NATIONAL TECHNOLOGY ASSISTANCE PROJECT

Watch for special pricing promotions on Isntap.org

Professional Skills Building Series

Enhance your organization's effectiveness and improve efficiency — provide your employees access to LSNTAP's Professional Skills Building Series!

Benefits to Unlimited Membership Package:

- Send as many employees you want to a single training event
- Give opportunities for new employees to attend several successive trainings

LSNTAP's Professional Skills Building Series addresses the skills you need most. It offers managers, advocates, and staff an opportunity to hone skills in a variety of software so that they can become more efficient and effective in their daily activities. Trainings will focus on 1—3 concepts in shorter 45 minute sessions.

The new series will focus on essential skills with an eye towards what is needed most by the community—including favorites like MS Word and Excel and adding in to the mix Google Apps, MS PowerPoint, and Litigation Technology. We hope you take advantage of this special series.

2010 Highlights

- Join us for Workshops on Fridays to learn how to make effective use of Microsoft Products and Google Applications!
- Over 150 trainings are scheduled for the year that's more than 5x as many offering as 2009!
- MS Word Trainings will be held on the 1st and 3rd Wednesdays each month AND they'll be held twice a day to meet the needs of all U.S. time zones!
- Trainings on Litigation
 Technology, Excel, Outlook
 and PowerPoint will be
 available on rotating
 months!

Pricing—Buy the package and distribute the "seats" to your staff to attend any training.

Join us for our Community Training Series To attend any training. Watch for special early bird promotions on Isntap.org

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featuring best practices and technology showcases!	No. of Seats	Package Cost	The more you buy the more you save!
Please contact Rachel Medina for sign up information: E-mail: rachel@lsntap.org	1	\$40	Standard Price
	5	\$180	10% OFF
	15	\$480	20% OFF
	30	\$720	40% OFF
	100	\$1600	60% OFF
	Unlimited!	\$2499	

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2010 Training Schedule

Sessions held on Wednesdays are held at 12pm and 2pm Eastern. Tuesday and Friday sessions are held at 12pm Eastern only.

"Word Wednesdays"

January

- 6th WordPerfect to Word: Getting the Basics Down Fonts, Tabs, Paste Special, Find/Replace, and More
- 20th Pesky Paragraphs: Tips & Tricks for Formatting Paragraphs in Word — Spacing, Alignment, Numbering, Bullets, Shading and Borders

February

- 3rd Get Control of Your Docs!—Inspect, Redact, Encrypt, Watermarks, and, Viewing, Printing & Saving Options
- 17th Conquering Complex Documents in Word 2007 —
 Headers, Footers, and section or page breaks will be covered

<u>March</u>

- 3rd All About Word Styles: How to Use Them, Create Your Own, and Save Them to a Template
- 17th Set Up Your Own Pleading Template Using Styles

<u>April</u>

- 7th Table of Contents: It's a Matter of Style!
- 21st Tables of Authorities: Easier Than You Think!

May

- 5th Enhance Reports with Tables & Charts
- 19th Custom Graphics & Exhibits

June

- 3rd Document Collaboration—Track Changes, Comments, Proofing Tools, and Compare Documents
- 17th Envelopes, Labels, and Mail Merge
-

Excel, PowerPoint, Outlook, and Litigation Technology

<u>Janua</u>ry

• 27th Excel Formatting: The Basics

February

- 10th Start with a Bang! Critical PowerPoint Basics
- 24th Step-Up Your Spreadsheet Formatting

March

- 10th E-Mail Management & Calendaring Tips & Tricks
- 24th Use of PowerPoint in Trial

<u>A</u>pril

- 14th Working with Excel Formulas Part I
- 28th Working with Excel Formulas Part II

Suggested Series for New Advocates

- Conquering Complex Documents
- All About Word Styles
- Set Up Your Own Pleading Template
- Use of PowerPoint in Trial

Community Training Series

*This series is FREE. Invite your entire staff to join! Website Accessibility for the Legal Aid

<u>Community</u> Date: January 8th

Legal Meetings: Recording & Editing

Date: February 9th

Get Back on Track: The Best Time

Management Tips

Date: TBA

Managing the Remote Worker

Date: TBA

Creative Uses of A2J Author

Date: TBA

"CMS Vendor Series"

<u>Legal Server</u>: Feb. 5th <u>Legal Files</u>: Feb. 19th

Additional vendors TBA.

"WORKSHOP FRIDAYS"

Assistance with Microsoft Products and Google Applications will be provided through the workshops.

Every Friday at Noon Eastern (9am Pacific / 10am Mountain / 11am Central)

Buy an <u>Unlimited Package</u> and receive FREE Attendance!

Help Desk Chat M—F 10am—3pm PT



Have a question about implementing or troubleshooting your own technical projects? Ask NTAP's Help Desk

Please visit www.lsntap.org/training2010 for more information!

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Do You Have Questions About Legal Aid Technology?



NTAP Help Desk is online

The Help Desk real time chat offers on-demand assistance with a technology used in the legal aid office.

Help is Available for:

- Statewide Websites
 - Web 2.0 Tools
- Multimedia Projects
 - GIS Mapping
- Poverty Law Survey Tool
- Online Project Management Systems

Mon. to Fri. 10am—3pm Pacific www.lsntap.org/helpdeskchat

Check out

NTAP's National Tech Report

for Reviews of Products & Services in the Legal Aid Community!

The National Tech Report has 30 product categories with dozens of items used in legal aid offices. See how others rated these products and rate and comment yourself.

techreport.lsntap.org

- Product Ratings
- Product Reviews
- Program Tech Data

National Legal Aid Technology Report

Assessing Case Management Systems?

The New CMS Report has

- Overall Rating
 - Ease of use
 - Reporting
- Customization
- Vendor support

Average: ななななな Average: 2.8 (4 votes)



Find the CMS report on our website at www.lsntap.org

Lsntap.org

- NTAP's New 2010 Training Schedule
 - LegalMeetings
 - Technology Report
 - CMS Report
 - Help Desk
 - Tech Library
 - Blogs



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To request a 30 day free trial account go to www.lsntap.org

LegalMeetings. Web Conferencing

Enhance your organization's communications systems while saving time and money with LegalMeetings!

Benefits to using LegalMeetings

- · Eliminate the cost of travel for meetings.
- · Connect with your colleagues at a moment's notice.
- Conduct critical meetings and solve problems without delay.
- · Offer in-person technical assistance across large distances.

For sign up information, technical assistance, and program support: Email: info@lsntap.org or call 310,776,7576

LegalMeetings™ is web conferencing for the 2008 Project Highlights poverty law community. NTAP has negotiated a nonprofit, public interest rate for web conferencing accounts with Citrix(tm) to offer GoToMeeting and GoToWebinar to courts, legal aid programs and their partners. LegalMeetings Web Conferencing features the ability to host, start, and schedule an online meeting or training (webinar), along with many training features and functionality, such as: online polling, document annotation, document or application sharing, meeting chat, and meeting recording.

- The 86 Participating LegalMeetings organizations conducted 5,238 GoToMeetings!
- 2008 participants averaged a return on license fee investment economic benefit of \$10,203.70 per license!
- GoToMeeting and GoToWebinar now feature integrated voice over internet protocol (VoIP) robust audio functionality!
- 91% of those surveyed rate the impact of LegalMeetings on cost savings as excellent or good!

