




LEGAL SERVICES **NTAP**
NATIONAL TECHNOLOGY ASSISTANCE PROJECT

NTAP

LSC TIG 2010 Conference

- Kathleen Brockel & Rachel Medina

LEGAL SERVICES **NTAP**



The NTAP Team

Training = Rachel

LSNTAP.org = Eva

LegalMeetings = Kathleen & Leah

GIS = Madhu

Roundtables
David = Tech Noodle
Kathleen = Tech Leadership
Leah = LegalMeetings
GIS + ST = Madhu

Help Desk = David & Leah

LEGAL SERVICES **NTAP**

TIG Project Partners

- Montana Legal Services Assoc.
- Center for Arkansas Legal Serv.
- Virginia Legal Services Assoc.
- Legal Aid of East Tennessee
- Nebraska Legal Aid
- Legal Aid Society of San Diego
- Community Legal Services of Ohio
- Colorado Legal Services
- Pine Tree Legal Aid
- Idaho Legal Aid

LEGAL SERVICES • NTAP

Introducing...

NTAP's Online Tech Training Program for 2010!

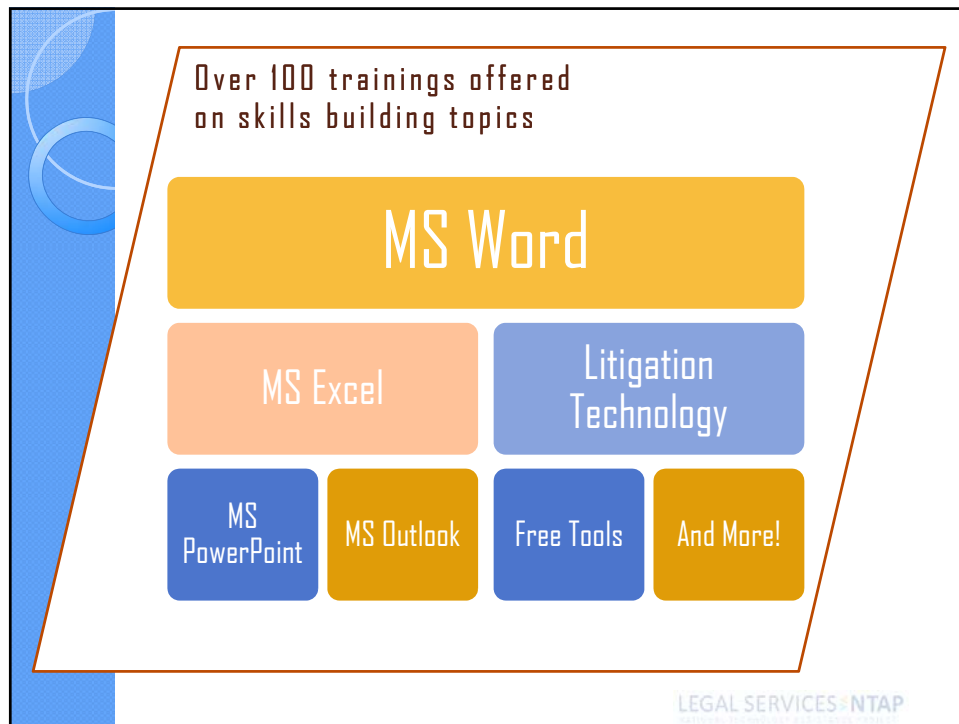
RELEVANT

CONVENIENT

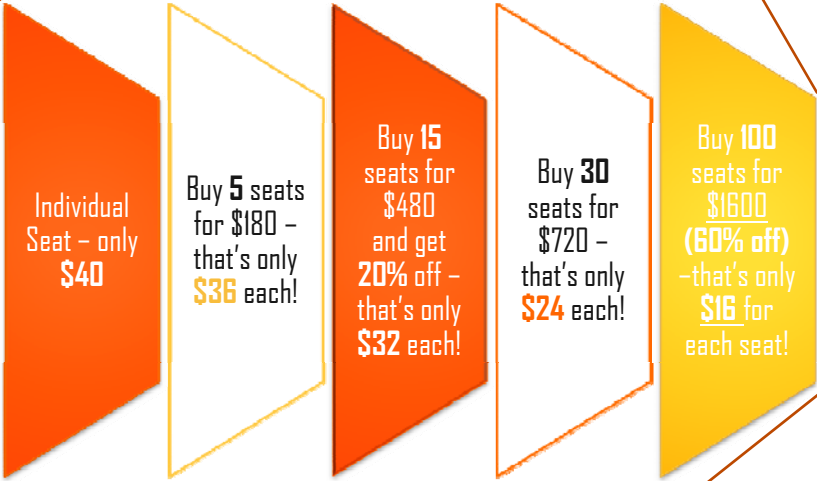
EASY TO
LEARN

AFFORDABLE

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...at prices you can afford



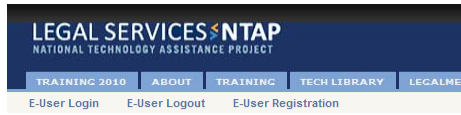
Quantity	Price	Per Seat Price
Individual Seat	\$40	\$40
Buy 5 seats	\$180	\$36 each
Buy 15 seats	\$480	\$32 each (20% off)
Buy 30 seats	\$720	\$24 each
Buy 100 seats	\$1600	\$16 each (60% off)

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OR.....
GET UNLIMITED
TRAININGS
FOR YOUR PROGRAM
FOR ONLY \$2499

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NEW e-commerce system



Home » Administration menu

PRODUCT



Shopping Cart

Name: Individual Product

Description: Individual Product test

Qty of seats: Individual

Price: \$34.00

Log-in as a E-User to buy this product [Click Here](#)

Name: Multi seat product

Description: Multi seat product test

Qty of seats: Multi Seat

Price: \$25.00 per seat

Log-in as a E-User to buy this product [Click Here](#)

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Don't forget to use...

NTAP's Help Desk

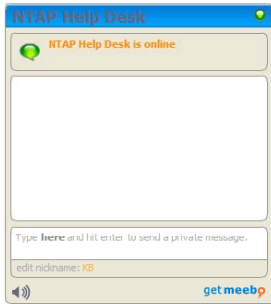


Have a question about implementing or troubleshooting your own technical projects?
[Ask NTAP's Help Desk](#)

LEGAL SERVICES NTAP

The Help Desk is Easy to Use.

Please click on the bottom field of the chatbox to begin.



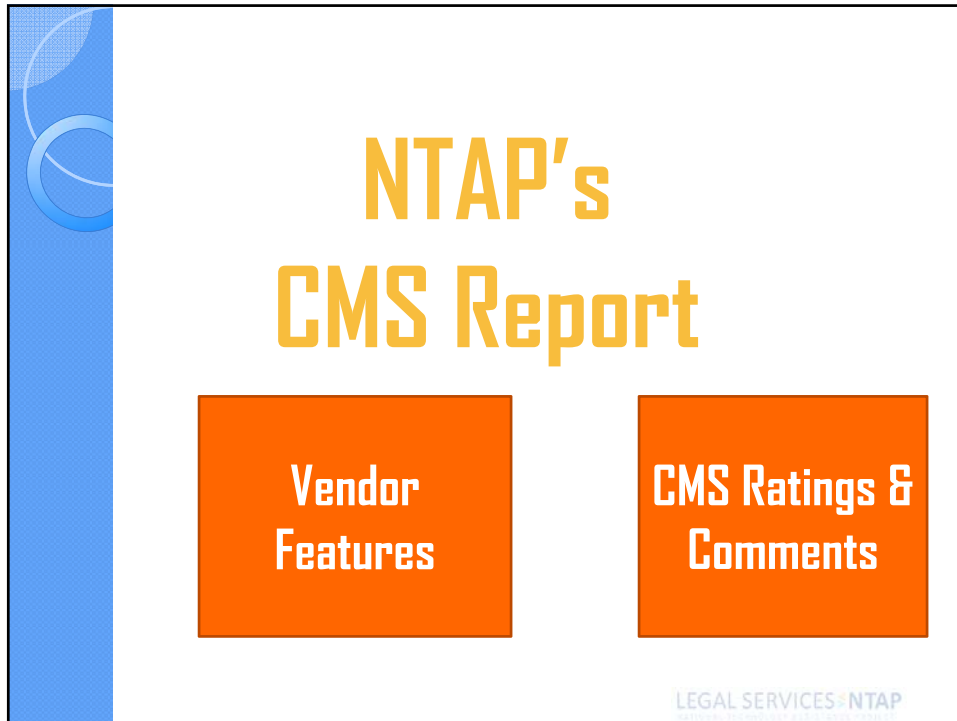
LEGAL SERVICES NTAP

Help Desk Services

- Statewide websites
- Web 2.0 tools
- Multimedia projects
- Poverty Law Survey Tool
- Online project management systems
- LegalMeetings
- GIS Mapping

Help Desk chat 10:00 am PT - 3:00 pm PT, Monday -Friday. When an NTAP staff member is unavailable, users can leave a message.

LEGAL SERVICES NTAP



NTAP's CMS Report

**Vendor
Features**

**CMS Ratings &
Comments**

LEGAL SERVICES NTAP



Enter Ratings and Comments

NTAP Case Management System Reviews and Ratings

Home

User login

Username: *

Password: *

[Log in](#)

[Request new password](#)

Navigation

- CMS List
 - Legal Files
 - Legal Server
 - Kemp's Case Works
 - Pika CMS

CMS Vendors	Publisher	Overall Rating
Kemp's Case Works	Kemp's Case Works, Inc.	★★★★☆ Your rating: None Average: 4.2 (9 votes)
Legal Files	Legal Files Software Inc.	★★★★☆ Your rating: None Average: 4.5 (2 votes)
Legal Server	PS Technologies Inc.	★★★★☆ Your rating: None Average: 3 (2 votes)
Pika CMS	Pika Software, LLC	★★★★☆ Your rating: None Average: 4.7 (3 votes)
Practice Manager	Saga	★★★★☆ Your rating: None Average: 4 (2 votes)
Time	Western New York Law Center	☆☆☆☆ Your rating: None Average: 1 (1 vote)

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Vendor Feature List

- CMS List
- CMS Videos
- Vendor Feature Set
 - Timekeeping
 - Calendar
 - Contact Management
 - Intake, Eligibility, Referral, and Opening and Closing of Cases
 - Conflict of Interest Checking
 - Document Management
 - Document Assembly
 - Publication
 - Pro Bono/Volunteer Management
 - Reporting
 - Grants and Contract Management/Cost Allocation
 - Database
 - Connectivity

period (day, week, month)	?	?	?	?	?	?
Notes entered into time sheets can be integrated into case notes	?	?	?	?	?	?
Time can be associated with a grant or office function	?	?	?	?	?	?
Back to the Top						
Calendar	Kemps	Legal Files	Legal Server	Pika	Practice Mgr	Time
Ability to view daily, weekly, monthly, and yearly calendars for individuals	?	?	?	?	?	?
Ability to view multiple calendar groupings as user chooses (individual, managers only, office only, etc.)	?	?	?	?	?	?
Integrates from Outlook to the CMS to create events, contacts, etc within the CMS	?	?	?	?	?	?
Integrates from the CMS to Outlook to create appointments, tasks, and contacts	?	?	?	?	?	?
Integrates from the CMS to create appointments, tasks and contacts with Gmail/Google Apps	?	?	?	?	?	?
Offers a tickler system	?	?	?	?	?	?
Integrates tickler system with calenders	?	?	?	?	?	?

LEGAL SERVICES-NTAP

Sample Display of One CMS Rating Report

Prime provides reliable CMS

Submitted on Dec 14, 2009 by [agwhite](#), a [lit or crp](#) for a [large](#), multiple offices program using [Kemp's Case Works](#) version [prime](#)

Overall Rating:

★★★★★

While every program has its pros and cons, I think that Prime version 8 is excellent, for LSC CMS purposes. [Read Full Review...](#)

Ease of Use:

★★★★★

Reporting:

★★★★★

Customization:

★★★★★

Vendor Support:

★★★★★

0 of 0 readers found this review helpful.

kemps

Submitted on Dec 14, 2009 by a [lit or crp](#) for a [large](#), multiple offices program using [Kemp's Case Works](#) version

Overall Rating:

★★★★★

Ease of Use:

★★★★★

Reporting:

★★★★★

Customization:

★★★★★

Vendor Support:

★★★★★

LEGAL SERVICES-NTAP

To Use the CMS Report

- Go to lsntap.org, click on CMS tab
- If you are an lsntap.org registered user, you can log in (if not create an account)
- Enter your ratings and comments today!

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NTAP's Tech Report

REVIEW EXISTING
RATINGS

RATE A
PRODUCT

ADD A NEW
PRODUCT

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WISH YOU KNEW MORE ABOUT A TECH PRODUCT?
 READ THE LATEST REVIEWS
 OR
 SHARE YOUR OPINION - RATE A PRODUCT!

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 NATIONAL TECHNOLOGY ASSISTANCE PROJECT

ABOUT TRAINING TECH LIBRARY LEGALHEATH TECH REPORT CONTACT HELP DESK

Our Mission: NTAP fights injustice of low-income persons by helping nonprofit legal aid programs improve client services through effective and innovative technologies.

Have a question about implementing or troubleshooting your own technical projects?
 Ask NTAP's Help Desk

Download a pdf of NTAP's Summer Training Schedule (June - September 2009)

Search

Post
 Story | Blog | Job
 Read about posting: Content | Jobs

Log In
 Username: *
 Password: *
 Register Log In

Latest News

LEGAL SERVICES NTAP

Review Products,
 Add a Product to Review,
 or Rate an Existing Product

NTAP National Legal Aid Technology Report

Need an Orientation?
 Using this page (PDF)
 How to participate
 Training materials

Search Products
 Enter product brand or vendor name
 Search

Product Categories
 Accounting Software
 Anti-Spyware Software

Product Ratings
 Add a product to review (login required)

Product	Average	Your rating
Accounting Software	4.0/5.0	5.0/5.0
Accountant	4.0/5.0	5.0/5.0
ACS	4.0/5.0	5.0/5.0
Blackboard	4.0/5.0	5.0/5.0

User login

Product Ratings

Add a product to review (login required)

Your rating:

☆☆☆☆☆
Your rating: None

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How to use the Product Rating Page

Search for products by name

Browse products via the Product Category Tag Cloud

- Alphabetical listing
- Text size shows number of products in a category
- Click on a category to see only those product entries.
- Contact NTAP to add a category.

Product Listings are arranged in alphabetical order by category.

- "Average" gives an overview rating.
- Click on the "your rating" stars to rate a product.
- Click on "Comments about this product" to read community comments.
- Login to add a product for review or to leave your own comments.

Product Ratings

Product	Average	Your rating
Accounting Software	No comments yet.	No rating yet
ACS	No comments yet.	No rating yet
Blackboard	No comments yet.	No rating yet
CRM for Nonprofits	No comments yet.	No rating yet
File	No comments yet.	No rating yet
Fund C-2	No comments yet.	No rating yet
Fundware	No comments yet.	No rating yet

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Find product info: search and sort

Accounting Software
Anti-Spyware Software
Browser
Copiers
Desktop Antivirus Software
Desktop Computers
Desktop OS
Email Clients
Email Program
Email Server

Help Desk Software
Human Resources Software
IM Program
IM Protocol
Laptop Computers
Laptop OS
Mail Server
Anti-Virus Software
Phone Conference

LEGAL SERVICES NTAP

View product rating

Project Management Tools

BaseCamp

No comments yet.
[Add new comment](#)

Central Desktop

No comments yet.
[Add new comment](#)

FOSS

No comments yet.
[Add new comment](#)

GoogleApps

No comments yet.
[Add new comment](#)

Microsoft Groove

No comments yet.
[Add new comment](#)

LEGAL SERVICES NTAP

The Admin Survey

How to use the Admin Survey Overview Page

Survey Sub-sections


give a view of all the answers in the survey by category.

- Click on a 'subject' to see how this works.
- "CSV download" offers all survey responses in a spreadsheet.

Search filters

help you to find data based on criteria.

- They're in collapsible blocks - click on the triangle to the left of a filter to open it.
- Choose selections.
- Click "submit" to carry out the search.
- Click "reset" to start over.



NTAP National Legal Aid Technology Report

[Test Survey](#)
[Admin Survey](#)
[Product Settings](#)
[Participate](#)
[Log Out](#)
[Back to NTAP](#)

Survey Sub-Sections

- [Subject](#)
- [Office](#)
- [Training](#)
- [Attorneys](#)
- [Paralegals](#)
- [Wills](#)
- [Total Downloaded Admin Survey Results](#)

Admin Survey

[All Regions](#)

[In Case ID](#)

[Northwest](#)
[Midwest](#)
[South](#)
[Pacific](#)
[West](#)

- [LIC Organization](#)
- [Welfare Housing](#)
- [Project Management Tools](#)
- [Legal Technology Policy](#)
- [Legal Technology Team](#)
- [Client Services](#)

[Related](#)

[Related](#)

NTAP

NTAP Admin Survey - IT

[Related](#)

[Site](#)

[Data](#)

[Export](#)

ID	Region	Last Updated	Total Budget	Total Budget	Total IT Budget	Total Office Budget	Total Staff	Total IT Staff
01	Northwest	Monday, April 6, 2009 - 14:37	100,000	No		1	2	
02	Northwest	Tuesday, May 12, 2009 - 17:14	4,000,000	No	5	46	1	
03	Midwest	Monday, May 11, 2009 - 17:00	700,000	No	1	12	0.1	
04	Northwest	Monday, February 2, 2009 - 17:19	2,400,000	No	6	39	1	
05	Pacific	Monday, February 2, 2009 - 17:31		Yes	100,000	11	104	1.75
06	Midwest	Tuesday, May 12, 2009 - 17:06	6,700,000	Yes	13	131	8.4	
07	South	Monday, February 2, 2009 - 17:16	4,000,000	No	4	70	1	
08	Northwest	Monday, February 2, 2009 - 17:10	6,000,000	Yes				
09	South	Monday, February 2, 2009 - 17:10	6,000,000	No	8	72	not applicable - we use a consultant	

Sort Columns

Browse demographics by clicking on the column headings in the record preview.

This record preview

is a summary of the survey responses.

- The records here will change based on your search (see left).
- Click on the ID number to view individual records.
- Scroll to the bottom of the page to add your information or page forward.

LEGAL SERVICES NTAP

Learn to Map!

- Beginner**
 - Jan 22 & 29
 - April 15 & 22
- Advanced**
 - Mar 26 + Apr 2
 - May 20 + 27
- Resources**
 - On lsntap.org

LEGAL SERVICES • NTAP

Thursdays at 11:00 Pacific, Noon Mountain,
1:00 Central, 2:00 Eastern

Roundtables

- Tech Noodling
First Thursdays
- Executive Leadership
Quarterly
- Legal
Meetings
- CMS
- Survey
Tool
- Tech
Report

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Interested? Email kathleen@lsntap.org

NTAP's Advisory Groups

Training

LSNTAP.org +
Help Desk

Executive
Leadership

Legal Meetings

LEGAL SERVICES NTAP

THANK YOU

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