, and we do appreciate your efforts in
- 21 making these board meetings move smoothly.
- 22 And they're not always in Washington. And

- 1 when they're on the road, I know how much extra work
- 2 that means for you. And we are very grateful. We
- 3 don't always get a chance to say it, but I want to say
- 4 it formally today and let you know how much we do
- 5 appreciate that.
- 6 So and finally, again, I want to thank Vic for
- 7 wearing so many hats. And he certainly, also, has one
- 8 other hat that he doesn't formally wear, but I think he
- 9 is probably our informal historian.
- 10 And so with that, we have to have a motion to
- 11 consider a closed session.
- 12 MOTION
- 13 DEAN MINOW: I move that we move to a closed
- 14 executive session of the Board.
- 15 FATHER PIETRZYK: Second.
- 16 CHAIRMAN LEVI: All in favor?
- 17 (Chorus of ayes.)
- 18 CHAIRMAN LEVI: I thank all of you for coming
- 19 today and being with us.
- Whereupon, at 11:10 a.m., the meeting was
- 21 adjourned.)

22 * * * * *