

TIG 2010 IGNITE



5 minutes + 20 slides x 8 presentations =
Tons of ideas and information!

Marc Lauritsen, Capstone Practice Systems

Leah Margulies, LawHelp/NY

Steven McGarrity, Community Legal Aid Services, Inc

Kristin Verrill, Atlanta Legal Aid Society, Inc.

Susan Muirhead, Illinois Legal Aid Online

Claudia Johnson, Pro Bono Net

Madhu Lakshmanan, LSNTAP

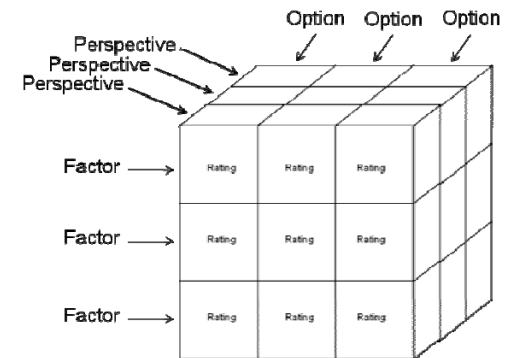
Kathleen Caldwell, Pine Tree Legal Assistance

David Bonebrake, LSNTAP



Choiceboxing Legal Tech Decisions

Marc Lauritsen
Austin, January 2010



Move to Windows 7?

Upgrade to Office
2007?

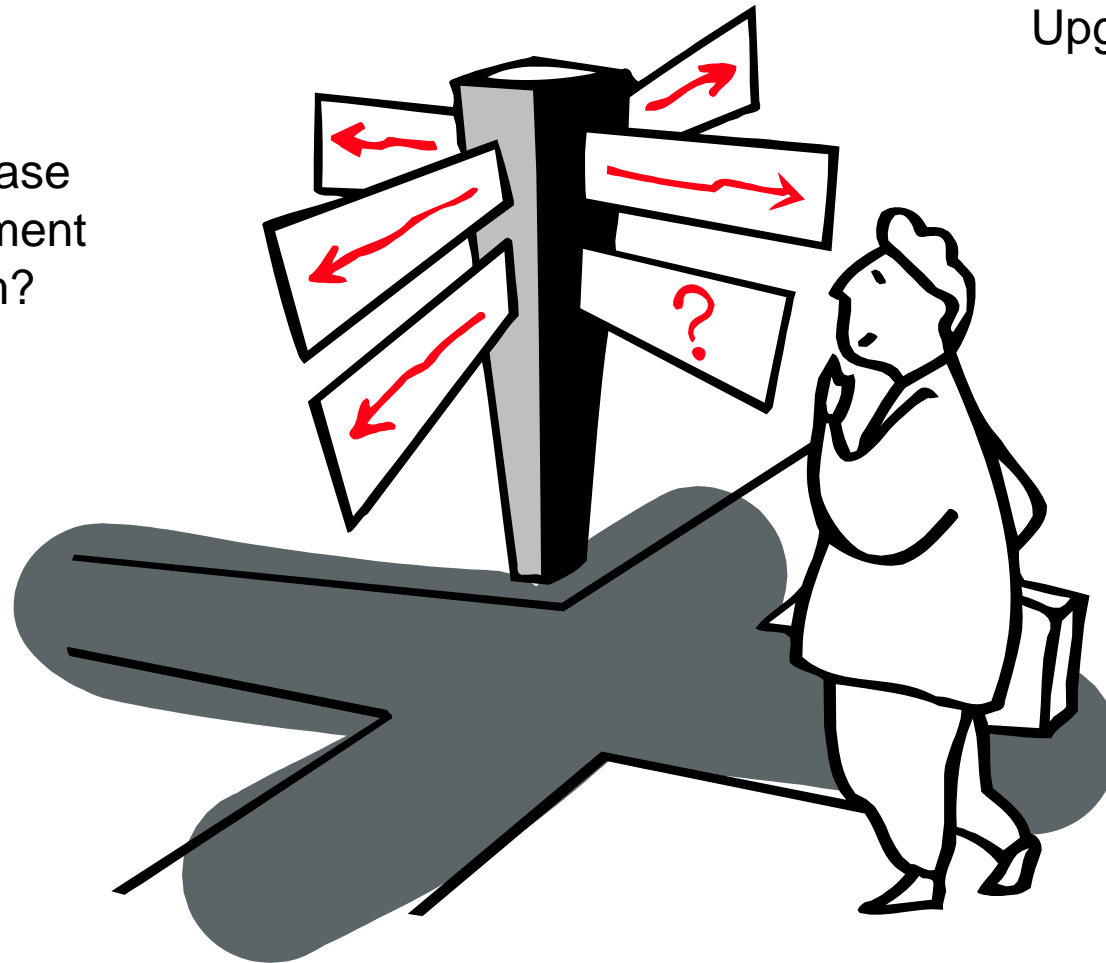
Which case
management
system?

vSphere vs
Hyper-V vs
XenServer

Which new
phone
system?

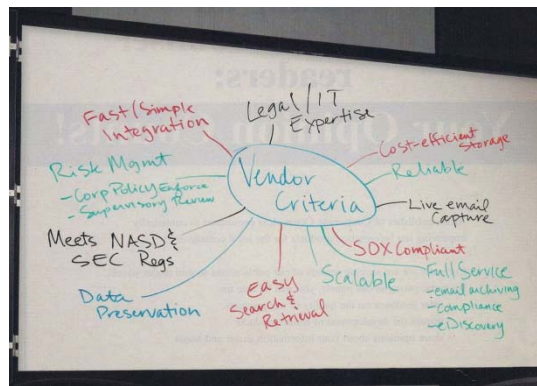
What's
the best
video
hosting
site for
us?

Which bookkeeping system?
Sage MIP or Cougar Mountain?



Tools & Methods

- Gathering info
 - Vendor literature
 - Demos
 - Consultants
 - Calls to peers
 - Web research
 - List serves
 - References
 - LSNTAP
 - . . .
- Deciding & justifying
 - Checklists
 - Pros & Cons
 - Word tables
 - Whiteboards
 - Spreadsheets
 - . . .



LStech post, 12/4/09

We are planning to purchase new bookkeeping software soon – and are comparing Sage MIP and Cougar Mountain. Annoyingly, neither product seems willing to let us have a demo version to experiment with and I'm not very willing to pay thousands of dollars without more information.

I'm hoping that someone on this list serve is already using one of these packages – and would be willing to talk with me about your satisfaction with the software and even be willing to share reports, your chart of accounts, and other information.

I'll truly appreciate any help! Thanks in advance.

Mary R. Parsons, Deputy Director
Southwest Virginia Legal Aid Society, Inc.

From: lstech-bounces+lkeith=probono.net@lists.lsntap.org [mailto:lstech-bounces+lkeith=probono.net@lists.lsntap.org] **On Behalf Of** Adam Cornelius

Sent: Monday, June 22, 2009 5:24 PM

To: lstech@lists.lsntap.org

Subject: [LStech] video hosting sites

Hi everyone,

I'm looking for recommendations on video hosting sites. Our probono.net sites can host webcasts (video that comes directly from a video camera), but often I get requests to put video from DVDs or other digital media formats online as well, which probono.net doesn't support.

I have been using archive.org, which will accept video of any size, in any format, and will convert it to several formats for download or streaming (including flash). It can be embedded in another site and as far as I can tell, there are no limits (aside from my time) on the amount of content that can be uploaded. However, there is no way to restrict access to this content. Some of the content we would like to post is more appropriate for our password protected site, and really shouldn't be available to the general public.

Ideally, we'd love to find a hosting service that would allow us to post video that would

Not be made available to the general public

Be able to be embedded in our password-protected site

Not require viewers to sign up with the hosting site or enter a second password to view the video content – the fact that they are accessing it from behind our password-protected site should be sufficient

Be cheap, or at least reasonably priced

In preliminary research, I've found two potential options:

Screencast.com. Apparently this can be used for any type of video, not just screencasts. They do appear to have privacy options, but I don't know exactly how they work. They offer a free and paid version; the difference appears to be storage and bandwidth capacity.

Youtube.com/nonprofits. YouTube typically has a 10 minute limit on video lengths, which wouldn't work for us. However, according to their official site, there is "increased uploading capacity" in the nonprofit program. According to a forum posting, there is no limit on video length and a 20 GB storage capacity limit.

Does anyone have experience with either of these? Pros? Cons? Other hosting sites that I may have missed?

From: lstech-bounces+msgordon=midmnlegal.org@lists.lsntap.org [mailto:lstech-bounces+msgordon=midmnlegal.org@lists.lsntap.org] **On Behalf Of** Matthew Burnett

Sent: Tuesday, June 23, 2009 10:39 AM

A few other benefits of Screencast.com that I've found useful:

- a desktop uploader for files over 100K

- tracks usage (views)

- in addition to video, you can host (and embed) audio – the Immigration Advocates Network hosts all of our podcasts and video/webinar recordings in the same account

- allows you to create RSS and iTunes feeds for content and set different levels of permissions for different folders (great for podcasts)

- integration with Jing and Camtasia Studio

You can host a lot of multimedia on 25 GB of space and 200 GB/mo. of bandwidth is plenty for most projects. If you do find yourself at the upper limits, you can upgrade to the next tier. I've also had good luck with their customer support and they do a good job of notifying customers about scheduled downtime. They also now support the ability to create custom display templates, although I haven't used them because we embed everything.

Matthew

From: lstech-bounces+mburnett=probono.net@lists.lsntap.org [mailto:lstech-bounces+mburnett=probono.net@lists.lsntap.org] **On Behalf Of** Liz Keith

Sent: Monday, June 22, 2009 9:16 PM

Hi Adam -

Pro Bono Net and several of our state partners use Screencast.com to host content created outside of the probono.net webcasting system. The files are uploaded to a password-protected account you get when you register, and the files are not made available to the general public. You can share them using a shareable URL or embed code generated by Screencast.com to embed the video on a webpage.

Both the linking and embed methods bypass Screencast.com's password, so users need only log in to your advocate site to access them. Admins in the probono.net network have embedded videos in flexible content pages or in HTML library resources this way, and they work quite well.

We've found the pricing for the Pro Account (\$9.95/month) reasonable, and there's a free version for trial runs. You'll want to check out the file formats Screencast.com supports if you haven't already (the info is a bit buried on the site). The list is pretty broad, but we've encountered one or two WMV files that were not recorded with Screencast.com-supported codecs:

<http://www.screencast.com/help/tutorial.aspx?id=393&>

Feel free to email me if you want to check out how other probono.net sites have integrated Screencast.com content. I think others on this list have good experience with YouTube's Nonprofit program...

Hope this helps.

Liz

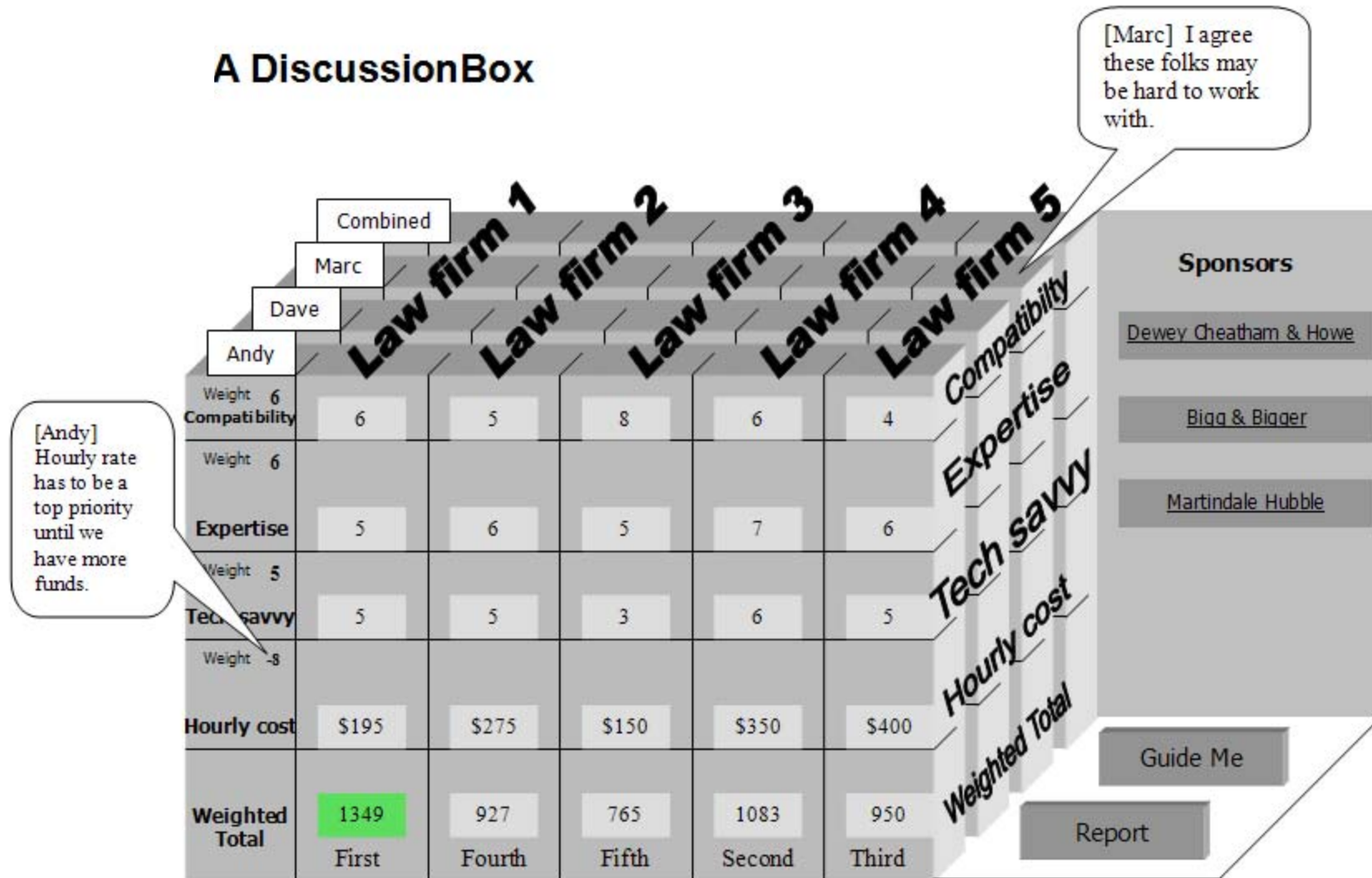
1985

Assessment of Word Processing Programs for Provider Committee	SAMNA III		FINALWORD		WORDSTAR	
January 1985	Does it do it? How well?	How desir- able?	Does it do it? How well?	How desir- able?	Does it do it? How well?	How desir- able?
<u>Ease of Use</u>						
Menu driven - bypass?						
In-context help screens						
Not copy-protected						
Reference card						
<u>Documentation</u>						
Index						
Tutorial						
Error-message support						
<u>Screen Formatting</u>						
Shows text as printed						
Automatic reformatting						
Adjustable margins						
Centering						
Shows page, line & column						
Shows memory remaining						
On-screen boldface & underlining						
On-screen pagination						
On-screen tab rules						
Split screen (shows two files)						
Hard Indent word wrap						
Soft hyphenation						
Horizontal scrolling						
Headers & footers						
Automatic footnoting						
Widow and Orphan control						
Move blocks						

	A	C	D	E	F	G	H	I	J
1	Vendor Scoring Matrix -- Prepared by Capstone Practice Systems, February 2002								
2	NOTE: the following ratings are illustrative only. See accompanying Word document for context.								
3									
4				Software Scores (best is 10, worst is 0)					
5				WARNING! WARNING!			WARNING!		
6	Criteria	Weight	Min Score	DASH	e-Forms	Ghostfill	Grantha	HotDocs	Rapidocs
7	TOTAL WEIGHTED SCORE			4710	4690	4730	4700	4780	4700
8	RANK (1 is best)			3	6	2	4	1	4
9	Vendor/Product Stability								
10	Web-based version shipping now?	10	5	6	4	10	5	10	5
11	Company in business long	10	5	5	5	4	5	10	5
12	Installed base	10	4	5	5	4	5	5	5
13	Installed base in legal services offices	10	5	5	5	5	5	5	5
14	Publicly traded?	10	5	5	5	5	5	5	5
15	Prevalence of 3d party developers	10	5	5	5	5	5	5	5
16	History of on-time releases	10	5	5	5	5	5	3	5
17	History of bug-free releases	10	5	5	5	5	5	5	5
18	Developer & User Support								
19	Toll free user support?	10	5	5	5	5	5	5	5
20	Toll free developer support	10	5	5	5	5	5	5	5
21	Usergroups	10	5	5	5	5	5	5	5
22	Annual conferences	10	5	5	5	5	5	5	5
23	Listserv	10	5	5	5	5	5	5	5
24	Resellers & consultants	10	5	5	5	5	5	5	5
25	Available content	10	5	5	5	5	5	5	5
26	Availability of third-party developers	10	5	5	5	5	5	5	5
27	Vendor offers template development	10	5	5	5	5	5	5	5
28	Quality of developer documentation	10	5	5	5	5	5	5	5
29	User Features								
30	Can jump around dialogs non-sequentially?	10	5	5	5	5	5	5	5

	Aspen Workflow	LawBase	Practice Manager (RealLegal)	Practice Master	Time Matters
The product					
<i>Essential features</i>					
Tickler					
Conflict checking					
Remote access					
Reporting					
<i>Other product factors</i>					
Document mgt					
Timekeeping					
Custom intake screens					
Integration with DA					
Relevance to graduates' practices					
Security options					
Vendor stability					
User community					
Other law schools?					
Pre-built modules?					
Cost (product & any newly required software)					
The services					
Customization					
Training					
Cost					
Other notes					

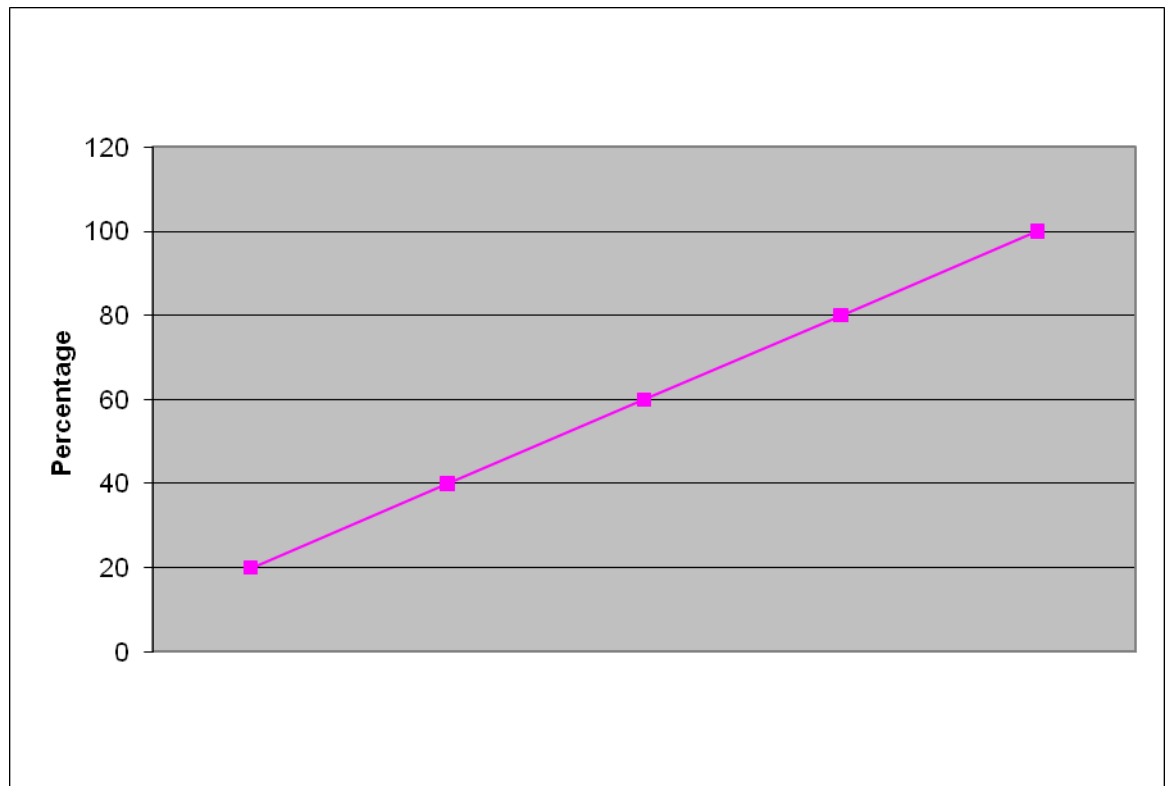
A DiscussionBox



[A subset of one exploratory box, just to illustrate possible look & feel;
math is off due to missing rows]

			Ace	Acme	Apex
Combined	→				
John	→				
Jane	→				
Features	→	7	8	9	
Interface	→	Best	Good	Better	
Ease of learning	→	6	7	5	

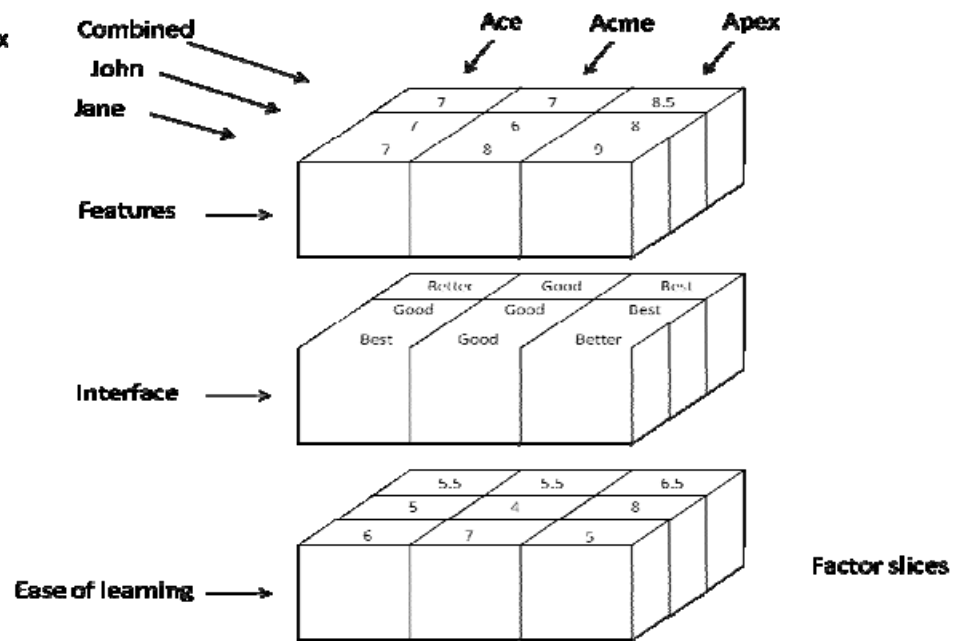
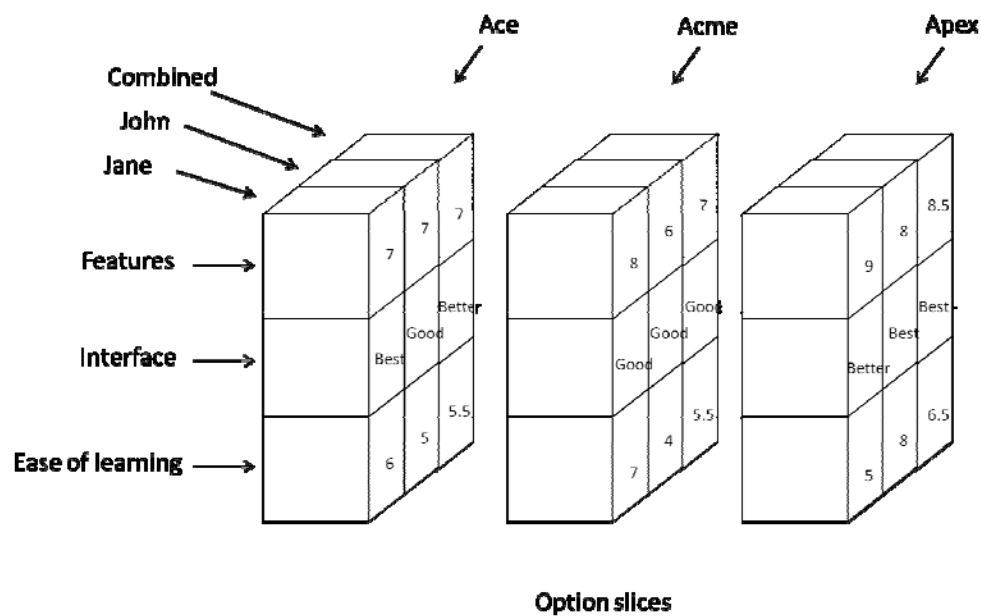
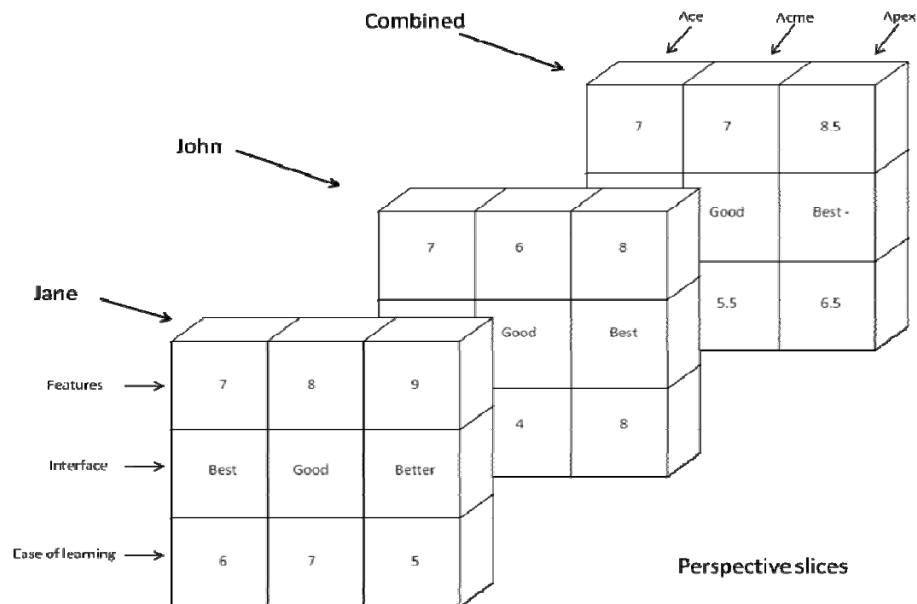
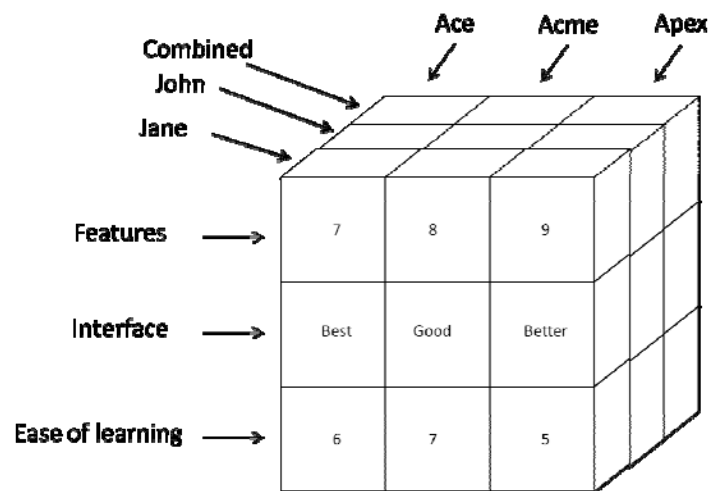
Best	100
Better	80
Good	70
Ok	50
Bad	30
Worse	20
Worst	0



<u>Jane</u>		Ace		Acme		Apex	
weight		rating	score	rating	score	rating	Score
5	Features	7	70	8	80	9	90
8	Interface	best	100	good	70	better	80
10	Ease of learning	6	60	7	70	5	50
Total score for Jane		76.09		72.17		69.13	

<u>John</u>		Ace		Acme		Apex	
weight		rating	score	rating	score	rating	score
10	Features	7	70	6	60	8	80
5	Interface	good	70	good	70	best	100
2	Ease of learning	5	50	4	40	8	80
Total score for John		67.65		60.59		85.88	

<u>Combined</u>		Ace		Acme		Apex	
weight		rating	score	rating	score	rating	score
7.5	Features	7	70	7	70	8.5	85
6.5	Interface	better	85	good	70	best minus	90
6	Ease of learning	5.5	55	5.5	55	6.5	65
Overall score		71.87		66.38		77.51	



Example: choosing an apartment in a coastal community

Weights		Apt 1		Apt 2		Apt 3	
		rating	score	rating	score	rating	score
8	Blocks from beach	2	100	3	80	1	90
3	Minutes to work	40	-88.89	35	-77.78	45	-100.00
7	Square footage	900	87.80	850	82.93	1025	100.00
6	Quality of view	3	42.86	4	57.14	7	100.00
3	Monthly rent	\$1,200	-88.89	\$1,350	-100.00	\$990	-73.33
8	Parking spot?	N	0	Y	100	N	0
avg weight		5.83					
	total positive		71.65		101.29		86.57
	total negative		-45.71		-45.71		-44.57
	net total		25.93		55.57		42.00

Editing box: New Apartment!
Choosing an apartment in a coastal community

Shared to [\(+\)](#)
 andy
 marc
 whitney

Views [\(+\)](#)
[\(default\)](#) [\(edit\)](#)

[Reports](#)

[History](#)

Whitney

Scores:	Rank: 2 28.45	Rank: 3 24.12	Rank: 1 30.76
	Apt 1	Apt 2	Apt 3
Blocks from beach <i>How many?</i>			
Weight 7.8	1	2	4
Minutes to work <i>Door to door</i>			
Weight 3.5	35	30	28
Square Footage <i>Total floor area</i>			
Weight 3.8	900	875	1040
Quality of View <i>On a scale of 1 to 10, with 10 being spectacular</i>			
Weight 8.8	8	5	6
Monthly rent <i>In dollars</i>			
Weight 5	1200	1175	1050
Parking spot? <i>Included in rent</i>			
Weight 2.2	No	No	Yes

407 Elm Avenue – 2nd



20 Main Street – 3rd



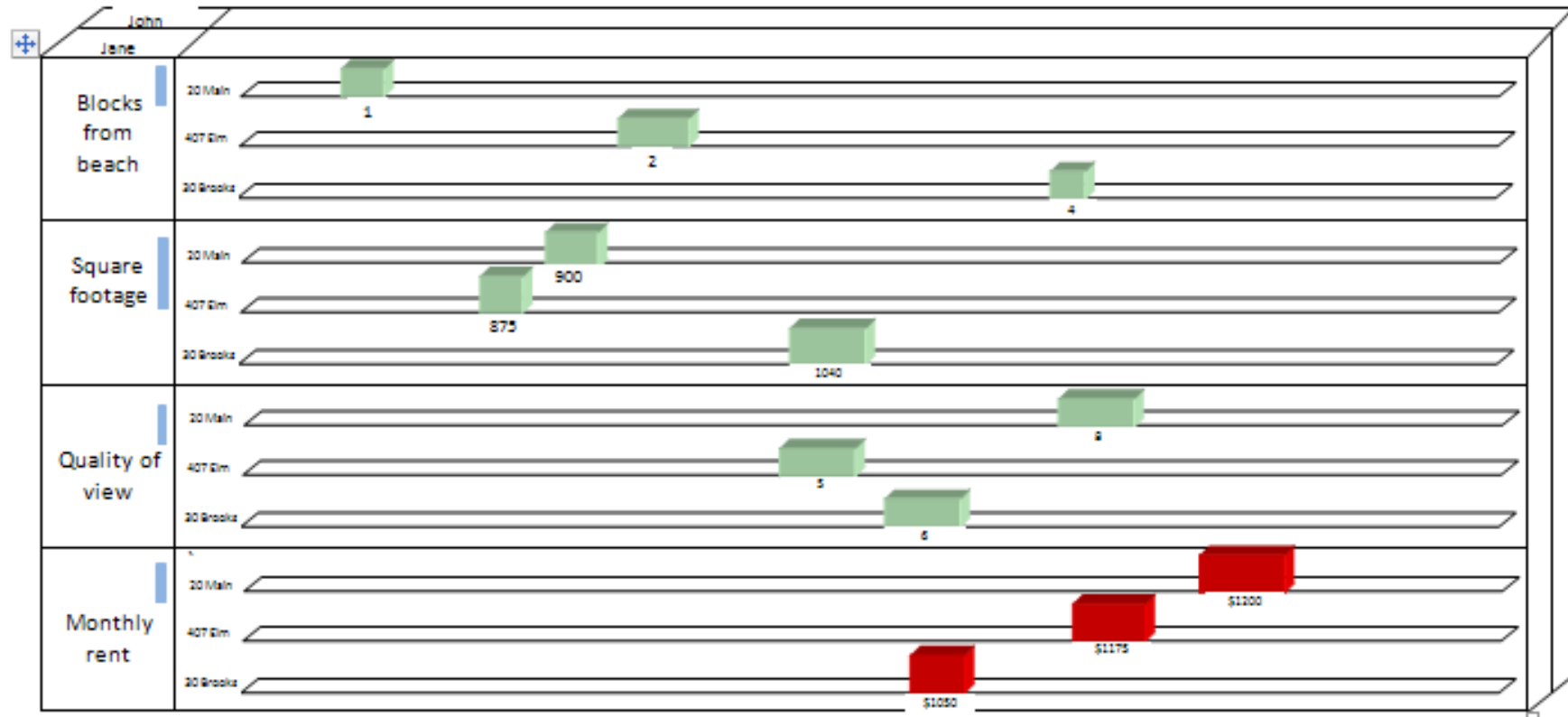
30 Brooks – 1st



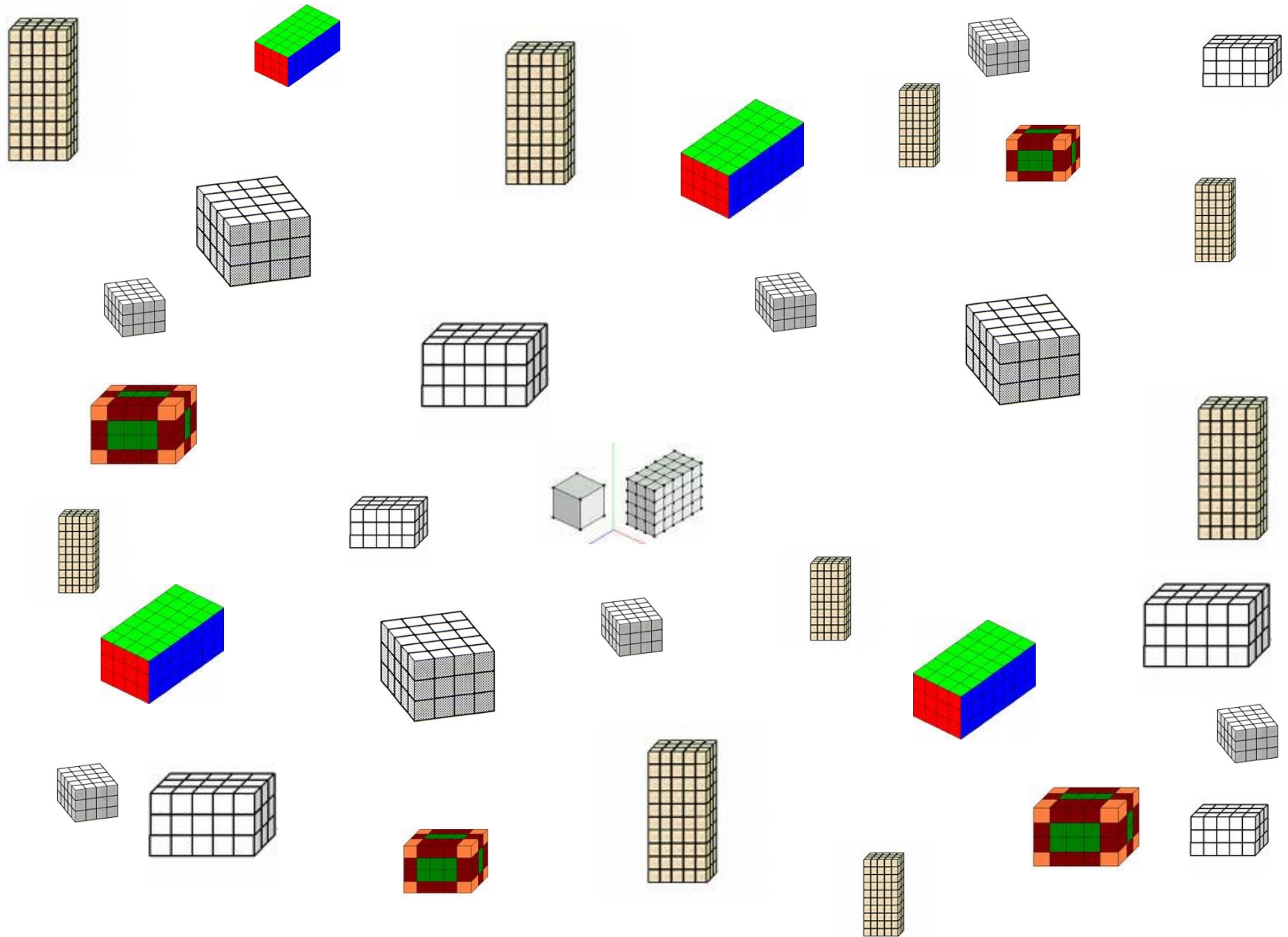
	Jane	John
Blocks from beach		
Square footage		
Quality of view		
Monthly rent		

	Jane	John
Blocks from beach		
Square footage		
Quality of view		
Monthly rent		

	Jane	John
Blocks from beach		
Square footage		
Quality of view		
Monthly rent		



ChoiceSpace



All About Choice

- Powerful yet simple for mainstream use
- Deep, comprehensive, integrated solution
- Interactive visualization
- Collaborative deliberation
- Intelligent system that learns as it's used, through social production (crowd sourcing)
- Commitment to autonomous choice

Imagine if

- When you faced a tech decision, you could
 - Create a custom decision support environment
 - Share it online with colleagues and other participants
 - Draw on pre-existing and newly added information and insights
 - Filter and sort through your options as you learn more
 - Leave a legacy for others facing similar choice



TIG 2010 IGNITE



Using Technology to Advance Language Access Rights

Leah Margulies, LawHelp/NY



LawHelp.org/NY
www.LawHelp.org/NY
www.ayudalegal.org

Access to Justice = Language Access

Having a Spanish url means we can be
found by Spanish speakers on Spanish
search engines



[← Other States](#)
[How to Use LawHelp/NY](#)
[Legal aid offices](#)
[Attorney Resources →](#)

[Impresa Para Español](#)

[LawHelp How-To Video](#)

Find free legal aid in New York and information about your legal rights, courts, and more.

Sign up for LawHelp/NY's Webinar on Thursday, January 7, 2010
 or
 Schedule an on-site training for your organization!
[Click Here to Learn More](#)



Consequences of Criminal Charges

Housing, Employment, Rap Sheets, Certificates,...



Internet Fraud: Crimes & Prevention

Identity Theft, Scams & Hoaxes...



Housing

Eviction, Public Housing, Foreclosure, Homeless...



Family & Juvenile

Order of Protection, Domestic Violence, Custody, Divorce...



Public Benefits

Social Security, SSI, Welfare, Food Stamps...



Health

Medicaid, Medicare, Health Insurance, Patients' Rights...



Education

School Choice, Special Education, Discipline...



Immigration/Immigrants

Eligibility for Benefits, Political Asylum, Battered Spouses, ...

Live Help
 Unavailable
 Please leave a message

LiveHelp is here! Click here to learn more

Alerts!

Are you going to court or submitting legal papers without an attorney? - ¿Vas a ir a la corte o presentar documentos legales sin un abogado?

Click here for do-it-yourself interactive forms-Haga clic aquí para formas interactivas que usted puede hacer

You Are Here NY

► Choose Another City, County or Zip Code

From the home page (and every page), you can go to the Spanish site.

Users can go to LiveHelp, just brought online, in English and Spanish

FileEditViewFavoritesToolsHelp

Google

Search

BookmarksCheckTranslateAutoFill

Sign InConvertSels

LawHelp/NY: Legal aid in New York State

PageTools

About Us | Feedback | News Alerts
Brochures & Handouts

Helping low income New Yorkers solve legal problems

Clic aquí para españolGO

Other States

How to Use LawHelp/NY | Legal aid offices

Attorney Resources

Impresa Para Español

LawHelp How-To Video

Find free legal aid in New York and information about your legal rights, courts, and more.

Sign up for LawHelp/NY's Webinar on Thursday, December 3rd, 2009 or
Schedule an on-site training for your organization!
Click Here to Learn More

Consequences of Criminal Charges

Housing, Employment, Rap Sheets, Certificates,...

Internet Fraud: Crimes & Prevention

Identity Theft, Scams & Hoaxes...

Housing

Eviction, Public Housing, Foreclosure, Homeless...

Family & Juvenile

Order of Protection, Domestic Violence, Custody, Divorce...

Public Benefits

Social Security, SSI, Welfare, Food Stamps...

Health

Medicaid, Medicare, Health Insurance, Patients' Rights...

Education

School Choice, Special Education, Discipline...

Immigration/Immigrants

Eligibility for Benefits, Political Asylum, Battered Spouses, ...

New! Veterans and Military

Veterans' Benefits, Disabled Veterans...

Consumer

Foreclosure, Debt Collection, Bankruptcy, Student Loans, ...

Disability

Social Security Disability, SSI, Rights of the Disabled

Workers Rights

Unemployment Benefits, Wages, Job Discrimination, Unions, ...

Taxes

Earned Income Tax Credit,

Discrimination and Civil Rights

DONATE NOW

SECURE DONATIONS BY GROUNDSPRING.org

Help Us Help Others

SHARE

Search This Site

GO

Need Help with Your Search?

Alerts!

Are you going to court or submitting legal papers without an attorney? -¿Vas a ir a la corte o presentar documentos legales sin un abogado?
Click here for do-it-yourself interactive forms-Haga clic aquí para formas interactivas que usted puede hacer

You Are Here

NY

Choose Another City, County or Zip Code

Legal Aid Resources in Other Languages

Albanian / shqip

Amharic / Amharic

Arabic / العربية

Armenian / Հայերեն

Bienvenidos a Law Help de Nueva York

Este corto video le enseñará cómo:

- encontrar información sobre su problema legal
- sobre ayuda legal disponible en el área donde usted vive
- encontrar información de los tribunales y otras organizaciones que pueden ayudarlo



00:16 / 05:45



This is the opening page of the how-to-use LawHelp/NY video in Spanish

New York News > Article



Self-Help Information

Are you going to court or submitting legal papers without an attorney?—¿Vas a ir a la corte o presentar documentos legales sin un abogado?

LawHelp/NY has free online interactive interviews that will help you fill out the following court forms:

En Español

LawHelp / NY tiene entrevistas interactivas gratuita para ayudarle llenar formularios de la corte.

- **Tenga cuenta que no todas las entrevistas están disponible en español**

Family Law (La Ley de la Familia):

[Family Court Paternity Petition Program](#) (Solamente en Inglés)

[Child Support Modification](#) (Solamente en Inglés)

[Adult Name Change](#) (NYC Only) (Solamente en Inglés)

[Minor Name Change](#) (NYC Only) (Solamente en Inglés)

[Small Estate Program](#) (Solamente en Inglés)

Housing (Vivienda):

[Nonpayment Tenant Answer](#) (NYC Only) (Solamente en Inglés)

You Are Here

NY

Legal Aid Resources in Other Languages

- ▶ Albanian / shqip
- ▶ Amharic / Amharic
- ▶ Arabic / العربية
- ▶ Armenian / Հայերէն
- ▶ Bengali / বাংলা
- ▶ Bosnian / Bosanski
- ▶ Bulgarian / Български
- ▶ Cambodian / Khmer
- ▶ Chinese / 中文
- ▶ Farsi / فارسی
- ▶ French / Français
- ▶ German / Deutsch
- ▶ Greek / Ελληνικά
- ▶ Haitian Creole / Kreyòl ayisyen
- ▶ Hindi / हिन्दी
- ▶ Hmong / Hmoob
- ▶ Italian / italiano
- ▶ Japanese / 日本語
- ▶ Korean / 한국어
- ▶ Laotian / ລາວ
- ▶ Mandarin Chinese / 官話
- ▶ Polish / polski
- ▶ Portuguese / português
- ▶ Punjabi / ਪੰਜਾਬੀ
- ▶ Russian / Русский
- ▶ Serbo-Croatian / Srpskohrvatski Jezik
- ▶ Somali / Soomaali
- ▶ Spanish / Español
- ▶ Swahili / Kiswahili

Enhancing Multilingual Org Listings

- Using “workaround” to add multilingual organization listings for Korean, Chinese and Russian communities in NYC.
- Range of improvements on Spanish mirror site, including adding more than 100 org descriptions in Spanish, reorganizing intake info to ensure translation into Spanish, etc.



Housing > Eviction >
Organization Profile

[Back](#)

Legal Services NYC - Brooklyn Branch

WHO WE ARE

The staff lawyers and paralegals of Legal Services NYC-Brooklyn Branch provide quality legal advice and representation through trials and appeals with the goal of assuring that no poor person will be denied legal access to justice.

En Español

Los abogados y paralelales de Servicios Legales NYC-Subdivisión de Brooklyn provee asesoramiento legal de calidad y representación a través de juicios y apelaciones, con el objetivo de asegurar que ninguna persona pobre se le negará el acceso legal a la justicia.

Read this info in Russian (прочитайте на русском языке)

HOW TO GET HELP

- To contact this group, CALL (347) 592-2100

Alerts!

Are you a New York City resident facing foreclosure?
Find out what you can do to prevent this.

Search This Site

 GO

► Need Help with Your Search?

You Are Here

NY / Kings (Brooklyn)

Choose Another Subtopic

- Foreclosure, Predatory Lending & Home Loans
- Homeless Families and Individuals
- Housing Discrimination
- Jiggetts-FEPS/Rent Assistance
- Mobile Home Park Tenants
- Private Housing: Landlord

For some legal listings, we were able to add info in Spanish and Russian



About Us | Feedback | News Alerts
Brochures & Handouts

Helping low income New Yorkers solve legal problems

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Home

How to Use LawHelp/ NY | Legal aid offices

Print Friendly



Housing > Foreclosure, Predatory Lending & Home Loans >
Organization Profile

Back

CAMBA Legal Services

WHO WE ARE
CAMBA Legal Services (CLS) is the legal services arm of CAMBA, which is a non-profit agency that provides services that connect people with opportunities to enhance their quality of life. CLS provides anti-eviction legal services to families with children who are eligible for Emergency Assistance to Families and/or TANF services; working poor families and individuals whose household income is below the self-sufficiency standard for Brooklyn; and seniors who are referred by the pro se attorney in Brooklyn Housing Court. These services include representation in Housing Court, administrative government benefits advocacy and advice and counsel. CLS also provides legal assistance to immigrants including advice and counsel, application assistance, and legal representation in immigration matters. Additionally, CLS provides legal assistance in consumer matters and foreclosure assistance.

Read this info in Russian (прочитайте на русском языке)

HOW TO GET HELP

- To contact this group, CALL (718) 287-0010

Alerts!

Are you a New York City resident facing foreclosure?
Find out what you can do to prevent this.

Search This Site

GO

Need Help with Your Search?

You Are Here
NY / Kings (Brooklyn)

Choose Another Subtopic

- Eviction
- Homeless Families and Individuals
- Housing Discrimination
- Jiggetts-FEPS/Rent Assistance
- Mobile Home Park Tenants
- Private Housing: Landlord & Tenant



[◀ Back](#)

Sanctuary for Families' Center for Battered Women's Legal Services

WHO WE ARE

Sanctuary for Families is dedicated to meeting the needs of victims of domestic violence, while advocating for societal change and raising public awareness to end violence against all women and children. To protect and empower battered women, Sanctuary for Families provides crisis intervention, emergency and transitional housing, individual and group counseling, job readiness and mentoring programs. Through the Center for Battered Women's Legal Services, representation is provided to women in divorce, child custody and visitation child support, immigration, and criminal court matters.

En Español

Santuario para las familias se dedica a satisfacer las necesidades de las víctimas de la violencia en el hogar, mientras que abogar por el cambio social y la sensibilización de la opinión pública para poner fin a la violencia contra las mujeres y los niños. Para proteger y potenciar a las mujeres maltratadas, Santuario para Familias proporciona intervención de crisis, emergencia y vivienda de transición, consejería individual y en grupo, disposición de trabajo y programas de mentoría. A través del Centro de Mujeres Maltratadas de Servicios Jurídicos, la representación está prevista a las mujeres en el divorcio, la custodia de los hijos de visita y manutención de menores, inmigración, asuntos judiciales y penales.

Read this information in Chinese: (用中文看這些資訊)

HOW TO GET HELP

- To contact this group, CALL (212) 349-6009

and Chinese

SSI extension for humanitarian immigrants provides for two more years of benefits

The law granting the extension expires in 2011.

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▶ [Need Help with Your Search?](#)

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NY / NYC

Choose Another Subtopic

- ▶ [Becoming a U.S. Citizen](#)
- ▶ [Citizenship through Military Service](#)
- ▶ [Consumer Rights of Immigrants](#)
- ▶ [Criminal Charges and Immigration](#)
- ▶ [Deportation & Removal](#)
- ▶ [Discrimination, Immigrant Rights, & Your Right to information in your language](#)
- ▶ [Getting Permanent Residence \(Green Card\)](#)
- ▶ [Health Care for Immigrants, including Language Rights](#)
- ▶ [HIV, Sexual Orientation, &](#)

Sanctuary for Families' Center for Battered Women's Legal Services

提供的法律领域:

- 离婚的
- 儿童监护权，子女抚养费和探视权
- 迁居移民
- 刑事法院事情

提供的法律服务:


- 法律代表
- 简短的法律建议

联系资讯:


- 电话号码: (212) 349-6009
 - 家庭法: (212) 349-6009 x246
 - 移民问题: (212) 349-6009 x293
- 传真号码: (212) 566-0344
- 办公时间: 星期一到星期五, 9 a.m.到 5 p.m.
- 网站: www.sanctuaryforfamilies.org

Adding Language Access Rights Resources

- **Adding plain language language access rights instructions for NYC agencies such as Dept. of Homeless Services, ACS, HRA, Family Justice Center, Dept. of Ed in English, and translated into Chinese, Spanish, Russian, Italian and Korean (Recruited Pro Bono attorneys to implement.)**
- **Adding language access rights sections**
- **Translated existing key resources into Russian, Chinese, Spanish and Korean. (Recruited Pro Bono law firm to implement.)**
- **And more . . .**



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[Legal aid offices](#)


 Immigration/Immigrants >





Immigrants & Domestic Violence (VAWA)

[FIND A LAWYER](#)
[KNOW YOUR RIGHTS](#)
[FINDING OTHER HELP](#)
[GOING TO COURT](#)

Fact sheets and booklets about your legal rights

Click on any of the titles below to learn more. Scroll to see all resources.

Email or save this information for yourself or share it with others!



 SHARE
 



There are 28 resources

- How can I find safety and support if I am a victim of domestic violence? - (3)
- I am an immigrant and a victim of domestic violence what are my rights to safety and assistance? - (4)
- What benefits are my children and I eligible for? - (2)
- I am a victim of domestic violence, how can I get a green card (Permanent Residence) for myself or my children? - (9)
- Immigration Offices You Should Know - (4)
- I do not speak English, what is my right to receive information in my language? - (2)
- More information - (4)

How can I find safety and support if I am a victim of domestic violence?

Finding Safety & Support  (Separate Website)


Print Friendly 

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Alerts!



SSI extension for humanitarian immigrants provides for two more years of benefits
The law granting the extension expires in 2011.

You Are Here

NY / NYC

► Choose Another City, County or Zip Code

Choose Another Subtopic

- Becoming a U.S. Citizen
- Citizenship through Military Service
- Consumer Rights of Immigrants
- Criminal Charges and Immigration
- Deportation & Removal
- Discrimination, Immigrant Rights, & Your Right to


Throughout the site, we added Language Access Rights resources

By: Lawhelp NY

Read this in: Spanish / Español

[back to top](#)

I do not speak English, what is my right to receive information in my language?

I am a victim of domestic violence and do not speak English, what are my rights if I go to the Family Justice Center's Office? 

By: Skadden, Arps, Slate, Meagher & Flom LLP

Read this in: Italian / italiano , Korean / 한국어 , Mandarin Chinese / 官話 , Russian / Русский , Spanish / Español

Do you have trouble with English? Are you unable to to speak, read, write, or understand English well?  (Separate Website)

Did you know federal agencies and organizations that get money from the federal government have to provide reasonable services to assist you? Learn more.

By: Federal Interagency Working Group on LEP

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More information

Is Your Lawyer Licensed to Practice? 

You should check to make sure your lawyer is licensed to practice before you hire them to represent you. Find out what you can do!

By: Lawhelp NY

English-Spanish Glossary of Legal Terms & Phrases  (Separate Website)

By: United States Department of Justice

Read this in: French / Français , Spanish / Español

Immigration Forms (Separate Website)

- **Housing** 房屋
- **Individual Rights** 個人權利
- **Internet Fraud: Crimes and Prevention** 网络诈骗: 网络犯罪及防范
- **Immigration/Immigrants** 移民
- **Seniors** 老人
- **Consequences of Criminal Charges** 刑事控告的結果

Consequences of Criminal Charges 刑事控告的結果 - There are 3 resources



Consequences of Criminal Charges 刑事控告的結果

Do You Have Trouble Reading & Speaking English? Know Your Rights! (Chinese) 你讲英语或理解英语有困难么? 要知道你的权利!

By: Legal Services NYC

Read this in: Arabic / العربية , English , Haitian Creole / Kreyòl ayisyen , Korean / 한국어 , Russian / Русский , Spanish / Español

How Do I Get a Court Interpreter? (Chinese) 如何找法院翻譯人 (Separate Website)

By: New York State Unified Court System

Read this in: English , French / Français , Korean / 한국어 , Punjabi / ਪੰਜਾਬੀ , Russian / Русский , Spanish / Español

If you do not speak English and go to a New York City agency you are entitled to free language assistance (Chinese) 如果您不会说英语, 当您前往纽约市的任何政府办公室时?

By: Skadden, Arps, Slate, Meagher & Flom LLP

Read this in: English , Italian / italiano , Korean / 한국어 , Russian / Русский , Spanish / Español

documentos legales sin un abogado?

Click here for do-it-yourself interactive forms-Haga clic aquí para formas interactivas que usted puede hacer

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Legal Aid Resources in Other Languages

- ▶ Albanian / shqip
- ▶ Amharic / Amharic
- ▶ Arabic / العربية
- ▶ Armenian / Հայերէն
- ▶ Bengali / বাংলা
- ▶ Bosnian / Bosanski
- ▶ Bulgarian / Български
- ▶ Cambodian / Khmer
- ▶ Chinese / 中文
- ▶ Farsi / فارسی
- ▶ French / Français
- ▶ German / Deutsch
- ▶ Greek / Ελληνικά
- ▶ Haitian Creole / Kreyòl ayisyen
- ▶ Hindi / हिन्दी
- ▶ Hmong / Hmoob
- ▶ Italian / italiano
- ▶ Japanese / 日本語
- ▶ Korean / 한국어
- ▶ Laotian / ລາວ
- ▶ Mandarin Chinese / 官話
- ▶ Polish / polski

Using pro bono lawyers, we rewrote the new NYC language access rights rules into plain language and had them translated into the five official NYC languages other than English

SCHOOL TRANSFERS AND NO CHILD LEFT BEHIND.
By: New York State Education Department

[back to top](#)

I do not speak English, what is my right to receive information in my language?

Did you know you can get your child's school paperwork in your language? Contact NYC Department of Education's Translation and Interpretation Unit



(Separate Website)

By: NYC Department of Education

I do not speak English and my child goes to school in NYC. What are my rights to get information in my language?

By: Skadden, Arps, Slate, Meagher & Flom LLP

Read this in: Chinese / 中文 , Italian / italiano , Korean / 한국어 , Russian / Русский , Spanish / Español

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More information

Are you a victim of education discrimination? Find out how to file a complaint with the Office for Civil Rights

(Separate Website)

By: United States Department of Justice

Read this in: Amharic / Amharic , Arabic / العربية , Chinese / 中文 , Farsi / فارسی , French / Français , Haitian Creole / Kreyòl ayisyen , Hindi / हिन्दी , Hmong / Hmoob , Korean / 한국어 , Laotian / ລາວ , Punjabi / ਪੰਜਾਬੀ , Russian / Русский , Serbo-Croatian / Srpskohrvatski Jezik , Somali / Soomaali , Spanish / Español , Swahili / Kiswahili , Tagalog / Tagalog , Urdu / اردو , Vietnamese / Tiếng Việt

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There are Know
Your Rights
resources in 34
languages in
addition to
English and
Spanish. This is
the list:

Legal Aid Resources in Other Languages

- ▶ Albanian / shqip
- ▶ Amharic / Amharic
- ▶ Arabic / العربية
- ▶ Armenian / Հայերէն
- ▶ Bengali / বাংলা
- ▶ Bosnian / Bosanski
- ▶ Bulgarian / Български
- ▶ Cambodian / Khmer
- ▶ Chinese / 中文
- ▶ Farsi / فارسی
- ▶ French / Français
- ▶ German / Deutsch
- ▶ Greek / Ελληνικά
- ▶ Haitian Creole / Kreyòl ayisyen
- ▶ Hindi / हिन्दी
- ▶ Hmong / Hmoob
- ▶ Italian / italiano
- ▶ Japanese / 日本語
- ▶ Korean / 한국어
- ▶ Laotian / ລາວ
- ▶ Mandarin Chinese / 官話
- ▶ Polish / polski
- ▶ Portuguese / português
- ▶ Punjabi / ਪੰਜਾਬੀ
- ▶ Russian / Русский
- ▶ Serbo-Croatian / Srpskohrvatski Jezik
- ▶ Somali / Soomaali
- ▶ Spanish / Español
- ▶ Swahili / Kiswahili
- ▶ Tagalog / Tagalog
- ▶ Turkish / Türkçe
- ▶ Ukrainian / Українська
- ▶ Urdu / اردو
- ▶ Vietnamese / Tiếng Việt

Resources in Chinese / 中文

Click on a topic below to view resources in the language you chose.

- Taxes 税金
- Workers Rights 勞工權
- Disability 殘障
- Family & Juvenile 家庭, 青少年
- Housing 房屋
- Individual Rights 個人權利
- Internet Fraud: Crimes and Prevention 网络诈骗: 网络犯罪及防范
- Public Benefit 社會福利
- Consumer 消費者
- Education 教育
- Health 保健
- Immigration/Immigrants 移民
- Seniors 老人
- Consequences of Criminal Charges 刑事控告的結果

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For example, with the help of law student interns,
we translated the navigation and resource titles
into Chinese

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Alerts!

Are you going to court or submitting legal papers without an attorney? - ¿Vas a ir a la corte o presentar documentos legales sin un abogado?

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Legal Aid Resources in Other Languages

- Albanian / shqip
- Amharic / Amharic
- Arabic / العربية



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Resources in Arabic / العربية

Click on a topic below to view resources in the language you chose.

- الضرائب Taxes
- حقوق العاملين Workers Rights
- الإعاقة بالعمى Disability
- الأسرة و الأطفال القصر Family and Juvenile
- Housing
- الحقوق الشخصية Individual Rights
- Consequences of Criminal Charges
- المنح والمساعدات العامة Public Benefits
- Consumer
- Education
- الصحة Health
- الهجرة و المهاجرين Immigration and Immigrants
- الضغط على الموضوع المطلوب كبار السن Seniors

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NY

Legal Aid Resources in Other Languages

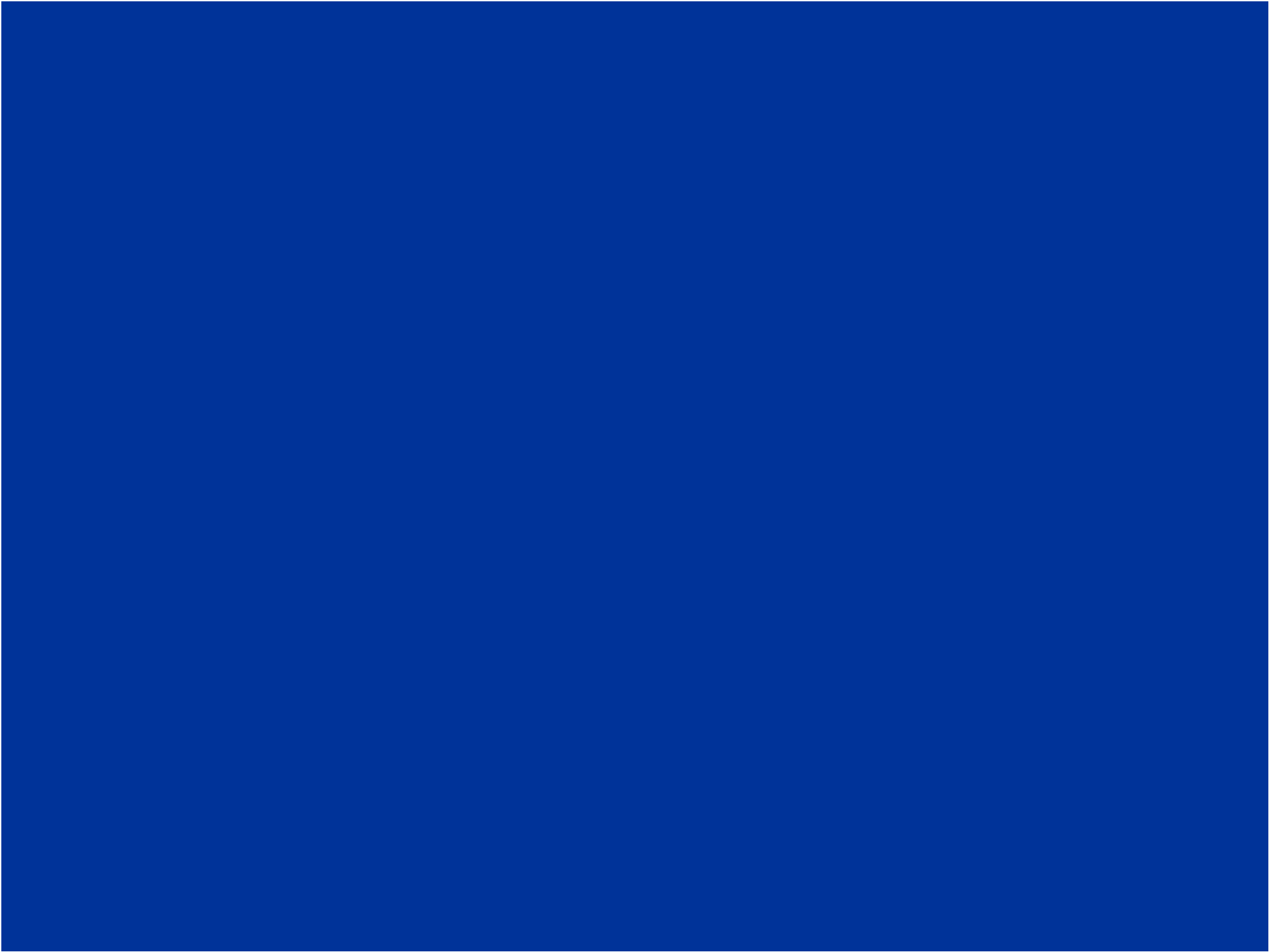
- Albanian / shqip
- Amharic / Amharic
- Arabic / العربية

Multilingual LiveHelp

- Thanks to a replication grant from TIG, we just brought on line LiveHelp in English and Spanish.
- It's a real time “chat” facility to lead low-income users to the legal help they need.
- We obtained an Equal Justice Works – Americorps Legal Fellow to help lead the project
- It will be staffed by pro bono law students, pro bono lawyers and other volunteers

Search Engine Optimization and Marketing

- With a TIG grant beginning January 2010, we will be developing search engine optimization and marketing strategies.
- We will combine natural search strategies (eg key word, linking, etc.) with paid marketing
- We will pilot SEOM in Spanish language search engines for: www.ayudalegalny.org
- We are developing models for replication and lessons learned for statewide website community



TIG 2010 IGNITE



Small CMS Changes for Big Savings

Steven McGarrity, Community Legal Aid
Services, Inc



Small Changes = Big Savings

Customizing Your CMS for Your Workflows

Think HotDocs for Case Management Systems

When is this appropriate:

If staff knows exactly what data needs to be entered after they make a decision, that data entry can be automated

Going Insane Reviewing Conflicts

- 5 to 10 conflict come through the HelpLine a day
- 80% are conflicts that must be rejected
- Filling in the same information over and over again is not good for the soul

Going Insane Reviewing Conflicts

- 5 to 10 conflict come through the HelpLine a day
- 80% are conflicts that must be rejected
- Filling in the same information over and over again is not good for the soul

Example: Applicant is Over Income

- case note = standard case note
- case type = R
- Closing date = current date
- Reason not served = conflict
- Primary counsel = managing attorney
- Letter to client = form letter

Example: Applicant is Over Income

The screenshot displays the LSC TIG 2010 software interface, which is divided into five main sections:

- ELIGIBILITY SCREENING:** This section includes a 'Save' button, intake worker information (Seven McCarty, Office: Housing), intake type (Telephone), a wage calculator, and a table for income and assets. The table shows a total income of \$24,200 and total assets of \$0.00.
- CASE INTAKE REPORT:** This section includes a 'Generate Report' button, a 'CLIENT FILES' section with links to 'Create Client Folder' and 'Make Shortcut in My Documents', and a 'QUICKIE LETTERS' section with links to 'Create a Quickie Letter from Assigned Attorney' and 'Create a Quickie Letter from Me'.
- QUICKIE LETTERS:** This section includes a 'DOCUMENT ASSEMBLY' section with links to 'From Letters', 'debt_collection_sample', 'envelope_sample', 'pdf_sample', 'quickie_letters', and 'reject_sample'.
- DOCUMENT ASSEMBLY:** This section includes a 'Form Recipient' dropdown (Bob, Billy), an 'Opposing Party' dropdown (Doe, Jane), a 'Client Name' dropdown (Bob, Billy), and an 'Opposing Counsel' dropdown (Bob, Billy).
- CASE NOTES:** This section includes a 'Save' button, a 'Summary (public)' field, a 'Notes (private)' field, a 'Type of Activity' dropdown, a 'Hours' field, a 'Funding' dropdown (2 SLAP), a 'Staff' dropdown (McCarty, Seven), a 'Date' field (01/03/2008), and a 'Time' field (11:39 AM).

The interface also includes a 'CASE NOTES FOR C-09-141172' section with 'ADMINISTRATIVE INFORMATION' and 'CLOSING INFORMATION' fields.

- Five Screens
- 30+ clicks
- 2 minutes
- Lots of chances for errors

A Better Way

The screenshot shows a web form titled "BATCH MAILING". It contains a "From:" field with the value "Steven McGarrity", a "Date:" field with the value "1/3/2010", and a "Case #" field with the value "C-09-141172". Below these fields is a section titled "Choose the letter or label to send" with a dropdown menu open. The dropdown menu lists 14 options, including "sending standard over income letter", "sending standard over asset letter", "sending standard conflict letter", "sending standard bankruptcy-reject letter", "sending standard security deposit reject letter", "sending standard identity reject letter", "sending divorce application", "sending unwed mother letter", "sending child support application", "sending grievance form", "sending adoption application", "sending estate planning application", and "sending outside of priorities reject letter". At the bottom of the form are "Save" and "Close" buttons.

- One Screen
- 5 clicks
- No Errors



Seeking justice, changing lives.

Akron Centre Plaza
50 South Main Street, Suite 800
Akron, Ohio 44308-1828

330-53
Toll Free 866-58
Fax 330-53

Legal Aid Helpline: 800-998-9454 • 9am-4pm Mon-Fri
www.CommunityLegalAid.org

Executive Director
Sara E. Strattan
Attorney at Law

Associate Directors
Christine Blair Legow
Steven J. McGarrity
Attorneys at Law

Litigation Director
Christina M. Janice
Attorney at Law

Managing Attorneys
Darlene B. Bonta
John E. Codrea
Laureen M. Moore
John M. Petit
Wayne W. Sarna
Jennifer J. van Dulmen

{ DATE \@ "MMMM d, yyyy" }

{ MERGEFIELD "first_name" } { MERGEFIELD "last_name" }
{ MERGEFIELD "address" }
{ MERGEFIELD "address2" }
{ MERGEFIELD "city" }, { MERGEFIELD "state" } { MERGEFIELD "zip" }

RE: Application for Legal Services

Dear { IF { MERGEFIELD gender } = "M" "Mr." "Ms." } { MERGEFIELD "last_name" }:

{ IF { MERGEFIELD category } = "Y1" "You contacted this office regarding the above-referenced matter. Our office has reviewed your application for services and we have discovered that you are over-income for our services. If you



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RE: Application for Legal Services

Dear { IF { MERGEFIELD gender } = "M" "Mr." "Ms." } { MERGEFIELD "last_name" }:

{ IF { MERGEFIELD category } = "Y1" "You contacted this office regarding the above-referenced matter. Our office has reviewed your application for services and we have discovered that you are over-income for our services. If you

How Much Time Does it Save?

- In 2009, approximately 11,500 letters
(Over income, over asset, conflict, grievance forms, etc.)
- Two minutes saved per case
- More than 380 hours saved annually

The HelpLine Pro Bono Project

- Group of volunteer attorneys that take cases off our HelpLine.
- 15 to 20 cases per week assigned and closed
- All the same documentation rules apply as any PBI case which means lots and lots of clicking to get all the data in.

The HelpLine Pro Bono Project

- Volunteer attorney must be assigned
- Case type changed to “P”
- Primary Counsel changed to me
- A short blurb explaining the client’s issue is drafted for the volunteer
- Case note explaining that the case has been assigned

The HelpLine Pro Bono Project

The screenshot displays four distinct web application screens for the HelpLine Pro Bono Project. Each screen has a 'Save' button and a navigation menu at the top with options: Notes, Conflict, Eligibility, Case Info, Documents, Litigation, Contacts, Callback, Trust, PB, and Help.

PRO BONO INFORMATION

Save

Assigned Pro Bono Attorney Time

#1: [Assign a Volunteer Attorney]
#2: [Assign a Volunteer Attorney]
#3: [Assign a Volunteer Attorney]

PBI Type: [dropdown] Case Status: [dropdown]
Referral Date: [dropdown] Tackle Date: [dropdown]
Date Closed: [dropdown] Case Deadline: [dropdown]
Was a thank you sent? [checkbox] Date thank you was sent: [dropdown]
Was payment received? [checkbox] Case Type: [dropdown]
Office: [dropdown] Location: [dropdown] Foreclosure: [dropdown]
Ready for Placement
Transfer Foreclosure to Staff
Update Status

ADMINISTRATIVE INFORMATION

Save

Case Number: C-09-141172 Primary Counsel (assign): [dropdown] LSC Problem Code (2008 codes): [dropdown]
Case Status: [dropdown] Co-counsel #1 (assign): [dropdown] Special Problem Code: [dropdown]
Date Opened: 11/12/2009 Co-counsel #2 (assign): [dropdown] Funding: [dropdown]
Office: [dropdown] Unsub. Service: [dropdown] Primary Client: [dropdown]
Billing Rule: [dropdown]

CLOSING INFORMATION

Date Closed: [dropdown] Reason Rejected: [dropdown] Destroy Date: [dropdown]
LSC Closing Code (2008 codes): [dropdown] Good Story: [checkbox] Outcome: [dropdown]

EXTRA INFORMATION

County: [dropdown] Intake Screener: [dropdown] Record Last Edited Date: 11/12/2009
ZIP Code: 44108 Record Creation Date: 11/02/2009 Trust Account Office: [dropdown]

ADD NEW CASE NOTES

Save

Summary (public): [text area] Type of Activity: [dropdown]
Notes (private): [text area] Hours: [dropdown]
Funding: [dropdown]
Staff: [dropdown]
Date: 01/01/2010
Time: 11:19 AM

CASE NOTES FOR C-09-141172

CLAS & NOLS

Eligible - Pro Bono Attorney You are logged in as [username]

County: [dropdown] Counties of Practice: [dropdown] Practice Areas: [dropdown] Paralel: [dropdown] Last Name: [dropdown] Status: [dropdown]
Order By: [dropdown] View By: [dropdown]

Case	Office	Last Case	Phone	Email	County	Counties of Practice	Paralel	Practice Area
Assign Bono_001	Active	01/02/2010	1/24	abono@lsc.com	Franklin	Franklin		
Assign Bono_002	Active	01/02/2010	2/21	abono@lsc.com	Cuyahoga	Summit		Estate Planning
Assign Bono_003	Active	01/02/2010	2/21	abono@lsc.com	Summit			
Assign Bono_004	Active	01/02/2010	2/21	abono@lsc.com	Summit			
Assign Bono_005	Active	01/02/2010	2/21	abono@lsc.com	Cuyahoga	Summit		MF Domestic Child Support Real Property

- 4 screens
- 20 clicks
- 2 minutes

The HelpLine Pro Bono Project

The screenshot shows a web form titled "HELPLINE PRO BONO PROJECT CASE". It contains several input fields and buttons. At the top, there is a header bar with the title. Below it, there are two input fields: "Date:" with the value "1/3/2010" and "Case #:" with the value "N-08-00007". Below these, there is a "Volunteer Attorney:" dropdown menu. Next to it is a "Scheduled Call or Closing Date:" input field. Below that is a "Blurb for Volunteer Attorney:" text area. There is a button labeled "Assign the Case" below the text area. Below the button is a "Case Notes from Volunteer Attorney:" text area. At the bottom of the form, there is a "Close the Case" button and a "Close" button. The form has a light green background and a blue header bar.

- 1 screens
- 4 clicks
- A few seconds
- Crystal Reports used to generate a call list for each attorney that is emailed to the attorneys

The HelpLine Pro Bono Project

The screenshot shows a web form titled "HELPLINE PRO BONO PROJECT CASE". It contains several input fields and buttons. At the top, there are fields for "Date:" (with the value "1/3/2010") and "Case #:" (with the value "N-08-00007"). Below these is a "Volunteer Attorney:" dropdown menu. Further down is a "Scheduled Call or Closing Date:" field. A large text area labeled "Blurb for Volunteer Attorney:" is present. Below this is a button labeled "Assign the Case". Underneath is a text area labeled "Case Notes from Volunteer Attorney:" with a rich text editor toolbar at the bottom showing options for bold, italic, underline, text color, background color, and link. At the bottom of the form are two buttons: "Close the Case" and "Close".

- Attorneys email me back their case notes.
- Copy and paste the case notes into field and click “close the case”
- All the proper case closing fields are completed
- Time records for both the volunteer and myself are created.

Streamlining VLSP Placement

- VLSP Managing Attorney approves over 1500 cases per year for placement
- After she decides to place a case
 - Send email to her staff to try and place with any special instructions
 - Enter case deadline, if any, so litigation deadlines aren't missed
 - Send a form letter to the client
 - Set a tickle for her staff to follow up with client
 - Create a case note/time record for the time spent reviewing the case

Streamlining VLSP Placement

VLSP READY FOR PLACEMENT EMAIL

From: Steven McGarrity Date: Case #:

To: To Select:

Subject:

Body:

B I U ABC

Letter to Send:

Tickle Date: Case Deadline:

Location: Hours:

☒ Save to Case Notes ☒ Include Link to Case

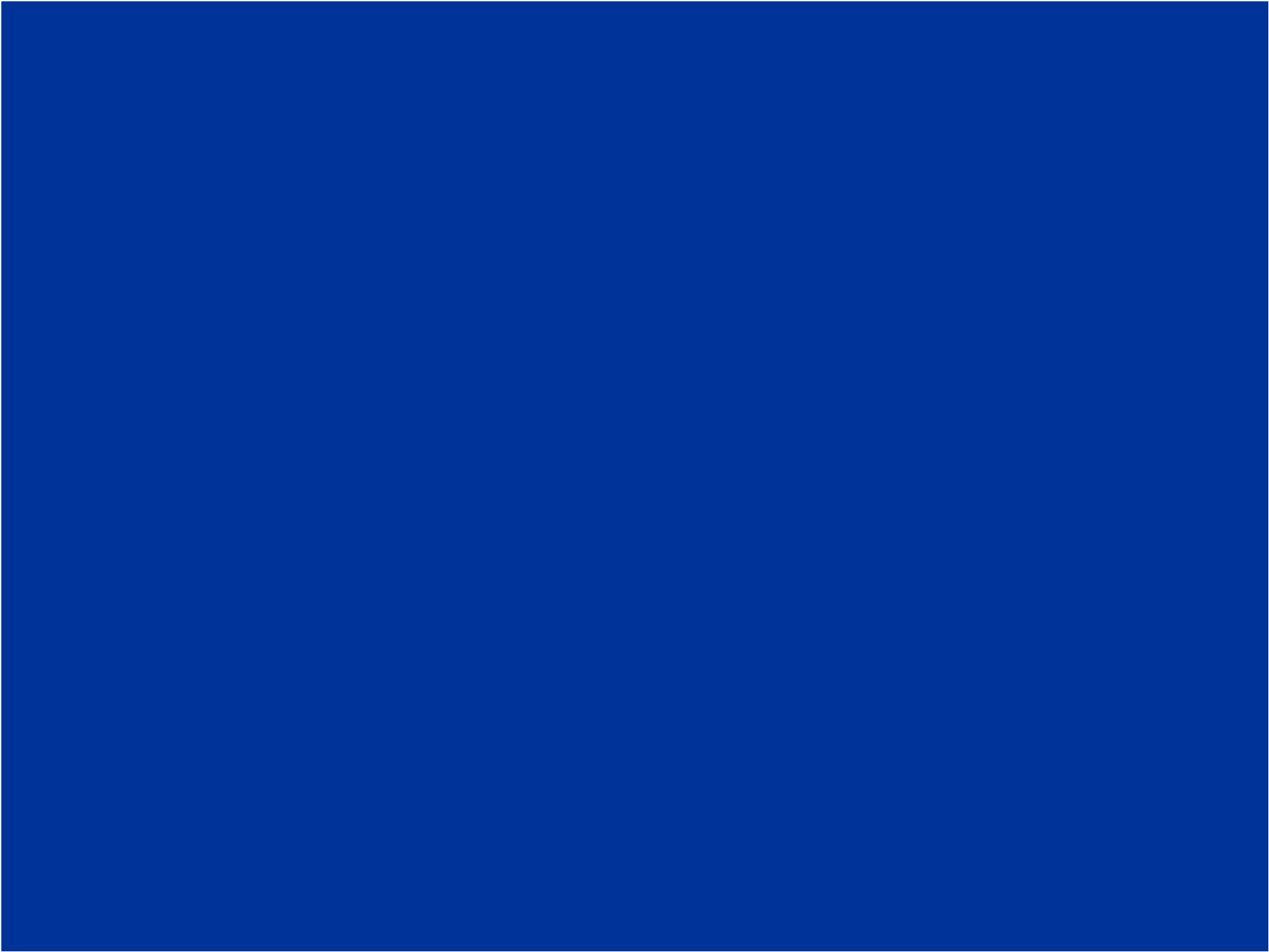
- From 6 screens to one screen
- Letters to clients generated using same Word mail merge that intake uses
- From 3 to 4 minutes per case to one minute

Other Uses

- New Case Assignments
- Standard Grievance Responses
- Any routine form letters
 - Case Acceptance Letter
 - Contact Us or Case Closed Letter
 - Etc.

Is It a Cost Effective Investment?

- Very low level programming skills needed
- Minimal training needed
- Investment of 60 hours of staff time including planning, programming, and training
- Most of the code can be reused in future customizations
- 60 hours one time investment versus 750 plus staff hours a year



TIG 2010 IGNITE



Video Sharing

Kristin Verrill, Atlanta Legal Aid Society, Inc.

Susan Muirhead, Illinois Legal Aid Online



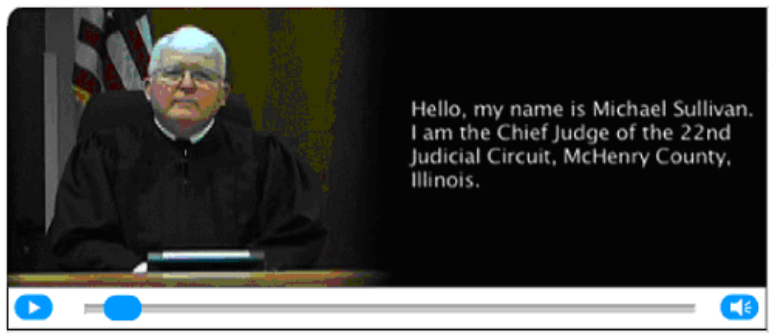
VIDEO SHARING

The Origin of a Good (self-serving) Idea?

- Kristin Verrill
Atlanta Legal Aid Society
- Susan Muirhead
Illinois Legal Aid Online

We Want to Do This!

Legal Self-Help Center: McHenry County, Illinois

 <p>Hello, my name is Michael Sullivan. I am the Chief Judge of the 22nd Judicial Circuit, McHenry County, Illinois.</p>	Hours of Operation* <table><tr><td>Mon</td><td>8:30am - 4:30pm</td></tr><tr><td>Tue</td><td>8:30am - 4:30pm</td></tr><tr><td>Wed</td><td>8:30am - 4:30pm</td></tr><tr><td>Thu</td><td>8:30am - 4:30pm</td></tr><tr><td>Fri</td><td>8:30am - 4:30pm</td></tr></table> <p>*person available to help use computer 10 am - 2 pm</p>	Mon	8:30am - 4:30pm	Tue	8:30am - 4:30pm	Wed	8:30am - 4:30pm	Thu	8:30am - 4:30pm	Fri	8:30am - 4:30pm
Mon	8:30am - 4:30pm										
Tue	8:30am - 4:30pm										
Wed	8:30am - 4:30pm										
Thu	8:30am - 4:30pm										
Fri	8:30am - 4:30pm										
McHenry County Legal Information <p><u>How Do I Protect Myself and My Children From Domestic Violence?</u> Explains how to get an order of protection, along with the necessary forms and instructions</p> <p><u>How Do I Get a Divorce in Illinois?</u> Information about how you can get a divorce, including automated forms</p> <p><u>What Can I Do If I Am Sued for Mortgage Foreclosure?</u> Information about how to respond to a lawsuit for foreclosure on your home</p> <p><u>I Want to Sue Someone for \$10,000 or Less</u> Explains the process for suing in small claims court in Illinois</p> <p><u>I Am Being Sued for \$10,000 or Less</u> Explains the process for responding to a lawsuit in small claims court in Illinois</p> <p><u>How Do I Stop or Modify My Child Support Payments?</u> Explains how to modify your child support payments, or stop paying child support, and provides the necessary forms and instructions</p> <p>Search for other legal information ►</p>	Location <p>McHenry County Government Center 2200 North Seminary Ave. Room B340 Woodstock, Illinois 60098 (815) 334-4242</p> <p>Helpful Organizations</p>										

And This!

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Family Law

in British Columbia *Helping families use the law*

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Choosing a Court



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Requirements

You will need the Flash 8 Player to view our videos.

[Get ADOBE FLASH PLAYER](#)

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No Experience??



No Problem?!

The Experts

- Susan Muirhead
- Vince Morris
- Peter Bovingdon

“Try it! You’ll Like it!” they say.





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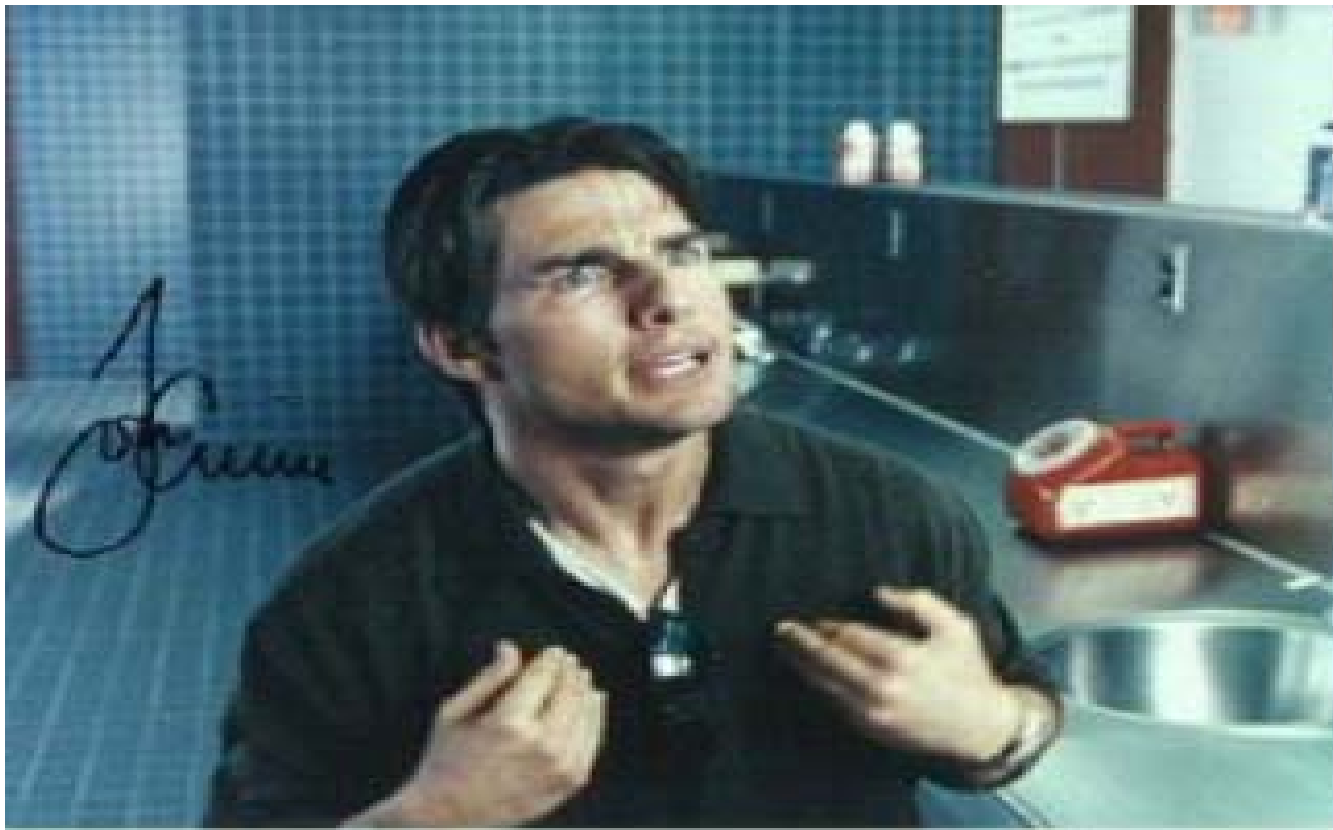
Keith Underdahl

Author of Adobe® Premiere® Pro For Dummies

Shoot your
masterpiece and
share it on DVD



Help me!
Help you (to help me!)



NTAP's Audio Video List Serv

<https://lists.mayfirst.org/mailman/listinfo/lsaudiovideo>



Hmm.
Back to those Experts.

Legal Services = Limited Resources



?

Don't reinvent the wheel!




Use someone else's footage:
A nationwide legal services Video Exchange

Get an actual server?




FTP site?

 Simply Share

Kristin Verrill knverrill@atlantalegalaid.org

Settings | Help | Upgrade **PRO** | Logout




Updates All Files Collaborators Profile OpenBox

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All Files > [ILAO Video and Video Stills](#)































Pages: 1 2 3 »

 **ILAO Video and Video Stills**

[Upload](#) [New Folder](#) [Web Doc](#)

Description: Here are some videos and a lot of video stills from past videos we have produced. Please feel free to take/use/share whatever you want! Thanks, Susan ([edit](#))

Sort By: Date Filter Tags Select All

	Going to Court on Own.mov Created Dec 23, 2009 by ILAO 100.2 MB Sample Tag "Sample Description" (edit)	Shared	   
	court.jpg Created Dec 23, 2009 by ILAO 195.2 KB	Share	   
	Door.jpg Created Dec 23, 2009 by ILAO 210.6 KB	Share	   
	Talking5.jpg Created Dec 23, 2009 by ILAO 253.5 KB	Share	   
	Going_to_Court_10.jpg Created Dec 23, 2009 by ILAO 20.6 KB	Share	   
	Table.jpg Created Dec 23, 2009 by ILAO 205.2 KB	Share	   

2 Collaborators

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Amazon S3

Simple Storage Service

Drupal Web Interface

[Home](#) [Blogs](#) [Discussion Forums](#) [Events](#) [Pleadings Library](#) [Predatory Lending Stories](#) [Videos](#)



davidb

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Search this site:

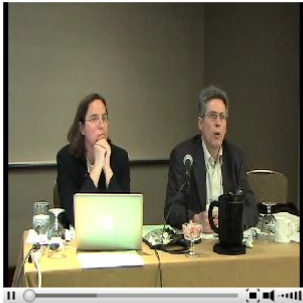
Chicago 2008 - Bankruptcy Training - Section 1 Basic Overview [View](#) [Edit](#)

Fri, 2009-08-14 17:19 — [grantee](#)

Presenters:
Tara Twomey, National Consumer Law Center
John Rao, National Consumer Law Center

The basics of bankruptcy. Presenters briefly highlight the purpose of bankruptcy, what happens when you file, Chapters 7 and 13, and the pros and cons of filing.

flashy_video_link:

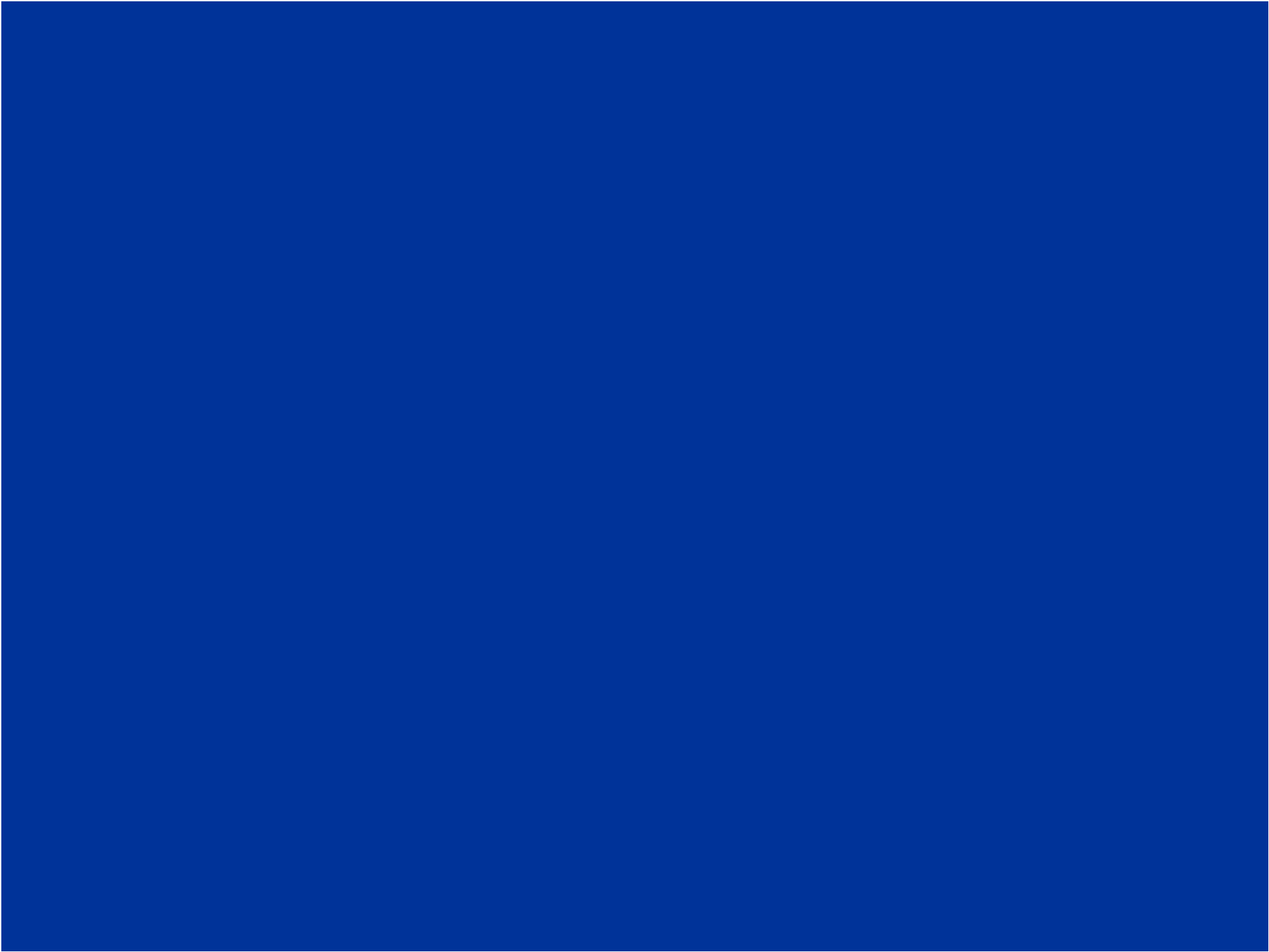


[Add new comment](#)

Section 1

Legal Services Video Exchange

- Easy to use
- Save time
- Save money
- Tips and manuals



TIG 2010 IGNITE



Bilingual Family Law Orders Online

Claudia Johnson, Pro Bono Net



Culturally Competent Court Orders

- Using shared public infrastructure (LawHelp Interactive, advocate/licenced court website)
- In two states as pilots Texas/CA
- 25+ court forms used by court staff
- Starts 1/2010 ends 8/2011



Why?

- Influx of immigrants into civil court
- Family court is a high volume, high SRL/LEP docket



Why?

- Cases with children often affect/depend on caregivers and a litigant support network which often can be mixed in language ability.
- Example, bilingual parent and Spanish speaking monolingual/LEP grandmother who cares for the children while mom/dad works.



More why

- 38 Million foreign born US residents=13 percent, will be 20 percent by 2050
- People from Mexico and Latin America account for ½ of immigrants in US
- 84% speaks a language other than English at home and 52% speak English less than well



Theory

Limited English Proficient litigants' inability to understand orders leads to lack of compliance/belief/trust in the final order. The lack of ability to read and understand and explain the order to others, leads to and post-judgement actions, placing additional stress on civil legal aid, court, and litigant resources.



Hypothesis

- If courts provide orders in plain language, in a culturally competent manner, and in a language that the litigant and support system can access and understand, there will be a decrease in non-compliance and post judgement actions in (and out of court), saving time, money, and stress for all involved.



Who?

- CA—self help center staff and family mediator office
- Texas, Travis County Attorney and Law Library
- TRLA and PBN coordinating the project



Experts

- Plain language expert
- Cognitive Linguist
- Capstone to develop bilingual interviews
- Richard Zorza-evaluation



What?

- DV and sexual assault pleadings/orders in Texas
- Family dissolution stipulation in CA
- With all the custody/support orders attached
- Instructions after order/enforcement info



So what is the big deal?

- Court staff/City staff will create orders in English/Spanish in plain language version as the general order is being created.
- Interviews will be in English/Spanish
- The litigant decides the language in which the materials print out, and they can choose both

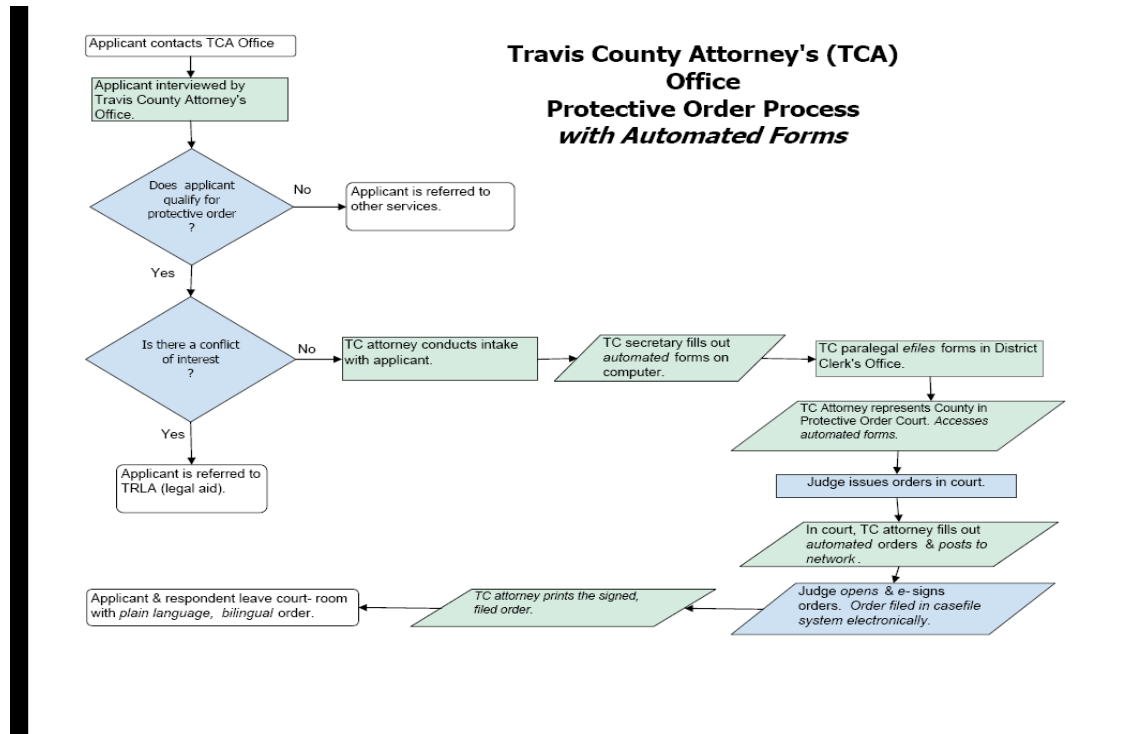


How?

- Advocate/court staff centered—not used by SRLs
- Producing plain language follow up instructions after the orders are issued
- Translating these to Spanish with review from cognitive linguist
- Giving the English/Spanish orders and instructions to the litigants before they leave the court house
- Evaluation of court files from both court houses to see if the intervention improved compliance



Texas work flow

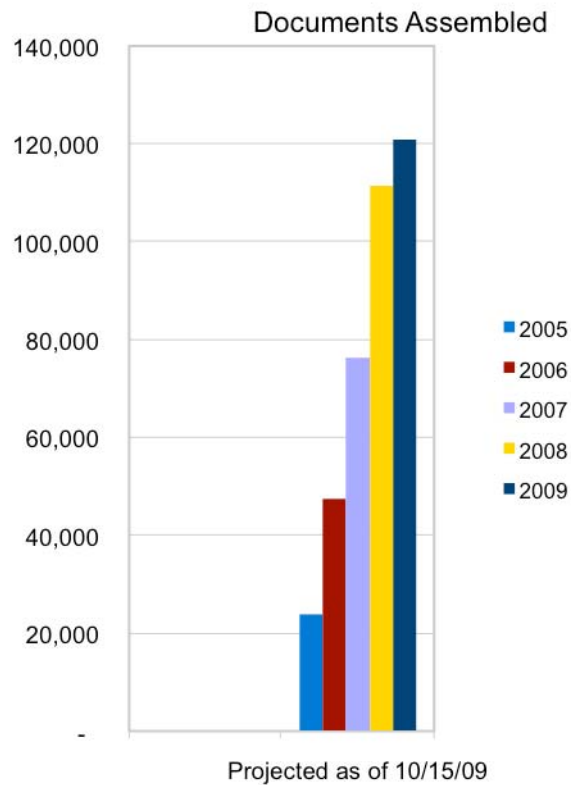


Replication Potential

- As LHI interactive and websites add additional language capacity, this project can be repeated with selected API languages in selected high volume courts/dockets.



Current Usage



Top 5 Subject Areas

Family Law	58,841
Housing	7,449
Consumer	5,132
Food Programs	4,246
Guardianship	3,223

Top 5 States

California	20,267
Illinois	19,946
Idaho	17,022
New York	15,686
Maine	7,570



Replication

- If in fact providing the orders in English and Spanish decreases post judgement actions/acts for **legal aid, courts, and LEP SRLs, then other court systems** with high LEP case loads may look to partner with legal aid to create similar projects in their jurisdictions



Replication

- This project could then be migrated to **consumer cases**, where contracts could be provided in bilingual format—already required in some states.

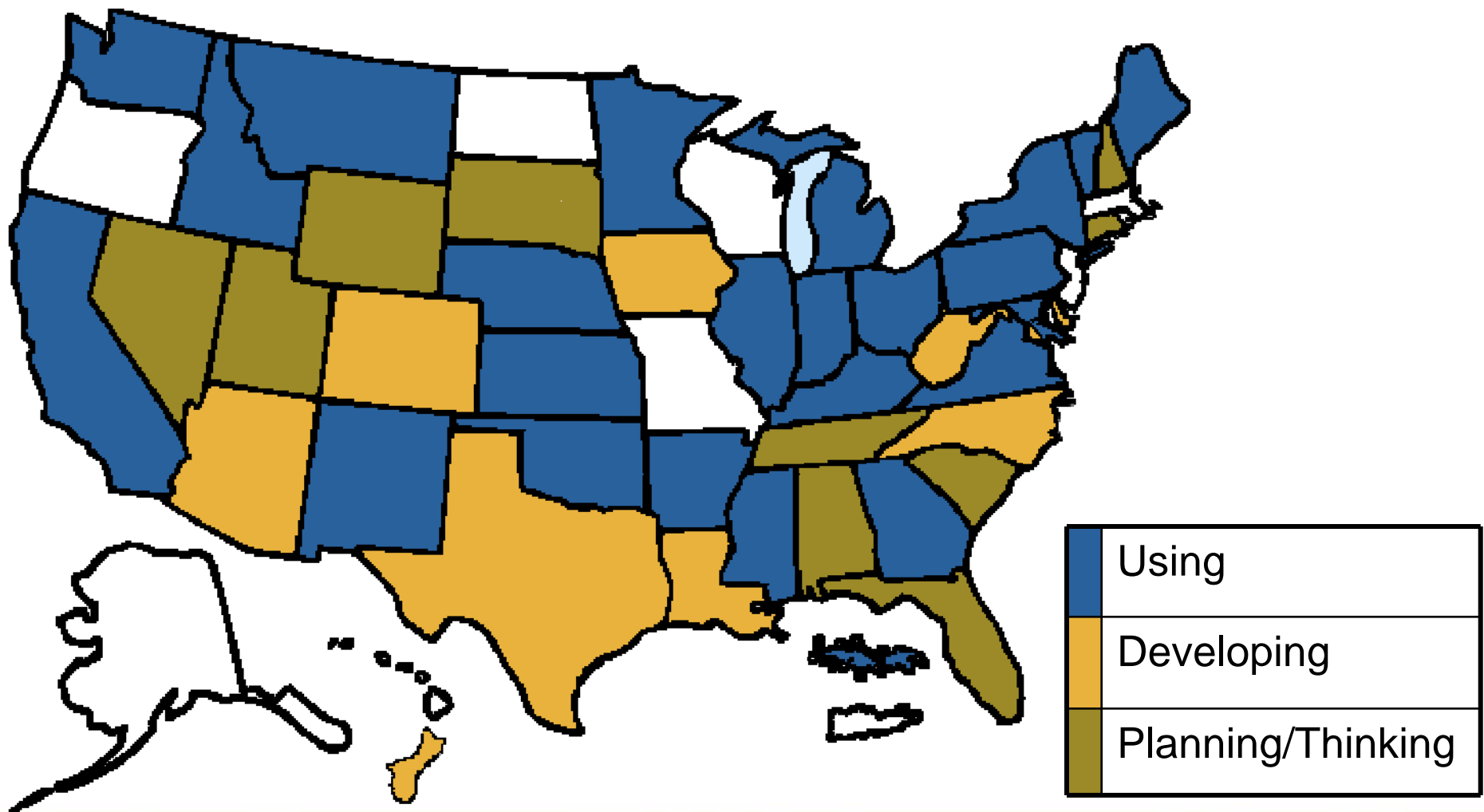


Replication

- This project could also be migrated to federal **public benefits**, to see if providing on the spot bilingual benefit amounts, calculations, meetings, and information, leads to reduced enforcement actions (food stamps/cash aid)



Current Stages of Adoption



Sharing with Community

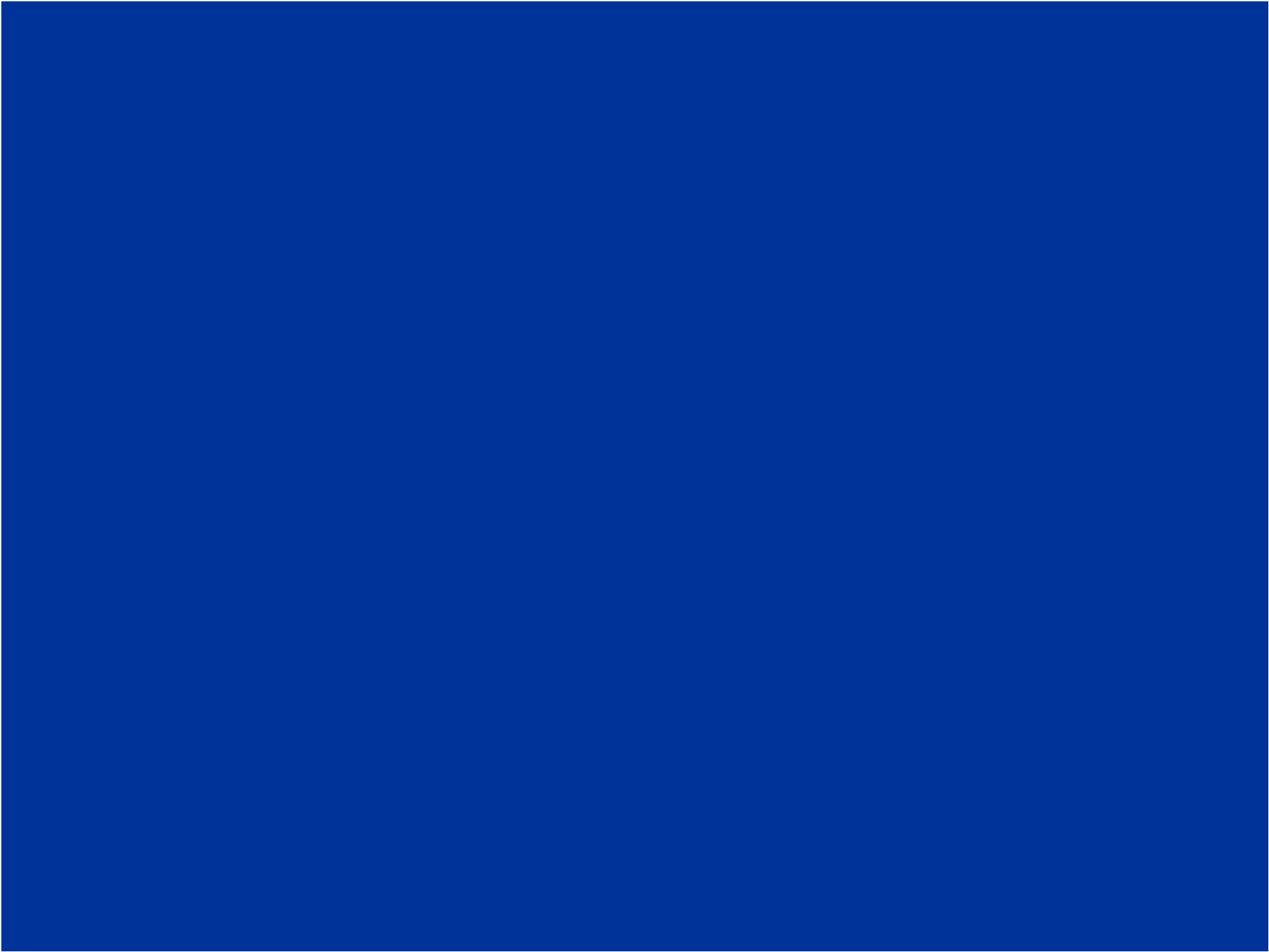
- LHI Multistate Developer Call
- 2011 will post evaluation results and materials at <http://www.selfhelpsupport.org> and <http://www.probono.net/dasupport>
- Will submit for presentation at conference in 2010 and/or 2011



More info? Questions?

- Contact Claudia C. Johnson
- cjohnson@probono.net
- 509-396-7934





TIG 2010 IGNITE



Got Maps?

Madhu Lakshmanan, Legal Services National
Technology Assistance Project





Got Maps?

Simple Mapping for Legal Aid



TIG 2010

LEGAL SERVICES  NTAP
NATIONAL TECHNOLOGY ASSISTANCE PROJECT



Got Maps?

Simple Mapping for Legal Aid



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LEGAL SERVICES  NTAP
NATIONAL TECHNOLOGY ASSISTANCE PROJECT

Maps - What a legal aid program wants ...

– Something

- Useful for the clients
- Quick n' easy for the staff to create
- Insightful for the planners
- Valuable for granters
- Eye candy for the reports
- Light for the pocket

Maps - What a legal aid program wants ...

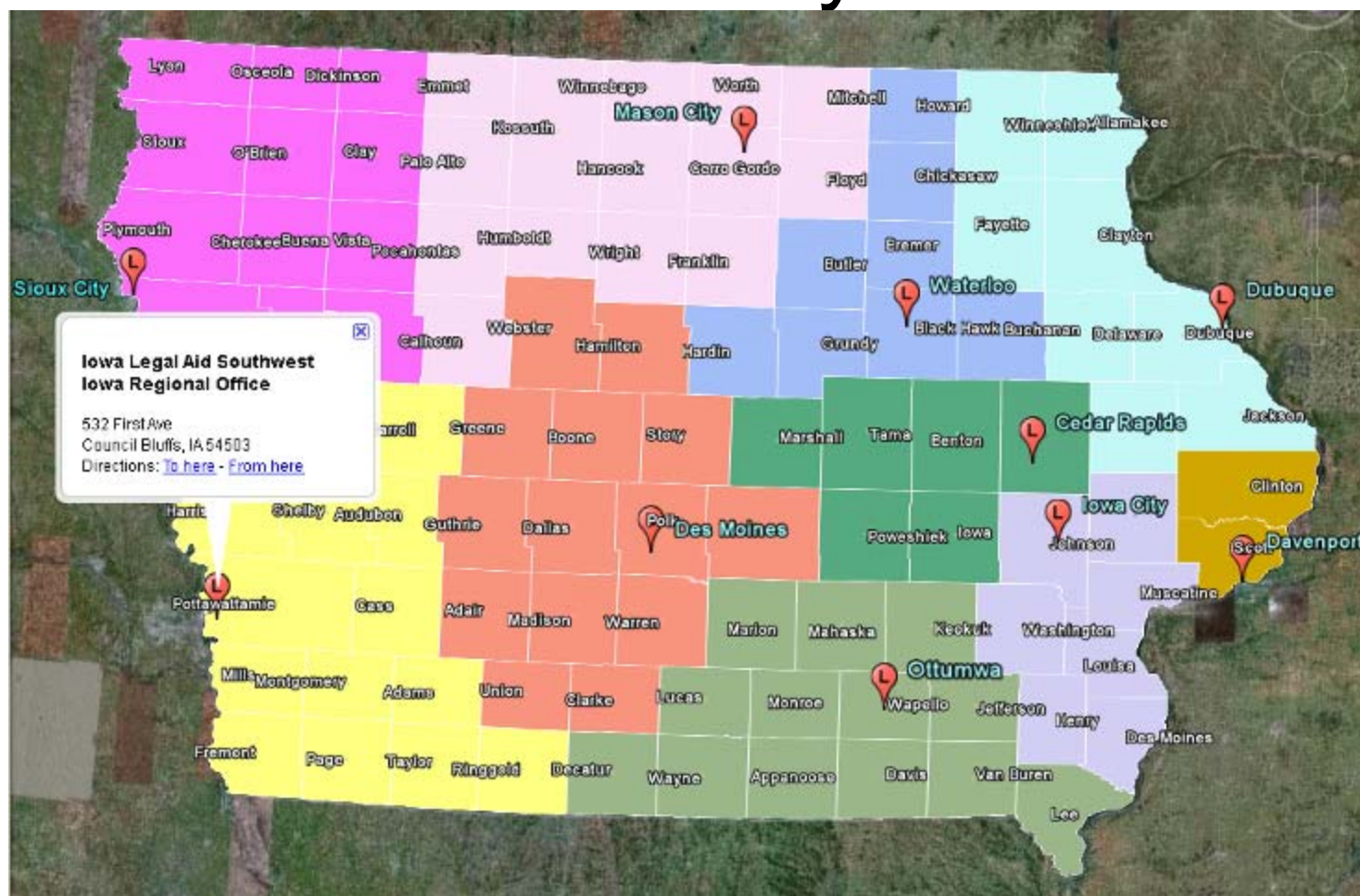
– Something

- Useful for the clients
- Quick n' easy for the staff to create
- Insightful for the planners
- Valuable for granters
- Eye candy for the reports
- Light for the pocket

(Growing list of) Tools

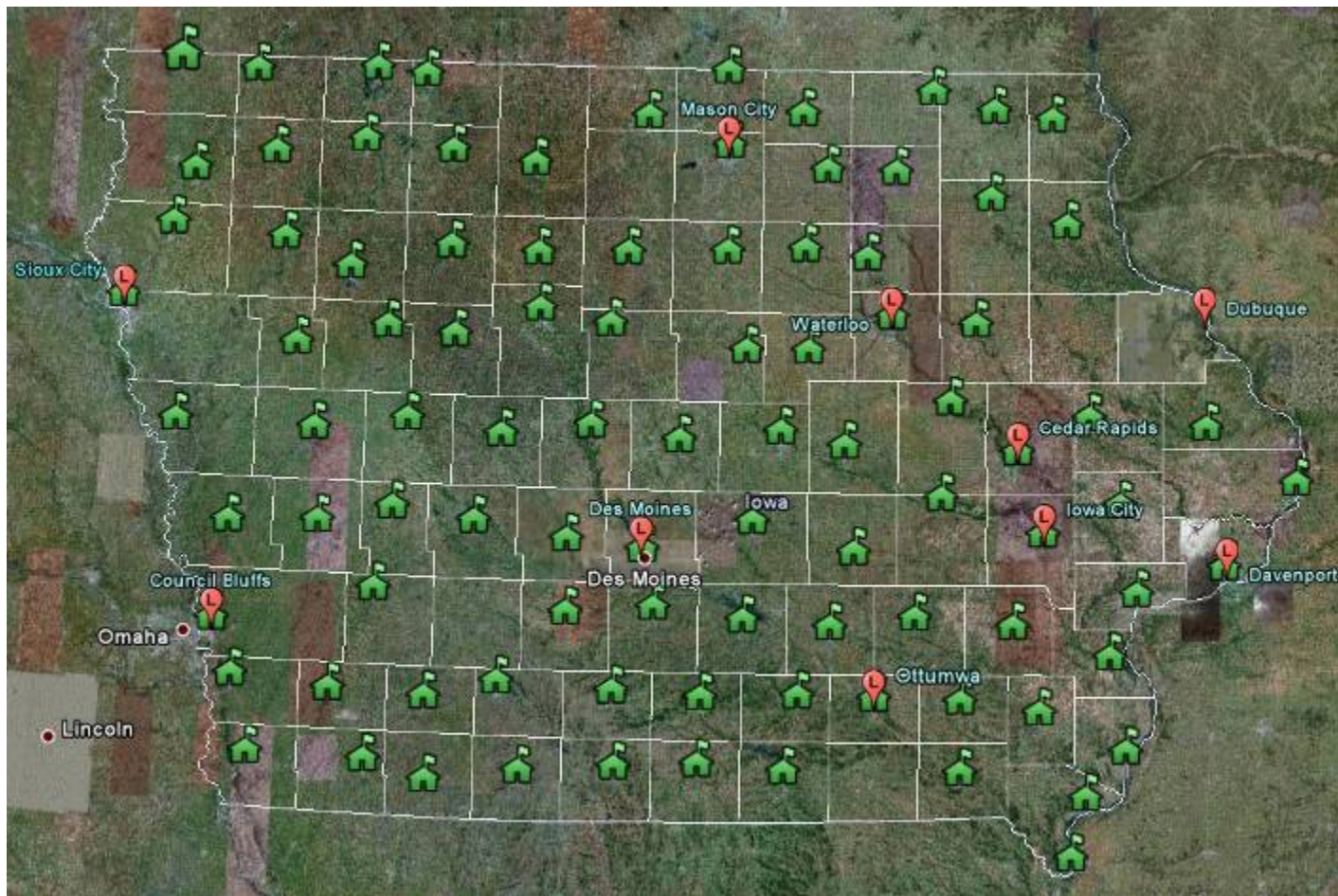
- Google Earth (geo-browser)
- AFF Mapper (to add your own data for thematic mapping)
- Earthplot
- KML Geocode
- Census KMZ Mapper
- GE Graph
- Excel

Iowa Legal Aid Offices & the Counties They Serve

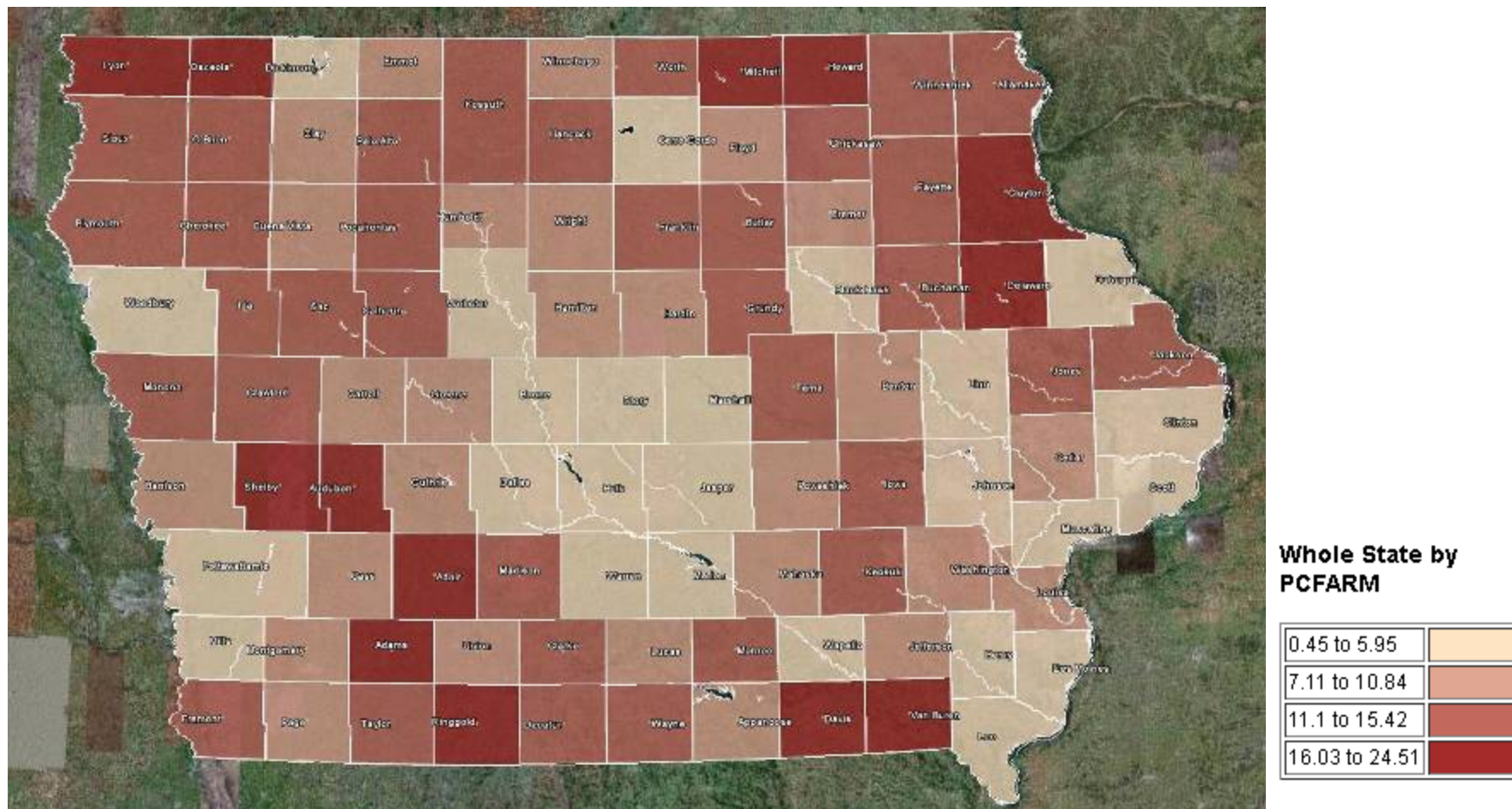


To here - [From here](#)'. The map uses a color-coded system to group counties: pink for the northwest, light blue for the northeast, yellow for the southwest, orange for the central region, green for the southeast, and light purple for the far east."/>

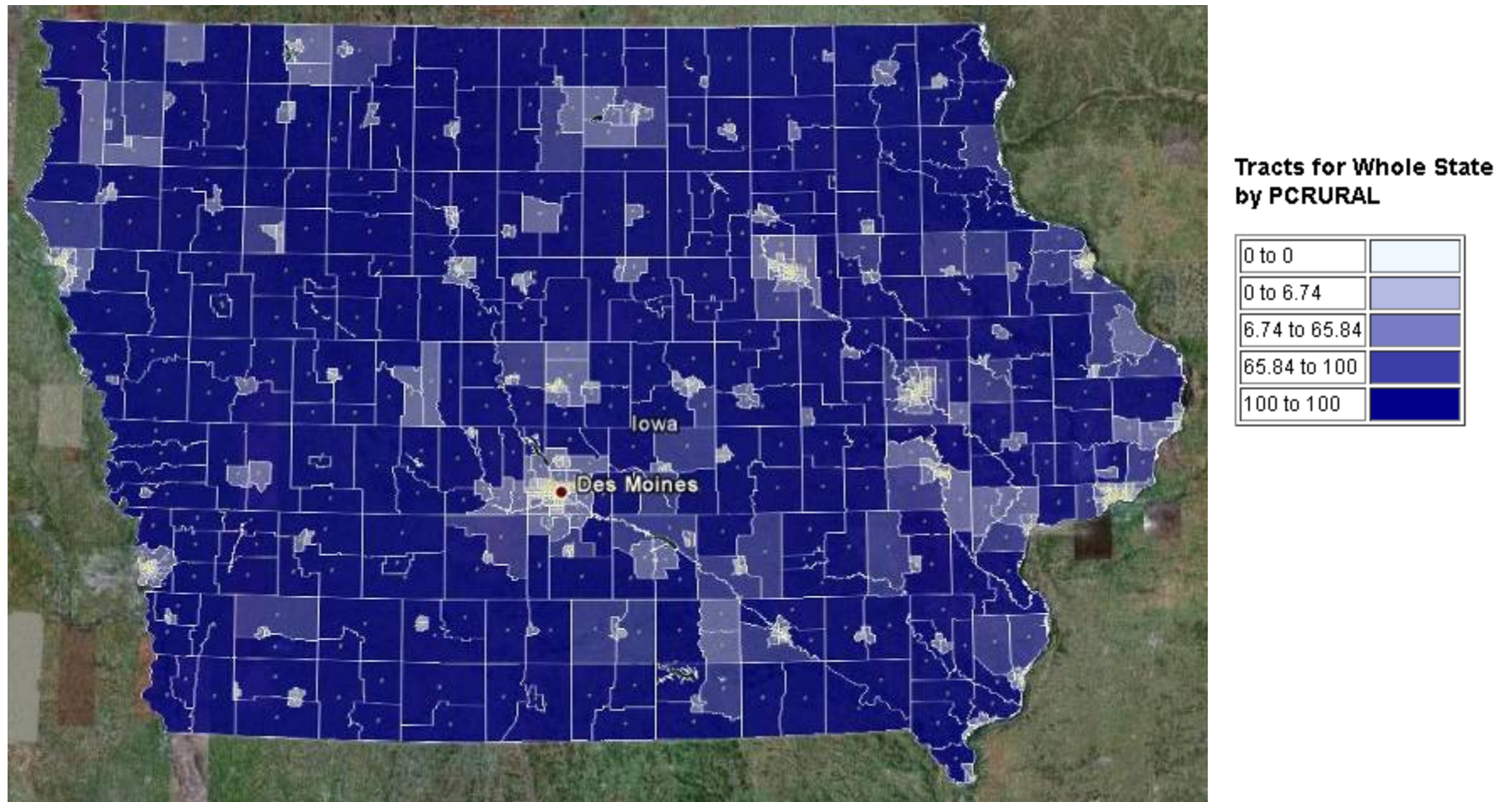
Iowa - Locations of Legal Aid offices & courts



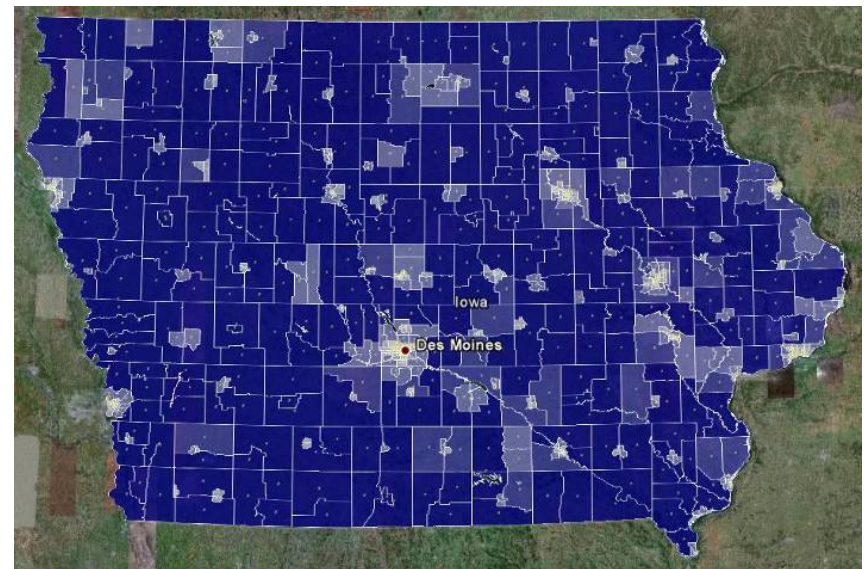
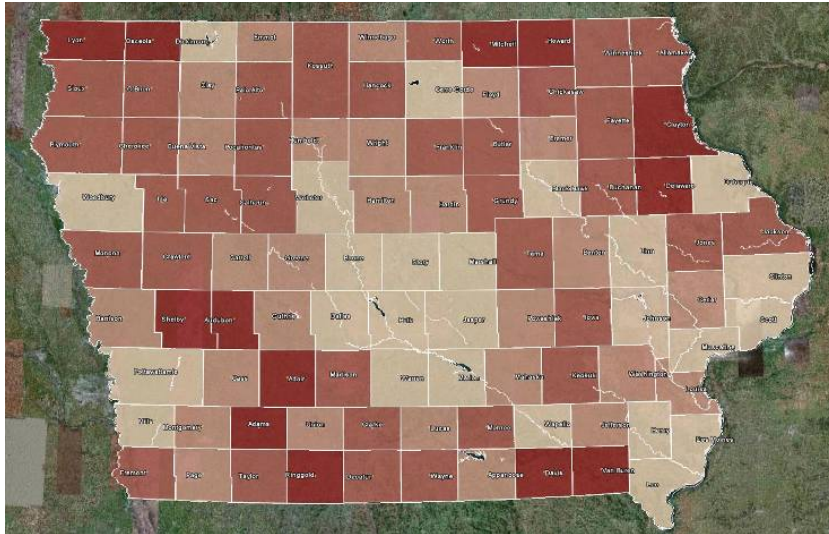
Iowa – Counties by Percentage Population on Farms



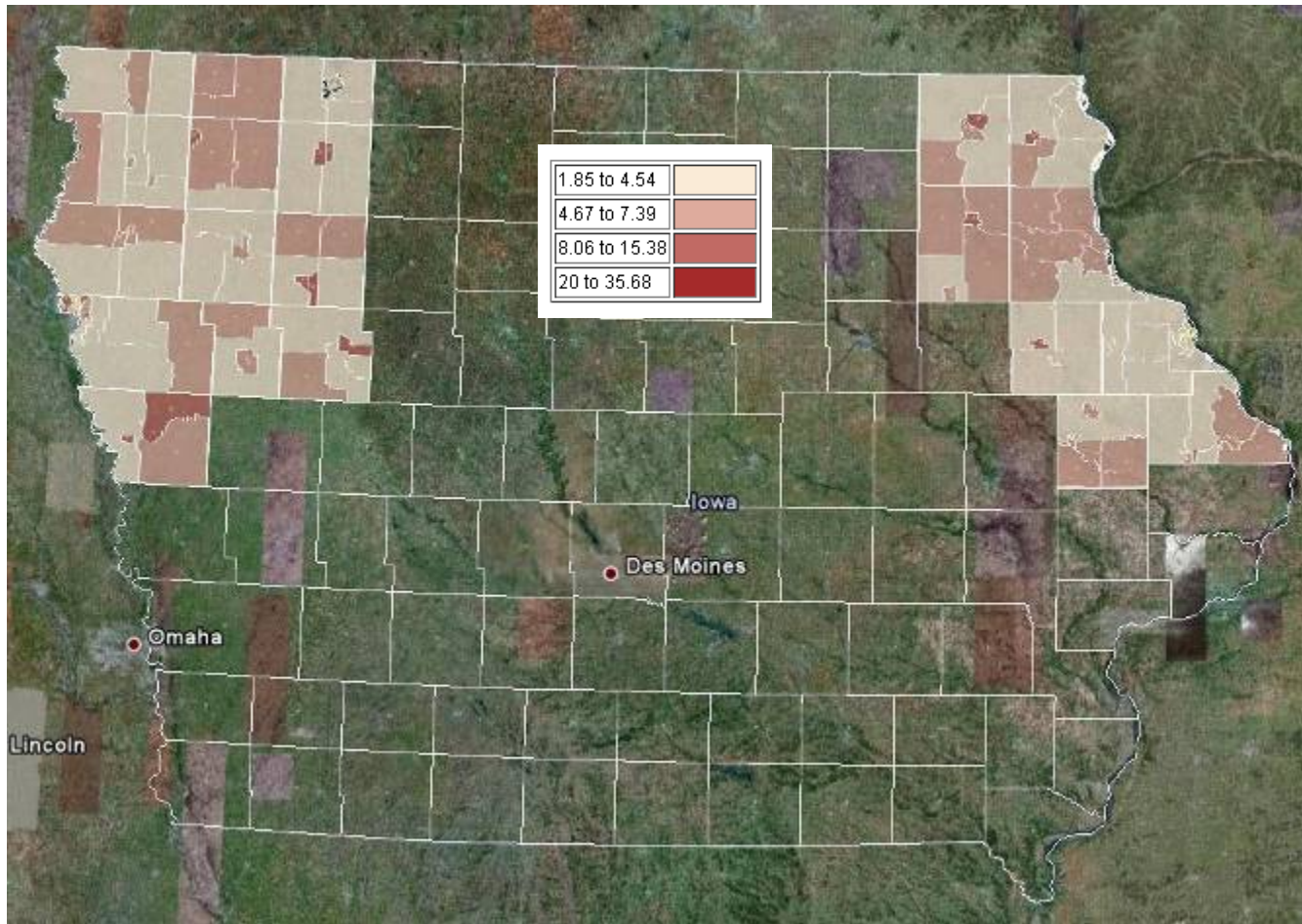
Percentage of Rural Tracts - Iowa



Level of Detail

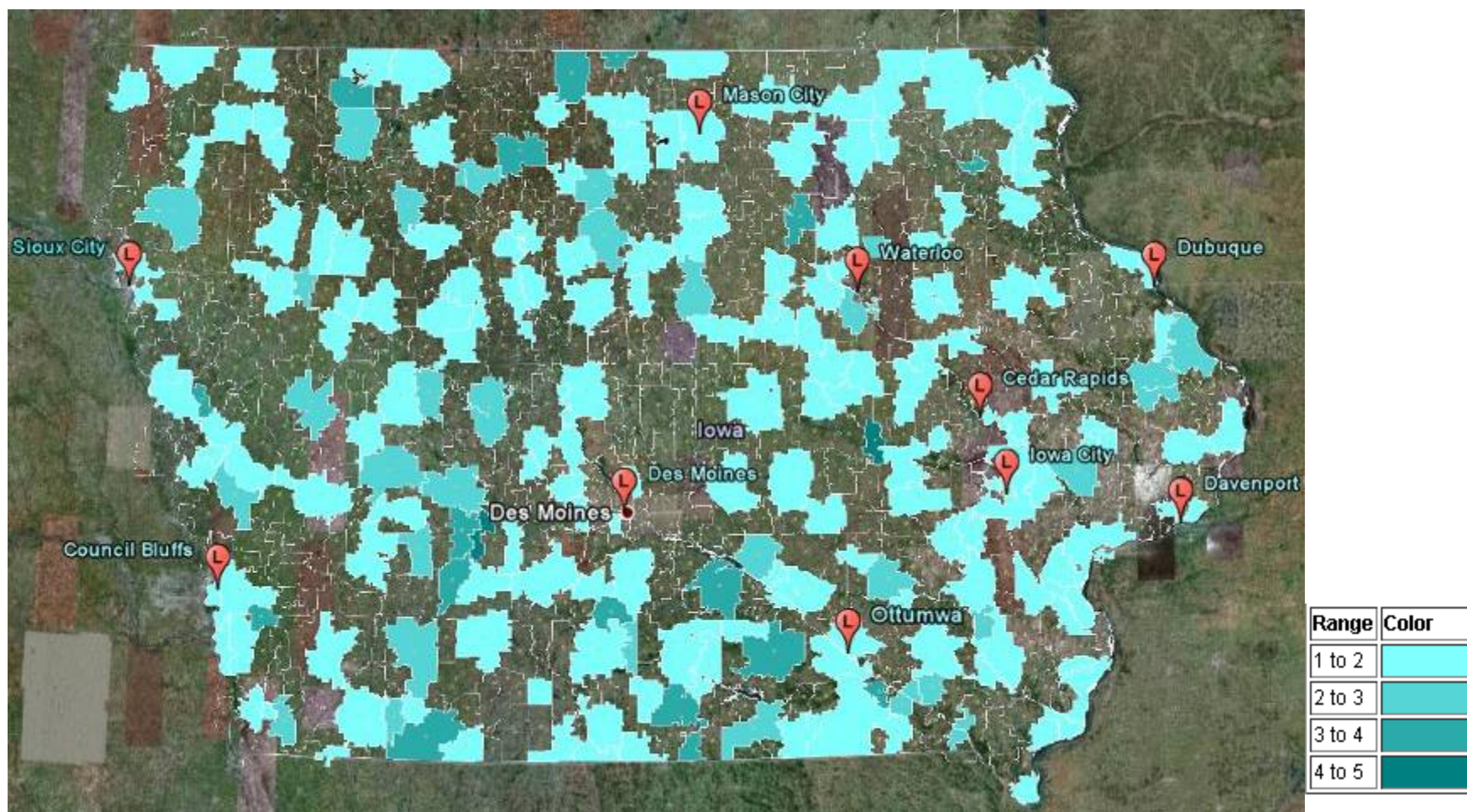


Percentage of people with no access to private auto

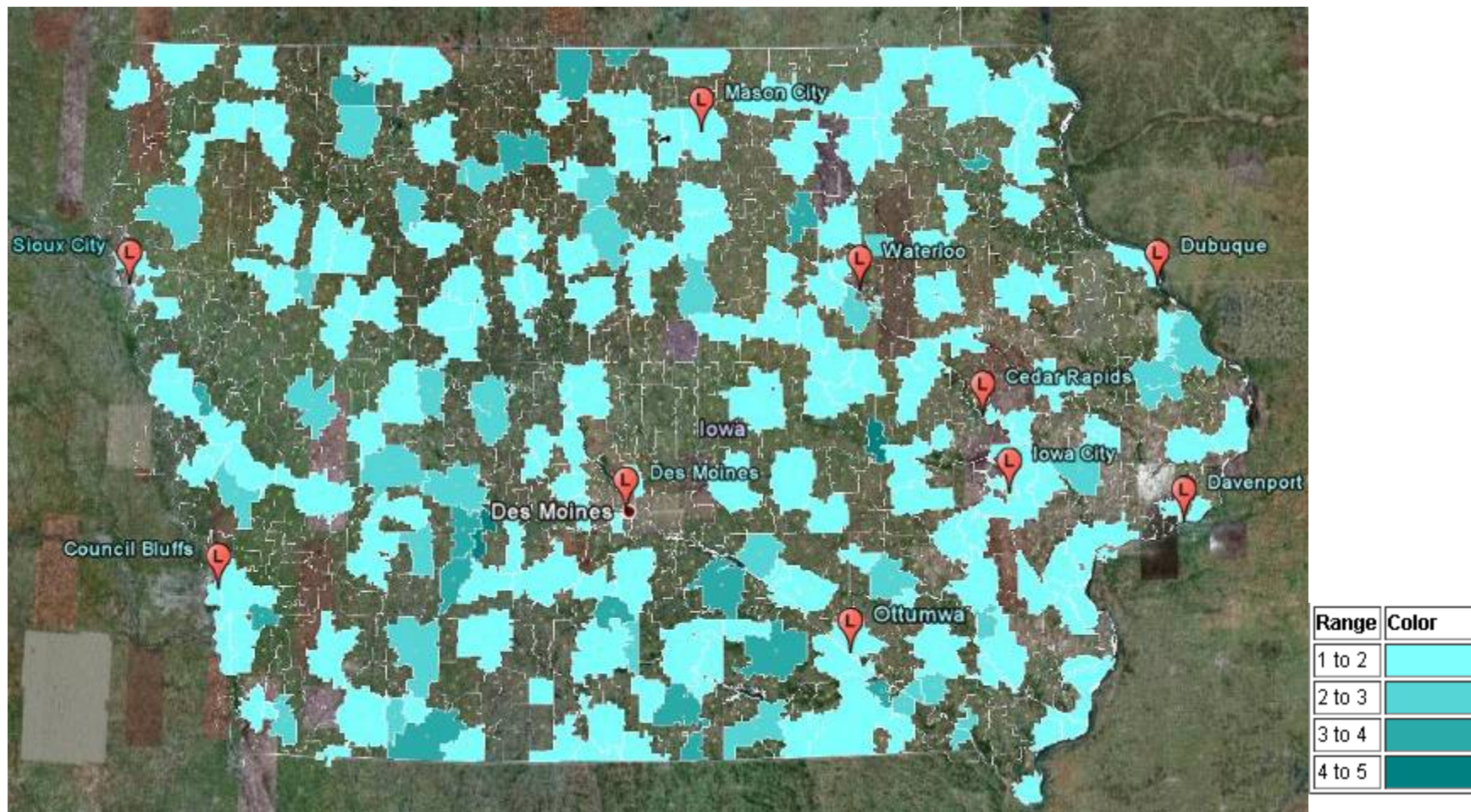


– service areas of two different legal aid offices in Iowa

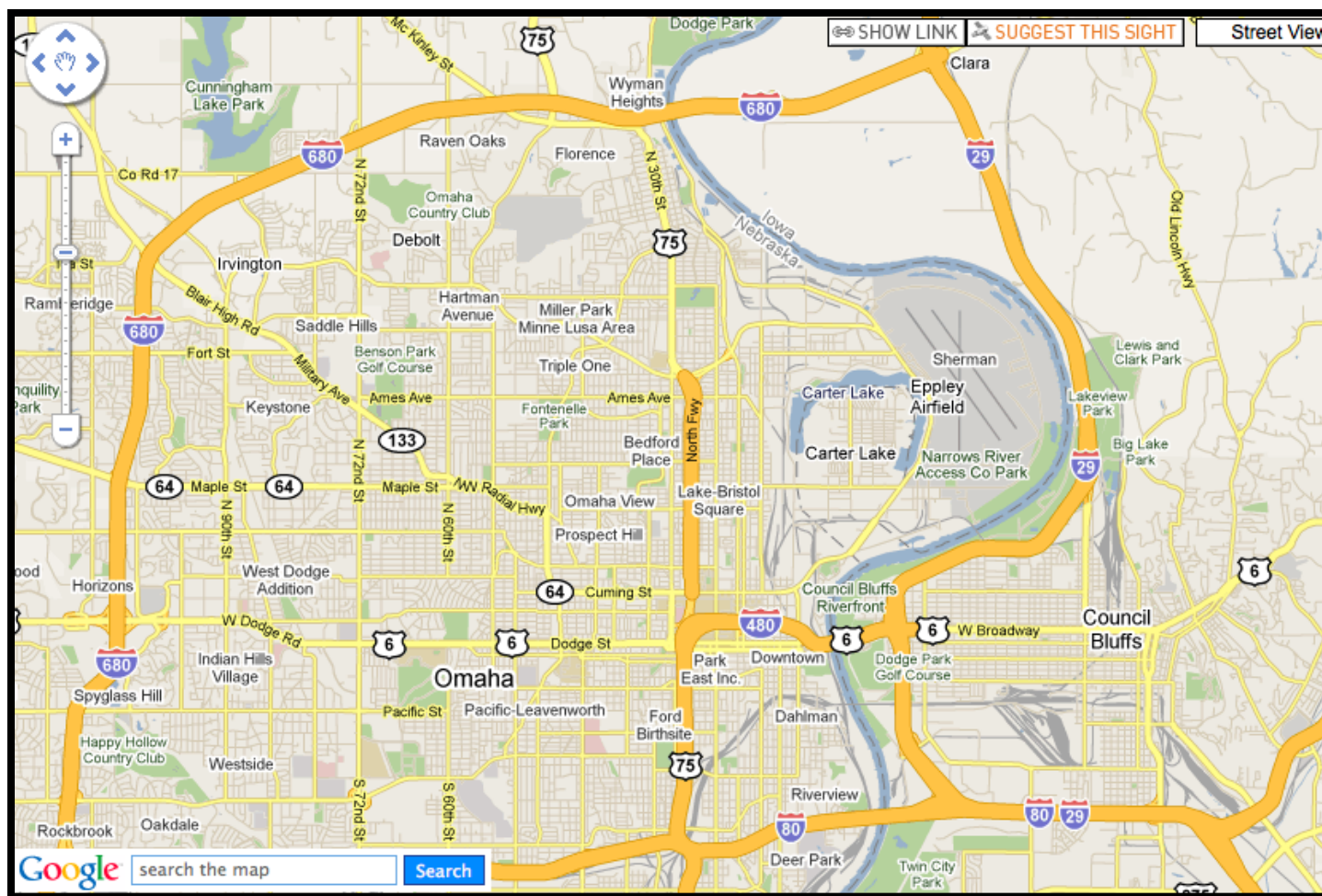
Iowa - Cases by zip code over all offices



Iowa - Cases by zip code over all offices



Trivia!



Resources

- GIS Mapping section in Isntap.org's tech library
- Powerpoints and recordings of previous NTAP GIS trainings
- Mini-screencasts of basic mapping tasks
- Tools and data to download
- GIS email list or contact madhu@Isntap.org with mapping questions

Resources

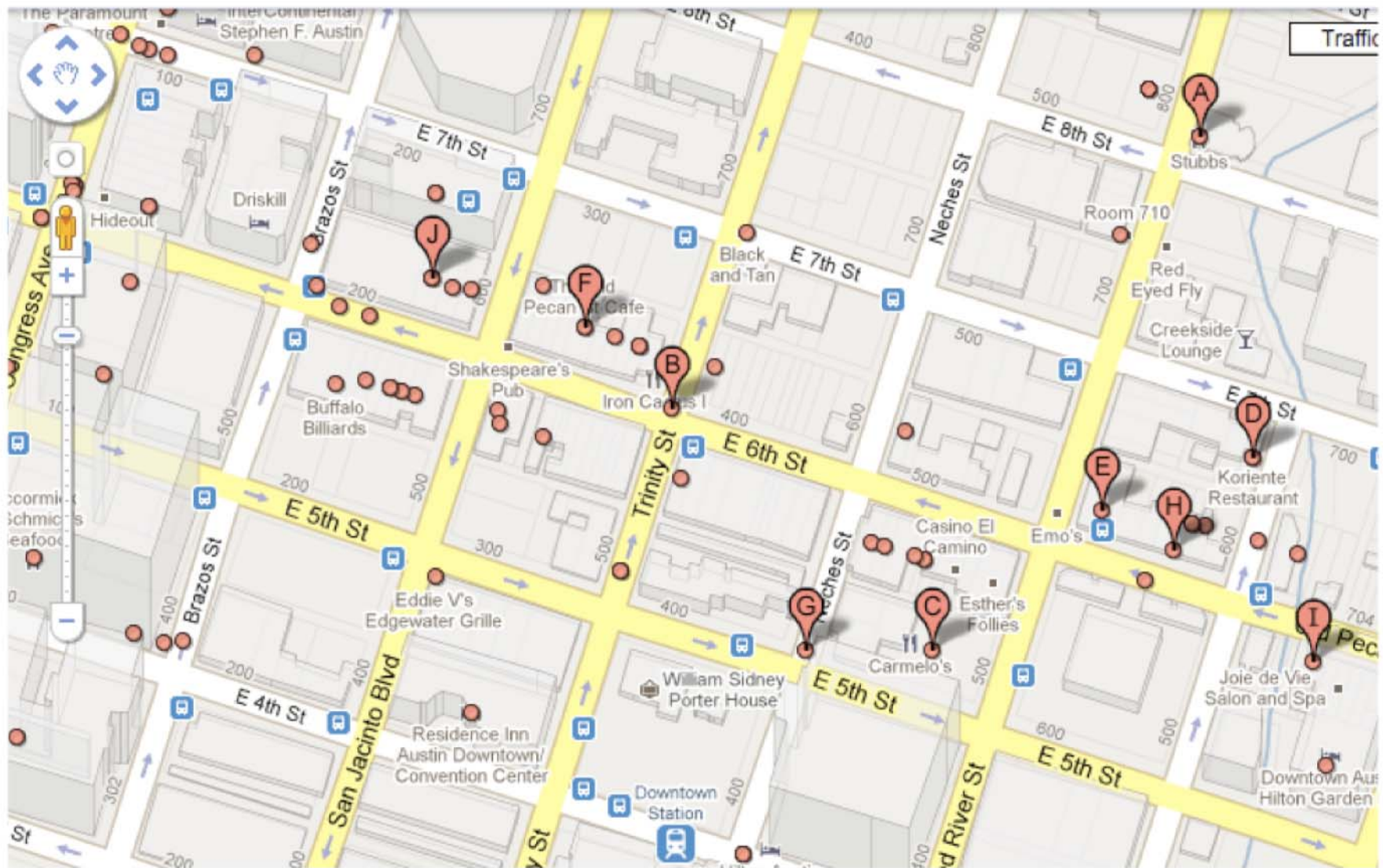
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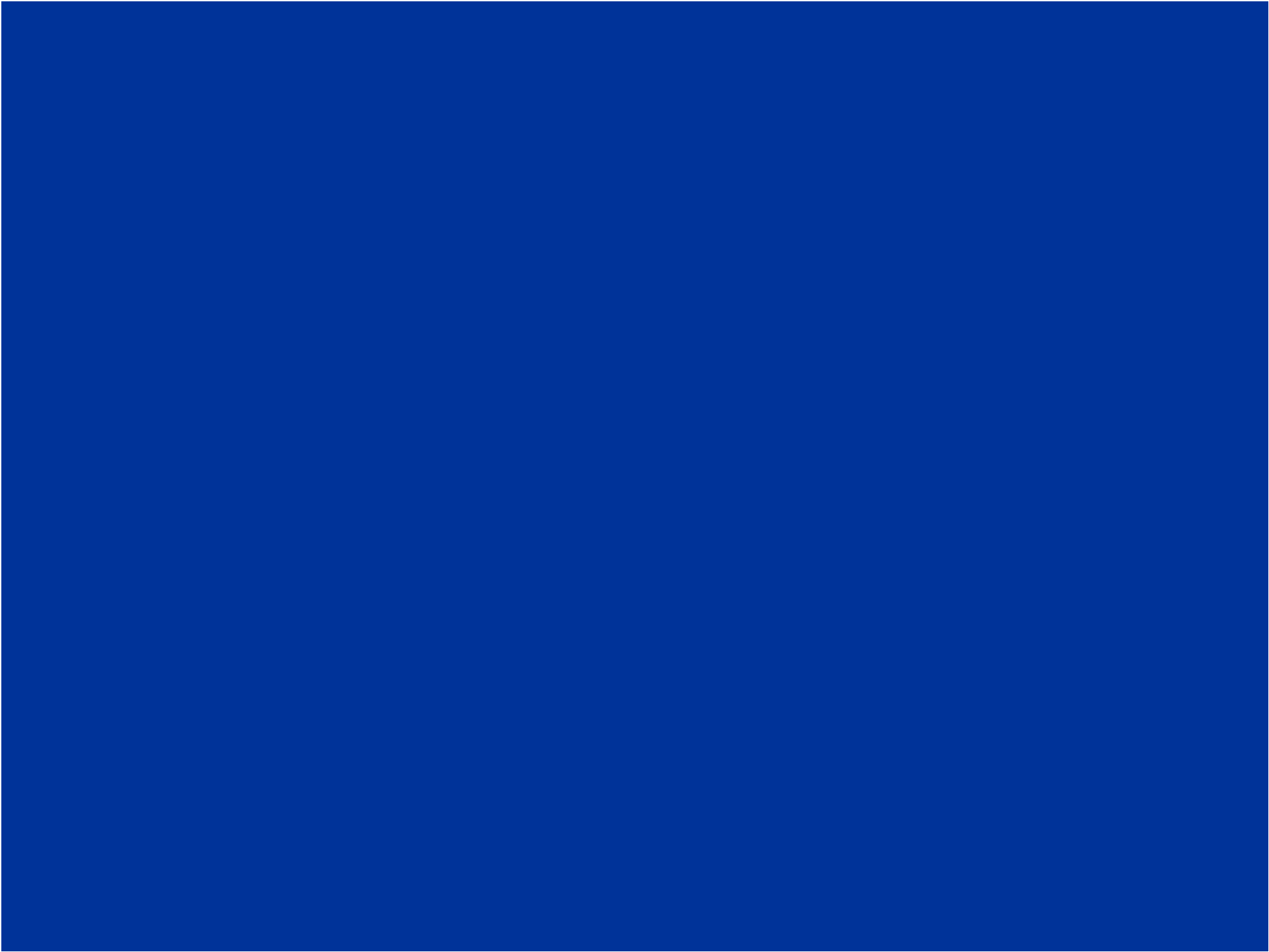
Upcoming Mapping Events @NTAP

- Basic Trainings
 - 22nd & 29th January. 1 pm Eastern. (90 min)
 - 15th & 22nd April. 1 pm Eastern. (90 min)
- Advanced Trainings
 - 25th March & 1st April. 1 pm Eastern (60 min)
 - 20th May & 27th May. 1 pm Eastern (60 min)
- Roundtables & Showcases,
 - watch for announcements

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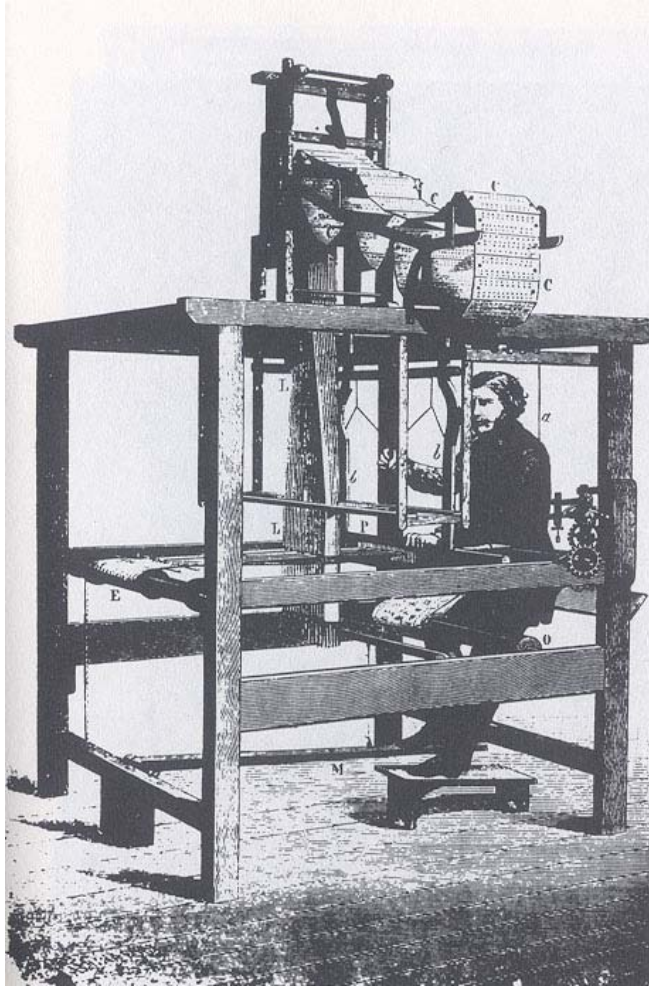
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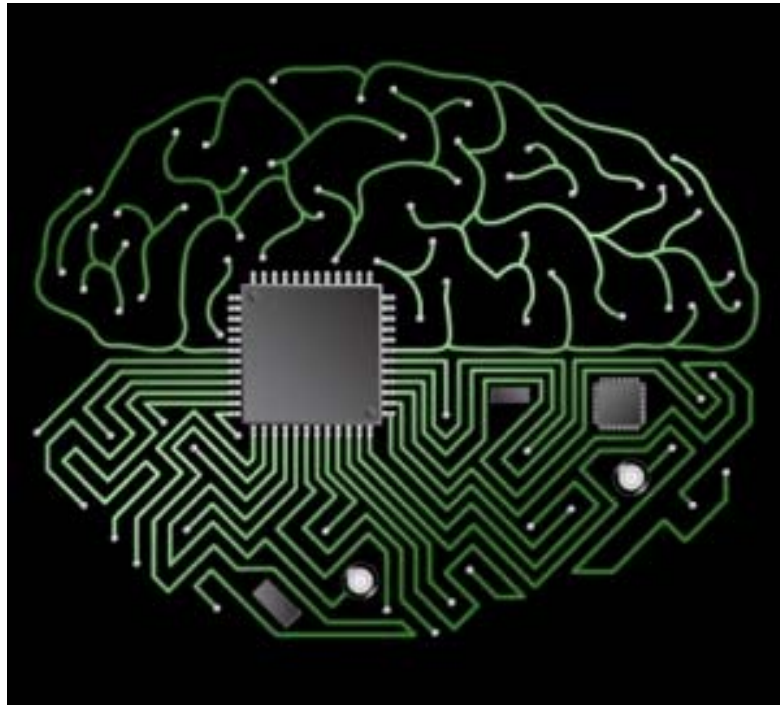
Hot Docs Legal Advice

Kathleen Caldwell, Pine Tree Legal
Assistance





Taking HotDocs to the Next
Level



DISTRICT COURT
Location _____
Docket No. _____

_____, Defendant

Signature of Party

§2006. Support guidelines

1. Determination of basic support entitlement. After the court or hearing officer determines the annual gross income of both parties, the 2 incomes must be added together to provide a combined annual gross income and applied to the child support table to determine the basic support entitlement for each child.

When there is a child within each age category, the court or hearing officer shall refer to the table and locate the figure in the left-hand column that is closest to the parents' combined annual gross income. In each age category the court or hearing officer shall determine the dollar figure for the total number of children for whom support is being determined, multiply the dollar figure in each age category by the number of children in that category and add the 2 products. The resulting dollar amount represents the basic support entitlement.

[1995, c. 694, Pt. B, §2 (NEW); 1995, c. 694, Pt. E, §2 (AFF) .]

2. Past support. This chapter applies to an award of past support. Past support is calculated by applying the current support guidelines to the period for which past support is owed.

[1995, c. 694, Pt. B, §2 (NEW); 1995, c. 694, Pt. E, §2 (AFF) .]

3. Total basic support obligation. The total basic support obligation is determined by adding the child care costs, health insurance premiums and extraordinary medical expenses to the basic support entitlement as follows.

A. When each child is under the age of 12 years, the sums actually being expended for child care costs must be added to the basic support entitlement to determine the total basic support obligation. [2003, c. 415, §7 (AMD).]

B. If a child is incurring extraordinary medical expenses, the future incidence of which is determinable because of the permanent, chronic or recurring nature of the illness or disorder, the sums actually being expended for the medical expenses must be added to the basic support entitlement to determine the total basic support obligation. [2003, c. 415, §7 (AMD).]

C. If private health insurance for the child is available at reasonable cost, the cost of private health insurance must be added to the basic support entitlement to determine the total basic support obligation. For the purposes of this paragraph, "the cost of private health insurance" is the cost of adding the child to existing coverage or the difference between self-only and family coverage. [2009, c. 290, §11 (AMD).]

[2003, c. 415, §7 (AMD); 2009, c. 290, §11 (AMD) .]

4. Computation of parental support obligation. The total basic support obligation must be divided between the parties in proportion to their respective gross incomes. The court or hearing officer shall order the party not providing primary residential care to pay, in money, that party's share of the total basic support obligation to the party providing primary residential care. The primary residential care provider is presumed to spend the primary care provider's share directly on each child. If the court or hearing officer determines that the parties provide substantially equal care for a child for whom support is sought, presumptive support must be calculated in accordance with subsection 5, paragraph D-1. Both parents are responsible for child support if a caretaker relative provides primary residential care for the child. The caretaker relative's income may not be considered in determining the parents' child support obligation.

[2005, c. 352, §3 (AMD) .]

5. Special circumstances. The court or hearing officer shall consider the following special circumstances in determining child support.

A. When the parent who is not the primary care provider is legally obligated to support a child in that party's household other than the child for whom a support order is being sought, an adjustment must be made to that party's parental support obligation. The adjustment is made by using the nonprimary residential care provider's annual gross income to compute a theoretical support obligation under the support guidelines for each child in that household. Neither the child support received by nor the financial contributions of the other parent of each child in the household are considered in the theoretical support calculation. The obligation is then subtracted from the annual gross income, and the . . .

SUPERIOR COURT

STATE OF MAINE

DISTRICT COURT

_____, ss.
Docket No. _____

Location _____
Docket No. _____

_____, Plaintiff

vs.

CHILD SUPPORT WORKSHEET

_____, Defendant

1. a. Primary care provider (parent children live with most of the time): ☐ Plaintiff ☐ Defendant ☐ Both
If parents provide substantially equal care, higher income parent should be shown as the non-primary care provider.
b. Parent providing health insurance for the children: ☐ Plaintiff ☐ Defendant ☐ Neither

2. Child's Name _____ Date of Birth _____ Child's Name _____ Date of Birth _____

Yearly Amounts	Primary Care Provider	Non-Primary Care Provider <input type="checkbox"/> Self-support reserve <input type="checkbox"/> Below poverty level	Combined Income
3. Gross income	\$ _____	\$ _____	
4. Minus other obligations			
a. Support paid to former spouse	a. _____	a. _____	
b. Support paid for other children	b. _____	b. _____	
c. Other children living with non-primary care provider (See instructions on reverse side.)		c. _____	
5. Total of 4a, b, & c			
6. Adjusted Yearly Gross Income (Subtract line 5 from line 3)	a. _____	b. _____	c. _____
7. Share of Gross Income (Divide each parent's income by combined income)	a. _____ %	b. _____ %	(Add 6a & 6b)

8. Basic weekly support for all children up to 18 years (or up to 19 years if still in high school) (See instructions on reverse.)
a. Total number of children _____
b. Number of children ages 0-11 _____ multiplied by amount from table _____ = \$ _____
c. Number of children ages 12-17 _____ multiplied by amount from table _____ = \$ _____
Total (add 8b and 8c): 8. _____
9. Weekly health insurance cost for children
Name & amount per child per week _____ \$ _____
_____ \$ _____
Total: 9. _____
10. Weekly child care expenses
Name & amount per child per week _____ \$ _____
_____ \$ _____
Total: 10. _____
11. Extraordinary medical expenses
Name & amount per child per week _____ \$ _____
_____ \$ _____
Total: 11. _____

***If parents provide substantially equal care, continue calculations on supplemental worksheet.**

12. TOTAL WEEKLY/BIWEEKLY OBLIGATION (Add lines 8, 9, 10 and 11 and if biweekly, multiply x 2.) 12. _____

13. WEEKLY/BIWEEKLY PARENTAL SUPPORT OBLIGATION:

a. Primary Care Provider spends directly \$ _____ (Multiply line 7a by line 12)	b. Non-Primary Care Provider's support obligation \$ _____ (Multiply line 7b by line 12)
	Health insurance adjustment - _____ (See instructions on reverse side)
	Non-Prim. Care Provider pays as support _____

Date: _____

FM -040, Rev. 2/09

Prepared by: _____
(Attorney for) (Plaintiff) (Defendant) (Judge) (Magistrate)(Mediator)

SUPERIOR COURT

STATE OF MAINE

DISTRICT COURT

_____, ss.
Docket No. _____

Location _____
Docket No. _____

_____, Plaintiff

vs.

CHILD SUPPORT WORKSHEET

_____, Defendant

1. a. Primary care provider (parent children live with most of the time): ☐ Plaintiff ☐ Defendant ☐ Both
If parents provide substantially equal care, higher income parent should be shown as the non-primary care provider.
b. Parent providing health insurance for the children: ☐ Plaintiff ☐ Defendant ☐ Neither

2. Child's Name _____ Date of Birth _____ Child's Name _____ Date of Birth _____

Yearly Amounts	Primary Care Provider	Non-Primary Care Provider <input type="checkbox"/> Self-support reserve <input type="checkbox"/> Below poverty level	Combined Income
3. Gross income	\$ _____	\$ _____	
4. Minus other obligations			
a. Support paid to former spouse	a. _____	a. _____	
b. Support paid for other children	b. _____	b. _____	
c. Other children living with non-primary care provider (See instructions on reverse side.)		c. _____	
5. Total of 4a, b, & c			
6. Adjusted Yearly Gross Income (Subtract line 5 from line 3)	a. _____	b. _____	c. _____
7. Share of Gross Income (Divide each parent's income by combined income)	a. _____ %	b. _____ %	(Add 6a & 6b)

8. Basic weekly support for all children up to 18 years (or up to 19 years if still in high school) (See instructions on reverse.)
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Name & amount per child per week _____ \$ _____
_____ \$ _____
Total: 10. _____
11. Extraordinary medical expenses
Name & amount per child per week _____ \$ _____
_____ \$ _____
Total: 11. _____

***If parents provide substantially equal care, continue calculations on supplemental worksheet.**

12. TOTAL WEEKLY/BIWEEKLY OBLIGATION(Add lines 8, 9, 10 and 11 and if biweekly, multiply x 2.) 12. _____

13. WEEKLY/BIWEEKLY PARENTAL SUPPORT OBLIGATION:

a. Primary Care Provider spends directly \$ _____ (Multiply line 7a by line 12)	b. Non-Primary Care Provider's support obligation \$ _____ (Multiply line 7b by line 12)
	Health insurance adjustment - _____ (See instructions on reverse side)
	Non-Prim. Care Provider pays as support _____

Date: _____

Prepared by: _____
(Attorney for) (Plaintiff) (Defendant) (Judge) (Magistrate)(Mediator)

But HotDocs Can Do More Than Just
Filling out Forms and Creating
Documents



Even Very Complex Forms

CHILD SUPPORT

In this case the parents are Sally W. Smith and Billy H. Smith.

There are 2 children:

Jon C. Smith, born January 1, 2001 and Jessica D. Smith, born January 1, 1995

The children live with, or will live with, Sally W. Smith more than half the time.

Billy H. Smith pays for health insurance for the children -- a total amount of \$23.26 per week.

Sally W. Smith has an annual income of \$46,000.

Billy H. Smith has an annual income of \$36,000. Billy H. Smith has the legal obligation to support other children living in the household in the amount of \$6,396 per year.

There are total weekly child care expenses of \$75.00.

Based on these facts we expect that the Maine Department of Health and Human Services or a Court would order that Billy H. Smith pay **child support in the amount of \$132.84 per week** to Sally W. Smith.

CHILD SUPPORT

In this case the parents are Sally W. Smith and Billy H. Smith.

There are **2 children**:

Jon C. Smith, born January 1, 2001 and Jessica D. Smith, born January 1, 1995.

The children live with, or will live with, Sally W. Smith more than half the time.

There is an existing child support order in the amount of \$150 per week. The date of the order is 22 December 2004.

Billy H. Smith pays for **health insurance** for the children -- a total amount of \$23.26 per week.

Sally W. Smith has an annual income of \$46,000.

Billy H. Smith has an **annual income** of \$36,000. Billy H. Smith has the legal obligation to support other children living in the household in the amount of \$6,396 per year.

There are total weekly **child care expenses** of \$75.00.

Based on these facts we expect that the Maine Department of Health and Human Services or a Court would order that Billy H. Smith pay child support in the amount of \$132.84 per week to Sally W. Smith.

The already existing child support order does not vary more than fifteen percent from a support obligation based on the above facts. A hearing officer or court would probably not modify the existing support order based on a greater than fifteen percent change in financial circumstances. However, it has been more than three years from the date of the existing order, and a hearing officer or court might modify the order to provide child support in the above amount because of that fact.

We don't even need a document

Yes. The court would probably lower the child support amount to \$134.82 per week.

CHILD SUPPORT

In this case the parents are Sally W. Smith and Billy H. Smith.

There are **2 children**:

Jon C. Smith, born January 1, 2001 and Jessica D. Smith, born January 1, 1995.

The children live with, or will live with, Sally W. Smith more than half the time.

There is an **existing child support order in the amount of \$150 per week**. The date of the order is **22 December 2004**.

Billy H. Smith pays for **health insurance** for the children -- a total amount of \$23.26 per week.

Sally W. Smith has an annual income of **\$46,000**.

Billy H. Smith has an annual income of **\$36,000**. Billy H. Smith has the legal obligation to support other children living in the household in the amount of \$6,396 per year.

There are total weekly **child care expenses** of \$75.00.

Based on these facts we expect that the Maine Department of Health and Human Services or a Court would order that Billy H. Smith pay child support in the amount of \$132.84 per week to Sally W. Smith.

The already existing child support order does not vary more than fifteen percent from a support obligation based on the above facts. A hearing officer or court would probably not modify the existing support order based on a greater than fifteen percent change in financial circumstances. However, it has been more than three years from the date of the existing order, and a hearing officer or court might modify the order to provide child support in the above amount because of that fact.

Pine Tree's Three "Non-Document Assemblies"

- Child Support Calculator
- TANF Benefit Estimator
- Food Supplement Program Estimator
(formerly Food Stamps)

This is the information we have used to make this estimate:
There are 4 people in your household for purposes of TANF.
Your total monthly income is \$300, which consists of the following:

You have income from self-employment of \$300.00 per month.

You receive child support of \$300 bi-weekly

You have housing expenses of \$300 per month, which consist of the following:

rent in the amount of \$300.00 per month

Based on this information, we estimate that you should be eligible to receive TANF benefits in the amount of \$611 per month.

TANF Grant Estimator

Introduction

Many parents want to know how the Maine Department of Health and Human Services (DHHS) figures out their TANF grant. They want to know how earnings, high housing costs, or child support will affect their grant.

This estimator will help answer many of these questions.

If you receive **child support** and you want more information about how much you should be getting each month, contact Pine Tree Legal Assistance and ask for "How Much Child Support Should I Get From DHHS?" or find online at: www.ptla.org/client/TANF_childsupport.htm

If you have **high housing costs**, be sure to complete the entire worksheet, including Section IV. High housing costs may help you get TANF or get more TANF.

IMPORTANT! Do not use this worksheet if:

- You have a married step-parent with income living in your home; or
- You live in a two-person family and get TANF because one parent is unemployed; or
- You are applying for TANF for only a child and not for yourself.

These households require alternative calculations that are not included here.

Finally, the TANF program has many eligibility rules - such as rules about how much property you can own. There is also a "child deprivation" rule, requiring that the child be "deprived" of one parent's care, or that one parent is unemployed or disabled. This estimator does not help you with those rules. It helps only with understanding the TANF income calculation, if you are otherwise eligible.

Am I Income-Eligible for TANF?

First, there are two steps or "tests."

Section I. First Eligibility Test (Gross Income Test)	
A. List the amount of all income that you expect to get in the month.*	
If you have earned income (money from a job), list the gross amount (before taxes) are taken out. If you get paid weekly, multiply your weekly income check by 4.3 to get your monthly income. If you get paid every two weeks, multiply your check by 2.15 to get a monthly figure. If you get different amounts each week, use your best guess of what your monthly income will be.	
If you get child support, subtract \$50.00 from the child support you get and add it in all the rest.	Answer To (A) = \$ 389
B. Look at Block I (Basic Gross Income Test) on the attached TANF chart. List the figure that applies to you based on the number of people on your TANF grant.**	Answer To (B) = \$ 1,286

1

Is on your TANF grant

Step 7. Subtract your answer to Step 5 from your answer to Step 6.

Answer to Step 6 = \$780	
Answer to Step 5 = \$391	
-\$391	
=\$389	Answer To Step 7 = \$ 389

Step 8. Look at Block IV (Payment Maximums) on the attached Chart. List the figure that applies to you based on family size.

Answer To Step 8 = \$ 111

If your answer to Step 8 is the same or LESS than your answer to Step 7, the answer to Step 8 will be the amount of your Basic TANF grant.

If your answer to Step 8 is MORE than your answer to Step 7, your answer to Step 7 will be the amount of your Basic TANF grant. If this is less than \$50 you will not receive a basic TANF grant check.

Section IV. Special Need Housing Allowance
Everyone should read this!

If you have high housing costs, you may still be able to get TANF or get more TANF. This can happen even if you don't get anything using the tests above. "Special Need Housing" payments are made to families whose housing costs equal 75% or more of their income.

Use these alternative steps to find your TANF Plus Special Need Housing Allowance only if you are eligible for a Basic TANF Grant based on your calculation in Section III above.

1. Find Total Countable Expenses	
A. Monthly Rent or Mortgage	Answer To (A) = \$ 300
B. Lot Rent (for mobile homes)	Answer To (B) = \$ 0
C. Property Taxes	Answer To (C) = \$ 0
D. Homeowner's Insurance	Answer To (D) = \$ 0
E. Total Countable Expenses (Total of A-D above)	Answer To (E) = \$ 300

2. Determine your countable child support amount.

List the amount of child support you receive for a one month period.

Answer To (F) = \$ 465

4

*Some types of income - such as federal student aid, income of children who are in school, and the Earned Income Tax Credit - do not count. If you have questions about certain types of income, check the official rules at <http://hhs.maine.gov/dhs/care/childsupport.htm> or call us at (207) 624-7000.

**If the only people in your household are you and your children, count everyone, except any disabled children who get SSI. Do not include unrelated people. Do not include an unmarried partner who is not the parent of your child. If your household includes other people, then you may need to talk to DHHS to figure out which household members are counted for your TANF grant.

If your answer to A equals or is less than your answer to B, go on to the Second Eligibility Test (Second Income Test).

If your answer to A is more than your answer to B, you cannot get TANF, unless you qualify under the Special Need Housing Allowance rules. Go to Section IV to see if you can get Special Need Housing payment.

Section II. Second Income Test	
Skip this section and go right onto Section III below if you:	
• Got TANF now or within the last 30 days; or	
• Have no earnings from a job or self-employment	
If you don't get TANF now, or within the past 30 days, and you have income, you must take this second eligibility "test."	
A. List gross monthly earned income (before taxes - includes self-employment income)	Answer To (A) = \$ 300
B. Subtract \$100.00	Answer To (B) = \$ 192
C. 50% (1/2) of Answer to B	Answer To (C) = \$ 96
D. Subtract from answer to C the child care you pay in order to work. Do not subtract more than \$200 per child per month under age 2, or \$175 for each child age 2 and over.	Answer To (D) = \$ 96
E. Add in all other income you get (like "income from end of Section I). If you get child support, subtract \$50 and add in all the rest.	Answer To (E) = \$ 491
F. Look at Block II (Basic Second Income Test) on attached TANF chart. List the number that applies to you based on the total number of people on your TANF grant.	Answer To (F) = \$ 750

2

G. Subtract \$50.00 from amount at Line F.	(G) = \$ 441
H. Enter Answer to Line F minus Line G.	(H) = \$ 595
I. Find your TANF Household size at Block V on the attached Chart (list amount). List that amount here.	Answer To (I) = \$ 149
J. Re-enter Answer to Line H or Line I here, whichever is the smaller amount. This is your Countable Child Support for Special Need Housing Calculation.	Answer To (J) = \$ 149
3. Determine your countable income for Special Housing Need	
K. Enter your Basic TANF Grant Amount (Answer to Step 7 or 8 above [Section III], whichever is less)	Answer To (K) = \$ 411
L. Enter Countable Child Support from Line J above.	(L) = \$ 149
M. Enter Other Countable Income (answer to Section III, Step 1 above)	(M) = \$ 96
O. Add Lines K, L, and M above. This is your Countable Income for determining Special Housing Need Eligibility.	Answer To (O) = \$ 656

4. Compare your total countable expenses to your total countable income	
P. Enter your Answer to Line E above (Total Countable Housing Expenses)	(P) = \$ 300
Q. Divide by the amount at Line O above (Total Countable Income for Special Housing Need Eligibility)	(Q) = \$ 876
R. Answer to P divided by Q (Total Housing Expenses / Total Countable Income)	Answer To (R) = \$ 3.44

If your answer is less than .75, you are not eligible for the Special Housing Need. Your TANF grant is the basic amount you determined at Section III above. If your answer is .75 or more (that is, your housing expenses are 75% or more of your income), continue.

5. Determine additional TANF grant amount

S. Enter Basic TANF Grant amount from Line K above

(S) = \$ 411

T. Add \$100

(T) = \$ 511

5

If your answer to F is equal to or more than your answer to E, you have passed the second eligibility test. Go on to Section III "How to Calculate Your TANF Grant Amount."

If your answer to F is less than your answer to E, you cannot get TANF, unless you qualify under the Special Housing Needs Payment rules. Go to Section IV to see if you can get a Special Housing Needs Payment.

Section III. How to Calculate your TANF Grant Amount	
A. If you have no income other than TANF, or if your only other income is child support, look at Block IV (Payment Maximums) on the attached Chart. Find the number in the box under your family size. Stop here. This will be your TANF amount.	Answer To (A) = \$ 0
B. If you do have other income (not counting child support), follow these steps:	
Step 1. If you have no earned income from a job or self-employment, go directly to Step 6.	Answer To Step 1 = \$ 300
If you do have earnings from a job, list your gross (before taxes) monthly earned income here (include self-employment income)	Answer To Step 2 = \$ 192
Step 2. Subtract \$100.00.	
Step 3. Subtract any amount you pay for support of a child or former spouse outside your home. You can only include amounts you have been ordered to pay and that you actually pay.	Answer To Step 3 = \$ 96
Step 4. Subtract the child care you pay, in order to work. Do not subtract more than \$200 per child per month for a child under age 2, or \$175 for each child 2 and over.	child care = \$0
Step 5. Add any other TANF household income (Do not include any child support. Do not count any income of people who are not on the TANF grant. People who get SSI are not counted. Some other types of income don't count. See "Test 2" at end of Section I. If you're not sure about what income to count, you may need to ask DHHS.)	other income = \$0
Step 6. Look at Block III (Basic Standard of Needs) in the attached "TANF Chart." List the number that applies to you, based on the total number of people who would	Answer To Step 6 = \$ 750

3

U. Sum of Lines S and T. This is your TANF grant amount, which includes the \$100 Special Need Housing Allowance.

Answer To (U) = \$ 711

Example

Jean Smith and her daughter live in an apartment in Presque Isle and pay \$300 a month rent. Jean has no other income besides her TANF check \$465 a month. To see if she is eligible for a housing special need payment, Jean divides the amount of her rent by her income: $\$300 / \$465 = .64$

This family's housing expense equals .64 or 64% of their income. Since that is more than .75, then add \$100 to her basic grant: $\$465 + \$100 = \$565$. Jean's total monthly TANF grant will be \$465.

Notice

Prepared by Pine Tree Legal Assistance
October 2008

We are providing this information as a public service. We have tried to make it accurate as of the above date. Sometimes the laws change. We cannot promise that this information is always up-to-date and correct. If the above date is not this year, call us at 943-2461 to see if we have an update.

This information is not legal advice. If you need you this, we are not acting as your lawyer. Always consult with a lawyer, if you can, before taking legal action.



6

TANF CHART

	Number of Persons In Grant								Additional Member
	1	2	3	4	5	6	7	8	
Block I - Gross Income Test									
Basic Gross Income Test	485	762	1023	1286	1548	1811	2072	2335	+262
Special Housing Gross Income Test	578	855	1116	1379	1641	1904	2165	2427	+262
Block II - Second Income Test									
Basic Second Income Test	283	445	596	750	903	1055	1208	1361	+153
Special Housing Second Income Test	333	495	646	800	953	1105	1258	1411	+153
Block III - Standard of Need									
Basic Standard of Need	294	463	620	780	938	1096	1255	1414	+159
Special Housing Standard of Need	394	563	720	880	1038	1196	1355	1514	+159
Block IV- Payment Maximum									
Basic Maximum Grant Amounts	230	363	485	611	733	856	981	1105	+124
Special Housing Maximum Grant	330	463	585	711	833	956	1081	1205	+124
Block V- Gap Amounts (Difference between Maximum Grant and Standard of Need)									
Gap Amount	64	100	135	169	205	240	274	309	+35

TANF Grant Estimator

Introduction

Many parents want to know how the Maine Department of Health and Human Services (DHHS) figures out their TANF grant. They want to know how earnings, high housing costs, or child support will affect their grant.

This estimator will help answer many of those questions.

If you receive **child support** and you want more information about how much you should be getting each month, contact Pine Tree Legal Assistance and ask for "How Much Child Support Should I Get From DHHS?" or find online at: www.ptla.org/client/TANF_childsupport.htm

If you have **high housing costs**, be sure to complete the entire worksheet, including Section IV. High housing costs may help you get TANF or get more TANF.

IMPORTANT! Do not use this worksheet if:

- You have a married step-parent with income living in your home; or
- You live in a two-person family and get TANF because one parent is unemployed; or
- You are applying for TANF for only a child and not for yourself.

These households require alternative calculations that are not included here.

Finally, the TANF program has many eligibility rules - such as rules about how much property you can own. There is also a "child deprivation" rule, requiring that the child be "deprived" of one parent's care, or that one parent is unemployed or disabled. This estimator does not help you with those rules. It helps only with understanding the TANF income calculation, if you are otherwise eligible.

Am I Income-Eligible for TANF?

First, there are two steps or "tests."

Section I. First Eligibility Test (Gross Income Test)

A. List the amount of all income that you expect to get in the month.*

If you have earned income (money from a job), list the gross amount (before taxes) are taken out. If you get paid weekly, multiply your weekly income check by 4.3 to get your monthly income. If you get paid every two weeks, multiply your check by 2.15 to get a monthly figure. If you get different amounts each week, use your best guess of what your monthly income will be.

If you get child support, subtract \$50.00 from the child support you get and add it in all the rest.

Answer To (A) = **\$ 389**

B. Look at Block I (Basic Gross Income Test) on the attached TANF chart. List the figure that applies to you based on the number of people on your TANF grant.**

Answer To (B) = **\$ 1,286**

1

Is on your TANF grant

Step 7. Subtract your answer to Step 5 from your answer to Step 6.

Answer to Step 6 = \$780
Answer to Step 5 = \$391
= \$389

Step 8. Look at Block IV (Payment Maximums) on the attached Chart. List the figure that applies to you based on family size.

Answer To Step 8 = **\$ 111**

If your answer to Step 8 is the same or LESS than your answer to Step 7, the answer to Step 8 will be the amount of your Basic TANF grant.

If your answer to Step 8 is MORE than your answer to Step 7, your answer to Step 7 will be the amount of your Basic TANF grant. If this is less than \$50 you will not receive a basic TANF grant check.

Section IV. Special Need Housing Allowance
Everyone should read this!

If you have high housing costs, you may still be able to get TANF or get more TANF. This can happen even if you don't get anything using the tests above. "Special Need Housing" payments are made to families whose housing costs equal 75% or more of their income.

Use these alternative steps to find your TANF Plus Special Need Housing Allowance only if you are eligible for a Basic TANF Grant based on your calculation in Section III above.

1. Find Total Countable Expenses

A. Monthly Rent or Mortgage
Answer To (A) = **\$ 300**

B. Lot Rent (for mobile homes)
Answer To (B) = **\$ 0**

C. Property Taxes
Answer To (C) = **\$ 0**

D. Homeowner's Insurance
Answer To (D) = **\$ 0**

E. Total Countable Expenses (Total of A-D above)
Answer To (E) = **\$ 300**

2. Determine your countable child support amount.

F. List the amount of child support you receive for a one month period.
Answer To (F) = **\$ 445**

4

*Some types of income - such as federal student aid, income of children who are in school, and the Earned Income Tax Credit - do not count. If you have questions about certain types of income, check the official rules at <http://hhs.maine.gov/dhhs/care/childsupport.htm> or call us at (603) 685-7777.

**If the only people in your household are you and your children, count everyone, except any disabled children who get SSI. Do not include unrelated people. Do not include an unmarried partner who is not the parent of your child. If your household includes other people, then you may need to talk to DHHS to figure out which household members are counted for your TANF grant.

If your answer to A equals or is less than your answer to B, you go on to the Second Eligibility Test (Second Income Test).

If your answer to A is more than your answer to B, you cannot get TANF, unless you qualify under the Special Need Housing Allowance rules. Go to Section IV to see if you can get Special Need Housing payment.

Section II. Second Income Test

Skip this section and go right onto Section III below if you:

- Get TANF now or within the last 30 days; or
- Have no earnings from a job or self-employment

If you don't get TANF now, or within the past 30 days, and you have income, you must take this second eligibility "test."

A. List gross monthly earned income (before taxes - includes self-employment income)
Answer To (A) = **\$ 300**

B. Subtract \$100.00
Answer To (B) = **\$ 192**

C. 50% (1/2) of Answer to B
Answer To (C) = **\$ 96**

D. Subtract from answer to C the child care you pay in order to work. Do not subtract more than \$200 per child per month under age 2, or \$175 for each child age 2 and over.
Answer To (D) = **\$ 96**

E. Add in all other income you get (like "income from end of Section I.) If you get child support, subtract \$50 and add in all the rest.
Answer To (E) = **\$ 491**

F. Look at Block II (Basic Second Income Test) on attached TANF chart. List the number that applies to you based on the total number of people on your TANF grant.
Answer To (F) = **\$ 750**

G. Subtract \$50.00 from amount at Line F.
(G) = **\$ 441**

H. Enter Answer to Line F minus Line G.
(H) = **\$ 595**

I. Find your TANF Household size at Block V on the attached Chart (list amount). List that amount here.
Answer To (I) = **\$ 149**

J. Re-enter Answer to Line H or Line I here, whichever is the smaller amount. This is your Countable Child Support for Special Need Housing Calculation.
Answer To (J) = **\$ 149**

3. Determine your countable income for Special Housing Need

K. Enter your Basic TANF Grant Amount (Answer to Step 7 or 8 above [Section III], whichever is less)
Answer To (K) = **\$ 411**

L. Enter Countable Child Support from Line J above.
(L) = **\$ 149**

M. Enter Other Countable Income (answer to Section III, Step 1 above)
(M) = **\$ 96**

O. Add Lines K, L, and M above. This is your Countable Income for determining Special Housing Need Eligibility.
(O) = **\$ 656**

4. Compare your total countable expenses to your total countable income

P. Enter your Answer to Line E above. (Total Countable Housing Expenses)
(P) = **\$ 300**

Q. Divide by the amount at Line O above (Total Countable Income for Special Housing Need Eligibility)
(Q) = **\$ 876**

R. Answer to P divided by Q (Total Housing Expenses / Total Countable Income)
Answer To (R) = **\$ 4.34**

If your answer is less than .75, you are not eligible for the Special Housing Need. Your TANF grant is the basic amount you determined at Section III above. If your answer is .75 or more (that is, your housing expenses are 75% or more of your income), continue.

5. Determine additional TANF grant amount

S. Enter Basic TANF Grant amount from Line K above
(S) = **\$ 411**

T. Add \$100
(T) = **\$ 511**

If your answer to F is equal to or more than your answer to E, you have passed the second eligibility test. Go on to Section III "How to Calculate Your TANF Grant Amount."

If your answer to F is less than your answer to E, you cannot get TANF, unless you qualify under the Special Housing Needs Payment rules. Go to Section IV to see if you can get a Special Housing Needs Payment.

Section III. How to Calculate your TANF Grant Amount

A. If you have no income other than TANF, or if your only other income is child support, look at Block IV (Payment Maximums) on the attached Chart. Find the number in the box under your family size. Stop here. This will be your TANF amount.
Answer To (A) = **\$ 0**

B. If you do have other income (not counting child support), follow these steps:

Step 1. If you have no earned income from a job or self-employment, go directly to Step 6.

If you do have earnings from a job, list your gross (before taxes) monthly earned income here (include self-employment income)

Answer To Step 1 = **\$ 300**

Step 2. Subtract \$100.00.
Answer To Step 2 = **\$ 192**

Step 3. Subtract any amount you pay for support of a child or former spouse outside your home. You can only include amounts you have been ordered to pay and that you actually pay.
Answer To Step 3 = **\$ 96**

Step 4. Subtract the child care you pay, in order to work. Do not subtract more than \$200 per child per month for a child under age 2, or \$175 for each child 2 and over.
child care = **\$ 0**
Answer To Step 4 = **\$ 96**

Step 5. Add any other TANF household income (Do not include any child support. Do not count any income of people who are not on the TANF grant. People who get SSI are not counted. Some other types of income don't count. See "Test 1" at end of Section I. If you're not sure about what income to count, you may need to ask DHHS.)
other income = **\$ 0**
Answer To Step 5 = **\$ 96**

Step 6. Look at Block III (Basic Standard of Needs) in the attached "TANF Chart." List the number that applies to you, based on the total number of people who would
Answer To Step 6 = **\$ 281**

U. Sum of Lines S and T. This is your TANF grant amount, which includes the \$100 Special Need Housing Allowance.
Answer To (U) = **\$ 711**

Example

Jean Smith and her daughter live in an apartment in Presque Isle and pay \$300 a month rent. Jean has no other income besides her TANF check \$401 a month. To see if she is eligible for a housing special need payment, Jean divides the amount of her rent by her income: $\$300 / \$401 = .75$

This family's housing expense equals .83 or 83% of their income. Since that is more than .75, then add \$100 to her basic grant: $\$363 + \$100 = \$463$. Jean's total monthly TANF grant will be \$463.

Notice

Prepared by Pine Tree Legal Assistance
October 2008

We are providing this information as a public service. We have tried to make it accurate as of the above date. Sometimes the laws change. We cannot promise that this information is always up-to-date and correct. If the above date is not this year, call us at 943-5241 to see if we have an update.

This information is not legal advice. If you need you this, we are not acting as your lawyer. Always consult with a lawyer, if you can, before taking legal action.



MAINE FOOD SUPPLEMENT PROGRAM ESTIMATOR
For Households With No Elderly (age 60 or over) or Disabled Members

This is the information we have gotten from you:

There are 3 people in your household for Food Supplement Program purposes.
Income from wages before taxes and other payroll deductions are taken out is \$800

Other Income such as TANF, Social Security, etc. is \$ 600

Legally obligated support paid for children outside the household is \$ 0

Your Monthly Dependent Care Costs are \$ 0

The monthly amount paid for rent, mortgage and condominium fees is \$ 500

The monthly amount paid for fire insurance on your home is \$ 0

The monthly amount paid for property tax is \$ 0

You have said that you pay your own heat or air conditioning OR
you get fuel assistance benefits (HEAP or ECIP) OR
you live in public Housing and pay excess utility costs.

Based on that information we estimate that you should be eligible to receive \$ 334 as a monthly Food Supplement Program allotment.

If this amount is \$16 or less, different rules apply for the first month.

MAINE FOOD SUPPLEMENT PROGRAM ESTIMATOR
For Households With No Elderly (age 60 or over) or Disabled Members

This is the information we have gotten from you:

There are 3 people in your household for Food Supplement Program purposes.
Income from wages before taxes and other payroll deductions are taken out is \$800

Other Income such as TANF, Social Security, etc. is \$ 600

Legally obligated support paid for children outside the household is \$ 0

Your Monthly Dependent Care Costs are \$ 0

The monthly amount paid for rent, mortgage and condominium fees is \$ 500

The monthly amount paid for fire insurance on your home is \$ 0

The monthly amount paid for property tax is \$ 0

You have said that you pay your own heat or air conditioning OR
you get fuel assistance benefits (HEAP or ECIP) OR
you live in public Housing and pay excess utility costs.

Based on that information we estimate that you should be eligible to receive \$ 334 as a monthly Food Supplement Program allotment.

If this amount is \$16 or less, different rules apply for the first month.

Where to go from here?

- Think about answers that you give over and over and over again, my friend...
- Is this standardized, quantifiable information?
- Can it be mapped out using a logic tree? (This will take some time and effort.)
- Pass this work through to your “virtual lawyer.”
- In the end, you’ll have more time and energy to tackle the more unique issues that you are called upon to solve.

Hugh Calkins

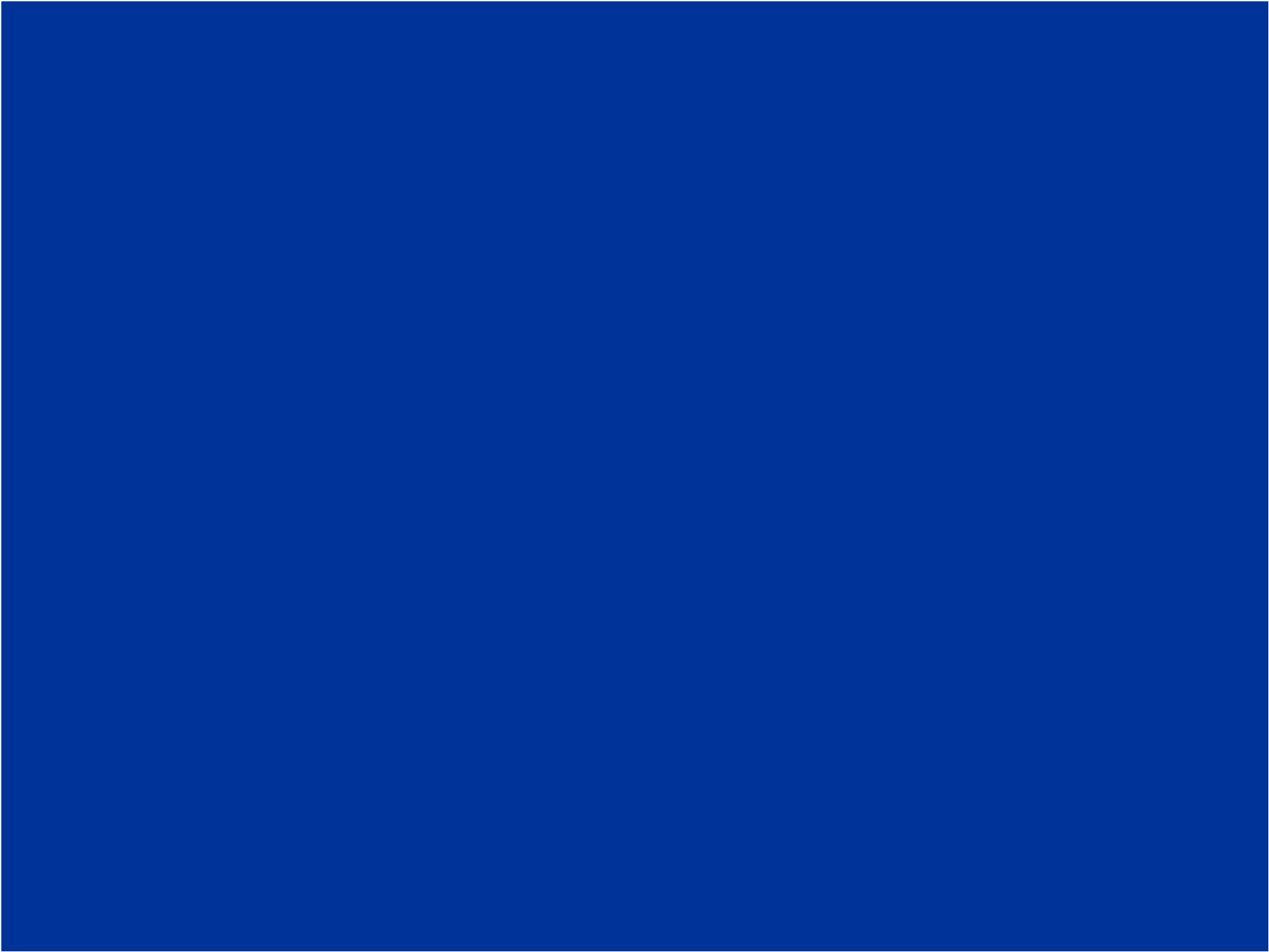
HotDocs developer

Visionary

Elder statesman

Geek





TIG 2010 IGNITE



The Mobile Web

Dave Bonebrake, LSNTAP



THE MOBILE WEB

Catching Up With Our Clients



The mobile web matters because:

1. People (including your clients) are using it.
2. It's only getting bigger.

Which of these phones *cannot*
access the mobile web?



ALL OF THESE PHONES CAN ACCESS THE MOBILE WEB

(The challenge is creating a
quality user experience)

Bits



Business ■ Innovation ■ Technology ■ Society

July 22, 2009, 4:00 PM

Mobile Internet Use Shrinks Digital Divide

By JENNA WORTHAM

Quick: Picture an Internet aficionado, circa 1995.

The first image that comes to my mind is [Dennis Nedry](#), the embryo thief in “Jurassic Park,” who met his untimely end facing down a dinosaur in a soggy mud pit. The second is Milton Waddams, the befuddled, staple-hoarding drone from “[Office Space](#).”

But the common characteristics of those two characters — they are both middle-aged and white — may no longer be a fitting stereotype, at least when it comes to today’s mobile Internet aficionado, according to a report released Wednesday by the Internet and American Life Project of the Pew Research Center.

The [survey](#), conducted in April by interviewing 2,253 Americans, found that while accessing the Internet via a mobile phone was increasing, the swell was reflected most sharply among African-Americans.

“The typical early adopter of a dozen years ago was a white guy in his mid- to late thirties,” said John Horrigan, associate director of the Pew Internet Project and principal author on the report. “Now you see the cutting edge in mobile Internet being populated by younger people of color.”



Ten Technologies That Will Rock 2010

by **Erick Schonfeld** on
January 1, 2010

104 Comments

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Now that the aughts are behind us, we can start the new decade with a bang. So many new technologies are ready to make a big impact this year. Some of them will be brand new, but many have been gestating and are now ready to hatch. If there is any theme here it is the mobile Web. As I think through the top ten technologies that will rock 2010, more than half of them are mobile. But those technologies are tied to advances in the overall Web as well.

2010

Below is my list of the ten technologies that will leave the biggest marks on 2010:

1. **The Tablet:** It's the most anticipated product of the year. The mythical tablet computer (which everyone seems to be working on). There are **beautiful Android tablets** ☺, concept tablets, and, of course, the **one tablet** ☺ which could define the category, the Apple Tablet. Or **iSlate** or whatever it's called. If Steve Jobs is not working on a tablet, he'd better come up with one because anything else will be a huge disappointment. Why do we need yet another computer in between a laptop and an iPhone? We won't really know until we have it. But the answer lies in the fact that increasingly the Web is all you need. As all of our apps and data and social lives move to the Web, the Tablet is the incarnation of the Web in device form, stripped down to its essentials. It will also be a superior e-reader for digital books, newspapers, and magazines, and a portable Web TV.
2. **Geo:** The combination of GPS chips in mobile phones, social networks, and increasingly innovative mobile apps means that **geolocation** is increasingly becoming a necessary feature for any killer app. I'm not just talking about social broadcasting apps like Foursquare and Gowalla. The advent of Geo APIs from Twitter, SimpleGeo, and hopefully Facebook will change the game by adding rich layers of geo-related data to all sorts of apps. Twitter just recently launched its own Geo API for Twitter apps and acquired Mixer Labs, which created the **GeoAPI**.
3. **Realtime Search:** After **licensing realtime data streams** from Twitter, Facebook, MySpace, and others, Google and Bing are quickly ramping up their realtime search. But realtime search is still **treated as a silo**, and is not regularly surfaced in the main search results page. In 2010, I expect that to change as the search engines learn for

UNDERSTANDING MOBILE

A word cloud of mobile technology terms, including:

- Mobile
- Apps
- Android
- Java
- Cricket
- Windows
- Symbian
- Webkit
- Safari
- Native
- Web
- GSM
- Verizon
- 3G
- 4G
- Mobile
- WiMax
- SMS
- TE

Benefits of Mobile

- Personal to the user
- Goes everywhere
- Immediate internet access

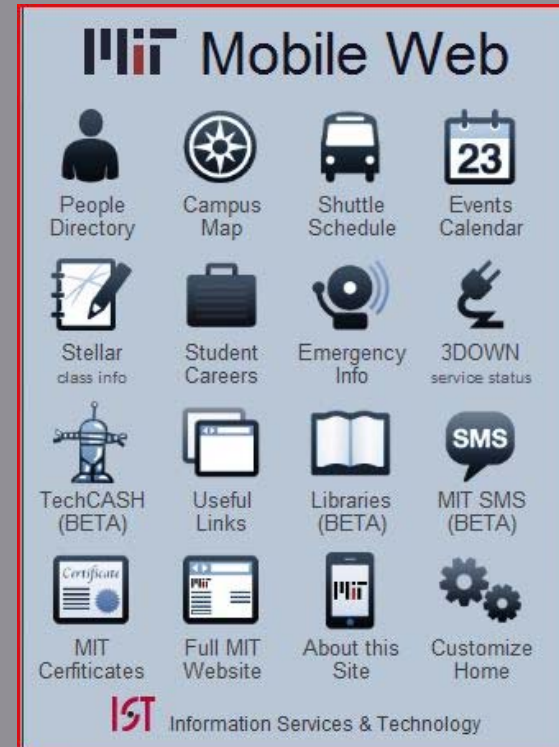
Challenges of Mobile

Mobile Devices:

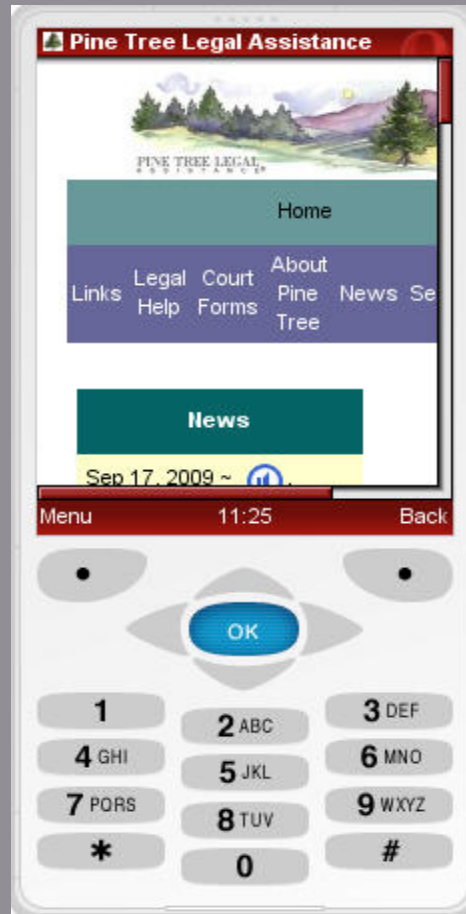
- Have small displays
- Utilize poor browsers
- Suffer from flaky connections

What's the answer?

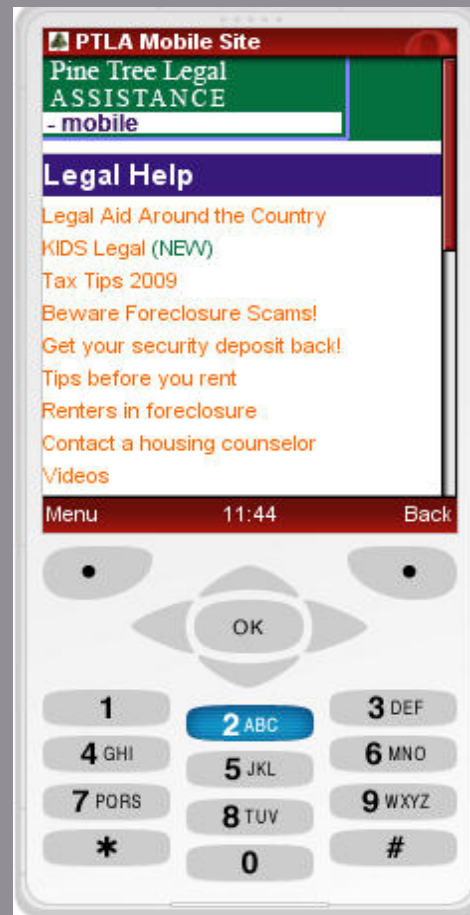
- Create mobile-optimized sites: adapt to the mobile context by building your mobile site from the ground up.

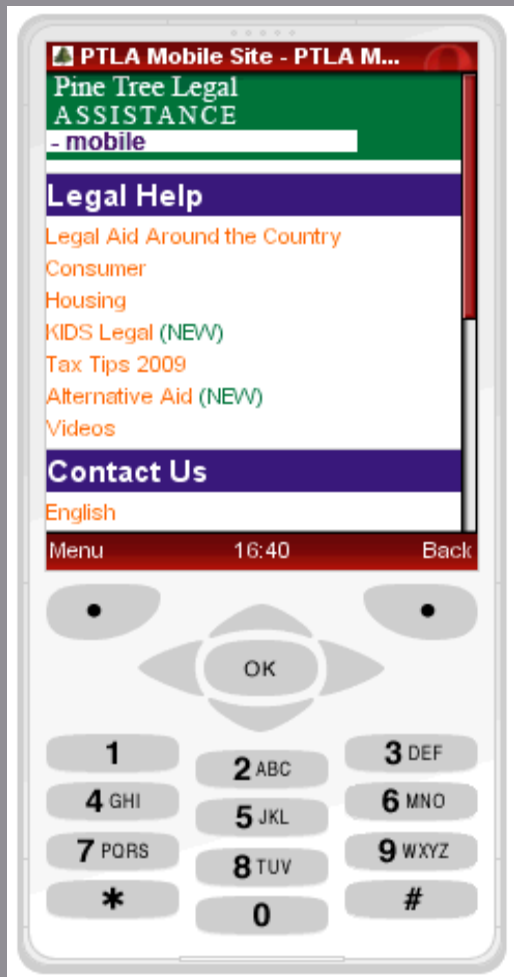


PTLA Site On Opera Mini



PTLA Mobile Site on Opera Mini



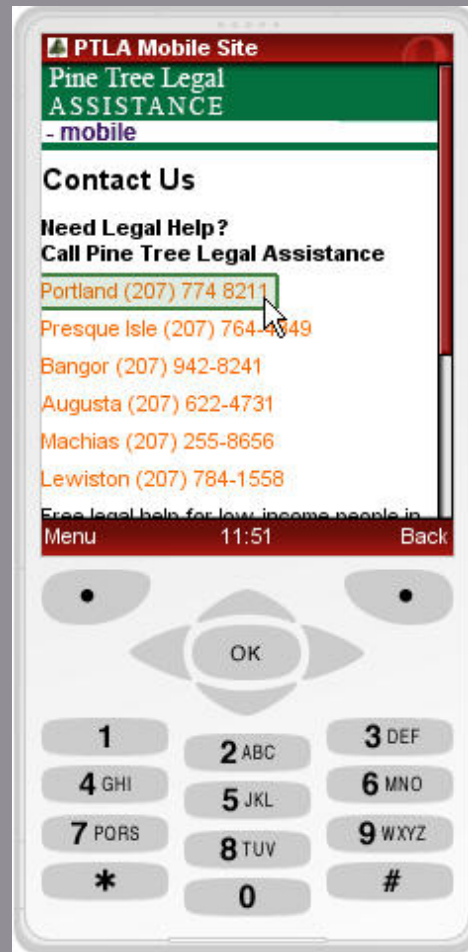


How to mobilize?

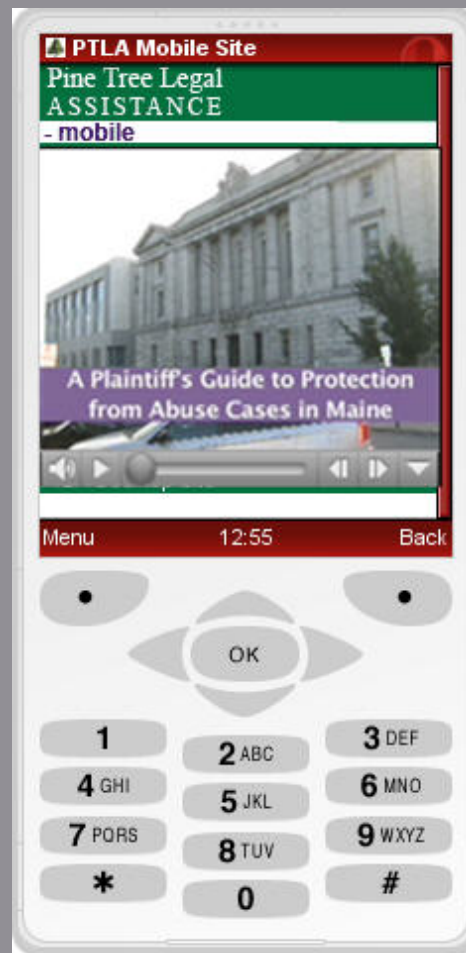
Think small.

PTLA eliminated:

- ✓ graphics
- ✓ fillable forms and .pdf's
- ✓ all long pages that require a lot of scrolling
- ✓ most videos
- ✓ left-hand navigation



Live Phone Links



Video Support

Prioritizing Content

- Choose content that is already brief or that can be easily edited down
- Choose content that a mobile user would be more likely to be looking for on mobile device, rather than on a desktop browser

User Testing

PTLA learned:

- Some phones weren't recognizing characters like é and ñ
- Although they had loaded things up with phone links, they wanted more.
- They could test a lot of devices efficiently, at the same time, and compare results.

Technical Considerations

The Right Tools For The Job

- Notepad or the editor of your choice
- Firefox (with addons)
 - Firebug
 - Useragent Switcher
- Mobile emulators
 - Opera mini
 - Ready.mobi
- Real devices



Mobilization Services

- Services and software exist that can mobilize existing desktop sites without coding:
 - MoFuse
 - Mippin
 - Mobile Tools for Drupal
- Main drawback: limited control

Additional Resources

Mobile Development Guide for Legal Aid:

<http://www.lsntap.org/>

Mobile Web Reading Room:

http://lsntap.org/Mobile_Web_Reading_Room

PTLA Mobile Site:

<http://ptla.org/>

The end

Thank you IGNITE Presenters!