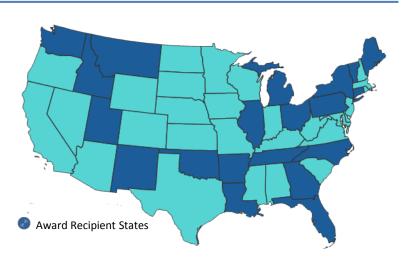


### **2013 TECHNOLOGY INITIATIVE GRANTS**

**\$3,390,152** 

**33** PROJECTS

21 STATES & TERRITORIES



#### **ARKANSAS**

#### Center for Arkansas Legal Services

\$32,387

Develop an online legal assistance system for medical-legal partnerships that includes a needs assessment tool and personalized self-help information. Develop a statewide online intake system that allows users to apply for services quickly and easily. Integrate the intake and case management systems.

#### Legal Aid of Arkansas

\$31,193

#### CONNECTICUT

Statewide Legal Services of Connecticut

\$33,702

Create online training videos for pro bono attorneys participating in Call4Law, a statewide program that matches prescreened clients with pro bono attorneys who provide consultations by telephone.



#### **FLORIDA**

# Legal Services of Greater Miami \$55,800

Develop an online intake system that will be available in English, Spanish, and Haitian Creole.

In partnership with Florida public libraries, create library-focused legal aid Web portals. Provide a webinar series to keep library staff up to date on free legal information and resources available through FloridaLawHelp.org.

## Three Rivers Legal Services

\$66,217

#### **GEORGIA**

Atlanta Legal Aid Society \$90,832

In partnership with the National Disability Rights Network, develop a national website that will increase awareness of the rights of persons with disabilities to receive services in their communities, help people with disabilities find legal assistance and other services, and provide training and support for attorneys representing low-income clients with disabilities.

#### **IDAHO**

Idaho Legal Aid Services

\$693,094

Enhance A2J Author, a software program used to develop document assembly forms, and expand law school cyber clinics to increase the number of A2J developers. Enhance WriteClearly Everywhere, a national initiative focused on ensuring that online tools created by legal services organizations utilize plain language to effectively communicate information to users. Upgrade Drupal template. Integrate Idaho's statewide case management system with LawHelp Interactive, a national document assembly service.



#### **ILLINOIS**

Legal Assistance Foundation

\$76,300

Develop a secure, enterprise-level information management system using Microsoft SharePoint to improve document management through integration of systems and robust search.

#### **LOUISIANA**

Southeast Louisiana Legal Services Corp.

\$78,490

Develop online interactive training resources for new staff, law students, and pro bono attorneys. Develop a statewide online intake system that is integrated with the program's case management system.

#### **MAINE**

Pine Tree Legal Assistance \$121,991

Develop a sophisticated online "triage" assessment and intake system that will use search terms and information submitted by users to identify and quickly connect them to the services and/or self-help tools most likely to help them.

#### **MICHIGAN**

Legal Services of South Central Michigan \$101,600

Expand the number of automated documents and Web-based interviews available on MichiganLegalHelp.org. Conduct an in-depth evaluation of the effectiveness of the website and its affiliated self-help centers.



#### **MICRONESIA**

Micronesian Legal Services \$90,800

Expand internal capacity to communicate among the program's eight offices. Enhance the overall technology infrastructure for serving the remote island communities.

#### **MONTANA**

Montana Legal Services Association

\$89,514

Develop an online child support calculator to help parents complete the proper documentation and child support calculation in accordance with the Montana Child Support Guidelines. Develop a "triage" tool and accompanying guide to help intake staff more effectively route cases and provide legal information specific to client needs. Develop online guides for users seeking legal information and resources.

#### **NEW MEXICO**

New Mexico Legal Aid \$290,180

Build a statewide, online "triage" system that will guide users through a series of questions, then generate a customized response that includes connecting users with the organization(s) and/or resources most likely to help them. Develop a secure online "pro bono portal" that allows attorneys to assist clients remotely in a virtual law office environment.

#### **NEW YORK**

Legal Services of the Hudson Valley

\$47,736

Add plain language guides to the program's website and New York's statewide legal website, LawHelpNY.org. Materials will be available in both English and Spanish and will be promoted through a webinar series targeting libraries and nonprofits throughout the region.



#### **NORTH CAROLINA**

Legal Aid of North Carolina \$58,570

Expand services to rural areas and pro bono attorneys throughout the state by adopting a cloud-based videoconferencing system to connect the program's twenty-two offices into one integrated system.

#### OHIO

Ohio State Legal Services

\$649,270

Continue to enhance LawHelp Interactive, a national resource that provides high-quality document assembly forms to both legal aid advocates and pro se litigants. In 2012, LawHelp Interactive was used to complete nearly 400,000 documents.

#### **OKLAHOMA**

Legal Aid Services of Oklahoma \$72,609

Develop a technology-facilitated pro bono model to increase the involvement of volunteer lawyers. Clients can utilize online guides and an automated interview to create court forms that are reviewed by pro bono attorneys.

#### **PENNSYLVANIA**

North Penn Legal Services

\$71,250

Develop an automated "Divorce Tracker" tool that will guide self-represented litigants and pro bono attorneys through simple divorce cases. Develop an online intake system that will be integrated with the case management system. Develop an analytical tool to assist staff in making eligibility determinations.



#### **TENNESSEE**

Legal Aid of East Tennessee \$107,867

Create a series of videos in English and Spanish, and captioned for the hearing impaired, that provide ondemand guidance regarding common civil legal matters. Adopt Microsoft Lync Server to facilitate Web meetings, instant messaging, and videoconferencing to improve communications between clients and their attorneys, and program staff.

#### **UTAH**

Utah Legal Services \$33,950

Develop a system that enables attorneys to remotely access client case management information, pleadings and other court documents. Create an automated process to obtain electronic signatures so that intake screening is possible at any location.

#### **VERMONT**

Legal Services Law Line of Vermont \$36,800

Develop an online intake system that will allow users to apply for services quickly and easily. Integrate the intake and case management systems.

#### **WASHINGTON**

Northwest Justice Project \$460,000

Continue to enhance the Legal Services National Technology Assistance Project (NTAP), which supports and maintains a core collection of technology services and resources, provides one-on-one support and guidance to LSC-funded programs on a broad range of legal technologies, and helps programs effectively replicate successful TIG initiatives. Create a "Texting for Outcomes" system to gather information on the outcomes of limited-assistance legal hotline cases. Integrate mobile text information into the case management system. Upgrade the program's call center.