



## MID-MISSOURI LEGAL SERVICES CORPORATION

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December 24, 2010

Mytrang Nguyen, Program Counsel  
Office of Program Performance  
Legal Services Corporation  
3333 K Street, NW  
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RE: Program Quality Visit  
Mid-Missouri Legal Services Corporation  
Recipient No. 526041

Dear Mytrang,

I have received your Draft Report for the Program Quality Visit and have shared it with the MMLS Board of Directors.

First, let me say again that we appreciate the time that you and Michael Genz spent with our program in August. Your report was very complimentary. Please accept our thanks for your constructive suggestions, as well as the guidance you have given us in recent months regarding development of our strategic plan.

Please note also that we found only one minor factual error on page 2 under "Summary of Findings." I began serving as Executive Director in August of 2007 rather than 2008.



City of Columbia



County of Boone



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In early December 2010 our Program conducted its first formal strategic planning session. It was attended by two dozen people, including ten MMLS Board members, all MMLS attorneys and key staff, and a member of the Access to Justice Project, which is the local pro bono project that we discussed during your visit.

The Board of Directors of the A2J Project decided in late December to formally end that program. Nearly all key A2J participants instead will begin assisting MMLS with its pro bono initiative in January, 2011. This truly is an exciting time for MMLS.

We are very committed to expanding our extended representation services to other civil legal case types in 2011 and to greatly increasing our pro bono endeavors and panel.

Best wishes for a happy holiday season and a peaceful new year.

Sincerely,



Susan K. Lutton  
Executive Director



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