Agenda

- Update on Public Welfare Foundation Grant
- Update on Implementation of Fiscal Oversight Task Force Recommendations
- Grant Application Process Improvements
- Grantee Training Goals
- New Fact Book and Annual Report Formats
- Public Welfare/Kresge Foundation “Communications Hub”
- Migrant Census Issues
Public Welfare Foundation Grant

- Telephone Interviews of 32 Data Users/Leaders Completed
  - Strong desire to improve measurement
  - Examples of good practice and innovation
  - Concern about purpose and use of new data collection
  - Need to balance standardization and implementation with individual program characteristics
- Monthly Calls with Advisory Committee
- July 17 Presentation at MIE Executive Directors’ Conference
- Survey of All Grantees in Development
Implementation of Fiscal Oversight Task Force Recommendations

• Lynn Jennings Has Completed Individual Meetings with All OCE, OIM, and OPP Staff

• Reviewing All Oversight Processes
  • OPP and OCE Site Visits
  • OCE Complaint Process
  • Fiscal Reviews
  • Subgrant Process
  • TIG Processes
  • Report Writing
  • OCE/OPP Committee Processes
Implementation of Fiscal Oversight Task Force Recommendations (cont’d)

• Benchmarking Other Grant-Making Organizations:
  • U.S. Department of Justice, Office of Justice Programs
  • U.S. Department of Labor, Employment and Training Administration
  • U.S. Department of Education
  • Corporation for National and Community Service
  • William and Flora Hewlitt Foundation
  • John D. and Catherine T. MacArthur Foundation
  • Bill and Melinda Gates Foundation
• Begin Reorganization of Functions This Fall
Improvements in Grant Application and Review Process

• 2014 Grant Application Is Completely Automated Using “LSC Grants” Database
• Provides Comprehensive and Auditable Record of Decision-making Process
• Fiscal Questionnaire Has Been Expanded Further
• Enhancements to Ensure Objectivity of Application-Review Process
  • Additional in-house reviews
  • Outside reviewers to assess 15-20 percent of grant applications in competition
Grantee Training Goals

• Benchmarking Shows We Need to Provide More Technical and Compliance Assistance to Grantees

• Variety of Delivery Methods

• LSC to Develop Multi-Media, Interactive Training Portal
  • Webinars
  • On-Line Training Modules
  • Enhanced Best-Practices Information
New Fact Book and Annual Report Formats

• Focus on Multiple Audiences, Especially External ones
• Improved Graphics
• Narratives in Fact Book
• Fold-Out Charts for Ease of Use
• Historical Comparisons in Fact Book – Trends
• On-Line Annual Report Has Links to Reports and Videos
• Annual Report Includes Client Stories
## 2004-2012 Private Attorney Involvement (PAI) for LSC Programs

<table>
<thead>
<tr>
<th>Year</th>
<th>Pro Bono Cases Closed</th>
<th>Contract/Judicare Cases Closed</th>
<th>PAI Other Cases Closed</th>
<th>Total PAI Cases Closed</th>
<th>% of PAI Cases: Pro Bono</th>
<th>Attorneys Accepting Referrals</th>
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<tbody>
<tr>
<td>2004</td>
<td>72,690</td>
<td>23,445</td>
<td>6,837</td>
<td>102,972</td>
<td>70.59%</td>
<td>33,473</td>
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<td>2005</td>
<td>64,963</td>
<td>26,630</td>
<td>5,700</td>
<td>97,493</td>
<td>66.63%</td>
<td>33,463</td>
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<td>2006</td>
<td>63,621</td>
<td>25,142</td>
<td>5,159</td>
<td>93,922</td>
<td>67.74%</td>
<td>32,222</td>
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<td>2007</td>
<td>64,494</td>
<td>28,457</td>
<td>4,580</td>
<td>97,531</td>
<td>66.13%</td>
<td>31,186</td>
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<td>2008</td>
<td>57,719</td>
<td>31,052</td>
<td>4,397</td>
<td>93,168</td>
<td>61.95%</td>
<td>35,718</td>
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<td>2009</td>
<td>65,022</td>
<td>33,653</td>
<td>5,069</td>
<td>103,744</td>
<td>62.68%</td>
<td>34,089</td>
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<td>2010</td>
<td>71,444</td>
<td>30,750</td>
<td>5,427</td>
<td>107,621</td>
<td>66.38%</td>
<td>36,033</td>
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<tr>
<td>2011</td>
<td>79,578</td>
<td>23,077</td>
<td>0</td>
<td>102,655</td>
<td>77.52%</td>
<td>34,158</td>
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<tr>
<td>2012</td>
<td>80,209</td>
<td>19,377</td>
<td>0</td>
<td>99,586</td>
<td>80.54%</td>
<td>33,405</td>
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</table>

## 2004-2012 Pro Bono with Percentage Change for LSC Programs

<table>
<thead>
<tr>
<th>Year</th>
<th>Pro Bono Cases Closed</th>
<th>Total LSC Cases Closed</th>
<th>Pro Bono Cases as a % of Total Cases Closed</th>
<th>% Change of Pro Bono/ Total Cases Closed</th>
</tr>
</thead>
<tbody>
<tr>
<td>2004</td>
<td>72,690</td>
<td>901,067</td>
<td>8.07%</td>
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<tr>
<td>2005</td>
<td>64,963</td>
<td>906,338</td>
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<td>64,494</td>
<td>906,507</td>
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<td>0.14%</td>
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<td>2008</td>
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<td>889,155</td>
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<td>-8.76%</td>
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<td>2009</td>
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<td>920,447</td>
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<td>8.82%</td>
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<td>2010</td>
<td>71,444</td>
<td>932,406</td>
<td>7.66%</td>
<td>8.47%</td>
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<td>2011</td>
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<td>899,817</td>
<td>8.84%</td>
<td>15.42%</td>
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<td>2012</td>
<td>80,209</td>
<td>809,830</td>
<td>9.90%</td>
<td>11.99%</td>
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</table>
New Fact Book and Annual Report Formats

• Focus on Multiple Audiences, Especially External Ones
• Improved Graphics
• Narratives in Fact Book
• Fold-Out Charts for Ease of Use
• Historical Comparisons in Fact Book – Trends
• On-Line Annual Report Has Links to Reports and Videos; on Flash Drives
• Annual Report Includes Client Stories
Public Welfare/Kresge Foundations Communications Project

• Goal: Enhance Public Understanding of Purpose and Importance of Legal Aid

• Conducted Focus Groups and Telephone Interviews on Current Understanding and Effective Articulation of Access to Justice Message

• Will Be a Resource for Those Working to Explain Access to Justice. Helpful for LSC’s Second Strategic Goal

• Martha Bergmark to Serve as Director; Starts in November
Migrant Census Issues

• LSC Has Provided Grants to Serve Migrant Workers Since the 1970s

• Migrant Grants Based on Size of Migrant Population, Which Is Deducted from Total Poverty Population and Reduces Basic Field Grants

• Migrant Population Currently Based on Population Estimated from Early 1990s; No U.S. Census Estimate

• NLADA Has Commissioned and Produced New Population Estimate

• LSC Needs to Address. Recommend Public Proceeding.