

# President's Report July 23, 2013

# Agenda

- Update on Public Welfare Foundation Grant
- Update on Implementation of Fiscal Oversight
  Task Force Recommendations
- Grant Application Process Improvements
- Grantee Training Goals
- New Fact Book and Annual Report Formats
- Public Welfare/Kresge Foundation
  "Communications Hub"
- Migrant Census Issues

#### **Public Welfare Foundation Grant**

- Telephone Interviews of 32 Data Users/Leaders Completed
  - Strong desire to improve measurement
  - Examples of good practice and innovation
  - Concern about purpose and use of new data collection
  - Need to balance standardization and implementation with individual program characteristics
- Monthly Calls with Advisory Committee
- July 17 Presentation at MIE Executive Directors' Conference
- Survey of All Grantees in Development

#### Implementation of Fiscal Oversight Task Force Recommendations

- Lynn Jennings Has Completed Individual Meetings with All OCE, OIM, and OPP Staff
- Reviewing All Oversight Processes
  - OPP and OCE Site Visits
  - OCE Complaint Process
  - Fiscal Reviews
  - Subgrant Process
  - TIG Processes
  - Report Writing
  - OCE/OPP Committee Processes

# Implementation of Fiscal Oversight Task Force Recommendations (cont'd)

- Benchmarking Other Grant-Making Organizations:
  - U.S. Department of Justice, Office of Justice Programs
  - U.S. Department of Labor, Employment and Training Administration
  - U.S. Department of Education
  - Corporation for National and Community Service
  - William and Flora Hewlitt Foundation
  - John D. and Catherine T. MacArthur Foundation
  - Bill and Melinda Gates Foundation
- Begin Reorganization of Functions This Fall

#### Improvements in Grant Application and Review Process

- 2014 Grant Application Is Completely Automated Using "LSC Grants" Database
- Provides Comprehensive and Auditable Record of Decisionmaking Process
- Fiscal Questionnaire Has Been Expanded Further
- Enhancements to Ensure Objectivity of Application-Review Process
  - Additional in-house reviews
  - Outside reviewers to assess 15-20 percent of grant applications in competition

## **Grantee Training Goals**

- Benchmarking Shows We Need to Provide More Technical and Compliance Assistance to Grantees
- Variety of Delivery Methods
- LSC to Develop Multi-Media, Interactive Training Portal
  - Webinars
  - On-Line Training Modules
  - Enhanced Best-Practices Information

#### **New Fact Book and Annual Report Formats**

- Focus on Multiple Audiences, Especially External ones
- Improved Graphics
- Narratives in Fact Book
- Fold-Out Charts for Ease of Use
- Historical Comparisons in Fact Book Trends
- On-Line Annual Report Has Links to Reports and Videos
- Annual Report Includes Client Stories

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2004-2012 Private Attorney Involvement (PAI) for LSC Programs <sup>23</sup>							
Year	Pro Bono Cases Closed	Contract/Judicare Cases Closed	PAI Other Cases Closed	Total PAI Cases Closed	% of PAI Cases: Pro Bono	Attorneys Accepting Referrals	
2004	72,690	23,445	6,837	102,972	70.59%	33,473	
2005	64,963	26,830	5,700	97,493	66.63%	33,463	
2006	63,621	25,142	5,159	93,922	67.74%	32,222	
2007	64,494	28,457	4,580	97,531	66.13%	31,186	
2008	57,719	31,052	4,397	93,168	61.95%	35,718	
2009	65,022	33,653	5,069	103,744	62.68%	34,089	
2010	71,444	30,750	5,427	107,621	66.38%	36,033	
2011	79,578	23,077	0	102,655	77.52%	34,158	
2012	80,209	19,377	0	99,586	80.54%	33,405	

2004-2012 Pro Bono with Percentage Change for LSC Programs <sup>23</sup>								
Year	Pro Bono Cases Closed	Total LSC Cases Closed	Pro Bono Cases as a % of Total Cases Closed	% Change of Pro Bono/ Total Cases Closed				
2004	72,690	901,067	8.07%	-				
2005	64,963	906,338	7.17%	-11.15%				
2006	63,621	895,488	7.10%	-0.88%				
2007	64,494	906,507	7.11%	0.14%				
2008	57,719	889,155	6.49%	-8.76%				
2009	65,022	920,447	7.06%	8.82%				
2010	71,444	932,406	7.66%	8.47%				
2011	79,578	899,817	8.84%	15.42%				
2012	80,209	809,830	9.90%	11.99%				

LEGAL SERVICES CORPORATION 2012 FACT BOOK 28

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- Annual Report Includes Client Stories

# Public Welfare/Kresge Foundations Communications Project

- Goal: Enhance Public Understanding of Purpose and Importance of Legal Aid
- Conducted Focus Groups and Telephone Interviews on Current Understanding and Effective Articulation of Access to Justice Message
- Will Be a Resource for Those Working to Explain Access to Justice. Helpful for LSC's Second Strategic Goal
- Martha Bergmark to Serve as Director; Starts in November

# **Migrant Census Issues**

- LSC Has Provided Grants to Serve Migrant Workers Since the 1970s
- Migrant Grants Based on Size of Migrant Population, Which Is Deducted from Total Poverty Population and Reduces Basic Field Grants
- Migrant Population Currently Based on Population Estimated from Early 1990s; No U.S. Census Estimate
- NLADA Has Commissioned and Produced New Population Estimate
- LSC Needs to Address. Recommend Public Proceeding.

Legal Services Corporation

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