

2011 Awarded TIG Projects

Recipient	TIG #	TIG Grant Category	State	Grant Amount
Center for Arkansas Legal Services			AR	
	11054	Pro Se Focused Grants		\$43,100
<p>To develop a Court Channel on Arkansas' statewide website to increase low-income Arkansans' access to justice by providing them with comprehensive information about the Arkansas court system, court procedures, the law, court forms, access to lawyers, the lawyer-client relationship and serve as a "How To" guide to filing claims.</p>				
Recipient Total:				\$43,100
California Indian Legal Services, Inc.			CA	
	11004	Infrastructure Focused Grants		\$26,600
<p>To evaluate, select, and install a comprehensive IP desktop video conferencing system for all four offices of California Indian Legal Services, Inc. The program will leverage consumer technologies and enhanced bandwidth to create enterprise-level videoconferencing capabilities.</p>				
Recipient Total:				\$26,600
Legal Aid Society of Orange County, Inc.			CA	
	11055	Website Grants with National Impact		\$251,600
<p>To update the I-CAN!® E-File software in English, Spanish, and Vietnamese so that low-income workers can file their taxes to claim the Earned Income Tax Credit (EITC) and other tax credits they may be eligible to receive.</p>				
	11059	Document Assembly		\$76,600
<p>To provide the ability to e-file the complex array of documents for Domestic Violence Restraining and Protective Order requests in Trial Court Case Management systems in the California Superior Court – County of Orange; to use Adobe "Smart Form" technology in place of "flat" PDF documents; to develop an "adapter" mechanism that can package the data and text from the forms and present to a clerk review system at the court without having to be retyped; to enable the Order After Hearing forms to be populated by the initially filed Proposed Order forms so that judges can consider the proposed order immediately upon electronic filing and produce a final order quickly so it is available to the protected party as soon as it is completed; and to have Domestic Violence Restraining and Protective Orders immediately returned to the filer's online account for review, printing, and any subsequent need as well as simultaneously delivered to Police or Sheriff's offices for immediate enforcement.</p>				
Recipient Total:				\$328,200
Colorado Legal Services			CO	
	11074	Technology Tools with Applicability to Federal Laws		\$36,293
<p>To create resources for the delivery of legal services and information to clients with bankruptcy issues. Colorado Legal Services, working with Montana Legal Services Association and Utah Legal Services, will develop, test and implement a web-based screening tool and training modules using tools currently available through the Regional Training Initiative. The web-based screening tool and training modules will be easily accessed by applicants, clients, volunteer attorneys and legal services staff from all job categories across the region and will include educational and testing components to facilitate and enhance learning opportunities for legal services staff and volunteer attorneys.</p>				
Recipient Total:				\$36,293

Community Legal Services of Mid-Florida, Inc.

FL

11049	Document Assembly		\$82,325
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To make three to four family law packets and three landlord-tenant forms (approximately 40-50 total forms) available as online document assembly forms for use by low-income pro se litigants. In addition, this project includes education and outreach throughout Florida after the forms become available, targeting the legal services community, the court system and other justice community members to ensure that the forms are widely known and widely used.

11071	Online Intake		\$23,800
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To develop an A2J guided interview to work with the online intake system of Community Legal Services of Mid-Florida Inc. (CLSMF) and to transform the XML data collected through A2J Author for use in CLSMF's case management system, Kemps PRIME. The project will benefit potential legal services clients within CLSMF's service area, particularly those with low literacy.

Recipient Total: \$106,125

Atlanta Legal Aid Society, Inc.

GA

11075	Infrastructure Focused Grants		\$94,135
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To develop the Information Access Project by utilizing Microsoft SharePoint, server improvements, a finalized data-voice convergent system (VOIP/MPLS telephone system), and Pro Bono Net API content feeds to create a seamless point-of-access for clients, advocates, information technology staff, and board members.

11081	Website Grants with National Impact		\$76,600
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To improve the usability of online document assembly content for self-represented litigants by allowing interviews hosted on LawHelp Interactive (LHI) to be more seamlessly integrated into Georgia's statewide public web site, LegalAid-GA.org.

Recipient Total: \$170,735

Iowa Legal Aid

IA

11042	Leveraging Technology to Increase Pro Bono Attorney and Law Student Involvement		\$22,269
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To migrate Iowa Legal Aid's Volunteer Lawyers Project from an outdated ACCESS database to Pika 5.0. Also, the project will provide secure access for pro bono attorneys to enter closing data and case notes in the Pika system.

Recipient Total: \$22,269

Idaho Legal Aid Services, Inc.

ID

11025	Document Assembly		\$354,800
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To rewrite A2J Author® as a Web application enabled for computers running any operating system (Mac OS, Microsoft Windows, Linux, etc.) and upgrade the viewer for end-users to access interviews on any Internet browser, including mobile device browsers for smart phones, iPads, etc.; to use the new A2J Author Web App to create Idaho A2J Guided Interviews incorporating new software features enabled by the redesign; and to deliver training and support for the nationwide A2J Author® community.

11080	Online Intake		\$33,675
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To replicate in Idaho the online intake project done by the Northwest Justice Project (NJP). In addition to providing for online intake, the system will include a legal triage component to integrate with the firm's Legal Server case management system. This project will route online applications to the appropriate Idaho Legal Aid Services office based on the applicant's zip code or other variables.

Recipient	TIG #	TIG Grant Category	State	Grant Amount
			Recipient Total:	\$388,475
Land of Lincoln Legal Assistance Foundation, Inc.			IL	
	11089	Online Intake		\$127,467
To develop the "Statewide Online Access System," an online intake capacity that will be made available through the statewide website in Illinois. This project will involve all three LSC-funded programs in the state.				
			Recipient Total:	\$127,467
Legal Aid Society Inc			KY	
	11094	Other		\$51,600
To use mobile technologies to implement a legal assessment tool for medical/legal partnerships to more effectively screen low-income patients for current or potential legal problems and to alert the medical professionals of the need to refer the patient to the legal partner for timely legal assistance.				
			Recipient Total:	\$51,600
Acadiana Legal Service Corporation			LA	
	11044	CE Videos		\$51,617
The Seniors Access to Legal Information (SALI) project, to test the use of touch-screen monitors as a means to easing seniors' interaction with computers to access online legal information and self-help materials. The project will install two computer stations with touch-screen monitors at a local senior center, provide assistance in their use, and present legal education talks. Recordings of the talks, with related printed materials, will be published on the statewide website, www.LawHelp.org/LA.				
			Recipient Total:	\$51,617
Volunteer Lawyers Project of the Boston Bar Associa			MA	
	11046	Website Grants for Programs		\$70,205
To develop a statewide pro bono website to increase meaningful engagement of volunteer lawyers and law students in Massachusetts.				
			Recipient Total:	\$70,205
Pine Tree Legal Assistance, Inc.			ME	
	11007	Expanding and improving Statesidelegal.org.		\$146,590
To expand advocate and client resources on www.statesidelegal.org. New resources will be added specific to women veterans and service members, and advocate tools will be expanded via blogs and podcasts from national experts to encourage more collaboration. In addition, specialized technical assistance will be secured to strengthen overall website functioning and effectiveness in response to growing traffic to the site.				
	11047	CE Videos		\$45,610
To utilize video conferencing and web video technologies to increase access to civil legal information and assistance. This project will leverage Maine libraries' videoconferencing systems to transmit live, interactive legal aid clinics to rural areas of the state. The project team will also develop web videos for Maine's statewide website.				
			Recipient Total:	\$192,200

Legal Services of South Central Michigan			MI	
	11017	Document Assembly		\$41,600

To continue development of a new Drupal-based statewide website in Michigan by creating HotDocs/A2J interviews for self-represented litigants. This project will adapt existing HotDocs/A2J interviews and form templates for Michigan self-help website users in six of the following areas: Michigan Statutory Will; Durable Power of Attorney for Health Care; Durable Power of Attorney for Finances; Request for Hearing (Department of Human Services); Small Claims Complaint; Letters to landlord regarding repairs/withholding of rent; and Motions to Modify Child Support or Custody.

Recipient Total: \$41,600

Central Minnesota Legal Services, Inc.			MN	
	11036	Pro Se Focused Grants		\$177,100

To implement, in partnership with the Minnesota courts, a national model access-friendly e-filing solution for low-income self-represented litigants using A2J Author, LawHelp Interactive (LHI), and the Minnesota court's e-filing system. The project will take online interviews that produce legal documents on LHI and e-file them. Also, the project will develop and promote best practices in accessible e-filing and will assist the legal aid community and partners in promoting access-friendly electronic filing systems.

Recipient Total: \$177,100

Montana Legal Services Association			MT	
	11061	Infrastructure Focused Grants		\$104,778

To integrate a VOIP telephone system and smartphones with the LegalServer case management system and to develop security guidelines regarding these integrated technologies.

Recipient Total: \$104,778

Legal Aid of Nebraska			NE	
	11001	National Projects		\$91,600

To develop a one-stop web portal resource, hosted on Legal Aid of Nebraska's (LAN) Drupal OST statewide website, which will provide low-income parents a complete set of tools for understanding and employing the federal Individuals with Disabilities Education Act (IDEA). The site will consist of an online "help chat" feature, A2J Author automated forms and pleadings for pro se parents, short instructional videos explaining rights, and various user-friendly tutorials for parents about education laws.

Recipient Total: \$91,600

Legal Aid Society of Northeastern New York, Inc.			NY	
	11065	LEP Resources		\$121,000

To enhance access to legal aid resources for Spanish-speaking Limited English Proficient clients nationally and in New York State by developing a Spanish portal for the national LawHelp.org homepage; developing 10 nationally-relevant online guides on key legal education and language access topics; and providing LiveHelp for LawHelp.org Spanish portal users.

Recipient Total: \$121,000

Legal Assistance of Western New York, Inc.			NY	
	11087	Pro Se Focused Grants		\$40,975

To continue development of plain language resources for New York legal aid programs and the national legal aid community. This project will include a ten week virtual plain language course for developers of online pro se materials.

Recipient Total: \$40,975

Ohio State Legal Services			OH	
	11082	Website Grants with National Impact		\$532,500

To continue the LawHelp Interactive (LHI) project by supporting and optimizing LHI's technical infrastructure and by increasing the successful integration of document assembly in service delivery through effective support, training, mentorship, and outreach to the access-to-justice community.

Recipient Total: \$532,500

Philadelphia Legal Assistance Center			PA	
	11077	Online Intake		\$27,348

To implement an online intake system in both English and Spanish that allows potential Philadelphia Legal Assistance clients to submit an application for legal assistance through the web.

	11078	Web-based tool to use CMS data for statistical analyses		\$51,198
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To develop a web-based tool that multiple legal services organizations in a single geographic area can use to upload their case management data and automatically generate statistics about requests for assistance and cases handled. The statistical functions of the system will allow complex queries to be run in order to analyze legal services data by subject matter area, demographic factors (using census data), and geographic factors (using GIS mapping). The system will be used by executive directors and development directors for purposes of strategic planning, resource allocation, and fundraising.

Recipient Total: \$78,546

Legal Aid of East Tennessee			TN	
	11093	Online Intake		\$31,200

To improve access to civil legal aid in East Tennessee by replicating a model online intake system integrated with Legal Aid of East Tennessee's (LAET) Legal Server case management system. The system will also include a triage tool and provide links to relevant legal information on the LAET website and the Tennessee statewide website.

Recipient Total: \$31,200

Memphis Area Legal Services, Inc.			TN	
	11097	Infrastructure Focused Grants		\$52,776

To help fund a comprehensive technology initiative for Memphis Area Legal Services, Inc. with four components: 1) implementation of an electronic document management system (EDMS); 2) implementation of desktop faxing; 3) upgrade to an unified communications system; and 4) computer hardware and software systems upgrades.

Recipient Total: \$52,776

Lone Star Legal Aid			TX	
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Recipient	TIG #	TIG Grant Category	State	Grant Amount
	11083	Pro Se Focused Grants		\$72,600

To create Texas Court Help, which will be a one-stop, easy-to-understand information source for self-represented litigants to help them understand and navigate the Texas court system, including step-by-step guides, multilingual video instructions, Spanish and Vietnamese translations of existing A2J Author interviews, new A2J Author interviews for do-it-yourself forms in English, Spanish, and Vietnamese, and an expansion of the Texas Law Help Civil Court Guide.

Recipient Total: \$72,600

Utah Legal Services, Inc.

UT

	11039	Document Assembly		\$16,100
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Utah Legal Services (ULS) proposes to add 20 new documents to its HotDocs domestic pleading library through this grant. In partnership with Utah's Courts, ULS is creating a HotDocs library that mirrors what the Courts update and maintain for pro se users. Because this library is intended for use in uncontested divorces, many of the pleadings necessary for a contested divorce case are not included in the initial library. This expansion will complete the library and make it fully utilized by ULS staff and volunteer attorneys handling contested domestic cases.

	11040	Other		\$26,600
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To adapt the A2J Author script written for the program's online intake project for use by staff intake workers, assuring that all needed questions and information gets recorded in a much more efficient manner.

Recipient Total: \$42,700

Southwest Virginia Legal Aid Society, Inc.

VA

	11037	Online Intake		\$91,285
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To improve the program's intake system by implementing a voice over internet protocol (VOIP) telephone system and call center software that is integrated with the existing Kemps Client Database Online Intake module and the program's website.

Recipient Total: \$91,285

Northwest Justice Project

WA

	11002	NTAP Funding		\$208,050
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To continue Northwest Justice Project's in-house administration of the Legal Services National Technology Assistance Project (NTAP) to be staffed by a full time coordinator with additional volunteer and intern support. NTAP will continue to: (1) Support and maintain a core collection of services and resources that play an essential role in the legal services community, including roundtables, trainings/webinars, email lists, websites and the National Subject Matter Index; (2) Provide one-on-one support and guidance to LSC-funded programs on a broad range of legal technologies; (3) Help programs effectively replicate the TIG technologies highlighted in the TIG 2011 Replicable Projects document; and (4) Create additional online community based opportunities for LSC-funded programs to share knowledge in searchable, open repositories focused on best practices and ready to use resources.

	11076	Infrastructure Focused Grants		\$92,350
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To improve the effectiveness and efficiency of client services by enabling Northwest Justice Project (NJP) advocates to share knowledge resources throughout the organization via a secure, enterprise-level, multi-office information management system. The information management system will be developed using MS SharePoint 2010 and will be integrated with Legal Server, NJP's case management system.

Recipient Total: \$300,400

Legal Action of Wisconsin, Inc.

WI

11028 Infrastructure Focused Grants

\$51,600

To implement a secure, disaster-ready central repository which staff throughout the service area can access remotely. With this project, Legal Action of Wisconsin, Inc. will improve attorney, paralegal, and support staff's mobility and efficiency in delivering services. This initiative will also protect the firm's client and administrative data, software, and hardware from multiple potential disasters by creating a secure central repository for all the firm's applications and documents.

Recipient Total: \$51,600
