## LEGAL SERVICES CORPORATION BOARD OF DIRECTORS

# TELEPHONIC JOINT MEETING OF THE AUDIT COMMITTEE AND THE OPERATIONS AND REGULATIONS COMMITTEE

OPEN SESSION

Tuesday, June 15, 2010 10:33 a.m.

Legal Services Corporation 3333 K Street, N.W. Washington, D.C. 20007

#### AUDIT COMMITTEE MEMBERS PRESENT:

Victor B. Maddox, Chairman Jonann C. Chiles Thomas R. Meites John G. Levi, ex officio

#### OPS & REGS COMMITTEE MEMBERS PRESENT:

Thomas R. Meites, Chairman Jonann C. Chiles Robert J. Grey, Jr. Laurie I. Mikva Charles N.W. Keckler John G. Levi, ex officio

#### STAFF AND PUBLIC PRESENT AT THE CORPORATION'S OFFICES:

- Victor M. Fortuno, Interim President and General Counsel
- Kathleen Connors, Executive Assistant to the President Patricia Batie, Acting Corporate Secretary and FOIA Officer, Office of Legal Affairs
- Mattie Cohan, Senior Assistant General Counsel, Office of Legal Affairs
- Linda Mullenbach, Senior Assistant General Counsel, Office of Legal Affairs
- Karen J. Sarjeant, Vice President for Programs and Compliance
- Charles Greenfield, Program Counsel III, Office of Program Performance
- Charles Jeffress, Chief Administrative Officer
- John C. Meyer, Director, Office of Information Management
- Jeffrey E. Schanz, Inspector General
- Laurie Tarantowicz, Assistant Inspector General and Legal Counsel, Office of the Inspector General
- Ronald "Dutch" Merryman, Assistant Inspector General for Audit, Office of the Inspector General
- Danilo A. Cardona, Director, Office of Compliance and Enforcement
- Kamala Srinivasagam, Program Counsel III, Office of Compliance and Enforcement
- Charles M. Crittenden, Program Analyst III, Office of Compliance and Enforcement
- Thomas Enright, Program Analyst III, Office of Compliance and Enforcement
- Lewis Goldstone, Program Analyst III, Office of Compliance and Enforcement
- Alberto Lopez-Silvero, Program Analyst III, Office of Compliance and Enforcement
- Helga Merz-Hafezi, Program Analyst III, Office of Compliance and Enforcement
- Mark Watts, Program Analyst III, Office of Compliance and Enforcement
- Stephen Barr, Media Relations Director, Government Relations and Public Affairs Office
- Evora A. Thomas, Program Counsel III, Office of Program Performance
- Linda Perle, Center for Law & Social Policy (CLASP)

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Motions: 6, 6, 22, 39, 70, 71

- 1 PROCEEDINGS
- 2 (9:19 a.m.)
- 3 CHAIRMAN MADDOX: This is Victor Maddox. By
- 4 luck of the draw, I guess I'll be serving as chairman
- 5 today. And I'll call the meeting to order.
- 6 Vic, do you want to introduce people?
- 7 PRESIDENT FORTUNO: Why don't I just have
- 8 everyone -- I'll start, and have everyone who's around
- 9 the table here -- actually, why don't we just have
- 10 everyone in the room just quickly identify themselves.
- I'm Vic Fortuno.
- 12 MS. SRINIVASAGAM: Kamala Srinivasagam.
- MR. SCHANZ: Jeff Schanz, the IG.
- 14 MR. CARDONA: Danilo Cardona, the director of
- 15 the Office of Compliance and Enforcement.
- MS. BATIE: Pat Batie.
- 17 MS. SARJEANT: Karen Sarjeant.
- 18 MR. GREENFIELD: Chuck Greenfield from Office
- 19 of Program Performance.
- 20 MS. TARANTOWICZ: Laurie Tarantowicz, counsel
- 21 to the IG.
- MS. COHAN: Mattie Cohan, Office of Legal

- 1 Affairs, LSC.
- MR. BARR: Steve Barr, director of media
- 3 relations.
- 4 MS. PERLE: Linda Perle from CLASP and NLADA.
- 5 MR. JEFFRESS: Charles Jeffress, chief
- 6 administrative officer.
- 7 MR. WATTS: Mark Watts, Office of Compliance
- 8 and Enforcement.
- 9 MS. MERZ-HAFEZI: Helga Merz-Hafezi, Office of
- 10 Compliance and Enforcement.
- 11 MR. CRITTENDEN: Charles Crittenden, Office of
- 12 Compliance and Enforcement.
- 13 MR. ENRIGHT: Tom Enright, Office of
- 14 Compliance and Enforcement.
- MR. LOPEZ-SILVERO: Alberto Lopez, OCE.
- 16 MR. GOLDSTONE: Lewis Goldstone, Office of
- 17 Compliance and Enforcement.
- 18 MR. MERRYMAN: Dutch Merryman, IG audit.
- 19 PRESIDENT FORTUNO: And that's it for this
- 20 end. But as you can see, we're out in force today. So
- 21 we should be --
- 22 CHAIRMAN MADDOX: Great. Well, the first

- 1 matter on the agenda is for the approval of the agenda.
- 2 I take it everyone has got the agenda in front of
- 3 them, and if not, I guess we can somehow get it there
- 4 for you.
- Is there a motion to approve the agenda?
- 6 MOTION
- 7 MR. MEITES: So move.
- 8 CHAIRMAN MADDOX: Second? Did I hear a
- 9 second?
- 10 MS. CHILES: Second.
- 11 CHAIRMAN MADDOX: The motion is agreed to, and
- 12 the agenda is approved.
- The next item on the agenda is the approval of
- 14 the draft minutes of the April 17, 2010 joint meeting
- 15 of the committees, which was held in Tucson. I have
- 16 the draft minutes; I assume everyone else does. Is
- 17 there any discussion about those draft minutes?
- 18 (No response.)
- 19 CHAIRMAN MADDOX: Or if not, a motion to
- 20 approve the draft minutes?
- 21 MOTION
- MS. CHILES: This is Jonann Chiles. I move to

- 1 approve the minutes.
- 2 CHAIRMAN MADDOX: And a second?
- 3 MR. MEITES: Second.
- 4 CHAIRMAN MADDOX: And the motion has been made
- 5 and seconded. All in favor?
- 6 (A chorus of ayes.)
- 7 CHAIRMAN MADDOX: And the motion is agreed to,
- 8 and the draft minutes of April 17, 2010 are approved.
- 9 That brings us to the substantive matter on
- 10 today's agenda, which is to consider and act on
- 11 revisions to the LSC Accounting Guide for LSC
- 12 Recipients. And according to our agenda, we will have
- 13 a presentation by Danilo Cardona, director of the
- 14 Office of Compliance and Enforcement.
- 15 Mr. Cardona?
- 16 MR. MEITES: Vic, this is Tom Meites. Before
- 17 we get there, I have a preliminary question.
- 18 CHAIRMAN MADDOX: Okay. Tom?
- 19 MR. MEITES: Why is this a matter for board
- 20 consideration? I'd like someone to answer it, some
- 21 member of the staff to answer that, because it struck
- 22 me on reading this that this is the kind of

- 1 nuts-and-bolts plumbing that we usually don't see.
- 2 PRESIDENT FORTUNO: I believe that this is
- 3 akin to a regulation. And I think, under the Act, we
- 4 should be publishing these. And I think in the past
- 5 the board has acted on -- Danilo can correct me if I'm
- 6 wrong, or Chuck; I guess you guys have done all the
- 7 work on this that the current accounting manual was
- 8 adopted by the LSC board.
- 9 So it seems appropriate, for any number of
- 10 reasons, that if it was going to be revised, that it be
- 11 revised subject to approval of the board.
- 12 CHAIRMAN MADDOX: Just a minute, Vic. Laurie,
- 13 did you just join us? Did someone join us?
- MR. GREY: Robert Grey.
- 15 CHAIRMAN MADDOX: Hi, Robert. Thank you for
- 16 joining us. We are in the middle of our discussion of
- 17 the accounting guidelines, and Tom Meites has asked why
- 18 we are considering this at the committee and board
- 19 level.
- 20 PRESIDENT FORTUNO: And this is Vic Fortuno.
- 21 And I was just explaining that the current accounting
- 22 manual was adopted by the board of directors. And so

- 1 before making any revisions to it, staff is presenting
- 2 the proposed revisions to the board to ensure that
- 3 they're acceptable and acted on by the committee as a
- 4 recommendation to the board, and then by the board as
- 5 the body that had adopted the manual to begin with.
- 6 MR. GREY: This is Robert. Does this follow
- 7 some GAO guidelines, or why are we making all these
- 8 changes?
- 9 PRESIDENT FORTUNO: Why are we making the
- 10 changes? I think it's intended to update the manual.
- 11 The manual hasn't been revised in some time. And I
- 12 think that the presentation will cover the specifics of
- 13 when it was last revised and why the changes are being
- 14 made, and provide an overview as to the changes.
- But it's intended to essentially modernize it
- 16 because it's been some time since the manual was last
- 17 acted on.
- MR. GREY: When was it last acted on?
- 19 CHAIRMAN MADDOX: I believe it was 1997.
- 20 PRESIDENT FORTUNO: Yes. So it's been 18
- 21 years.
- 22 CHAIRMAN MADDOX: And Robert, I don't

- 1 know -- I can't remember if you were in the joint
- 2 meeting in Tucson, where there was some discussion
- 3 about, what I recall, the reasons leading up to the
- 4 draft guidelines themselves, which we put on today's
- 5 agenda because we had some follow-up questions and
- 6 comments.
- 7 Now that I think about it, you were at that
- 8 meeting because I recall you had some comments. We're
- 9 not really re-plowing all that ground from Tucson, I
- 10 don't believe. But my understanding is we were going
- 11 to sort of get further information and understanding
- 12 about the Office of Compliance and Enforcement's
- 13 position and involvement with this whole revision.
- MR. GREY: Okay.
- 15 CHAIRMAN MADDOX: Tom, does that answer your
- 16 question? Tom Meites?
- 17 MR. MADDOX: I think that is an adequate
- 18 answer. However, we have had in the past matters that
- 19 the board has had a sense were, to use the word
- 20 plumbing category, which were brought to the board
- 21 because prior boards had considered it.
- 22 And one thing this board might consider is

- 1 whether it wants to keep hearing issues like this or to
- 2 depart from the pattern. But certainly, at this point
- 3 I absolutely agree with you, Vic, that we should go
- 4 ahead.
- 5 CHAIRMAN MADDOX: Okay. Robert, any
- 6 difference of opinion there?
- 7 MR. GREY: I don't -- I concur.
- 8 CHAIRMAN MADDOX: Great. Mr. Cardona?
- 9 MR. CARDONA: Yes.
- 10 CHAIRMAN MADDOX: Would you proceed with your
- 11 presentation?
- MR. CARDONA: All right. The presentation
- 13 basically is the memorandum that is contained in the
- 14 book, in the board book, dated June 3, 2010 with
- 15 regards to -- from Mr. Chuck Greenfield to Victor
- 16 Fortuno and Karen Sarjeant. And it discusses the
- 17 meeting that we have on that particular day.
- 18 We reviewed the comments since the April 17,
- 19 2010 board meeting in Tucson, Arizona. And we have
- 20 incorporated all the comments made up to -- at that
- 21 particular board meeting, and they are detailed here in
- 22 this particular memorandum.

- 1 However, before I begin with this
- 2 presentation, I want to let the board know that not
- 3 included in this board book is 17 suggestions presented
- 4 by the Office of the Inspector General yesterday
- 5 afternoon. And my understanding is it was around 4:30
- 6 or 5:00 p.m. in the afternoon. I wasn't here at the
- 7 Corporation. I just saw them this morning and reviewed
- 8 them this morning.
- 9 These 17 suggestions that you don't have in
- 10 your hands -- and I only had them this morning at 8:30
- 11 a.m. -- include --
- MR. SCHANZ: Well, if I could speak to that.
- 13 This is the Inspector General.
- Most of those were just edits and cleaning up
- 15 language. It was a little bit of wordsmithing. There
- 16 was nothing of substance. We had opined twice before
- 17 we substantive comments on the accounting guide, with
- 18 the recognition that this is a management project -- or
- 19 product. So we offered suggestions and recommendations
- 20 to be considered.
- 21 Those were all incorporated into the revised
- 22 guide, and that was a good sign of cooperation, I

- 1 thought, because we had -- we're the accountability
- 2 expert, so we were able to, I think, strengthen the
- 3 quide where it needed to be. And what was submitted
- 4 yesterday was just nothing more than where words had
- 5 spacing issues. And even though there were 17 of them,
- 6 it was just -- I was a notes editor, so I got carried
- 7 away.
- 8 CHAIRMAN MADDOX: Are those changes going to
- 9 be incorporated, or are they -- just because if we're
- 10 going to approve it, and even if it's minor, are they
- 11 expected to be incorporated, I guess?
- 12 MR. CARDONA: Yes. The overwhelming -- well,
- 13 16 of them are expected to be incorporated, one of them
- 14 not because we think it is already included in the
- 15 present revised accounting guide. And as the Inspector
- 16 General says, I don't see, in my opinion, if you'd care
- 17 to hear it, any reason why to stop the approval of the
- 18 accounting guide because, as I said, five of
- 19 them -- seven of them, actually, are typos and the rest
- 20 of them are some additions to language that is
- 21 basically incorporating language of Regulation 1629,
- 22 Bonding of Recipients.

- 1 However, I have to disclose it to the board.
- 2 It is not in your hands.
- 3 CHAIRMAN MADDOX: So when you say in your memo
- 4 of June 3rd, Mr. Cardona, that the OIG's comments have
- 5 also been incorporated into the draft --
- 6 MR. CARDONA: That doesn't include --
- 7 CHAIRMAN MADDOX: -- that's true with the
- 8 exception of these 17 changes form yesterday that
- 9 amount to what I understand to be largely grammatical
- 10 and typographical issues?
- 11 MR. CARDONA: That is correct.
- 12 CHAIRMAN MADDOX: Okay. And in light of
- 13 Robert's -- I think it was Robert; wasn't that you,
- 14 Robert, a moment ago, asking how we approve the actual
- 15 document without these changes, do you all anticipate
- 16 that there will be a final different that will be
- 17 subject to our approval here? Or are we in a position
- 18 to make these changes after we vote to approve the
- 19 draft in the form we have in front of us, assuming we
- 20 do that?
- 21 PRESIDENT FORTUNO: I'm sorry. The question
- 22 was? I was distracted for a moment. What was the

- 1 question?
- 2 CHAIRMAN MADDOX: My question, Vic, is are we
- 3 in a position to vote to approve the different,
- 4 assuming that was our intention, in the form we have in
- 5 it front of us, and have these grammatical and
- 6 typographical errors simply revised and incorporated
- 7 into the final document?
- 8 PRESIDENT FORTUNO: Yes. I think you can
- 9 approve the document subject to some minor technical
- 10 revisions that don't change the substance. I think
- 11 that the one substantive point, if you'd like, that is,
- 12 the one about something that's already considered to be
- 13 in the accounting manual, we can probably discuss that
- 14 specifically since that sounds like it's of a
- 15 substantive nature.
- 16 But the other 16, if they're matters of
- 17 wordsmithing, I think that those would fall under the
- 18 category of technical amendments. And you can adopt
- 19 the document subject to those. What we'll do, of
- 20 course, is once those are made, we'll send it to you as
- 21 well. But there's no reason why you need at that point
- 22 convene again to take it up.

- 1 CHAIRMAN MADDOX: What is the one substantive
- 2 change we're talking about?
- 3 MR. CARDONA: The one substantive change that
- 4 we're talking about is a note on internal controls and
- 5 management responsibility. And we know that that is
- 6 already described in the section -- I'll tell you
- 7 exactly where it is. What page is it? Bear with me
- 8 for a second here -- page 23 of the proposed revised
- 9 accounting guide.
- 10 It says, right now, that an LSC recipient,
- 11 under the direction of the board of directors, is
- 12 required to establish and maintain adequate accounting
- 13 records and internal control procedures. Internal
- 14 control is defined as the process put in place by the
- 15 recipient's board of directors, management, and other
- 16 personnel which is designed to provide reasonable
- 17 assurance of achieving the following objectives. And
- 18 then the objectives are there.
- 19 The Inspector General's office suggests
- 20 that -- I'll read it exactly as it is written here.
- MR. SCHANZ: Well, I can speak to that. This
- 22 is Jeff, the IG.

- 1 What we're trying to establish here, and this
- 2 is the accounting manual that'll be used by 136
- 3 grantees, is to focus that internal control structures
- 4 on management's responsibility. So all we were trying
- 5 to is to recognize that and enhance that responsibility
- 6 so that there is no doubt that an internal control
- 7 structure is a management responsibility. So we
- 8 suggested strengthening some of the language in that
- 9 section under chapter 3 on page 23.
- 10 We do have internal control as defined as the
- 11 processes -- it says, "Process put in place by the
- 12 recipient's board of directors, management, and other
- 13 personnel which is designed to provide reasonable
- 14 assurance of achieving the following objectives."
- I want to make sure that everyone who reads
- 16 this document knows that -- and wanted to express, it
- 17 could be argued that it's implied. But it's the
- 18 process put in place but maintained by, and wanted to
- 19 strengthen that the boards and management knows that
- 20 not only put it in place but maintain it, nurture it,
- 21 recognize it, and use it to make sure that you're
- 22 safeguarding assets, and the reliability of financial

- 1 information in compliance with laws and regs.
- 2 So that was our intent, is just to strengthen
- 3 what was already there. That's the substantive change.
- 4 CHAIRMAN MADDOX: And what was the language
- 5 that you suggested, Jeff?
- 6 MR. SCHANZ: Well, we could tweak with that or
- 7 we could work with that. But I would say something to
- 8 the effect that, on the second sentence, internal
- 9 control is defined as the process -- I would call it as
- 10 processes -- put in place by the recipient's board of
- 11 directors, management, and other personnel, and then
- 12 put some sort of insert in there that not only put in
- 13 place but maintained and management and -- yes, I got
- 14 carried away with nurturing, but that truly is what it
- 15 is because management is onsite 24 hours a day.
- 16 And it is their ultimate responsibility to be
- 17 sure that the internal control structure is functioning
- 18 properly, not just sitting on a shelf and saying, okay,
- 19 we have one; now let's use it. It's what we're trying
- 20 to get at.
- 21 CHAIRMAN MADDOX: What if you amended the
- 22 language on page 23 that Mr. Cardona read to say,

- 1 defined as the processes put in place, managed and
- 2 maintained by the recipient's board of directors, et
- 3 cetera?
- 4 MR. SCHANZ: That works for the Inspector
- 5 General.
- 6 CHAIRMAN MADDOX: Is there any reason, Mr.
- 7 Cardona, why we couldn't do that, and Vic, why we
- 8 couldn't do that within the context of this meeting?
- 9 So make an oral modification to the draft, have that
- 10 approved, and then approve the overall document?
- 11 PRESIDENT FORTUNO: No. None at all.
- 12 CHAIRMAN MADDOX: Do any other members of the
- 13 committees have any thoughts on that?
- 14 MS. CHILES: I think it's a good idea.
- 15 CHAIRMAN MADDOX: Okay.
- MR. GREY: Vic, this is Robert.
- 17 CHAIRMAN MADDOX: Yes, sir?
- MR. GREY: I like the way you've summarized
- 19 the description and the words that you've used. And I
- 20 just wonder if it is less confusing to drop the term
- 21 "other personnel" when you're trying to identify in an
- 22 accountability way who is responsible.

- 1 So if you say (audio blip) and management, it
- 2 seems to me you've covered everybody. But when you
- 3 just add the term "other personnel," it seems
- 4 gratuitous and not well-defined.
- 5 CHAIRMAN MADDOX: Yes. I see your point. Is
- 6 that "other personnel" language supposed to encompass
- 7 people like independent auditors, or what was the
- 8 thinking there? Mr. Cardona or Jeff or someone?
- 9 MR. CARDONA: The Office of the Inspector
- 10 General is the one who suggested that.
- 11 MR. SCHANZ: I didn't suggest the "other
- 12 personnel." As I prefaced my remarks, this is
- 13 management's document and most of this are management
- 14 concepts. I'm trying to strengthen the process of
- 15 internal controls.
- 16 CHAIRMAN MADDOX: Yes. I quess it sounded
- 17 like Robert Grey is suggesting that perhaps that
- 18 additional language actually weakens the language a bit
- 19 by introducing ambiguity, and I think I might agree,
- 20 unless there are specific actors who we're trying to
- 21 identify, and if so, we perhaps ought to identify them.
- MR. SCHANZ: I would suggest -- this is Jeff

- 1 again -- I want to suggest "other grantee personnel"
- 2 because that's where this is directed towards, the
- 3 grantees and their boards. I'd agree that the "other
- 4 personnel" is very amorphous and leaves it pretty wide
- 5 open.
- 6 PRESIDENT FORTUNO: This is Vic Fortuno. I
- 7 don't know. and I was waiting to see if anyone in the
- 8 room knew, the origin of that clause there. I don't
- 9 see how it helps because we really are talking about
- 10 board of directors and management.
- I do agree that unless there is some reason
- 12 for it of which we're unaware, it just tends to
- 13 confuse. So unless someone knows of a reason why that
- 14 language has to be retained, I certainly would have no
- 15 problem with that being deleted at this time.
- 16 And I think we do want to focus on and make
- 17 clear that it's a board and management responsibility.
- 18 And it confuses that point when we have "and other
- 19 personnel" as in it's separate and apart from the board
- 20 and management.
- 21 CHAIRMAN MADDOX: This is Vic Maddox. I agree
- 22 with that thinking. Jeff, I appreciate your effort to

- 1 strengthen the language, but I actually think it sort
- 2 of tends to detract from it. And ultimately, I believe
- 3 the board of directors and management are responsible
- 4 for maintaining appropriate internal controls, and I
- 5 don't think it helps to try or to introduce a concept
- 6 that defuses that responsibility.
- 7 MOTION
- 8 CHAIRMAN MADDOX: So I quess, unless there's
- 9 further discussion, I would move that we amend the
- 10 language in the second sentence of the introductory
- 11 paragraph under chapter 3 to say, "Internal control is
- 12 defined as the processes put in place, managed and
- 13 maintained by the recipient's board of directors and
- 14 management" -- delete the comma, and conclude the
- 15 sentence as it is written.
- 16 Is there any discussion about that motion or a
- 17 second?
- MR. GREY: Second.
- 19 CHAIRMAN MADDOX: I'm sorry?
- MR. GREY: Second.
- 21 CHAIRMAN MADDOX: All in favor?
- (A chorus of ayes.)

- 1 CHAIRMAN MADDOX: It sounds like the motion is
- 2 agreed to. So if the staff can make sure that we got
- 3 that language, and then that we will change the
- 4 language, just as we've agreed to, in the final
- 5 document that we approve, assuming we do approve it in
- 6 the remainder of this meeting, that would be fantastic.
- 7 Mr. Cardona, is there anything else in your
- 8 presentation? I think we interrupted you.
- 9 MR. CARDONA: No. The interruptions are
- 10 welcome. It is better than my presentation, actually.
- 11 And no, it is basically -- the presentation is
- 12 basically, as I said, the memo on June 3rd.
- I was going to begin with the responsibilities
- 14 of a financial and oversight committee, which we
- 15 received three comments, if you want to proceed that
- 16 way. One was from Martha Minow, the other one was from
- 17 Robert Grey, and the other one was from Jonann Chiles.
- 18 CHAIRMAN MADDOX: That would be fantastic.
- MR. CARDONA: And then we responded there.
- 20 Then in response to those comments, a new paragraph was
- 21 drafted which more clearly emphasizes the more critical
- 22 points that all of the listed duties of a finance and

- 1 an audit committee must be performed by financial
- 2 oversight committees, and that the financial oversight
- 3 committees needs to have a financial expert or access
- 4 to a financial expert. And the changes are shown there
- 5 in your board book in blue.
- 6 CHAIRMAN MADDOX: Yes. I see that. That's on
- 7 page 3 and 4, I take it?
- 8 MR. CARDONA: That is correct.
- 9 CHAIRMAN MADDOX: Well, that language strikes
- 10 me as fine. I know Martha is not with us. Robert,
- 11 those comments, does that additional language satisfy
- 12 your concern that you raised in April? Robert Grey?
- MR. GREY: Yes, it does.
- 14 CHAIRMAN MADDOX: Fantastic.
- 15 MR. CARDONA: Then the next -- if we move
- 16 along, the next comments were on the section on
- 17 property. And this was chapter 2, section 2-2.4,
- 18 Property, page 13.
- 19 The OIG comment was that since capitalization
- 20 is going to be to \$5,000, it might be necessary to
- 21 include accounting for sensitive assets. Some assets
- 22 needs to be on the inventory; not because of

- 1 depreciation but because you want to track them for
- 2 other reasons -- sensitivity of the data that may be
- 3 contained on them, the ease of perverting for personal
- 4 use.
- 5 This could easily be added to the inventory
- 6 section. We proposed the new change, and that was made
- 7 in blue, to satisfy the concerns of the Inspector
- 8 General.
- 9 CHAIRMAN MADDOX: All right.
- 10 MR. CARDONA: Okay. Moving along, chapter 3,
- 11 court -- third, it is -- we're still on chapter 2,
- 12 Court-Awarded Attorney's Fees. There was a public
- 13 comment made by Mr. Robert Stein, chair for the
- 14 Standing Committee of the Legal Aid and Indigenous
- 15 Defendants, American Bar Association.
- The comment suggests that, "Given the
- 17 elimination of the restriction on the claiming,
- 18 collection, and retention of attorneys' fees, it would
- 19 be helpful if there would be an explanation of what
- 20 attorneys' fees are permitted."
- 21 So the response from management is, "It is
- 22 correctly noted that the restriction on the claiming,

- 1 collecting, and the retaining of attorneys' fees (Part
- 2 1642) has been eliminated and that there is no language
- 3 in the change in section 2-2.6 stating that in what
- 4 situation attorneys' fees are permitted.
- 5 "The question on when attorneys' fees are
- 6 permitted to be collected from the opposing party is
- 7 generally a matter of state and federal law, as
- 8 interpreted by the judge deciding the case. LSC does
- 9 not have a regulation that sets forth when attorneys'
- 10 fees are available.
- "It is noted that the recipients of LSC funds
- 12 are not allowed to accept fee-generating cases unless
- 13 an exception applies, as set forth in 5 CFR Part 1609.
- 14 Therefore, no change to that particular section is
- 15 suggested."
- 16 PROFESSOR KECKLER: This is Charles Keckler.
- 17 I have a brief question on that section.
- MR. CARDONA: Yes, sir?
- 19 PROFESSOR KECKLER: It says in there that
- 20 they're going to be allocated in proportion to the
- 21 extent to which the representation was supported by the
- 22 LSC as opposed to other funds.

- 1 MR. CARDONA: That is correct.
- 2 PROFESSOR KECKLER: Do we collect sort of
- 3 sufficient data? Is that a regular report such that
- 4 each representation, that it would be clear or
- 5 regularly reported as to that allocation?
- 6 MR. CARDONA: I know we review that on site,
- 7 when our accountants go on site. But I would ask one
- 8 of the accountants here from OCE if that is disclosed
- 9 in the audited financial statements as well.
- 10 MR. CRITTENDEN: Just the total amount
- 11 received.
- 12 MR. CARDONA: Sorry. Identify --
- MR. CRITTENDEN: Just the total amount
- 14 received that's in the fund that financed the case.
- 15 There's no determination, or they might just mention
- 16 the allocation methods, but not particularly about
- 17 attorneys' fees and how they're allocated among the
- 18 funds.
- 19 MR. MEITES: Vic, this is Tom Meites. Can I
- 20 respond to this point?
- 21 CHAIRMAN MADDOX: Absolutely.
- MR. MEITES: Yes. I think it's a bad idea,

- 1 the allocation idea, regardless of whether it could be
- 2 done or not. After all, it's our grantees' attorneys
- 3 who do the work. They appear in court, and they obtain
- 4 the fee. Whether part of their salary comes from
- 5 United Way or from us, I see no reason why it shouldn't
- 6 all go into the general operating fund for LSC rather
- 7 than some complex allocation.
- 8 CHAIRMAN MADDOX: I think I agree with you on
- 9 that, Tom. I think that we have to be careful about
- 10 creating such complexity for our grantees and their
- 11 staff that it's overwhelming. Unless there's some
- 12 provision in the statute that requires that sort of
- 13 allocation, I'm not sure why we need to impose it
- 14 ourselves.
- 15 MR. GREENFIELD: Vic, this is Chuck Greenfield
- 16 from Office of Program Performance. That section is in
- 17 a current regulation, 1609.4. So if we were to change
- 18 that, we would have to do that through the regulatory
- 19 rulemaking effort. So this is simply repeating that
- 20 regulation.
- 21 MR. MEITES: We didn't change that when we --
- MR. GREENFIELD: Yes. You moved it to a

- 1 different section. It had been in 1642, but that
- 2 subsection was moved to a different section in 1609.
- 3 So, Tom, it remains in effect. So all this section is
- 4 doing is simply noting that that exists. That was in
- 5 response to the public comment by Linda Perle of CLASP
- 6 and NLADA.
- 7 MR. MEITES: Vic, I think we're stuck, then.
- 8 CHAIRMAN MADDOX: Sounds like we are. I don't
- 9 want to go through the process of (audio blip) those
- 10 regulations rescinded.
- 11 PROFESSOR KECKLER: This is Charles Keckler.
- 12 We might well take that up, but my only concern is,
- 13 given that it was following regs, do they have the
- 14 information available so that they can actually do it?
- 15 If they happen to get attorneys' fees later on, can
- 16 they go back and look at things on a matter-by-matter
- 17 basis and figure out what the right percentage is?
- MS. COHAN: This is Mattie Cohan. Yes, they
- 19 can, because the timekeeping regulation requires them
- 20 to keep their time so they know what they worked on.
- 21 And then, at the end of the year, they have to account
- 22 for where their funds went.

- 1 So the funds supporting which case and which
- 2 attorneys are, by the end of the year, allocated. So
- 3 they would know how much of a particular litigation was
- 4 supported by a particular set of funds so that they can
- 5 then allocate the proportion of the attorneys' fees
- 6 back to the appropriate funds.
- 7 And aside from this being in the regulation,
- 8 then this has been in the regulation for years. So
- 9 this is nothing new. Grantees have been doing this for
- 10 years. And then there's the fact that by having the
- 11 allocation, it's easier to keep track of derivative
- 12 income because income that's derived from the use of
- 13 LSC funds is treated essentially as LSC funds when it
- 14 comes back.
- Does that help?
- 16 PROFESSOR KECKLER: Yes. It does help. I
- 17 mean, obviously the issue is that we want to recover
- 18 and purpose these fees towards LSC purposes to the
- 19 extent that's appropriate.
- 20 CHAIRMAN MADDOX: So if I understand where we
- 21 are, we have the revision, which simply makes reference
- 22 to the existing regulation. And we are not really

- 1 effecting any operational change in the way the
- 2 grantees go about their business; we're simply
- 3 effectively advising them that the attorneys' fees
- 4 regulation is no longer in effect.
- 5 MR. CARDONA: That is correct.
- 6 CHAIRMAN MADDOX: Tom, I think that that's
- 7 probably where we need to leave it.
- 8 MR. MEITES: Yes. I agree.
- 9 CHAIRMAN MADDOX: Next?
- 10 MR. CARDONA: Next. Okay. There was a public
- 11 comment made by Linda Perle from the Center for Law and
- 12 Social Policy. And the comment was, "Since there is a
- 13 requirement for the accounting of attorneys' fees, it
- 14 is suggested that there should be a reference to the
- 15 provision and accounting for attorneys' fees now set
- 16 forth in 45 CFR 1609.4," which we discussed right now.
- 17 The response is, in response to this comment,
- 18 "2-2.6 has been amended as set forth below. In
- 19 addition, given the decision by the LSC board of
- 20 directors at its April 17, 2010 meeting to issue a
- 21 Final Rule on claiming, collection, and retention of
- 22 attorneys' fees, a reference to the Final Rule is

- 1 included. The new wording is in blue."
- 2 CHAIRMAN MADDOX: Any discussion?
- 3 (No response.)
- 4 CHAIRMAN MADDOX: We can move on.
- 5 MR. CARDONA: Okay. We're then at point No.
- 6 4, 2-2.6, Court-Awarded Attorneys' Fees. There was an
- 7 OIG comment. "The document, first sentence, refers to
- 8 the March 15" -- I'm sorry? I'm reading the comment
- 9 from the OIG. It says, "The first sentence refers to
- 10 the March 15, 2010 Interim Final Rule. On page 18,
- 11 2-3.1, last paragraph, last sentence, refers to interim
- 12 guidance on attorneys' fees dated December 17, 2009.
- 13 Did the March 15th document supersede the December 17th
- 14 guidance?"
- The response is, from management, "The purpose
- 16 of the reference to Program Letters 2-3.1 is to let
- 17 grantees know that the letters themselves contain
- 18 additional cost allocation and financial management
- 19 information. The compliance guidance and interim
- 20 guidance on attorneys' fees issued on December 17, 2009
- 21 as Program Letter 09-03 mostly discusses issues
- 22 unrelated to attorneys' fees.

- 1 "The attorneys' fees discussion is limited to
- 2 interim guidance, and by its terms applies only until
- 3 LSC board action on the issue. The interim guidance
- 4 remains applicable during the period until the board
- 5 acted. After reviewing the program letter, there
- 6 appears to be nothing inconsistent between the interim
- 7 guidance and the board's later action."
- 8 So there is another OIG comment. Page 23, the
- 9 Fundamental Criteria. "The Statement of Enterprise
- 10 Risk Management seems misplaced, or at least not fully
- 11 developed. The Fundamental Criteria incorporate the
- 12 five COSO control elements.
- 13 "The manual states that there is an expanded
- 14 enterprise risk management, which includes risk
- 15 assessment and risk management, but nothing more. Does
- 16 the manual include or incorporate this expanded
- 17 enterprise risk management framework? What is a
- 18 grantee supposed to do with this information?"
- 19 The response: "As a result of this comment,
- 20 we have reviewed Section 3-5. The new wording is in
- 21 blue." And there is the entire section. And further
- 22 on page 8 of your book, there is the new addition made

- 1 in response to the OIG comment.
- 2 MR. JEFFRESS: I think it's pages 25 and 26.
- 3 MR. CARDONA: Sorry. I'm reading from a memo
- 4 of the presentation.
- 5 PRESIDENT FORTUNO: This is Vic Fortuno. I
- 6 don't know whether you want to take these up as we go
- 7 along and see if there's any discussion. I take it
- 8 that if there is no comment, that there's no
- 9 disagreement with the management response and that
- 10 we're proceeding.
- I just wasn't clear, so I thought I'd raise
- 12 the point. Do we want to address them point by point
- 13 as we go along, or just go through the entire process?
- (Pause)
- 15 PRESIDENT FORTUNO: Mr. Chairman, do you have
- 16 a preference as to how to proceed? Are we still
- 17 connected?
- 18 CHAIRMAN MADDOX: I'm sorry. Can you hear me?
- 19 PRESIDENT FORTUNO: Yes. Yes. No, I was just
- 20 asking if you have a preference as to how to proceed.
- 21 CHAIRMAN MADDOX: I was saying that I think
- 22 that your suggestion is a good one. I think that we

- 1 ought to proceed point by point. If we have comments,
- 2 I'm sure that the individual committee members will
- 3 raise them.
- 4 And what I was saying -- I had the mute button
- 5 on accidentally -- I was saying that it looks like, in
- 6 the section we've just discussed, that we've provided a
- 7 pretty fulsome expansion of the intention of that
- 8 language in those guidelines, fundamental guidelines,
- 9 so that the question, what are the grantees supposed to
- 10 do, is pretty well answered there. And that seems to
- 11 be satisfactory from my perspective.
- 12 Any other thoughts on that?
- 13 (No response.)
- 14 CHAIRMAN MADDOX: If not, I think we can just
- 15 proceed with the rest of the recommendations.
- 16 MR. CARDONA: Sure. I will.
- 17 There is another OIG comment that says, "I
- 18 still think that contracting should be included in the
- 19 Fundamental Criteria. If it is in there, I missed it.
- 20 Please let me know. Contracting is a big ticket item
- 21 and has been identified where a lot of fraud occurs."
- 22 Response: "In response to this comment, the

- 1 following new section in the Fundamental Criteria,
- 2 which specifically addresses contracting, has been
- 3 drafted." And there it is in blue.
- 4 MR. JEFFRESS: What page, Danilo?
- 5 MR. CARDONA: I don't know the page. I'm
- 6 reading from my memorandum.
- 7 CHAIRMAN MADDOX: Page 9.
- 8 MR. CARDONA: Thank you.
- 9 PRESIDENT FORTUNO: Nine and ten of the
- 10 memorandum. And that's what we're going by here.
- 11 Danilo is tracking the memorandum of -- what's the
- 12 date -- June 3rd?
- 13 MR. CARDONA: That's what I said at the
- 14 beginning.
- 15 MS. CHILES: This is Jonann Chiles. Is the IG
- 16 satisfied with that language on contracting? Is it
- 17 sufficiently detailed?
- 18 MR. SCHANZ: Yes, it is, Jonann. As I stated
- 19 earlier, we have made recommendations to try to
- 20 strengthen the document so it can be the end-all/be-all
- 21 so the grantees don't have to search anywhere else. So
- 22 when we mention COSO or the Treadway Commission, they

- 1 know what it is, and some of the elements related to
- 2 those commission reports are embedded in this document.
- 3 So yes, we are satisfied there. We have found
- 4 in numerous of the grantee audits that we've done that
- 5 contracting is a big ticket item. In fact, in the
- 6 federal government community, there's a National
- 7 Procurement Fraud Task Force, and I think procurement
- 8 and contracting will always be a high-risk area.
- 9 MS. CHILES: Right. Okay. And so you're
- 10 satisfied with the language here. That's good.
- 11 The only thing that caught my attention is the
- 12 language under Types of Contracts, "contracts that
- 13 should receive special attention, including consulting,
- 14 personal services, and sole source." And I agree those
- 15 deserve special attention. I'm just wondering if the
- 16 grantees will know what sort of special attention those
- 17 kinds of contracts require.
- 18 MR. SCHANZ: If we wanted to wordsmith,
- 19 instead of "special attention," additional oversight?
- 20 PRESIDENT FORTUNO: Closer.
- 21 MR. SCHANZ: Closer attention?
- MS. CHILES: That might make me feel better.

- 1 "Oversight" packs more punch than "special attention."
- 2 Butt I don't want to get down to the level of
- 3 wordsmithing, either, because I think we're moving
- 4 towards a good document here.
- 5 CHAIRMAN MADDOX: Are you asking, Jonann, that
- 6 we amend the language in that section under Criteria
- 7 for Types of Contracts?
- 8 MS. CHILES: If it's not going to throw a
- 9 wrench into our recommending this document be approved
- 10 by the board, then yes. But if it's going to create
- 11 trouble, then no.
- 12 CHAIRMAN MADDOX: Yes. And the language would
- 13 be "contracts that should receive special oversight"?
- 14 Is that -- rather than "special attention"?
- MS. CHILES: I would say "additional
- 16 oversight."
- 17 CHAIRMAN MADDOX: Additional oversight. Is
- 18 there any objection to modifying the language in the
- 19 draft in front of us to strike "special attention" and
- 20 add "additional oversight"?
- 21 (No response.)
- 22 CHAIRMAN MADDOX: If not, is there a motion to

- 1 do so?
- 2 MOTION
- MS. CHILES: So moved.
- 4 CHAIRMAN MADDOX: And a second?
- 5 MR. GREY: Second.
- 6 CHAIRMAN MADDOX: Then all in favor?
- 7 (A chorus of ayes.)
- 8 CHAIRMAN MADDOX: It sounds like our motion is
- 9 agreed to. And if the staff would make that additional
- 10 change to page 9 in the table under Criteria for Types
- 11 of Contracts.
- MS. CHILES: Before we move away, I just want
- 13 to say I think the IG's office has added tremendous
- 14 value to this document, and I appreciate it.
- 15 CHAIRMAN MADDOX: I concur.
- 16 MR. SCHANZ: Thank you. Those are other audit
- 17 services that we provide to the board.
- 18 (Laughter.)
- 19 CHAIRMAN MADDOX: Continuing, Mr. Cardona?
- MR. CARDONA: Thank you. Well, here is more
- 21 from the OIG.
- "I have completed a review of all our audit

- 1 work over the last several years to answer
- 2 congressional questions we got from the Hill. One
- 3 thing struck me: allocation systems. While allocation
- 4 is covered in the Fundamental Criteria, nothing
- 5 specifically talks about documenting the methodology.
- 6 "You can conclude that it is the intent that
- 7 it is to be documented, but nothing is said about the
- 8 degree of documentation required. I believe it should
- 9 be documented in such detail that it can be understood
- 10 and tested by an oversight body."
- 11 Response: "The proposed new change is in
- 12 blue."
- 13 CHAIRMAN MADDOX: That looks appropriate from
- 14 my perspective.
- Moving forward?
- MR. CARDONA: Okay. We now go into the board
- 17 of directors, Fraud Prevention. Comment by the board
- 18 member, Mr. Keckler. And it's a long comment. I will
- 19 read it, and the response.
- 20 "I wanted to have one sort of particular issue
- 21 that I noted within the Accounting Guide that I hope
- 22 that they would speak to as well as their overall

- 1 views. And maybe you can also comment on your thoughts
- 2 on this." This is on page 5 of the Accounting Guide.
- 3 "It is right there at the very end. Indeed,
- 4 it is the very last thing. But I think it's enough
- 5 importance that I would like a bit more clarification
- 6 going forward, which it says, 'Have a policy for what
- 7 to do if you uncover fraud. Maintain a list of things
- 8 to do, including contacting the LSC's Office of the
- 9 Inspector General, the police'" --
- 10 CHAIRMAN MADDOX: Mr. Cardona, can I just
- 11 interrupt? I think we can -- I mean, the comment is
- 12 there and we can read it.
- 13 MR. CARDONA: Okay. The response is the
- 14 following. Thank you. The response is --
- PROFESSOR KECKLER: I hope that everybody can
- 16 interpret the comment. It's a bit discursive.
- MR. CARDONA: Very good.
- 18 CHAIRMAN MADDOX: Yes. And I think it's
- 19 appropriate, Charles. I think we have the gist of it,
- 20 and probably will recall it from the April meeting.
- MR. CARDONA: Very good. The response is, "In
- 22 response to this comment, No. 25 has been changed to

- 1 more specific instructions to grantees in the event
- 2 forward is discovered. This same language is found in
- 3 LSC's Grant Assurance No. 15 for 2010 grants, which is
- 4 signed both the board chair and the executive director.
- 5 The changes are in blue."
- 6 PRESIDENT FORTUNO: And those changes appear
- 7 at page 13 and 14 of the memo.
- 8 CHAIRMAN MADDOX: Charles does that seem to
- 9 satisfy your concern?
- 10 PROFESSOR KECKLER: Yes, Vic. I think that
- 11 that's -- I assume that this has come in with input
- 12 from the IG's office, and it does satisfy my concerns
- 13 in providing a greater level of direction to boards
- 14 when they're confronted with concerns about friend.
- 15 That was my central concern, and I think that that has
- 16 been addressed.
- 17 CHAIRMAN MADDOX: Yes. I think it's a big
- 18 improvement as well, and it gives the grantees a
- 19 specific structure to follow and a 48-hour deadline,
- 20 which I think is appropriate.
- 21 Going on?
- MR. CARDONA: Going on, there is an OIG

- 1 comment. That one is very short. It is, "Item 23 is
- 2 the only one in the list that does not start with a
- 3 verb." So I think the verb was introduced there
- 4 somewhere.
- 5 CHAIRMAN MADDOX: Yes. It's been modified.
- 6 No. 23, "Involve the board." So I think that's fine.
- 7 MR. CARDONA: Okay. Thank you. Moving along,
- 8 we have a comment from the board nominee Julie Reiskin.
- 9 And the response -- the comment you all have. The
- 10 response is, "In response to this comment, an
- 11 additional sentence addressing this issue has been
- 12 placed in the second paragraph. The addition is in
- 13 blue."
- 14 CHAIRMAN MADDOX: All right.
- MR. CARDONA: Okay. The next one is an OIG
- 16 comment. And there is the OIG comment. The response
- 17 is, "See proposed new changes in blue, which change the
- 18 retention for mentioned financial and financial-related
- 19 information to seven years, to make this section
- 20 consistent also with 45 CFR Part 1630 and the grant
- 21 assurances. The changes are in blue."
- 22 PRESIDENT FORTUNO: If I may -- this is Vic

- 1 Fortuno -- just for the record, I would ask if Laurie
- 2 Mikva has joined the call.
- MS. MIKVA: Thank you. Yes, I have.
- 4 PRESIDENT FORTUNO: Thank you very much.
- 5 CHAIRMAN MADDOX: That looks fine. I don't
- 6 see any need for discussion on that. It looks to me
- 7 like those are appropriate changes, and I think that --
- 8 MR. MEITES: Vic, this is Tom Meites. I have
- 9 a question. In our litigation, we are constantly
- 10 getting into tangles with electronically stored
- 11 documents. Most entities have an automatic deletion
- 12 policy. And I don't know if all our grantees have
- 13 reached that point, but some of them are quite
- 14 sophisticated and I'm sure they have.
- Under these policies, typically e-mails and
- 16 other documents are automatically deleted after X
- 17 amount of time. And it might be something to consider
- 18 whether our grantees are told in this guidance that
- 19 they should review their electronic document retention
- 20 policy to make sure they conform to these guidelines.
- 21 CHAIRMAN MADDOX: Well, the language at the
- 22 bottom of 14 under Retention Times for Nonprofit

- 1 Records says, "The document retention policies should
- 2 include guidelines for handling electronic files and
- 3 voicemail. Electronic documents and voicemail messages
- 4 have the same status as paper files in
- 5 litigation-related cases."
- 6 Is that inadequate for purposes of --
- 7 MR. MEITES: Well, it's kind of the next
- 8 sentence, that they have an affirmative obligation to
- 9 review their electronic retention policies. It may
- 10 be -- it's here. I agree. But we find in our
- 11 litigation, at least, that often entities just have an
- 12 IT department that does things on its own without
- 13 really being aware of what the rest of the world
- 14 thinks it should be doing.
- 15 CHAIRMAN MADDOX: And that's certainly our
- 16 experience as well. And I just wonder if we -- how
- 17 much we can do in the language here to overcome that
- 18 sort of state of affairs out in the real world.
- 19 MR. MEITES: Yes. I'm willing to leave it as
- 20 it is, or "Consider an affirmative obligation to review
- 21 electronic retention policies at least once a year, " or
- 22 something like that. But that may be too niggling to

- 1 get involved with here.
- MS. SARJEANT: Vic, this is Karen Sarjeant.
- 3 At the July board meeting, we will be bringing to the
- 4 board the 2011 proposed grant assurances. And we're
- 5 all trying to recall here -- we've been working on it.
- 6 But I think we've added some language on electronic
- 7 records. And so we'll take a look at that and make
- 8 sure we have something in there that addresses some of
- 9 this.
- 10 CHAIRMAN MADDOX: I think that's a good idea.
- 11 Tom, can we just leave the language we have here for
- 12 now and see what we get in July?
- 13 MR. MEITES: That's fine with me. Thank you.
- 14 CHAIRMAN MADDOX: Very good.
- Moving forward?
- MR. CARDONA: Moving forward, there is another
- 17 OIG comment on page 85, item 19. "Not sure if you
- 18 meant to based on our conversation, but you left a
- 19 'monthly reporting' requirement to a board committee in
- 20 the second sentence."
- 21 The response is, "The monthly reporting to the
- 22 finance committee was intended and is consistent with

- 1 the Section 1-7 discussion about role No. 2 of the
- 2 finance committee: 'Reviews monthly management reports
- 3 (including budgeted and actual income and expenses,
- 4 variances, and a statement of cash on hand), with chief
- 5 financial officer, controller, and/or CPA.'
- "We will change the second sentence from, "Is
- 7 a cash flow statement submitted monthly to the finance
- 8 committee of the board of directors and quarterly to
- 9 all board members?' to, 'Is a statement of cash on hand
- 10 or a cash flow statement submitted monthly to the
- 11 finance committee of the board of directors and
- 12 quarterly to all board members?' This uses the
- 13 'Statement of Cash on Hand' reference as discussed in
- 14 Section 1-7, 3-5.9(b), and Appendix I-B."
- 15 CHAIRMAN MADDOX: Is somebody typing on a
- 16 keyboard next to their phone? So could you maybe mute
- 17 the button or something?
- 18 Mr. Cardona, just to go back to that, the
- 19 substantive effect of that change was to change from a
- 20 monthly reference to a quarterly reference?
- MR. CARDONA: Yes. The substantive change is,
- 22 "Is a statement of cash on hand or a cash flow

- 1 statement submitted monthly to the finance committee of
- 2 the board of directors and quarterly to all board
- 3 members?" That's the question to assess the risk, yes.
- 4 CHAIRMAN MADDOX: Right. Okay. That seems
- 5 appropriate.
- 6 Our next comment?
- 7 MR. CARDONA: The next comment was from a
- 8 board nominee, Julie Reiskin, that in the personnel
- 9 section, there should be something about a
- 10 nondiscrimination policy and a signed statement from
- 11 every employee that they understand this
- 12 nondiscrimination policy.
- The response is, "In response to that comment,
- 14 a new No. 14 has been added to Appendix VII-B. The
- 15 addition is set forth below in blue."
- 16 CHAIRMAN MADDOX: Very well.
- 17 PRESIDENT FORTUNO: This is Vic Fortuno. And
- 18 I'd just -- while I think it's certainly a good idea to
- 19 have that, I'm just not entirely convinced that the
- 20 accounting manual is the place for it. So I just
- 21 thought I'd call attention to that.
- 22 With no comment, Danilo, would you -- the next

- 1 comment.
- 2 MR. CARDONA: The next comment? Well, this is
- 3 the accounting -- yes. You have to be careful with the
- 4 accounting manual not to include many, many, many, many
- 5 things. We thought that this was -- since it was just
- 6 a nondiscriminatory policy, we thought that it was all
- 7 right to leave it in the accounting manual.
- But we have to be very careful that the
- 9 accounting manual doesn't become a compendium of all
- 10 other things because then -- and I think the Inspector
- 11 General will agree -- nobody will read it and it will
- 12 become too expansive. That's my own personal opinion
- 13 about it.
- 14 CHAIRMAN MADDOX: Well, it looks to me like
- 15 the additional language is consistent with the other
- 16 sorts of requirements and whatnot the payroll and
- 17 personnel section includes. So unless there's a big
- 18 objection, I think that we can go forward with that
- 19 language.
- MR. CARDONA: The next comment, then, is an
- 21 OIG comment. "I would suggest that not only the
- 22 process be documented but the process include a

- 1 requirement that each procurement action, above a
- 2 reasonable level, be fully documented by maintaining
- 3 the bids received and the approvals given. This would
- 4 include written justification for sole source purchases
- 5 above a certain level."
- And we responded that we have added a new No.
- 7 12 to the Procurement section. "Is each purchase above
- 8 a reasonable level fully documented by maintaining the
- 9 bids received and the approvals given?" That's a
- 10 question. "In the event that there is a sole source
- 11 purchase above a specified dollar amount, is there
- 12 written justification for such purchase?"
- 13 CHAIRMAN MADDOX: All right. I gather that
- 14 satisfies the OIG?
- MR. SCHANZ: Yes, sir. It does.
- 16 MR. CARDONA: Okay. So can I move?
- 17 PRESIDENT FORTUNO: Yes.
- 18 MR. CARDONA: Thank you. Thank you. There's
- 19 another OIG comment. This is, "What does 'properly
- 20 executed' mean in this context?"
- 21 And, "We have changed No. 2 in Legal
- 22 Consultants/Contract services from, 'Are contracts

- 1 written so that the services to be rendered are clearly
- 2 defined and properly executed?' to the following three
- 3 sentences: 'Are contracts written so that the services
- 4 to be rendered are clearly defined? Are contracts
- 5 properly signed by authorized persons?' And, 'Have all
- 6 contract terms and modifications been complied with?'"
- 7 CHAIRMAN MADDOX: That looks fine.
- 8 MR. CARDONA: Okay. There is another OIG
- 9 comment. "There is nothing to specifically address
- 10 cash received from an individual while at the office;
- 11 it is all set up for receiving 'money' through the
- 12 mail. This was a problem in a fraud the OIG looked at
- in a certain program."
- Response: "In response to this comment, we
- 15 have added a new section to Controls Over Cash
- 16 Receipts, page 93, to include the following questions:
- 17 "Are there procedures to ensure that cash
- 18 received in the office is properly handled?
- 19 "Is there an employee/employees who is
- 20 specifically authorized to receive cash?
- "Is a receipt provided to the person paying
- 22 the cash, with a duplicate receipt maintained by the

- 1 program?
- 2 "Is a cash receipts log maintained?
- 3 "Are there procedures to ensure that cash
- 4 receipts are not commingled with the petty cash fund?
- 5 "Are cast receipts promptly deposited in a
- 6 program bank account?
- 7 "Is there a procedure to reconcile cash
- 8 receipts with the receipt log on a frequent basis?
- 9 "Is there notice to clients about the
- 10 program's cash receipts policy? Does the notice state
- 11 that the client is entitled to a receipt for cash
- 12 provided?
- "Is there a policy to require all checks and
- 14 money orders received to be restrictively endorsed?"
- MR. SCHANZ: As part of good
- 16 governance -- this is the IG -- we feel that, at a
- 17 minimum, these procedures should be recognized by the
- 18 governing boards.
- 19 CHAIRMAN MADDOX: I'm sorry. What was the
- 20 last -- recognized by --
- 21 MR. SCHANZ: The governing boards, whether it
- 22 be management or the board of directors.

- 1 CHAIRMAN MADDOX: Thank you. Well, that
- 2 certainly seems appropriate to me.
- 3 Does that bring us to our last section?
- 4 MR. CARDONA: I think so. And these were
- 5 comments on the need for training by the vice chair,
- 6 Martha Minow, by Julie Reiskin, board nominee, and by
- 7 Mr. John Levi, the board chair.
- And the response from management is that:
- 9 "LSC's Fiscal Advisory Group intends to
- 10 continue to look at how best to support and develop
- 11 training to encourage sound fiscal policies among
- 12 grantees. The goal is to make training easily
- 13 accessible to grantees.
- 14 "Further, LSC plans to develop and cosponsor
- 15 training programs for recipient boards of directors on
- 16 issues of board governance, including financial
- 17 oversight. We have a board governance working group
- 18 that is currently working on how best to develop and
- 19 cosponsor board governance trainings.
- 20 "This group is looking at several training
- 21 possibilities, including sponsoring or cosponsoring
- 22 board training at existing national training

- 1 conferences, stand-alone training national and regional
- 2 events, partnering with other organizations using
- 3 existing nonprofit management resources, having
- 4 training available through webinars and access to video
- 5 clips on LSC websites.
- 6 "LSC recently cosponsored an all-day training
- 7 session at the Equal Justice Conference on May 12, 2010
- 8 in Phoenix on board governance. The event, entitled,
- 9 'Board Development: The Legal Aid Context,' included a
- 10 session on board financial and regulatory oversight
- 11 from LSC's perspective.
- 12 "Several sections of the accounting guide were
- 13 used in the training. The training was attended by 21
- 14 participants, the majority of whom were LSC grantee
- 15 clients and attorney board members.
- 16 "It is recognized that some of the accounting
- 17 terms and concepts need to be explained in more
- 18 commonly used language. Rather than change those terms
- 19 in the accounting guide, where many terms have
- 20 industry-wide definitions, it is suggested that
- 21 additional explanation of terms be used in future board
- 22 training materials and training events."

- 1 MS. CHILES: I have a question. Who are these
- 2 cosponsors?
- 3 MR. GREENFIELD: I can talk to that. This is
- 4 Chuck Greenfield. That was cosponsored with the
- 5 Center -- oh, you mean the one at the Equal Justice
- 6 Conference, Jonann? Or are you talking about who else
- 7 might cosponsor?
- 8 MS. CHILES: Well, yes. The Equal Justice
- 9 Conference. Who was the cosponsor there? And then in
- 10 the first paragraph of the response, "LSC plans to
- 11 develop and cosponsor training programs." Is that the
- 12 same cosponsor or a different cosponsor?
- 13 MR. GREENFIELD: We don't know. I can tell
- 14 you who the cosponsor was for the Equal Justice
- 15 Conference. It was the Center for Legal Aid Education
- 16 out of Boston. And we're looking at a variety of
- 17 possibilities to cosponsor other events. We've also
- 18 met with Management Information Exchange as well. And
- 19 the board governance committee, headed by Evora Thomas
- 20 here at LSC, we've looked at several options but we
- 21 haven't made a decision or recommendations.
- MS. CHILES: Okay. I agree that the training

- 1 on this is important, and I agree that it needs to be
- 2 easily accessible. And I also agree that it needs to
- 3 be affordable for our grantees. And I worry, when you
- 4 start involving a cosponsor, an outside cosponsor, that
- 5 cosponsor usually is going to want to charge fees to
- 6 the grantee. And I will tell you that troubles me.
- 7 And also, on these contracts, I'm assuming
- 8 they're going to be consulting-type contracts. Please
- 9 make certain that all of the LSC contracting rules are
- 10 observed. I want to make sure we don't have any sole
- 11 source contracts, and that the recommendations of the
- 12 board governance working group are actually forward.
- I guess the bottom line is I agree training is
- 14 very important, and I want to make sure that this is
- 15 done properly.
- MR. GREENFIELD: Thank you.
- 17 CHAIRMAN MADDOX: On that front, just to
- 18 follow up, who is on the board governance working group
- 19 that is referred to in this language, and what's the
- 20 status of that?
- 21 MR. GREENFIELD: Evora Thomas is here and
- 22 could probably tell us those that are on the working

- 1 group. Chuck Greenfield is a member. Evora is the
- 2 chair of the group. She's going to join me here.
- 3 MS. THOMAS: Good morning.
- 4 CHAIRMAN MADDOX: Good morning.
- 5 MS. THOMAS: My name is Evora Thomas, and I'm
- 6 one of the program counsel in the Office of Program
- 7 Performance.
- 8 The committee at present is composed of
- 9 representation from three offices. Along with Program
- 10 Performance, we also have representation from the
- 11 Office of Compliance and Enforcement and from the
- 12 Office of Information Management.
- This is the second year of the group's
- 14 existence, and at this point we are looking at
- 15 instruments both in terms of things that can be
- 16 utilized individually by each program as well as things
- 17 that might be available either through a national or
- 18 regional forum.
- We are exploring the possibilities of
- 20 utilizing the online capacities of all of our programs
- 21 at this point, and hope to have a concrete proposal
- 22 finalized by this fall.

- 1 The second thing that we're looking at beyond
- 2 a training module or a series of training modules is
- 3 that we would develop a program letter that would also
- 4 provide guidance to the programs on what are viewed as
- 5 effective strategies for efficient board governance.
- 6 So those things are being worked on currently
- 7 by subcommittees of the broader working group.
- 8 Questions?
- 9 CHAIRMAN MADDOX: Is there anything on the LSC
- 10 website about the working group, or any background
- 11 information or --
- 12 MS. THOMAS: At present there isn't anything
- 13 posted, no.
- 14 CHAIRMAN MADDOX: Well, thank you.
- MR. GREY: Hey, Vic --
- MS. CHILES: I have one -- oh, I'm sorry.
- 17 MR. GREY: Jonann, go ahead. This is Robert.
- 18 I'll go after you.
- 19 MS. CHILES: I have just one brief question.
- 20 I noticed a list of members of the fiscal advisory
- 21 group. Was Gerry Singsen a member of that group or
- 22 not?

- 1 MR. GREENFIELD: This is Chuck Greenfield.
- 2 No, he was not.
- 3 MS. CHILES: What role did he play with
- 4 respect to this group, or any subcommittee of the
- 5 group, or the drafting of this accounting manual?
- 6 MR. GREENFIELD: He provided suggestions as to
- 7 changes in the accounting guide, as did a number of
- 8 other people, both at the National Legal Aid and
- 9 Defenders November conference of last year, and the
- 10 Management Information Exchange administrators
- 11 conference, which is primarily CFOs from grantees, in
- 12 January of this year, as did people following
- 13 publication of the proposed accounting guide in the
- 14 Federal Register on the 2nd of February.
- 15 MS. CHILES: So he was not a member of the
- 16 group?
- 17 MR. GREENFIELD: No, he was not.
- MS. CHILES: Did he ever meet with the group?
- MR. GREENFIELD: No.
- MS. CHILES: Okay. So --
- 21 MR. GREENFIELD: I'm sorry. Let me modify
- 22 that. I think he may have been on a telephone call at

- 1 one point to the group and make a presentation on some
- 2 comments he had. I think he might have been on a call.
- 3 Jonann, I can't remember precisely, but I think he
- 4 might have been.
- 5 MS. CHILES: Okay. Was he involved in the
- 6 training at the Equal Justice Conference?
- 7 MS. CHILES: Yes, he was?
- MR. GREENFIELD: Yes, he was.
- 9 MS. CHILES: And what did he do exactly?
- 10 MR. GREENFIELD: He did part of the
- 11 presentation, on roles and responsibilities -- I don't
- 12 have the materials in front of me. I did part of the
- 13 presentation as well, on the financial oversight. He
- 14 did a -- this was a one-day training, a full-day
- 15 training. He did several modules. A number of them
- 16 dealt with the roles and responsibilities of board
- 17 members and how those roles might conflict.
- 18 He also led off several of the case examples,
- 19 where we had potential for duties within -- the various
- 20 duties that board members have to the organization
- 21 conflicting, based on certain factual patterns of
- 22 things that happen within an organization.

- 1 MS. CHILES: If he was on one conference call,
- 2 then why was he a faculty member training our grantees
- 3 on our accounting manual?
- 4 MR. GREENFIELD: He was brought in by the
- 5 Center for Legal Aid Education. LSC did not bring him
- 6 in. We did a section that was specifically, Jonann,
- 7 geared towards LSC -- well, almost everybody but one
- 8 person was an LSC grantee.
- 9 But we did a section -- I did a section on
- 10 financial oversight that was geared towards LSC
- 11 grantees. And then included within that was a section
- 12 on regulatory compliance and the provisions where our
- 13 regulations require the boards of directors of grantees
- 14 to do certain acts.
- 15 And so we focused specifically on the
- 16 obligations that board members, grantee board members,
- 17 have under LSC laws, grant assurances, grant
- 18 conditions, et cetera. And the Center for Legal Aid
- 19 Education did a more broad training on general roles
- 20 and responsibilities, duties, et cetera, of a nonprofit
- 21 board member.
- MS. CHILES: Did we pay the Center for Legal

- 1 Aid Education --
- 2 MR. GREENFIELD: I don't know that answer.
- 3 MS. CHILES: -- to perform those services?
- 4 I'm sorry. I didn't hear your answer.
- 5 MR. GREENFIELD: I'm sorry. I'm referring to
- 6 Vic, I think, who's going to respond to that.
- 7 PRESIDENT FORTUNO: I believe there was a
- 8 contract that subsidized the training. I'm trying to
- 9 think of what it was referred to as. But there was a
- 10 memorandum of understanding executed that provided
- 11 support for the training. So LSC --
- 12 MS. CHILES: Is that the same contract that
- 13 the IG is looking into right now?
- 14 PRESIDENT FORTUNO: Yes. I believe so.
- MR. SCHANZ: Yes.
- MS. CHILES: Okay. Then I'll stop asking
- 17 questions about that, then.
- 18 And is CLAE one of the entities, I
- 19 guess -- well, you already answered that question. It
- 20 is one of the entities you're looking at for
- 21 cosponsoring future training?
- MR. GREENFIELD: Yes. This is Chuck

- 1 Greenfield responding. One of the possibilities,
- Jonann -- we haven't made any decisions, as Evora said;
- 3 we're studying that possibility as well as cosponsoring
- 4 with other organizations.
- 5 MS. CHILES: Okay. I'll just go ahead and
- 6 tell you, I have great respect for Evora's judgment.
- 7 And so I'll be interested to hear what she has to say
- 8 on the subject in the future.
- 9 And not to belabor the point, but I'm also
- 10 concerned about the money that's being used for the
- 11 training. Where is the money coming from? Where is
- 12 the money to come from in the future? And those types
- 13 of questions. But I'll save those for a later day.
- 14 That's all I have. Thank you.
- 15 CHAIRMAN MADDOX: Thank you, Jonann.
- 16 Is there any further discussion on item No. 15
- on the comments that we've been discussing?
- 18 (No response.)
- 19 CHAIRMAN MADDOX: If not, anything else in
- 20 your presentation, Mr. Cardona?
- 21 MR. CARDONA: No, sir.
- MR. MEITES: Vic, this is Tom Meites. Before

- 1 you let him go, I've been debating whether to raise
- 2 this point during this call, but I think I should. If
- 3 I can direct people's attention back to page 4 of the
- 4 memo we've been discussing, and in particular, point 6
- 5 under the duties of the audit committee, which reads,
- 6 "Risk assessment, governance, compliance, and ethics."
- 7 I reviewed before this meeting the charter of
- 8 our audit committee. And let me read you items 13 and
- 9 15 of what we are charged with doing.
- 10 "13. Shall review all regulatory and internal
- 11 control matters that may have a material effect on the
- 12 Corporation's financial statements." And,
- 13 "15. Shall review any significant
- 14 deficiencies in internal controls over financial
- 15 reporting identified by management, the IG, or the
- 16 external auditors, and ensure that corrective action is
- 17 taken by management."
- Now, I suppose that both of those ideas are
- 19 packaged in the word "compliance." But I think that we
- 20 have found on the audit committee that maybe our most
- 21 important job is to go beneath the surface on issues
- 22 that are brought to our attention or which we identify

- 1 ourselves.
- Now, I'm not sure that I would be as detailed
- 3 in these accounting procedures as we are in our audit
- 4 committee charter. But I think simply listing the word
- 5 "compliance" in a list of other items may understate
- 6 the key role that the audit committee, an audit
- 7 committee, plays in ensuring that management is
- 8 following internal controls and is accurately reporting
- 9 the financial affairs of the Corporation both
- 10 internally and externally.
- I open that for discussion. If you all think
- 12 that putting compliance in No. 6 is enough to alert an
- 13 audit committee or a finance committee which has an
- 14 audit function to what its responsibilities are, I can
- 15 go along with that. But an alternative is to take the
- 16 word "compliance" out of 6 and perhaps make it a
- 17 separate point with a little amplification.
- 18 MS. CHILES: Tom, this is Jonann. I think
- 19 your comments are good ones and I would be in favor of
- 20 doing that, of beefing up that section.
- 21 MR. GREENFIELD: This is Chuck Greenfield. I
- 22 can speak on behalf of the fiscal advisory group when

- 1 we considered that.
- 2 Actually, that section was added on the
- 3 request of LSC's OIG to list those specific provisions.
- 4 And so I would defer to them as to whether they think
- 5 that's appropriate. They did not recommend that
- 6 earlier, but perhaps they are now based on the board's
- 7 concerns.
- 8 MR. SCHANZ: This is the IG. As I talked
- 9 about earlier, anything we can do to strengthen this
- 10 document to make it, as much as we can, a cookbook
- 11 approach to how to govern and how to be accountable for
- 12 federal funds would be, I think, very helpful and very
- 13 advisable.
- I can allow somebody to work with the language
- on that, or I can get back to the management on the
- 16 language on that. But I think the point is very well
- 17 taken.
- 18 CHAIRMAN MADDOX: Are you suggesting that we
- 19 ought to create an item No. 7 that would specify along
- 20 the lines of items 13 and 15 in our own charter?
- MR. MEITES: Yes, I am, although, given the
- 22 brevity of the other bullet points here, I would

- 1 envision a much shorter statement. And I'd be happy to
- 2 let the IG and management see if they can come up with
- 3 something.
- 4 CHAIRMAN MADDOX: Well, I don't think that
- 5 that's a bad idea, either. I guess in light of how we
- 6 proceeded thus far, do you have a suggestion or a -- a
- 7 practical suggestion about what we do with our document
- 8 today?
- 9 MR. SCHANZ: I have something better than a
- 10 suggestion. I have the assistant inspector general for
- 11 audit, Dutch Merryman, ready to talk to us about the
- 12 proposed language.
- 13 CHAIRMAN MADDOX: All right.
- MR. MERRYMAN: This is Dutch Merryman. I just
- 15 want to call out that -- I don't have it in front of
- 16 me, but we need to get the correct definition of what
- 17 "compliance" means in this context because when you
- 18 look at corporate governance, compliance policies are
- 19 not necessarily just the issues dealing with compliance
- 20 with regulations and those types of things.
- I don't have the definition here, but we do
- 22 need to make sure that we are defining the term

- 1 correctly when we start looking at changing the
- 2 wording, what the intent was by the word compliance in
- 3 corporate governance.
- 4 MR. MEITES: Vic, this is Tom. An idea is
- 5 that between now and the board meeting, if they can
- 6 come up with some language which they can circulate
- 7 when we start the board meeting in, I guess -- oh, just
- 8 start right away? We don't have an hour break. I'm
- 9 sorry. I thought we took time off. That suggestion
- 10 won't work.
- 11 CHAIRMAN MADDOX: Yes. I believe we're
- 12 starting up at noon. At least, that was the plan. I'm
- 13 perfectly agreeable to beefing up the language. I'm
- 14 just not sure, as a practical matter, how -- thus far,
- 15 we've made some fairly modest oral modifications that
- 16 we've all agreed to and moved and seconded, et cetera.
- 17 I'm not sure we're in a position to do that
- 18 now on this language. And if not, I gather we're not
- in a position to actually move the document.
- 20 PRESIDENT FORTUNO: Well, if I may -- Vic, if
- 21 I may, this is Vic Fortuno. You could probably go
- 22 ahead and act on the document subject to one possible

- 1 modification. When you present it to the board -- the
- 2 board meeting is scheduled to start in six minutes or
- 3 so -- hopefully we'll have some language for you that
- 4 you can consider at that point with your
- 5 recommendation, that is, that if the recommendation is
- 6 to adopt the manual as it's been discussed this
- 7 morning, then that's how you proceed.
- And if we have language that's satisfactory,
- 9 maybe the committee could note that it's subject to
- 10 that one possible revision, and it could be taken up
- 11 when the board takes up the manual.
- 12 That way you'll have the option, if we come up
- 13 with some language quickly enough for you, when you
- 14 make the recommendation to the board, to note that
- 15 you're recommending adoption of the manual with this
- 16 one caveat. And if we've got language that satisfies
- 17 everyone, you can incorporate that at that time.
- 18 CHAIRMAN MADDOX: I think that's probably the
- 19 best practical approach. Tom, does that satisfy you?
- 20 MR. MEITES: Yes. I think that's a very
- 21 sensible approach.
- 22 CHAIRMAN MADDOX: Well, let's do that, then.

- 1 I think, in the interest of staying on
- 2 schedule, unless there's other comments on the overall
- 3 process we've forward, that brings us to the public
- 4 comment section on our agenda.
- Is there any public comment?
- 6 (No response.)
- 7 CHAIRMAN MADDOX: I don't hear any. Is there
- 8 anybody in the room there who's signaling they'd like
- 9 to make a comment?
- 10 MS. PERLE: No.
- 11 CHAIRMAN MADDOX: If not, then we can, I take
- 12 it, consider and act on other business. Or actually,
- 13 we're going to go back up to No. 3 and act on the
- 14 revision itself, which would be to adopt a motion that
- 15 would approve the manual, the accounting procedures, as
- 16 we have them presented and as we have modified them in
- 17 today's meeting, subject to the possibility of further
- 18 modifying the language in the section we just
- 19 discussed, item No. 6, relating to compliance.
- 20 Is there a motion? Do I hear a motion?
- 21 MOTION
- 22 MR. MEITES: This is Tom Meites. I so move.

- 1 CHAIRMAN MADDOX: Okay. And a second?
- MS. CHILES: Jonann Chiles seconding.
- 3 CHAIRMAN MADDOX: All in favor, then, of
- 4 approving the revisions to the accounting -- actually,
- 5 the new accounting procedures that we have presented,
- 6 the LSC Accounting Guide for LSC Recipients, as orally
- 7 modified by our joint committee at today's meeting,
- 8 with the caveat just discussed, all in favor will say
- 9 aye.
- 10 (A chorus of ayes.)
- 11 CHAIRMAN MADDOX: Any opposed?
- 12 (No response.)
- 13 CHAIRMAN MADDOX: Then the motion is agreed to
- 14 and the revisions are accepted.
- 15 Is there any other business before the joint
- 16 committee?
- 17 (No response.)
- 18 CHAIRMAN MADDOX: Is there a motion to
- 19 adjourn?
- 20 MOTION
- 21 MR. MEITES: So moved.
- 22 CHAIRMAN MADDOX: Second?

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1
            MS. CHILES: Second.
2
             CHAIRMAN MADDOX: All in favor?
3
             (A chorus of ayes.)
             CHAIRMAN MADDOX: I take it, then, our meeting
4
    is adjourned, and I thank everyone for their
5
    participation.
6
7
             (Whereupon, at 11:57 a.m., the meeting was
8
    adjourned.)
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