

Summit on the Use of Technology to Enhance Access to Justice
Topics for Small Discussion Groups

Morning session

1. Prevention
 - Informing persons of their legal rights and responsibilities
 - Providing “just in time” legal information
2. Access and Triage
 - Informing persons where they can obtain assistance
 - Providing an easy way to access the available forms of assistance
 - Assessing the ability of persons to handle their own cases
 - Assigning persons unable to do so services
3. Enhancing services for self-represented persons
 - Multiple delivery channels for information
 - E-filing and document assembly
 - Proactive court case management of SRL cases
4. Engaging the private bar – unbundled legal services
5. Engaging the private bar
 - Reducing practice costs
 - Providing services for low income persons
6. Improving the performance of legal services organizations
 - Use of technology to enhance internal legal services operations
 - Use of technology to enhance client services
7. Litigation support
8. Meeting the needs of persons with limited English proficiency and other persons with special needs

Afternoon session

1. Text messaging
2. Mobile web
3. Bar codes
4. Maps and GIS
5. Data visualization
6. Predictive analysis and expert systems
7. Social media listening
8. Gamification
9. Data mining