## LEGAL SERVICES CORPORATION BOARD OF DIRECTORS

MEETING OF THE AUDIT COMMITTEE

OPEN SESSION

Sunday, October 4, 2015

2:30 p.m.

Hyatt Regency San Francisco 5 Embarcadero Center San Francisco, California 94111

COMMITTEE MEMBERS PRESENT:

Victor B. Maddox, Chairperson Harry J.F. Korrell, III Gloria Valencia-Weber Paul L. Snyder (Non-Director Member, by telephone) John G. Levi, ex officio

OTHER BOARD MEMBERS PRESENT:

Robert J. Grey Jr. Charles N.W. Keckler Laurie Mikva Martha L. Minow Father Pius Pietrzyk, O.P. Julie A. Reiskin

James J. Sandman, President Ronald S. Flagg, Vice President for Legal Affairs, General Counsel, and Corporate Secretary Lynn Jennings, Vice President for Grants Management Rebecca Fertig Cohen, Chief of Staff Mayealie Adams, Special Assistant to the President for the Board David L. Richardson, Comptroller and Treasurer, Office of Financial and Administrative Services Wendy Rhein, Chief Development Officer Carol A. Bergman, Director, Office of Government Relations and Public Affairs Lora M. Rath, Director, Office of Compliance and Enforcement Janet LaBella, Director, Office of Program Performance Jeffrey E. Schanz, Inspector General Laurie Tarantowicz, Assistant Inspector General and Legal Counsel, Office of the Inspector General John Seeba, Assistant Inspector General for Audit, Office of the Inspector General Daniel O'Rourke, Assistant Inspector General for Investigations, Office of the Inspector General David Maddox, Assistant Inspector General for Management and Evaluation, Office of the Inspector General Jeffrey E. Schanz, Inspector General Laurie Tarantowicz, Assistant Inspector General and Legal Counsel, Office of the Inspector General John Seeba, Assistant Inspector General for Audit, Office of the Inspector General Daniel O'Rourke, Assistant Inspector General for Investigations, Office of the Inspector General David Maddox, Assistant Inspector General for Management and Evaluation, Office of the Inspector General Herbert S. Garten, Non-Director Member, Institutional Advancement Committee Allan J. Tanenbaum, Non-Director Member, Finance Committee Don Saunders, National Legal Aid and Defenders Association (NLADA) Robin C. Murphy, National Legal Aid and Defender Association (NLADA)

CONTENTS

OPEI	N SESSION	PAGE
1.	Approval of agenda	5
2.	Approval of minutes of the Committee's Open Session meeting of July 16, 2015	6
3.	Committee review of charter responsibilities and development of work plan	6
4.	Briefing by Office of Inspector General	23
	Jeffrey Schanz, Inspector General John Seeba, Assistant Inspector General for Audit	
5.	Management update regarding risk management	27
	Ronald Flagg, Vice President of Legal Affairs	
б.	Briefing about followup by Office of Compliance and Enforcement from referrals by the Office of Inspector General regarding audit reports and annual Independent Public Audits of grantees	31
	Lora Rath, Director, Compliance and Enforcement John Seeba, Assistant Inspector General for Audit	
7.	Public comment	39
8.	Consider and act on other business	40
CLOSED SESSION PAGE		
9.	Approval of minutes of the Committee's Closed Session meeting on July 16, 2015	

## CONTENTS

CLOSED SESSION (Continued)

10. Briefing by Office of Compliance and Enforcement on active enforcement matter(s) and followup to open investigation referrals from the Office of Inspector General

Lora Rath, Director, Compliance and Enforcement

11. Consider and act on adjournment of meeting

Motions: Pages 5, 6 and 39

PAGE

1 PROCEEDINGS 2 (2:30 p.m.) CHAIRMAN MADDOX: I will call the meeting of 3 the LSC Audit Committee to order. And I notice that we 4 have a quorum present, and I will ask if David Hoffman 5 б or Paul Snyder are on the phone with us. 7 MR. SNYDER: This is Paul Snyder. I'm on the 8 phone. 9 CHAIRMAN MADDOX: Welcome. Greetings. 10 MR. SNYDER: Thank you. 11 MR. LEVI: Somebody may need to email David. 12 CHAIRMAN MADDOX: Are we starting early? 13 MR. LEVI: No, but it's --CHAIRMAN MADDOX: Well, I guess we can start 14 15 without him. I'm sure he'll join us if he can. 16 So the first item is the approval of our 17 agenda. Is there a motion? ΜΟΤΙΟΝ 18 19 MR. KORRELL: So moved. CHAIRMAN MADDOX: And a second? 20 21 PROFESSOR VALENCIA-WEBER: Second. 22 CHAIRMAN MADDOX: All in favor?

1 (A chorus of ayes.)

CHAIRMAN MADDOX: Opposed, no? 2 3 (No response.) 4 CHAIRMAN MADDOX: So the agenda is approved. 5 Item number 2 is the approval of our minutes б from our July 16, 2015 meeting. Is there a motion? 7 ΜΟΤΙΟΝ 8 PROFESSOR VALENCIA-WEBER: I move the 9 approval. 10 CHAIRMAN MADDOX: And a second? 11 MR. KORRELL: Second. CHAIRMAN MADDOX: All in favor? 12 13 (A chorus of ayes.) 14 CHAIRMAN MADDOX: And the approval of the 15 minutes is agreed to. 16 So that brings us to our first substantive 17 item of business. Did David just join us? (No response.) 18 19 CHAIRMAN MADDOX: No. Item number 3 on our 20 agenda is the Committee's review of its charter 21 responsibilities and development of our work plan. We 22 had discussed this at our last meeting, and I had

thought that it would be a good idea for the Committee to have some sort of formalized mechanism by which we could satisfy ourselves and the Board that we had, through the course of a year, actually accomplished at least those duties that we are required to accomplish.

I had proposed a while back an email in which
I had outlined the various tasks under Section 8 of our
charter, which we adopted a few years ago. I think,
Paul, you have recently improved on that with your
spreadsheet, which I very much appreciate. Has
everybody on the Committee seen Paul's spreadsheet?
Okay.

13 I've looked at it myself. I just saw it 14 yesterday, and it looks to me like it's a reasonable 15 approach toward going through our charter through the 16 course of a year.

Does anybody have any suggestions for changes to Paul's comment or to his spreadsheet? Or Paul, do you want to address it yourself?

20 MR. SNYDER: No. Again, first I want to 21 apologize that I got it completed late. It was one of 22 those things on the to-do list that kept getting

1 overridden. So my apologies for the lateness.

2	But we used it on some other committees, and I
3	think it's just helpful, as you say, to make sure we
4	fulfill all of our responsibilities. There are some
5	things, like I think on the first page, Section
6	VIII(a)(4) and (a)(5). I think, to a certain degree we
7	do those in every meeting with the reports that we have
8	from both the IG and then from OCE as far as their
9	followup.
10	I think the only one I was struggling a little
11	bit with, Vic, was on the second page, Section
12	VIII(c)(6). I couldn't remember the last time we did
13	one that reviewed LSC's efforts on training to help
14	ensure employees and grantees act ethically and
15	safeguard, just to have a training update.
16	But other than that, it seemed like we had
17	worked our way through these other ones. But if it's
18	helpful, Vic, it's certainly probably somebody with
19	some better computer skills can clean it up and make it
20	look nicer.

21 CHAIRMAN MADDOX: Yes. I'm sure that some of 22 the staff could do that. It wouldn't be me. But on

1 that line, Paul, I think there are a couple of items on 2 our charter that maybe we've not actually done. I 3 wonder if the members have any view on that.

For instance, in Section VIII(a)(6), which is the duty of reviewing and discussing with Management any internal audit or review activities, including its audit or review plan, its audit or review reports, and the performance of those portions of Management that perform audits or reviews, I don't know that we've ever addressed that.

In fact, I'm not sure. Maybe Management in the form of Jim Sandman could tell me to what extent Management actually has an internal audit plan and who might be responsible for performing such a plan.

PRESIDENT SANDMAN: We don't currently have a regular internal audit plan. We have dealt with things on an ad hoc basis. A couple of years ago, as I recall, in December of 2013 -- it might have been '12 -- I did ask the Inspector General to do a fraud vulnerability assessment of LSC.

21 CHAIRMAN MADDOX: I remember that, yes.
22 PRESIDENT SANDMAN: So that wasn't something

1 that Management did, but it was something that we 2 requested. But we don't have within our Office of 3 Financial and Administrative Services a routine 4 internal audit function.

5 CHAIRMAN MADDOX: Yes. So I guess that raises 6 the question, should LSC's Management have such a 7 function? I'm not sure what the origin of this duty, 8 this particular task in the charter, is. I think it's 9 something that was part of the original charter that we 10 then basically incorporated into our new charter.

11 It may be that to the extent that the 12 Committee is involved, if Management doesn't do this, 13 then there's nothing for us to do. But then that 14 raises the question, should we encourage Management to 15 do it?

Jim, I don't know if you perceive there to be some need to increase your oversight of that area, if that's something that we should work with OIG on on an ad hoc basis as you or others in Management see fit. I'm certainly not trying to create work for you. I just don't want to have these highfalutin sounding tasks for the Committee that we don't ever actually do.

So maybe you can give some thought to that and then
 let us know.

Anybody else from the Committee have any 3 thoughts on that? Gloria, do you? 4 5 PROFESSOR VALENCIA-WEBER: I think this is б something residual from that original charge. And we 7 may have changed the verbs on it, but again, perhaps 8 the key language is "where appropriate." 9 CHAIRMAN MADDOX: Right. 10 PROFESSOR VALENCIA-WEBER: So I would defer to 11 Jim and Management whether that's really something that they want to have scheduled, whether it would be 12 13 helpful to them. Is it just more make-work for Jim and 14 for us? CHAIRMAN MADDOX: Yes. 15

16 PROFESSOR VALENCIA-WEBER: But it's a legacy
17 that is sort of empty.

18 CHAIRMAN MADDOX: Right. Well, right now it's 19 part of our charter. We're not going to redo the 20 charter. We have it on our list, and I'm going to 21 propose to the Committee that we adopt this spreadsheet 22 or some form of it.

1 So we have it on our list for our annual meeting in April, and I think that we can probably rely 2 on Management to let us know if they have some internal 3 audit review activity, such as the fraud awareness that 4 5 they did some years ago. Is that fair to say, Jim? б PRESIDENT SANDMAN: Yes, it is. 7 CHAIRMAN MADDOX: Okay. The other item that I wondered if weed ever done or we ought to talk about is 8 item VII -- or, excuse me, VIII(b)(1), which is to 9 10 review Management representation letters or 11 certifications and the LSC Finance Committee 12 chairperson's letters or certifications regarding the 13 contents, accuracy, or completeness of financial 14 reports, as appropriate. 15 I don't believe we've ever actually done that, 16 and I'm not sure that we've ever had any such 17 certifications, at least from the Finance Committee. 18 We could probably call on the chairman of the Finance 19 Committee to help us with that, if need be. 20 But this is probably another item that was 21 part of our original charter that we've incorporated

22 and brought forward. It, I guess, is part of the whole

budget and annual audit process, although it may be
 embedded in that process somehow.

I'm just not aware that there's some specific act that we've ever done or that we do on an ongoing basis. Could I ask Robert Grey, do you actually do certifications or letters regarding the contents, accuracy, and completeness of the financial reports? That's been part of your report to the Board.

9 MR. GREY: It's done by the Committee, but I'd 10 defer to the Treasurer just to give us some background 11 as to the custom and practice of the --

12 CHAIRMAN MADDOX: Right. My impression over 13 the last five years is that that's what the Committee, 14 your Committee, has certified or at least reported to 15 the Board as needed about budgets and reviews and the 16 like, and that ultimately that's been adopted by the 17 Board. Maybe David Richardson can address that.

18 MR. LEVI: And the resolution.

MR. RICHARDSON: With respect to that, Jim and I sign a letter each year that we provide all the financial documents, all the relevant documents, to the auditors for review, making sure that they get all the

minutes and transcripts and all the financial records.
 We've not presented that to the Finance Committee or
 to the Audit Committee.

14

4 CHAIRMAN MADDOX: Right. And the system seems 5 to have been working pretty well. Again, we have this 6 technical duty, I guess, in our charter. I'm not 7 necessarily proposing that we review the charter at 8 this point. But to some extent I'm comfortable having 9 these things that we --

10 MR. LEVI: Well, wouldn't an easy fix to that 11 be that you just send a copy to the two chairs when you 12 do that? Not a copy of all the documents, just of the 13 cover letter.

14 PRESIDENT SANDMAN: Yes. We can do that. 15 CHAIRMAN MADDOX: That's probably a good --16 MR. LEVI: But then your resolutions that your 17 Committee adopts ultimately are, in a sense, accuracy 18 of the records. That's a reporting of the budgets, and 19 you go through each of the items. Those resolutions 20 that your committee then presents to the Board, aren't 21 those in a sense our review of the numbers? 22 MR. RICHARDSON: Actually, they're asking for

something more. They're actually asking for this
 Management representation that we've provided all of
 the auditors.

4 MR. LEVI: I see.

5 MR. RICHARDSON: The check is this. If --6 MR. SNYDER: David, Paul Snyder. As part of 7 the year-end audit report from the external auditors, 8 don't they provide us a copy of the Management 9 representation letter that you and Jim sign off?

10 MR. RICHARDSON: They do not, sir.

11 MR. SNYDER: I think technically maybe that's 12 the point going forward because there is an audit rule 13 about sharing major communications with the audit 14 committee, at least I know in the public companies. 15 And that is one of the ones that gets communicated to the audit committee as part of the year-end wrap-up 16 17 with the outside auditors, what management's 18 representations have been.

MR. RICHARDSON: When the IG's office goes to review the audit records, the schedules we give, the correspondence, they see all of that information. But not in my tenure has anybody reported back to the Audit Committee or Finance Committee on this review that the
 IG conducts.

Basically, the Board has delegated to the IGthis review, and that's where it has been left.

5 CHAIRMAN MADDOX: Yes. I think that's 6 consistent with my experience on the Board. And it 7 works fine. It works well. I think the Board's been 8 perfectly satisfied and well-informed by the process.

9 It might be helpful, though, as Chairman Levi 10 suggested, or maybe Jim did, that these letters at 11 least just get presented as a formal proposition to our 12 Committees, Robert. If not, at some point I would want 13 to go back and say, we're not going to have this item 14 in our charter.

15 MR. SNYDER: Yes.

16 CHAIRMAN MADDOX: Does that make sense, Paul?
17 MR. SNYDER: No. That does make sense.

18 CHAIRMAN MADDOX: And then that way we could 19 take advantage of the certification and at least spend 20 ten minutes on getting the expertise of people like you 21 to make sure we're on the straight and narrow.

22 Robert?

1 MR. GREY: Mr. Chairman, we had talked several times about specific instances where we might have a 2 joint meeting of Audit and Finance. It seems to me 3 that it makes an awful lot of sense for us to close out 4 the year with a joint meeting, whatever the fiscal year 5 б is, saying to ourselves, have we really crossed the T's 7 and dotted the I's and put the periods in the right place, and have the IG, have the Treasurer, have the 8 9 President, whoever, and the Chairman, available for 10 that discussion.

But usually closing out the year is a process that the left hand sort of knows what the right hand is doing. And it might be just a really -- this may solve all those problems because we're sitting there face to face sharing information.

16 CHAIRMAN MADDOX: Or at least on the phone
17 because I suspect --

18 MR. GREY: Yes, yes, yes. Yes.

19 CHAIRMAN MADDOX: The fiscal year ends, what,20 September 30th?

21 MR. GREY: Yes. When I say joint meeting, 22 face to face, I mean, that we are engaged with -- CHAIRMAN MADDOX: Right. I think it's a good
 idea, Robert. I think it's a good idea.

3 Does anybody think it's not a good idea?
4 MR. TANENBAUM: No, no.

5 CHAIRMAN MADDOX: Allan, you don't know
6 it's --

7 MR. TANENBAUM: No, no. Something else. Just 8 a comment.

9 CHAIRMAN MADDOX: Sure. Come on up.

10 MR. TANENBAUM: Thanks. Allan Tanenbaum, a 11 non-Board member member of the Finance Committee. I 12 think that you should take a look at this financial 13 reporting requirement that states that the Finance 14 Committee chairperson's letters or certifications 15 regarding the contents, accuracy, or completeness of 16 the financial reports -- I don't think that's the role 17 of the Finance Committee.

18 The finance committee relies on management's 19 representation letters, and then relies on or takes 20 comfort with the auditor's comments about the 21 completeness of them. But I've never known of a 22 finance committee that's been asked to certify the

1 accuracy of an organization's financial statements. So I would urge you to review that at some point. 2 MR. GREY: It says "or." 3 4 MR. TANENBAUM: Well, it says a "letter or certification" regarding it. I don't think that the 5 б Finance Committee chairperson should send a letter 7 commenting on the accuracy and completeness of financial statements --8 MR. GREY: I agree. I agree. 9 10 MR. TANENBAUM: -- because that's Management's 11 role. 12 CHAIRMAN MADDOX: So you're suggesting we do need to review the charter. 13 MR. TANENBAUM: Yes. 14 15 CHAIRMAN MADDOX: And I think that's probably a good idea. 16 17 MR. TANENBAUM: I would suggest it. 18 CHAIRMAN MADDOX: Yes. 19 MR. TANENBAUM: Consistent with practice in 20 the industry --21 CHAIRMAN MADDOX: Right. 22 MR. TANENBAUM: -- or in any industry of any

1 business.

2 CHAIRMAN MADDOX: Sure. Okay. Well, I think 3 that we will probably -- thank you, Allan. That's very 4 helpful. I'll suggest to the Committee that we do that 5 in our next -- it would be an easy fix to the charter, б I would think. 7 Harry? MR. KORRELL: Just a reminder to the Committee 8 9 and everybody else. When this Audit Committee was 10 composed, we inherited a charter that had -- it looked 11 like a lot of things had been appended to it without an 12 eye towards what could be taken off and how much we 13 were actually going to. 14 When we made our first attempt to cut it down,

14 when we made our first attempt to cut it down, 15 it took a while. It took us six or eight months, I 16 think --

17 CHAIRMAN MADDOX: Yes, it did.

MR. KORRELL: -- to come to a consensus on that. And that was before we had spent a lot of time serving as the Audit Committee. Right? And I think now we've got several years under our belt, and I think it would make sense at some point, maybe soon, maybe

towards the end of our term, to do that again now that
 we know something about how the organization works.

3 CHAIRMAN MADDOX: Yes. That's a good idea. 4 In fact, because we are -- and we'll probably make this 5 change, at a minimum. Maybe all the Committee members б could take a few minutes before our next meeting. Ιf 7 there's any suggestions for things you think we ought to revise or eliminate, we can work that up into 8 9 another pass at it, presumably one that would be a lot 10 easier to accomplish.

11 Gloria?

12 PROFESSOR VALENCIA-WEBER: Another one to 13 reconsider is VIII(c)(6), which says that we review LSC 14 efforts, including training and education, to ensure 15 that LSC employees and grantees act ethically and 16 safeguard LSC funds.

Now, that talks about training and education.
And we do some of that with what we've been going
through with the IG and Lora Rath. At the same time, I
wonder whether that's assuming that the Audit Committee
has more ability to -- well, it says to "help ensure."
I don't really know what the content of that activity

is supposed to mean in connection with the IG and the
 other compliance offices we have at LSC.

3 Training is one of the things, for instance, 4 in the delivery of services that Julie Reiskin and I 5 have been concerned about in terms of grantee board 6 training. And so that's territory that's being 7 occupied by another standing committee. So I think we 8 want to reconsider the way that is written and what are 9 the actions expected.

10 CHAIRMAN MADDOX: Okay. I think that's very 11 helpful, and we can look at that and maybe get a better 12 sense for what the Committee's role would be in 13 reviewing those efforts.

MR. SNYDER: Vic, I think that one -- I may be wrong, but I think that came out of the Task Force recommendation on recommendations for training from an ethics standpoint and training both at the LSC level and at the grantees. But we ought to go back and look at it.

20 CHAIRMAN MADDOX: That's probably right, Paul. 21 So we can do that. I think that'll be helpful. I 22 don't want to spend too much time on the charter today

because I do want to keep us on schedule. But I think
 this is a good discussion.

Is there any disagreement on the Committee with the way we've outlined the various tasks for addressing over the course of the year? I think it makes sense, and if there's no objection, then we'll adopt this as some sort of Committee protocol after we get it put into a better format.

9 Okay. Let's move on now to item number 4, 10 which is a briefing by the Office of Inspector General. 11 And I recognize Jeff Schanz and John Seeba. Welcome. 12 MR. SCHANZ: Thank you, Mr. Chairman. As you 13 mentioned, I do have with me John Seeba, the Assistant 14 Inspector General for Audit, who knows what I don't about audit, which might be quite a bit since I've been 15 16 out of the business for a little while.

But I do want to advise you that the IG has been very busy not only with Audit Committee activities or audit activities that we usually do, our high level of production, et cetera, we're getting ready for the annual entrance conference.

22 We've had the entrance conference for the

annual audit of the LSC Corporation by the internal
 auditors, and John will talk a little bit more about
 that. His office heads that up. We have a contract
 with the same vendor that we used in the years past. I
 think this is the second year of the contract.

I have been -- and I'll talk about this a
little bit later to the entire Board; I know you're all
in front of me, but that seems to be a falsehood
because I have presentations for the entire Board of
Directors also. And I will talk about many of the
congressionals that we've been doing.

12 It is an election year coming up, and there's been a sidebar reference to it as far as records 13 14 management. And that affects even the little backwater 15 IGs in Georgetown. So we've been doing quite a bit of 16 work as it relates to FOIA, as it relates to records 17 retention, as it relates to just about 18 everything -- our empowerment, our authorities, our 19 subpoena authorities. And I'll get into that in a 20 little more detail and turn it over to John about the 21 annual audit.

```
22 MR. SEEBA: Good afternoon.
```

CHAIRMAN MADDOX: Before you get started,
 John, Paul, can you put your phone on mute if you
 haven't?

4 MR. SNYDER: Vic, I do have my phone on mute. 5 I'm not sure what that noise is coming from. I 6 thought it was from your end.

7 CHAIRMAN MADDOX: Okay. Thanks. Sorry.8 All right, John. I'm sorry.

9 MR. SEEBA: Good afternoon. I just want to 10 give you an update on the financial statement audit for 11 this year. On September 24th, we met telephonically with WithumSmith+Brown, the Management of LSC as well 12 13 as OIG people that are involved with that. We 14 basically agreed on the same process and timelines 15 relative to last year, which apparently worked 16 extremely well. We had very few problems last year. 17 So it kicked off on September 24th. 18 WithumSmith+Brown is going to start their work in early 19 November, which will then culminate in an exit briefing

21 all their work in a draft report that will be issued 22 December 18th.

the middle of December or so, where they'll finish up

20

1 And then a final report will be issued around January 12th with the management letter and basically 2 3 come into completion then. And then they'll before at the next Board meeting as well. So basically, we hope 4 it works as well as last year, and I think it's 5 6 starting off on a good foot right now. 7 CHAIRMAN MADDOX: Excellent. Anything else, 8 Jeff? 9 MR. SCHANZ: No, Mr. Chairman. That wraps up 10 my presentation for the Audit Committee. Thank you 11 very much. 12 CHAIRMAN MADDOX: Thank you. We're making 13 great progress here. I think we're going to bank some 14 time, actually. 15 MR. LEVI: That's great. That's very 16 impressive. 17 CHAIRMAN MADDOX: Yes. The next item on our 18 aqenda --MR. LEVI: We can have another technical 19 20 interruption. CHAIRMAN MADDOX: Yes. The next item on our 21 22 agenda is the Management update regarding our risk

management matrix. And I recognize Ron Flagg, Vice
 President of Legal Affairs.

3 MR. FLAGG: Thank you. The matrix appears on 4 page 97 of your Board books. It's largely 5 self-explanatory, but there were a number of requests 6 at the last meeting for reports and updates. And I 7 just wanted to tell you how we were responding to those 8 requests in relation to this document.

9 Martha at the Governance and Performance 10 Committee asked for an update on where we stand with 11 Board transitions, and at tomorrow's meeting, we will 12 provide that briefing.

On the second page of this -- rather, on the third page of this document, Charles had asked on behalf of the Ops and Regs Committee for an update on our information management work. And that's a timely question because we have a number of initiatives in that area.

One is our data portal, which has just been rolled out in the last several months. And the other is, we're in the process of hiring a new Director of our Office of Data Governance and Analysis, and our

1 thought on this topic would be to show you the data 2 portal and demonstrate how it works. And we thought 3 perhaps the April meeting would be a good time for 4 that.

5 PRESIDENT SANDMAN: Actually, Peter Campbell 6 will be presenting on that on Tuesday at the Board 7 meeting.

8 MR. FLAGG: Okay. So we can amend this, at 9 least in part, to be 10/15, October of 2015.

Acquisitions management: I reported briefly on several occasions that we have completely revised our acquisitions management internal procedures. Those procedures were finalized in the last month and published internally in our administrative manual. I want to highlight the fact that we worked

16 very closely with the Inspector General, or we got 17 quite a few very constructive suggestions in the course 18 of that work.

One of the features of the new system is that we have an electronic tool that's still in development which will be used really both to guide the procurement system -- that is, you won't be able to go forward with

a procurement without satisfying certain steps, and
there will be an electronic tool that will guide you to
the next step and won't permit you to go to the
following step until you have documented that you've
finished one step.

Again, I think it would be helpful and
illuminating for the Committee to see that in action.
And my hope is to have it either at the January meeting
in South Carolina or back in Washington in April.

10 Again, the new protocols are in place, but I 11 think actually seeing this tool in action will be of 12 interest. So I'd like to wait for our report on the 13 protocols until we have the tool finalized.

14 On page 4, just make a note that obviously the Committee and the Board are well aware of that because 15 16 the Board approved a new conflict of interest policy 17 about 18 months ago. And we are currently in the process of doing comprehensive training for all staff 18 19 on conflicts of interest. And our whistleblower policy 20 that the Board revised about a year ago. And these are 21 mandatory trainings that are being done by our staff, my staff, and I think is helpful in terms of risk 22

1 management.

2	Then finally, on page 8, and this may have
3	been another request from Charles, there was a request
4	that we address the accuracy of grantee data issue.
5	And we would like our new, yet to be named Director of
6	the Office of Data Governance and Analysis to make a
7	presentation on that topic.
8	Given the fact that that person is not yet in
9	place, we thought that April of next year is a good
10	target. That will give you an opportunity to meet that
11	person and for them to address directly what is
12	obviously a very important aspect of our work and that
13	new office's work.
14	With that, I am happy to answer any questions.
15	CHAIRMAN MADDOX: Thank you, Ron.
16	Any questions for Ron Flagg on that?
17	(No response.)
18	CHAIRMAN MADDOX: If not, we will move on to
19	our next item, which is the briefing about the followup
20	by the OCE from referrals by the OIG regarding audit
21	reports and annual IP audits of grantees.
22	Welcome, Lora Rath.

MS. RATH: Thank you, Mr. Chairman, and I am very happy to be here to update you on OCE's progress in addressing referrals, as the chairman said, from the audit division of the Inspector General and from the IPA referrals.

In your briefing materials, there is a cover memo dated September 15th which explains our activities in the last quarter. Also, Becky handed out the chart that goes with that memo. It didn't make it into the Board book. It has been uploaded into the online version and is now called page 116a. But it's also been given to you in hard copy.

13 So as you'll see, we were fairly busy this 14 quarter. We had three referrals open at the beginning 15 of the quarter, and we want able to close two of them. 16 The first one was Legal Services of New York City, 17 which was a referral regarding the proper allocation of 18 derivative income.

19 The OIG had referred approximately \$200,000 to 20 LSC Management as being improperly allocated. After 21 recalculating the numbers, we at OCE and LSNYC agreed 22 that the amount was closer to \$285,000. They also

agreed to go back and look at what they had done in
 2014.

3 So just a couple weeks ago, the program 4 provided OCE with documentation that they have 5 reallocated approximately \$409,000 back to their LSC 6 funding lines. We're very happy about that. So we 7 consider that to be closed.

8 We also closed out the referral regarding 9 Northeast New Jersey Legal Services. Again, that was 10 an issue with the proper allocation of derivative 11 income. It included several different sources, not 12 just attorneys' fees, some rental income and other 13 issues.

The program, through informal negotiations, agreed with that amount and provided evidence in late July. I think I updated the Committee verbally that they had provided evidence that they had transferred \$72,000 and change from their non-LSC funds to their LSC funding line. So that is also closed.

20 The one remaining referral is Legal Aid of 21 West Virginia. We have a proposal as to what we're 22 doing. The Vice President of Grants Management has

agreed with our proposal as how to go forward. I don't want to say because it hasn't been shared with the program yet. But hopefully, that will be moving forward and will be resolved soon.

5 One thing I did want to note, that the New 6 York City referral took us approximately -- or not 7 approximately, but 328 days to resolve. It's a little 8 outside of our 270 days that we are now using as our 9 goal, but close. We're getting better. And the 10 Northeast New Jersey only took 105 days, so that we 11 really did well on.

12 CHAIRMAN MADDOX: Lora, what explains the 13 difference in those two? That's a factor of three 14 times. Is one more complex than the other? Was one 15 grantee more cooperative than the other?

MS. RATH: Both grantees were cooperative. The reason New York City took a little longer is that we went back and recalculated because it was attorneys' fees and it had involved probably 30 to 40 cases.

20 So we asked them to provide the actual hours 21 and how they allocated it. Then we reallocated it. I 22 met with the OIG to make sure that OCE had calculated

it correctly when we increased the number. So there
 was a little bit more back and forth.

Then, while both programs agreed that they were going to make the changes, it just took New York a little longer to get us the documentation. They agreed with us all along, but they were waiting for their auditors to come in and help them do it.

8 CHAIRMAN MADDOX: Okay. Julie?

9 MS. REISKIN: Do you think you're going to be 10 seeing more of these attorneys' fees things? Because 11 since they've been allowed to have attorneys' fees, I'm 12 thinking that they're just -- I know with cases like 13 Social Security, the timeline would be they would be 14 starting to come in over the past year.

15 I'm wondering if it's just because it's new, 16 if we're going to be seeing more, and if there's 17 something we could do so that they could do it right 18 the first time.

MS. RATH: I think you're exactly right. I think that's what the reason is. We mentioned it in the compliance advisory that was issued in August. I am making a presentation at the NLADA conference in

1 November, so it will be discussed there as well.

We'll see. We're looking at it when we're 2 3 onsite and doing technical assistance immediately onsite, and if more needs to be done, we'll figure that 4 5 out. б Any questions about the memo or the -- yes, 7 Martha? 8 DEAN MINOW: Good job in closing out those two and almost the third. Just a question about when 9 10 there's a reallocation. If you're not in the same 11 budget year any more, what happens? 12 MS. RATH: They have to note it in the 13 financial statement. So there's a separate notation at 14 the bottom that it referred to a different fiscal year. Anything else? 15 16 (No response.) 17 MS. RATH: Then the next chart in the open session starts on page 117, and it's the status of the 18 19 A-50 referrals out of the independent public auditor 20 reports. You can see that we still have referrals 21 related to seven grantees.

22 Unfortunately, these five out of the seven are

1 referrals regarding programs that we know have

2 difficulties, which is why we're leaving them open.
3 We're providing technical assistance to each of these
4 programs.

5 AppalReD, both OPP and OCE are in touch with 6 them very frequently. We just did in OCE a specific 7 fiscal technical assistance review the last week of 8 August/first week in September. We are also working 9 with DNA, Inland Counties, Central Virginia, and Dakota 10 Plains, all problem programs or programs facing 11 difficulties.

12 The referrals for Legal Services Alabama and 13 Rhode Island have been closed in the previous quarter, 14 so they will drop from the list next reporting. But 15 these five, we don't want to close anything out until 16 we know we have helped the program to cure the 17 deficiencies.

18 Any questions about the chart?

19 CHAIRMAN MADDOX: Gloria?

20 PROFESSOR VALENCIA-WEBER: I appreciate the 21 thoroughness of what information we've been getting 22 from you. It's much easier to get a feel for, first,

where are the programs that are struggling, and what
 kind of assistance they're getting from us.

If you could summarize for me, for instance, on Central Virginia Legal Services, where you have status of referral, that they're being asked to move on certain areas. And it says that there will be training provided to fiscal and executive staff as well as board finance and audit committee members.

9 Can you just briefly tell me what kind of 10 training it is? Are you sending people there? Are you 11 having them do webinars? Are you prescribing 12 particular kinds of a new, for instance, finance and 13 auditing process?

I just want to get an idea what is the content when you say that they are getting thing, besides having been alerted about specific areas to be remedied.

MS. RATH: With Central Virginia, there's two major ways that we're dealing with Central Virginia. They've had several special grant conditions imposed on their funding for the last several years, which requires the submission of documentation that is then

reviewed for sufficiency. And if not, technical
 assistance is provided via letter and phone call as to
 what is wrong with it.

We've also gone -- it's probably coming up -- almost a year ago, we provided onsite technical assistance. We sent a team down there that did a fiscal review as well as a regulatory compliance review and provided hands-on technical assistance.

9 One thing with Central Virginia. You may 10 remember for a couple years they weren't able to get 11 their audited financial statements in in a timely 12 basis. This year they did get them in in a timely 13 basis, and they looked much better than they had 14 previously even though, honestly, they didn't look so 15 bad other than the timing in the past.

So we'll be looking to see what they submit this year to see whether we need to go back and provide more hands-on assistance. I'm assuming they're in competition again this year. The fiscal staff is reviewing their fiscal application, and will be recommending whether special grant conditions are continued or whether new special grant conditions are 1 imposed upon them for their 2016 funding.

2 CHAIRMAN MADDOX: Good question, Gloria. And 3 thank you for that, Lora. 4 Any other questions? Anything else on that, Lora? 5 6 MS. RATH: No. That's it for me. 7 CHAIRMAN MADDOX: John, do you have anything 8 to add? 9 MR. SEEBA: No. 10 CHAIRMAN MADDOX: Okay. Well, then, thank you 11 all very much for that presentation. 12 That brings us to the next item on our agenda, 13 which is public comment. Is there any public comment 14 on the Audit Committee proceedings? 15 (No response.) 16 CHAIRMAN MADDOX: Going once, going twice, 17 sold. So then is there a motion to go into closed 18 19 session? ΜΟΤΙΟΝ 20 21 MR. KORRELL: So move. 22 CHAIRMAN MADDOX: Second?

- PROFESSOR VALENCIA-WEBER: Second. CHAIRMAN MADDOX: Second. All in favor? (A chorus of ayes.) CHAIRMAN MADDOX: All right. So the Committee will now go into its closed session. (Whereupon, at 3:13 p.m., the Committee was б adjourned to Closed Session.) \* \* \* \* \*