1	LEGAL SERVICES CORPORATION
	BOARD OF DIRECTORS
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4	FULL BOARD MEETING
5	OPEN SESSION
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7	
	Saturday, October 28, 2006
8	
	11:07 a.m.
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11	Charleston Marriott Town Center
	200 Lee Street East
12	Charleston, WV 25301
13	
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15	
	BOARD MEMBERS PRESENT:
16	
	Frank B. Strickland, Chairman
17	Lillian R. BeVier, Vice Chairman
	Helaine M. Barnett, ex officio
18	Jonann Chiles
	Thomas A. Fuentes
19	Herbert S. Garten
	David Hall
20	Michael D. McKay
	Thomas R. Meites
21	Bernice Phillips
	Sarah Singleton
22	

1	STAFF AND PUBLIC PRESENT:
2	Patricia Batie, LSC, Manager of Board Operations
	Terry Brooks, ABA/SCLAID
3	Mattie Cohan, LSC
	Karen M. Dozier, LSC, Executive Asst. to the President
4	Victor M. Fortuno, LSC, VP for Legal Affairs,
	General Counsel & Corporate Secretary
5	Joel Gallay, LSC, Special Assistant to the IG
	Charles Jeffress, LSC, Chief Administrative Officer
6	David Maddox, LSC Assistant Inspector General
	for Resource Management
7	Jim Martin, Legal Aid of West Virginia
	Ronald Merryman, LSC
8	Linda Perle, CLASP
	Tom Polgar, LSC, Director, Office of
9	Government Relations & Public Affairs
	David L. Richardson, LSC, Treasurer & Comptroller
10	Karen Sarjeant, LSC, VP for Programs and Compliance
	Don Saunders, NLADA
11	Laurie Tarantowicz, LSC, Assistant Inspector General
	and Legal Counsel
12	Kirt West, LSC, Inspector General (IG)
	Adrienne Worthy, Legal Aid of West Virginia
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- 2 CHAIRMAN STRICKLAND: Let me call to order
- 3 this meeting of the board of directors of the Legal
- 4 Services Corporation for October 28, 2006.
- 5 And first, may I inquire, is Tom Fuentes on
- 6 the line?
- 7 MR. FUENTES: Yes, sir. I can hear you
- 8 clearly.
- 9 CHAIRMAN STRICKLAND: All right, good. I am
- 10 using one of the good microphones.
- 11 MR. FUENTES: Thank you.
- 12 MOTION
- 13 CHAIRMAN STRICKLAND: The first order of
- 14 business is to approve the agenda.
- 15 And I would like to propose an amendment to
- 16 the agenda, to the effect that item 22 would be
- 17 considered in open session.
- MS. BEVIER: So moved.
- 19 CHAIRMAN STRICKLAND: All right, is there a
- 20 second to that?
- MS. PHILLIPS: Second.
- 22 CHAIRMAN STRICKLAND: Moved and seconded the

- 1 agenda, as amended, be approved. All those in favor,
- 2 please say aye.
- 3 (Chorus of ayes.)
- 4 CHAIRMAN STRICKLAND: Those opposed, nay. The
- 5 ayes have it, and the agenda is amended -- adopted as
- 6 amended.
- 7 Next is approval of the minutes of the board's
- 8 meeting -- three board meetings. In fact, items two
- 9 through seven involve minutes. Is there any objection
- 10 to considering those minutes as a group?
- 11 MS. SINGLETON: I have a question on the
- 12 September 22nd one.
- 13 CHAIRMAN STRICKLAND: All right.
- 14 MS. SINGLETON: Maybe we could do all of the
- rest as a group, and --
- 16 CHAIRMAN STRICKLAND: All right.
- MS. SINGLETON: -- do that one second?
- 18 CHAIRMAN STRICKLAND: All right, then I would
- 19 entertain a motion to approve the minutes as listed in
- items two through six. And let me ask the reporter, do
- 21 we need to read into the record precisely the minutes
- we're approving? Does that help you?

- 1 THE REPORTER: It's up to your discretion, Mr.
- 2 Chairman.
- 3 MOTION
- 4 CHAIRMAN STRICKLAND: Just to clarify the
- 5 record, then, I would entertain a motion to approve the
- 6 minutes of the board's meeting of: July 29, 2006;
- 7 September 18, 2006; a telephonic meeting of September
- 8 22, 2006 --
- 9 MS. SINGLETON: That's the one that --
- 10 CHAIRMAN STRICKLAND: That's the one?
- MS. SINGLETON: Yes.
- 12 CHAIRMAN STRICKLAND: All right. The
- executive session of July 29, 2006; executive session
- of September 18, 2006; and does your comment also apply
- 15 to the executive session of the --
- MS. SINGLETON: It is actually -- it's the
- open session meeting only.
- 18 CHAIRMAN STRICKLAND: Okay. And also, then,
- 19 the executive session of the board's meeting of
- 20 September 22, 2006.
- 21 I would entertain a motion to approve those
- 22 minutes.

- 1 MS. BEVIER: So moved.
- 2 CHAIRMAN STRICKLAND: Is there a second?
- 3 MR. GARTEN: Second.
- 4 CHAIRMAN STRICKLAND: Any discussion?
- 5 (No response.)
- 6 CHAIRMAN STRICKLAND: All those in favor,
- 7 please say aye.
- 8 (Chorus of ayes.)
- 9 CHAIRMAN STRICKLAND: Opposed, nay?
- 10 (No response.)
- 11 CHAIRMAN STRICKLAND: The ayes have it. Those
- 12 minutes are approved.
- Now, Sarah, go ahead with your question on the
- 14 particular minutes.
- 15 MS. SINGLETON: Could you look at page 234,
- and it says in the first full paragraph on that page,
- 17 "Chairman Strickland then briefed the board on the
- 18 upcoming congressional oversight hearing, after which
- 19 the following motion was offered."
- To me, that sounds like there is going to be
- 21 some substantive motion about the oversight hearing.
- 22 But the next thing is that we move to adjourn. Is that

- 1 actually what happened, or is there something missing
- 2 there?
- 3 CHAIRMAN STRICKLAND: Something must be
- 4 missing, and I can't recall what it was. We may have
- 5 to ask the reporter, so I'm not sure we can take this
- 6 up appropriately today. But perhaps --
- 7 MS. SINGLETON: Would it be appropriate to
- 8 move to table these minutes?
- 9 CHAIRMAN STRICKLAND: Maybe Mr. Polgar can
- 10 help us. Go ahead.
- 11 MR. POLGAR: I think it's the sentence that's
- 12 in the minutes that is in error. In fact, the briefing
- on the upcoming congressional oversight hearing took
- 14 place on September 18th, and motions were offered to
- that effect on the September 18th meeting. I don't
- 16 recall us discussing the upcoming oversight hearing at
- the meeting of the 22nd.
- 18 M O T I O N
- 19 MS. SINGLETON: Mr. Chairman, then I have
- questions about the minutes of September 22nd. I move
- 21 that they be tabled until our next meeting, so that the
- 22 staff can go back and check the transcript of that

- 1 telephonic meeting, or that meeting, to make sure that
- 2 the minutes accurately reflect what went on.
- 3 CHAIRMAN STRICKLAND: All right. There is a
- 4 motion to table approval of the minutes of September
- 5 22, 2006 open session. Is there a second to that
- 6 motion?
- 7 MS. PHILLIPS: Second.
- 8 CHAIRMAN STRICKLAND: Any discussion?
- 9 (No response.)
- 10 CHAIRMAN STRICKLAND: All those in favor,
- 11 please say aye.
- (Chorus of ayes.)
- 13 CHAIRMAN STRICKLAND: Opposed, nay?
- 14 (No response.)
- 15 CHAIRMAN STRICKLAND: The ayes have it, and
- 16 that -- those minutes are tabled for future discussion.
- 17 The next item is the chairman's report. And I
- think the first order of business under the chairman's
- 19 report, I would like to recognize Adrienne Worthy,
- 20 executive director of Legal Aid of West Virginia, and
- 21 Jim Martin, the legal director of that same
- 22 organization, and express to them the appreciation of

- our board and our entire staff for just an outstanding
- 2 experience here, in your city.
- 3 I think the attendance at the reception last
- 4 night set a new high, in terms of dignitaries who took
- 5 the time to join us. It is not unusual for us to have
- 6 a justice of the supreme court of the state, and
- 7 sometimes the chief justice, but it is highly unusual
- 8 -- and, as far as this board is concerned, a case of
- 9 first impression -- for us to have one of the United
- 10 States senators present, and a member of congress from
- 11 the local area.
- So, it was just an outstanding experience last
- 13 night, but the entire visit has been a great experience
- 14 for our board. And I would ask either or both of you
- if you have any comments you would like to offer this
- 16 morning.
- 17 (No response.)
- 18 CHAIRMAN STRICKLAND: Well, again, I would ask
- 19 everybody in the room, please, to join us in a round of
- applause.
- 21 (Applause.)
- 22 CHAIRMAN STRICKLAND: Now, the next item that

- I am going to handle, because I know she won't, I want
- 2 to note for the record the appointment of our vice
- 3 chairman, Lillian BeVier, as the newest -- one of the
- 4 newest -- David and Mary Harrison Distinguished
- 5 Professors of Law at the University of Virginia Law
- 6 School, becoming one of only five members of that
- 7 faculty who have that distinction. And I want to read
- 8 a quote in some other information from the press
- 9 release on this from the law school.
- 10 And quoting the dean of the law school, "The
- 11 professorships signal to the world our commitment not
- 12 only to remain in the very first rank of American legal
- education, but also to challenge the nation's leading
- 14 private universities for the nation's leading law
- professors." That's a quote from Dean John C.
- 16 Jeffries, Jr.
- 17 And elsewhere in the press release, "The
- 18 Harrison Chairs are reserved for senior teachers and
- 19 scholars of national distinction, again quoting the
- dean, "All stand at the pinnacle of their fields, with
- 21 long records of accomplishment and distinction, and
- 22 many years of service at the School of Law."

- I would again ask for a round of applause to
- 2 recognize Lillian BeVier.
- 3 (Applause.)
- 4 MS. BEVIER: Thank you very much.
- 5 CHAIRMAN STRICKLAND: Now, moving on to some
- 6 other items in the chairman's report, on September 18,
- 7 Tom Polgar and I met with members of the staff of
- 8 several committees. As I recall it, the committees
- 9 included: the Senate Finance Committee; the Senate
- 10 Committee on Governmental Affairs -- Homeland Security
- 11 and Governmental Affairs; and Mr. Cannon's staff was
- 12 also in attendance, a total of nine staff members, at
- which we were discussing the relationship between our
- 14 agency and the inspector general.
- Then, on September 19, Tom Polgar, Helaine,
- 16 and I met with Art Cameron in Senator Richard Shelby's
- office. And again on the 19th we met with Senator
- 18 Johnny Isaacson, of Georgia. And later that day, we
- 19 met with -- it was a busy day. We met with Anne Marie
- 20 Goldsmith, the key staff member for Representative
- 21 Frank Wolf, of Virginia, and finally with Senator Tom
- 22 Harkin, of Iowa.

- 1 All those were good visits, and I think we do
- 2 enjoy a good relationship with all of those Members of
- 3 Congress.
- 4 And then, all of you are aware that on
- 5 September 26th I testified before the -- Mr. Cannon's
- 6 subcommittee concerning H.R. 6101, which has to do with
- 7 the vote of this board required to remove the inspector
- 8 general. So there is a link somewhere that -- but if
- 9 you really don't have anything else to do and would
- 10 like to see that testimony, there may still be a link
- on the House website that would allow you to enjoy that
- 12 experience.
- 13 (Laughter.)
- 14 CHAIRMAN STRICKLAND: On October 19th I
- 15 attended a meeting of the board of directors of the
- 16 Friends of Legal Services Corporation, which is a D.C.
- 17 non-profit corporation that was formed to acquire and
- 18 own the LSC headquarters building. That was a very
- 19 productive meeting, and we were talking generally about
- some steps that we might be able to take to assure
- 21 LSC's ultimate ownership of the headquarters building.
- We got a favorable -- in our view, at

- least -- a favorable opinion from the Government
- 2 Accountability Office on the legality of establishing
- 3 Friends as a separate corporation in the first place,
- 4 and entering into a lease on the building.
- 5 We are exploring other aspects of that, and
- 6 are moving toward what we hope will be a much stronger
- 7 arrangement under which LSC's ultimate ownership of the
- 8 building will be -- the headquarters building -- will
- 9 be assured. So there will be more to report on that at
- 10 a later date.
- 11 Yes, I'm sorry, I omitted the fact that on the
- occasion of the testimony before the House
- 13 subcommittee, two other board members traveled to be
- 14 present for that occasion, Mike McKay and Lillian
- BeVier, and they provided valuable insight and, under
- 16 the rules established on that occasion, they whispered
- in my ear to help me with the testimony.
- So, I believe that concludes the chairman's
- 19 report, unless anyone has any questions. And then we
- 20 would then move to reports of other board members who
- 21 are free to raise their hand and let us know if you
- have anything you would like to report under the

- 1 category of members' reports. Does anyone have a
- 2 report?
- 3 MR. FUENTES: Mr. Chairman?
- 4 CHAIRMAN STRICKLAND: Yes, sir.
- 5 MR. FUENTES: I would like to share with the
- 6 board and those present that it was my privilege, out
- 7 here in California, on October 24th of last week to
- 8 participate in the ribbon-cutting ceremonies for the
- 9 new 20,000 square foot Legal Aid Society of Orange
- 10 County headquarters in the City of Santa Anna.
- 11 A distinguished gathering of community
- 12 leaders, including judges from both the State of
- 13 California and the federal bench were present.
- 14 Refreshments and Mariachi music, and speeches, and
- 15 celebration of what has to be, from my experience with
- 16 the board, among the most handsome and welcoming of
- facilities to serve the poor of our community.
- The turnout from community in general, as well
- 19 as the legal community, was very impressive. And I
- 20 extended greetings on behalf of your good selves and
- 21 the board to those of the Legal Aid Society of Orange
- 22 County.

- 1 CHAIRMAN STRICKLAND: Well, Tom, thank you
- very much for attending that occasion for the board,
- 3 and for expressing our good wishes.
- 4 Any other member reports? Sarah?
- 5 MS. SINGLETON: Last weekend, Mr. Chairman, I
- 6 attended the 40th anniversary celebratory dinner for
- 7 Indiana Legal Services Corporation, and was asked to
- 8 make a few remarks, which I extended on behalf of the
- 9 board and Helaine, our congratulations on their 40
- 10 years of service to low-income Hoosiers.
- 11 They also had other speakers. Morris Dees was
- 12 the keynote speaker, but the one -- I just wanted to
- share one comment from the -- one of the people who was
- 14 a client board member, who made a speech. She, too,
- was a survivor of domestic violence who was helped by
- 16 the legal aid program there, and to the extent that she
- 17 now has a college degree and is working as a social
- 18 worker. So it was a -- really a success story. But
- 19 she was telling about how abusive her husband was, and
- 20 she couldn't even talk to him on the telephone about
- 21 what they needed to do and everything.
- 22 And finally, he was being very abusive to her

- over the phone, and she said, "Well, you can just talk
- 2 to my lawyer." And that was such an empowering
- 3 ability, to be able to say that, that it really helped
- 4 her. And I liked that line, "You can talk to my
- 5 lawyer." That's what Legal Aid did for her.
- 6 CHAIRMAN STRICKLAND: Thank you very much,
- 7 Sarah. Any other member reports? Herb?
- 8 MR. GARTEN: Like many other cities, Baltimore
- 9 has been faced with losing home offices of major
- 10 corporations. And sometimes it works out to the best,
- 11 when it comes to Legal Services, as it did in this
- 12 case.
- 13 Mercantile Safe Deposit and Trust Company, an
- 14 old line company that many southerners utilized for
- 15 trust services before and during the Civil War and
- after, was acquired by a Pittsburgh bank, PNB.
- 17 However, Mercantile is very stingy on the interest
- 18 rates they paid on IOLTA accounts, and it was the
- 19 second largest holder of IOLTA accounts in Maryland.
- 20 And Maryland Legal Services was able to report
- 21 a couple of weeks ago that this acquisition has
- 22 resulted in -- they are expecting to receive \$1 million

- 1 a year more in interest on the accounts that we had at
- 2 Mercantile than before. And we understand that
- 3 Pittsburgh Bank has been at the head of banks in paying
- 4 interest on these accounts wherever it has come about.
- 5 So, sometimes good things come to Legal Services from
- 6 unexpected sources.
- 7 During the course of -- since the last
- 8 meeting, I had an occasion to receive from NLADA an
- 9 announcement which offers NLADA members a way to learn
- 10 about the full range of public service offerings,
- 11 programs, policies, and curriculum at the law schools
- 12 in the area in which they recruit. And I think if we
- are going to hear from a representative from NLADA, I
- 14 think it would be worthwhile, based upon what I
- 15 received from them, for the board to be made aware of
- this publication, which seems to be in line with many
- of our goals.
- I had some active, unusual need for some
- 19 information, and I went on the Internet and I went to
- the ABA web page under Legal Aid, and then defendants,
- 21 SCLAID committee, which I was pleased to have been at
- the last meeting that was in conjunction with the

- 1 annual convention in Hawaii. And they have a web page
- dealing with civil legal services, and specifically
- 3 Legal Services Corporation, that is very worthwhile.
- 4 And at the same time -- and I might have done
- 5 this before -- but I went into our web page about LSC,
- 6 and found it very worthwhile and very informative, and
- 7 very up to date, and I want to compliment staff on what
- 8 I found. I have taken the liberty of making copies of
- 9 the web pages about the ABA/SCLAID committees and LSC,
- and if anybody is interested, there is enough copies
- 11 here for everybody. You might find it worthwhile
- 12 reading.
- 13 And finally, the -- I found very helpful, and
- 14 I don't have it here, some information that was sent to
- us by the chairman on the Congressional Research
- 16 Service report on LSC, which I thought was a very well
- done summary of everything that we are doing. And I
- 18 would urge -- that came on August 6th, and it
- 19 was -- and it came from you, Frank, and I thank you for
- sending it to me. And I would encourage the rest of
- 21 the board, if they haven't seen it or read it, you will
- 22 find it very worthwhile reading. That completes my

- 1 report.
- 2 CHAIRMAN STRICKLAND: Thank you, sir. Any
- 3 other board members have reports?
- 4 (No response.)
- 5 CHAIRMAN STRICKLAND: The next item, then, is
- 6 the president's report, and we will call on Helaine
- 7 Barnett.
- 8 MS. BARNETT: Thank you, Mr. Chairman. I am
- 9 pleased to have the opportunity to share with the board
- 10 a number of recent developments at LSC.
- 11 MR. FUENTES: Excuse me, Mr. Chairman. Is it
- 12 possible for the president to use your microphone?
- 13 CHAIRMAN STRICKLAND: She is now moving a
- 14 little closer. Let's see if it works.
- MR. FUENTES: Thank you.
- 16 MS. BARNETT: To provide an update on the
- 17 status of several initiatives, and my own activities
- since the last board meeting on July 29th. Can you
- 19 hear me, Mr. Fuentes?
- 20 CHAIRMAN STRICKLAND: Tom, are you hearing
- 21 Helaine?
- 22 MR. FUENTES: No, I am afraid that that

- 1 microphone is not working. Yours is, Frank.
- 2 CHAIRMAN STRICKLAND: All right, we will let
- 3 her use this one. Here we go.
- 4 MS. BARNETT: Is this better, Mr. Fuentes?
- 5 MR. FUENTES: Oh, that's so much better.
- 6 Thank you.
- 7 MS. BARNETT: As you know, this summer, by a
- 8 vote of 237 to 185, the House of Representatives
- 9 approved an appropriation of \$338.8 million, about \$12
- 10 million more than we are getting this year. The Senate
- 11 Appropriations Committee approved \$358.5 million, about
- \$32 million more than we are granting this year.
- Congress now is in recess, and will not return
- 14 until November 13th. Since the current continuing
- resolution which funds LSC at the Fiscal Year 2006
- 16 level expires November 17th, Congress will need to pass
- 17 a second continuing resolution which will then carry
- 18 through to some point in December.
- 19 Hopefully, when Congress reconvenes, the full
- 20 Senate will pass the \$32 million increase, and a
- 21 conference committee will meet and determine the final
- amount.

- 1 Assuming the process is concluded, and
- 2 Congress does not postpone final action on domestic
- 3 appropriations until next year, for the first time in
- 4 four years we have good reason to hope LSC's budget
- 5 will be increased.
- 6 Meanwhile, the board voted at a September
- 7 meeting to request \$429.6 million in Fiscal Year 2008,
- 8 which includes a 20 percent increase in the basic field
- grant approved by the Senate Appropriations Committee
- 10 for 2007. The board's action is based on our Justice
- 11 Gap report that demonstrated that it would require a
- doubling of basic field to meet those currently seeking
- assistance from LSC field offices. Recognizing
- 14 political reality, the board has decided to seek a 20
- percent increase over 5 years.
- 16 Continuing our practice of having all staff
- 17 meetings after every regularly scheduled board meeting,
- 18 on August 1st we held a meeting with staff to provide
- 19 an update on the board's actions at its July meeting,
- and on recent developments, as well as a report on my
- 21 activities, in order that the staff be kept as fully
- informed as possible.

- 1 As with past meetings, I have asked several
- 2 individual members of the staff to report on the status
- of our quality initiatives. Giving you an update on
- 4 some of those initiatives, I will start with
- 5 performance criteria.
- In previous reports, I have shared with you
- 7 the development and issuance of the revised LSC
- 8 performance criteria in April 2006, which is the
- 9 centerpiece of LSC's quality initiative. The
- 10 performance criteria are intended to guide programs
- 11 toward achieving best practices in performing critical
- 12 needs assessments, engaging and serving the low-income
- population, legal representation and quality legal
- 14 work, and governance, leadership, and administration.
- 15 LSC will use the criteria in its evaluation of
- 16 applicants in the competitive grant process, and in its
- on-site evaluations of the quality of services provided
- 18 by grantees.
- 19 In August 2006, the American Bar Association
- House of Delegates approved the revised ABA standards
- 21 for the provision of civil legal aid. You will recall
- that Sarah Singleton shared a presentation with the

- 1 provisions committee on the standards at our April
- 2 meeting. The standards and criteria share many common
- 3 values and perspectives, and together provide a road
- 4 map for the delivery of high-quality, competent, and
- 5 effective civil legal services to low-income
- 6 communities.
- 7 The standards contain more detail than the
- 8 performance criteria, and apply to non-LSC-funded
- 9 programs, as well as to LSC grantees. LSC staff is in
- 10 the process of incorporating, where appropriate,
- 11 references to the standards and the criteria. The
- 12 criteria will be re-issued when the cross-referencing
- is completed, and provided to all programs, and in
- 14 fact, to all staff -- case handlers in all LSC
- 15 programs.
- 16 We are currently working with representatives
- of the standards revision committee in this
- 18 cross-referencing process.
- 19 LSC staff continues to meet with programs
- 20 around the country to discuss the performance criteria,
- 21 and ways in which LSC programs and other funders can
- 22 use them. Staff has been asked to do presentations to

- 1 statewide meetings, and sometimes to individual
- 2 programs. Most recently, presentations were done in
- 3 Montana and in Kentucky. We are finding that the
- 4 programs are using the performance criteria in
- 5 different ways with their staffs, and are being very
- 6 creative in their efforts to engage staff in using the
- 7 performance criteria as a quality tool.
- 8 Also, we recently did training on the
- 9 performance criteria with the protegees in our pilot
- 10 leadership mentoring project. Speaking about that
- 11 pilot project, we are finalizing our plans for the
- third and final group training event, to be held in
- 13 Charlotte, North Carolina, in conjunction with the
- 14 NLADA annual conference in November.
- 15 LSC is working with our partners in this
- program, MIE and NLADA, to develop the training
- 17 curriculum. Since the last training session in March
- 18 2006, the mentors and protegees worked in pre-assigned
- 19 groups to develop viable PAI plans based on specific
- 20 hypothetical information provided by LSC. This
- 21 exercise allowed participants to work in a group
- 22 setting, and within their mentoring pairs, to examine

- decision-making and leadership scenarios that many
- 2 legal services programs face. The groups have
- 3 submitted their plans, and will present them during the
- 4 Charlotte training.
- 5 The pilot program design calls for mentors and
- 6 protegees to be evaluated throughout the program.
- 7 Different aspects of the individual group and combined
- 8 mentoring models are being analyzed to examine the
- 9 effectiveness of the combined leadership mentoring
- 10 model. Preliminary evaluation findings will be
- available for presentation at the January 2007 board
- 12 meeting.
- 13 At the completion of the project, it is our
- 14 intention, based on our experience and the results of
- our ongoing evaluation, to highlight the successful
- 16 aspects of a model for a leadership and mentoring
- 17 program for use by LSC grantees.
- I am happy to report that the loan repayment
- 19 assistance pilot program ended its first year with a
- 20 pool of 70 enrolled attorney participants from the
- 21 identified participant programs. Of the 70, 31 were
- 22 new recruits, 23 were in their first year, 8 were in

- their second year, and 8 were in their third year.
- 2 Because, as you heard earlier at the finance
- 3 committee meeting, because not all the attorneys are
- 4 eligible for the maximum \$5,000 annual payment amount,
- 5 we are able to invite additional participants to be
- 6 primarily identified before the end of this year. This
- 7 will extend the pilot for an additional year. The
- 8 program is also currently preparing for its annual
- 9 renewal process.
- 10 LSC has awarded its technology initiative
- grants for 2006, as you also heard at the finance
- 12 committee meeting. This year, LSC awarded a total of
- 13 \$1,242,893 in 31 grants to 24 LSC-funded programs. In
- 14 a new funding partnership with the State Justice
- 15 Institute, an organization which works to improve the
- quality of justice in state courts nationwide, the
- 17 State Justice Institute provided \$318,867 in matching
- 18 funds for projects designed to improve access to
- 19 justice for low-income and pro se litigants.
- I thought I would share with you a couple of
- 21 the innovative grants we made. This year's technology
- 22 projects that will develop and improve statewide legal

- 1 assistance websites -- for example, Legal Aid and
- 2 Defender Association, an LSC grantee in Michigan, was
- 3 awarded \$50,000 to develop content for the Michigan
- 4 statewide website in Arabic.
- North Penn Legal Services was awarded \$35,000
- 6 to develop a court channel on the Pennsylvania
- 7 statewide website modeled on the highly successful Law
- 8 Help New York court channel. This project will create
- 9 easy-to-use information targeted to pro se litigants,
- 10 and provide them with information to better understand
- 11 courts and court resources.
- 12 Our grants also help pro se litigants
- 13 represent themselves in court. For example, Alaska
- Legal Services Corporation was awarded \$40,000 to
- 15 create a CD/DVD-based interactive quide entitled, "The
- 16 Pro Se Divorce Companion: How to Represent Yourself in
- 17 a Contested Divorce When You Cannot Afford an
- 18 Attorney." It incorporates easy-to-understand legal
- information, comprehensive instructions and forms
- 20 targeted to pro se individuals.
- 21 Indiana Legal Services was awarded \$70,000 to
- 22 create for the legal services community a comprehensive

- 1 Spanish language portal for the development of document
- 2 assembly products in Spanish that produce court-filable
- 3 documents in English.
- 4 Finally, the TIG grants also enhance LSC
- 5 programs, intake systems and client services to rural
- 6 areas. For example, Legal Services of Alabama was
- 7 awarded \$45,000 to pilot a video conference project
- 8 modeled after the very successful Montana system that
- 9 we actually saw in action during a program visit.
- 10 The project will include court-based client
- 11 representation via video conferencing with a partner in
- 12 court, and judge, and a mobile video unit to provide
- 13 client service to rural Alabama.
- 14 LSC's annual TIG conference is scheduled for
- January 17 through 19, 2007, in Austin, Texas. And the
- 16 findings of a comprehensive evaluation of the TIG
- 17 program's grant making will be available for
- 18 presentation to the board at the January 2007 board
- 19 meeting.
- In addition to their ongoing on-site
- 21 compliance reviews, our office of compliance and
- 22 enforcement continues to work with members of the

- office of program and performance's technology
- 2 initiative grant to develop Internet training options
- for OCE's compliance training program. A member of
- 4 OCE's training staff participate in a training of
- 5 trainers for effective webex training, which is an
- online conferencing tool, to present a training online.
- 7 OCE staff is in the process of scheduling the
- 8 first pilot training session for Pro Bono Legal
- 9 Services of the Charleston Bar Association, which will
- 10 be held within the next few weeks. OCE anticipates
- 11 that webex training will then be used for several other
- 12 programs, in anticipation that presenting training
- online will become a recurring training method.
- 14 LSC has been filling important positions to
- 15 allow us to carry out the various activities that
- 16 support our mission. OCE recently hired two new
- 17 program counsels. Each new staff member has already
- participated in at least two on-site program reviews.
- 19 In addition, OCE recently held a half-day training
- 20 session to identify attorneys interested in serving as
- 21 consultants on future on-site program compliance
- 22 visits.

- 1 OCE will be doing several on-site program
- 2 visits to some of our largest programs in 2007. And
- 3 the additional staff and consultant pool will help OCE
- 4 to fully staff these compliance reviews.
- 5 OPP has also recently hired another program
- 6 counsel, who brings substantial legal services
- 7 management and private attorney involvement experience
- 8 to LSC, and a full-time staff person for the library
- 9 resource initiative, our online resource bank for best
- 10 practices for programs.
- We are moving toward the end of our
- 12 competitive grants process. LSC received a total of 48
- applications for calendar year 2007 competitive grants.
- 14 Of these, there are five service areas for which there
- are competing applicants.
- 16 The basic field migrant service area in South
- 17 Carolina. The applicants competing are the South
- 18 Carolina Center for Equal Justice, the current grantee,
- 19 and Georgia Legal Services, an LSC grantee.
- 20 The basic field general service area in North
- 21 Eastern Florida. The applicants competing are Three
- 22 Rivers Legal Services, the current grantee, and

- 1 Jacksonville Legal Clinic, a new applicant.
- 2 The three service areas in Wyoming, for which
- 3 there are two competing applicants. The competing
- 4 applicants for these service areas are Wyoming Legal
- 5 Services, the current grantee, and Legal Aid of
- 6 Wyoming, a new applicant.
- 7 Although LSC initially also received competing
- 8 grant applications for the statewide basic field
- 9 general service area in South Carolina, only the
- 10 current grantee remains an applicant.
- 11 As required by LSC's competitive grant
- 12 selection process, LSC is conducting capability
- assessments of each of the competing applicants to help
- 14 determine the applicant that is most capable of
- 15 providing effective and efficient high-quality legal
- 16 services. Capability assessments for each of the
- 17 multiple applicant service areas will be completed this
- month.
- 19 Also as required by the regulation, review
- 20 panels are being convened, both this month and in
- 21 November, to also assess the capabilities of applicants
- in multiple applicant service areas.

- 1 All of the review panel funding
- 2 recommendations will be completed by mid-November.
- 3 Funding recommendations for all service areas in
- 4 competition, both the single and multiple applicants,
- 5 will be presented to me in late November, and it is
- 6 anticipated that all the funding decisions will be
- 7 reached in December.
- 8 As discussed during the July meeting, LSC has
- 9 established a staff committee to examine the grant
- 10 assurances that are used as part of the competitive
- 11 grants process. The committee's work will include a
- 12 review of the procedures and criteria used by federal
- and non-federal grant making agencies in drafting grant
- 14 assurances, research into the guidelines suggested by
- grants management best practices, and LSC's own history
- of developing grant assurances.
- 17 The goal of the committee is to distribute a
- 18 preliminary draft of the proposed 2,000 grant
- 19 assurances for discussion and comment at the April 2007
- 20 board meeting, and to present the final 2008 grant
- 21 assurances at the July 2007 board meeting.
- The committee is comprised of staff from the

- 1 LSC offices of compliance and enforcement, program
- 2 performance, information management, and legal affairs.
- 3 And the committee will expand to include
- 4 representatives from the LSC office of the inspector
- 5 general, as well as representatives from other
- 6 interested parties.
- 7 LSC's case service reporting system allows
- 8 programs and LSC to gather quantifiable information on
- 9 cases handled by LSC programs. The case service report
- 10 handbook is a guidance to LSC programs on how to define
- 11 that which can be counted as a case. The CSR handbook
- was last updated in 2001, and we are now in the process
- of revising it.
- 14 We have invited a group of grantee program
- 15 representatives to serve on the CSR revision advisory
- 16 committee. They will work with LSC staff to update the
- handbook, to enable programs to capture and count more
- 18 accurately the work that programs do. Our first
- 19 meeting of the full advisory committee will occur in
- 20 Charlotte, prior to the NLADA annual conference.
- 21 LSC continues to work with our programs in the
- 22 Gulf region, as well as our partners at the ABA, NLADA,

- and Pro Bono Net, in order to help address the legal
- 2 needs of low-income Americans still affected by that
- disaster. We continue to host the biweekly Katrina
- 4 national calls that began in September 2005, and are
- 5 now used to focus on the longer-term substantive issues
- 6 affecting clients.
- 7 LSC and our partners at the ABA, NLADA, and
- 8 Pro Bono Net, continue to update the Katrina Legal Aid
- 9 website on a daily basis. During the period of August
- 10 1 through September 30th, there have been approximately
- 11 24,000 library downloads, over 18,000 page views, and
- 12 approximately 21,000 visits to the site. LSC is
- working on making this a permanent website, dedicated
- 14 more generally to providing information and resources
- on disaster response in the legal community.
- 16 Our programs continue to handle new
- 17 hurricane-related cases, and as we have said in the
- 18 past, it is anticipated that these cases will continue
- 19 for years.
- 20 Working on implementing our Deep South Quality
- 21 Initiative, which involves the states of Alabama,
- 22 Arkansas, Louisiana, and Mississippi is continuing.

- 1 This is an outgrowth of the Deep South Quality
- 2 Conversation held on May 31st in New Orleans, with
- 3 representatives from those 4 states.
- 4 The Deep South focus team established at the
- 5 request of the LSC grantees and their partners
- 6 following the Quality Conversation, is working with
- 7 executive directors and the LSC grantees in these
- 8 states to serve as a forum for continuing our focus on
- 9 quality issues, and to facilitate the provision of
- 10 technical assistance where we are able to do so.
- 11 At a conference call on October 16th, we heard
- 12 from their programs and their partners about issues
- 13 they are confronting, and would like to have us address
- in future quarterly conference calls and meetings.
- 15 As I reported to you at each meeting this
- 16 year, Wyoming Legal Services was placed on
- month-to-month funding, beginning in January 2006,
- 18 until they achieve full compliance with a corrective
- 19 action plan to ensure they are in substantive
- 20 compliance with our regulations. This corrective
- 21 action plan was necessary to address areas of
- 22 non-compliance with LSC rules and regulations.

- 1 To accomplish full compliance, the program was
- on a specific time line, with explicit reporting
- 3 requirements each month which our staff closely
- 4 monitored.
- 5 Additionally, as previously explained, we
- 6 placed the Wyoming service area on a competition
- 7 schedule different from the other service areas for
- 8 2007. OPP and OCE have conducted an on-site capability
- 9 assessment during the week of October 9th through 13th,
- and Wyoming Legal Services and the other applicant that
- submitted an application for funding by the due date.
- 12 During that visit, we learned that the
- 13 executive director and the chairman of the board of
- 14 Wyoming Legal Services, the current grantee, have
- 15 resigned.
- As you are aware, one of our programs,
- 17 California Rural Legal Assistance, is the subject of a
- 18 congressional complaint that is being investigated by
- 19 the LSC office of inspector general. From this
- 20 complaint, two broad issues have surfaced. The first
- 21 issue is access to client names and other identifying
- information. The second issue is the alleged

- 1 violations of LSC restrictions.
- 2 Since March 2006, LSC management has been
- 3 working with the OIG on resolving the first issue of
- 4 access to client names, and other identifying
- 5 information with this grantee. LSC had CRLA develop a
- 6 preliminary privilege review process to use in
- 7 reviewing the 35,000 client files that the OIG says are
- 8 the subject of this investigation. CRLA has indicated
- 9 there are 39,000 client files.
- 10 However, on October 13th I received a
- 11 memorandum from the IG indicating that he would be
- 12 issuing a subpoena to compel production of the client
- names and other information. LSC management has
- 14 communicated to the OIG that, pending the resolution of
- the access issue through the subpoena process, LSC will
- 16 hold any further action on access in abeyance, and the
- 17 IG has informed me that that is an appropriate
- 18 response.
- 19 LSC management did not become aware of the
- details of the second issue until September 14, 2006,
- 21 when the OIG issued a report to the subcommittee on
- 22 commercial administrative law of the House Committee on

- the Judiciary, regarding activities of California Rural
- 2 Legal Assistance.
- 3 The OIG referred the report to LSC for
- 4 appropriate action. In the report, the OIG stated that
- 5 it found substantial evidence that CRLA had violated
- 6 federal law by soliciting clients, working on
- 7 fee-generating cases, requesting attorneys fees, and
- 8 associating CRLA with political activities. The OIG
- 9 also stated that it could not proceed with its
- 10 investigation without having access to the client
- 11 names.
- 12 Following established procedures for handling
- 13 referrals from the OIG, LSC's office of compliance and
- 14 enforcement promptly requested access to the
- documentation upon which the OIG based its findings.
- 16 That documentation was received, in substantial part,
- on October 5.
- 18 OCE did its review and has subsequently issued
- 19 a letter on October 19th to CRLA, requesting a response
- on or before October 26th. CRLA requested an extension
- 21 to November 6th, because their counsel is out of the
- 22 country. LSC extended the deadline to November 6th,

- with the understanding that there would be no further
- 2 extensions.
- Once LSC receives a response from CRLA, LSC
- 4 will apply its interpretation of the relevant law to
- 5 the facts, and at that time will determine the most
- 6 appropriate next steps to take.
- 7 These are serious charges, and LSC takes very
- 8 seriously its mission and responsibilities to ensure
- 9 that all LSC grantees are delivering high-quality legal
- 10 services in full compliance with the congressional
- 11 restrictions and all rules and regulations, and has
- vigorously enforced compliance with its grantees, and
- we will continue to do so.
- 14 Additionally, the OIG report states that there
- 15 are other CRLA practice that may or may not violate
- specific provisions of federal law, but their
- 17 investigation into these matters is not complete. At
- 18 the conclusion of the OIG investigation to these other
- matters, it is LSC's expectation that if there are
- 20 additional findings with substantial evidence of a
- violation, the OIG will refer those to LSC for
- 22 appropriate action.

- 1 In addition to the work on all of our
- 2 initiatives, we of course, as you know, spent much time
- 3 completing our responses to Congress and preparing our
- 4 responses to the recommendations in the OIG's report on
- 5 fiscal practices.
- I would now just like to tell you about some
- 7 of the events I attended since the last meeting. On
- 8 August 3rd through 6th, I attended the ABA annual
- 9 meeting in Honolulu, Hawaii. During my time in Hawaii,
- 10 I participated in an IOLTA workshop on quality, and
- 11 gave a presentation on LSC's revised performance
- 12 criteria.
- Following the workshop, Sarah Singleton, who
- 14 also participated in that workshop, joined me in a
- 15 program visit to the Legal Aid Society of Hawaii,
- 16 Honolulu office. We met with staff and heard
- 17 presentation on the office's focus on children, and the
- 18 challenges of recruitment and retention in legal aid.
- 19 We also heard from participants from our Native
- Hawaiian program on their unique work, and challenges
- in representation of Micronesians.
- 22 Later that afternoon, I spoke at the meeting

- of the National Association of IOLTA Programs, and gave
- an update on LSC.
- I participated in the SCLAID meeting, and gave
- 4 an update on LSC. I attended a reception in honor of
- 5 Karen Mathis, the incoming president of the ABA. I
- 6 attended the meeting of the ABA house of delegates, and
- 7 indicated my support and was prepared to speak in favor
- 8 of adoption of the ABA revised standards for providers
- 9 of civil legal aid, and support of resolutions
- 10 recommending a defined right to counsel in civil cases,
- and principles of a state system for the delivery of
- 12 legal aid, which were all unanimously adopted.
- 13 I was invited to be the luncheon speaker at
- 14 the Mississippi Conference of Legal Service Programs
- Justice Partners luncheon on August 15th. The
- 16 conference was well attended by over 200 people,
- 17 including members of the Mississippi equal justice
- 18 community and the judiciary, including the Honorable
- 19 Jess Dickinson of the Mississippi Supreme Court, the
- 20 president of the Mississippi Bar Association, Joy
- 21 Phillips, immediate past president of the Mississippi
- 22 Bar, as well as members of the local Bar associations,

- 1 Martha Bergmark, president of the Mississippi Center of
- 2 Justice, and of course, our staff from our two funded
- 3 Mississippi programs: North Mississippi Rural Legal
- 4 Services; and Mississippi Center for Legal Services.
- 5 I was honored to be invited to participate in
- 6 a conference on the state of the judiciary,
- 7 co-sponsored by the American Law Institute and the
- 8 Georgetown University Law Center on September 28th and
- 9 29th in Washington, D.C. I participated in the two-day
- 10 event, as a member of the conference committee and as a
- 11 panelist.
- 12 The conference, which invited national leaders
- from the judiciary, academia, the business community,
- 14 the legislative, the media, and the legal community,
- 15 was co-chaired by United States Supreme Court Justices
- 16 Stephen Breyer and Sandra Day O'Connor, and Justices
- 17 David Souter and Clarence Thomas attended the entire
- 18 conference. Chief Justice John Roberts and U.S.
- 19 Attorney General Alberto Gonzales both delivered
- 20 addresses to the conferees. Chief justices from 11
- 21 state supreme courts were also in attendance.
- The conference committee held a working dinner

- 1 hosted by Justices Breyer and O'Connor at the Supreme
- 2 Court on Wednesday evening. On Thursday morning,
- 3 Justice O'Connor gave the opening remarks, and Justice
- 4 Breyer, the remarks during the luncheon. Justice
- 5 Roberts was the keynote speaker at the dinner that
- 6 evening, and on Friday morning, Attorney General
- 7 Gonzales gave opening remarks, and Justices Breyer and
- 8 O'Connor gave concluding remarks.
- 9 On Friday morning, I participated in the panel
- 10 entitled, "Improving the Judicial System," with other
- 11 panelists. My other panelists included: Richard
- 12 Scruggs, senior partner in the Scruggs Law Firm;
- 13 Randall Shepard, Chief Justice of the Supreme Court of
- 14 Indiana; and Larry Thompson, former Deputy Attorney
- 15 General, and currently senior vice president and
- 16 general counsel at PepsiCo.
- 17 Pete Williams, a correspondent with NBC News,
- 18 served as moderator. My remarks on the panel focused
- 19 on the issue of improving the American judicial system
- from the point of view of the Legal Services Community,
- 21 and its aim to ensure equal access to justice,
- 22 regardless of an ability to pay for an attorney.

- I was very pleased that increasing access to
- 2 the courts by low-income individuals who have pressing
- 3 civil legal problems requiring resolution by the courts
- 4 was one of the main recommendations of the participants
- 5 at the conclusion of the conference.
- 6 Finally, on October 3rd I was invited to
- 7 participate in the ABA committee on disaster response
- 8 and preparedness meeting in Washington, D.C. This
- 9 committee is dedicated to emphasizing the continued
- 10 needs of victims in the 2005 hurricanes, as well as
- 11 working on improving disaster response in the legal
- 12 community.
- 13 The committee wanted to hear from various
- 14 organizations, including representatives of the court,
- 15 state emergency and management, FEMA, and the legal
- services, about the lessons they learned in responding
- 17 to disaster. The committee was particularly interested
- 18 in the impact on legal services, and what the organized
- 19 Bar could do to assist with more volunteers.
- During the meeting, I gave remarks on LSC's
- 21 work on disaster-related issues, and the impact on our
- 22 legal services program and the lessons learned from our

- 1 experience with Hurricanes Katrina and Rita.
- 2 In addition to the need for disaster planning
- 3 on the program and office level, and for low-income
- 4 communities on the local, regional, and state level, I
- 5 indicated there was need for better relationships
- 6 between legal services and FEMA, and with the ABA Young
- 7 Lawyers Division that has the contract with FEMA for
- 8 legal services, and better coordination of volunteer
- 9 lawyers.
- 10 John Eidleman, senior program counsel in LSC's
- office of program performance, joined me at the meeting
- 12 and in our presentation. In order to initiate a better
- 13 relationship between Legal Services and FEMA, we are
- working to arrange a meeting with a FEMA director,
- 15 David Paulison. And it is our hope that this step will
- lead to increased communication and training among
- 17 LSC-funded programs and the ABA Young Lawyers Division,
- 18 which currently has the sole contract with FEMA to
- 19 provide legal services.
- 20 Also on October 5th -- I'm sorry, this is the
- 21 very last -- I was the guest speaker at the 25th
- 22 anniversary celebration of the Delaware Bar Association

- 1 (sic).
- 2 The event included distinguished members of
- 3 the Bar, including former Bar presidents, members of
- 4 the judiciary, Chief Justice Myron Steele, Federal
- 5 Justice Court Thomas Ambro for the Third Circuit,
- 6 members of the state legislature, Doug Canfield,
- 7 executive director of the LSC-funded program in
- 8 Delaware, and the director of the non-LSC-funded
- 9 program, in Delaware Volunteer Lawyers.
- 10 My remarks included an update on LSC, and
- 11 stressed the importance of partnerships and
- 12 collaboration with the private bar, the business
- 13 community, state and local governments, other funders,
- 14 and non-LSC providers in attempting to reach our goal
- of ensuring access to justice for all.
- 16 So, from this report, Mr. Chairman, you can
- see that we have had a very busy time since our last
- 18 board meeting.
- 19 CHAIRMAN STRICKLAND: Thank you very much,
- 20 Helaine. Anybody have questions of Helaine, regarding
- 21 her report? Yes, sir? Mike?
- 22 MR. MCKAY: Mr. Chairman, Helaine, do

- 1 you -- with regard to the CRLA matter, do you believe
- 2 that CRLA has an obligation to produce documents
- 3 pursuant to the LSC regulations that have not yet been
- 4 produced?
- 5 MS. BARNETT: I would say that we have been
- 6 working with our office, program performance, with them
- 7 to develop a protocol that would produce the documents.
- 8 Because of the extent of the number of client
- 9 files that the OIG feels it is necessary to have about
- 10 which we have no view, we were working with them to
- 11 develop something that would take time. And I think
- that is ultimately what has persuaded the IG to request
- 13 a subpoena.
- 14 MR. MCKAY: My question is with regard to
- management's interpretation of the regulations, does
- 16 management believe that there are documents that CRLA
- should turn over, but has not yet turned over?
- 18 Implicit in your answer is yes, it's just a question of
- 19 how to get it done. Is that right?
- 20 MS. BARNETT: I am going to ask Karen Sarjeant
- 21 to come to the table.
- 22 MR. MCKAY: And I know Karen has been working

- on that, and I appreciate all of her good work, and I
- 2 am happy she is involved in this discussion. I'm just
- interested in knowing what management's current
- 4 position is, and what your assessment is, Karen.
- 5 And I guess it's a pretty simple question at
- 6 this point: Does CRLA have in possession documents
- 7 that have not yet been turned over to the OIG that you
- 8 believe should be turned over?
- 9 MS. SARJEANT: I think the answer to that is,
- in compliance with the statutes and 509, there are some
- 11 documents that should be turned over. We have been
- working with them because a lot of information has been
- 13 turned over.
- 14 And now, if these other documents get turned
- 15 over, there is an issue of confidentiality that needs
- to be resolved. And we weren't able to resolve it by,
- 17 you know, working out unique client identifiers.
- 18 So, I think the posture it's in now is the
- 19 right posture. But we certainly are not in any way
- 20 trying to shrink away from what program's
- 21 responsibilities under 509(h) are.
- 22 MR. MCKAY: And I'm going to ask the IG the

- 1 same question. Is there -- but are you satisfied that
- 2 you and your colleagues in management have done
- 3 everything you can to get CRLA to respond consistent
- 4 with that regulation?
- 5 MS. SARJEANT: Yes, I think we have.
- 6 MR. MCKAY: All right.
- 7 MS. SARJEANT: I think we have.
- 8 MR. MCKAY: Thank you. And you have been
- 9 talking to the OIG. I'm assuming that you have heard
- 10 from them what they think that you should be doing.
- 11 MS. SARJEANT: Yes. And in fact, I am going
- to talk some more to the board in closed session about
- some of the things we have been doing to accomplish
- 14 that. And I am sure they will join in the discussion.
- 15 MR. MCKAY: Well, I really do appreciate all
- 16 the time you have spent on this. It's been months and
- months, but I think it is important, and it's important
- 18 for the board to ask these kinds of questions.
- MS. SARJEANT: Absolutely.
- MR. MCKAY: Thank you.
- 21 MR. MEITES: Mr. President?
- 22 CHAIRMAN STRICKLAND: Yes, sir.

- 1 MR. MCKAY: I had one more question.
- 2 MR. MEITES: Oh, I'm sorry, I apologize.
- 3 CHAIRMAN STRICKLAND: Go ahead, Mike.
- 4 MR. MCKAY: I do recall -- I think it was the
- 5 last meeting -- that you do give lengthy, good reports,
- 6 but I do note that you read from a text that you
- 7 prepared. And I thought that we had understood you
- 8 were going to give one to us. It would sure be helpful
- 9 to us that we have it as you give it, because it's
- 10 easier for us to follow -- at least certainly easier
- 11 for me.
- MS. BARNETT: It's certainly my intention to
- 13 give it to you. I work on it up until the last moment,
- 14 and that is the reason I normally would plan to send it
- 15 out afterwards. I will try to complete it in a fashion
- that I can bring copies to the meeting.
- 17 MR. MCKAY: You give us so much information
- that, for me, it would be helpful if I had the text in
- 19 front of me as you read it, so that I could make notes
- and follow it. And if you want to add something at the
- 21 end that is a last-minute thing, then obviously you can
- do that.

- 1 But I guess my personal request is at least
- you hand out something before you give your report.
- 3 MS. BARNETT: I certainly will do that in the
- 4 future, and hand it out, if it would be okay, at the
- 5 time of the board meeting.
- 6 MR. MCKAY: Certainly fine with me.
- 7 MR. MEITES: Mr. President?
- 8 CHAIRMAN STRICKLAND: Yes, sir. Tom?
- 9 MR. MEITES: Helaine, I am surprised to hear
- 10 that the ABA Young Lawyers section is FEMA's exclusive
- grantee for emergency legal services. It seems to me
- 12 that either Legal Services Corporation, as a
- pass-through, or our grantees, who are in the field,
- 14 are experienced lawyers, know their local communities,
- and have proven themselves more than able to provide
- the assistance, should be the grantee.
- 17 How in the world did the ABA push in there,
- and how come we're not there?
- 19 (Laughter.)
- 20 CHAIRMAN STRICKLAND: Do you know?
- 21 MS. BARNETT: I think the Legal Service
- 22 Corporation would agree with you 100 percent, Mr.

- 1 Meites, and I think part of our reason for wanting a
- 2 meeting with a new director of FEMA is to make that
- 3 point.
- 4 I do note that there is a representative from
- 5 the ABA here. They do -- it's a very small contract,
- 6 but they have had it, if I might ask Terry Brooks -- if
- 7 he would come to the table -- if you know how long they
- 8 have had it.
- 9 MR. BROOKS: I am Terry Brooks, I am the
- 10 counsel to the ABA standing committee on legal aid and
- indigent defendants, and also the director of legal
- 12 services at the ABA.
- This is a very, very long-standing contract
- 14 between the ABA's Young Lawyers Division and FEMA. It
- 15 precedes my tenure at the ABA, which now goes back over
- 16 20 years. There have been several attempts to revisit
- it during that period of time, and for various reasons
- 18 it has not been revisited. We are very hopeful that,
- 19 with the establishment of this new ABA committee,
- 20 chaired by two leaders of the Bar, that that issue will
- 21 receive significant examination, going forward.
- 22 CHAIRMAN STRICKLAND: Thank you very much.

- 1 MS. SINGLETON: Mr. Chairman?
- 2 CHAIRMAN STRICKLAND: Yes, Sarah, go ahead.
- 3 MS. SINGLETON: I wanted to Mr. Meites know
- 4 that that contract may not be as helpful to our client
- 5 population as one would think at first blush. Having
- 6 been a volunteer for FEMA, all the Young Lawyers do is
- 7 organize volunteers, and you're specifically told that
- 8 you're not allowed to tell people if they might have an
- 9 action against FEMA.
- 10 So, it's not really quite the boon one might
- 11 think for the client population who is -- finds
- 12 themselves caught in a disaster.
- 13 MR. MEITES: Well, if the fellows who are
- 14 re-building the levees are getting paid, and the tanker
- 15 captains who lost work are getting paid, why aren't our
- 16 grantees getting paid for providing services that are
- occasioned solely by an act of nature? Is it because
- legal services somehow go with the territory?
- 19 MS. BARNETT: I would just state a follow-up
- 20 to what Mr. Brooks said. In our testimony before this
- 21 ABA committee, we also asked them to please put on
- their agenda that supplemental appropriation should

1	include money for legal services in the future, since
2	we were not successful in getting it added to any
3	supplemental appropriation following this disaster.
4	CHAIRMAN STRICKLAND: Okay. Any other
5	questions relative to Helaine's report?
6	(No response.)
7	CHAIRMAN STRICKLAND: All right, I think we
8	probably better take our lunch break at this time. I
9	know there are several of us that need to go through
10	the check-out process before going to lunch.
11	So, we will now recess for lunch, and
12	reconvene in approximately one hour. Thank you very
13	much.
14	(Whereupon, at 12:06 p.m., a luncheon recess
15	was taken.)
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1	AFTERNOON SESSION
2	CHAIRMAN STRICKLAND: Let's reconvene the
3	board of directors meeting for October 28, 2006.
4	The first item will be to finish our
5	discussion of minutes from earlier in the meeting, and
6	I will call on Sarah Singleton.
7	MS. SINGLETON: Mr. Chairman, regarding the
8	minutes of the September 22, 2006 oh.
9	CHAIRMAN STRICKLAND: Telephonic meeting?
10	MS. SINGLETON: Telephonic open session
11	meeting of the board of directors.
12	MOTION
13	MS. SINGLETON: The transcript has been
14	checked, and the I would move that we amend the
15	minutes so that it says, "Chairman Strickland then
16	briefed the board on the upcoming congressional
17	oversight hearing." Delete the remainder of that
18	sentence, and then go forward with the motion to
19	adjourn.
20	And, as amended, I would move we approve the
21	minutes.

CHAIRMAN STRICKLAND: Is there a second?

- 1 MS. BEVIER: Second.
- 2 CHAIRMAN STRICKLAND: All right. Any
- discussion on that? All those in favor, please say
- 4 aye.
- 5 (Chorus of ayes.)
- 6 CHAIRMAN STRICKLAND: Opposed, nay?
- 7 (No response.)
- 8 CHAIRMAN STRICKLAND: The ayes have it, and
- 9 the minutes are approved.
- 10 All right, next we will take up the inspector
- 11 general's report. Kirt West?
- 12 MR. WEST: Good afternoon, Mr. Chairman and
- members of the board. Hopefully this will be pretty
- 14 brief.
- As you mentioned, Mr. Chairman, I also
- testified on, I believe it was, September 26th on H.R.
- 17 6101, and we also had some discussions at the
- 18 performance review committee this morning. And
- 19 clearly, there is an area where I think I am in some
- 20 disagreement with the board over some things, and
- 21 that's fine. But I want to report on the more positive
- things.

- general, has improved. I think we had an experience
- 3 going through the fiscal practices report that I
- 4 issued, the board and management's response, and the
- 5 overall product. I found that a positive experience.
- 6 I have talked with President Barnett about that. We
- 5 both agreed that it was a good way to work together.
- 8 Most recently, I have shared with both
- 9 President Barnett and Chairman Strickland our draft
- 10 semi-annual report. We have had some discussions as a
- 11 result of that. I think there is -- we will have an
- improved product. And from my perspective, that's a
- 13 very good development.
- 14 We have also been having a number of informal
- 15 meetings at different, you know, the senior management
- 16 level of my office and LSC management. And I think, as
- 17 a result of those kinds of ongoing discussions, the
- 18 exchange of information, that that's been a very
- 19 positive thing.
- 20 And I may have mentioned this before, but I
- 21 think that I would want to thank Chairman Strickland
- and Vice Chairman BeVier for setting that process in

- 1 place back in June, when you met with us. I think it
- was a positive development. I'm not sure we will have
- 3 a completely smooth road -- we may have some
- 4 hiccups -- but from my perspective, I see us heading in
- 5 the right direction, in terms of the appropriate
- 6 relationship, and how we work together to try to, each
- 7 of us, carry out our duties, ultimately resulting in
- 8 LSC -- you know, the betterment of LSC.
- 9 We will be issuing our final -- our strategic
- 10 plan shortly. I want to let you know we did receive
- 11 comments from board member Sarah Singleton. We also
- 12 received comments from Charles Jeffress. We have sent
- it to the appropriate committees of the congress for
- 14 comment, and we are awaiting that. And once that is
- done, we will put that in final, put it on our web
- page, and I will let you know when that happens.
- We will also be developing, as part of that,
- 18 our 2007 work plan. And I have discussed with a few
- 19 members of the board -- but I would like to throw this
- 20 out to the entire board --
- 21 PHONE OPERATOR: Thomas Fuentes has joined.
- 22 MR. WEST: -- that we are searching, and are

- 1 looking for work that the board and management would
- like us to do that we could do an independent report on
- 3 that the board and management could use that would
- 4 help, you know, administration of the corporation.
- 5 For instance, we talked about what -- perhaps
- 6 we could do a review of the TIG program, and out of
- 7 that take some of the -- you know, show how dollars are
- 8 being leveraged, and you know, look at where it seems
- 9 to be effective, you know, the most effective kind of
- 10 program, and do a report of that nature that could then
- 11 be used as -- going to Congress and saying, "Look, you
- 12 know, you need to fund more on technology."
- So, anyway, I am searching for those ideas. I
- 14 will send something out to the board and to management,
- 15 sort of soliciting ideas, as we put together our work
- 16 plan. But I really would encourage the board to send
- us your ideas of the sorts of things you would like to
- 18 see us do.
- I won't go into much on the CRLA
- 20 investigation, because President Barnett commented on
- 21 it in her report, other than tell you that we did, in
- 22 fact, issue a subpoena on October 17th, with a return

- 1 date of November 17th.
- We will also be issuing a memorandum to both
- 3 the board and management, proposing a number of areas
- 4 of regulatory change that have come as a result of our
- 5 work -- in a couple of cases, clarifying regulations
- 6 and another area where there may not be regulations,
- 7 where we found they would have been useful. And I
- 8 won't go into those in detail, but I will be preparing
- 9 something to the board, and I have shared some of those
- ideas with Chairman Meites of the ops and regs
- 11 committee.
- 12 We will -- I -- on September 19th I had a
- meeting -- I believe it was the 19th -- with the new
- 14 SCLAID chairperson, Deborah Hankinson, and Terry
- Brooks, and I think it was a very candid and, I think,
- 16 very productive exchange of information to sort of what
- our role is, and how we were perceived, and how I am
- 18 trying to correct some of the perceptions of maybe the
- 19 way we're perceived and what we're trying to do, and I
- 20 found that a very positive exchange.
- 21 And in terms of work, we had to defer some of
- 22 our audit work, as a result of the couple of requests

- 1 we had gotten from Congress. But we will be issuing
- very shortly -- hopefully by early to middle of next
- 3 week -- a discussion draft on the OPP program, and
- 4 the -- my head of audit, Dutch Merryman and Karen
- 5 Sarjeant, I think already have a meeting set to
- 6 discuss, and will be issuing a discussion draft before
- 7 we actually issue a draft -- a report.
- 8 David Richardson mentioned briefly that
- 9 the -- they were going to start the audit for the
- 10 annual financial audit of LSC. That is something that
- 11 we hire the independent outside auditor to do. And
- 12 there is a meeting, I believe, November 8th that will
- be LSC management, OIG staff, and the independent
- auditor, to kick that process off.
- 15 We will be expected soon to be issuing a fraud
- 16 alert bulletin to all the executive directors. In one
- of our investigations, we uncovered over \$100,000 in
- 18 potential travel claim fraud, and we want to sort of
- 19 show how -- you know, like we did back when we found an
- 20 embezzlement in one of the programs, to "Here are sort
- of the indicators of things to look for, and this
- happened over a period of time."

- 1 And it's just things for the executive
- directors check, it's just, you know, it was something
- where, if you actually looked at a map, this person
- 4 couldn't have been in two places. I mean, it was like
- 5 driving 800 miles a day and doing hearings. So it was
- 6 like -- so, anyway, we're going to be issuing that.
- 7 And the last thing I wanted to mention is that
- 8 there is an annual awards ceremony that the IG
- 9 community goes through, and it's pretty significant to
- 10 receive an award. And Dave Maddox on my staff received
- an award for excellence at the awards ceremony that was
- 12 held this past Tuesday, and it was for his years of
- work in the area of mapping, some issues that we have
- 14 discussed with the board at some time in the past, but
- that we worked very closely with the grantees from
- 16 different states, and using the geo-spatial mapping to
- 17 assist them in administering their programs, as well as
- doing fundraising. So that concludes my report.
- 19 CHAIRMAN STRICKLAND: Any questions about
- 20 that? I have Dave's name down here, so I was going to
- 21 call on you to mention that award, and I appreciate
- 22 your doing it.

- 1 And, Dave, we congratulate you on the receipt
- of that award, and keep up the good work. How about a
- 3 round of applause for David?
- 4 (Applause.)
- 5 CHAIRMAN STRICKLAND: Any questions for Kirt?
- 6 Go ahead.
- 7 MS. BEVIER: Kirt, are you planning to get to
- 8 us -- to the board, and to the ops and regs committee
- 9 -- your suggestions for the regulatory changes
- 10 by -- in time for us to take them up and consider them
- 11 at our next meeting? Because that's very much on the
- 12 agenda for ops and regs.
- MR. WEST: Yes, I am. And in fact, our goal
- 14 would be to get them to you by early January, rather
- than waiting for the briefing book, so that you would
- 16 have time to digest them.
- 17 I think before we do that, before we send it
- 18 to the board, we will -- I will share a draft of what
- 19 we are proposing with Helaine, and go over some issues
- and see where there is maybe issues that we both want
- 21 to say, "This is what we should do," versus just what
- 22 we want to do. But you will have it way -- much in

- 1 advance.
- MS. BEVIER: Thank you.
- 3 CHAIRMAN STRICKLAND: Any other questions for
- 4 Kirt? Mike?
- 5 MR. MCKAY: Thank you, Mr. Chairman. First, I
- 6 was so pleased to hear in your opening remarks about
- 7 the improving relationship between your office and
- 8 management. I am almost inclined to order a copy of
- 9 the transcript.
- 10 (Laughter.)
- 11 MR. MCKAY: But I am happy to hear it. I want
- 12 to follow up on the questions I posed to Karen relating
- 13 to the CRLA investigation. I am confident that your
- 14 answer to the first question as to whether or not CRLA
- has an obligation is yes. It is implicit in your
- 16 actions, so I won't even ask it.
- But obviously, my concern -- and area of
- interest, as well as, I'm sure, my colleagues -- is to
- 19 be confident that LSC management is doing everything it
- 20 can to assist you in your efforts to obtain the
- 21 documents you think you're entitled to.
- I am aware of the issue relating to

- 1 attorney-client privilege, and it's -- I don't mean to
- blow off that issue, it's an important issue,
- 3 obviously.
- 4 But in your opinion, is LSC management -- or
- 5 was LSC management -- doing everything it could to
- 6 assist you, and was there anything that you asked LSC
- 7 management to do in order to assist you in obtaining
- 8 those documents that they would not do for you?
- 9 MR. WEST: Well, let me answer the second part
- 10 of your question first. No, there was not. We -- at
- 11 no time did LSC management say, "No, we're not going to
- 12 do this."
- 13 As to the first question, we might have taken
- 14 different approaches. I think that's probably pretty
- 15 clear from some of the things, that we may have taken
- 16 different approaches, but we were both approaching the
- 17 same issue of trying to get the information. I think,
- 18 you know, it's up to management's discretion as to how
- 19 they want to approach it.
- 20 Our approach was -- I think we had a slightly
- 21 different philosophical view on the approach. I think
- 22 that's one of the reasons I ultimately decided to issue

- 1 the subpoena. I think a number of board members had
- 2 expressed that they thought that was a cleaner process.
- 3 But I also think what came out of this -- and
- 4 for me it was something of a learning
- 5 curve -- is -- and it's something I will be
- 6 recommending to the ops and regs committee -- is
- 7 management was put in this position that, in order to
- 8 take action, that it was a pretty detailed extensive
- 9 process, just to get compliance.
- 10 And one of the things I think we're going to
- 11 be recommending is to consider some lesser sanctions to
- 12 give more tools in management's toolbox to deal with
- grantees. Because, from my perspective, you know, if
- 14 you get -- you know, it's sort of the analogy if you
- get caught for speeding, two things happen. You either
- 16 get off or you get executed. There is nothing in
- 17 between.
- 18 And I think things need to be in between,
- 19 there need to be shorter remedies, and it's something
- we will be proposing, and it's something I think the
- 21 board may want to entertain. Because I think when you
- 22 had the briefing about what would happen, in terms of

- 1 the hearings and the notice, just to produce
- 2 information was pretty time consuming.
- 3 And I certainly appreciate the concerns
- 4 management had about where that would lead them, in
- 5 terms of, you know, time, effort, and litigation. So
- 6 at the end of the day, we -- at sort of the speed at
- 7 which things were going, I made the determination it
- 8 was more effective to issue a subpoena. And we will
- 9 all have to stay tuned as to whether it's produced, and
- 10 what happens in court.
- 11 MR. MCKAY: Appreciate your answer. I just
- 12 want to make sure, though, that the issuance of your
- 13 subpoena was not a result of frustration with
- management, but rather a recognition of perhaps
- 15 procedures that are in place here, and the tools that
- 16 we have at our disposal.
- MR. WEST: I would say it was a little bit of
- 18 frustration, but more recognition of all the other
- 19 problems. I mean, we were -- it was a little, you
- 20 know, maybe impatience on my part. We really needed
- 21 this information to get it done.
- 22 I did take into consideration some of the

- 1 comments I got from the board, in terms of from their
- perspective, in terms of doing that.
- I am hoping, as a result of this, we will
- 4 create some very clear law so that the next time that
- 5 both either the IG or management can feel pretty
- 6 comfortable that a court has specifically addressed the
- 7 information without case identifiers, or anything else,
- 8 but just simply you're entitled to the following
- 9 information by virtue of the law and the assurances.
- MR. MCKAY: Thank you.
- 11 CHAIRMAN STRICKLAND: Okay, any other
- 12 questions for Kirt?
- 13 (No response.)
- 14 CHAIRMAN STRICKLAND: I thank you for your
- 15 remarks, Kirt. On the improvement of the relationship,
- 16 I join you in the things you expressed. I think that's
- 17 an accurate summary of the discussions we have had, and
- 18 the steps that have been taken. So, I commend you for
- 19 taking those steps, and urge that we continue -- both
- 20 sides of the equation continue -- in that direction.
- 21 Next is to consider and act on the report of
- the Committee on Provision for the Delivery of Legal

- 1 Services. Chairman David Hall?
- 2 MR. HALL: Thank you, Chairman Strickland.
- 3 Excuse me for my voice. The provisions committee had a
- 4 very productive meeting, as we have had in the past. I
- 5 will try to highlight a little bit of what occurred.
- 6 There were two presentations that we had. The
- 7 first included some local guests, and the presenters
- 8 were: Adrienne Worthy, who is the executive director
- 9 of Legal Aid of West Virginia; Elizabeth Wehner, who is
- 10 also with Legal Aid of West Virginia, and is the
- 11 partnership attorney, which I will explain a little bit
- more as we get into the presentation; and Angie Rosser,
- who is the West Virginia Coalition Against Domestic
- 14 Violence, a staff person and a coordinator.
- Their presentation, which I will in no way try
- 16 to capture all of the points that they made, but was
- describing this unique partnership that exists between
- 18 Legal Aid of West Virginia and the Coalition Against
- 19 Domestic Violence.
- I think the reason our guests chose to focus
- on this was because they really do believe that this
- 22 partnership represents a model about how to address

- 1 domestic violence. And so I would like to highlight
- 2 some of the points that they made to kind of
- demonstrate why this is a unique model that other
- 4 states may need to follow.
- 5 Some of the points that they mentioned was by
- 6 collaborating -- that is, a legal services operation
- 7 with a domestic violence program -- that they have been
- 8 able to receive more funding than they would if they
- 9 were operating separately, that they have had a 33
- 10 percent increase in the number of cases closed since
- 11 they have been collaborating, which is certainly the
- goal of trying to get more people the help that they
- need, and that they believe that the staff is more
- 14 highly engaged in this work, and that they are
- 15 receiving much more support than they had received in
- 16 the past.
- 17 Some other points that they made in regards to
- the partnership, and how unique it is, and what they
- 19 believe has been developed. One, they indicated that a
- 20 certain level of trust has been developed between those
- 21 in the domestic violence program and those within legal
- 22 aid. They developed a three-year strategic plan that

- is helping them decide how to move forward in a very
- 2 cooperative and collaborative way.
- 3 One interesting point that was made by
- 4 Adrienne was that, as a way of making the partnership
- 5 come into existence, that Legal Aid of West Virginia
- 6 had to give up some funding that they had that was
- funding paralegals in order to make the partnership
- 8 work.
- 9 But she felt that in the long run, that
- 10 sacrifice on their part paid off. And I think the
- 11 message to us was that there are times when grantees
- 12 need to be creative in looking at how they partner with
- other agencies, or organizations, and that though they
- 14 may have to give up something, in the long run they
- 15 will benefit from it.
- 16 Another point that they did highlight was the
- joint training that is able to occur now. They have
- 18 been able to do trainings on changes in the law that is
- 19 occurring in the area of child abuse and neglect. The
- 20 two programs have been able to develop a memorandum of
- 21 understanding so that any issues, conflicts, disputes
- that may occur between them can be resolved in a way

- that is consistent with this memorandum of
- 2 understanding.
- 3 They have been able to provide training for
- 4 the community, probably in ways that they would not
- 5 have been able to do if they were operating separately.
- 6 They have done at least 136 different training events
- for medical professionals, for the religious community,
- 8 for the schools.
- 9 The law school community has been involved in
- 10 this to the point where there is now a course at West
- 11 Virginia University Law School. They have done CLE
- training, and at least 71 private attorneys have
- 13 received some type of training from them. And because
- 14 of that, they have quite a number of private attorneys
- 15 who are willing to provide some assistance to them.
- 16 One of the issues that we talked about was
- 17 some of the challenges that staff confront in dealing
- 18 with the issue of domestic violence in the state. Some
- 19 sobering information that they shared with us was the
- 20 fact that West Virginia is the third highest -- is
- 21 rated the third, nationally, in the number of incidents
- 22 of domestic violence.

- 1 About one-third of homicides in the state are
- domestic violence-related, and that therefore, they are
- dealing with a very, very critical problem. And even
- 4 recently, there have been a number of allegations in
- 5 regards to domestic violence-related deaths that have
- 6 been occurring.
- 7 To make this problem even more difficult for
- 8 those who do this work, there is an uneven distribution
- 9 and a scarcity of lawyers, that there are some counties
- where there are just very few lawyers. And therefore,
- 11 it's hard to incorporate or get those lawyers involved
- in this type of work. And so access to pro bono
- 13 resources is often limited because of the geography and
- 14 the rural nature.
- 15 And despite that, though, they are, certainly
- 16 through the partnership, developing a holistic approach
- 17 to services, meaning that they are not just trying to
- 18 get orders for individuals who are the victims of
- 19 domestic violence, but they are trying to look at all
- the client's needs in regards to housing, in regards to
- 21 divorce or other sorts of matters, so that people leave
- feeling whole, and are able to get their lives moving.

- So, in summary -- and again, this does not do
- 2 justice to everything that they shared with us -- but
- 3 they feel that: the partnership has been able to
- 4 increase the level of training that people have; it has
- 5 increased the quality of service that they are able to
- 6 provide; they have been able to build a greater sense
- of capacity to do the work; that they have probably
- 8 been able to retain more staff because of the
- 9 partnership; and last, but not least, they have been
- able to involve more individuals in the private bar in
- 11 this work.
- 12 So, just based on their presentation, I think
- it's clear that what is happening in the state in
- 14 regards to domestic violence is a model that should be
- shared with other states. And so, the provisions
- 16 committee was thankful to have all three of them come
- 17 and present. I think, as you recognize Chairman,
- 18 Adrienne is here today, and I personally again want to
- 19 thank her and the people who she brought before us.
- Our second presentation, which I will try to
- also go through quickly, was presented by Karen
- 22 Sarjeant. This was the -- I would say ultimate

- 1 combination of a number of programs we have had, in
- 2 trying to look at the issue of pro bono.
- 3 And those three panels that the provisions
- 4 committee has convened was hopefully leading us to a
- 5 particular point, and that was trying to get a better
- 6 understanding of what this board and what LSC
- 7 management could do to move this issue forward.
- 8 Karen gave an excellent summary of kind of
- 9 where we are now. I would like to share some of those
- 10 points, only because I believe that what we are moving
- 11 forward to from the provision standpoint, is a point
- where we will be asking this board to adopt some
- 13 recommendations. And so I would like to -- for those
- 14 board members who weren't present -- to at least kind
- of highlight some of the recommendations that Karen put
- 16 before us that will be coming back probably in a more
- 17 developed form next time.
- From the board perspective, she
- 19 suggested -- and again, this is summarizing the
- 20 presentations that had come, and putting them in the
- form of recommendations. These are not new things.
- 22 But the idea that the board needs to consider issuing a

- 1 resolution, or a series of resolutions, on pro bono,
- 2 the importance of it, why we need to get more attorneys
- doing it, either partnering with others as we issue
- 4 that resolution, but to make sure that we send a very
- 5 strong message about its importance.
- 6 Second, to continue the process that we
- 7 already have in place of recognizing local attorneys
- 8 who are doing this work at our meetings, to recognize
- 9 those programs that are doing a very good job, and
- 10 highlighting that, to publicize more about what board
- 11 members may be doing in this regard.
- 12 Some -- and again, some of this was a dialogue
- 13 between Karen and suggestions coming from various board
- 14 members. There was the idea of having a pro bono grant
- program, where we are hopefully getting more money from
- 16 Congress to assist in promoting this idea, getting
- 17 judges to be advocates for change, especially in rural
- 18 areas.
- 19 One of the -- some of the suggestions, as I
- said, came from board members, in addition to what
- 21 Karen presented.
- 22 A few suggestions in regards to what LSC needs

- 1 to be doing as management looks at its efforts in
- 2 personnel, she suggested that they need to look
- 3 seriously at the notion of: promoting best practices,
- 4 and to look at what the programs are doing, and issuing
- 5 either program letters or looking at their work
- 6 activity -- that is, what staff is presently doing, and
- 7 seeing how they can promote best practices; looking at
- 8 other publications that can get the word out in regards
- 9 to pro bono; advocating for rural changes; advocating
- 10 through these publications for more CLE credit, and
- 11 things of that sort.
- 12 She mentioned a library resource initiative,
- which is trying to get to the grantees some tool kits
- 14 around how to do this work, what's the best way to do
- this work, so that they can have ready access to the
- 16 various information that they need.
- 17 Through their program visits, both in the
- 18 program side and the compliance side, they anticipate
- 19 having a greater focus on this particular issue. Some
- 20 training function that is clearly part of management is
- 21 that they will try to ensure that the grantees are
- 22 provided some training on how to work better with the

- 1 private bar, and how to make that successful.
- 2 There was also mentioned the possibility of
- 3 preparing a significant presentation at the equal
- 4 justice conference in March 2007, which would be a way
- 5 of kind of highlighting the efforts that are going on
- 6 in LSC, and being able to make that presentation to the
- 7 kind of right audience. Many of our grantees are at
- 8 the equal justice conference. Many individuals who
- 9 work on pro bono initiatives are also at this
- 10 conference. And so it would be a natural place.
- 11 Some other suggestions -- and again, I think
- 12 some of these came from either committee members or
- board members -- was the notion of having a national
- 14 pro bono recognition day in Washington, as a way of
- 15 trying to bring more recognition to this effort, and
- leveraging what's going on, getting large law firms
- more involved, so that they can see the benefit to
- themselves, such as providing experience for their
- 19 associates, as another way of, again, leveraging this.
- 20 And also, the notion of having a contact
- 21 person at LSC who people would know to go to in case
- they had questions, needed some support, et cetera.

- 1 There are some other important suggestions
- that she raised. I will not share them at this time.
- 3 I think what provisions is envisioning is that these
- 4 ideas and others will be presented to us at some point
- 5 before the next meeting, so that the provisions
- 6 committee can react to it.
- 7 And then, a "final recommendation" will be
- 8 made to provisions, and I think the provisions
- 9 committee anticipates at the next meeting, after having
- 10 had a chance to discuss those recommendations, to be
- 11 putting before this board a comprehensive plan for
- increasing and enhancing the pro bono activities of
- lawyers, especially as it relates to our grantees.
- 14 That is the end of our report. There are no
- issues that need to be voted on at this time.
- 16 CHAIRMAN STRICKLAND: Thank you very much,
- David. Do any board members have questions for David?
- 18 (No response.)
- 19 CHAIRMAN STRICKLAND: All right. Hearing
- 20 none, we will move on to the next item, which is to
- 21 consider and act on the report of the finance
- 22 committee.

- 1 MR. MCKAY: Thank you, Mr. Chairman.
- 2 CHAIRMAN STRICKLAND: Mike McKay?
- 3 MR. MCKAY: Thank you. The Finance
- 4 Committee -- Tom, could you hear me?
- 5 CHAIRMAN STRICKLAND: Tom Fuentes, can you
- 6 hear Mike?
- 7 MR. FUENTES: Sir, I can hear.
- 8 MR. MCKAY: Thank you. The Finance Committee
- 9 chose to defer a staff report on LSC's directors and
- 10 officers insurance briefing to the closed session this
- 11 afternoon.
- 12 MOTION
- MR. MCKAY: And so, at this time I would like
- 14 to move that that be considered at the closed session
- this afternoon. It relates to litigation, and it is
- also just a briefing, so there will be no
- 17 decision-making done at that time. We heard from our
- 18 counsel, from Vic, that it's appropriate. And so I
- 19 make that motion at this time.
- 20 CHAIRMAN STRICKLAND: All right. Is there a
- 21 second to that motion?
- MS. BEVIER: I will second.

1 CHAIRMAN STRICKLAND: Any discussion? 2 (No response.) 3 CHAIRMAN STRICKLAND: All those in favor, 4 please say aye. 5 (Chorus of ayes.) CHAIRMAN STRICKLAND: Opposed, nay? 7 (No response.) CHAIRMAN STRICKLAND: The motion is passed. 8 MR. MCKAY: Thank you. We received a 9 presentation on financial reports for the year ending 10 September 30, 2006 from Mr. Richardson and from Mr. 11 12 Jeffress. The report was a good one. We are -- we 13 continue to be -- or we were well within budget at the 14 end of the year. 15 Mr. Richardson also explained to us certain 16 line item adjustments that he made, all of which seemed appropriate. So that was a very good and very well 17 18 received report. 19 We then went on to consider resolution number 20 2006-013, which relates to the special circumstance and

operating authority. As this board knows, we do not

yet have a budget for Fiscal Year 2007. Congress has

21

22

- 1 not yet acted. And Congress will -- if Congress does
- act, as it likely will, before our next meeting, the
- 3 resolution that is about to be before the board would
- 4 authorize management, in consultation with the chairman
- 5 of the board and the chairman of the Finance Committee
- 6 to increase or decrease the annual grants awards,
- 7 consistent with whatever final Fiscal Year 2007
- 8 appropriation we receive.
- 9 MOTION
- 10 MR. MCKAY: Accordingly, I do move the
- 11 board -- or, the committee recommended, and I move, the
- 12 adoption of resolution 2006-013.
- 13 CHAIRMAN STRICKLAND: Is there a second?
- MR. GARTEN: Second.
- 15 CHAIRMAN STRICKLAND: Any discussion on the
- 16 adoption of the resolution?
- 17 (No response.)
- 18 CHAIRMAN STRICKLAND: All right. All those in
- 19 favor of the motion, please say aye.
- (Chorus of ayes.)
- 21 CHAIRMAN STRICKLAND: Those opposed, nay. And
- the resolution is adopted.

- 1 MR. MCKAY: We also discussed a resolution to
- 2 increase the maximum amount an LSC employee may
- 3 contribute to their health reimbursement fund. We
- 4 received a report that 4 employees have hit the \$5,000
- 5 limit. Resolution 2006-015 would increase the ceiling
- from the current \$5,000 limit to \$7,500.
- 7 MOTION
- 8 MR. MCKAY: The committee approved the
- 9 recommendation to this board, that that resolution be
- 10 adopted. So I do move the adoption of resolution
- 11 2006-015.
- 12 CHAIRMAN STRICKLAND: Is it 015?
- 13 MR. MCKAY: It is 015.
- MR. FUENTES: Second.
- 15 CHAIRMAN STRICKLAND: All right. Seconded by
- 16 Mr. Fuentes. Any discussion on the motion?
- 17 (No response.)
- 18 CHAIRMAN STRICKLAND: Hearing none, let's
- 19 proceed to a vote. All those in favor of the motion,
- 20 please say aye.
- 21 (Chorus of ayes.)
- 22 CHAIRMAN STRICKLAND: Those opposed, nay?

- 1 (No response.)
- 2 CHAIRMAN STRICKLAND: The ayes have it. The
- 3 resolution is adopted.
- 4 MR. MCKAY: Thank you. We received a staff
- 5 report from Mr. Richardson on the projected increase in
- 6 our health insurance premiums. Of course, both in our
- 7 work and as here, those are going up. The broker came
- 8 back with a proposal of a 25 percent increase for next
- 9 year. That was considered to be too high, and sent
- 10 back to the broker. The broker continues to work on
- 11 this. And there was a commitment to keep this increase
- 12 as low as possible.
- This is simply informational, an alert to the
- 14 committee and now to the board, that our health
- insurance premiums are likely going to go up. And
- 16 hopefully, the increase will be as low as possible.
- 17 I believe that is the conclusion of our report
- 18 from the Finance Committee.
- 19 CHAIRMAN STRICKLAND: All right.
- MR. MCKAY: Thank you.
- 21 CHAIRMAN STRICKLAND: Any questions of Mike
- 22 McKay?

- 1 (No response.)
- 2 CHAIRMAN STRICKLAND: All right, thank you,
- 3 Mike. Let's move now to consider and act on the report
- 4 of the Operations and Regulations Committee. And are
- 5 you going to present that?
- 6 MS. BEVIER: Mm-hmm.
- 7 CHAIRMAN STRICKLAND: Lillian BeVier will
- 8 present that report.
- 9 MS. BEVIER: Thank you, Mr. Chairman. The
- 10 operations and regs committee has one matter to bring
- 11 to the board for their action, and that is to -- we
- have a motion to adopt the draft final rule revising
- 45CFR1624, prohibition against discrimination on the
- 14 basis of handicap.
- 15 Mattie Cohan presented a staff report to us,
- which explained the changes that had been made,
- 17 explained the public comments, explained to us which of
- 18 the public comments had been accepted or, if you will,
- 19 incorporated into the draft final rule, and which we
- 20 had -- it was management's recommendation not to
- 21 include them.

1	MOTION
2	MS. BEVIER: This is actually not a very
3	controversial rule, in particular because it is
4	essentially, in many respects, redundant with respect
5	to provisions of the Americans With Disabilities Act.
6	Nevertheless, it comes to you as this draft final
7	rule comes to you as a recommendation from the ops and
8	regs committee that the board adopt this final rule.
9	And I so move.
10	CHAIRMAN STRICKLAND: Is there a second to the
11	motion?
12	MR. MCKAY: Second.
13	CHAIRMAN STRICKLAND: Any discussion on the
14	motion?
15	(No response.)
16	CHAIRMAN STRICKLAND: Hearing none, let's
17	proceed to a vote. All those in favor of the motion,
18	please say aye.
19	(Chorus of ayes.)
20	CHAIRMAN STRICKLAND: Those opposed, nay?
21	(No response.)
22	CHAIRMAN STRICKLAND: Motion is adopted.

- 1 MS. BEVIER: Mr. Chairman, the second matter
- 2 that came before the ops and regs committee was the
- draft final rule revising 45CFR1621, clients grievance
- 4 procedure.
- 5 The committee moved -- and I'm not sure this
- 6 requires board action, because the committee moved to
- 7 recommend deferral of action on the adoption of this
- 8 rule, and to reopen for public comment this draft rule
- 9 for 45 days, and put this, the invitation for public
- 10 comment, in the Federal Register, and consider this
- 11 draft final rule and any changes that might be made to
- 12 it as a result of final comment, at the January
- 13 meeting.
- 14 What seems to have occurred is that some
- 15 representatives of the client community have indicated
- 16 that they, having not provided comments in a timely
- 17 fashion, nevertheless it has come to their attention
- 18 that we were considering this draft final rule, and
- 19 they wanted to offer some comments about how the final
- 20 rule ought to read.
- 21 And we certainly felt that it was appropriate
- 22 to have their comments, but we didn't want just their

- 1 comments. If we were going to reopen the comment
- 2 period, we wanted to reopen it for everyone. So that's
- 3 the recommendation of the ops and regs committee.
- 4 CHAIRMAN STRICKLAND: Let's ask Vic Fortuno
- 5 whether any board action is required to reopen the
- 6 comment period on that rule. Is there any such action
- 7 required?
- 8 MR. FORTUNO: I don't believe that -- I
- 9 believe that the notice was published at the direction
- 10 of the committee. I don't think that the full board
- 11 voted on the original publication. So I wouldn't think
- 12 that the full board has to vote on this. It wouldn't
- 13 hurt, but it's not necessary.
- 14 CHAIRMAN STRICKLAND: All right. Then I think
- 15 we will just move on, based on the committee's
- recommendation, if that's acceptable to the board.
- 17 MR. MCKAY: Yes.
- 18 CHAIRMAN STRICKLAND: All right.
- 19 MS. BEVIER: The next item, Mr. Chairman, is
- 20 the Freedom of Information Act improvement plan and
- 21 resolution number 2006-014. Our general counsel, Vic
- 22 Fortuno, gave us a summary of the background of this

- 1 plan, and the resolution.
- 2 It has to do with the fact that there was an
- 3 executive order issued to which we are not formally
- 4 required to -- with which we are not formally required
- 5 to comply, because we are not a government agency, but
- 6 which management decided, between the last meeting of
- 7 the board and this meeting, that we ought to submit a
- 8 plan for implementation of -- improving the
- 9 implementation of our Freedom of Information Act
- 10 procedures.
- 11 MOTION
- 12 MS. BEVIER: And we have -- and management did
- 13 submit that plan, and the resolution 2006-014
- 14 essentially confirms management's decision. And in
- 15 addition, confirms the plan as written. And therefore,
- 16 I would recommend to the board that -- or I move that
- 17 the board adopt the improvement plan and the resolution
- 18 2006-014.
- 19 CHAIRMAN STRICKLAND: Is there a second to
- 20 that motion?
- 21 MS. PHILLIPS: Mr. Chairman?
- 22 CHAIRMAN STRICKLAND: Yes?

- 1 MS. PHILLIPS: Before you --
- 2 CHAIRMAN STRICKLAND: Let's take a second,
- 3 please, and then we will get a question.
- 4 MR. FUENTES: Second.
- 5 CHAIRMAN STRICKLAND: All right. It's been
- 6 seconded. Go ahead.
- 7 MS. PHILLIPS: I just wanted to ask Vic two
- 8 questions, and I wanted to make an amendment to the
- 9 resolution.
- 10 CHAIRMAN STRICKLAND: Okay.
- 11 MS. PHILLIPS: And I don't know if I should be
- 12 asking Vic or Helaine, but I will just ask Vic. I just
- wanted to know, were there any other executive orders
- 14 that has not been brought to the committee that we
- should be aware of, or are there other documents that
- 16 were approved that the board or the committee were not
- 17 aware of?
- 18 MR. FORTUNO: None of which I am aware,
- 19 although -- Charles?
- 20 (Pause.)
- MR. FUENTES: Hello?
- 22 CHAIRMAN STRICKLAND: Yes, we're still here.

- 1 They're just conversing.
- 2 MR. FORTUNO: My response was not that I am
- 3 aware of. Although, as I said that I thought that
- 4 there was something else that I should consult Charles
- 5 on, because he had some contact, and he does recall
- 6 something. So he is going to elaborate on that now.
- 7 MR. JEFFRESS: The President's management
- 8 agenda was put out, pursuant to executive order several
- 9 years ago. Periodically, the Office of Management and
- 10 Budget asked for plans in progress in implementing the
- 11 President's management agenda. That executive order
- 12 and president's management agenda applied to executive
- 13 agencies, not to groups like Legal Services
- 14 Corporation.
- 15 I did receive an inquiry from Office of
- 16 Management and Budget, whether we were going to be
- 17 providing a response, a progress report on
- implementation of the President's management agenda.
- 19 We indicated it did not apply to us, so we had not done
- the initial response, back when it was first adopted.
- 21 It turned out we were not the only agency in this
- 22 situation, and OMB decided there was no need for us to

- 1 proceed. They didn't pursue that.
- MS. PHILLIPS: Okay. Then on that note, I
- 3 would like to make a motion to amend resolution
- 4 2006-014, and I recommend that the board be kept
- 5 oversight authority of the evaluation order, and
- 6 monitor staff ability to implement improvements.
- 7 CHAIRMAN STRICKLAND: By way of suggestion,
- 8 you might want -- I think the motion before us is
- 9 whether or not to adopt 2006-014, and I think we should
- 10 take that up by itself, and then you should make that
- 11 motion as a separate motion, as opposed to an amendment
- 12 to this motion. Is that acceptable to you?
- MS. PHILLIPS: Yes.
- 14 CHAIRMAN STRICKLAND: All right. Let's --
- MR. GARTEN: Frank?
- 16 CHAIRMAN STRICKLAND: Yes, sir?
- 17 MR. GARTEN: I think that we need an
- amendment, or an understanding that the footnote one
- 19 will be revised.
- 20 CHAIRMAN STRICKLAND: Oh, gosh, that's right.
- 21 We do need to clarify that. Who can clarify that for
- 22 us, so that we are adopting the resolution in the

- 1 correct format?
- MS. BEVIER: I will be happy to clarify what
- 3 the amendment to the motion refers to, or that to which
- 4 the amendment to the motion refers.
- 5 There is a footnote one to the FOIA report and
- 6 plan under executive order 13,392, which reads, as
- originally adopted, or as originally presented, "The
- 8 Legal Services Corporation is now a department agency
- 9 or instrumentality of the federal government and,
- 10 strictly speaking, is therefore not subject to the
- 11 executive order."
- 12 We had extensive discussion about this at the
- 13 committee meeting, and decided that, strictly speaking,
- 14 we should eliminate the "strictly speaking" language,
- 15 because it was redundant and served no real purpose in
- advancing the meaning of the sentence. So we
- 17 would -- the motion that I made, that we adopt and
- 18 approve this plan and this resolution, I meant to
- include the deletion of "strictly speaking."
- 20 CHAIRMAN STRICKLAND: All right. With that
- 21 clarification, is there any further discussion on the
- 22 main motion?

- 1 (No response.)
- 2 CHAIRMAN STRICKLAND: All right. All those in
- 3 favor, please say aye.
- 4 (Chorus of ayes.)
- 5 CHAIRMAN STRICKLAND: And those opposed, nay.
- 6 (No response.)
- 7 CHAIRMAN STRICKLAND: The ayes have it, and
- 8 the resolution is adopted.
- 9 Now, if you want to make your motion, Bernice,
- 10 please proceed.
- 11 MOTION
- MS. PHILLIPS: Okay. I would like to make a
- motion that the board -- to amend resolution 2000-014
- 14 (sic), I recommend that the board be kept oversight
- authority of this executive order, and monitor staff's
- ability to implement improvements.
- 17 CHAIRMAN STRICKLAND: Is it --
- 18 MS. SINGLETON: I am wondering if she would
- 19 accept a friendly amendment that takes out the part
- 20 about amending the resolution.
- 21 CHAIRMAN STRICKLAND: Right.
- 22 MS. SINGLETON: I think we just need an

- 1 affirmative motion --
- 2 CHAIRMAN STRICKLAND: Correct.
- 3 MS. SINGLETON: -- that we be kept informed,
- 4 and that we monitor the staff compliance. I don't
- 5 think we have to amend the old resolution. Is
- 6 that -- would you accept that?
- 7 MS. PHILLIPS: Okay. So you're saying you
- 8 don't have to add on to --
- 9 CHAIRMAN STRICKLAND: I don't think it's
- 10 necessary, or actually even appropriate, to tack that
- on to the resolution we just adopted. I think instead,
- 12 I agree with Sarah, that it should be a separate
- motion, an affirmative motion, not related to the one
- 14 we just adopted --
- 15 MS. PHILLIPS: Oh, so I can't say "amend?"
- 16 CHAIRMAN STRICKLAND: No, you don't need to
- amend anything. Just make a motion.
- MS. PHILLIPS: Okay.
- 19 MR. FUENTES: Mr. Chairman, I cannot hear
- 20 anything being said by -- I think it's Bernice.
- 21 CHAIRMAN STRICKLAND: Yes.
- MS. PHILLIPS: Sorry, Tom. Can you hear me?

- 1 MR. FUENTES: Yes, now I can.
- 2 MS. PHILLIPS: Okay.
- 3 CHAIRMAN STRICKLAND: Why don't you
- 4 restate -- did you not hear any part of her motion?
- 5 MR. FUENTES: Nothing that Bernice said.
- 6 CHAIRMAN STRICKLAND: All right. Bernice, why
- don't you restate your motion, just as a motion, as
- 8 opposed to an amendment to a previous motion? It's
- 9 just a main motion.
- 10 MS. PHILLIPS: Okay. So I recommend that the
- 11 board be kept oversight authority of this executive
- order, and monitor staff's ability to implement
- improvements.
- MS. SINGLETON: Second.
- 15 CHAIRMAN STRICKLAND: All right. Moved and
- 16 seconded. Is there any discussion on the motion?
- 17 (No response.)
- 18 CHAIRMAN STRICKLAND: All right. Let's
- 19 proceed to a vote. All those in favor of the motion,
- 20 please say aye.
- 21 (Chorus of ayes.)
- 22 CHAIRMAN STRICKLAND: And those opposed, nay.

- 1 (No response.)
- 2 CHAIRMAN STRICKLAND: And the motion is
- 3 adopted.
- 4 MS. BEVIER: Mr. Chairman, item six and seven
- on the agenda of the ops and regs committee were
- 6 deferred until January, it being our intention that, at
- 7 that time, we will get a history of the regulatory
- 8 activity since 1996, and begin to establish a report on
- 9 dormant class action -- sorry, begin to decide what
- 10 we're going to be doing as a regulatory agenda in 2007.
- 11 And I might make reference at this point to
- 12 the inspector general's suggestion that his office is
- going to have some suggestions for us to consider, and
- 14 I think it will be timely in January for us to begin a
- 15 process of review and perhaps reconsideration and
- redrafting of a number of regulations. But we did
- postpone that until the January meeting.
- 18 The next item was a staff report on dormant
- 19 class action cases. The Performance Reviews Committee
- 20 has asked for a -- every six months, for the staff to
- 21 tell us about dormant class actions and what our
- 22 grantees are doing to get out from those dormant class

- 1 actions.
- The bottom line, I think with respect to
- 3 those, is that essentially there hasn't been much
- 4 movement with respect to dormant class actions. It's
- 5 sort of a wash. The grantees that are still in the
- 6 class actions assure us that, first of all, they are
- 7 dormant, and secondly, that the grantees themselves are
- 8 trying to find substitute counsel.
- 9 And we just invited -- we took that report, we
- 10 invited Vic, and directed him to come back in six
- months and tell us what's going on at that time.
- Mr. Chairman, that completes the report of the
- operations and regs committees.
- 14 CHAIRMAN STRICKLAND: Thank you very much.
- 15 It's been brought to my attention that the -- on
- 16 45CFR1621, and the previous direction regarding the
- 17 rule making, was -- it was a board of directors
- 18 direction.
- 19 MOTION
- 20 CHAIRMAN STRICKLAND: So, I think we should go
- 21 back and revisit that and consider and adopt a motion
- 22 directing that the comment period for that rule be

- 1 reopened, pursuant to the direction of the board. So I
- 2 would entertain a motion to that effect.
- MS. SINGLETON: For 45 days, right?
- 4 CHAIRMAN STRICKLAND: For 45 days, correct.
- 5 MS. BEVIER: So moved.
- 6 MR. HALL: Second.
- 7 CHAIRMAN STRICKLAND: All right. Any
- 8 discussion?
- 9 (No response.)
- 10 CHAIRMAN STRICKLAND: All those in favor,
- 11 please say aye.
- (Chorus of ayes.)
- 13 CHAIRMAN STRICKLAND: Opposed, nay.
- 14 (No response.)
- 15 CHAIRMAN STRICKLAND: Motion is adopted.
- 16 Thank you.
- 17 All right. The next item is staff report on
- 18 footnote to the inspector general's semi-annual report
- 19 to Congress for the period of October 1 -- oh, sorry,
- 20 we now -- I need to take up -- all right, let me start
- 21 over.
- 22 We will next take up item 15 on the agenda,

- which is a staff report on the footnote to the
- 2 inspector general's semi-annual report to Congress for
- 3 the period of October 1, 2005 through March 31, 2006.
- 4 And I see an array of presenters has come to the table.
- 5 So please proceed.
- 6 MR. WEST: And hopefully when I am done,
- 7 neither of them will need to speak. We met, we
- 8 discussed it, we came to agreement. The OIG and
- 9 management worked out language that we're both
- 10 comfortable with. It's going to be in the semi-annual
- 11 report, it's been shared with you, Mr. Chairman.
- 12 And I don't think there is anything else to
- discuss. It was, again, one of the processes, we
- 14 worked together and we came to a situation where we
- were both comfortable with the language.
- 16 CHAIRMAN STRICKLAND: So is any action
- 17 required by the board?
- MR. WEST: No action is required.
- 19 CHAIRMAN STRICKLAND: Thank you very much.
- 20 MS. SINGLETON: Just our hearty
- 21 congratulations.
- 22 (Laughter.)

- 1 MS. BEVIER: And thank you, all three of you,
- 2 for coming up to tell us this.
- 3 MR. MERRYMAN: We knew you wouldn't believe
- 4 us, otherwise.
- 5 (Laughter.)
- 6 CHAIRMAN STRICKLAND: Next is a staff report
- 7 on LSC management's response to the office of inspector
- 8 general's September 2006 report on certain fiscal
- 9 practices at LSC.
- 10 Charles, are you going to take the lead on
- 11 that?
- MR. JEFFRESS: Yes, sir. Thank you, Mr.
- 13 Chairman.
- 14 CHAIRMAN STRICKLAND: Go ahead.
- MR. JEFFRESS: Charles Jeffress, chief
- 16 administrative officer. This report is found on page
- 17 235 in your book. If you wanted to follow along, what
- 18 I will be doing is briefly describing what management
- 19 has done in response to each of the 11 recommendations,
- 20 and --
- 21 MR. FUENTES: Mr. Chairman?
- 22 CHAIRMAN STRICKLAND: Yes?

- 1 MR. FUENTES: Might the speaker try another
- 2 microphone?
- 3 CHAIRMAN STRICKLAND: Well, let's ask him. He
- 4 has got one of these microphones that are supposedly
- 5 powerful. We will ask him to speak directly into the
- 6 microphone.
- 7 MR. JEFFRESS: I will switch mics as well, and
- 8 maybe this will be better.
- 9 MR. FUENTES: That's very good now.
- 10 MR. JEFFRESS: All right.
- 11 CHAIRMAN STRICKLAND: Thank you.
- MR. JEFFRESS: So I will be reporting on each
- of the 11 recommendations of what management has done,
- and where we are headed on the others.
- And Mr. Fuentes, if you didn't hear me
- earlier, it's found on page 235 of your board book.
- 17 MR. FUENTES: Thank you.
- 18 MR. JEFFRESS: The first recommendation was
- 19 that management should consider lower cost options for
- food in connection with board meetings. You all have
- 21 been able to appreciate that we have implemented that
- 22 recommendation this weekend, and we will continue to

- 1 implement that.
- 2 And attached to this memo in your board book
- 3 is a memorandum that describes the specific actions we
- 4 are taking, in terms of lower cost meals. There are
- 5 only beverages during the breaks, there are no longer
- 6 any snacks. We will be including the cost of meals --
- 7 PHONE OPERATOR: Alan Levine joins.
- 8 MR. JEFFRESS: Sorry? Who was that?
- 9 MS. BATIE: Alan Levine.
- 10 MR. JEFFRESS: Oh. I don't think we're ready
- 11 for --
- MR. LEVINE: Hello?
- 13 CHAIRMAN STRICKLAND: Alan, this is Frank
- 14 Strickland speaking. Thank you for calling in. We are
- 15 proceeding at a little slower pace than we had
- 16 anticipated. Is there a number where we could call you
- 17 at the appropriate time, and then ask you to call us
- 18 back, or however it works best, logistically?
- MR. LEVINE: Sure, that's fine.
- 20 (Discussion is held regarding contact
- 21 information.)
- 22 CHAIRMAN STRICKLAND: Fair enough. We will

- 1 talk to you in a few minutes. Thank you.
- MR. LEVINE: Okay, thank you.
- 3 CHAIRMAN STRICKLAND: Go ahead, Charles.
- 4 MR. JEFFRESS: Thank you, Mr. Chairman. And
- 5 the remainder of the recommendations are contained in
- 6 that memo. I won't read each of them. But we have
- 7 implemented them, and I expect this, along with four
- 8 other recommendations, we will be submitting
- 9 information to the inspector general in the next month
- 10 and ask him to close these recommendations with a
- 11 positive statement.
- 12 The second recommendation, that the board
- 13 should consider holding its annual board meeting at LSC
- 14 headquarters. You all voted at your last meeting to do
- 15 that. And we will also be asking that recommendation
- 16 be closed.
- 17 The third recommendation, that we should
- 18 follow the federal policies with respect to first class
- or business class travel, we reviewed the federal
- 20 policies with respect to first and business class
- 21 travel, and we have actually adopted those that are
- 22 relevant to us.

- 1 Now, there were some policies in there that
- 2 spoke to special couriers accompanying classified
- 3 packages, and people accompanying folks otherwise
- 4 entitled to travel first class were not relevant or
- 5 applicable to LSC, but we did adopt those that are
- 6 relevant to LSC, and they are also
- 7 contained -- attached to the memo at page 239 and 240,
- 8 are the changes we made in our administrative manual
- 9 with respect to first and business class travel.
- 10 Having adopted those, we also will be asking the
- inspector general to close that recommendation.
- 12 Number four, with respect to chauffeured car
- services, there are no comparable federal regulations
- 14 anywhere, no guidance in the federal policy manual on
- 15 chauffeured car services, so we will be writing our own
- and will be amending our administrative manual to
- 17 include circumstances when car services may be used.
- 18 Recommendation number five, that we would
- 19 revise our administrative manual to provide guidance
- 20 regarding the circumstances under which a lodging
- 21 waiver request would be appropriate. We have reviewed
- 22 the federal quidance on that, and we are adopting the

- 1 federal guidance on that. That also is attached to the
- 2 memo in your board book. Pages 241 and 242 details
- 3 what we have done, with respect to lodging waivers.
- 4 And again, there were some federal provisions
- 5 that were not applicable to LSC. We have adopted those
- 6 that are applicable. Having done that, we will be
- 7 sending a formal request to the inspector general to
- 8 close that recommendation, as well.
- 9 Excuse me, President Barnett reminds me, on
- 10 page 242, after we sent this to you we had one
- 11 amendment to what was sent to you. There are five
- 12 numbered items under the paragraph regarding the waiver
- for lodging per diem rate. Number three simply says,
- in the federal travel regulations, "because of mission
- 15 requirements." That's what we initially proposed
- 16 adopting.
- 17 After further discussion, we decided to add a
- 18 clause there, even though it's not in the federal
- 19 rules, and say, "Because of mission requirements as
- 20 explained in the travel waiver -- the lodging waiver
- 21 request," so that we will ensure that LSC staff who are
- requesting waivers explain in their request why mission

- 1 requirements warrant a waiver from the maximum lodging
- 2 rate.
- MS. BARNETT: Did we have a change in one?
- 4 MR. JEFFRESS: No, one is we incorporated the
- 5 specific reference to the -- I'm sorry, there is a
- 6 change. It was also after the -- this was sent out,
- 7 where we added a clause at the end of number one,
- 8 that -- at the request of Kirt West after Kirt and I
- 9 talked about this -- that the office director will be
- 10 responsible for determining that the value of staying
- 11 at the conference hotel warrants the waiver from the
- 12 maximum lodging rate.
- 13 Kirt pointed out that the federal regulations
- don't say who has responsibility for making that
- determination, they simply say the agency may determine
- 16 who will do that. We didn't -- did not have a specific
- 17 determination in there, and so we have added a clause
- 18 saying that the office director is the one responsible
- 19 for making that determination, that the value of
- 20 staying at the conference site warrants the waiver.
- 21 Thank you.
- 22 So that was number six. Recommendation number

- 1 seven, "LSC should undertake a comprehensive review to
- 2 bring LSC's spending policies and practices,
- 3 particularly in the areas of travel, meals, meetings,
- 4 and entertainment, in line with those applicable to
- 5 federal agencies."
- 6 We have already begun modifying the travel
- 7 policies, to make sure that they conform to federal
- 8 policies, and we expect to complete our review of the
- 9 travel policies, and have them conform by the first of
- 10 December. The spending policies and procedures with
- 11 respect to meals, meetings, and entertainment, we
- 12 expect to have done before the end of January.
- So I would expect to be able to report to you
- 14 at our January meeting that we will have adopted
- 15 whatever modifications seem appropriate, in response to
- 16 this recommendation.
- 17 Recommendation number eight is one where there
- 18 may be a bit of an issue. The board should require
- 19 that it be advised of and specifically approve any
- 20 policies and practices in those areas which are
- 21 different from federal practice. We propose to present
- 22 you a briefing in January 2007, with respect to the

- 1 changes that are mentioned in recommendation 7, and
- 2 show you what we have adopted as part of our
- 3 administrative manual.
- 4 The recommendation, strictly speaking by its
- 5 wording, requires that the board specifically approve
- 6 any policies and practices that are different. Now, I
- 7 have here the federal travel regulations. I have here
- 8 the LSC travel guidelines. We will do, in good faith,
- 9 what the inspector general has requested, which is go
- 10 through these federal travel regulations, see what is
- 11 applicable and appropriate to apply to LSC, and make
- 12 appropriate modifications to our administrative manual.
- 13 Should the board wish to comply precisely with
- 14 this recommendation, you would actually have to approve
- each of the changes that we make, and perhaps each of
- 16 the ones in here that we think are not relevant that we
- 17 don't adopt. The board needs to decide what type of
- 18 review you would like to have of these changes.
- 19 Even though this is the recommendation, in a
- 20 conversation I had with Kirt prior to coming I think he
- 21 also acknowledges too much detail to expect board
- 22 members to review, and --

- 1 MS. SINGLETON: He was at breakfast, wasn't
- 2 he?
- 3 MR. JEFFRESS: It was before coming. And
- 4 perhaps what we should do is brief you on the changes
- 5 we have made, and if there are areas where there is
- 6 then some different opinion as to whether we should
- 7 make those changes, present those areas of differing
- 8 opinions to you, rather than expect you to review all
- 9 of these federal regulations, as well as those.
- 10 So, at this point, I would expect, Mr.
- 11 Chairman, that we will do whatever you direct, but we
- 12 would expect to prepare a briefing for the board, and
- 13 you all need to decide, A, do you want to hear it as a
- 14 full board, or one of your committees hear it, and what
- 15 level of review you would like to have.
- 16 CHAIRMAN STRICKLAND: Well, by way of
- 17 suggestion, I think that unless there is objection from
- 18 the board, I would propose that that presentation be
- made to the ops and regs committee.
- MS. SINGLETON: Hear, hear.
- 21 (Laughter.)
- MR. MEITES: I'm stunned.

- 1 (Laughter.)
- 2 MR. MEITES: Are you seriously proposing that
- 3 we are supposed to review that white notebook next to
- 4 your left hand against that very slim, sleek volume
- 5 next to it?
- 6 MR. JEFFRESS: That's not what I am
- 7 recommending. I am recommending that we brief you on
- 8 what changes management has made, and there may be some
- 9 that we believe you ought to look at, but not ask you
- 10 to look at the whole book.
- 11 MR. MEITES: Well, I'm sure in the white
- 12 notebook there is a regulation on the transportation of
- elephants and other large animals. We can skip that.
- But I think it would be helpful, if there are major
- points of diversion.
- MR. JEFFRESS: Yes.
- MR. MEITES: And I think that's probably what
- 18 Kirt has in mind.
- MR. JEFFRESS: Yes.
- 20 MR. MEITES: That you bring those to our
- 21 attention.
- 22 MR. JEFFRESS: That's what we would recommend

- 1 we do.
- 2 CHAIRMAN STRICKLAND: And I am suggesting that
- 3 the route for bringing that to the attention of the
- 4 board be through the ops and regs committee.
- 5 MR. MEITES: That sounds appropriate.
- 6 CHAIRMAN STRICKLAND: All right.
- 7 MR. MEITES: Okay.
- 8 CHAIRMAN STRICKLAND: Any objection to that
- 9 from other board members?
- 10 (No response.)
- 11 CHAIRMAN STRICKLAND: All right, go ahead,
- 12 Charles.
- MR. JEFFRESS: All right. Number 9 and 10
- 14 both relate to reviewing our employment policies and
- practices, and our settlement policies and practices,
- 16 settlement procedures, with respect to liability from
- 17 employment disputes.
- 18 And we are in the process, as you know, of
- 19 reviewing and revising our personnel manual as a part
- of that, working with the office of legal affairs, to
- 21 look at ways that we can, in fact, reduce any potential
- 22 liability. We will also be submitting that personnel

- 1 manual for outside counsel to review for their advice
- on how we might reduce any potential liability.
- And, of course, the board adopted the last
- 4 personnel manual, and it requires the board's approval
- 5 for the adoption of this personnel manual. So we will
- 6 be presenting that to you, again, through whatever
- 7 appropriate mechanism that you recommend for board
- 8 adoption of the manual, and it will include whatever
- 9 provisions we recommend, with respect to 9 and 10.
- I am not promising that for January 2007,
- 11 although it is my target. I would like to have the
- discretion, since we depend on outside counsel to
- 13 review, to consult further about the exact timing with
- 14 that.
- 15 CHAIRMAN STRICKLAND: I think we will follow
- 16 the same route, in terms of his presentation to the
- 17 board. That is, via the ops and regs committee. And
- 18 Chairman Tom Meites has agreed -- graciously, I might
- 19 say -- to be the board's liaison with respect to the
- 20 personnel manual, which I have told him is a short-term
- 21 project. So you have a challenge to live up to.
- MR. MEITES: Frank?

- 1 CHAIRMAN STRICKLAND: Yes, sir.
- 2 MR. MEITES: Lillian and I were just
- 3 cogitating. There is quite a bit on the ops and regs
- 4 agenda for January. And it may be that our committee
- 5 should schedule a meeting, just of our committee,
- 6 before the January meeting. I think it will be helpful
- 7 if staff could figure out what they could
- 8 have -- Helaine is shaking her head.
- 9 MS. BARNETT: Only because of the holiday.
- 10 MR. MEITES: Oh, so they won't be able to get
- 11 to it. Then the alternative is we will get as much
- done in January as we can, and we may have to have a
- 13 special meeting of our committee after that.
- 14 CHAIRMAN STRICKLAND: All right, that's fine.
- 15 Anything else, Charles?
- 16 MR. JEFFRESS: And the last recommendation,
- 17 number 11, regarding LSC determine whether it is
- 18 appropriate and proper to have a look at the pay rate
- 19 higher than the other staff, that is already on the
- 20 agenda for your January meeting.
- 21 CHAIRMAN STRICKLAND: All right. Anything
- 22 else?

- 1 MR. JEFFRESS: That's it.
- 2 CHAIRMAN STRICKLAND: Does anyone have any
- 3 questions for Charles? Yes, sir?
- 4 MR. MCKAY: I don't know if it's a question or
- 5 a comment, but getting back to page one of your memo,
- 6 Charles, paragraph two, having our annual meeting at
- 7 the headquarters, obviously we're going to have the
- 3 January 2007 meeting at our headquarters. I was under
- 9 the impression we were going to -- this wasn't just a
- 10 one-time decision, that we would look in a positive way
- 11 to make that our practice.
- 12 And I kind of thought that your response there
- was -- while our vote was to have the meeting in
- 14 January of 2007, that that -- we probably were going to
- 15 have it every January at the headquarters, as well.
- 16 MR. JEFFRESS: Certainly the board voted to
- have its January 2007 meeting at the headquarters. I
- 18 wasn't presuming to speak where you would -- might want
- 19 all the future meetings.
- 20 MR. MCKAY: I just want to make it clear that
- 21 we should, as a --
- 22 CHAIRMAN STRICKLAND: Go ahead, Herb.

- 1 MR. MCKAY: To complete my thought --
- 2 MR. GARTEN: It's very clear to me that we
- 3 agreed that we would do it for the January, but there
- 4 was no precedent.
- 5 MR. MCKAY: There was no what?
- 6 MR. GARTEN: Precedent set.
- 7 MR. MCKAY: For the future?
- 8 MR. GARTEN: Just for the January --
- 9 CHAIRMAN STRICKLAND: I think we're going to
- 10 examine and re-evaluate --
- 11 MR. MCKAY: Indeed, and -- but to say it's a
- one-time thing, and that's our response and we're going
- to go off and go to other locations again in the
- 14 future, is not also a given. We would -- so I just
- 15 didn't want --
- 16 MR. GARTEN: No, there was no intent to that.
- MR. MCKAY: Right. I just don't want
- it to be a closed one-time shot. We are going to keep
- our mind open for doing it here in the future.
- 20 MR. GARTEN: I think that was the intent.
- MR. MCKAY: Yes, all right.
- MS. BEVIER: It's not so much doing it in

- 1 D.C., it's doing it at the headquarters.
- MR. MCKAY: At the headquarters. Yes, that's
- 3 right.
- 4 CHAIRMAN STRICKLAND: All right. Charles,
- 5 thank you very much. Next, item 17, to discuss outside
- 6 counsel's report about circumstances under the
- 7 government Sunshine Act, permitting governing body to
- 8 discuss and deliberate and plan in closed session.
- 9 I propose that we postpone that item until the
- 10 January meeting, when we can have Tom Williamson, our
- outside counsel, present to give us a briefing on that
- 12 item.
- 13 Is there any objection to that disposition of
- 14 item 17? And we will have Mr. Williamson present to
- 15 present that briefing?
- 16 (No response.)
- 17 CHAIRMAN STRICKLAND: All right, let's move to
- 18 number 18, which is consider and act -- can you hear
- 19 me, Tom?
- MR. FUENTES: I can, yes.
- 21 CHAIRMAN STRICKLAND: All right, good, because
- 22 you're up. Consider and act on Director Fuentes's

- 1 recommendation that the board increase the frequency of
- 2 its meetings and briefings from management and the
- 3 office of inspector general. So we will turn to you to
- 4 lead that discussion.
- 5 MR. FUENTES: Well, as you recall, this was
- 6 raised from the floor at the meeting in the context of
- 7 discussions about interest on Capitol Hill, and the
- 8 role of oversight and direction and involvement of our
- 9 board, and the affairs of the corporation.
- 10 And it was my suggestion that we might discuss
- 11 the possibility of more regular gatherings by
- 12 telephone, and this item here says that "frequency of
- its meetings," but I think it should properly say
- 14 "frequency of telephone meetings and briefings from
- 15 management and the office of inspector general," that
- 16 we might have input from staff, from our treasurer,
- from our president, from the inspector general, other
- 18 officers.
- 19 If there is substantive material to bring
- 20 before us, maybe we could consider, you know, the first
- 21 Monday of the month, 11:00 in the morning, or whatever
- time might be considered, that a telephone conference

- 1 call could be a potential for discussion, input by the
- 2 board. And it was as simple as that.
- 3 CHAIRMAN STRICKLAND: All right, do you have
- 4 a -- Tom Meites, did you want to address that?
- 5 MR. MEITES: I just wanted to raise one
- 6 practical problem, Tom. As I understand it --
- 7 MR. FUENTES: Who is speaking?
- 8 MR. MEITES: Tom Meites. As I understand it,
- 9 Tom, briefings do not require public participation, and
- 10 could be done quite informally. I am afraid if we
- schedule telephone meetings, we have to bring the whole
- 12 apparatus of a notice and public access. And Vic is
- shaking his head, indicating to me that I finally
- 14 understand it.
- 15 My question is would the -- would monthly
- briefings be enough, or do you think that the meeting
- format is essential for what you're proposing?
- MR. FUENTES: Well, I guess I see this as an
- 19 opportunity to -- for the board to receive more ongoing
- input from department heads and those I have mentioned,
- and the opportunity for us to agendize actions, if
- 22 necessary.

- 1 I offered this as a suggestion for
- 2 consideration today. I guess I would look to those on
- 3 staff to tell us how we might facilitate this if it is
- 4 the pleasure of the board to do so. I -- if we had one
- 5 hour a month on our calendars that we could regularly
- 6 devote to the business of the corporation, that would
- 7 not be too much to ask.
- And if there isn't a need, after consideration
- 9 perhaps with the president and the chairman or the
- inspector general and them, et cetera, we don't have to
- 11 have the meeting that month. But if there is
- worthwhile input, it gives us the opportunity to be
- more involved.
- 14 CHAIRMAN STRICKLAND: I would ask Vic Fortuno
- 15 to refresh us on the distinction between a meeting and
- 16 a briefing, and the requirements for each, and what we
- 17 might do. I mean, the thought occurred to me if we
- were having regular briefings, and if during a briefing
- 19 it came to the board's attention that some action
- needed to be taken, we could then say, "Well, we need
- 21 to schedule a meeting."
- 22 MR. FUENTES: That's right. We could agendize

- 1 then.
- 2 CHAIRMAN STRICKLAND: Correct. So, Vic, give
- 3 us a --
- 4 MR. FORTUNO: That's correct.
- 5 CHAIRMAN STRICKLAND: Advice?
- 6 MR. FORTUNO: If you simply -- if what the
- 7 objective is to have staff and management and the IG
- 8 brief or update the board on its activities, then there
- 9 is no need to have a formal meeting under the Sunshine
- 10 Act, which would require advance public notice, and
- 11 having a court reporter present to record and have the
- 12 meeting transcribed.
- 13 If, on the other hand, what is contemplated is
- 14 an exchange of views among board members -- that is,
- 15 you have discussions among yourselves which would
- 16 either constitute action or predetermine an action to
- be taken by the board, then it should be a meeting.
- So, in short, if it's going to be staff
- 19 presenting information to the board, maybe the board
- 20 asking some questions just for clarification purposes,
- 21 that doesn't have to be a meeting, you can -- that's a
- less formal process.

- 1 If, on the other hand, you intend to get the
- 2 information and then discuss among yourselves and
- 3 compare the relative merits of positions, and to
- 4 formulate a position or a view on a particular issue,
- 5 then that's probably the sort of thing that you would
- 6 want to notice in the Federal Register and proceed on
- 7 as a meeting.
- 8 CHAIRMAN STRICKLAND: Suppose all we did is
- 9 during a course of a briefing -- speaking
- 10 hypothetically, during a course of a briefing, we said,
- "We need to have a meeting," does that constitute
- 12 action?
- MR. FORTUNO: No.
- 14 CHAIRMAN STRICKLAND: So --
- 15 MR. FORTUNO: No, because you can decide to
- 16 have a meeting. You can decide what to -- when to have
- 17 the meeting.
- 18 CHAIRMAN STRICKLAND: Right.
- 19 MR. FORTUNO: Where to have the meeting, and
- what the subject matter of the meeting can be. All
- 21 those things can be decided without it occurring at a
- 22 meeting.

- 1 So, if you had a briefing and you received
- 2 information that caused you to conclude that it was
- 3 probably appropriate to have a discussion of the board,
- 4 then you would schedule a meeting to have the
- 5 discussion.
- 6 CHAIRMAN STRICKLAND: Right.
- 7 MR. FORTUNO: So long as you didn't have the
- 8 discussion privately and then held a meeting for
- 9 purposes of simply taking the vote.
- 10 CHAIRMAN STRICKLAND: Understand.
- 11 MR. FORTUNO: That's fine.
- 12 CHAIRMAN STRICKLAND: But just during the
- briefing, someone says, "Well, this -- what we have
- 14 heard today -- is of sufficient importance that we need
- 15 to have a meeting about it," at which we could take
- 16 some action.
- 17 MR. FORTUNO: And that is legally permissible.
- 18 CHAIRMAN STRICKLAND: All right. Herb, go
- 19 ahead, and then David.
- MR. GARTEN: I have a question. The chairman,
- 21 I presume, would have a right to call a meeting at any
- time, telephonic or in presence, under our bylaws.

- 1 MR. FORTUNO: Yes.
- 2 MR. GARTEN: Is there any other group that can
- 3 call a meeting?
- 4 MR. FORTUNO: As the bylaws are currently
- 5 written, I think it's the chairman and the president,
- 6 either one. I believe that once they were written so
- 7 that a -- if you -- I forget what the necessary number
- 8 was, but if you got a minimum number of board members,
- 9 et cetera --
- 10 MR. GARTEN: Most bylaws will provide -- I
- 11 think we are stepping -- going a little bit too far.
- 12 There is nothing about getting e-mails or notices or a
- monthly newsletter, to which all these people that Tom
- 14 refers to could report. And once we get it and see it,
- if we feel there is a need, or the president or the
- 16 chairman sees a need for a meeting, telephonic or in
- 17 person, that is fine.
- But why should we go to the expense and time
- 19 of setting up meetings at regular dates? We have our
- 20 quarterly meetings, we can have these additional
- 21 meetings if we need it. In the meantime, we can be
- 22 kept up to date by informal memos, notices, e-mail from

- 1 any of the people mentioned that he would like to hear
- 2 from.
- 3 CHAIRMAN STRICKLAND: All right, David? I
- 4 believe you had a comment.
- 5 MR. FUENTES: Mr. Chairman, may I respond to
- 6 that?
- 7 CHAIRMAN STRICKLAND: Yes, sir, Tom. Go
- 8 ahead, and then we will hear from David.
- 9 MR. FUENTES: I guess I am looking here for
- 10 these monthly scheduled hours, whatever we are going to
- decide we call them, for the opportunity for engagement
- by the board, for participation, greater knowledge
- 13 gathering, better and greater exercise of our fiduciary
- 14 responsibilities, better opportunity to send to Capitol
- 15 Hill the fact that we are constantly and regularly
- 16 engaged in our concern for the affairs of the
- 17 corporation.
- So, I don't know that reading a newsletter
- 19 addresses the concern or the intent that I have in
- 20 proposing these regularly scheduled more frequent
- involvements by the board.
- 22 CHAIRMAN STRICKLAND: All right. Thank you,

- 1 Tom. Let's hear from David Hall.
- 2 MR. HALL: Yes, my concern is I think we do
- 3 have a fiduciary duty to make sure that management is
- 4 operating consistently with the law, and that we are
- 5 informed, and that we are not allowing things to get by
- 6 us.
- 7 I think we need to be sensitive to the fact
- 8 that whenever we ask for a meeting, ask for a briefing,
- 9 that we are adding a lot to the plates of management.
- 10 It is not something that they just do. I mean, they
- 11 prepare for it, and it's a deep time commitment. And
- that's not to say the time isn't important, but we have
- 13 to balance, you know, what is it that we really are
- 14 asking them to do on a day-to-day basis.
- 15 And I think our experience recently is that
- 16 there are other things that pull them away from our
- 17 ultimate goal, which is serving our grantees who are
- 18 serving these clients. And I would just ask us to be
- 19 thoughtful about not putting on additional expectations
- so that they are serving us so much that they can't do
- 21 the other type of work.
- 22 So that's one concern, and I'm not saying that

- I know that a monthly meeting does that, but I think we
- 2 at least need to be sensitive that if we say we want a
- 3 meeting on Monday and we're going to talk about these
- 4 different issues, that that's going to involve a lot of
- 5 staff time in getting ready for that, because that's
- 6 just the nature of how that operates.
- 7 And my second concern is that I think the more
- 8 boards begin to interact with management, the more we
- 9 come closer to crossing the line of engaging in
- 10 micromanagement, and begin to start dictating too much
- of the work of management, as opposed to operating in
- our fiduciary responsibility of trying to just make
- 13 sure that they are doing things in the right way. So
- 14 the regularity creates the potential of us crossing the
- 15 line.
- 16 So, those are two concerns that I would just
- 17 ask us to keep in mind as we decide whether we want to
- 18 have more briefings or meetings.
- 19 CHAIRMAN STRICKLAND: Sarah?
- 20 MS. SINGLETON: I am concerned if we start
- 21 having briefings over the telephone, that not involve
- 22 members of the legal aid community and other members of

- 1 the staff --
- 2 MR. FUENTES: I'm sorry, I can't hear anything
- 3 that Sarah is saying.
- 4 MS. SINGLETON: Let me try to get another
- 5 microphone, unless you can hear it now.
- I am concerned, if we start holding briefings
- 7 over the telephone, that it -- do not involve members
- 8 of the legal aid community, other members of the staff
- 9 besides the one that's giving the briefing, I think
- 10 that it's too easy to flow from information receiving
- into discussion. And very good discussions, but I
- don't think that that is really appropriate.
- 13 And I, for one at least, like getting input
- 14 from people who are not on the board, the people from
- 15 the legal aid community who attend our meetings. So I
- don't think I would like to have these things be
- 17 briefings.
- 18 If they then become meetings, I think we are
- 19 putting what can become an onerous task on the members
- of our -- onto our staff, when if we need to have a
- 21 meeting, we can always call one as needed. The chair
- 22 can call one. And I feel certain that if any one of us

- 1 had an issue we thought ought to be addressed by a
- 2 meeting, that Chairman Strickland would call one.
- 3 He did that before, when some of us had
- 4 concerns about, you know, various things that were
- 5 happening, and he called a meeting. So I don't think
- 6 it's a good idea to routinize these meetings, and I
- 7 would really be reluctant to start having briefings
- 8 over the telephone.
- 9 CHAIRMAN STRICKLAND: Are there other
- 10 comments?
- 11 MR. FUENTES: One comment that I would make --
- 12 CHAIRMAN STRICKLAND: Go ahead.
- 13 MR. FUENTES: -- there is a format in the
- 14 private sector where, from time to time, when the
- 15 corporate community has information relative to
- 16 condition of a company or changes in items of import,
- or the quarterly or annual report is about to come out,
- 18 that briefings are had where anyone who has an interest
- 19 may dial in and listen in, plug in. And this is
- 20 technology that is available.
- 21 Yes, I certainly agree with Sarah that we want
- 22 to have these as public as possible. I mean, that's

- 1 part of the intent of suggesting that we might have a
- 2 greater exchange, because I would like to see us get
- 3 word to our constituencies, as well as to the congress
- 4 and to the media, that this board is concerned and
- 5 engaged, and spending as much as a whole hour per month
- 6 attempting to be so.
- 7 CHAIRMAN STRICKLAND: All right. Does anyone
- 8 else want to discuss this item? Tom, do you want to
- 9 make a proposal or motion of any sort?
- 10 MR. FUENTES: I think that I was just looking
- 11 for input, looking for recommendations and feedback. I
- 12 was expecting something more from those who might be
- the presenters, members of our staff as well.
- 14 I might like to keep this on the agenda and
- 15 see if staff, the inspector general, the president, the
- 16 treasurer, et cetera, might like to offer comment at
- our next meeting, and then maybe we can come up with a
- 18 path.
- 19 CHAIRMAN STRICKLAND: All right. Why don't we
- 20 agree to -- or not just agree, but we will instruct our
- 21 management team and also the inspector general to bring
- 22 us some thoughts on this agenda item at the January

- 1 meeting. So we will ask that that agenda item be
- 2 placed before us at that meeting for some further
- discussion. Is that satisfactory for the board?
- 4 MR. FORTUNO: If I might, Mr. Chairman?
- 5 CHAIRMAN STRICKLAND: Yes, sir.
- 6 MR. FORTUNO: Just one point, since the issue
- 7 is raised, I can close the loop on this. I think
- 8 special meetings can be called by the chairman or by 40
- 9 percent of the directors in an office.
- 10 CHAIRMAN STRICKLAND: All right.
- 11 MR. FORTUNO: Or by the president and 30
- 12 percent of the directors in an office.
- 13 CHAIRMAN STRICKLAND: Thank you for that
- 14 clarification.
- The final agenda item for the open session,
- 16 other than other business and public comment, is item
- 22, which is listed under closed session, but it was
- 18 taken up by the Performance Reviews Committee in open
- 19 session. Therefore, it's an open session item for this
- 20 meeting.
- 21 So we will now consider and act on the report
- of the Performance Reviews Committee.

- 1 MS. BEVIER: Thank you, Mr. Chairman. We had
- 2 two items on our agenda. The first was to consider
- 3 whether and how to engage in a performance evaluation
- 4 of the inspector general. This is an issue that has
- 5 been on our agenda of the Performance Reviews Committee
- for quite some time. We have had a good bit of input,
- 7 both from our counsel, Tom Williamson of Covington &
- 8 Burling, and from the IG himself, and a member of his
- 9 staff.
- 10 And we have concluded, I believe, that the
- issue of whether we may engage in a performance review
- is resolved in favor of the answer being yes. The
- issue of whether we should, and if we do, how to engage
- in an evaluation of the inspector general, remains on
- 15 the table.
- 16 What I would bring to the board is that, in
- 17 particular in the spirit of the board going the extra
- 18 mile with respect to this, that the chairman of the
- 19 Performance Reviews Committee, in consultation with the
- 20 chairman of the board promptly appoint a team to
- 21 undertake to work with the inspector general to try to
- 22 come up with a procedure for evaluating his performance

- 1 that is mutually satisfactory.
- Now, we do understand that the IG is willing
- 3 to engage in this effort to see if we can come to a
- 4 procedure that is mutually satisfactory. We are not
- 5 committing ourselves either yea or nay on the ultimate
- 6 question of whether we will do a performance review.
- 7 But we all understand that the line -- that
- 8 there is a line between the board interfering with the
- 9 inspector general's investigations, and his judgements
- 10 about what investigations to conduct, on the one hand,
- and the issue of the quality of his work product, on
- 12 the other hand. And it is a line that can be subtle
- when you get far away from one of the poles.
- 14 If you get toward the middle of it -- and we
- 15 certainly want to respect his independence to the
- 16 extent that we can -- we are not -- I am just asking
- 17 for the board to --
- 18 M O T I O N
- 19 MS. BEVIER: I move that the board ask me, as
- 20 chairman of the Performance Reviews Committee, in
- 21 consultation with you, the chairman of the board, to
- 22 appoint this team to undertake this work with Kirt.

1	CHAIRMAN STRICKLAND: Is there a second to
2	that motion?
3	MR. MCKAY: Second.
4	CHAIRMAN STRICKLAND: Any discussion on the
5	motion?
6	(No response.)
7	CHAIRMAN STRICKLAND: All those in favor,
8	please say aye.
9	(Chorus of ayes.)
10	CHAIRMAN STRICKLAND: Those opposed, nay.
11	(No response.)
12	CHAIRMAN STRICKLAND: The ayes have it, and
13	that motion is adopted. Is there any further report
14	from your committee?
15	MS. BEVIER: The second item that the
16	Performance Reviews Committee considered was the
17	planning of the performance evaluation of the
18	president.
19	MOTION
20	MS. BEVIER: And given recent advice that we
21	have received with respect to certain ways that we can

22 conduct performance evaluations, I bring to the board a

- 1 motion that we ask the staff to undertake a review of
- 2 how other agencies "like ours" go about the process of
- 3 evaluating and reporting the results of their
- 4 evaluations of their CEOs.
- 5 The -- we may believe that we ought to replace
- 6 the Performance Reviews Committee with another mode of
- 7 evaluating the president. And in that spirit, I offer
- 8 this motion that we ask staff to find out what they can
- 9 about how other agencies engage in this activity.
- MR. MCKAY: Second.
- 11 CHAIRMAN STRICKLAND: Yes, sir? Discussion?
- 12 MR. MEITES: Let me propose for discussion
- that perhaps we should broaden the motion to include an
- 14 investigation not just of how other entities evaluate
- the president, but also the inspector general. Since
- 16 we're going to have our staff asking around, it might
- 17 be useful to gather that information, as well, and not
- 18 just limit it to the president.
- 19 CHAIRMAN STRICKLAND: All right. Is that
- amendment acceptable to the movant?
- MS. BEVIER: Yes.
- 22 CHAIRMAN STRICKLAND: All right. Any

- discussion on that motion, as amended?
- MS. BEVIER: With the understanding -- could I
- 3 just suggest that my agreement to the amendment is on
- 4 the understanding that the two inquiries are -- you
- 5 might conduct them by asking the same agencies the
- 6 questions, but I want to be clear that we want two
- 7 different questions?
- 8 Because one of the things we have learned is
- 9 that the inspector general is a different kind of
- 10 employee from the CEO and the management team. And
- thus, the question should invite perhaps, or be
- 12 prepared to receive, different answers, depending upon
- whether they are talking about the president or the
- inspector general.
- 15 But I do -- with that understanding, I agree
- 16 to the amendment.
- 17 MS. SINGLETON: I would like to speak against
- 18 the amendment.
- 19 CHAIRMAN STRICKLAND: Go ahead.
- 20 MS. SINGLETON: If it's time for discussion.
- 21 Tom, can you hear this?
- MR. FUENTES: Yes, I can hear you.

- 1 MS. SINGLETON: All right. I think that
- 2 looking into what someone does to evaluate an inspector
- 3 general is an entirely different matter than looking
- 4 into how somebody evaluates an agency head, and that to
- 5 do a thorough job of looking into the IG situation is
- 6 going to take a lot more work, it's going to be a
- 7 different inquiry made to different kinds of agencies.
- I don't think we should add that to this
- 9 motion. I think the motion was more appropriate
- 10 limited to the president, which is where I think
- 11 it -- what the committee discussed, and was thinking
- 12 of.
- MR. MEITES: I agree. I will withdraw my
- 14 proposed amendment. My thought is that we could do two
- 15 things at once. But if it makes more sense to do the
- 16 president first, get some good ideas from that and then
- move on to the inspector general, that's fine with me.
- 18 CHAIRMAN STRICKLAND: All right, let us --
- MS. BEVIER: I withdraw my whatever it was I
- 20 did.
- 21 (Laughter.)
- 22 CHAIRMAN STRICKLAND: With that clarification,

- 1 we will now -- unless there is further discussion, we
- will proceed to a vote on the main motion. All those
- 3 in favor of the motion, please say aye.
- 4 (Chorus of ayes.)
- 5 CHAIRMAN STRICKLAND: Those opposed, nay.
- 6 (No response.)
- 7 CHAIRMAN STRICKLAND: The ayes have it, and
- 8 the motion is adopted. Anything else? Do you have
- 9 anything else, Lillian?
- MS. BEVIER: Oh, I'm sorry, no. Nothing else.
- 11 That concludes the Performance Reviews Committee
- 12 report.
- 13 CHAIRMAN STRICKLAND: All right. Thank you
- 14 very much. Next is consider and act on other business.
- 15 Is there any other business?
- 16 (No response.)
- 17 CHAIRMAN STRICKLAND: Is there any public
- 18 comment? Yes, sir? Don Saunders.
- 19 MR. SAUNDERS: Very, very briefly, I am Don
- 20 Saunders with the National Legal Aid and Defenders
- 21 Association. I primarily want to respond to Mr.
- 22 Garten's request for some clarification.

- 1 But I would just take a moment of your time to 2 really thank you for letting us participate in your 3 visits to your grantees. I have been privileged to 4 view the wonderful work of programs like Adrienne's, 5 and get the feedback from these communities when you 6 come into them, and take a look at their work. 7 extraordinary event of last evening -- I just want to 8 give you the positive feedback of how invigorating this is to your grantee, how important it is, and how 9 10 privileged we are to be treated with the courtesies 11 that you extend us in these visits. 12 With regard to the point that Mr. Garten asked me to respond to, he is referring to a news release 13 14 that we entered on our website that announces the 15 kick-off of something that is called the "eGuide to 16 Public Service in America's Law Schools." It was put 17 together through an extensive survey -- took over a
- 20 And the purpose of it, really, is to give 21 students, lawyers, administrators of law schools and 22 others, a good look at law schools' performance, with

year -- by Equal Justice Works, which is the former

National Association of Public Interest Law School.

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1 regard to public interest opportunities and pro bono
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- opportunities. It really looks at curriculum, it looks
- 3 at what kinds of pro bono opportunities are offered,
- 4 and it looks at programs that promote both public
- 5 service in a law school environment, and pro bono.
- There is a great deal of buzz in the law
- 7 school community. It will give students an idea of
- 8 what their school is doing, what other schools are
- 9 doing. Probably the primary function that it may well
- 10 serve is law schools pay attention to what their
- 11 colleague schools are doing, as I am sure several of
- 12 you know. And there is a sense that by having this
- information on the record put out through the system,
- 14 that it will encourage the increasing development of
- public service and pro bono opportunities.
- 16 It can be accessed at Newsweek.com, but the
- 17 primary moving force behind it is Equal Justice Works.
- 18 Cindy Adcock reported briefly to you at your Providence
- 19 meeting. That was right before it was unveiled. This
- is the project that she was talking about during your
- 21 law school presentation.
- 22 CHAIRMAN STRICKLAND: Okay, Don. Thank you

- 1 very much. Any questions of Don?
- 2 (No response.)
- 3 CHAIRMAN STRICKLAND: Thank you very much,
- 4 Don. Welcome to Terry Brooks.
- 5 MR. BROOKS: All right, this is Terry Brooks,
- 6 with the ABA standing committee on legal aid and
- 7 indigent defendants, staff counsel to that committee,
- 8 and I approach the microphone at this late hour with
- 9 some trepidation and promise to move quickly.
- 10 I did want to report on the many resolutions
- adopted by our house of delegates last August that
- 12 pertain to the work of the corporation. President
- 13 Barnett has already reported on three of those, and I
- 14 will not review those.
- 15 But I just wanted to note for the record that
- 16 there were several other resolutions considered and
- 17 adopted by the house that this board may find of
- 18 interest, four of them going to various aspects of pro
- 19 bono, and one going to service to homeless individuals.
- 20 And if anyone wants further information on those, I
- 21 would invite you to contact me following the meeting,
- and I will be happy to provide that.

- 1 The standing committee on legal aid, it looks
- 2 forward to working closely with the corporation to
- 3 implement the standards for civil legal aid providers.
- 4 We plan to make a complimentary copy of that document,
- 5 a hard copy of that document, available to each of your
- 6 recipients, and all other legal aid programs. That
- 7 document is also available on our website, free of
- 8 charge, for download by any interested group.
- 9 The standing committee, with the support of
- 10 the ABA board of governors, has established this year a
- 11 new resource center for access to justice initiatives,
- 12 and that center is intended to support the activities
- in the states that have adopted blue ribbon commissions
- 14 involving the judiciary, the bar, and other elements of
- 15 the community, in expanding access to justice for those
- of limited means, and for finding resources for those
- 17 efforts.
- This resource center brings together things
- 19 that SCLAID has done in the past, including fundraising
- and resource development support, and structural
- 21 support for those entities. It involves a new website
- that brings all of that information together, in a

- 1 somewhat more expanded staff capacity to reach out and
- provide those services.
- 3 One of the things that that group does is
- 4 sponsor an annual meeting of access to justice
- 5 commission chairs. That meeting will occur next March
- 6 24th, in conjunction with the equal justice conference.
- 7 And members of this board are also more than welcome to
- 8 participate in that event, if they wish.
- 9 One other item I wanted to mention is that the
- 10 standing committee on pro bono and public service,
- working with Pro Bono Net, will launch soon a new pro
- 12 bono opportunities guide. This will be founded on data
- 13 that the ABA has long maintained on the wealth of pro
- bono programs, nearly 1,000 pro bono programs that
- 15 exist throughout the country. We will bring that
- 16 information together with similar information that has
- 17 been collected by Pro Bono Net, and offer on the
- 18 Internet a guide and ready access to any lawyer who
- 19 wishes to participate in pro bono activities.
- Thank you for this opportunity to speak, and
- 21 thank you for your warm welcome to the ABA at these
- 22 meetings.

1	CHAIRMAN STRICKLAND: Thank you, Terry. Does
2	anyone have a question for Terry?
3	(No response.)
4	CHAIRMAN STRICKLAND: All right. Any other
5	public comment?
6	(No response.)
7	MOTION
8	CHAIRMAN STRICKLAND: At this point, I would
9	entertain a motion as to whether we should go into
10	executive session to address the items listed below
11	under closed session. Is there such a motion?
12	MR. MCKAY: So moved.
13	CHAIRMAN STRICKLAND: A second?
14	MR. GARTEN: Second.
15	CHAIRMAN STRICKLAND: Any discussion?
16	(No response.)
17	CHAIRMAN STRICKLAND: All those in favor of
18	the motion, please say aye.
19	(Chorus of ayes.)
20	CHAIRMAN STRICKLAND: Those opposed, nay.
21	(No response.)
22	CHAIRMAN STRICKLAND: The ayes have it, and we

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      will move into closed session.
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                 (Whereupon, at 2:49 p.m., the meeting was
      adjourned to closed session.)
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