2010 Awarded TIG Projects

Recipient TIG# **TIG Grant Category Grant Amount** State **Center for Arkansas Legal Services** \$18,850 10046 Website Improvement and Innovation AR This project will create a new member area on the Arkansas statewide website (SWWS) where board members of CALS and Legal Aid of Arkansas can have easy access to updated training resources, archived materials, current materials and extensive oversight material. \$23,600 Website Improvement and Innovation AR 10042 Spanish-language content will be developed by this project in multiple multimedia formats. This will help the Arkansas statewide website educate and assist self-help clients with limited English proficiency address common legal problems. **Recipient Total:** \$42,450 Central California Legal Services, Inc. \$70,600 CA 10024 The Central Valley Capacity Building Project will increase the capacity of legal services programs serving the rural Central Valley of California to provide quality legal services to low-income clients. It will do this by leveraging pro bono resources and increasing access to training. The Project will increase resources through (1) a pro bono "challenge," using the Pro Bono Net template; (2) the use of technology to involve urban law students in assisting Central Valley programs and clients; and (3) the development of high-quality, relevant training on legal services skills and substantive topics for rural legal services staff. **Recipient Total:** \$70,600 Legal Aid Society of Orange County, Inc. \$251,100 Replication CA 10066 This grant is to fund the programming costs of I-CAN! E-File in order to update the federal modules and the state modules for California, Michigan, Montana, Pennsylvania and New York for the 2010 tax year. I-CAN! E-File is a web-based software application that enables low-income taxpayers to complete and electronically file their own taxes free. The program has helped more than 194,000 taxpayers capture more than \$308 million in returns since its inception in 2002. Low-income wage earners are able to avoid costly tax preparation services and refund anticipation loans because of this no-fee technology that promotes Earned Income Tax Credit awareness and self-sufficiency, as well as computer and financial literacy. \$176,100 CA 10073 Open This grant is for the I-CAN!® E-File Outreach Program to promote awareness about the Earned Income Tax Credit and e-filing, increase I-CAN!® E-File usage, inform taxpayers about predatory lending and promote financial and computer literacy. I-CAN!® E-File is a web-based application that enables low-income taxpayers to complete and electronically file federal and select state tax returns free of charge. The program has helped more than 194,000 taxpayers capture more than \$308 million in returns since its inception in 2002. **Recipient Total:** \$427,200

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Legal Services of Northern California, Inc.

TIG Grant Category Recipient TIG# Grant Amount State \$49,700 CA Open 10033 The LSNC Google API Project will create a national model demonstrating how open source Google APIs can be used for practical integration of the Google Apps platform with open source case management systems used by legal service programs. The goal of the project is to overcome the lack of integration between LSNC's domain-specific Google Apps platform and the Pika case management system, an open source PHP-based application. The Project will utilize design and code techniques readily adaptable to other open source CMS applications. The Project will also create a permanent project archive at Google Code to detail the actual code used and how it works. **Recipient Total:** \$49,700 Colorado Legal Services \$16,100 10078 Replication CO This project is to develop and provide an online library of interactive website content specifically tailored to address the unique legal needs of people with disabilities, including Seniors. \$33,100 10031 Replication CO This project is to create a system using A2J Author interviews that collects information to assist in determining client eligibility at intake. If eligibility is favorably determined, the system will capture and automatically store intake data in its Kemps case management software. **Recipient Total:** \$49,200 Statewide Legal Services of Connecticut, Inc. \$26,100 Continuation Web Sites CT10014 This TIG is Connecticut's statewide website grant. This project will enhance http://www.ctnla.org/. **Recipient Total:** \$26,100 Legal Services of Greater Miami, Inc. \$76,100 Replication FL 10038 This Document Assembly grant will develop templates in the areas of domestic violence, housing and public benefits law. It will be used by legal services and pro bono attorneys and paralegals in Florida to enhance the low income client community's access to high quality and efficient legal services. **Recipient Total:** \$76,100 Atlanta Legal Aid Society, Inc. \$55,550 10061 Atlanta Legal Aid Society will create a Video Exchange Project to provide the nationwide legal services community with a central, secure, online location for exchanging multi-media content and training materials. **Recipient Total:** \$55,550

Idaho Legal Aid Services, Inc.

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TIG Grant Category Recipient TIG# **Grant Amount** State \$25,541 ID 10091 Open This project is to adopt Intact SMART electronic document management software that integrates smoothly with its Microsoft Dynamics accounting software to facilitate cost reductions, process improvements, ensure compliance with auditing/compliance requirements and achieve other fiscal operation enhancements. \$109,928 ID 10012 Replication This project is to enable up to seven LSC funded legal aid programs to upgrade from the Zope Open Source Template (OST) platform to the Drupal Content Management System (Drupal) and join ten other OST members which recently converted to Drupal. This will preserve the mutual benefits of maintaining a community while upgrading participants to a superior open source content management system. The project will provide secondary benefits to the initial Drupal conversion participants, such as enabling them to easily develop mobile-optimized versions of their sites and to more easily upgrade to the Drupal 7.0 platform. **Recipient Total:** \$135,469 Legal Assistance Foundation of Metropolitan Chicag \$157,100 Website Improvement and Innovation 10069 IL A comprehensive, user-friendly Spanish language version of Illinois' statewide website will be developed and promoted by this project. First, the project will enhance Illinois' statewide website interface, navigation, and content management system to support foreign languages. Second, it will develop an online library rich with critical legal information in Spanish. Third, it will promote these Spanish resources through targeted outreach and education to Latino communities throughout Illinois. This will integrate machine translation tools into the statewide website to make the translation of legal content more efficient and cost-effective than current translation practices. **Recipient Total:** \$157,100 Legal Aid of the Bluegrass \$56,100 10070 KY This project will integrate Legal Aid of the Bluegrass' online document assembly with its Kemps case management system (CMS) and build a pro bono portal for volunteer attorneys. **Recipient Total:** \$56,100 **Legal Aid Society Inc** \$47,600 10059 Open ΚY This project will maintain and improve the National Subject Matter Index (NSMI) on behalf of the legal services community and continue outreach for the NSMI and general legal aid data sharing standards. \$176,100 10060 ΚY This project will increase access to online legal aid self help and referral resources through an integrated set of state and national activities targeted to public and public law libraries. \$30,100 10063 Open This project is to automate and simplify the initial Application for Disability Compensation provided by the Veterans' Administration (VA), thereby helping veterans to improve the quality of their applications and secure the benefits to which they are entitled. **Recipient Total:** \$253,800

Southeast Louisiana Legal Services Corporation

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Recipient TIG # TIG Grant Category State Grant Amount

10030 Website Improvement and Innovation LA

This video project will improve advocate training by making it more efficient, effective and accessible. Additionally, it will make pro se resources more accessible to a greater range of pro se litigants - including clients with limited English proficiency – through the development of multimedia resources on the Louisiana statewide websites.

Recipient Total: \$36,100

\$36,100

Massachusetts Justice Project, Inc.

10011 Website Improvement and Innovation MA \$151,100

This project is to develop a robust Massachusetts statewide legal information website. Specifically, it will transform www.MassLegalHelp.org into a virtual self-help center targeting users with low-literacy levels. These users will be able to read and print information on a wide range of legal issues. Then, they will be able to access the same printed content through audio and/or video and complete an array of court forms and letters by utilizing online document assembly. All of this content will be offered in multiple languages, with a focus on Spanish.

Recipient Total: \$151,100

Pine Tree Legal Assistance, Inc.

10056 Website Improvement and Innovation ME \$121,100

This project will enhance www.StatesideLegal.org as a single repository of essential content written in plain English on the most significant legal needs of low-income individuals, veterans, military personnel and their families. It will also expand content for these individuals with technologically enhanced features. A new library of legal resources and tools will be developed for professionals working with these individuals. Finally, it will conduct a national marketing and outreach campaign related to the website in order to introduce other stakeholders serving veterans and military families to the work of LSC and its grantees.

10015 Open ME \$86,224

This project will develop unique mobile platforms to deliver legal information, news and referrals to legal services for the public, and support for volunteer attorneys via mobile phone applications. The native smart phone application is one of the fastest growing means for people to access needed information and services. Smart phone usage has increased exponentially in recent years, and is predicted to explode in the next three years across all segments of the U.S. population. The largest area of increased demand for smart phones is expected to be from lower-income populations, which makes this project both well-timed and vital. This project will allow legal service providers to keep up with current technology trends and meet the needs of their different constituencies.

Recipient Total: \$207,324

Mississippi Center for Legal Services

10083 Website Improvement and Innovation MS \$24,150

This project is to increase statewide pro bono activity in Mississippi and provide legal aid attorney support by developing new online resources for pro bono attorneys and improving integration of the public and pro bono areas of the Mississippi statewide website.

Recipient Total: \$24,150

Montana Legal Services Association

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Recipient TIG# **TIG Grant Category** Grant Amount State \$37,945 MT 10050 Open This project is to develop a system to streamline accounting and timekeeping functions and assist with allocating grant costs across all MLSA funding sources in compliance with the LSC Accounting Guide. \$16,900 Website Improvement and Innovation This project is to develop legal education video content for MontanaLawHelp.org using the "interactive video annotations feature" offered by You Tube. \$87,400 Website Improvement and Innovation 10052 This project is to create a mobile website platform within the LawHelp.org template that will allow MLSA to easily create and maintain a version of MontanaLawHelp.org that is optimized for access from mobile devices such as mobile phones or handheld computers. Given the shared nature of the LawHelp.org template, all 28 LawHelp states will have the ability to create mobile sites as a result of this project, at no additional cost. **Recipient Total:** \$142,245 Legal Aid of North Carolina, Inc. \$26,100 NC 10016 Continuation Web Sites This TIG is North Carolina's statewide website grant. It funds enhancements to http://www.lawhelp.org/NC/. **Recipient Total:** \$26,100 Legal Aid of Nebraska \$29,100 NE Replication 10047 This document assembly grant will create a system to enhance and improve low income Nebraskans' access to the court systems by automating forms authored or approved by the Nebraska Supreme Court's Committee on Implementation of Pro Se Assistance. They will then be published on a "Virtual Self-Help Desk" website. **Recipient Total:** \$29,100 Legal Aid Society of Mid-New York, Inc. \$81,100 NY 10064 This project will improve the experience of LEP clients by creating website content in alternative video and audio formats in commonly encountered LEP languages. It will also create "Babel" notices for vital documents. The Babel notices will allow LEP individuals to call a telephone number and hear the contents of the documents in their own languages, or speak with a staff member through the use of an interpreter. The Project will also enhance outreach efforts and improve the intake process for LEP applicants through several additional initiatives. **Recipient Total:** \$81,100 **Legal Services NYC** \$66,100 10084 Open NY LawHelp.org/NY will maximize the provision of legal services to low income persons facing a legal forum without an attorney by 1) piloting the development of A2J author interviews (English/Spanish) to assist our client community in preparing for and winning a public benefits fair hearing. **Recipient Total:** \$66,100

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Community Legal Aid Services, Inc.

Recipient TIG# **TIG Grant Category** Grant Amount State \$36,010 ОН 10029 Open This project is to integrate case management, timekeeping, and payroll systems at Community Legal Aid and its two partner programs. The project will create a paperless digital integrated system from the point of staff entry of time records into the case management system. It will do this through the digital delivery of payroll data to the ADP payroll software. This will streamline the timekeeping process and eliminate repetitive data entry. **Recipient Total:** \$36,010 Legal Aid of Western Ohio, Inc. \$40,400 10094 Open OH A Spanish version of the current Legal Aid Line A2J Online Intake application will be created by this grant. It will allow the Spanish-speaking population to apply for assistance over the Web using a template they can more easily understand. As part of this initiative, an interface system will be developed that will use Google Translate (or a similar solution) to translate A2J intake applications from Spanish to English as they are submitted over the Web to the program CMS "holding area." This translation capability will be incorporated into the A2J Author software as an enhancement. \$18,120 OH 10095 Open This project will develop a Spanish version of the existing A2J online template for Advance Directives in Ohio. The current English A2J interview for Advance Directives is one of the few statewide accepted forms and is used hundreds of times a year by advocates and pro se litigants in Ohio. LAWO staff will work collaboratively with Advocates for Basic Legal Equality Inc. (ABLE), the Legal Aid Society of Cleveland, and several other partners to create a Spanish A2J version of the form. The online template can then be used by legal services advocates, healthcare professionals, and other community partners across Ohio. **Recipient Total:** \$58,520 Ohio State Legal Services \$532,031 Open OH 10043 This grant renews funding for the LawHelp Interactive project at Ohio State Legal Services. It will continue the work of training and supporting developers as well as maintaining the project's technical infrastructure. This is to further encourage the use of document assembly by legal aid organizations, pro bono programs, and courts. **Recipient Total:** \$532,031 Philadelphia Legal Assistance Center \$29,811 Replication PA Philadelphia Legal Assistance (PLA) will automate child custody pleadings and child/spousal support pleadings for use in Pennsylvania family courts. They will also promote the availability of the forms and conduct trainings to encourage the use of the forms by self-represented litigants and advocates throughout the state. In order to accomplish this they will build upon forms that have already been created by family law advocates and adopted by the court. **Recipient Total:** \$29,811

The quality of service and accessibility to the courts for low income South Carolinians will be improved by this project's creation of automated forms on LawHelp Interactive. It will to easily, accurately and effectively produce divorce documents based on one-year separation.

South Carolina Legal Services, Inc.

10071

Replication

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SC

\$38,435

Recipient	TIG#	TIG Grant Category	State	Grant Amount
	10009	Renewal Web Site	SC	\$26,100
			Recipier	nt Total: \$64,535
West Tennessee Legal Services, Inc.				
	10034	Open	TN	\$105,644
		del library partnership and develop an Internet-based ance access to justice for low-income Tennesseans.	l portal that will allow the	2
			Recipier	nt Total: \$105,644
Utah Legal	Services, Inc.			
,	10017	Replication	UT	\$23,600
Manageme	is to to develop a nt System, ULS ti	an employee performance evaluation tool utilizing da me keeping, statewide telephone and intake system ed performance criteria.	ata from Kemp's Case	
, 3	1 1 3	'	Recipier	nt Total: \$23,600
Blue Ridge	Legal Services,	Inc.		
	10019	Continuation Web Sites	VA	\$26,100
This TIG is \	/irginia's statewic	le website grant. This project will enhance http://ww	w.valegalaid.org/.	
			Recipier	nt Total: \$26,100
Northwest	Justice Project			
	10027	Open	WA	\$119,66 0
(WASCLA) v creating we database/di	will improve acces b-based training irectory of interpr	It Justice Project and the Washington State Coalition as to legal services for limited English Proficient indiv modules for attorneys on language access issues and eters and translators easily accessible to legal service and education advocates.	riduals (LEP). They will be I developing an interactiv	
			Recipier	nt Total: \$119,660
	C.M			
Legal Aid o	f West Virginia,			¢/7.100
This was is st	10008	Open	WV	\$47,100
This project will implement a videoconferencing system across the twelve Legal Aid of West Virginia offices. Videoconferencing will increase the quality and quantity of services provided to clients across the state.				
			Recipier	nt Total: \$47,100
			Grand T	otal: \$3,205,699

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