LEGAL SERVICES CORPORATION BOARD OF DIRECTORS

MEETING OF THE AUDIT COMMITTEE

OPEN SESSION

Monday, October 17, 2011 3:35 p.m.

American Bar Association Offices 321 N. Clark Street Chicago, Illinois 60601

COMMITTEE MEMBERS PRESENT:

Victor B. Maddox, Chairman Harry J.F. Korrell, III Gloria Valencia-Weber David H. Hoffman, Non-Director Member

OTHER BOARD MEMBERS PRESENT:

Sharon L. Browne

STAFF AND PUBLIC PRESENT:

Kathleen Connors, Executive Assistant to the President

Victor M. Fortuno, Vice President for Legal Affairs, General Counsel, and Corporate Secretary

Mattie Cohan, Senior Assistant General Counsel, Office of Legal Affairs

Katherine Ward, Executive Assistant, Office of Legal Affairs

David L. Richardson, Comptroller and Treasurer, Office

of Financial and Administrative Services Jeffrey E. Schanz, Inspector General

David Maddox, Assistant Inspector General for Management and Evaluation, Office of the Inspector General

Ronald "Dutch" Merryman, Assistant Inspector General for Audit, Office of the Inspector General

Robert E. Henley, Jr., Non-Director Member, Finance Committee

Linda Perle, Center for Law and Social Policy (CLASP)
Teresa Low

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1	PROCEEDINGS
2	(3:35 p.m.)
3	CHAIRMAN MADDOX: Okay. I'm going to call
4	the meeting to order, the meeting of the Audit
5	Committee of the Legal Services Corporation. It is
6	3:30 p.m., and the meeting was duly noticed, so we
7	may have members of the public present with us on
8	the line. We're here in Chicago at the ABA offices,
9	and I note the presence of a quorum, with all of the
10	members of the committee present. And so I'll call
11	the meeting to order.
12	The first order of business after well,
13	let me ask for the first order of business is
14	approval of the agenda. Is there a motion to
15	approve the agenda?
16	MOTION
17	PROFESSOR VALENCIA-WEBER: I so move.
18	MR. KORRELL: Second.
19	CHAIRMAN MADDOX: And the second. And then
20	all in favor?
21	(A chorus of ayes.)

CHAIRMAN MADDOX: Let me --

1	MR. SCHANZ: Mr. Chairman?
2	CHAIRMAN MADDOX: Yes?
3	MR. SCHANZ: If I may, please, we've always
4	requested a spot in the Audit Committee for the
5	Inspector General. And I'd like to reserve that
6	option for every forthcoming Audit Committee
7	meeting. It somehow didn't make it on this agenda.
8	CHAIRMAN MADDOX: Okay. Well, I appreciate
9	that, and we'll make sure that future agendas
10	reflect your continuing and standing invitation.
11	MR. SCHANZ: Thank you.
12	CHAIRMAN MADDOX: Before I go any further,
13	I want to note that we have a new member of the
14	committee today, David Hoffman. David is, of
15	course, not a director of the Corporation. He's
16	joined the committee today, I think, as a result of
17	his incredible work on the Fiscal Oversight Task
18	Force. Some of you may know him from that.
19	David, you were the Inspector General for

22 CHAIRMAN MADDOX: And I'm not sure what the

MR. HOFFMAN: I was. Right.

the City of Chicago?

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- 1 rest of your background is. I think it involved
- Supreme Court clerking. Am I right?
- 3 MR. HOFFMAN: Yes.
- 4 CHAIRMAN MADDOX: That's pretty impressive.
- 5 So who did you clerk for?
- 6 MR. HOFFMAN: Chief Justice Rehnquist.
- 7 CHAIRMAN MADDOX: Outstanding. And now
- 8 you're with Sidley?
- 9 MR. HOFFMAN: That's right.
- 10 CHAIRMAN MADDOX: Well, we are certainly
- 11 thrilled to have you here. We certainly appreciate
- 12 your willingness to continue your contribution to
- the Corporation and the public with your work on the
- task force and your joining us here, and look
- forward to seeing you at future meetings.
- MR. HOFFMAN: Thanks. It's a pleasure.
- 17 I'm looking forward to it.
- 18 CHAIRMAN MADDOX: I think you've met all
- 19 the committee members?
- MR. HOFFMAN: Yes. I did today.
- 21 CHAIRMAN MADDOX: Sharon, of course, is not
- a member of the committee, but we're glad to have

- 1 her here.
- Okay. Item No. 2 on our agenda is the
- 3 approval of the minutes of the committee's July 20,
- 4 2011 meeting. And is there a motion to approve
- 5 those minutes?
- 6 MOTION
- 7 PROFESSOR VALENCIA-WEBER: I'll move.
- 8 MR. KORRELL: Second.
- 9 CHAIRMAN MADDOX: And all in favor?
- 10 (A chorus of ayes.)
- 11 CHAIRMAN MADDOX: And with that, the
- minutes of the July 20, 2011 meeting are approved.
- 13 Item No. 3 is a report on the 403(b) annual
- 14 plan review and update on our annual audit. Alice
- Dickerson, the Director of Human Resources -- Alice,
- 16 are you on the phone?
- MS. DICKERSON: Yes, I am.
- 18 CHAIRMAN MADDOX: Alice?
- MS. DICKERSON: I think you all can hear
- the music I'm hearing.
- 21 CHAIRMAN MADDOX: Alice, we are having a
- very difficult time understanding you.

1 (Loud music playing on telephone.) 2 MS. DICKERSON: I'm hearing music. It's 3 difficult on my end of the line, also. CHAIRMAN MADDOX: We're having some 4 technical difficulty, Alice. We may be able to 5 6 resolve it. 7 MS. DICKERSON: How about if I try to call 8 back in and see if that eliminates some of it? 9 CHAIRMAN MADDOX: Okay. Try calling in 10 again. Thank you. 11 (Pause) 12 MS. DICKERSON: I'm back on the line now. 13 CHAIRMAN MADDOX: Okay. Alice, I'm not 14 sure that you're going to be intelligible to us. MS. DICKERSON: Okay. And there's the 15 16 music again, even though I called back again. 17 CHAIRMAN MADDOX: Really not an acceptable 18 link. 19 MS. DICKERSON: Okay. Well, I was just 20 going to give a brief report, so it doesn't have to

happen today. I don't have all of the information

anyway, so I'm going to have to get back.

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1 (Pause)
1	raubc,

- 2 CHAIRMAN MADDOX: Alice, can you hang up?
 3 Victor Fortuno is going to call you on his cell
 4 phone.
- 5 MS. DICKERSON: Okay. Great. Thank you.
 6 (Pause)

CHAIRMAN MADDOX: If anyone is on the line
listening, we're going to try to clean up the
connection here. So we're going to drop all of your
calls. You can call back in to the same number.
And if you do, please keep your phone off of hold.
And now we're dropping you off.

13 (Pause)

CHAIRMAN MADDOX: All right. Well, with all that excitement, I've kind of lost track. But I think we're on item No. 4 on our agenda because I believe we've deferred item No. 3 in light of our technical difficulties.

So item No. 4 is to consider and act on a revised Audit Committee charter. We have a panel today of Mattie Cohan from the Office of Legal Affairs and the Office of the Inspector General,

1 Ronald Merryman and Jeff Schanz. And I would turn
2 it over to you.

MS. COHAN: Sure. At the last committee meeting in July, the committee asked for, basically, an annotation of the duties in their current charter. And that's the main document that was in your book, was I went through, listed all of the duties, and tried to provide a little bit of an annotation about what the duties seemed to be doing and, if this was a duty that the committee wants, how the committee might in fact effectuate it. So there's a little bit of that.

And then what just got handed out, and I'm sorry that they did not make it into the book, are just four sample charters. The other thing that the committee had said at the last meeting was that it would be useful to look at audit committee charters from other organizations not unlike LSC that have inspectors general.

So we have the Corporation for Public Broadcasting's audit and finance committee charter; the Smithsonian Institution; the NSF's committee on

oversight, audit and oversight, their principles,

which is kind of like their charter; and the

oversight, governance, and audit committee charter

for the Corporation for National and Community

Service.

I picked those because they were easily accessible online and were organizations that seemed sort of like what we do in being a grantmaking organization and/or an organization with an IG. So that's why I happened to pick those. I could get more if you wanted them, but I also didn't want to overload the committee with samples.

That said, I would suggest perhaps, unless you have a different suggestion, kind of walking through the duties one by one. And the committee can discuss them and decide if that's something you want to keep, would like us to think about revising the language in any way -- because some of them, the duty itself may be fine but the language itself may not recommend what may seem broader than what was intended. But I leave that to you.

CHAIRMAN MADDOX: Well, let me ask, first

of all, on the four charters you gave us, the
Corporation for Public Broadcasting charter is a
combined audit and finance committee. It seems to
me that that charter might not be particularly
instructive for us because it may include all manner
of things that we are not obliged to do, and
probably overlap with our own Finance Committee. So
personally -- I don't know what you guys think -I'm probably not going to look at that one. I think
the other three are going to be very helpful.

We've been sort of batting this about,

Mattie and Dutch and everybody, for six months now,

I guess, and it's probably frustrating to you. We
got onto this because when I started looking at the
committee charter, and then when we got Gloria and
Harry, who came to it with completely fresh eyes
because they didn't even serve with the prior
members like I did for a few months, it looked like
the charter asked more of us than, certainly, the
committee had been doing, and perhaps more than, at
least as the committee was constituted before David
joined us, than the members were really well-

qualified to do.

I mean, I personally don't think that I've got the expertise or the background to review the audit plan, for instance, of the OIG's office, and to in essence critique it. I noted in your comments that there are concerns within OIG about the charter itself, which I thought was interesting, because that's one of the items I want to talk about at some length.

Ultimately, I think what we want to do -and I'd love to get your comments, David; I know
you're brand-new, you just looked at the charter for
the first time, but you've got a lot of experience
and maybe you can add some light. So part of the
reason why I'm giving this background is for your
benefit, so that I can get you up to speed in short
order.

What we want to do ultimately is to streamline the charter so that we have a charter that is a responsible charter, one that accurately and realistically reflects the concerns that the GAO addressed initially in 2007, I guess, that led to

the creation of the committee in 2008, and yet at
the same time does not force us to, as I've said in
the past, honor it in the breach by basically
winking and nodding at certain things that either
haven't been done or that we just aren't really
going to be capable of doing.

So I know Harry has outlined a number of things. Gloria has had comments. I have as well about some of these that we don't think we're well-equipped or perhaps even that it makes sense for the committee to try to do, given the presence of the OIG and the nature of the charter itself.

So your comments seem to address a lot of that. And I've gone through them myself. I don't know if the other committee members have done so.

I'm sure that they have. So I don't know if it makes sense to go through there one by one.

MS. COHAN: However you --

CHAIRMAN MADDOX: Let me just finish. I mean, there are a number of items that I think are particularly noteworthy and important, and I'd like to, I think, discuss some of those, use our time

1 better that way.

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- 2 Harry, did you have a comment?
- MR. KORRELL: Two things. One is -- I
- 4 should use a microphone here --
- 5 CHAIRMAN MADDOX: Yes.

6 MR. KORRELL: -- as I understand the 7 drafting, the creation of our charter grew out of 8 wanting to respond to the GAO concerns. And my 9 reaction is that a lot of the language is quite 10 broad, the effect of which is we satisfy GAO because 11 now there's an Audit Committee that has a charter 12 that has words that are broad enough to grab what 13 they were concerned about.

But it also seems to grab in broad sweep a lot of other things that I don't think any of us intend to do. And it seems beyond the scope of what I think of as our charter, especially with the OIG. And I worry that we've got this charter that's overbroad, that says we're going to be doing things, and if we fail to do them, we haven't honored our charter. That's my general reaction.

As to going through these point by point, I

- 1 kind of feel like we don't have nearly enough time
- 2 to do that today. I appreciate the annotation.
- 3 Sometimes the conclusion of the annotation, though,
- 4 is, this language is vague; maybe we should revise
- 5 it.
- MS. COHAN: Well, that's because we weren't
- 7 asked to provide any recommendations.
- 8 MR. KORRELL: No. I appreciate that.
- 9 MS. COHAN: Yes.
- MR. KORRELL: And so I guess what I'm
- 11 worried about is without something more specific
- 12 worked out -- and maybe it's a working group,
- someone from the committee and someone from Mattie's
- shop, something like that -- to hammer out some more
- precise language, it doesn't seem like a great use
- of everybody's time for us to have a work session
- now to go through 16 items and kind of revise and
- interlineate. But that's just my reaction.
- 19 CHAIRMAN MADDOX: No. I think that's
- 20 perfectly sensible. I agree with it, largely.
- 21 Gloria?
- 22 PROFESSOR VALENCIA-WEBER: I would just --

first of all, I agree with all the comments about why the charter concerns us. And secondly, to make this afternoon's work productive, maybe we should start with making, as suggested, the most parts that we think are within the core of what, regardless of the verbiage in the draft, of what we would expect to do as an audit committee and what our views are on that; and then perhaps, as has been suggested, leave for a working task force involving staff we suggest, what remains.

But like us at least to reach some understanding of what an audit committee for LSC should do.

CHAIRMAN MADDOX: I think that's a good idea.

Mr. Inspector General, did you have comments?

MR. SCHANZ: Yes. Thank you, Mr. Chairman.

This has seen fits and starts ever since Harry sent

out his email about seven or eight months ago with a

delineation of concerns.

If I could be so bold as to recommend that

we take a look at what is, and with the committee,
with an expert on the committee now, to be able to
take a look at what is first and then what should
be, so management -- and we've been working with
management -- has some guidance as to what the audit
committee thinks is appropriate instead of -- what
you've seen here, even with the annotation, is just
we're piling.

I think it's time to go back to the very basics and say, okay. Well, this is what a traditional audit committee does. And an audit committee for a profit corporation is a lot different from an audit committee with an IG.

So I think it's time to just blow this up and go back to the basics and say, okay. This is what the Audit Committee charter is currently.

These are our issues with that because we don't think we're inherently equipped to do that, and the overriding concern is that there's an inspector general.

One of the things in the current charter talks about you guys taking care of whistleblowers.

That is truly an IG function. And I would think

that something like that, taking a fresh look at

that and just -- instead of adding on -- I used the

term "piling on" earlier, but I would take a scalpel

or a meat cleaver to what the current charter is.

And then you all tell Mattie, and we've been working with Mattie -- Dutch mainly; I'm the figurehead here -- but would just start basically from scratch and say, no. This doesn't make sense. And there's four people on the committee, so you might have a tie. But this doesn't make sense with what knowledge that, Gloria, you've gained and to address Harry's concerns.

MR. HOFFMAN: Mr. Chairman, if I may?

CHAIRMAN MADDOX: Mr. Hoffman?

MR. HOFFMAN: Sorry. I was going to -- the procedural suggestion I was going to have, in part since I'm new and maybe if you think it's a good mechanism to move it forward, is to hear from whoever on the committee had specific concerns about why you thought it was over-broad.

That would help, maybe, me understand what

you thought that first -- I still don't have a sense

of what you -- other than that it maybe needs some

streamlining, what is -- maybe your top one or two

examples of what concerned you about its breadth.

CHAIRMAN MADDOX: Well, there are a number of them. Take a look at No. 13 on the charter, for instance. "The committee shall review all regulatory and internal control matters that may have a material effect on the Corporation's financial statements."

To the extent that that suggests that the committee, independently of management bringing these matters to our attention or the IG's office bringing them to our attention -- I personally don't know how I would survey the universe of existing federal regulations and say, oh, this might have an impact. This might have a material effect, or on the government accounting standards, or the like. So that's one example.

Item No. 4 is another example where -- and I think this is an item where the Inspector General's office itself has suggested concerns.

- We're not even sure what some of these terms really
 mean, the OIG's internal audit responsibilities or
 the OIG's sanctions. I don't know how I would
 review the OIG's sanctions. I don't even know what
- 6 MR. MERRYMAN: I can only think of one. We 7 actually can bar an IPA from --
- 8 CHAIRMAN MADDOX: Right. So debarment.
- 9 MR. MERRYMAN: -- from doing LSC work.
- 10 That's the only sanction I'm aware of.

the OIG's sanctions are.

- 11 CHAIRMAN MADDOX: Right. But it's not
 12 clear to me that the language of item 4 in our
 13 charter is meant to refer to the possibility of an
 14 IPA being debarred.
- 15 Yes, Dutch. Go ahead.

5

17 MR. MERRYMAN: If I may, sometimes these
17 things percolate a little bit longer in my mind than
18 they should. But what occurred to me is that this
19 charter is mainly, in my opinion, now, written for
20 more of a for-profit corporation where there's a lot
21 of financial information that can be gleaned about
22 that for-profit, such as what's their inventory

turnover? Cost of goods sold? What's the value of stock? Those types of things. That's why there's a lot, I believe, of very heavy weight on the financial statements.

When you look at LSC in general and you look at their financial statements and their controls, that's dealing internal to the headquarters building, for the most part. I mean, obviously there's some work that is done on the grants that are given out in ensuring that the right amounts are given out.

But all in all, going over the internal control structure, while important for LSC's internal management, there's a whole lot of other areas that have probably some more significance to the funders that you should be concerned with, like how are the regulations enforced and looked at? That could really ultimately impact the funding of LSC.

So I think this needs to be written in such a manner to recognize that there is an IG that can take care and does take care of some of the

financial audit portion of it, and that the focus of
the Audit Committee in looking at the controls and
regulatory could be used in the strategic plan of
LSC when it comes out, could be used in the risk
assessment or the enterprise risk management.

What are the high risks? For instance, labor union. A labor union could be a high risk, not from the standpoint we have a labor union, but what's the risk of our managers do not comply with the labor union contracts and stuff?

You can also have something similar to other federal agencies, like an A-123 report, which is over management's controls, not just financial, but management controls to ensure that the effect -- what is the plan? What is their structure? How is it designed? What's the flow chart?

So that you could get away from just strictly financial statements, which this appears to refer to a lot, and look at what are the things that are important to LSC, not only from financial management but also from a funding stream and how they deal with the grantees, the individual

1 grantees.

So I just wanted to put that out there

because I think if we start thinking about what

should our focus be, it will help the design of the

charter a lot better.

CHAIRMAN MADDOX: So really what you're suggesting -- we've kind of started this because we were concerned about the scope of the financial and internal control sorts of issues, and with a view toward sort of tightening it up.

You're really suggesting, I think, a refocus of the charter itself, and perhaps bringing it in line with the nature of the Corporation more than perhaps whatever the model was for this particular charter.

MR. MERRYMAN: Absolutely.

CHAIRMAN MADDOX: I think it's a good idea.

I don't know what the other committee members think.

I mean, Gloria, Harry, whatever.

PROFESSOR VALENCIA-WEBER: Well, I have similar concerns to what Vic mentioned. But your comment about where this framework came from makes

me understand how this language got here because related to No. 13, which Vic has pointed out, if you look at No. 6, it also has all of this concern that this committee somehow has to assure the whole Board of Directors that there are appropriate controls in place to identify -- to safeguard the Corporation's assets and to accurately report financial information to internal and external users.

That's tied in with something similar in approach and language to what you see in 13, which again is a very different focus than what are the important things that this committee should do for a nonprofit corporation with the specific mission that we have.

MR. MERRYMAN: And this committee also, from the nonprofit standpoint -- for instance, accounts receivable would be an important financial statement item for most nonprofits, people making pledges. Our funding source is pretty well set, and we know what that is. So there's certain things that we may not have to focus on as much as other things in order to focus on the major thing, which

- 1 would be our funding stream.
- 2 CHAIRMAN MADDOX: Okay.
- 3 MR. HOFFMAN: May I?

4 CHAIRMAN MADDOX: Go ahead.

MR. HOFFMAN: Sorry about the water there.

So again, this will be maybe me playing catch-up a

little bit. And I'm glad Jeff came in the room

because he may have thoughts on this.

So my core thoughts about what should be at the center of the committees in a normal audit committee for not-for-profits' responsibilities relate to -- and going quickly over the models here, I think they confirm this -- big picture concern about risk.

What are the risks for the LSC and its assets? And the assets are both its money and also its reputation. So with regard to that, one aspect of that is -- and having just served on the Fiscal Oversight Task Force and spending a lot of time learning about the different parts of the LSC that are supposed to conduct oversight, how are those parts working?

1 How is the IG working? How is the

reconstituted or reformed parts of management working on that? I think that would be a normal core part of an audit committee, to look at the performance of those entities, look at their plan for the future. That would be a normal part of it.

Another part of it would be, do we -- and that would be a way of assessing the controls, the internal controls that LSC has in place in the form of these oversight groups to make sure that our integrity and assets are being monitored.

So I think that could spawn several different paragraphs and descriptions of what that could means, to look at the performance and plans of these different entities and to be hedging controls. But I think that would be at the core of what an audit committee should do.

Included within that would be, I think, to stay with the IG or other parts of this, is the ability -- if the IG needs to -- or management -- needs to inform the Board about a particularly sensitive, what does the IG do or what does

management do?

Often, the solution is to go into executive session with the audit committee. And that's sort of the safe haven for the IG or someone else to be able to say, here, I don't want to let the entire Board know, but I want to let some responsible body know about some risk that either we're investigating or looking into with regard to LSC as a whole. And I think that would be a normal part of this committee's job.

I think accounting, feeling comfortable that the accounting -- the way the accounting is done regarding the financial statements of LSC, even though it's not-for-profit, would be another key part of that.

So again, looking at the language for the first time, it may be that the terms are vague, and it feels over-broad with regard to those core functions. But what I just described feels pretty broad to me, actually. I mean, that's a pretty broad statement of what the committee would do. But I think that's appropriate.

1	I'm not an expert, obviously, on the other
2	committees. I gather there's a finance committee,
3	so I think that's one question about maybe there's a
4	division of labor there.

So with 38 minutes of experience on the committee, I apologize in advance, therefore, for what --

CHAIRMAN MADDOX: That's all you can bring.

(Laughter.)

MR. HOFFMAN: That's right. So with that caveat -- but those are some initial thoughts. And I think if that's accurate in terms of the core, maybe we can move from there.

CHAIRMAN MADDOX: My sense, after a year or so of this, is that we do a fairly good job of the accounting issues. I have absolutely no concerns that the IG's selection and oversight of the independent audit of the Corporation is perfectly appropriate. I think that the decision to change auditors this year was the correct one.

I also have no concerns that I'm aware of if the oversight and the work that the IG does with

1	the CPAs for the various grantees. So the
2	accounting so far doesn't trouble me. I think that
3	the charter outlines our responsibilities there
4	reasonably well, and I don't have concerns about our
5	ability to effectively interact with the IG's office
6	or with management, and with the rest of the Board,

for that matter, to do those things.

For my preferences, it's where the committee is charged with basically overseeing the inner workings of the Inspector General's office I think we are completely unqualified to do. Maybe we're not so unqualified now. Maybe, David, we are less unqualified; maybe we're even qualified now, since you have intimate know of the way an inspector general's office works.

Then, to the extent that the committee is charged with this overarching obligation to know the impact of regulations in the abstract --

PROFESSOR VALENCIA-WEBER: At least that I can find.

CHAIRMAN MADDOX: -- regulations in the abstract -- thank you, Kathleen -- or statutory

impact and the like, I just don't think -- I mean, unless it's something that comes to the IG's attention or it's something that the OLA or the comptroller or somebody brings to us in a report, I don't think that this committee, as currently constituted, is going to independently identify regulatory malfeasance or the failure to address the concerns that some obscure federal regulation or statute might have on us. So that's one thing I would like to fix.

I also think that your comments, David, are excellent, and I think they dovetail with Dutch's comments about how to refocus the committee on guaranteeing or ensuring that the Corporation is actually satisfying its mission and its strategic plan.

I mean, looking, for instance, at the sample charter of the Corporation for National and Community Service, which I didn't even know existed until today, "The committee will review financial metrics, grant management metrics, customer service surveys, management audits," et cetera.

1			I don	't	know	that	right	now	we	have	any
2	focus	on	grant	m	anage	ment	metric	s.			

MS. COHAN: Right. And this charter is also their oversight and governance committees.

5 CHAIRMAN MADDOX: Right.

MS. COHAN: And some of those functions might be in -- the Governance Committee has the governance function here, and the Operations and Regulations Committee has an operations function.

So I couldn't find very many samples where the committee was purely an audit committee of a nonprofit corporation with an IG. So my sample capacity was limited, so I had to start looking at organizations that had chosen to combine their functions with some other committee functions --

MS. COHAN: -- in the hope that you could find the audit functions within the charter as a guide.

Right. Right.

CHAIRMAN MADDOX:

MR. HOFFMAN: Vic, if I can respond to your concern about, for instance, No. 13 here and the tough time the committee would have independently

figuring out regulations that would create risk and so on. And my thoughts on this come not just from time as IG, but also currently getting the chance to talk with both for-profit and, in a pro bono way, not-for-profit places on compliance and ethics issues and looking and what their structures are for their boards and committees.

I absolutely agree that it's virtually impossible for this group to in any independent way figure out most of these questions that are posed by the responsibilities here, especially that one, 13. But I don't think that's the job of the Board or its committees. I think that's the job of management, to know what the scope of the issues that the Board or the committees need to be briefed on and then bring us the briefing that suggests the answers. And then we get to figure out whether or not that seems like the right answer.

I think what these responsibilities should be is really an outline for staff to know what they need to bring to the Audit Committee's attention, and we need to say, all right. What do we need to

- 1 know about No. 1? What do we need to know about No.
- 2 2? What do we need to know about No. 3? And
- 3 really, a normal board committee can be expected to
- 4 show up and then get brief by management, and then
- 5 use its judgment to decide what makes sense.
- I think that -- so this may be a
- 7 wordsmithing thing, for instance, in No. 13, because
- 8 --
- 9 CHAIRMAN MADDOX: I think you're right,
- David.
- 11 MR. HOFFMAN: -- it may be not that we need
- 12 to review all regulatory and internal control
- matters; it's that we need to review those
- 14 regulatory and internal control matters brought to
- its attention by the staff that, in the staff's
- 16 view, may have a material effect on the
- 17 Corporation's financial statements. Or maybe it's
- not on the Corporation's financial statements, but
- on the Corporation, risk to the Corporation.
- MS. COHAN: Right. And --
- 21 MR. HOFFMAN: And then I think the
- 22 management, then, can come to us and say, it's

impossible for us to brief you on 13 because it's too broad or too vague or what have you. And those would be my thoughts because, as you stated, that's way too big a burden for the committee to take on.

CHAIRMAN MADDOX: No. I think right now, as it's drafted, it really gives us an independent obligation to start from ground zero, if you will.

And if nothing's brought to us, then it's our responsibility. We shall review all regulatory and internal control matters.

MS. COHAN: That's right. And in fact, talking about how at least what I expected the annotations to help do for you was to the extent that the annotation suggests that what this might have been -- one way to get at what this might have been intended to do would be to have management regularly report to the committee on items that might affect this.

And so my expectation was that if the committee talked about it that way, that the committee could then decide either, yes, that's a good duty; we want management to report to us.

Let's go back and fix the language to reflect what we actually want to have happen. Or, alternately, that's a duty that we don't think the committee even needs to be doing.

For example, with the whistleblower one, if the committee decided, well, we have an IG; the committee doesn't need to do this, the direction back to staff would be, take that one out, for example.

CHAIRMAN MADDOX: Yes. On that topic -this is going to be a small digression -- the prior
committee, I thought that there were some fairly
strong concerns or feelings about the importance of
that separate concern.

Frankly, I thought it was odd that there would be this sort of separate mechanism, avenue, if you will, for somebody -- when there's an inspector general's office that everybody I think understands is independent, housed in the building, et cetera -- to think that an appropriate mechanism is to have a separate process whereby you could sort of circumvent the inspector general's office

- 1 altogether.
- Then it imposes -- I can't remember where
- 3 that language is --
- 4 MR. HOFFMAN: Is it No. 9?
- 5 CHAIRMAN MADDOX: Well, No. 9 is the
- 6 charter. But somewhere, the procedures are
- 7 outlined.
- 8 MR. MERRYMAN: It's in policy.
- 9 CHAIRMAN MADDOX: It's in the policy
- 10 manual. And basically, it's set up so that the
- 11 chairman of the Audit Committee is the first point
- of contact. And they've got my email address and my
- phone number and all this. And then the chairman is
- charged with deciding whether it falls within the
- 15 committee's jurisdiction, and if it does, you can
- send it on. If he decides that it doesn't, he can
- 17 basically deep six it, ignore it, and decide if it's
- worthy of further attention.
- 19 I originally had suggested some changes to
- 20 that practice because I thought that the committee
- 21 chairman should simply decide if the committee has
- jurisdiction, and if it does, then it ought to go to

1 the whole committee. Right now it's not set up that
2 way.

I basically decided to just ignore that for a while and see if anybody ever brings anything to my attention or to the committee's attention. But by and large, I don't know that it makes sense -- I could be persuaded otherwise --

MS. COHAN: It was my understanding -- and fortunately, the good part here is I was not involved at all in the creation of the last audit committee charter, so I have no pride of ownership. I have a limited knowledge base about it.

But it was my understanding that a kind of kitchen sink approach was taken. And there was the stuff drawn from the GAO, and there was stuff drawn from model audit committees, and that everything was put in there.

I think a few people expected that the committee would we'd, and then the committee just said, yes, okay. And the Board said, yes, okay.

CHAIRMAN MADDOX: Okay. I see. Well, I don't think that's going to happen now. I think

we're going to change it pretty dramatically. it sounds like we need to put in place a process, maybe with a task force, where we look at the various concepts for the charter and ways to meet some of the concerns that we've expressed, ways to perhaps shift the focus from this financial issue to some of the more mission-oriented items, especially in light of the fact that we're redoing the

MR. MERRYMAN: While we should have focused, there will always have to be some focus on the financial side.

CHAIRMAN MADDOX: Of course.

strategic plan.

MR. MERRYMAN: But the way the charter is, it could be a lot more specific to oversight responsibilities of the Corporation as opposed to oversight of the audit process.

CHAIRMAN MADDOX: Right. Here's an example. In Seattle, I heard one of the presenters explaining a process whereby he did think that he had enough money for his program under the grants that he got. And because he had a big state and a

lot of work to do, he basically said, can I do all
this on \$61,000? No. So what do I do? I take the
money out of basic field grant.

Now, I thought that sounded like a circumvention of our grant and the terms of our grant. I don't know that we have a mechanism in place whereby the Audit Committee reviews that sort of thing on a regular basis or as a routine matter.

I think it would be good to know if, as a general proposition, people who don't like the way the grants are awarded or the amount of money they get versus some other grant to their organization are shifting funds to suit their purposes instead of the Board's purposes. And the charter of the Corporation for National and Community Service suggests that reviewing grant management metrics, that might catch something like that. So I think I would actually like to see some focus on that.

MR. MERRYMAN: And I believe this Audit

Committee's focus will be how does management, once

systems are in place to minimize or mitigate that

risk to an acceptable level.

CHAIRMAN MADDOX: Sure.

MR. HOFFMAN: And I think that's kind of a key point. I do think that a traditional audit committee role, and especially limited by the fact that there are other committees, would focus on whether the systems, especially the oversight systems, are working properly and would not be getting in the weeds as much in terms of individual instances.

CHAIRMAN MADDOX: Sure.

MR. HOFFMAN: And there are several key systems, one of which is the IG, one of which is management, different oversight parts, and so on.

And the whistleblower thing is, I think, probably at the least far too broad in terms of the way it's stated.

But I think it's a little more complicated a question about whether you get rid of it entirely because on this question of, well, are the systems working properly, one of the common things for an audit committee or some sensitive part of the board to look at is, has X part of management been

compromised in some way so that people who really have something important to say can't go to that normal oversight mechanism.

I don't think any of us think that now, but that's one important safety mechanism that an audit committee would serve. And what if there is someone who just thinks X portion of the LSC system really just doesn't function at all and I can't go to them?

I think that was the point behind -- now one thing we could do -- this is just speaking off the top of my head, but as we talk about this issue further -- is you could say, well, if someone's going to come directly to the Board or the Audit Committee, which would be a really extraordinary step, the only reason to do that would be to first establish that the normal mechanism I would go to in management is not functioning.

That's the first thing that you or we would have to hear. Here's my statement about how it's not functioning. And then only if they meet some standard on that is it then passed through the door.

Again, that's off the top of my head. I'm

not sure. I just -- on the one hand, the audit committee serves an important function. On the other hand, I'm sensitive to some of the things that have been said, which is that no one here wants to do management's role and there's a lot of very built-up, good systems that we don't want to have to duplicate.

CHAIRMAN MADDOX: Well, I don't think we want to minimize the importance of the Audit

Committee. I just think we want to properly articulate what it should do and can do for this Corporation to make sure that it functions effectively.

I think we could bat about this most of the afternoon. I had been thinking that we would be able to get this resolved perhaps at our next meeting, and now I'm not so sanguine about that. I think perhaps it might take another meeting plus to work through and come up with some suggestions.

Mattie, given what we have said here, is it possible to look at these other draft charters in

- 1 light of our comments and your annotations and
- 2 suggest -- I mean, perhaps even a redline version --
- MS. COHAN: Sure.
- 4 CHAIRMAN MADDOX: -- of our charter? Or at
- 5 least broader concepts that we would, you know,
- 6 delete here and substitute there?
- 7 MS. COHAN: Sure.
- 8 CHAIRMAN MADDOX: I don't know. Harry, do
- 9 you have any thoughts on how to do it?
- MR. KORRELL: I do think that's good. I
- mean, we had a late start on our meeting today, and
- 12 we're into it 30 minutes plus on this, and we could
- go for another two hours, probably.
- 14 I do think either with a redline from
- 15 Mattie -- but rather than take up another meeting
- with the full committee, I would suggest a redline
- 17 from Mattie and then perhaps some consultation with
- 18 one of the members of our committee to kind of bat
- 19 back and forth before we bring something back in
- 20 front of the full committee.
- I can work on it, our new member seems to
- 22 have this experience better than mine to work on it,

or maybe you. But one of us at least to work with

Mattie a little bit and give some feedback, assuming

that's consistent with Sunshine Act requirements.

PROFESSOR VALENCIA-WEBER: And I would add to that -- I guess it would be Dutch from the IG's office. For instance, No. 3 talks about how the GAO report normally holds audit committees responsible for contracting and overseeing the external auditor, which is not the way we operate nor that makes sense, so that those kinds of actual functions can be properly delineated in the right kind of language.

I don't know whether it's an advice or consultation type language. But we don't have complaints about the external auditor system, and we don't want to imply, even with that kind of language, that we're somehow going to oversee that.

MS. COHAN: Oh, and believe me, if I'm working on a redline, Dutch doesn't get off without helping me on it.

MR. HOFFMAN: Well, I think it's good suggestions. I think that -- I was just reading at

the start of this document the mission of -- the purposes of the committee. And the main one is -- well, it's to make sure the Corporation's assets are properly safeguarded, which presumably means both the money and its reputation, and to "oversee the quality and integrity" of different practices.

So I think that having some sort of clear understanding of what are the core functions, even if we haven't gotten into defining what the paragraphs look like, of both audit committees generally for not-for-profits but in this circumstance, where we're surrounded by these other committees, it would be helpful.

Mattie, nice to meet you for the first time. Do you feel like that's -- especially having studied these models, being able to list what you think are the core responsibilities sounds like that's something that you'd be able to do?

MS. COHAN: Sure. I'll give it a shot.

MR. HOFFMAN: I mean, especially if it's -- and not whether -- and that's exactly what it currently says regarding the purposes of the

1 committee, or -- and that would be a change, FYI, in
2 the purposes of the committee --

MS. COHAN: Right.

MR. HOFFMAN: -- because it would add this in or take that out. I don't think that's going to be very controversial, but I think defining those then allows for some good movement on what the paragraphs should say and whether we've checked off the core values we agree on or not.

MS. BROWNE: Can I just --

CHAIRMAN MADDOX: Sure.

MS. BROWNE: I've been listening, and I'm finding this fascinating. And I think you hit what I thought was one of the problems with the audit charter, is that it's listing all your duties and responsibilities without identifying up front what the core function or purpose of the audit committee is.

So you're going into step-by-step duties as opposed to, well, who's the audience? What is the basic purpose? And so I think once you get that down, the rest should flow from there. But right

- 1 now it seems to be pretty big, from what I
- 2 understand.

- MS. COHAN: Right. Although I will say,

 just so you know, that the document you have, that's

 an excerpt. I did not annotate the entirety of the

 charter. I only worked up an annotation of the

 duties for the purposes of this discussion. So the

 charter has other stuff in it.
 - MS. BROWNE: Yes. I was just going back from what the initial comment was.
 - MR. HOFFMAN: Yes. And I could see how part of the problem is it's kind of a laundry list.

 I mean, there's 16 things with no organization. And like looking at the Smithsonian one, it's at least
 I'm just reading it for the first time, but it's organized into categories, which might allow the committee to figure out what area are we in.

So part of it is relationship with the IG, auditors, and auditor independence. Well, that's a category. And then how do we explain what -- and the next one is risk assessment and control environment.

1	So I don't know if those are the exact
2	right categories, but they seem pretty good. And I
3	think
4	MS. COHAN: Yes. That's why I like this
5	one. I thought it was very well organized.
6	MR. HOFFMAN: I think that might help.
7	MR. KORRELL: Yes. I agree. I agree.
8	MR. SCHANZ: There is an opening for the
9	inspector general at the Smithsonian Institute.
10	MR. HOFFMAN: Vic, are you
11	CHAIRMAN MADDOX: No.
12	(Laughter.)
13	MR. SCHANZ: So if any of you choose to
14	apply.
15	MS. COHAN: Are you saying that when I'm
16	done with this charter, I have a job application to
17	submit?
18	CHAIRMAN MADDOX: Gloria, did you have
19	something?
20	PROFESSOR VALENCIA-WEBER: Yes. There's
21	also another benefit from cleaning up both the

primary purpose and identifying the values and

designated what it is this committee should do, that

is, how we intend to inform our grantees.

Remember that the thrust of the GAO report and of some of the comments from our overseers in Congress is what our grantees do. And we're expecting them in some way to establish an audit committee, which is really hard, given you have a volunteer board of directors, in many instances from rural, isolated areas where it's very hard to get a full board to begin with, much less that they're going to have the expertise within their board to know what an audit committee does and how it does it.

So in some ways, one of our jobs as this committee is to try to be as clear a model as possible because maybe in an urban area you have the expertise on a volunteer grantee board, but out in the hinterland, I can tell you, you can't assume that.

MR. SCHANZ: Gloria, if I may, that was addressed with the prior board, at which point they asked for my opinion. And I have opinions on many

things, but my opinion on this was GAO did not
mandate an audit committee for each grantee.

What I argued was you need the function of an audit committee, not necessarily the rigid structure of an audit committee. There could be someone on the board of directors who would be a CPA that would actually look at the work.

And I agree, that's the basis of my argument -- I come from the West also -- is that a lot of these small grantees can't afford to have an audit committee, and what would they do if the board's only seven persons or a three-person board?

So the decision was made at that time that as long as the grantees had that sort of function, and I would still argue that same point today, that GAO didn't mandate a committee. They mandated a function.

PROFESSOR VALENCIA-WEBER: Right. But it's still a function that -- these grantees are going to look somewhere for help in modeling.

CHAIRMAN MADDOX: Harry?

MR. KORRELL: What do we need to do? Do we

1 need to take up an action in this committee, or --

CHAIRMAN MADDOX: I think we're going to refer it back to Mattie Cohan. And I would do that now, with the understanding, Mattie, you can contact us with any interim input you need or want; but that we would look forward to getting something in advance of our next meeting whereby we can perhaps look at what amounts to a draft charter, and that we can probably, if not at the next meeting, then certainly by our spring meeting, have a new charter to be finalized.

MS. COHAN: Here's just a technical question. Do you want to see something in the form of a redline from the current charter? Or if it looks different enough, are you comfort with just getting something fresh, brand-new to start with?

CHAIRMAN MADDOX: Sure. Absolutely.

Absolutely.

MR. MERRYMAN: That was an "or" question, so it meant either one.

CHAIRMAN MADDOX: No. Well, I'm saying absolutely. If a fresh look and a fresh document

- 1 altogether makes more sense, then that's fine.
- 2 MR. HOFFMAN: Can I ask -- in terms of the
- 3 history of the current document, was it written
- 4 recently? Is there some sort of -- are there
- 5 stakeholders with regard to how it was written,
- 6 or --
- 7 CHAIRMAN MADDOX: My understanding is it
- 8 was written after the 2007 GAO audit, and it was
- 9 implemented in 2008.
- 10 MS. COHAN: 2008. It was adopted in 2008.
- 11 CHAIRMAN MADDOX: And if I understood
- 12 Mattie's comments earlier, it was sort of a
- 13 committee effort.
- 14 MS. COHAN: And the main driver -- as I
- understand it, the main driver in terms of putting
- it together was a particular board member, who was a
- 17 CPA and who kind of understood what all this stuff
- 18 was. He had a much more intuitive understanding of
- it than certain I do.
- 20 CHAIRMAN MADDOX: Well --
- MR. KORRELL: I think it hasn't been around
- long enough to have really been a useful document

- for anybody, for anyone to have any stake in it.
- 2 MS. COHAN: And the board members who
- 3 adopted it are --
- 4 CHAIRMAN MADDOX: Are all former board
- 5 members.
- 6 MS. COHAN: None of them are on the board
- 7 any more.
- 8 MR. HOFFMAN: Got it.
- 9 CHAIRMAN MADDOX: So thank you, Mattie, for
- 10 that report.
- 11 MR. HENLEY: Do you have time for a comment
- 12 from the public?
- 13 CHAIRMAN MADDOX: Absolutely, although
- 14 we'll take it out of order. Go ahead.
- MR. HENLEY: Okay. Like 13 and 15, I think
- 16 13 is maybe just kind of poorly worded. I would
- 17 take that to be similar in intent to 15, which is
- 18 where internal control and regulatory problems or
- 19 possible problems that are detected through internal
- audit, through IG, through management oversight, are
- 21 brought to the audit committee for assistance and
- 22 evaluation.

1	So they're really very similar, if you look
2	at 15 and 13 together. And beyond that, I would
3	also agree with the order. I think that there is a
4	lot to be said for organizing this charter in a more
5	systemic fashion.

And then lastly, because Arthur Young and

Ernst & Whinney and Ernst & Young have pumped out

countless pages of guidance and research with

respect to audit committee charters, I'd be happy to

provide Mattie with some of that since we've got it.

PROFESSOR VALENCIA-WEBER: Great.

MS. COHAN: Sure. I'll take more than I already have. Sure.

MR. HOFFMAN: Yes. I think that would be helpful.

MS. COHAN: Yes. Absolutely.

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17 CHAIRMAN MADDOX: Thank you, Bob.

18 PROFESSOR VALENCIA-WEBER: We need to
19 acknowledge that in the record, recognizing the
20 people who speak.

21 CHAIRMAN MADDOX: Oh, those comments were 22 from Bob Henley.

1 MR. HENLEY: Yes.

2 CHAIRMAN MADDOX: Apparently the record
3 doesn't reflect that. Now it does. Thank you very
4 much.

We are going to move now to the next item

of business, which is to consider -- or a briefing

on the LSC's contracting procedures.

MR. KORRELL: Mr. Chairman, may I make a proposal? We're already ten minutes over our allotted time, and we have limited time to get to our next event. And I read Mr. Richardson's memorandum and enjoyed it.

At the risk of stepping on his toes -- he really wanted to give us the report -- but I'm going to suggest that we take his report in writing, since we all have it and it's good and it's detailed, rather than give an oral briefing.

CHAIRMAN MADDOX: I don't think that's going to step on anyone's toes. But I agree with the suggestion. I appreciate it. I thought the report was extremely well done, straightforward, easily understood. I'm encouraged to know that any

	57
1	contract requires the level of review and systemic
2	approach that the Corporation does, and ultimately
3	that officers or directors are required to sign off.
4	So I appreciate that suggestion, and I'm
5	going to adopt it.
6	PROFESSOR VALENCIA-WEBER: I'm fully
7	satisfied.
8	CHAIRMAN MADDOX: Good. Thank you, David.
9	Let's go to item No. 6, consider and act on
10	which major management processes the committee will
11	review in calendar year 2012.
12	Do we have any suggestions from the staff
13	on this? I guess we don't, do we?
14	PROFESSOR VALENCIA-WEBER: I don't think we
15	got anything or email.
16	MR. KORRELL: No.
17	CHAIRMAN MADDOX: I recognize the general
18	counsel.
19	MR. FORTUNO: Recognizing you're short on
20	time, I can make this really short. That is, in

response to one of the GAO observations -- and this

kind of dovetails nicely with the discussion that

21

22

occurred just now about the role of the committee -
the GAO voiced the view that the Board should be

briefed on major management processes.

So we've identified a number. The committee selected four to review during the past year, the last of which was to be the contracting procedures. I think the last time we had security of our IT process, and I think our grantmaking procedures were covered, as well as others.

For next year -- that is, for calendar year 2012 -- the committee may want to wait until January so that it has the feedback that you can expect to get from the self-evaluations, where board members will identify areas that they think they should be briefed on or know more about.

In the meantime, we can identify three that haven't been covered in the event that you feel these three or any of these three, if any, are worth being briefed on. One is our continuation of operations plan. The other is program quality evaluations. And then the third is our banking practices.

passes through our hands, and so if you want to know
how that's handled, that is, how we draw that down
from the Treasury and how it's processed and what
banks or accounts it's in, but what steps have been

6 taken to ensure the safety of those funds in the

event of bank failure or something, that's another

As you know, some \$400 million a year

8 one.

So it seems that those are three possibles. I think you'll be getting others as a result of the feedback that individual board members will be providing. But in any event, here are some ideas, and if you want to select one to be briefed on in January, we can do that, and then hold off on identifying any others until the January meeting, where you get not just what little information we've given you now but additional feedback from the Board, and can then select those others that you want to be --

MR. KORRELL: Can I suggest to the committee that we ask that they would be briefed on program quality evaluation in January?

- 1 MR. FORTUNO: Okay. 2 CHAIRMAN MADDOX: That would be my 3 preference. 4 PROFESSOR VALENCIA-WEBER: Yes. That would 5 be my preference also. 6 MR. FORTUNO: And then in January there can 7 be committee discussion about which others. And you 8 can discuss, among others, possibly even the two 9 that we've covered here and decide which you want to 10 be briefed on in 2012. 11 CHAIRMAN MADDOX: Okay. Well, that sounds 12 like a great plan, Vic. We appreciate it. 13 PROFESSOR VALENCIA-WEBER: The program 14 quality evaluation fits in with what --15 CHAIRMAN MADDOX: It does. 16 PROFESSOR VALENCIA-WEBER: I think we've
- 18 CHAIRMAN MADDOX: It fits with the 19 refocus.
- 20 PROFESSOR VALENCIA-WEBER: Yes.

sort of --

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21 CHAIRMAN MADDOX: I agree. Mr. Inspector 22 General, Jeff Schanz, is there anything for the

- 1 Board from you?
- MR. SCHANZ: Yes, sir, Mr. Chairman. I do
- 3 want to report for the record that the entrance
- 4 conference for the annual fiscal audit of the LSC
- 5 was held on October 11th of this year with OIG staff
- 6 in attendance and the corporate auditor. And they
- 7 laid out a timeline for us that is very ambitious,
- 8 and we believe, with the contractor we have, will be
- 9 met.
- 10 CHAIRMAN MADDOX: Outstanding. Is that
- 11 your report?
- MR. SCHANZ: Yes, sir.
- 13 CHAIRMAN MADDOX: Thank you, Mr. Schanz.
- Can you open back up the public line? I'm
- going to move to item No. 7, which is public
- 16 comment. Is there any public comment?
- 17 (No response.)
- CHAIRMAN MADDOX: Hearing none, I'm going
- 19 to move to item No. 8, consider and act on other
- 20 business. Is there any other business before the
- 21 committee?
- (No response.)

1	CHAIRMAN MADDOX: Seeing none, I'm going to
2	ask for item No. 9, a motion for adjournment. Is
3	there a motion?
4	M O T I O N
5	PROFESSOR VALENCIA-WEBER: I'll move.
6	MR. KORRELL: Second.
7	CHAIRMAN MADDOX: All in favor?
8	(A chorus of ayes.)
9	CHAIRMAN MADDOX: The committee stands
10	adjourned.
11	(Whereupon, at 4:42 p.m., the committee was
12	adjourned.)
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