

Summary of TIG Awards 2000-2009

TIG #	Purpose	Program Name	State	Amount
00002	Web Sites	Ohio State Legal Services	Ohio	\$70,000
Description				
Development of Ohio Legal Services Coalition Information and Communications Web, a web site centralizing legal information for the public and a "virtual legal services community" with interactive and customization features. This was the grant that developed the Open Source Website Template.				
00003	Intake	Texas RioGrande Legal Aid, Inc.	Texas	\$61,124
Description				
This project was funded to establish the National Migrant Network Project, which would allow for advocates from one or more programs to work jointly from the same client management system records, which would, in turn, facilitate coordination and cooperation between migrant programs. A computer network was to be created to allow migrant programs to work with one another on cases. The project also included a plan to do a Spanish version which would then be available at no charge to any programs with a need for a Spanish case management program. This grant was terminated because the program did not have sufficient staffing with enough time to implement the project.				
00004	Infrastructure	Iowa Legal Aid	Iowa	\$176,600
Description				
This project created a new partnership among all of the Iowa LSC-funded programs and Volunteer Lawyer Projects to develop an integrated data network and web site to expand program consolidation in the provision of legal services and increase access to pro bono and pro se information via the Internet. The project included hiring an advocate to expand Internet access for low-income Iowans.				
00005	Pro Se	Legal Aid Society of Orange County,	California	\$175,000
Description				
This is the original Interactive Community Assistance Network (I-CAN!™) project that was created to assist programs in various areas of law and provide formatted and electronically fileable legal documents such as Domestic Violence Restraining Orders, Unlawful Detainer Answers, and Complaints and Answers in Paternity actions, using Internet-interactive kiosks.				
00006	Pro Se	Lehigh Valley Legal Services Inc.	Pennsylvania	\$99,670
Description				
This grant funded a pilot project to establish Family Law Help Desks on site in the Family Courts, using Internet-connected computers and personnel to assist pro se clients with a repository on the website of pro se manuals, forms, and procedures in custody, domestic abuse, support, and divorce cases. The project developed a versatile set of HotDocs templates for requesting, modifying and enforcing child custody pleadings with variations for five diverse counties. Testing of the templates demonstrated that the language and design make them readily accessible to pro se litigants. The templates were placed on the National HotDocs server and are available to the public through links on Pennsylvania's statewide website.				
00007	Intake	Wisconsin Judicare, Inc.	Wisconsin	\$6,378
Description				
Transferred grant from West Virginia. This project is being funded to create a seamless user-friendly intake process for applicants for legal assistance on a statewide website. Software will convert inputs into the format used by the case management system, and data will be sent to the appropriate office via secure email				

TIG #	Purpose	Program Name	State	Amount
00007	Intake	West Virginia Legal Services Plan, Inc	West Virginia	\$27,677
Description				
Transferred grant to Wisconsin. This project is being funded to create a seamless user-friendly intake process for applicants for legal assistance on a statewide website. Software will convert inputs into the format used by the case management system, and data will be sent to the appropriate office via secure email.				
00008	Web Sites	Legal Services NYC	New York	\$176,600
Description				
This was the grant to develop the LawHelp Web site template for clients. It was developed so that clients, courts, community organizations, and legal services providers could conduct targeted searches by zip code, substantive issues, and eligibility criteria.				
00010	Infrastructure	Colorado Legal Services	Colorado	\$71,600
Description				
This grant allowed for CLS to purchase and install the equipment needed to create a wide area network (WAN) linking all sixteen offices of the Colorado Legal Services (CLS), which was an essential component of the CLS Statewide Client Access Plan.				
00013	Web Sites	Southern Minnesota Regional Legal	Minnesota	\$176,925
Description				
Creation of a central online Portal to provide low-income persons, agencies serving them, legal services advocates, and volunteer attorneys with access to essential legal information and services needed by low-income persons. This was one of two grants used to create the PBN LawHelp template. The other was a grant to LSNY.				
00017	Web Sites	Center for Arkansas Legal Services	Arkansas	\$21,600
Description				
Web Site				
00018	Infrastructure	Bay Area Legal Aid	California	\$175,235
Description				
The project allowed the program to link all offices of the three former programs so that they could move to a unified the case management database, plus it provided training for the users of the new system.				
00020	Pro Se	Legal Aid of Western Michigan	Michigan	\$115,175
Description				
This was to provide content for and to set up client pro se workstations in seven counties. Some of these were set up working with the Legal Assistance Center of the Grand Rapids Bar, but other sites fell through and they were unable to create a new workable plan to either put the workstations elsewhere or to reprogram the money.				
00022	Web Sites	Legal Services Law Line of Vermont,	Vermont	\$13,550
Description				
Statewide legal services web site will provide information to the client community, including forms and information for pro se litigants. The site will also include a brief bank for advocates. Small grant to create a program website before we started SW/WS grants.				

TIG #	Purpose	Program Name	State	Amount
00024	Intake	East River Legal Services	South Dakota	\$57,730
Description				
<p>This pilot project attempted to use video conferencing equipment to link two ERLS offices with local law schools and train law students to do intake and referral with clients over video. Students were to communicate with and be supervised by attorneys in the legal services offices via video.</p> <p>This grant was terminated because of insufficient staffing in both the legal services program and the law school. The involved parties were unable to gain momentum to successfully implement this project.</p>				
00025	Web Sites	Legal Aid Society of Northeastern N	New York	\$71,600
Description				
<p>This grant created the Community Legal Education With an Edge (CLEWE) website, a clients self-help site for upstate NY. Later it merged with LawHelpNY.</p>				
00026	Pro Se	Ohio State Legal Services	Ohio	\$48,100
Description				
<p>The Domestic Violence Computer Pilot Project (DVCP) involved the development of a web-based court preparation and tutorial system designed to increase client access to and successful navigation through the courts by providing online pro se assistance and educational resources to domestic violence victims and the lay advocates and shelter staff who assist them.</p>				
00028	Infrastructure	Community and Indian Legal Service	New Mexico	\$71,925
Description				
<p>This grant allowed CILS to increase its capacity and expand client services by connecting its advocates to each other through a WAN. The new configuration allowed personnel to access current data from any of the program's offices. Kemp's Caseworks was installed, a far more robust case management system than the previous program CILS had been using. This grant provided all staff with remote access through the Citrix server and Internet access.</p>				
00030	Statewide Technology	Legal Aid Society of Hawaii	Hawaii	\$462,085
Description				
<p>This project developed integrated database software to be used by the Technology for Equal Justice Partnership. Partners, via the Internet, could share client data so that it did not need to re-entered at each site. In addition, they used video conferencing to do training on legal issues partners needed to recognize.</p>				
00033	Intake	South Carolina Legal Services, Inc.	South Carolina	\$430,711
Description				
<p>The Partners for Justice Initiative built upon South Carolina's existing technological infrastructure to expand client access through promotion of pro se education and the development of an accessible virtual office in every county in the state that did not have a legal services office. This grant was terminated in Nov. of 2003. The grantee faced a range of challenges that made the project goals unattainable. The most important of these challenges included the absence of requisite staff expertise, the limitations of South Carolina's telecommunications systems, and the challenges associated with program mergers and consolidations. At the same time that it was seeking to implement this project, SCCJ was trying to integrate the operational systems, delivery approaches, and staffs of the state's five LSC grantees. Because of these factors, the grantee did not make satisfactory progress on the project and LSC terminated the grant.</p>				
00034	Web Sites	Central Southwest Mississippi Legal S	Mississippi	\$21,600
Description				
<p>This grant was for a small program website funded prior to the creation of the website templates.</p>				

TIG #	Purpose	Program Name	State	Amount
00035	Intake	Legal Aid of North Carolina, Inc.	North Carolina	\$71,600
Description				
<p>This grant funded the pilot acquisition and implementation of a web-based case management system to serve as foundation technology for: advocacy management; information collection, management and dissemination; and facilitation of statewide screening, intake and referral. This was the first time that a case management system, created for use by private firms, was adapted for use by legal services programs. A central finding of the evaluation was that the Legal Files case management system is a powerful program with significant potential as a legal work management system, but that it is a relatively hard program to work with at the beginning and can frustrate users when they are starting out. On the other hand, as users became more familiar with the program and became accustomed to its features, the evaluation determined that they become more partial to it and note its benefits for them with their work. Although the introduction of Legal Files at LSNC was not a seamless transition, this pilot TIG grant served as the basis for other, more successful, implementations of this case management system at other programs.</p>				
00036	Web Sites	Legal Services of North Dakota	North Dakota	\$21,600
Description				
<p>This implements a statewide website.</p>				
00037	Web Sites	Pine Tree Legal Assistance, Inc.	Maine	\$116,925
Description				
<p>This grant funded the development of the HelpMeLaw.org website. This grant was funded prior to the creation of the statewide website templates.</p>				
00038	Infrastructure	Central Jersey Legal Services, Inc.	New Jersey	\$267,971
Description				
<p>This project intends to implement two new components of New Jersey Legal Services programs' statewide technology plan: (1) the expansion of capacity of the New Jersey WAN infrastructure to support inter-office communications, including a voice over IP phone system and inter-office video conferencing; and (2) the installation of equipment and software to give the state's centralized technical support system state-of-the-art capacity, and to permit transmission of web-based technical training videos</p>				
00039	Pro Se	Legal Aid Bureau, Inc.	Maryland	\$48,925
Description				
<p>This project developed an integrated statewide legal services delivery system including WAN and telephone connectivity; an advocates web portal providing access to legal databases, document and calendar sharing, and discussion areas; a public web portal with information about legal rights, self help, and access to services; techno-literacy training and support for advocates and client community.</p>				
00041	Web Sites	Legal Aid of NorthWest Texas	Texas	\$71,600
Description				
<p>This was the first grant to Texas for a statewide Web site. They started development of the site but then decided the following year to move to the LawHelp template instead of developing their own.</p>				

TIG #	Purpose	Program Name	State	Amount
00045	Intake	Indiana Legal Services, Inc.	Indiana	\$176,925
Description				
<p>This project provided for high speed access to a common case management system for all 9 legal services offices of the consolidated single statewide program, allowing remote access from any location, which also enables legal services staff, pro bono attorneys, law school clinics and other providers to work more closely together. It also includes a telephone system that allows calls to be seamlessly transferred throughout the state through a single 1-800 number. After some delays resulting from the testing of the first CMS, the new CMS was selected and implemented and all staff and partners now have quick, reliable, and secure access to a single-data source CMS, anywhere they can access the Internet. Despite significant funding decreases during the period when this grant was implemented (2002-2004), ILS was able to increase its per-FTE case load. In 2001, before the CMS was implemented, with an FTE staff level of 150, ILS closed a total of 10,800 LSC-funded cases, but in 2004, the first full year the new CMS was operational, ILS closed about 9,000 LSC-funded cases with a staff of only 110. This shows a "number of cases per FTE" increase of over 13% from the 2001 level.</p>				
00051	Infrastructure	Kentucky Legal Aid	Kentucky	\$101,600
Description				
<p>This project used WAN technology to implement an integrated, centralized intake system that all offices across the 35-county service area can share. All users have Internet, instant messaging, and e-mail access from the desktop. All Program services including pro bono, pro se, legal information and extended services are coordinated through this system.</p>				
00052	Pro Se	Legal Aid Services of Oregon	Oregon	\$175,959
Description				
<p>This grant funded a project that allows pro se litigants in dissolution of marriage cases to access court-provided forms through the state's centralized website. This site links to a legal services website containing form-specific substantive legal information to assist litigants in completing the pro se process. The goal of establishing an on-line filing system had not been accomplished by the time this grant was paid out, although Oregon Forms Help (OFH) did achieve its primary objective of providing in-depth information to facilitate the filing of Dissolution of Marriage cases by pro se litigants in Oregon. The website achieves this goal by providing self-represented litigants the necessary screening information to determine whether the OFH can be of assistance, providing answers to general FAQs about procedural and substantive law issues that apply to Dissolution of Marriage cases, directing users to a checklist of the entire divorce procedure specific to their situation, breaking down the filing process into a step-by-step procedure that includes the forms needed for each step. The courts lost funding for the project and several technical difficulties were encountered that hindered the full implementation of this project.</p>				
00055	Intake	Community Legal Services of Mid-Flo	Florida	\$176,925
Description				
<p>The goal of this proposal was to demonstrate how a leased, sophisticated telecommunication system could increase client access for rural areas and special needs populations through a multi-program, regional hotline approach, provide a centralized case management database using an Intranet, and eliminate expensive capital costs for three legal services programs. The project, however, was unsuccessful due to the fact that the leased telecommunications vendor went out of business and the case management system under development by that vendor was thrown out. A new case management system was funded by the remaining money on this grant to be developed by PSTI Technologies; however, PSTI was unable to complete the system in a timely manner. As a result, CFLS decided to implement the KEMPS system as opposed to building their own. This project demonstrated how important staffing and funding are to the success of a project. It also revealed the importance of engaging in oversight early in the process of a project to identify problems sooner.</p>				

TIG #	Purpose	Program Name	State	Amount
00060	Pro Se	DNA-Peoples Legal Services, Inc.	Arizona	\$246,925
Description				
This project, entitled "Computers That Speak of the Law," used satellite connections and touch-screen kiosk technologies to deliver culturally appropriate community legal education and social service resource information to remote Navajo and Hopi communities. The project was designed in part to identify methods to provide community legal education, pro se and related information to the grantee's Navajo and Hopi clients, most of whom reside in remote, rural areas. The grantee conducted extensive usability testing to ensure that the kiosks met clients' needs, but key line staff did not encourage clients to use the kiosks and have not provided clients with the support and guidance needed to best take advantage of them.				
01001	Intake	Virginia Legal Aid Society, Inc.	Virginia	\$451,818
Description				
This grant increased efficiency and enabled staff to focus more on client service and less on administrative functions by placing each Virginia programs' Kemps Caseworks' database with an Application Service Provider (ASP) so that one real-time database was available for each program and was accessible to all staff over the Internet; provided easier access to clients around the state by creating one toll-free number statewide that clients can call which will automatically route the caller to the correct legal aid office based on the area code and exchange from where they are calling; provided legal assistance to callers when the legal aid offices are closed (nights, weekends and holidays) by creating a series of legal scripts that they can access by telephone when they call the toll-free statewide number; and increased the efficiency of the intake process by improving the case management system (CMS) intake and advice modules; streamlined the Intake Question system and the Advice system so that intake workers can easily pull up a list of questions to ask for most areas of law practiced at a typical legal aid program.				
01002	Web Sites	Colorado Legal Services	Colorado	\$51,818
Description				
This implements a statewide website.				
01003	Pro Se	Micronesia Legal Services, Inc.	Micronesia	\$178,818
Description				
This project established and maintained nine pro se workstations in each of the Micronesia Legal Services Corporation offices across Micronesia. The pro se workstations were equipped with two desktop and two laptop computers, a set of Am Jur 2nds and a generator. The workstations are intended to allow Micronesians to research their own cases and conduct pro se representation with support from MLSC legal staff. The systems were not an effective tool for the clients of MLSC.				
01004	Technical Assistance	Legal Aid Society of Greater Cincinnati	Ohio	\$198,445
Description				
The Legal Aid Society of Greater Cincinnati project created a national structure to provide evaluation technical assistance and standards to TIG recipients. Its evaluation system resulted in specific instruments for data collection, both quantitative and qualitative, as well as evaluation standards.				
01008	Pro Se	Indiana Legal Services, Inc.	Indiana	\$426,818
Description				
Indiana Legal Services, Inc. (ILS) applied for both a statewide web site and a statewide technology grant. The web site provided access to ILS's case management system and served as a legal information portal, containing a document assembly program, which is accessible to legal services staff, pro bono attorneys and pro se litigants. ILS worked with local and state partners to implement this project				
01008	Web Sites	Indiana Legal Services, Inc.	Indiana	\$51,818
Description				
This implements a statewide website.				

TIG #	Purpose	Program Name	State	Amount
01009	Web Sites	Blue Ridge Legal Services, Inc.	Virginia	\$51,818
Description				
This implements a statewide website.				
01010	Web Sites	Legal Aid Society of Middle Tennessee	Tennessee	\$51,818
Description				
This implements a statewide website.				
01012	Web Sites	Michigan Advocacy Program	Michigan	\$51,818
Description				
This implements a statewide website.				
01014	Pro Se	Montana Legal Services Association	Montana	\$176,808
Description				
Montana Legal Services Association, in a cooperative effort with the University of Montana Law School, the Court Assessment Program of the Montana Supreme Court, and the 16th Judicial District Court, received a grant to carry out a video conferencing project as a means to increase access to legal information and services for low-income persons living in remote rural Montana				
01015	Infrastructure	Legal Aid of Nebraska	Nebraska	\$393,088
Description				
This grant was used to upgrade the NLS information and case management technology, and to upgrade, expand and coordinate the same technology needed by all the participants to create a seamless statewide system that is both comprehensive and fully integrated. The project also expanded, improved and coordinated two websites in order to collect, preserve and disseminate information to support the networked participants and all other users, including without limitation pro bono advocates and pro se facilitators. The outcomes include: a simple intake system, equal access statewide, one-stop access to all providers of civil legal services, additional points of access to service, significantly increased capacity to provide timely service, court accepted pro se advocacy, and enhanced, increased pro bono advocacy.				
01016	Intake	Center for Arkansas Legal Services	Arkansas	\$410,818
Description				
This project created an Integrated System that facilitates access to legal services for low income clients in a primarily rural state. It assists staff and stakeholders in the state planning process so that more systems can be put in place to help clients whose needs are not currently being met. The Integrated System provides clients with hotline access to services, Virtual Law Offices for the purpose of obtaining and completing pro se forms and video conferencing so that they consult with staff and pro bono experts throughout the state. The Integrated System also allows staff and stakeholders to work together more efficiently.				
01017	Web Sites	Georgia Legal Services Program	Georgia	\$51,818
Description				
This implements a statewide website.				
01018	Intake	Lone Star Legal Aid	Texas	\$101,718
Description				
This grant provided funding for the newly merged program to purchase and implement a program-wide case management system delivered to all offices remotely using the Internet and Citrix.				

TIG #	Purpose	Program Name	State	Amount
01019	Intake	Pine Tree Legal Assistance, Inc.	Maine	\$87,418
Description				
This grant was used to expand the video conferencing from the first grant (TIG # 00030) and to expand the web site. This was done by developing community partnerships with social service agencies and economic development programs. The concept put together a holistic team to help clients with their myriad of needs beyond simply their legal needs.				
01020	Infrastructure	Michigan Advocacy Program	Michigan	\$197,518
Description				
This project created LSTech.org, a national portal for technology and legal services. This on-line resource enables TIG recipients and other members of the equal justice community to share expertise and best practices on technology. Programs looking to embark on new projects can learn from the experiences of others, saving them time and money as they look for ways to serve clients more effectively and efficiently using new technologies.				
01021	Web Sites	South Carolina Legal Services, Inc.	South Carolina	\$51,818
Description				
This implements a statewide website.				
01022	Pro Se	Legal Aid Society of Eastern Virginia	Virginia	\$11,218
Description				
This project will development of a curriculum and training materials for LSC and private bar attorneys, judges and court staff, and representatives of community organizations to conduct a state or local workshop on collaborative pro se assistance programs.				
01023	Intake	Legal Aid Society of Middle Tennesse	Tennessee	\$46,512
Description				
This grant enabled the extension of a wide are a network and improvements to our case management system.				
01026	Web Sites	Southeast Louisiana Legal Services C	Louisiana	\$51,718
Description				
This implements a statewide website.				
01029	Web Sites	Alaska Legal Services Corporation	Alaska	\$51,818
Description				
This implements a statewide website.				
01032	Web Sites	Land of Lincoln Legal Assistance Fou	Illinois	\$503,673
Description				
This grant was to develop new web tools for streaming multimedia and to deliver the 3D Multimedia Manual, a richly integrated training and practice material with extensive multimedia content for the legal services, pro bono, pro se litigant, and consumer communities. The tools were built so that they could be incorporated into the statewide Web site templates. In addition, they developed content for Illinois in three areas: landlord tenant, family law, and public benefits.				
01033	Web Sites	Land of Lincoln Legal Assistance Fou	Illinois	\$51,818
Description				
This implements a statewide website.				

TIG #	Purpose	Program Name	State	Amount
01034	Pro Se	Utah Legal Services, Inc.	Utah	\$97,096
Description				
A 2001 TIG grant to Utah Legal Services (ULS) supported development of the Assisted Pro Se Project (ASP), which was designed to increase assistance to pro se litigants by enabling volunteer lawyers to provide unbundled services to pro se litigants on divorce matters. ULS reported that it succeeded in developing and implementing the necessary technology systems for the APS, but the project goals were not achieved despite the best efforts of the program because of insufficient participation by volunteer attorneys.				
01037	Web Sites	Legal Services of the Virgin Islands, I	Virgin Islands	\$89,416
Description				
This implements a statewide website.				
01038	Web Sites	Legal Aid Services of Oregon	Oregon	\$50,737
Description				
This implements a statewide website.				
01039	Web Sites	Legal Aid of North Carolina, Inc.	North Carolina	\$51,818
Description				
This implements a statewide website.				
01042	Intake	Appalachian Research and Defense	Kentucky	\$100,864
Description				
This grant installed the hardware and software necessary to equip AppalRed's Richmond, Kentucky office as one of four regional intake sites in Kentucky's statewide integrated Unified Client Access System (UCAS). Funding was also used to convert the program from TIME to Kemp's case management system; for three additional desk top computers for the central intake office; and for matching funding for a new telephone system.				
01044	Technical Assistance	Northwest Justice Project	Washington	\$251,818
Description				
This project funded the Law Help Circuit Rider. In addition to providing day-to-day support to current LSC Template grantees, the project laid the groundwork for additional states to join the system in the future. The circuit riders act as a critical communication link between the states, the designers, and the programmers of Law Help, ensuring that each newly developed version of the Template meets the needs of LSC grantees and the community.				
01046	Intake	Northwest Justice Project	Washington	\$375,818
Description				
Northwest Justice Project (NJP) proposes to increase the number of clients across the state who receive the direct assistance of a lawyer and to increase the number of people who receive self-help information through the utilization of advanced telephone technologies that provide remote access to the call center and that provides 24 hour access to recorded or written legal information in English and Spanish. In addition, NJP will collaborate in a broad-based process to create and implement an Access to Justice Technology Bill of Rights to ensure that the utilization of technology in access to justice activities reduces and does not increase barriers due to language, literacy, disability or culture.				
01048	Web Sites	North Mississippi Rural Legal Service	Mississippi	\$51,818
Description				
This implements a statewide website.				

TIG #	Purpose	Program Name	State	Amount
01049	Intake	Legal Aid Society of Hawaii	Hawaii	\$126,565
Description				
This grant was used to expand the video conferencing from the first grant (TIG # 00030) and to expand the web site. This was done by developing community partnerships with social service agencies and economic development programs. The concept put together a holistic team to help clients with their myriad of needs beyond simply their legal needs.				
01050	Web Sites	Montana Legal Services Association	Montana	\$51,818
Description				
This implements a statewide website.				
01052	Web Sites	California Indian Legal Services, Inc.	California	\$151,818
Description				
This implements a statewide website.				
01054	Intake	Iowa Legal Aid	Iowa	\$91,357
Description				
This grant funded the Iowa Case Management and Database Integration Project, which was a critical part of overall efforts in Iowa to develop an integrated legal services delivery system by January 1, 2003. The project combined several existing databases into a single statewide database, residing on a Citrix server and using Kemp's Caseworks in conjunction with Microsoft Access and SQL.				
01055	Infrastructure	Legal Aid of NorthWest Texas	Texas	\$101,818
Description				
The principal goal of this project was to create one unified computer network for all offices and staff of the newly formed Legal Aid of NorthWest Texas, Inc. To accomplish this goal, several secondary goals were identified: to adopt a uniform case management system, to purchase hardware and software capable of supporting a Wide Area Network stretching over 114 counties and several thousand square miles in the northwest region of the state of Texas, to identify and accomplish the training needs of the staff, and to develop uniform forms, policies and procedures and make these items readily available to staff.				
01057	Web Sites	Legal Aid of NorthWest Texas	Texas	\$51,818
Description				
This implements a statewide website.				
01060	Technical Assistance	Legal Aid Society of Orange County,	California	\$251,818
Description				
This grant created the National Technology Assistance Project (NTAP), which provides critical guidance and assistance to TIG grantees; thereby assuring clients receive the benefits of intended pro se technology projects. Initially the project was designed to match experts in the community on different technologies with programs looking to use those technologies. Now the focus is more on providing technology training to management, advocates, and support staff.				
01062	Web Sites	Legal Services of North Florida, Inc.	Florida	\$51,818
Description				
This implements a statewide website.				
01063	Pro Se	Legal Aid Society of Orange County,	California	\$301,818
Description				
This was the second grant to the Legal Aid Society of Orange County's I-CAN!™ project. The program integrated I-CAN! in five new service areas throughout California.				

TIG #	Purpose	Program Name	State	Amount
01067	Web Sites	Legal Aid Services of Oklahoma, Inc.	Oklahoma	\$51,818
Description				
This implements a statewide website.				
01069	Intake	North Mississippi Rural Legal Service	Mississippi	\$101,818
Description				
This is an integration project to provide internet based case management systems statewide in all Mississippi Legal Services offices.				
01070	Web Sites	Nevada Legal Services, Inc.	Nevada	\$51,818
Description				
This implements a statewide website.				
01075	Infrastructure	Texas RioGrande Legal Aid, Inc.	Texas	\$101,818
Description				
The Southwest Texas Network Integration Project facilitated a mega-merger of five LSC grantees in southwestern Texas by weaving the patchwork of technology that existed among the five programs into one integrated network. TRLA's wide area network (WAN) was expanded to include all five programs, and existing databases were converted to conform to TRLA's system.				
01080	Web Sites	Iowa Legal Aid	Iowa	\$48,090
Description				
This implements a statewide website.				
01083	Web Sites	Legal Aid of the Bluegrass	Kentucky	\$51,818
Description				
This implements a statewide website.				
01085	Web Sites	Northwest Justice Project	Washington	\$51,818
Description				
This implements a statewide website.				
01086	Web Sites	Legal Action of Wisconsin, Inc.	Wisconsin	\$41,818
Description				
This implements a statewide website.				
01088	Infrastructure	Legal Services of Southern Missouri	Missouri	\$123,448
Description				
This was a project to establish statewide technology integration and an outreach partnership between the LSC-funded programs, the Missouri Bar, and the State Support Center to significantly implement the statewide technology plan, including an integrated data network and web sites for greater consistency in client access and services, and greater access to pro se and pro bono information. The program intended to partner with client groups, including disability, aging, and domestic violence, in the development and evaluation of the site, and in creating appropriate training modules on use of the site was to ensure more usability, accessibility and acceptance of the technology. Due to the subsequent changes in re-configuration, implementation of the integrated network portion of the project as originally envisioned became untenable. This grant was terminated by mutual consent with the TIG grantee, Legal Services of Southern Missouri.				

TIG #	Purpose	Program Name	State	Amount
01088	Web Sites	Legal Services of Southern Missouri	Missouri	\$51,818
Description				
This implements a statewide website.				
01090	Web Sites	DNA-Peoples Legal Services, Inc.	Arizona	\$51,818
Description				
This implements a statewide website.				
01091	Infrastructure	Lone Star Legal Aid	Texas	\$118,918
Description				
The project created LegalMeetings for nationwide WebEx, which created an on-line conference center where legal services staff may participate in training events, meetings, tutorials and on-line presentations over the Internet.				
01092	Web Sites	Legal Advice & Referral Center, Inc.	New Hampshire	\$51,818
Description				
This implements a statewide website.				
01093	Web Sites	Idaho Legal Aid Services, Inc.	Idaho	\$51,818
Description				
This implements a statewide website.				
01095	Web Sites	Southern Arizona Legal Aid, Inc.	Arizona	\$51,818
Description				
This implements a statewide website.				
02001	Web Sites	Statewide Legal Services of Connecticut	Connecticut	\$51,818
Description				
First grant for a statewide Web Site.				
02037	Web Sites	Rhode Island Legal Services, Inc.	Rhode Island	\$36,818
Description				
This grant will implement a statewide web site using the Kaivo template.				
02041	Infrastructure	Legal Services Law Line of Vermont,	Vermont	\$251,418
Description				
The project created the Legal Services Distance Learning Institute, which makes the core curriculum of the Legal Services Training Consortium of New England available nationally at a greatly reduced cost through a web based platform.				
02042	Web Sites	Legal Services Law Line of Vermont,	Vermont	\$50,280
Description				
This grant will convert the existing Vermont web site to the Kaivo template. Vermont received a very small grant in TIG 2000 to create a web site. This project is complete except for evaluation. Converting to Kaivo will allow them to expand the functionality of the website and fund a web content coordinator position.				
02045	Web Sites	Legal Services NYC	New York	\$69,318
Description				
This grant will fund a "court channel" on Probono.net that will be useful to the other states.				

TIG #	Purpose	Program Name	State	Amount
02109	Web Sites	Legal Services of the Virgin Islands, I	Virgin Islands	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				
02113	Web Sites	Legal Services Corporation of Delaw	Delaware	\$51,818
Description				
Legal Services Corporation of Delaware, Inc. (LSCD) will together with its state partners, develop a comprehensive website using the Probono.net template.				
02121	Web Sites	Legal Aid Bureau, Inc.	Maryland	\$51,818
Description				
This is for a statewide web site using the Kaivo template.				
02122	Pro Se	Legal Aid Bureau, Inc.	Maryland	\$111,603
Description				
This project created a web-based pro se litigant support system offered at court-funded assisted pro se programs. Users access their own personal web pages as "personal case account managers" and resource files. Building on the Access to Justice project at the Chicago-Kent School of Law, it included the development of a panel of attorneys to provide "unbundled" services and mediators willing to offer free services to pro se litigants.				
02157	Pro Se	Central Jersey Legal Services, Inc.	New Jersey	\$200,413
Description				
This is a project to develop a key component of the N.J. Legal Services State Plan—a Community-Based Access System, using technology to expand legal aid for underserved people, by developing, deploying & assessing the effectiveness of LAWHELP: Internet access stations in court & community settings, providing Internet-based legal information & help from a client-searchable database, and direct assistance from Legal Services case handlers & pro bono attorneys through videoconferencing.				
02193	Web Sites	Neighborhood Legal Services Associ	Pennsylvania	\$51,818
Description				
This grant will implement a statewide web site using the Probono.net template.				
02213	Web Sites	Michigan Advocacy Program	Michigan	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				
02214	Infrastructure	Michigan Advocacy Program	Michigan	\$90,618
Description				
Legal Services XML will develop and pilot test a set of XML standards for sharing client and advocate legal information. This will allow programs to exchange client data for referrals being disparate CMS. It will work with the Court Filing section of Legal XML to be sure LS programs are ready for e-filing.				
02257	Web Sites	Ohio State Legal Services	Ohio	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				

TIG #	Purpose	Program Name	State	Amount
02258	Pro Se	Ohio State Legal Services	Ohio	\$176,818
Description				
This project, coordinated as a joint venture with Pine Tree Legal Assistance in Maine, created a statewide brief services, self-help and litigation support network utilizing HotDocs document assembly, which is easily adaptable and replicable for all other TIG-assisted statewide web sites based on the Zope/Kaivo model.				
02285	Web Sites	Blue Ridge Legal Services, Inc.	Virginia	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				
02290	Intake	Potomac Legal Aid Society, Inc.	Virginia	\$66,438
Description				
This project allows Potomac Legal Aid Society (PLAS) to reach out to the under served Asian American community in northern Virginia. Through an ASP database program, APALRC will be able to conduct client intake in their offices of all mono-lingual Asian American clients, and then transfer eligibility and case information over the internet to PLAS for brief legal advice, and to LSNV for extended representation. Interpreters will be provided by APALRC.				
02321	Web Sites	Kansas Legal Services, Inc.	Kansas	\$46,335
Description				
This is for a statewide web site using the Kaivo template.				
02341	Web Sites	Southern Minnesota Regional Legal	Minnesota	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				
02342	Intake	Southern Minnesota Regional Legal	Minnesota	\$76,818
Description				
Southern Minnesota Regional Legal Services, the parent organization for the Minnesota Legal Services Coalition (Coalition) will use this Innovation grant to continue usability testing of the LawHelp.org/MN portal project. Usability testing of both the Client and Advocate Sides of LawHelp.org/MN is fundamental to ensuring that the system's navigational scheme and graphical interface are intuitive across a wide variety of users.				
02343	Pro Se	Southern Minnesota Regional Legal	Minnesota	\$72,418
Description				
The Domestic Violence Protection Project will create online educational resources and provide online assistance to enable pro se litigants to develop appropriate safety plans, learn about essential community and court-based resources, and produce all documents necessary to obtain judicial Orders for Protection. The "open-access" design will enable use of the site from any computer using any Internet browser.				
02357	Infrastructure	Legal Services of Southern Missouri	Missouri	\$44,518
Description				
This project created a partnership between LSSM, the Missouri Office of the State Court Administrator (OSCA) and local Circuit Courts by funding a pilot project to create and test Law Help Desks in local court houses. The project included development of court-approved forms and self-help information that is available on a computer terminal located in local Circuit Courts. As a result of this grant, two workstations were placed in the Greene County courthouse and one was placed in the Legal Services of Southern Missouri reception area. Greene County secured grant funding to provide a person that worked with the courts, clerks, and workstation users to help fill out forms and provide additional information.				

TIG #	Purpose	Program Name	State	Amount
02365	Infrastructure	Legal Services of North Dakota	North Dakota	\$101,818
Description				
This project is intended to establish a Network Administrator/Web Developer position with the following responsibilities: Further develop and maintain the legal services gateway website, implement the web application for legal services, act as a state-wide legal services technology coordinator, maintain the WAN and network software, and develop and provide staff training for the use of available technology.				
02377	Infrastructure	Legal Action of Wisconsin, Inc.	Wisconsin	\$101,818
Description				
This grant funded the Communication and Intake Anywhere project to integrate three legal services programs' communications and technology systems into one and to make the integrated system into one that is mobile and easily accessible from anywhere. Over the course of the grant's implementation, from July 2002 to July 2004, there was a steady increase from around 20 direct entry database users to over 50 users as each newly merged office came online.				
02393	Web Sites	Legal Services Alabama, Inc.	Alabama	\$51,818
Description				
The grant will implement a statewide website using Probono.net template.				
02433	Web Sites	Legal Services of North Florida, Inc.	Florida	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				
02461	Pro Se	Atlanta Legal Aid Society, Inc.	Georgia	\$126,818
Description				
The project created legal Self-Help Offices (SHOs) in underserved, low-income communities in Georgia, testing two approaches to the SHO model developed by AARP: (1) a SHO in an urban high-traffic area and (2) a mobile SHO that can travel to job fairs, community service sites or senior centers.				
02465	Web Sites	Georgia Legal Services Program	Georgia	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				
02489	Web Sites	Southeast Louisiana Legal Services C	Louisiana	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				
02501	Infrastructure	Southeast Louisiana Legal Services C	Louisiana	\$76,818
Description				
This grant funded a statewide technology coordinator to create a statewide technology plan, which was developed in 2004 and laid out a series of goals for the community. These goals included a standardized CMS, minimum hardware/software standards, self-help and pro se support, support for direct representation services through increased mobility and remote access for case handlers, supporting pro bono programs through the statewide website, electronic filing for low-income clients, as well as technology and substantive trainings.				

TIG #	Purpose	Program Name	State	Amount
02510	Infrastructure	North Mississippi Rural Legal Service	Mississippi	\$501,818
Description				
The partners formed the MS Legal Services Consortium to create a statewide private Wide Area Network (infrastructure) that will enhance delivery of services by integrating communication systems, centralizing electronic Intake, and optimize "Desktop" Tools for case managers. The centralized intake system will provide geophysical routing of calls and make use of VOIP technology to eliminate long distance charges and keep maintenance costs low				
02521	Web Sites	Legal Aid of North Carolina, Inc.	North Carolina	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				
02546	Intake	Legal Aid of East Tennessee	Tennessee	\$51,818
Description				
This project facilitated an in-depth comparative analysis and future guide for purchasers of case management software and systems in legal services programs in Tennessee and across the United States, referred to as the national Case Management Review. It includes, but is not limited to, analysis of: software type, technology required, training and ease of use; document assembly capabilities, intake procedures, personnel needed to maintain, enterprise capability and ability to customize				
02547	Web Sites	Legal Aid of East Tennessee	Tennessee	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				
02565	Web Sites	Southern Arizona Legal Aid, Inc.	Arizona	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				
02570	Web Sites	DNA-Peoples Legal Services, Inc.	Arizona	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				
02577	Web Sites	Colorado Legal Services	Colorado	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				
02593	Web Sites	New Mexico Legal Aid	New Mexico	\$51,818
Description				
This implements a statewide website using the Probono.net template.				
02594	Infrastructure	New Mexico Legal Aid	New Mexico	\$162,571
Description				
We propose to work with them to help with technology related merger issues. One of the major projects will be to consolidate the case management system.				
02606	Web Sites	Legal Aid Services of Oklahoma, Inc.	Oklahoma	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				

TIG #	Purpose	Program Name	State	Amount
02608	Pro Se	Legal Aid Services of Oklahoma, Inc.	Oklahoma	\$87,608
Description				
This project integrates with the proposed LASO Hotline. LASO will collaborate with LASOC to design an I-CAN! kiosk to assist clients with Pro Se pleadings. This is a Pilot Project for Tulsa Oklahoma. Installation of I-CAN! will give access to complete, accurate pleadings and clients will be able to connect directly to the Hotline with questions and for assistance with the I-CAN! system. The goal is to maximize client access to the resources of the LASO Hotline.				
02613	Web Sites	Legal Aid of NorthWest Texas	Texas	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				
02625	Intake	Texas RioGrande Legal Aid, Inc.	Texas	\$101,818
Description				
TRLA expanded its current Telephone Access to Justice Project (TAJ) by establishing a new TAJ office in Austin, Texas. This project enabled TRLA to double the capacity of its toll-free telephone intake system and facilitated the development of a streamlined intake system as part of one of the country's largest LSC program mergers.				
02633	Web Sites	Wyoming Legal Services, Inc.	Wyoming	\$51,818
Description				
This grant will implement a statewide web site using the Probono.net template, plus fund translation of some content into Spanish.				
02674	Pro Se	Legal Aid Society of Orange County,	California	\$251,490
Description				
This grant is to expand I-CAN! (Interactive Community Assistance Network) services to offer an Earned Income Credit module. This will enable low-income workers to file for the EIC tax benefit which would increase their financial stability, by helping them properly complete both a Schedule EIC and the appropriate Tax Form 1040, 1040A or 1040EZ. LASOC proposes to offer electronic filing for the EIC module and provide training and support services.				
02675	Technical Assistance	Legal Aid Society of Orange County,	California	\$161,818
Description				
This project is designed to create a national curriculum for training technical staff, management and general staff on technology. It will coordinate the curriculum across the existing conferences (NLADA, EJ, TIG) and work with state and regional training coordinators to train them to train users in their states, plus provide the materials. In addition, \$10K is to be used to prepare the manual on statewide technology planning.				
02681	Web Sites	Alaska Legal Services Corporation	Alaska	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				
02682	Pro Se	Alaska Legal Services Corporation	Alaska	\$132,714
Description				
Alaska Legal Services Corporation and the Alaska Court System will work together to establish 6 pc's in rural/remote courthouses for use by pro se. Together they will develop a variety of web-based self-help modules using simple MS Powerpoint software. The materials will be located on the statewide web site and they have agreed to share materials and expertise.				
02686	Web Sites	Legal Aid Society of Hawaii	Hawaii	\$36,818
Description				
Second Web site grant to continue funding for the statewide Web site.				

TIG #	Purpose	Program Name	State	Amount
02693	Web Sites	Montana Legal Services Association	Montana	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				
02694	Intake	Montana Legal Services Association	Montana	\$101,528
Description				
This project used technology to establish a centralized case management system for the twelve local offices of the Montana Legal Services Association.				
02709	Web Sites	Northwest Justice Project	Washington	\$26,818
Description				
Second Web site grant to continue funding for the statewide Web site.				
02710	Intake	Northwest Justice Project	Washington	\$96,064
Description				
This project will provide for electronic interchange of case information between centralized intake system and referral agencies using a web based referral system known as E-Clear. The hotline program can designate cases to be transferred to pro bono offices and these offices can log into the web site, check for conflicts, and then electronically download the data into their case management systems without the need to retype it.				
02720	Pro Se	Guam Legal Services Corporation	Guam	\$31,818
Description				
This grant is for automating forms in HotDocs and A2J for family law, posting them on the website, and setting up pro se workstations in the courthouse.				
02720	Web Sites	Guam Legal Services Corporation	Guam	\$51,818
Description				
This grant is to build the client's portion of the statewide website for Guam using the LawHelp template. It is their first website grant.				
03005	Web Sites	Pine Tree Legal Assistance, Inc.	Maine	\$51,961
Description				
This implements a statewide website.				
03030	Web Sites	South Coastal Counties Legal Service	Massachusetts	\$42,894
Description				
The Web Site Sustainability Research Project will address the problem of ongoing funding for state-wide legal services web sites by conducting a comprehensive, national review of available revenue sources. The project will also seek to identify current best practices, effective cost reduction strategies, and new methods of support including new partnerships.				
03041	Statewide Technology	Legal Services Law Line of Vermont,	Vermont	\$44,478
Description				
Legal Services Law Line of Vermont received a grant to hire a statewide technology coordinator who will assess and review the technology needs of Vermont legal services programs, including case management and web resources, and assist them in the development of a comprehensive statewide technology plan.				

TIG #	Purpose	Program Name	State	Amount
03046	Pro Se	Legal Aid Society of Northeastern N	New York	\$101,961
Description				
The Technology Advocate Project (TAP) funded two part-time bilingual advocates to provide outreach, training and marketing of LawHelp/NY and other legal services technology tools throughout New York State to increase access and use of these resources by low-income clients				
03069	Infrastructure	Legal Services NYC	New York	\$221,961
Description				
Technology Integration Project (TIP) will provide the foundational networking, voice, database, application, and management layers needed to support the newly restructured New York City program. TIP will also facilitate future development and partnerships such as a citywide '800' number, remote site volunteer projects, partner data sharing, and regional video conferencing.				
03070	Web Sites	Legal Services NYC	New York	\$51,961
Description				
Second Web site grant to continue funding for the statewide Web site.				
03101	Web Sites	Puerto Rico Legal Services, Inc.	Puerto Rico	\$51,961
Description				
This implements a statewide website.				
03102	Infrastructure	Puerto Rico Legal Services, Inc.	Puerto Rico	\$81,281
Description				
This grant will establish an Integrated Centralized Telephone Intake System. This will increase coordination and interactivity among offices, other stakeholders and social services agencies and, at the same time, improve the access of low-income persons in Puerto Rico to legal assistance in a more effective way.				
03109	Web Sites	Legal Services of the Virgin Islands, I	Virgin Islands	\$21,961
Description				
Third Web site grant to continue funding for the statewide Web site.				
03118	Web Sites	Neighborhood Legal Services Progra	District of Columbia	\$51,961
Description				
This implements a statewide website.				
03119	Intake	Neighborhood Legal Services Progra	District of Columbia	\$16,961
Description				
This grant will allow the program to implement a unified case management system using an ASP model.				
03122	Pro Se	Legal Aid Bureau, Inc.	Maryland	\$26,924
Description				
This project created an online tax filing software system for those who qualify for EIC. It was accessible through the People's Law Library, a statewide legal website. They provided training for staff of outreach and Legal Aid Bureau sites and consumer trainings at 6 locations on tax issues.				
03213	Web Sites	Michigan Advocacy Program	Michigan	\$26,961
Description				
Third Web site grant to continue funding for the statewide Web site.				

TIG #	Purpose	Program Name	State	Amount
03216	Infrastructure	Michigan Advocacy Program	Michigan	\$31,461
Description				
The Legal Services XML project proposes to improve, enhance and review the Legal Services XML Index and test its implementation through a study by an information architect, and enhance the related legal services news server by adding a JavaScript interface.				
03259	Web Sites	Ohio State Legal Services	Ohio	\$89,961
Description				
This application requests funding for enhancements to the Open Source (Kaivo) template. They are:				
* support for syndicated content - how "national" content will be administered by each local website				
* legal library optimization - increased flexibility over final display, targeted keyword searching, and reporting				
* knowledgebase - enhancement to search engine				
* community services directory - create searchable directories of other providers (users can search for services)				
* enhanced content management - better search logs, content expiration dates, improved traffic reporting, "breadcrumb" display				
* component library - online library of "pluggable tools" that can be integrated into the template				
This funding will support the creation of a valuable set of tools for our websites. It is important to the continued development of the websites that this investment be made. We have funded this grant at a reduced level - we will have to prioritize the proposed enhancements and not all will be implemented.				
03281	Technical Assistance	Virginia Legal Aid Society, Inc.	Virginia	\$101,961
Description				
The Virginia Legal Aid Society, in partnership with Innovation Network, submitted this proposal for the underwriting of an Evaluation Circuit Rider. This effort will provide critical information, resources and technical assistance to grantees to ensure that grantees are able to develop and implement their evaluation plans and collect quality data.				
03285	Web Sites	Blue Ridge Legal Services, Inc.	Virginia	\$101,961
Description				
Template enhancement grant for LawHelp template.				
03305	Pro Se	Prairie State Legal Services, Inc.	Illinois	\$31,961
Description				
Illinois has done a good job of getting material, plus have personnel familiar with HotDocs. They will be good place to begin content development. This program meets the criteria of the Pro Se Forms grant category.				
03306	Web Sites	Prairie State Legal Services, Inc.	Illinois	\$26,961
Description				
Second Web site grant to continue funding for the statewide Web site.				
03313	Web Sites	Iowa Legal Aid	Iowa	\$26,961
Description				
Second Web site grant to continue funding for the statewide Web site.				

TIG #	Purpose	Program Name	State	Amount
03314	Infrastructure	Iowa Legal Aid	Iowa	\$131,961
Description				
The Iowa Remote Intake/Managed Pro Se Project (RIMPS) will integrate the existing technology infrastructure among Iowa's legal aid offices, with Internet connected terminals located in remote locations. These remote locations will allow persons to initiate intakes and provide direct links to online legal education/pro se resources. This project was subsequently combined with the Montana LiveHelp Project at the grantee's request.				
03321	Web Sites	Kansas Legal Services, Inc.	Kansas	\$26,961
Description				
Second Web site grant to continue funding for the statewide Web site.				
03343	Pro Se	Southern Minnesota Regional Legal	Minnesota	\$151,961
Description				
This project will create a technology system for pro se litigants for online forms preparation that incorporates legal education and referrals, provides services to remote and underserved populations and supports pro bono participation in pro se. It will also provide significant improvements to pro se litigants' access to justice and to complete cases, utilizing scarce legal resources efficiently.				
03409	Web Sites	Center for Arkansas Legal Services	Arkansas	\$51,961
Description				
This implements a statewide website.				
03433	Web Sites	Legal Services of North Florida, Inc.	Florida	\$1,961
Description				
This program meets the criteria for a Third Year Web site grant.				
03461	Pro Se	Atlanta Legal Aid Society, Inc.	Georgia	\$101,961
Description				
This application is to fund a statewide Technology Advocate to assist GLSP and ALAS in identifying barriers our clients might experience when attempting to locate and use technology based tools. The Tech Advocate will work to overcome these barriers and will also work with other providers of public access points to ensure that at all locations where a client might find a connection to the Internet that they will also find legal services.				
03465	Web Sites	Georgia Legal Services Program	Georgia	\$26,961
Description				
Third Web site grant to continue funding for the statewide Web site.				
03469	Web Sites	Legal Aid of the Bluegrass	Kentucky	\$26,961
Description				
Second Web site grant to continue funding for the statewide Web site.				
03473	Statewide Technology	Legal Aid Society Inc	Kentucky	\$51,961
Description				
The Kentucky Technology to Enhance Client Service Project (KY-TECS) funded a statewide Technology Coordinator Specialist to create a mission-driven technology plan based on existing client centered planning documents. The Statewide Technology Specialist established eight goals in the 2005 Kentucky State Technology Plan, which focused on the initiation of Community Voice Mail (CVM), participation in the national Community Technology Center Program (CTC Net), consolidating statewide case management systems, identifying potential funding for a single 1-800 number for Kentucky's legal services providers, sharing high-end technology via mobile unit(s), and adding an intake page to the websites.				

TIG #	Purpose	Program Name	State	Amount
03502	Statewide Technology	Southeast Louisiana Legal Services C	Louisiana	\$43,961
Description				
This project is a renewal of the 2002 TIG award to fund a statewide technology coordinator to be housed at the Louisiana State Bar Association. The developer will continue work on Louisiana's statewide technology plan-developing it, revising it and beginning implementation.				
03545	Technical Assistance	Legal Aid of East Tennessee	Tennessee	\$101,961
Description				
This grant funds the Open Source (Kaivo) Template Circuit Rider, who aids LSC-funded grantees using the Open Source Template (OST) by helping them to take full advantage of the OST potential. This person works with the states, designers and programmers to provide support on content, building the stakeholders committee, locating access points, and technological enhancements to ensure that each grantee's website meets the client's needs.				
03546	Infrastructure	Legal Aid of East Tennessee	Tennessee	\$26,961
Description				
This is a project to facilitate the development of a research assistance area for LSC-funded states which use the Open Source Template for their statewide websites. Funding of this project will ensure that remote offices will be afforded the same opportunity to task participating university law students for research assistance as those located near these resources.				
03553	Pro Se	Legal Aid Society of Middle Tennessee	Tennessee	\$49,461
Description				
This is an Access Project designed to develop a Secondary Language Template which parallels the current statewide website. By expanding the Open Source Template to facilitate foreign language translations, this project represents an innovative way to reach out to an underserved client population—that of the non-English speaker.				
03561	Statewide Technology	Community Legal Services, Inc.	Arizona	\$56,301
Description				
This is to fund someone to help AZ do a technology plan. They have not been strong on technology and appear to need this type of help. This is similar to what we have done in LA, MO, and ND in the past.				
03570	Web Sites	DNA-Peoples Legal Services, Inc.	Arizona	\$12,611
Description				
Third Web site grant to continue funding for the statewide Web site.				
03575	Web Sites	California Indian Legal Services, Inc.	California	\$51,961
Description				
Second Web site grant to continue funding for the statewide Web site.				
03577	Web Sites	Colorado Legal Services	Colorado	\$26,961
Description				
Third Web site grant to continue funding for the statewide Web site.				
03578	Pro Se	Colorado Legal Services	Colorado	\$121,258
Description				
Colorado Legal Services will support pro se individuals by providing online e-filing opportunities through the I-CAN! E-File Colorado Project. Individuals can file online using kiosks, and also while accessing the Internet via any computer. Pro se individuals will be better prepared to represent themselves, thereby lessening the burden on Court personnel.				

TIG #	Purpose	Program Name	State	Amount
03617	Technical Assistance	Lone Star Legal Aid	Texas	\$151,961
Description				
This grant continued funding for NTAP so it could ensure client-oriented technology applications are implemented and sustained. It provided technology support, coordination, and training to legal services programs developing technology initiatives for clients. It enabled NTAP to act as a clearinghouse for all technology innovations and developments in the field, actively promoting replication of models.				
03618	Infrastructure	Lone Star Legal Aid	Texas	\$76,021
Description				
This grant continued funding for LegalMeetings, which provides LSC-funded programs with the means to instantly collaborate with colleagues and share information using Internet-based conferencing tools (Webex). With these tools, programs hold training events, panel discussions, and meetings over the Internet in real-time with nothing more than a computer, an Internet connection, and a telephone.				
03665	Infrastructure	California Rural Legal Assistance, Inc.	California	\$141,089
Description				
CRLA will install a statewide CMS. The new database will combine and outsource data from twenty-three offices to run over the Internet.				
03670	Intake	Bay Area Legal Aid	California	\$176,961
Description				
Bay Area Legal Aid will establish a regional Centralized Intake Unit (CIU), which will increase the scope, quality, and accessibility of Baylegal's services. This grant will support the IT infrastructure, initial Project Director, development of CIU materials, and training.				
03681	Web Sites	Alaska Legal Services Corporation	Alaska	\$26,961
Description				
Third Web site grant to continue funding for the statewide Web site.				
03685	Web Sites	Legal Aid Society of Hawaii	Hawaii	\$26,961
Description				
Third Web site grant to continue funding for the statewide Web site.				
03689	Intake	Idaho Legal Aid Services, Inc.	Idaho	\$63,961
Description				
ILAS will use this grant to implement a centralized case management system for its branch offices and the two statewide hotlines, via an ASP using the internet through Kemps CaseWorks. Each of the seven offices will have a convertible tablet PC with wireless entry to case management information for remote intake, brief advice and referral.				
03693	Technical Assistance	Montana Legal Services Association	Montana	\$51,961
Description				
This project will continue MLSA's partnership with the Montana Court System and Law School for the provision of legal services by video conferencing, including hiring a Technology Project Coordinator, expanding the project to include connections to additional District Court sites and evaluating the effectiveness of delivering legal services through video conferencing.				

TIG #	Purpose	Program Name	State	Amount
03694	Pro Se	Montana Legal Services Association	Montana	\$31,961
Description				
This grant will be used to hire an approved consultant to automate the Montana pro se family law forms using the HotDocs template. These forms will be made available to Montana's low income residents and the equal justice community in Montana through publication on MontanaLawHelp.org.				
03697	Web Sites	Legal Aid Services of Oregon	Oregon	\$26,961
Description				
Second Web site grant to continue funding for the statewide Web site.				
03709	Technical Assistance	Northwest Justice Project	Washington	\$151,961
Description				
This is the continuation grant for two circuit riders to assist users of the Pro Bono Net statewide website template.				
03972	Web Sites	Ohio State Legal Services	Ohio	\$26,961
Description				
Third Web site grant to continue funding for the statewide Web site.				
03973	Pro Se	Ohio State Legal Services	Ohio	\$121,961
Description				
This project allowed OSLSA to contract to create and maintain the multi-state HotDocs production server, which supported TIG grants awarded in years 2001-2003 for document assembly. This project helps to facilitate partnerships with Courts by giving them the technology to author pro se forms.				
04006	Web Sites	Pine Tree Legal Assistance, Inc.	Maine	\$27,037
Description				
Second Web site grant to continue funding for the statewide Web site.				
04030	Pro Se	Massachusetts Justice Project, Inc.	Massachusetts	\$106,691
Description				
The goal of this project is to provide families facing eviction litigation support and real time Hotline advice in their case that enables them to effectively represent themselves in court. MJP will reduce barriers and increase client access to the justice system through the placement of kiosk stations in the two busiest housing courts in Central and Western Massachusetts as well as in MJP's law offices and in the Holyoke Public Library. These work stations will allow many low-income clients who have no representation and who cannot now achieve meaningful access to the courts, to complete "file-ready" documents concerning Answers to Eviction Pleadings. Accessible through an I-CAN! based web page, the litigant will be guided in English or Spanish through the touch-screen program to complete all necessary documents and relevant paperwork for their case. There will be real-time video and telephone support available through MJP's experienced advocates				
04041	Web Sites	Legal Services Law Line of Vermont,	Vermont	\$27,037
Description				
Second Web site grant to continue funding for the statewide Web site.				
04042	Infrastructure	Legal Services Law Line of Vermont,	Vermont	\$49,202
Description				
Legal Services Law Line of Vermont (Law Line) grant, in State Planning Implementation Category, will be used to purchase the PIKA Software case management system and develop enhancements that are necessary to Vermont's legal services programs. Since the PIKA system uses open source technology, the enhancements will be available to other legal services program that use PIKA and will create a low cost, comprehensive, flexible case management system for legal services programs.				

TIG #	Purpose	Program Name	State	Amount
04057	Web Sites	Legal Services NYC	New York	\$52,037
Description				
Third Web site grant to continue funding for the statewide Web site.				
04061	Pro Se	Legal Assistance of Western New Yo	New York	\$126,644
Description				
The goal of this A2J project is to bring New Yorkers a replicable technology model that increases access to justice and improves the usability of the court system by helping pro se family court litigants prepare and file basic pleadings. The New York model will automatically notify participating local offices when a user requests an intake, so they can step in to fully represent priority clients, such as domestic victims seeking orders of protection. The project will add, for pilot purposes, a dedicated point of access in Ontario County in a county social services office. TIG funding will provide the legal expertise to create content for the family law modules and place an access terminal for pilot purposes in an upstate location				
04082	Infrastructure	Legal Services of the Virgin Islands, I	Virgin Islands	\$32,037
Description				
This is a project intended for the Special Projects primary application area and Open Category as a secondary application area. The request is to provide funding for a videoconferencing center project. The project goals are to provide quality videoconferencing services to their client community, stakeholders and partner organizations, to effect a reduction in travel costs and minimization of travel time associated with meetings. Improved service for clients and meeting regularity will also be achieved. Innovations include the addition of a document scanner, which will allow users to share documents and permit attorneys and LSVI staff to assist distant clients with filing essential paperwork in a manner that is both personal and convenient. This project will establish a center on St. Croix and another on St. Thomas to connect our two offices and provide services across the geographic divide. The technology will be used to conduct case reviews, staff meetings, board meetings, managers meetings, client assistance and training.				
04083	Pro Se	Legal Services of the Virgin Islands, I	Virgin Islands	\$32,037
Description				
This is a project intended for the State Wide Websites – Pro Se Forms application area. The project goals are to provide free self-help legal forms for low-income community clients. Forms will be provided for subject area legal concerns that are commonly utilized in the U.S. Virgin Islands. Online document assembly will also prove a valuable tool since clients will realize the peace of mind associated with being able to fill out the form at their level of comfort. The innovation that the project represents is that it makes available resources heretofore unavailable to people in the Virgin Islands.				
04085	Web Sites	Legal Services Corporation of Delaw	Delaware	\$27,037
Description				
Second Web site grant to continue funding for the statewide Web site.				
04086	Intake	Legal Services Corporation of Delaw	Delaware	\$46,004
Description				
The goal of this project is to use available technology to streamline operations between the program's two offices thereby increasing access for clients. This grant will provide resources for the development of a Virtual Private Network, upgrade of telephone technology, and purchase of intake and case management software to provide a more efficient service delivery method. The purpose of this project is to allow our staff to conduct interviews and perform intakes in community centers, homeless shelters, and domestic violence shelters – in the communities where our clients live. It will also centralize our data and allow remote access to our network by all of our staff, regardless of where they are located, and the case management software will enhance staff efficiency, both in numbers of clients helped, and quality of service. It is anticipated that this project will be of particular use for replication by smaller programs, which often do not have the resources to implement a wide-scale Integrated Intake System.				

TIG #	Purpose	Program Name	State	Amount
04090	Pro Se	Neighborhood Legal Services Progra	District of Columbia	\$8,287
Description				
Second Web site grant to continue funding for the statewide Web site.				
04093	Pro Se	Legal Aid Bureau, Inc.	Maryland	\$32,037
Description				
This project is intended for the Statewide Website-Pro Se forms category. The grant will provide resources for the Legal Aid Bureau to implement the HotDocs document assembly program to benefit pro se litigants in the state via the Peoples Law Library website (PLL) www.peoples-law.org. The project will upgrade and expand the impact of the Peoples Law Library website, the statewide public access portal for low and moderate-income Marylanders in order to allow Maryland to (1) better serve the client community through offering pro se litigants access to document assembly for pleadings and other self-help documents and (2) expand the usefulness of the web-based Family Law Wizard module being developed under a current TIG grant.				
04094	Web Sites	Legal Aid Bureau, Inc.	Maryland	\$27,037
Description				
Second Web site grant to continue funding for the statewide Web site.				
04133	Web Sites	Neighborhood Legal Services Associ	Pennsylvania	\$27,037
Description				
Second Web site grant to continue funding for the statewide Web site.				
04163	Intake	Legal Services of Northern Michigan,	Michigan	\$70,877
Description				
The goals of this project are to increase client access through the recruitment of pro bono representatives, increase the efficiency of hotline services, and expand the options (time and method) for access to counsel and advice. The ease of delivery and anonymity will encourage more attorneys to offer pro bono counsel and advice services to the client population of the north, and semi retired attorneys and nonresident attorneys with ties to northern Michigan will add their services to the northern pro bono pool. Hotline services will be enhanced by adding a layer of services and integration enabling clients to avoid extended hold times, to pre-screen themselves, and to avoid waiting for "call backs." The project will use the Internet to screen for eligibility, deliver counsel and advice to clients, collect client data into a case management system and increase the availability of pro bono services to rural populations. The XML interface will enable integration with all case management systems.				
04189	Pro Se	Ohio State Legal Services	Ohio	\$142,037
Description				
This project will maintain and extend functionality and continue to manage the National Document Assembly Server project. The National Document Assembly Server was created in 2003 under a TIG awarded to OSLSA. Legal services advocates, pro bono partners and pro se litigants nationwide access the system through legal services statewide web sites. They can generate legal forms and pleadings, using advocate, assisted pro se or pro se legal templates created by legal services providers. Partnerships have been started with some state courts to author pro se court forms and pleadings. The grant will provide for continued sustainability, including ongoing server maintenance, communication activities, and training and support for template developers. OSLSA will use some of this grant to create a user support system, add greater reporting functions, answer file management and increase template sharing capabilities. This grant will partially support integration of a soft interface on the server. OSLSA will also identify steps necessary to assure post-2005 sustainability. Finally, they will explore letting pro se users and advocates share answer files with each other, and explore supporting interoperability with case management systems.				
04221	Web Sites	Legal Aid of West Virginia, Inc.	West Virginia	\$52,037
Description				
This implements a statewide website.				

TIG #	Purpose	Program Name	State	Amount
04230	Web Sites	Land of Lincoln Legal Assistance Fou	Illinois	\$27,037
Description				
Third Web site grant to continue funding for the statewide Web site.				
04237	Web Sites	Indiana Legal Services, Inc.	Indiana	\$27,037
Description				
Second Web site grant to continue funding for the statewide Web site.				
04241	Web Sites	Iowa Legal Aid	Iowa	\$27,037
Description				
Third Web site grant to continue funding for the statewide Web site.				
04257	Web Sites	Central Minnesota Legal Services, Inc	Minnesota	\$27,037
Description				
Third Web site grant to continue funding for the statewide Web site.				
04285	Web Sites	Legal Aid of Nebraska	Nebraska	\$27,037
Description				
Second Web site grant to continue funding for the statewide Web site.				
04290	Intake	Legal Services of North Dakota	North Dakota	\$10,000
Description				
The goal of this project was to improve client access to centralized telephone intake in North Dakota. The impact allows more people to call into centralized intake than are currently able to, and to provide them with legal information while on hold. More clients are served in this manner. The technology is a multiple port voice mail phone system capable of multiple queues, and a queue monitoring and tracking computer system. Callers are placed in line while waiting to talk to an intake worker, and are able to listen to information about selected legal topics while on hold.				
04305	Technical Assistance	Legal Services Alabama, Inc.	Alabama	\$51,537
Description				
This grant funds a statewide technology coordinator. This grant will enable LSA to conduct a focused and collaborative technology planning process aimed at creating a more effective and better integrated legal services delivery system for client-eligible Alabama residents. For LSA to reach its goals for serving clients, it will require integrated, compatible offices systems, networking of its 14 offices, and robust case management capabilities. In shoring up this infrastructure, the first order of business is to create a strong, viable technology plan. The planning process will engage LSA's state justice community partners, including the Alabama Access to Justice Commission, non-LSC providers, the state bar and client groups. A TIG grant providing for a technology coordinator will give LSA and its partners its best chance of pursuing technological excellence in an ordered and useful manner. The goal of this project is to develop a technology plan that will help LSA and its partners provide high quality, client-centered legal services.				
04349	Web Sites	Georgia Legal Services Program	Georgia	\$67,560
Description				
Grant to add multi-media capabilities into the LawHelp template. It will build on the work done on the Illinois grant that created the tools and how-to guides. Similar grant was made to DNA to add these tools to the OST.				
04381	Web Sites	Southeast Louisiana Legal Services C	Louisiana	\$27,037
Description				
Third Web site grant to continue funding for the statewide Web site.				

TIG #	Purpose	Program Name	State	Amount
04382	Infrastructure	Southeast Louisiana Legal Services C	Louisiana	\$152,037
Description				
<p>This project will allow the four legal services programs to convert to a centralized legal practice management system, thereby implementing one of the major components of the statewide technology plan. The goal is to increase client services and improve the quality of service delivery. To improve staff efficiency, the project will implement a legal practice management system that integrates technologies and features, which will support collaborative efforts among staff and between programs. Combined with on-going training on all office software applications, staff efficiency will increase. Second, training will be conducted statewide using LegalMeetings sessions to increase participation and decrease travel and time obligations. Public information sessions and staff training will be videoed and available for viewing from the statewide web sites. The programs anticipate that other organizations such as the pro bono projects will also participate in the internet-based training and will convert to the legal practice management system.</p>				
04383	Technical Assistance	Southeast Louisiana Legal Services C	Louisiana	\$39,352
Description				
<p>This grant provides matching funds for the renewal of the statewide technology coordinator.</p>				
04401	Technical Assistance	Legal Aid of East Tennessee	Tennessee	\$103,447
Description				
<p>The project funded the second year of circuit riding and capacity building for the seventeen LSC-funded states which use the Open Source Template for their statewide website projects.</p>				
04403	Infrastructure	Legal Aid of East Tennessee	Tennessee	\$31,037
Description				
<p>Legal Aid of East Tennessee's project will modify their Project Review Evaluation Survey Tool Online (PRESTO). PRESTO is an Internet-based survey tool developed from public domain software that allows users to, generate surveys online, provide the survey to the targeted audience to fill out on the Internet (or for staff and volunteers to fill out while obtaining survey responses from the targeted audience over the telephone), aggregate survey data on a web page (that the administrator may make accessible to the target audience), and allow the administrator to download the results in spreadsheet format for easy analysis. These modifications include changing the survey creation and management user interface to make it more user friendly, improving the system for copying and sharing survey templates, integrating the program with LStech.org to allow all legal services organizations to generate and manage their own surveys from that web site, and providing training and support services, in partnership with the National Technology Assistance Project, to legal services programs administering surveys.</p>				
04405	Web Sites	Memphis Area Legal Services, Inc.	Tennessee	\$27,037
Description				
<p>Third Web site grant to continue funding for the statewide Web site.</p>				
04417	Infrastructure	Community Legal Services, Inc.	Arizona	\$86,842
Description				
<p>In a statewide collaborative, the three LSC funded legal service providers will implement the first year of a five year Statewide Technology Plan for Arizona. The first year of Arizona's Statewide Technology Plan builds an effective and reliable technology infrastructure necessary to be the foundation for statewide technology initiatives. Ongoing technology improvements will dramatically increase the quality and quantity of legal services provided to low-income Arizonans. Infrastructure enhancements include the implementation of a centralized telephone system, centralized network infrastructure, upgrading and redesigning of intake systems, a centralized database to integrate and accommodate document assembly programs, and statewide database implementation for Volunteer Lawyer Programs that will integrate with Arizona's statewide website. Just as importantly, staff training, training documentation, coordination of contractors and purchasing support is included as part of the first year implementation plan. This grant will assist in leveraging personnel and equipment costs needed to implement a technology infrastructure.</p>				

TIG #	Purpose	Program Name	State	Amount
04421	Web Sites	Southern Arizona Legal Aid, Inc.	Arizona	\$27,037
Description				
Third Web site grant to continue funding for the statewide Web site.				
04425	Web Sites	DNA-Peoples Legal Services, Inc.	Arizona	\$102,037
Description				
Grant to add multi-media capabilities into the OS template. It will build on the work done on the Illinois grant that created the tools and how-to guides. Similar grant was made to Georgia LS to add these tools to the LawHelp Template.				
04427	Web Sites	DNA-Peoples Legal Services, Inc.	Arizona	\$2,037
Description				
Third Web site grant to continue funding for the statewide Web site.				
04429	Web Sites	California Indian Legal Services, Inc.	California	\$52,037
Description				
Third Web site grant to continue funding for the statewide Web site.				
04433	Pro Se	Colorado Legal Services	Colorado	\$77,037
Description				
The project will support the position of the Colorado Legal Services State Technology Advocate to: Identify existing places where individuals have free access to the Internet and computers, including any basic computer skills trainings; Use Geographic Information Systems (GIS) mapping software to study access points in relation to low-income communities; Work with the legal aid community and other partners, including the Access to Justice Commission, Colorado Bar Association, Pro Bono programs statewide, CLS advocates and others to develop a plan to address access issues, including gaps in physical locations of access points in low-income communities; Build on current marketing and outreach efforts by including information about access points available to acquire legal information; Work with the legal aid community and other community partners to decrease barriers to access.				
04434	Pro Se	Colorado Legal Services	Colorado	\$49,537
Description				
The goal of the project is to continue to support pro se individuals in their pursuit of equal justice by providing online e-filing opportunities, and to provide easier access to legal information. In 2003, Colorado Legal Services was awarded a TIG grant to develop e-filing opportunities for pro se litigants throughout Colorado. Progress has been made since the grant start date of January 2004, but additional areas vital to the continued success of this project need attention and will require additional time. This project is one of the first public uses of e-filing systems nationwide. Since it is one of the first, it is expected that there will be some challenges along the way, including inertia experienced when creating something new in a court institution. The eventual implementation of the I-CAN! E-File Colorado Project will increase the accessibility and effectiveness of legal services to low-income persons in three Colorado counties through e-filing, and eventually throughout Colorado, by making the opportunity to fill out forms online and print them for filing and submission to court clerks available to all.				
04461	Web Sites	Dakota Plains Legal Services, Inc.	South Dakota	\$52,037
Description				
This implements a statewide website.				
04466	Web Sites	Legal Aid of NorthWest Texas	Texas	\$52,037
Description				
Third Web site grant to continue funding for the statewide Web site.				

TIG #	Purpose	Program Name	State	Amount
04467	Pro Se	Legal Aid of NorthWest Texas	Texas	\$32,037
Description				
The goal of this project is to give low-income clients that must proceed on a pro se basis access to sophisticated document assembly technology through the Texas Statewide Website Project that will allow them to prepare factually and legally correct pleadings for use in court. By making pro se forms and pleadings available in an easy to comprehend format, low-income individuals will be better equipped to solve their own legal problems as pro se litigants. Pro se forms created by the Texas Access to Justice Commission and other legal aid providers will be rendered into HotDocs format and made available through the highly visible platform of the Texas statewide client website, TexasLawHelp.				
04469	Technical Assistance	Lone Star Legal Aid	Texas	\$102,037
Description				
The project was proposed by the Lone Star Legal Aid on behalf of 14 co-applicants, 46 programs across 29 states. This grant renews funding for the National Technology Assistance Project, namely to (1) build capacity through virtual technology trainings and information services; (2) coordinate and promote successful local projects to legal aid programs and national partners; and (3) act as a clearinghouse for TIG recipients and their legal aid partners in the poverty law community. The goal of this project is to ensure TIG proposals succeed, thereby increasing the economies of scale of each effort to impact millions of clients nationally.				
04481	Web Sites	Wyoming Legal Services, Inc.	Wyoming	\$14,537
Description				
Second Web site grant to continue funding for the statewide Web site.				
04521	Pro Se	Legal Aid Society of Orange County,	California	\$77,037
Description				
The purpose of this project was to expand the assistance that the Legal Aid Society of Orange County (LASOC) provides to low-income working families in obtaining the EIC and other significant tax refunds by updating the I-CAN!™ EIC module for the 2004 processing year; expanding the software's capability to allow taxpayers to e-file California, Maryland and Montana state returns; and expanding the national network in targeted states to ensure legal aid partners deliver the self-help tool to their client communities.				
04525	Web Sites	Nevada Legal Services, Inc.	Nevada	\$2,037
Description				
Second Web site grant to continue funding for the statewide Web site.				
04537	Pro Se	Idaho Legal Aid Services, Inc.	Idaho	\$154,581
Description				
Grant to develop 144 statewide court forms in English and Spanish using HotDocs and A2J Author to be posted on the SWWS and used in the court self-help centers.				
04538	Web Sites	Idaho Legal Aid Services, Inc.	Idaho	\$27,037
Description				
Second Web site grant to continue funding for the statewide Web site.				
04541	Web Sites	Montana Legal Services Association	Montana	\$27,037
Description				
Third Web site grant to continue funding for the statewide Web site.				

TIG #	Purpose	Program Name	State	Amount
04542	Technical Assistance	Montana Legal Services Association	Montana	\$4,950
Description				
This project was awarded in the Open Category primary application area. The primary goal of this project was to increase the sustainability of technology for legal services organizations by hiring a consultant to develop and document a model for sharing IT staff and resources between legal services organizations. This grant was terminated because the consultant who was hired was unable to produce a satisfactory work product that addressed and met the needs of the program.				
04543	Web Sites	Montana Legal Services Association	Montana	\$172,652
Description				
This grant funds the original LiveHelp model of providing navigational assistance to users of the Montana statewide website via chat room technology.				
04557	Web Sites	Northwest Justice Project	Washington	\$27,037
Description				
Third Web site grant to continue funding for the statewide Web site.				
04558	Technical Assistance	Northwest Justice Project	Washington	\$152,037
Description				
This project of the Northwest Justice Project (NJP) is on behalf of the 29 states using the LawHelp platform to continue funding for the innovative and original LawHelp Circuit Rider program.				
04565	Pro Se	Uunai Legal Services Corporation	American Samoa	\$15,037
Description				
This pro se project is modeled on the successful Center for Equal Justice (CEJ), Hawaii's first self-help legal center. The staff of CEJ have shared their expertise and materials with U'una'i so this model may be adapted to the culture and community of American Samoa. The pro se project at U'una'i will provide both self-help legal services and legal advocacy to build capacity and empower the community. Services will include, self-help brochures and simplified court forms, hard copy research library, computer tutorials, 4 computer terminals with Internet access (laptops for outreach clinics), process servers to help file court documents, and direct assistance from staff attorneys and paralegals as needed				
05004	Web Sites	Statewide Legal Services of Connecticut	Connecticut	\$27,900
Description				
Second Web site grant to continue funding for the statewide Web site.				
05005	Web Sites	Pine Tree Legal Assistance, Inc.	Maine	\$27,900
Description				
Third Web site grant to continue funding for the statewide Web site.				
05006	Web Sites	Pine Tree Legal Assistance, Inc.	Maine	\$32,900
Description				
The project will fund technical improvements to the Open Source Template (OST) that will result in improved usability for low-literacy, disabled and senior users of these websites. Twenty-one states currently utilize the OST, seventeen currently have live client sides specifically designed to make content and resources available to the low-income community. It is critical that these sites incorporate the latest research and technology to ensure that all users (including those with special needs) can access and use the information on these sites.				
05041	Web Sites	Legal Services Law Line of Vermont,	Vermont	\$27,900
Description				
Third Web site grant to continue funding for the statewide Web site.				

TIG #	Purpose	Program Name	State	Amount
05042	Infrastructure	Legal Services Law Line of Vermont,	Vermont	\$62,900
Description				
<p>Legal Aid University (LAU) is the only provider of online professional development courses for the national legal aid community. LAU is unique in two respects: they offer training experiences tailored to the specific needs and mission of legal aid practitioners and they offer these online, broadening the legal aid community's access to professional development through increased convenience and lowered costs. LAU is in the process of establishing itself as a separate non-profit organization dedicated to serving the national legal aid community. This grant will allow them to continue to offer online courses nationally and to enable them to enact their three-and five-year growth plans with the goal of increasing online course enrollments by at least twenty percent annually, serving 50 legal aid professionals in 2006.</p>				
05065	Intake	Legal Aid Society of Mid-New York, I	New York	\$52,900
Description				
<p>The Central New York Legal Helpline Project will create a state-of-the-art centralized intake system for the entire thirteen-county Central New York region. The Helpline will utilize voice over-IP telephone technology to provide clients throughout the region with toll-free access to a Central Intake Unit of screeners and skilled attorneys, in addition to implementing a web-based case management and pro bono referral system. The Helpline is critical to meeting the service delivery challenges of a large, mixed urban/rural reconfigured service area. Project goals include increased access to services for clients unable to visit an office due to rural isolation, transportation problems, work schedules, disabilities, weather, child care issues and other barriers; availability of staff areas of specialty to clients regardless of locality; and the creation of a "virtual office" environment to unify staff. Anticipated outcomes include a substantial increase in numbers of clients served, increased client access to and satisfaction with services, an increase in the number of cases handled from rural areas and an increase in pro bono involvement. Special innovations of the Project include enhanced accessibility for LEP callers through bilingual call routing and multilingual messages, as well as a web-based pro bono delivery system that will allow pro bono attorneys to schedule pro bono hours and take client calls from their own offices.</p>				
05093	Web Sites	Legal Aid Bureau, Inc.	Maryland	\$27,900
Description				
<p>Third Web site grant to continue funding for the statewide Web site.</p>				
05134	Web Sites	Neighborhood Legal Services Associ	Pennsylvania	\$52,900
Description				
<p>Third Web site grant to continue funding for the statewide Web site.</p>				
05160	Intake	Legal Services of Eastern Michigan	Michigan	\$19,729
Description				
<p>This grant will initiate HelpLink, a new technology based service delivery system to expedite legal assistance for domestic violence victims. HelpLink will be piloted in urban Genesee and rural Lapeer Counties. Shelters, family courts, and sheriff's offices in both counties will partner in the project. Through installation of web cameras at LSEM, shelters, and the courts one family law attorney will serve two counties, increasing the number of clients served. The attorney will hold appointments with victims and represent them in court via web camera, while victims remain safely in shelters. This system increases safety of victims by insuring orders are filed in a timelier manner than presently. LSEM estimates HelpLink will result in a 15% increase in all types of family law services for domestic violence victims.</p>				

TIG #	Purpose	Program Name	State	Amount
05161	Intake	Legal Services of Northern Michigan,	Michigan	\$33,025
Description				
<p>Legal Services of Northern Michigan, Legal Services of South Central Michigan, and Western Michigan Legal Services contract with the Counsel & Advocacy Law Line for hotline services including intake, brief service, and advice. This project will build a standards based framework enabling an improved case data transfer process, including partially automated conflict checks between systems and better mechanisms for case rejection and acceptance. This framework extends the TIG-funded eClear model for case data exchange. Since it also uses the LS-XML standard, we intend to build support for eClear-capable systems into the framework. By streamlining processes necessary for cooperative endeavors between legal services programs, this project will improve the ability of Michigan programs to expand their already successful multi-program hotline arrangements, and ease inter-program referrals. By delivering a documented web standards framework and using existing data standards, it will be relatively easy for other vendors to implement compatible functionality into their case management systems. By minimizing advocate time necessary to manage case data, this project will free advocates to spend more time directly serving clients with better information.</p>				
05189	Pro Se	Ohio State Legal Services	Ohio	\$102,900
Description				
<p>This grant renews funding for the National Document Assembly Server Project. It continues server hosting and administration, continues support and training to the national developer community, and brings the project under the Shriver Center's National Assistance project to develop a vision and sustainability plan for the project.</p>				
05221	Web Sites	Legal Aid of West Virginia, Inc.	West Virginia	\$27,900
Description				
<p>Second Web site grant to continue funding for the statewide Web site.</p>				
05237	Web Sites	Indiana Legal Services, Inc.	Indiana	\$27,900
Description				
<p>Third Web site grant to continue funding for the statewide Web site.</p>				
05305	Web Sites	Legal Services Alabama, Inc.	Alabama	\$27,900
Description				
<p>Second Web site grant to continue funding for the statewide Web site.</p>				
05306	Infrastructure	Legal Services Alabama, Inc.	Alabama	\$52,900
Description				
<p>This grant provides for a second year of funding for Alabama's statewide technology planning. The previous grant allowed them to hire a Technology Planning Coordinator (TPC) on February 28, 2005 to begin the development of a strong, viable technology plan. LSA's TPC has been working with the Statewide Technology Planning Committee and other state justice community partners in the first year of planning in order to assess the current technological structure and to design a robust and integrated communications and information sharing technology infrastructure which can then support the deployment of new technologies in LSA's offices and potentially in the courts, law libraries, libraries, community centers, shelters and other client accessible venues. Additional funding for a second year of planning will enable LSA to work with the planning committee to expand beyond critical infrastructure issues identified in the first year and to focus on the crucial issues related to client access, such as, but not limited to, language and literacy barriers, disabilities, rural isolation and clients who are first-time users of technology.</p>				
05307	Infrastructure	Legal Services Alabama, Inc.	Alabama	\$32,900
Description				
<p>The purpose of this pilot project is to develop a cost effective communications infrastructure, which supports low-income Alabamans access to the civil justice system, provides a platform for centralized intake, hotlines, future growth and needs, and reduced costs to Legal Services Alabama (LSA). The project will be comparing direct cost and quality of a traditional PBX hardware system to an open-source PBX software.</p>				

TIG #	Purpose	Program Name	State	Amount
05313	Web Sites	Center for Arkansas Legal Services	Arkansas	\$27,900
Description				
Second Web site grant to continue funding for the statewide Web site.				
05314	Infrastructure	Center for Arkansas Legal Services	Arkansas	\$58,400
Description				
The Legal Meetings Online Conferencing Grant will offer the poverty law community access to online conferencing tools and encourage greater use of these tools. This will allow any LSC-funded program, regardless of location, size, or budget, to have access to web conferencing technology that facilitates effective coordination, training, management, or meeting among its staff, partners, and offices. This will reduce program budget expenditures on travel, and improve services and partnerships via enhanced communication. This project also seeks to develop a plan that will respond to the long-term conferencing needs of the legal aid community and the recent changes in the technological environment.				
05353	Web Sites	Legal Aid of the Bluegrass	Kentucky	\$27,900
Description				
Third Web site grant to continue funding for the statewide Web site.				
05401	Technical Assistance	Legal Aid of East Tennessee	Tennessee	\$62,900
Description				
Legal Aid of East Tennessee (LAET) received a grant to support the GIS National Mapping Server. The GIS National Mapping Server Grant will enable legal aid programs, through the use of ESRI ArcIMS software, to generate ten relevant maps, which will visually show trends in service, outcomes of delivery systems, areas for management improvement, and areas for funding. These maps will be generated simply via the submission by a legal aid program of their case data to the mapping server. LAET will partner with the University of Tennessee to compile data by service area for use by every legal aid program. LAET will also partner with the National Technology Assistance Project (NTAP) to promote the availability of the national server and train programs on how to generate their maps.				
05402	Web Sites	Legal Aid of East Tennessee	Tennessee	\$102,900
Description				
The Legal Aid of East Tennessee (LAET) received a grant to continue funding for the Open Source Template Statewide Website Circuit Rider. This project is designed to fund the third year of circuit riding and capacity building for the 21 LSC-funded statewide websites using the Open Source Template (OST).				
05429	Web Sites	California Indian Legal Services, Inc.	California	\$27,900
Description				
This is a project that will develop and implement an on-line brief bank of Indian Law materials for use by advocates at Indian Legal Services (ILS) programs and components nationwide. The project will develop a website with a password-protected area for a wide range of materials that ILS advocates need: model pleadings, briefs, opinion letters, research memoranda, client self-help materials, training and community education materials, and transactional documents that Indian legal services advocates are routinely called upon to prepare for organizational clients, such as Articles of Incorporation, constitutions, ordinances, policy manuals, and handbooks. Documents will be easily retrievable, using ISYS for the Web, which allows for full text searches using simple Boolean logic.				
05521	Pro Se	Legal Aid Society of Orange County,	California	\$77,900
Description				
The purpose of this project is to expand the assistance that the Legal Aid Society of Orange County (LASOC) provides to low-income working families in obtaining the EITC and other significant tax refunds by (1) updating the I-CAN!™ EIC module for the 2005 processing year; (2) updating the software's capability to allow taxpayers to e-file California and Montana state returns; and (3) expanding the national network in targeted states to ensure legal aid partners deliver the self-help tool to their client communities. This expansion has the potential to help hundreds of thousands of low-income taxpayers receive millions dollars.				

TIG #	Purpose	Program Name	State	Amount
05525	Intake	Nevada Legal Services, Inc.	Nevada	\$31,727
Description				
<p>This grant will provide for a centralized intake/hotline system this is needed to effectively serve all of the low-income residents of Nevada due to the large number of rural counties in the service area. The centralized intake/hotline system is also needed to streamline and make more efficient the services that NLS provides to its clients. The intake system will provide all the advice/counsel and brief services for clients, thus freeing up advocate staff to concentrate on extended representation. The overall goal is to increase access to justice for all low-income Nevadans by being able to provide at least advice and counsel to all those seeking assistance. The goal is also to increase the ability of individuals living in the rural counties to help themselves or to get them legal representation when that has not been possible in the past. Nevada Legal Services anticipates that it will be able to provide advice and counsel, brief services, and referral for legal representation to 500 callers per week on the new centralized intake system. As knowledge of the program grows, it is anticipated that the 500 number will increase. The impact on the clients will be that individuals will receive services to answer the questions that they have, to allow them to represent themselves if need be, and to provide legal representation to those who do need it. These will be clients who would not have had any assistance but for the access to the intake/hotline system. The Eighth Judicial District will provide the physical space for and financial support for a one-stop regional justice legal information and self-help center.</p>				
05542	Technical Assistance	Montana Legal Services Association	Montana	\$52,900
Description				
<p>Through this project, NTAP will deliver online trainings to various audiences in the poverty law community. NTAP will also make available its training registration system, online training curriculum system, and email distribution lists to other national technology projects, such as HotDocs, Statewide Website Coordination, Legal Meetings, GIS Mapping, etc, to enhance coordination and facilitate replication. NTAP will continue to develop technology sessions at in-person conferences. NTAP will make its content from the trainings available online at LStech.Org and via other publications and portals.</p>				
05545	Infrastructure	Legal Aid Services of Oregon	Oregon	\$52,900
Description				
<p>This grant will allow LASO to purchase and implement a web-enabled case management system for a newly-reconfigured statewide LSC program. This system will provide statewide access to the program's case management system from all offices, including new LASO offices in Marion-Polk and Lane Counties, and will facilitate the provision of services during outreach activities. Currently, all three programs use different case management systems, and none is an internet-based system. They will employ a broad-based, inclusive process to make case management system decisions and will work in collaboration with other legal services providers in the state to ensure the uniformity of data collection for statewide projects</p>				
05557	Web Sites	Northwest Justice Project	Washington	\$102,900
Description				
<p>This project will continue funding for the innovative and original LawHelp Circuit Rider program.</p>				
05561	Web Sites	Micronesia Legal Services, Inc.	Micronesia	\$52,900
Description				
<p>This implements a statewide website grant, the program's first.</p>				

TIG #	Purpose	Program Name	State	Amount
06007	Intake	Pine Tree Legal Assistance, Inc.	Maine	\$24,850
Description				
<p>Pine Tree Legal Assistance will develop a web-based interactive intake system that will interface directly with its case management system and increase client access statewide by streamlining the intake process, creating new access points for clients and referring partners, and integrating existing web-based legal resources to provide immediate responses to client and partner agency inquiries. Maine Volunteer Lawyers Project, which operates Maine's statewide intake hotline staffed by non-attorney volunteers, will pilot the system. The system will use Macromedia Flash to build interactive intake questionnaires and Legal Services XML's Case Management Schema to convert data to XML for direct importation into Practice Manager. Two separate interfaces will be developed: one for clients self-referring via VLP's website and one for intake volunteers and partner agencies (including the Courts) which make regular referrals to VLP. The system will be integrated with HelpMELaw, generating links to appropriate client education materials and other providers based on client responses.</p>				
06008	Technical Assistance	Pine Tree Legal Assistance, Inc.	Maine	\$22,872
Description				
<p>This project addresses a set of problems collectively referred to as cyber-piracy. Cyber-piracy involves various deceptive practices that companies or individuals engage in to profit from online users. Within the legal aid community, these deceptive practices result in confusion for the public (particularly clients and potential clients) as well as take advantage of the good-will and reputation of legal aid organizations. This project will assist the poverty law community in protecting clients from predatory websites posing as legal aid services. This project will partner with the Legal Services National Technology Assistance Project (LSNTAP) to engage in a number of specific tasks related to educating and training the community about cyber-piracy, providing response protocols for victims of the practice, and provide national reporting and management on these problems.</p>				
06042	Pro Se	Legal Services Law Line of Vermont,	Vermont	\$19,100
Description				
<p>Legal Services of Law Line Vermont specializes in advice, information, and brief services for low income Vermonters. Perhaps the most critical area of work for LSLLV in is housing. Most tenants being evicted are pro se. Research shows that pro se tenants do not succeed in eviction cases. Pro se litigants frequently default and are unable to present legitimate claims against landlords. LSLLV has developed several forms for tenants including answers, counterclaims, motions to dismiss, and motions to reopen default. Unfortunately these forms are not easy for pro se tenants to use. LSLLV received funding to use HotDocs with the A2J overlay to make the forms web based, interactive, and easier for low income tenants to use.</p>				
06061	Pro Se	Legal Assistance of Western New Yo	New York	\$102,207
Description				
<p>This grant provides for improvements and support for the A2J Author software. Developed by Chicago-Kent and CALI, A2J Author™ is a unique software tool that delivers greater access to justice for self-represented litigants by enabling non-technical authors from courts, legal service programs and educational institutions to build customer-friendly, web-based interfaces for document assembly, electronic filing and data collection. The project will develop A2J Author™ 2.0; provide improved A2J Author™ training tools, including standard replicable models; and make A2J Author™ more easily compatible with e-filing systems and case management systems. Additionally, through cooperation with Pro Bono Net, this project will produce new user login and document retrieval pages for the NPADO Server to create a seamless delivery of documents generated by A2J Guided Interviews™. These enhancements will allow the A2J Author™ Project to enter the mainstream of the legal services community and provide increased access to justice to low-income, self-represented litigants.</p>				

TIG #	Purpose	Program Name	State	Amount
06137	Web Sites	North Penn Legal Services, Inc.	Pennsylvania	\$37,600
Description				
<p>Many low income people in Pennsylvania must deal with complicated and intimidating court proceedings without counsel. Therefore North Penn Legal Service received funding to create and implement tools to get self represented litigants the information they need to navigate the legal system. With this project, Pennsylvania will fully develop and add a "Court Channel" to the PaLawHelp.org website, including information, procedures, and forms. By adding court material, the project will create a "one-stop shopping" location for low income individuals with legal troubles, a single site where an individual with a legal need can go to find an attorney, learn about their rights, and get vital information about the court system, all in one place. Project partners will gather, analyze, and edit content for use on the site. Information about the Court Channel will be disseminated to courts, service providers, and low-income communities throughout Pennsylvania.</p>				
06153	Web Sites	Michigan Advocacy Program	Michigan	\$52,600
Description				
<p>This grant continues the work of the national Legal Services XML group to 1) make significant low cost changes to the statewide website templates as recommended in the NSMI study (study of the national index done with a previous TIG) and by the testing of document sharing that has been taking place for the past several months, (2) create an on-line, real-time national index update system as recommended by the NSMI study, and (3) update the news, job and event server to work with news/events sharing standards that have emerged since the original server was programmed, and (4) create a consortium to provide training and encourage adoption of these projects throughout the statewide website network. These four steps would ensure that the prior work of the LSXML group to create data standards for tagging content and making that content sharable across the statewide website network continues in a way that promotes system-wide usability and technological sustainability to get the most benefits from information sharing across the community for both advocates and clients.</p>				
06169	Pro Se	Legal Aid and Defender Association,	Michigan	\$52,600
Description				
<p>Legal Aid and Defender Association will be partnering with the Wayne County Circuit Court to create an online tour of the local district court (like used with I-CAN) in Arabic and delivered over the statewide Web site. In addition, they will develop content of legal information and forms in Arabic using HotDocs.</p>				
06189	Pro Se	Ohio State Legal Services	Ohio	\$242,600
Description				
<p>This grant will expand, network, and support document assembly projects in the legal services and court communities. Through this project, OLSA and its partner Pro Bono Net will (1) expand the project management role to ensure that NPADO is able to pursue strategic opportunities for stronger integration into other justice technology initiatives, including the statewide websites and the A2J Project; (2) provide circuit riding to increase the capacity of courts to collaborate with legal services partners; (3) provide virtual and in-person training and support for those states and courts using the national HotDocs server; (4) enhance the technical capacity of the server to ensure it meets the increased needs of courts and court-legal aid collaborations; and (5) continue ongoing server hosting and administration.</p>				
06221	Web Sites	Legal Aid of West Virginia, Inc.	West Virginia	\$27,600
Description				
<p>Third Web site grant to continue funding for the statewide Web site.</p>				

TIG #	Purpose	Program Name	State	Amount
06229	Technical Assistance	Land of Lincoln Legal Assistance Fou	Illinois	\$34,420
Description				
<p>This grant will accomplish two main goals: (1) replicate and sustain the Survey Tool, and (2) revitalize and sustain a national technology online portal currently known as LSTech.Org. This grant will encourage wider use of technology and sharing resources among LSC-funded programs, and help programs replicate successful projects. This grant not only will ensure every LSC-funded program knows about and has support to use the Survey Tool, but it will also provide a robust tech website for the poverty law community with current, constantly updated content on technology and tech innovations. Lastly, it develops an online library for the Survey Tool, which provides a starting point for programs to begin active participation in using the tool. This project partners and is supported by 33 programs across 22 states. This support includes national organizations – Pro Bono Net, AARP, and the National Legal Aid and Defender Association, – along with three state bar associations.</p>				
06237	Pro Se	Indiana Legal Services, Inc.	Indiana	\$72,600
Description				
<p>Indiana Legal Services will develop a comprehensive Spanish language portal using HotDocs that will allow pro se users to access the National Public Automatic Document Online Project (NPADO) server in a Spanish environment, but print an English version of the forms that can be submitted to the court. The intent is to provide not only the interview in Spanish but also to ensure that the entire experience is in Spanish. This would include the server welcome screen, the terms and conditions, the help screens, the navigational buttons, the imbedded calendar support and the printing instructions. The building blocks of the templates (the component files) will be available to fellow developers on the national server. The component files will be structured so that developers with little or no Spanish language capability will be able to identify (in English) what the component file will ask in Spanish. This will significantly reduce the need for additional Spanish language support in the basic development.</p>				
06305	Pro Se	Legal Services Alabama, Inc.	Alabama	\$2,600
Description				
<p>The goal of this project is to implement a Video Conferencing Pilot Project that will allow Legal Services Alabama (LSA) to better serve clients in rural areas. Video conferencing will allow LSA to provide court room representation, reduce the actual travel time and expenses related to face-to-face communications with clients and others, and increase collaboration between central office staff, regional staff, local office staff and partner organizations. The video conferencing network will consist of one fixed site in a LSA office and one mobile unit that will be circulated between court houses and other locations.</p>				
06313	Infrastructure	Center for Arkansas Legal Services	Arkansas	\$27,600
Description				
<p>Third Web site grant to continue funding for the statewide Web site.</p>				
06315	Pro Se	Center for Arkansas Legal Services	Arkansas	\$27,600
Description				
<p>This grant is to implement a substantial document assembly online library of legal documents. CALS has forged a partnership with the newly formed Arkansas Access to Justice Commission to sanction these online automated forms as approved by the Arkansas Supreme Court beginning in late 2006 through 2007. The Commission will attempt to secure future funding for the sustainability of this effort. The focus of this TIG will be to utilize both the large amount of content that they have already developed on the statewide website and the HotDocs/A2J templates created by other states, available on the NPADO template server, in an effort to replicate these past efforts. By standing on the shoulders of other states, as well as building upon the effort of past TIG grants, they anticipate creating a substantial library of automated legal documents in a short period of time resulting in increased access to justice for the poverty population in Arkansas.</p>				

TIG #	Purpose	Program Name	State	Amount
06316	Technical Assistance	Center for Arkansas Legal Services	Arkansas	\$37,600
Description				
<p>This grant continues the LegalMeetings Online Conferencing Center, which provides our programs access to online conferencing tools and encourages greater use of these tools. This give any LSC-funded program, regardless of location, size, or budget, access to web conferencing technology that facilitates effective coordination, training, management, or meetings among its staff, partners, and offices. Use of LegalMeetings will reduce program budget expenditures on travel, and improve services and partnerships via enhanced communication. It is unique because there is no other comparable service for the poverty law community and is a cost effective solution. This grant application was supported by 43 programs in 27 states.</p>				
06349	Web Sites	Georgia Legal Services Program	Georgia	\$29,600
Description				
<p>Funding is provided for a pilot project to share data between Georgia's statewide website, supported by Pro Bono Net's (PBN) LawHelp template, and its online case management system (Legal Server) that is now being implemented by Georgia Legal Services Program and Atlanta Legal Aid Society, Georgia's two LSC grantee programs. This project will make it possible to share data, including client legal education materials, model briefs, and volunteer training resources, between the two systems. This will significantly increase the value of these currently independent systems and enhance each program's ability to provide high quality support for private attorney involvement programs, in addition to advocates in our own programs serving low income Georgians.</p>				
06353	Web Sites	Legal Aid of the Bluegrass	Kentucky	\$32,600
Description				
<p>Legal Aid of the Blue Grass, on behalf of the entire Open Source Template community, received a grant to improve the statistical reporting features available on the Open Source Template website. The project addresses the need for high quality websites to provide legal information to low-income communities and legal service advocates by improving the availability of accurate and consistent statistics regarding use of the website, the resources available on the website, and the registered users of the site. The grant funds technical improvements to the Open Source Template (OST) that will allow website coordinators to more efficiently gather quality statistics on website use as well as track the type and quantity of materials on the statewide websites. In addition, the project improvements will allow for easier aggregation of statistics from across the OST community.</p>				
06365	Web Sites	Kentucky Legal Aid	Kentucky	\$35,600
Description				
<p>Over-worked advocates report they do not use the state's online document libraries. Advocates search or add to the libraries so infrequently they do not remember the procedure from one use to the next. The need to learn, remember, and relearn the unfamiliar access process becomes a barrier to use, and advocates fail to benefit from helpful documents developed by peers with valuable on-point experience. This project will enable Kentucky advocates to click once within their familiar case management user interface to access the expanded online statewide libraries of useful legal services documents stored at www.kyjustice.org. Advocates will not need to leave the case management system or open a separate browser. Advocates will save time and improve the quality of their practice. Advocates will utilize the accessible library, benefiting from the invaluable, decades-long legacy of experienced practitioners' hard-won legal experience. It is hoped a "virtuous circle" will develop as one-click usability and expanded holdings lead to increased advocate use, which leads to greater advocate willingness to contribute new documents, making the library increasingly useful.</p>				

TIG #	Purpose	Program Name	State	Amount
06401	Web Sites	Legal Aid of East Tennessee	Tennessee	\$102,600
Description				
<p>This grant continues funding for the Open Source Template Statewide Website Circuit Rider. The primary goal of the circuit rider is to improve the quality and quantity of legal services for clients by ensuring that states develop high quality statewide websites to meet the needs of their client and advocate communities. The circuit rider meets this goal by collecting and disseminating best practices and providing training and individual assistance to the all members of the OST community. In the fourth year of this project, the circuit rider will work to ensure states complete initial website development, integrate their websites with service delivery systems, develop strategies to sustain website projects, and support websites implementing other TIG funded initiatives. In addition, this project partners with the OST community in order to facilitate collaboration and sharing as well as partnering with Pro Bono Net to ensure training and lessons learned are applied across website templates. The circuit rider also serves as a liaison between the OST website community and other TIG funded projects.</p>				
06433	Web Sites	Colorado Legal Services	Colorado	\$32,600
Description				
<p>LawHelp template enhancement to improve the search engine used by the site. The search engine enhancements to the LawHelp template will address three needs: 1) incorporating natural language search, which will allow users to find resources using familiar, everyday language; 2) increased search performance, which will insure that growing numbers of users can find information quickly using the search feature; and 3) search results enhancements, which will increase the likelihood of user success in locating relevant resources.</p>				
06460	Pro Se	Legal Aid Services of Oklahoma, Inc.	Oklahoma	\$32,100
Description				
<p>LASO will partner with the Cleveland County District Court and the Women's Resource Center to develop and deliver information and online court forms to pro se litigants in Guardianship of a Minor and for Domestic Violence Emergency Protective Order. Forms will be developed by modifying existing HotDocs templates from the National Automated HotDocs Online Project and by utilizing templates from two previous LSC funded TIG's. A2J Author will be use to provide a graphical appearance and audio files. The forms will be accessible through the existing Legal Aid Client web site, www.oklaw.org, therefore available from any Internet accessible computer. In addition, the Cleveland County Courthouse is piloting a new self-help center, which will have computers and people available for assistance. Access and assistance with the DVEPO forms will also be available at the Women's Resource Center offices and shelter.</p>				
06477	Web Sites	Utah Legal Services, Inc.	Utah	\$52,600
Description				
<p>This implements a statewide website.</p>				
06521	Pro Se	Legal Aid Society of Orange County,	California	\$77,600
Description				
<p>This grant continues the I-CAN!TM EIC project by allowing LASOC to update the software for the 2006 tax year. I-CAN!TM EIC is a web-based application, certified by the IRS that allows low-wage earners eligible for the Earned Income Tax Credit (EITC) to e-file or paper file both the federal and state tax returns simultaneously and receive their full EIC refund within 2-3 weeks (if using e-file and direct deposit). I-CAN!TM EIC provides an absolutely free and easy alternative to costly tax preparation fees and is available to anyone who has access to the Internet. I-CAN!TM EIC was able to return over \$6 million in federal funds to low-income taxpayers in the 2005 tax year. In 2007, LASOC expects low-income wage earners to receive more than \$7 million in federal funds by using I-CAN!TM EIC from anywhere in the country to fill out and file their own taxes, as well as receive the Earned Income Tax Credit.</p>				

TIG #	Purpose	Program Name	State	Amount
06522	Pro Se	Legal Aid Society of Orange County,	California	\$33,595
Description				
<p>This grant allows LASOC to provide support for legal aid programs and other partners across the country. Trainings and technical support will also be expanded to help partners better integrate the project into their organizations. The projected outcomes are that resources will be combined among partners, there will be greater partner involvement, and the number of users assisted will be increased by at least 15%. The project is innovative because it will provide replicable plans for all partnering organizations in outreach, planning and timeline implementation. In addition, technological approaches, such as online forums and WebEx trainings, will be used in order to facilitate greater involvement and synergy among the partners. In addition, this grant will create a 1-800-Number for the entire state of California so that people seeking assistance with EITC refunds can find assistance in their area or over the Internet.</p>				
06529	Pro Se	Alaska Legal Services Corporation	Alaska	\$42,600
Description				
<p>For 15 years, ALSC attorneys have taught a nine-hour class offering substantive and procedural instruction for pro se litigants who are representing themselves in contested divorce or custody cases in the Alaska Courts. In order to make this information readily available to low-income individuals, particularly in underserved rural areas of Alaska, ALSC will be developing a prototype CD/DVD-based interactive guide that incorporates the class material, instructions, and forms. ALSC will develop and incorporate extensive video and audio segments on hearing and trial preparation in an effort to help pro se family law litigants become more confident in their ability to represent themselves. This is in response to the Alaska Court System's request for ALSC's assistance in helping pro se litigants become better-versed in the areas of hearing and trial preparation.</p>				
06537	Web Sites	Idaho Legal Aid Services, Inc.	Idaho	\$27,600
Description				
<p>Third Web site grant to continue funding for the statewide Web site.</p>				
06538	Pro Se	Idaho Legal Aid Services, Inc.	Idaho	\$62,600
Description				
<p>This grant will fund the continuation of an Idaho Legal Aid Services (ILAS) and Idaho Supreme Court project to automate legal forms designed for unrepresented litigants using HotDocs document automation software and an A2J Author interface. Project use of automation software and a user-friendly interface will enable unrepresented litigants without a legal background and with low literacy skills to complete relatively complex legal documents by responding to simple questions. The project will enable the project partners to assist thousands of un-represented litigants to access Idaho's judicial system. The project will utilize Idaho Supreme Court approved forms available on the ILAS and Idaho Supreme Court websites free of charge (all hits to the Supreme Court website are re-directed to the ILAS website). Forms will cover a broad range of legal areas including divorce with children, custody, modifications and minor guardianships. ILAS will work closely with Idaho Supreme Court personnel to implement the project. Once converted, forms will be placed on the National HotDocs Server and made available on our statewide website. ILAS staff will conduct statewide training to educate advocates and the public regarding the project.</p>				
06541	Technical Assistance	Montana Legal Services Association	Montana	\$44,684
Description				
<p>This grant will continue the funding for the National Technology Assistance Project (NTAP) This grant will help legal aid programs sustain, develop, and use appropriate technology innovations that improve existing services and/or increase access to the justice system by clients. Through this project, NTAP will deliver online trainings to various audiences in the poverty law community. NTAP will also make available its training registration system, online training curriculum system, and email distribution lists to other national technology projects, such as HotDocs, Statewide Website Coordination, Legal Meetings, GIS Mapping, etc, to enhance coordination and facilitate replication. NTAP will continue to develop technology sessions at in-person conferences. NTAP will make its content from the trainings available online at LStech.Org and via other publications and portals. The online training program is extremely cost-effective and relies on technology via web-conferencing and LStech.Org's website.</p>				

TIG #	Purpose	Program Name	State	Amount
06543	Pro Se	Montana Legal Services Association	Montana	\$24,727
Description				
Montana Legal Services Association will contract with a developer and use existing staff to automate approximately fourteen consumer and housing law documents with HotDocs and A2J Author, based on the work completed in Idaho and Illinois. The automated documents will be made available to low-income people, their advocates, legal aid attorneys, and pro bono providers through MontanaLawHelp.org and MontanaProBono.net.				
06544	Web Sites	Montana Legal Services Association	Montana	\$32,200
Description				
Montana Legal Services Association, in partnership with Iowa Legal Aid, the Georgia Legal Services Program and its State Bar of Georgia Pro Bono Project and Pro Bono Net, received funding for a significant, focused expansion of the LiveHelp initiative in three areas that have high-impact potential to increase access to justice: 1) use LiveHelp to support and expand pro bono participation in Georgia; 2) integrate LiveHelp further with document assembly in Montana; and 3) test a cross-jurisdictional approach to delivering LiveHelp assistance that builds a national network to help clients in times of crisis. These activities will reach new client and advocate communities with real-time, personalized support at critical points in online access-to-justice systems. LiveHelp and Probono: Implemented on GeorgiaAdvocates.org, LiveHelp will increase pro bono access to specialized support and resources on demand, a need frequently expressed by the private bar, thereby increasing pro bono participation as well as the quality and effectiveness of pro bono services. LiveHelp and Document Assembly: Deployed with online document assembly, LiveHelp will expand the reach of brief services and make it easier and faster for legal services staff to assist rural, remote pro se litigants as they generate forms. LiveHelp and Crises Assistance: The cross-jurisdictional test will assess the role LiveHelp can play for intervention and support in a future disaster relief situation. These activities will build on the considerable LiveHelp infrastructure developed thus far and yield a significantly better understanding of the role LiveHelp could play in supporting Web-based justice initiatives.				
06557	Web Sites	Northwest Justice Project	Washington	\$102,600
Description				
Northwest Justice Project received continued funding for the LawHelp Circuit Rider program. The Circuit Riders deliver a staggering amount and range of services through high-tech tools (online resources, listservs, phone support, and WebEx conferencing) and extraordinary effort (from inception, 202 days working with states in the field). As a result, excellent progress has been made towards the creation of high-quality websites reflecting the broad needs of state justice communities. In addition to supporting LawHelp, the Circuit Riders collaborate with other TIG-funded national projects, including NTAP, LiveHelp, XML, and HotDocs. The LawHelp Circuit Rider program has been, and continues to be, crucial to the success of the statewide website initiative in our community.				
07006	Pro Se	Pine Tree Legal Assistance, Inc.	Maine	\$80,000
Description				
This grant is to convert existing online interactive versions of Maine's official court forms into the HotDocs interview format and then collect forms commonly used together into packets for client use. This grant also creates at least four automated online systems using HotDocs/A2J to provide legal information and advice to clients based on the individual client's specific situation.				
07033	Web Sites	Legal Advice & Referral Center, Inc.	New Hampshire	\$25,000
Description				
Renewal Web Site				
07061	Pro Se	Legal Assistance of Western New Yo	New York	\$100,000
Description				
This grant creates a new, highly distributed authorship model for efficient development and replication of on-line interactive interviews for use by self-represented litigants and pro bono attorneys. The State Court's leadership will assure the quality, use, and acceptance of the completed interviews and increase the national A2J Author community.				

TIG #	Purpose	Program Name	State	Amount
07143	Pro Se	Southwestern Pennsylvania Legal Se	Pennsylvania	\$72,231
Description				
This grant application requests funding to bring the EITC project to Pennsylvania. The application includes significant funding for marketing and outreach in addition to funding to develop the EITC module for Pennsylvania.				
07161	Pro Se	Legal Services of Northern Michigan,	Michigan	\$31,000
Description				
A project to build on LSM's successful internet based legal advice site (IRP) by adding functionality and to continue marketing efforts for the project. As an example of the improvements certain automatic e-mail notifications will be programmed into the operating system along with basic formatting for the question/answer section. In addition the project will package the improvements into an installation package for distribution along with a "How to" manual.				
07189	Pro Se	Ohio State Legal Services	Ohio	\$272,850
Description				
OSLSA requests renewed funding for the National Document Assembly Project (NPADO Project). They propose to continue our work supporting developers and maintaining the national server as well as to enhance the national server's technical infrastructure to better support the work of judges, court personnel and self-help center staff.				
07193	Pro Se	Legal Aid of Western Ohio, Inc.	Ohio	\$30,000
Description				
This application requests funding to implement a web-based intake system using the A2J product and replicating/building on similar work done in Iowa. LAWO will expand on the work in Iowa by creating a system that will be available and used by all six LSC-funded legal services providers in Ohio. All six providers will share a single, common server to host the intake system but will be able to completely customize the intake interview to accommodate program specific needs and practices. Most of the work will be contracted out to Chicago-Kent College of Law and the Center for Computer Assisted Legal Instruction (CALI).				
07209	Technical Assistance	Virginia Legal Aid Society, Inc.	Virginia	\$60,000
Description				
This grant continues the work of the Legal Services XML consortium to support the National Subject Matter Index; make low cost changes to the statewide websites that facilitate improved ability for advocates to digest and share relevant information; and support outreach and training on opportunities afforded by RSS and XML.				
07221	Infrastructure	Legal Aid of West Virginia, Inc.	West Virginia	\$35,000
Description				
This application requests funding to cover the cost of implementing a Voice Over IP (VOIP) centralized telephone system using Alabama's successful implementation as a model. LAWV will out source the support and maintenance to a local statewide telecommunications provider. This option will provide LAWV with a "lower implementation cost, with fewer internal system maintenance responsibilities." This application requests funding to support the purchase of equipment, some telecommunications cost and some training costs.				
Other funding supporting this project has already been committed by the Greater Kanawha Valley Foundation at \$19,000. Other partners include the West Virginia State Bar and the West Virginia Senior Legal Aid. LAWV continues outreach for additional partners.				
07229	Technical Assistance	Land of Lincoln Legal Assistance Fou	Illinois	\$21,950
Description				
This project partners with the National Technology Assistance Project to maintain and sustain the national technology portal and the Poverty Law Survey Tool, activate the new Legal Services Online Techie Directory, and actively promote both tools for use by legal aid programs.				

TIG #	Purpose	Program Name	State	Amount
07242	Pro Se	Iowa Legal Aid	Iowa	\$46,587
Description				
<p>This grant provides funding to create HotDocs/A2J interviews for a series of family law forms, and to create an online diagnostic tool. The legal assessment tool will "help the client population and those who assist that population first identify the type of problem the client has, and then locate help within the state for that type of problem". This is the first diagnostic tool of its kind to be developed using the A2J product and, if successful, promises to be a highly replicable model for the rest of the country.</p>				
07281	Infrastructure	Legal Services of Southern Missouri	Missouri	\$124,383
Description				
<p>Legal Services of Southern Missouri (LSSM) currently employs a standard network architecture - each office has a single server, a local ISP (internet service provider), and uses Microsoft Office and network operating system. While this has proven to be a stable environment it has some inherent problems. The licensing of Microsoft products is expensive, working with a number of ISP's is cumbersome and time consuming and the current system allows for little remote monitoring and maintenance.</p> <p>LSSM proposes in this grant application to replace the current system with a terminal based system - each desktop will be replaced with a thin client (basically a machine that only displays information but does no independent processing), two terminal servers (to provide redundancy and failsafe backup) will be located in an highly secure underground server facility, the thin clients will connect to the servers via a single ISP to consolidate and simplify the telecommunications infrastructure. The Microsoft Suite of software (Word, Excel, Access, Powerpoint) will be replaced with Open Source Open Office and will be made available via the terminal servers. This configuration is identical to the Citrix remote connectivity setup currently used by LSC offices - however LSSM will use this configuration exclusively. It is estimated that the new configuration will save staff time and over the long haul will save the program money as the initial capital investment secures a less costly long term solution.</p>				
07313	Technical Assistance	Center for Arkansas Legal Services	Arkansas	\$70,000
Description				
<p>This grant will increase adoption within the LSC community and initial penetration of the courts systems to use web conferencing, provide the continuation of general operation, administration and support for the existing user base, market the project actively as part of long-term sustainability to increase user base, and implement necessary aspects of a sustainability plan including an evaluation that includes a price point analysis and a return on investment analysis which will help programs understand the value of the service long-term.</p>				
07315	Web Sites	Center for Arkansas Legal Services	Arkansas	\$10,000
Description				
<p>This grant is for the implementation of chat-based LiveHelp assistance. LiveHelp is an ASP that provides real-time, chat-based assistance for website navigation. This will provide resources to enhance the service delivery for the online resources of the Arkansas statewide website. LiveHelp will assist visitors in utilizing the Arkansas Legal Services public and private websites, by allowing users to ask a remotely located LiveHelp Website Specialist (Navigator) for help finding and using online resources.</p>				
07329	Web Sites	Legal Services of North Florida, Inc.	Florida	\$25,000
Description				
<p>This grant will fund efforts to increase private attorney involvement by conducting a needs assessment of volunteers to determine content areas that have a high value for pro bono attorneys. This grant will create webinars and webcasting products targeted to those content areas to enhance the tools available to volunteers, conduct a outreach and marketing campaign to promote the newly created tools, and finally to do an evaluation to determine the value of the new tools and provide insight and information to other programs seeking to increase PAI.</p>				

TIG #	Purpose	Program Name	State	Amount
07345	Pro Se	Atlanta Legal Aid Society, Inc.	Georgia	\$61,000
Description				
<p>This grant provides funding to create and implement HotDocs/A2J family law forms. The project will also work with the Indiana Legal Services project to create standard Spanish language fields and variables within HotDocs. ALSA and GLSP will create Spanish language interfaces for these family law forms using the Spanish language components created by ILS. Strong court partnership is evidenced in this grant, specifically the Superior Court of Gwinnett County, which has the largest Hispanic population in the metro-Atlanta area. The Court has agreed to make the templates accessible from the clerk's office and the law library.</p>				
07355	Infrastructure	Legal Aid of the Bluegrass	Kentucky	\$28,000
Description				
<p>This application proposes to create and implement an open source Voice over IP (VOIP) telephone system for LABG four offices and two bar association sponsored pro bono programs (with which they already share case management systems) to streamline and enhance the intake system, improve client service through a custom call tree and live intake replacing the callback system currently in place. The core infrastructure has been tested and is currently in use in Alabama. LABG pilots this system on behalf of all the LSC funded programs in Kentucky. All the LSC-funded programs have expressed interest in improved intake services.</p> <p>LABG quotes directly from the OPP quality review report issued January 31, 2007 that "a well functioning distributive phone system should allow the Covington office to take advantage of intake staff in other offices without creating the need to move resources to Covington... Many of the obstacles to improvement of LABG's centralized intake can be overcome by replacing the phone system, which is weak throughout..."</p>				
07357	Pro Se	Legal Aid Society Inc	Kentucky	\$60,307
Description				
<p>This application proposes to create automated forms using the HotDocs/A2J products.</p> <p>Kentucky has 57 judicial districts, each of which have adopted local rules as to what pleadings must be filed in order to obtain court review. LAS hopes to promote the establishment of statewide uniform forms through the development of document assembly products. LAS has successfully created and implemented a simple divorce with no children form in Jefferson County, that allowed for the first time, pro se litigants to create file-able documents. This application requests funding to build on that success by creating additional automated forms in Jefferson County and to use that success as a way to explore - along with the AOC - "whether the various local rules in the numerous judicial districts could be standardized to allow for development of simple, uniform forms and interactive programs."</p>				
07401	Web Sites	Legal Aid of East Tennessee	Tennessee	\$100,000
Description				
<p>This grant requests continued funding for the Open Source Template Circuit Rider.</p>				
07403	Technical Assistance	Legal Aid of East Tennessee	Tennessee	\$82,176
Description				
<p>This grant application further supports the development of the GIS project. The grant specifically funds the following technical enhancements to the project:</p> <ol style="list-style-type: none"> 1) allowing for the creation of a statewide map instead of only by county, zip, or legal aid district 2) increasing printing resolution to allow for higher quality hard copies of maps 3) modify the color schema to allow for greater differentiation among and between data represented on the map. <p>The project will also engage in a long term sustainability assessment to determine what is necessary to ensure widespread adoption and support from within the legal services community. This will include an analysis of long term approaches to hosting, technical support, and regular data upgrades.</p>				

TIG #	Purpose	Program Name	State	Amount
07433	Web Sites	Colorado Legal Services	Colorado	\$13,500
Description				
This grant provides funding for the use of webcasting technologies to produce website content. CLS will stream and post webcasts on its advocate and client pages. Pro Bono Net will facilitate integrating video into a client site. Related training materials will be built into archived video modules. The project will enhance support for legal aid advocates and pro se litigants statewide.				
07434	Pro Se	Colorado Legal Services	Colorado	\$18,400
Description				
This grant will focus on meeting the legal needs of low-income individuals in the rural, northeastern region of Colorado by providing increased access to free web-enabled computers in order to obtain helpful legal information and by offering client eligible individuals remote access to an attorney through video conference meetings.				
07449	Web Sites	New Mexico Legal Aid	New Mexico	\$25,000
Description				
Renewal Web site grant				
07479	Technical Assistance	Utah Legal Services, Inc.	Utah	\$27,500
Description				
This grant request proposes to create a wiki of the Domestic Law Manual. The Domestic Law Manual is a large document (1600 pages) that requires constant and substantial updating. By enhancing and ensuring the accuracy of the data in the Domestic Law Manual and simplifying access to the document via availability on the web, ULS hopes to increase pro bono recruitment and retention.				
Creating an electronic version of the document on a wiki will allow for multiple and real time updates to the document as well as links that allow for non-linear access (like web pages) and easy accessibility to both staff advocates and volunteer attorneys. ULS also envisions adding short training videos to the document to further assist volunteer attorneys. The videos would be embedded in the document and would be designed to provide volunteer attorneys with additional help in working with low income clients.				
07482	Pro Se	Wyoming Legal Services, Inc.	Wyoming	\$30,000
Description				
Wyoming Legal Services requests funding for a HotDocs document assembly system with an A2J user interface. The project, a key component of Wyoming's first staffed pro se assistance center, will automate Wyoming's court-approved, statewide divorce forms and train staff in HotDocs/A2J to ensure the future, cost-effective replication of additional forms.				
07505	Infrastructure	Legal Services of Northern California	California	\$83,327
Description				
This grant will create a national model for the planning and deployment of an organization-wide, enterprise-level knowledge content search capability. The Project will be based on the Google Search Appliance Model GB-1001 and will be supported by a public project development web site. Once implemented, LSNC staff will be able to easily and intuitively search for and access all the organization's targeted "knowledge", whatever form it takes, whether it be in a text document, information in a database, spreadsheet data, etc., and thereby be vastly better informed and better positioned to accomplish the organization's core work of serving low-income clients. This highly innovative Project addresses head-on a technical problem that plagues all legal services field programs and provides a cost-effective solution for that problem.				

TIG #	Purpose	Program Name	State	Amount
07521	Pro Se	Legal Aid Society of Orange County,	California	\$130,000
Description				
I-CAN! E-File is a web-based software application that enables low-income taxpayers to fill out and file their own taxes fee free. This grant is for funding of the programming costs of I-CAN! E-File, which will cover the costs of updating the federal module and state modules for California, Michigan and Montana. In addition, they will be adding LiveHelp support.				
07522	Pro Se	Legal Aid Society of Orange County,	California	\$142,000
Description				
This grant, for the I-CAN! E-FILE outreach project, will increase the number of end-users (taxpayers) and program partners on a national level. It will also create awareness about the Earned Income Tax Credit (EITC), e-filing and direct deposits. Included in this proposal is funding to improve outreach for the project in TX.				
07538	Pro Se	Idaho Legal Aid Services, Inc.	Idaho	\$118,870
Description				
The grant will enhance A2J Author for unrepresented litigants. Upgrades will allow display of video and graphics during form generation, incorporate images for end-user instruction, and modify existing automated forms by importing data. The Project will provide national support and training to the A2J Author community.				
07540	Pro Se	Idaho Legal Aid Services, Inc.	Idaho	\$68,995
Description				
This grant provides funding for the provision of evaluation and outcome measurement of legal forms automated by Idaho Legal Aid Services for use by pro-se litigants using the Idaho Court system. This will facilitate system improvements to benefit pro se litigants. Project evaluation and outcomes will be measured using three tools. First, litigants will be automatically redirected to complete an electronic survey after assembling forms. Second, a survey will be developed for persons who generated automated forms and completed their case. Finally, a survey will be developed for judges, court personnel, and other social service providers who assist with legal matters to measure judicial satisfaction.				
07542	Technical Assistance	Montana Legal Services Association	Montana	\$60,000
Description				
This grant requests continuation funding for NTAP.				
07543	Web Sites	Montana Legal Services Association	Montana	\$35,000
Description				
Following on the model of using circuit riders to support the dissemination of knowledge and expertise around statewide websites, Montana asks for funding to create a similar support structure for those programs seeking to replicate the LiveHelp project. Montana will contract with Probono.Net, Iowa Legal Services, and Georgia Legal Services Program to create and provide training for online specialists (those who answer the LiveHelp calls) and to provide non-technical training in the areas of content development, project management, marketing, and integration of LiveHelp with other aspects of a program's service delivery. Essentially this grant helps the existing LiveHelp users and partners to provide support and expertise to other legal services programs wishing to implement LiveHelp.				
This grant also funds an evaluation and sustainability assessment of the LiveHelp model to help the legal services community implement LiveHelp in a cost effective and supportable manner.				
07557	Pro Se	Northwest Justice Project	Washington	\$62,000
Description				
The Northwest Justice Project proposes to replicate A2J interviews covering five common civil legal problems in a one year period. This would encompass at least 10 interviews and 50 HotDocs templates. These interviews will be developed by customizing pre-existing A2J interviews and HotDocs component files developed in other states for use in Washington by pro se litigants.				

TIG #	Purpose	Program Name	State	Amount
07558	Web Sites	Northwest Justice Project	Washington	\$100,000
Description				
Circuit rider grant for the LawHelp template.				
07562	Infrastructure	Micronesia Legal Services, Inc.	Micronesia	\$40,000
Description				
This project is intended to upgrade MLSC's outdated network infrastructure into a converged data and voice network, a network that supports integration of evolving communication components. The project will employ industry standard procedures, expertise and requirements to effectively plan, design, and implement a cost effective network upgrade with enhanced security, productivity, and reliability.				
08005	Web Sites	Pine Tree Legal Assistance, Inc.	Maine	\$77,500
Description				
Pine Tree Legal Assistance will create the Maine Legal Aid Mobile Web to provide legal information for Maine's low-income population over mobile, handheld devices such as cell phones, the new iPod touch (handheld music player and web browser) and iPhone (cell phone and web browser). Anyone entering the ptla.org or helpmelaw.org domains using a popular cell phone or iPhone browser will be directed to the mobile web.				
The mobile web will include at least thirty of the Pine Tree Legal Assistance and other legal services organizations' most popular client education web pages modified to meet the standards of the World Wide Web Consortium's (W3C's) Mobile Web Best Practices 1.0 (or then current version), or the standards of the iPhone Web Development Guidelines. The mobile web will also include the HelpMeLaw search engine (still believed to be the most sophisticated legal aid search engine) for those mobile devices allowing the entry of text, and live link telephoning for the iPhone and other devices supporting such linkage. Pine Tree will develop for the mobile web at least four new client education pieces specifically designed for use on mobile devices and at least one video to be presented in the different formats and resolutions necessary for various most popular cell phones. Pine Tree and the National Technology Assistance Project (NTAP), will create and test a Developer's Guide on converting web pages to view on hand-held mobile devices, and develop, implement and promote on-line training. LSNTAP will also create a new section in the LSNTAP library devoted to providing self-help information on design and content delivery for mobile devices.				
With the help of the National Technology Assistance Project (NTAP), Pine Tree will share the lessons learned in this project by creating and testing a Developer's Guide and by developing, implementing and promoting on-line training. LSNTAP will also create a new section in the LSNTAP library devoted to providing self-help information on design and content delivery for mobile devices.				
08043	Pro Se	Legal Services Law Line of Vermont,	Vermont	\$81,166
Description				
This grant is for the development of an interface for pro se litigants to create Family Court pleadings. It involves contracting with the Court to create A2J Author templates for the 60 forms which are located on the Supreme Court website. The templates initially will be used to generate paper forms using HotDocs, until the implementation of a new court case management system that will be able to accept filings directly from A2J Author so that low income families will be able to enter their data over the web and file their case electronically. This would allow people to file pleadings quickly and easily from anywhere in Vermont.				
08057	Web Sites	Legal Services NYC	New York	\$64,560
Description				
This grant proposes to replicate the "LiveHelp" initiative with a specific focus on the needs of New York's Spanish speaking and limited English proficient users. Grantee will build on the success of Live Help projects in other states, but will expand LiveHelp in several innovative areas. Grantee will engage its existing partner law school and law firms in pro bono participation and pilot the provision of LiveHelp assistance to LEP users. The New York LiveHelp project will extend the impact of the resources already on LawHelp by providing value-added, tailored multilingual support to visitors who need help obtaining access to justice.				

TIG #	Purpose	Program Name	State	Amount
08073	Intake	Puerto Rico Legal Services, Inc.	Puerto Rico	\$45,000
Description				
<p>Grantee will expand and complete the integration of all branch offices into a telephonic Centralized Intake System (CIS). This grant will connect 18 regional branch offices with the CIS to function as a one-door entry for services. Using basic technology like telephones, automatic call distributors, interactive voice response and software, the grantee will deliver a convenient response to applicants for service. People from communities all over the state will have equal opportunity access to PRLS's services.</p>				
08133	Web Sites	Neighborhood Legal Services Associ	Pennsylvania	\$200,000
Description				
<p>This grant is for the rebuilding of the LawHelp statewide website template into an even more powerful and easier-to-use tool for providing legal information and referrals to people with low and moderate incomes. Currently, 28 states are using the LawHelp statewide website template. To accomplish this goal, the rebuild will focus on strengthening the underlying architecture of LawHelp, incorporating new content management technologies and best practices, and ensuring that future enhancements can be incorporated efficiently and effectively.</p>				
08138	Pro Se	North Penn Legal Services, Inc.	Pennsylvania	\$40,000
Description				
<p>Grantee will automate a Petition for Guardianship of a Minor for pro se litigants and create a personalized brochure for the guardians which will explain their rights and responsibilities in both English and Spanish. This new guardianship form will provide the means for child custodians. such as grandparents, to obtain legal custody for children whose parents are unable to care for them.</p> <p>Forms will have an A2J Author interface, with questions and voice-overs in both English and Spanish. These forms, as with the grantees other automated forms, will be published on Pennsylvania's statewide website (www.PALawHelp.org) to make them accessible for all low-income Pennsylvanians.</p>				
08141	Pro Se	Southwestern Pennsylvania Legal Se	Pennsylvania	\$54,375
Description				
<p>This grant is for funding to build upon the implementation of the "Pennsylvania I-CAN! E-file Initiative," providing low-income workers throughout Pennsylvania with a free tax preparation program, facilitating completion not only of Federal and State returns, but also of the Earned Income Tax Credit (EITC) schedule. The initial, ambitious outreach program will be modified and refined to optimize impact; materials utilized in the initial effort will be updated and a more concentrated marketing plan will be developed targeting segments of the population not effectively reached during 2007-08.</p>				
08185	Pro Se	The Legal Aid Society of Columbus	Ohio	\$12,500
Description				
<p>This grant is to develop a multimedia video library of client legal education clinics. Flash technology will be utilized, with lessons learned from states such as Iowa and Colorado. Content will be primarily used on the website and will be provided to applicants at our program location in a separate waiting area with computers before the individual attends a clinic.</p> <p>To provide effective and quick access for the end-user, the multimedia videos will be developed in Flash for compatibility with all browsers; content will be developed and produced by LASC staff. The measurable impact of this multimedia solution will be a streamlined, consistent, and effective client legal education process, accessible at any time via the web.</p>				

TIG #	Purpose	Program Name	State	Amount
08189	Pro Se	Ohio State Legal Services	Ohio	\$300,000
Description				
<p>This grant is for the continued funding of the National Public Automated Documents Online (NPADO) project. The grantee will continue providing technical support for the national server; increase the virtual and in-person training and support for partners; continue the project management role that is responsible for partnership development, strategic coordination with partners, evaluation, and grant reporting; implement a series of enhancements to the Contributor Portal; and investigate the options for turning the NPADO website into a portal that will more effectively guide visitors to document assembly content available through statewide legal aid and court websites.</p>				
08209	Technical Assistance	Virginia Legal Aid Society, Inc.	Virginia	\$50,000
Description				
<p>There are three main components to this grant. The first will update the study of case management systems (CMS) that was funded by TIG nearly five years ago. Much has changed with CMS since that time and this resource will prevent each program contemplating buying a new system from having to conduct such a study on its own. The previous study was well used and we anticipate this one will be as well.</p> <p>Second will be to create online tools to provide support to legal aid programs with issues involving websites. This online resource will help programs maintain websites without the support they have previously had from circuit riders. It will include best practices, how to guides, and peer support areas.</p> <p>The third will be an online system for feedback and ratings of technologies and vendors, much like is employed by such online vendors as Amazon and Best Buy. Programs interested in adopting a technology or making a purchase can see what other legal services programs have said about their experiences with these technologies or their providers.</p>				
08221	Pro Se	Legal Aid of West Virginia, Inc.	West Virginia	\$30,000
Description				
<p>Grantee will implement an on-line, guided interview, public interface for HotDocs versions of commonly used family law forms. The grant will provide funding to create a simple interface for eight commonly needed pleadings in West Virginia family courts, to train court staff and staff of relevant agencies about the system, and to conduct outreach and marketing to promote use of the system.</p> <p>Communities served include low income persons who would be eligible for services from LAWV; victims of domestic violence being served by DV shelter programs across West Virginia; and self-represented litigants referred to the system by the court clerks and family court staff who have been trained about the use of the system. Project partners are the West Virginia Supreme Court of Appeals, Family Court Services Division; and the Appalachian Center for Law and Public Service, the student pro bono program of West Virginia's only law school.</p> <p>The interface will be thoroughly integrated with related family law services provided by LAWV: the statewide website; the family law forms for staff use; and the centralized hotline and intake system.</p>				
08226	Intake	Legal Assistance Foundation	Illinois	\$136,000
Description				
<p>This grant will provide funding for a pilot project to link case management systems with the National Public Automated Documents Online server so that information entered into a CMS system can be used automatically to generate documents through NPADO.</p> <p>Enabling automated documents to accept data from a CMS automatically will greatly enhance the efficiency and accuracy of advocates and give them more time to lawyer. The time savings from eliminating duplicate data entry for advocates will be substantial, allowing them to focus more on serving low-income individuals, instead of drafting documents. Although the system is initially intended to be a pilot in Illinois, once it is developed and documented, it can be incorporated into any CMS for use by any legal aid organization in the country.</p>				

TIG #	Purpose	Program Name	State	Amount
08245	Pro Se	Kansas Legal Services, Inc.	Kansas	\$30,000
Description				
This grant is to automate approximately 40 forms with HotDocs and A2J Author, train staff and non-legal advocates to use the templates, and to train additional members of the Kansas access-to-justice community to develop document assembly content.				
These forms will be automated with HotDocs and A2J Author, and posted on the existing National Public Automated Documents Online Project (NPADO Project) national document assembly server. The system will be made available to low income persons and pro bono legal advocates through kansaslegalservices.org, the Kansas statewide website. Grantee will also standardize internal documents for efficiency for staff and pro bono attorneys.				
08246	Web Sites	Kansas Legal Services, Inc.	Kansas	\$25,000
Description				
This is a grant for continued development of their statewide website.				
08262	Pro Se	Legal Services of Northwest Minneso	Minnesota	\$40,228
Description				
This grant will replicate the Internet Representation Project created by Legal Services of Northern Michigan. Michigan's software will be adapted to provide a forum for low-income residents of Northwest Minnesota to obtain answers to legal questions online and without cost.				
The project will reduce geographic barriers to accessing justice, and thereby reach many more eligible clients than is possible through traditional means of service delivery.				
08313	Pro Se	Center for Arkansas Legal Services	Arkansas	\$35,000
Description				
This grant will provide resources to continue a substantial document assembly project that Arkansas began in 2007. The initial Document Assembly TIG funding resulted in significant new resources for pro se litigants and provided more efficient document production by advocates for legal services clients. Additional TIG funding will not only increase these automated resources, but will also help the grantee move towards high level court involvement and judicial partnerships.				
08314	Web Sites	Center for Arkansas Legal Services	Arkansas	\$15,000
Description				
This grant will provide multimedia self-help content through streaming video hosted by YouTube with video links embedded on the Arkansas SWWS. Presenting self-help content through multiple mediums provides various opportunities for the client to learn about the legal topic at issue. The additional visual and audio elements of this project will be especially beneficial for the LEP and low-literacy client population. Many of the videos pre-selected for production are nationally applicable and could be used by many other states.				
08316	Technical Assistance	Center for Arkansas Legal Services	Arkansas	\$50,000
Description				
This grant continues LSC funding of Legal Meetings, including customer service and support. Also, the grant will help legal services programs improve efficiency and effectiveness through sound technological adoption of web conferencing.				
The Legal Meetings Online Conferencing Grant will offer the poverty law community access to web based conferencing tools and encourage greater use of these tools. This will allow any LSC-funded program, regardless of location, size, or budget, to have access to web conferencing technology that facilitates effective coordination, training, management.				

TIG #	Purpose	Program Name	State	Amount
08349	Infrastructure	Georgia Legal Services Program	Georgia	\$7,500
Description				
<p>The grantee engages in litigation efforts on behalf of migratory farm workers, focusing on document-intensive unpaid wage claims that require the review of thousands of pay stubs, daily field tally sheets, and pay calculations to prove workers' lost wages. This grant will be used to purchase a portable scanner, a large-volume scanner, and document management software (Summation). The grantee will develop a training module for the equipment and software use. Advocates will use the software document management system, Summation, to analyze and organize the captured documents. This technology will demonstrate how electronically capturing documents during initial client encounters can reduce the need for return visits to remote rural clients and improve efficient service delivery by reducing the amount of staff time spent trying to gather client documents.</p>				
08361	Pro Se	Appalachian Research and Defense	Kentucky	\$12,700
Description				
<p>This grant is for the automation of Kentucky Domestic Violence Petition for Protection and to assist users of the form with LiveHelp support. The Project staff will assist victims in completing the petitions and help them access needed services. Two interviews will be created, one for pro se users with A2JAuthor and one for staff advocates and other professionals using HotDocs.</p> <p>Grantee will not only allow victims to access information about domestic violence resources, but also will allow them to make an immediate LiveHelp chat request for advice or legal assistance from any computer in the grantee's service area. This will eliminate the need for individuals to do extensive traveling and allow those with low literacy, physical disabilities, those in rural areas, in short, anyone with access to a computer to have enhanced access to services.</p>				
08365	Intake	Kentucky Legal Aid	Kentucky	\$27,000
Description				
<p>This grant is for the development of a new avenue of access to legal services for clients, the Live Online Intake System, which will allow the program to serve more clients, and will save clients time and money by eliminating being placed on hold, which can use valuable cell minutes. Also, this should improve access to services to those who are hearing impaired.</p> <p>Applicants will have the option of initiating intake from the program's website through on-line chat sessions during office hours or off-line messaging after-hours. Intake personnel will communicate with applicants through a chat page, and will utilize data forms to obtain intake information. Once accepted for services, clients will be given the option of communicating with intake advocates through the initial chat environment or by telephone.</p>				
08383	Pro Se	Southeast Louisiana Legal Services C	Louisiana	\$40,000
Description				
<p>This project will combine computer-generated simple divorce pleadings with instructions and other information for pro se litigants who have no children.</p> <p>The program intends to work with courts throughout the state to increase access to the forms. Family law resources have the highest demand on the TIG-supported Louisiana LawHelp site. Also, family law resources are in high demand among users of the interactive LiveHelp service on LawHelp. Similarly, local legal services program offices receive frequent requests for these forms. The project is innovative for Louisiana because presently these forms are not available for free and the courts offer few services to pro se applicants.</p>				
08433	Technical Assistance	Colorado Legal Services	Colorado	\$45,000
Description				
<p>The focus of this grant is to sustain and improve the LSNTAP.org (formerly LSTech) website, the site that provides the legal services community with up to date information on technology for legal services, plus houses many other resources, such as the LSTech listserv, the National Poverty Law Survey Tool, the LSNTAP training archives, and the Legal Meetings resources. This grant will allow this site to continue and to grow. It will provide for additional materials to be added to the site and for the continuation of the Executive Director Roundtables to facilitate ongoing discussion of the importance of integration of technology into delivery of services in the legal aid community.</p>				

TIG #	Purpose	Program Name	State	Amount
08434	Pro Se	Colorado Legal Services	Colorado	\$31,000
Description				
<p>The goal of this project is to provide online document assembly opportunities for Colorado's low-income population using HotDocs and A2J software. Grantee will provide opportunities for pro se litigants to complete the following: a Fee Waiver request, Tenant Answer to Eviction Complaint, Temporary Protection Order, Small Claims (plaintiff and defendant), and Divorce without Children. Interviews will be available in English and Spanish.</p> <p>Sites include twenty-four hour access anywhere there is Internet access and a computer. Users will employ these technologies to complete pleadings online. Additionally, interviews for staff and pro bono advocates will be created using HotDocs.</p>				
08449	Pro Se	New Mexico Legal Aid	New Mexico	\$30,000
Description				
<p>This grant will expand the availability of pleadings, forms, and information though web access on the NM statewide website. The targeted population includes, but is not limited to, low income self represented litigants, legal service advocates and pro bono attorneys.</p> <p>New Mexicans will be able to produce forms for self representation, advocates will be able to bank forms, and pro bono attorneys will be given access to needed resources. The initial forms will be in the area of domestic relations. Audio and video will be developed and embedded into the online interviews.</p>				
08469	Web Sites	Lone Star Legal Aid	Texas	\$50,000
Description				
<p>This project will add a Court Channel to the statewide website. The Court Channel will include an overview of the court system, a searchable database of courts, and guides to specific courts. This project serves as the next step in the creation of fully-integrated legal self help centers throughout the state of Texas. The content produced as a result of project efforts will lay the foundation for the creation of multimedia resources such as webcasts. It will also provide an educational resource for members of the Bar who will benefit from having court information readily available.</p>				
08477	Web Sites	Utah Legal Services, Inc.	Utah	\$25,000
Description				
<p>This is a grant to continue funding for the statewide website.</p>				
08521	Pro Se	Legal Aid Society of Orange County,	California	\$163,438
Description				
<p>The purpose of this grant is to expand assistance to low-income working families to obtain the Earned Income Tax Credit and other significant tax credits. Grantee will do this by updating the federal module and the GA, MT, MI and PA modules; increasing technical support and infrastructure through Live Chat; and restructuring the server system and enhancing its backup system.</p> <p>I-CAN! E-file is a web-based application, certified by the IRS, which allows low-wage earners eligible for the EITC to E-file or paper file both the federal and state tax returns simultaneously and receive their full refund within two to three weeks. I-CAN! E-file provides a free and easy alternative to costly tax preparation fees and is available to anyone in the nation who has access to the Internet.</p>				

TIG #	Purpose	Program Name	State	Amount
08522	Pro Se	Legal Aid Society of Orange County,	California	\$150,000
Description				
<p>This grant will expand national outreach efforts for I-CAN! E-File. It will update and enhance the national Earned Income Tax Credit (EITC) 800 number, provide instant online support to taxpayers and partners utilizing I-CAN! E-File, create materials to meet the varying needs and expectations of new and existing partners, and conduct trainings to disseminate information that will enable partnering programs to effectively implement and integrate I-CAN! E-File in their organizations.</p> <p>I-CAN! E-FILE provides an absolutely free and easy alternative to costly tax preparation fees and is available to anyone who has access to the Internet.</p>				
08539	Web Sites	Idaho Legal Aid Services, Inc.	Idaho	\$140,000
Description				
<p>This grant is for the upgrade of the Open Source Statewide Website Template to the Drupal Content Management System. This project will preserve for the nineteen OST programs using the Zope web platform the benefits of maintaining a community while jointly upgrading to a superior open source Content Management System.</p> <p>This upgrade will enable statewide websites to better serve the needs of the client community while reducing costs and simplifying website administration, increasing collaboration and participation in content development, and improving search functionality. Access to the extensive Drupal developer community will result in cost savings for technical support, staffing, and future improvements.</p>				
08540	Pro Se	Idaho Legal Aid Services, Inc.	Idaho	\$130,700
Description				
<p>This grant will fund the development, testing, release, support, and implementation of A2J Author 4.0. Author 4.0 is designed to improve interviews for seniors, those with limited literacy and those with visual impairments. Enhancements will include interviews which provide the end user the ability to increase font size, access to a calculator, the ability to select a date from a calendar, the ability to adjust sound volume and to pause and rewind the sound track, and the ability to save answer files at anytime during the interview.</p> <p>Author efficiency will be improved by soliciting author feedback and through monthly developer calls. Support to the authoring community will benefit from an improved A2J Authoring Guide as well as training/informational sessions at national and regional conferences, and two live, national A2J Author training sessions with the NPADO HotDocs trainings.</p>				
08541	Pro Se	Montana Legal Services Association	Montana	\$23,856
Description				
<p>This grant will produce low cost, high quality client education and outreach videos. The videos will be used by Montana's new court based Self-Help Law Centers. Grantee will purchase equipment needed to film, edit and duplicate video content. Law School students will design, script, and produce the self-help videos. All videos produced will be available at the Self-Help Law Centers, posted on the statewide website and distributed to eligible clients.</p> <p>The videos will enhance the Self Help Law Centers and help meet the needs of low-income Montanans for accurate free legal information. The results and lessons learned from this project will be available to any organization wishing to form similar partnerships or produce similar videos.</p>				

TIG #	Purpose	Program Name	State	Amount
08542	Innovations and Improvements	Montana Legal Services Association	Montana	\$80,000
Description				
<p>This grant will continue the LSNTAP trainings for legal aid programs on how to use technology to improve client services and increase efficacy of delivery systems. NTAP will offer 25 online training events to the entire legal aid community through LegalMeetings web conferencing, and make them permanently available on LSNTAP.org. NTAP will also make at least four presentations at technology conferences in 2009.</p> <p>The goal of the training grant is to help programs replicate technologies developed by successful forerunners, to build capacity for technology solutions among legal aid directors and staff, and to provide resources that enable programs to develop and use technology to improve client access. The ultimate impact of the grant will be to increase the number of clients served throughout the legal aid community.</p>				
09008	Web Sites	Pine Tree Legal Assistance, Inc.	Maine	\$294,146
Description				
<p>To develop a user-friendly national website that will provide individuals with a military connection and their families (IMCs), and the individuals who assist them, with information and interactive on-line tools targeted to their specific civil legal needs. The website will be "soft launched" by May 2010. The project will also generate data regarding the civil legal needs of IMCs and develop functionalities for "content federation" and automatic updating of poverty income level charts that can be used by all Drupal-based statewide websites. The project activities shall be coordinated with those of TIG projects #09301, #09360, and #09433.</p>				
09057	Web Sites	Legal Services NYC	New York	\$50,000
Description				
<p>To conduct a search engine optimization and marketing initiative for www.LawHelp.org/NY that will serve as a model for other statewide consumer legal information sites to evaluate the most effective ways to reach our client-eligible community. This project will also pilot a Spanish-language search engine marketing campaign to reach New York's large Spanish-speaking user base and develop an online toolkit to capture strategies and lessons learned.</p>				
09061	Open Category	Legal Assistance of Western New Yo	New York	\$126,500
Description				
<p>To create the 2010 Readable Legal Information Training project. This project will publish 78 model plain-language legal resources, create an in-person and online readability course open to legal services advocates, and provide one-on-one plain-language tutoring.</p> <p>The grantee will partner with readability experts Transcend Translations to publish and promote the library and to bring Transcend's readability curriculum to a wide legal services audience of content developers. In addition, the grantee will continue its collaboration with the New York Unified Court System (NYUCS) to help identify sample documents most needed by court system users with limited English proficiency.</p>				
09137	Pro Se	North Penn Legal Services, Inc.	Pennsylvania	\$41,500
Description				
<p>To automate a credit card collection template through interview questions using HotDocs and A2J that would identify which defenses could be applied to the user's situation and would prepare documents and give information based on those defenses to the user. The end product, applicable to all counties in Pennsylvania, would create three plain language defenses for pro se litigants to use at their hearings: 1) an outline for District Justice Court; 2) a defense outline for the Court of Common Pleas; and 3) an appeal outline for the Court of Common Pleas.</p>				

TIG #	Purpose	Program Name	State	Amount
09173	Web Sites	Community Legal Aid Services, Inc.	Ohio	\$20,098
Description				
To create the Next Generation Legal Services Desktop (NGLSD), an advocate-focused, time-saving, web-based desktop configuration template using iGoogle that includes frequently used links and online tools in order to increase advocate efficiencies and productivity through one centralized, legal services content-centric desktop. Once completed, the grantee will provide online training for existing and incoming advocates in order to maximize the iGoogle centralized desktop in support of advocate work.				
09189	Pro Se	Ohio State Legal Services	Ohio	\$501,500
Description				
To continue the operation of NPADO and its support of state efforts to develop high-quality document assembly content, thereby increasing the efficiency and effectiveness of legal advocates and the availability of self-help resources for self-represented litigants. To work for sustainability of the project within a three to five year framework, the grantee and project manager will do research to enable NPADO to validate and refine its business model; evaluate the impact of NPADO on service delivery; and optimize its operational infrastructure.				
09202	Pro Se	Legal Aid Society of Eastern Virginia	Virginia	\$31,500
Description				
To develop a document assembly system in Virginia using HotDocs, which will allow legal aid attorneys to quickly produce high quality pleadings. The scope of the project will include 100-150 customized templates for attorneys and staff at Legal Aid offices. The focus will be on templates that would be most beneficial to Legal Aid attorneys in order to help clients in the current economic downturn. In addition, the project will produce 15 client-focused pro se templates. Once completed, the grantee will educate Legal Aid organizations about the use of automated documents by conducting at least five statewide trainings.				
09210	Technical Assistance	Virginia Legal Aid Society, Inc.	Virginia	\$91,500
Description				
To contract with the Legal Services National Technology Assistance Project (NTAP) to continue support to LSC-funded programs in the integration and adoption of technology tools through the NTAP Help Desk, Lsntap.org website, the updated interactive Case Management and Tech Survey reports, the LStech list, Roundtable discussions, and a new OST Drupal Help Center.				
09233	Intake	Prairie State Legal Services, Inc.	Illinois	\$71,500
Description				
To expand the organization's capacity to respond to the growing demand for legal help through adding more advanced features to its telephone technology to increase hours of operation, use of volunteers, and enhance flexibility in staffing. Grantee will expand upon its current Toshiba PBX and ACD VOIP system by replacing older analog Nortel PBX's in some offices with up to date digital Toshiba PBXs with VOIP capabilities, update its current Toshiba digital PBX's to accept the VOIP calls, and substantially increase its Internet bandwidth.				
09241	Technical Assistance	Iowa Legal Aid	Iowa	\$62,704
Description				
To implement the Technology to Enhance Board Engagement Project (TEBEP) to provide web-based resources, including training materials, organization and board policies and collaborative tools to strengthen the interaction among board members and staff. Grantee will work with the LSC Board Governance Working Group on the subject matters for these resources.				

TIG #	Purpose	Program Name	State	Amount
09285	Open Category	Legal Aid of Nebraska	Nebraska	\$24,500
Description				
To enhance Legal Aid of Nebraska's Board engagement and development by improving client-eligible board members' access to - and understanding of - a wide range of technology tools, such as inexpensive laptops, broadband internet, and videoconferencing. The project will assess each client-eligible board member's current access and technological capacity, and then establish appropriate training for upgrading their access and understanding to a baseline that allows for full participation in Board activities. Grantee will work with the LSC Board Governance Working Group on the subject matters for these resources.				
09301	Intake	Wisconsin Judicare, Inc.	Wisconsin	\$13,500
Description				
To upgrade its case management system and implement other capacities that enable the program to create a "mobile office" to provide services to veterans. The program will collaborate with County Veterans Services Organizations and develop and post on its website substantive law information related to the legal needs of veterans. The project activities shall be coordinated with those of TIG projects #09008, #09360, and #09433.				
09313	Technical Assistance	Center for Arkansas Legal Services	Arkansas	\$36,500
Description				
To continue the LegalMeetings Project to maximize the use of web conferencing, thereby saving local programs both time and money. The project will continue the support and training mechanisms in place for LSC programs using the LegalMeetings platform and transition to financial sustainability by promoting the market reach of the project.				
09314	Pro Se	Center for Arkansas Legal Services	Arkansas	\$26,500
Description				
To educate and assist the low-income self-helper, the pro bono attorney, and the overburdened legal services staff in the area of consumer law by using existing advocate consumer law static materials and developing a multimedia consumer law experience for pro se and advocate use.				
09316	Web Sites	Center for Arkansas Legal Services	Arkansas	\$104,601
Description				
To develop a national legal services content sharing system allowing for statewide website (SWWS) administrators and content developers to browse selected content from participating programs. The primary vehicle for this project will be a standalone national directory website for SWWS content. The content listed in the national directory will be available to all LSC funded programs.				
09345	Pro Se	Atlanta Legal Aid Society, Inc.	Georgia	\$163,500
Description				
To create interactive multimedia consumer law self-help materials, including editable videos, A2J interviews and HotDoc templates and to develop a flexible web interface for content syndication so other legal services programs can make use of these materials. In addition, to contract with the National Consumer Law Center to provide assistance to ALAS and other TIG grantees on issues and defenses arising from the recent consent judgment stipulated to by the National Arbitration Forum wherein it agreed to cease all consumer arbitrations.				
09358	Pro Se	Legal Aid Society Inc	Kentucky	\$27,376
Description				
To expand the Kentucky Online Self-Help Assistant (KOSHA) by developing more self-help forms and online document assembly content for statewide application in Kentucky. HotDocs and A2J will be used to develop self-help forms in 5-7 areas of law for clients, and 3-4 document assembly programs will be developed for advocates for the most frequently used petitions and forms.				

TIG #	Purpose	Program Name	State	Amount
09359	Pro Se	Legal Aid Society Inc	Kentucky	\$31,876
Description				
To provide multimedia self-help content through streaming video hosted by YouTube™ with video links embedded on the Kentucky statewide website. Legal Aid Society will build on the work of Arkansas Legal Services to produce nationally applicable videos which could be used by many other states. Legal Aid Society will, however, create some videos that are very specific in informing a pro se litigant on how to file their own case in Kentucky courts.				
09360	Pro Se	Legal Aid Society Inc	Kentucky	\$79,013
Description				
To develop an on-line “triage” tool to identify the needs of veterans and other individuals with a military connection and their families (IMCs) seeking services, to develop a range of IMC-specific self-help materials using AZJ guided interviews, and to develop and implement systems for recruiting and training legal services and pro bono attorneys in veterans law and placing IMCs’ cases with these attorneys. The specific materials the applicant seeks to develop and other project activities shall be coordinated with TIG projects #09008, #09301, and #09433.				
09361	Infrastructure	Appalachian Research and Defense	Kentucky	\$67,278
Description				
To launch a pilot video conferencing project, linking three offices (Richmond, Somerset and Barbourville) to the main office in Prestonsburg with full video conference system setups, and to add a web cam setup in two rural counties (Owsley and Harlan) so that no office, client of any office, or board member will have to travel more than an hour to link into a video conference. The project will allow clients in remote areas access to advocates in other offices, and will allow more opportunities for training and collaboration between staff and board members.				
09362	Infrastructure	Appalachian Research and Defense	Kentucky	\$6,174
Description				
To use state-of-the art on-line performance evaluation tools, together with Kemp’s Case Management Systems, to develop an effective employee performance evaluation system. The project will draw upon case management data and pre-programmed performance criteria to electronically appraise employee performance and to ensure that clients are receiving high quality legal services.				
09401	Pro Se	Legal Aid of East Tennessee	Tennessee	\$36,000
Description				
To utilize AZJ and HotDocs to implement document assembly in LAET’s self help divorce clinic to allow self represented litigants to complete all forms necessary to file and complete their uncontested divorce. This project will replicate similar projects around the country and will be innovative in Tennessee as LAET will be the only project in the state utilizing document assembly technology.				
09433	Web Sites	Colorado Legal Services	Colorado	\$26,980
Description				
To increase the amount of informational materials and self-help resources on the state website that are focused on the needs of individuals with a military connection and their families (IMCs), provide IMCs with LiveHelp assistance to access these materials and tools, and recruit, train, and oversee legal services and pro bono attorneys to provide LiveHelp assistance and other services to these clients. The specific materials the applicant seeks to develop and other project activities shall be coordinated with those of TIG projects #09008, #09301, and #09360.				
09434	Technical Assistance	Colorado Legal Services	Colorado	\$64,870
Description				
To develop, test and implement web-based training modules to complement the new Regional Training Initiative underway in the nine-state Mountain West Region. The grantee and its partners will develop three self-directed web-based training modules that will be hosted on a server in Montana for easy internet access.				

TIG #	Purpose	Program Name	State	Amount
09473	Pro Se	Texas RioGrande Legal Aid, Inc.	Texas	\$160,494
Description				
To generate court order packages using LHI that are both bi-lingual and culturally and linguistically appropriate (plain language) in courts in two states. The order packages will be developed in cooperation with a plain language expert to create the standard orders. The project will focus initially on Spanish and on court orders in child custody, visitation, and domestic violence prevention/protective order cases.				
09477	Web Sites	Utah Legal Services, Inc.	Utah	\$26,500
Description				
To continue updating and development of the statewide website focusing more particularly on the following items: on the public side, providing more materials to pro se litigants for better self representation; on the private side, allowing volunteer attorneys access to a document library and allowing for better sharing of best practices; on the pro bono side, allowing volunteer attorneys access to materials and support from other attorneys as well as facilitating the placement of cases and recruitment of volunteer attorneys.				
09478	Intake	Utah Legal Services, Inc.	Utah	\$51,500
Description				
To develop an effective online intake system available to clients 24/7 and meet the needs of individuals who are unable to use the telephone to access services. The online intake system will capture initial client information, determine eligibility and create the capability of importing data directly to Kemps. The project will integrate existing software, A2J Author®, LiveHelp, and the statewide website to allow a greater number of people the opportunity to be screened for eligibility and to receive legal information 24/7.				
09479	Pro Se	Utah Legal Services, Inc.	Utah	\$22,080
Description				
To use HotDocs and existing paragraph library provided by Utah's Administrative Office of the Courts for automated domestic pleadings necessary to complete a divorce or paternity action. Other partners include the Legal Aid Society of Salt Lake (LAS) and the Utah State Bar.				
09493	Intake	Legal Aid Foundation of Los Angeles	California	\$51,500
Description				
To upgrade the telephone system in order to 1) create a centralized intake system utilizing an Automated Call Distribution Center; 2) allow transparent sharing of data among service locations; and 3) provide detailed tracking data for improved system monitoring.				
09497	Pro Se	Neighborhood Legal Services of Los	California	\$81,500
Description				
To support development of an 18-month HotDocs Landlord Tenant Document Assembly project to be used initially at NLS-LA's 10 courthouse-based self-help centers, then introduced into the Los Angeles County Superior Court's three resource centers and later to be made available to the general legal services community.				
09509	Web Sites	Legal Aid Society of San Diego, Inc.	California	\$17,274
Description				
To set up a collaborative litigation tool that will create a virtual law office to: 1. assist Legal Aid Foreclosure Housing Attorneys in sharing knowledge and expertise; 2. help the attorneys collaborate on complex housing litigation; and 3. encourage attorneys to help housing clients that might otherwise be turned away. The project seeks to build a national partnership – a national collaboration between local legal aid attorneys. The project will call upon many state justice communities and national support programs to recruit participants and promote participation in the project. Up to 30 attorneys are expected to participate in the project's first year and up to 60 the second year.				

TIG #	Purpose	Program Name	State	Amount
09521	Pro Se	Legal Aid Society of Orange County,	California	\$180,500
Description				
To provide outreach on I-CAN!® E-FILE and EITC to LSC funded programs, community-based organizations, government and city officials, employers, United Way chapters and other entities serving the low-income population, placing emphasis on increasing usage in California, Alaska, Florida, Michigan, Montana, Nevada, South Dakota, Texas, Washington and Wyoming, including the use of presentations at conferences; to provide new and existing partners with the tools, materials and training required to meet their varying needs and expectations; to support partners by disseminating information that will enable partnering programs to effectively implement and integrate I-CAN!® E-FILE into their organizations and by the use of Live Chat; to continue the national toll-free number that uses a database of free tax providers to route callers to local income tax providers, plus provide live telephone support for callers for whom there is no local provider; and to improve the evaluation of the toll free number by using a provider that allows tracking of where callers are referred so that the grantee may conduct follow-ups with those providers to assess the usage, value, and effectiveness of the toll-free number.				
09522	Pro Se	Legal Aid Society of Orange County,	California	\$222,500
Description				
To update and host the I-CAN! E-file federal income tax module for tax year 2009 including the American Recovery and Reinvestment Act (Stimulus Plan) related changes; to update and host the California, Michigan, Montana, New York and Pennsylvania state tax modules for tax year 2009 so that taxpayers can e-file these state returns; and to support users via the use of Live Chat and email.				
09537	Pro Se	Idaho Legal Aid Services, Inc.	Idaho	\$263,697
Description				
To improve the A2J Author® (A2J) software tool for unrepresented litigants. Upgrades will: (1) guide users to determine the legal forms most appropriate for their situation and (2) facilitate automation of more complex forms than previously possible. The Project will also provide national support and training to the A2J Author community; conduct a feasibility study; and formulate a Strategic Sustainability and Marketing Plan looking to achieving sustainability in three to five years.				
09538	Web Sites	Idaho Legal Aid Services, Inc.	Idaho	\$57,230
Description				
This project will create a Consumer Law Portal (Consumer Portal) on Idaho's statewide website to assist persons with consumer law problems. The site will enhance Idaho's website by providing legal information and materials on common consumer law problems including debt collection, foreclosures, bankruptcy, credit ratings, and abusive/predatory trade practices. The project will create content on html pages, automated documents using HotDocs and A2J Author (legal forms, letters, and complaint forms for government agencies), video and graphic content, and links to outside organizations. The Consumer Portal will fill a large gap in Idaho's legal services delivery system.				
09541	Pro Se	Montana Legal Services Association	Montana	\$60,704
Description				
To establish remote self-help law centers supported by live chat technology in at least three locations and conduct corresponding outreach; to recruit, train and coordinate LiveHelp navigators to support the centers; to improve the functionality of live chat with HotDocs; and to develop a remote intake system whereby a person at a staffed or remote self-help center can apply for MLSA services. Project partners are the Montana Supreme Court Office of the Court Administrator, Pro Bono Net, and the Montana State Law Library.				

TIG #	Purpose	Program Name	State	Amount
09542	Technical Assistance	Montana Legal Services Association	Montana	\$101,500
Description				
To provide up to 150 technical skills building and best practice trainings to legal aid programs. MLSA contracts with the National Technology Assistance Project (NTAP) to offer the online trainings on a variety of relevant topics with a focus on tech skills building, sharing legal aid technology best practices, and assisting programs to implement the adoption of technologies identified in LSC's "Technology That Should Be In Place in a Legal Aid Office Today" (LSC Baselines). NTAP will implement steps to sustainability by adding ecommerce capacity to the website, obtain professional marketing services, hire professional trainers to conduct trainings, and obtain additional administrative assistance.				
09557	Web Sites	Northwest Justice Project	Washington	\$56,500
Description				
To enhance the multilingual capabilities of the LawHelp platform and its 28 partner sites to 1) better serve LEP individuals in accessing and obtaining information about their legal rights and available services and 2) expand LawHelp's capacity to help legal aid programs meet federal obligations for services to potentially eligible LEP clients.				
09558	Intake	Northwest Justice Project	Washington	\$81,500
Description				
To build an on-line intake application integrated with the Legal Server case management system; to build a triage tool that helps potential users learn whether CLEAR and the on-line system are appropriate for them; and to build a function to deliver pro se information and information about alternative legal resources to users.				
10008	Innovations and Improvements	Legal Aid of West Virginia, Inc.	West Virginia	\$47,100
Description				
This project will implement a videoconferencing system across the twelve Legal Aid of West Virginia offices. Videoconferencing will increase the quality and quantity of services provided to clients across the state.				
10009	Renewal Web Site	South Carolina Legal Services, Inc.	South Carolina	\$26,100
Description				
This TIG is South Carolina's statewide website grant. It funds enhancements to http://www.lawhelp.org/SC/ .				
10011	Website Improvement and Innovation	Massachusetts Justice Project, Inc.	Massachusetts	\$126,900
Description				
MJP is developing a more robust Massachusetts statewide legal information website with enhanced document assembly functionality. The site will feature English and Spanish language document assembly interviews, videos and web-based instructions focused on guiding pro se litigants through several common legal issues, including child support. The project team will also work with the Massachusetts Trial Court to explore the possibility of eventual pro se e-filing through online document assembly interviews.				
10012	Replication	Idaho Legal Aid Services, Inc.	Idaho	\$103,579
Description				
This project is to enable up to seven LSC funded legal aid programs to upgrade from the Zope Open Source Template (OST) platform to the Drupal Content Management System (Drupal) and join ten other OST members which recently converted to Drupal. This will preserve the mutual benefits of maintaining a community while upgrading participants to a superior open source content management system. The project will provide secondary benefits to the initial Drupal conversion participants, such as enabling them to easily develop mobile-optimized versions of their sites and to more easily upgrade to the Drupal 7.0 platform.				

TIG #	Purpose	Program Name	State	Amount
10014	Continuation Web Sites	Statewide Legal Services of Connecticut	Connecticut	\$26,100
Description				
This TIG is Connecticut's statewide website grant. This project will enhance http://www.ctnla.org/ .				
10015	Innovations and Improvements	Pine Tree Legal Assistance, Inc.	Maine	\$79,406
Description				
This project will develop unique mobile platforms to deliver legal information, news and referrals to legal services for the public, and support for volunteer attorneys via mobile phone applications. The native smart phone application is one of the fastest growing means for people to access needed information and services. Smart phone usage has increased exponentially in recent years, and is predicted to explode in the next three years across all segments of the U.S. population. The largest area of increased demand for smart phones is expected to be from lower-income populations, which makes this project both well-timed and vital. This project will allow legal service providers to keep up with current technology trends and meet the needs of their different constituencies.				
10016	Continuation Web Sites	Legal Aid of North Carolina, Inc.	North Carolina	\$26,100
Description				
This TIG is North Carolina's statewide website grant. It funds enhancements to http://www.lawhelp.org/NC/ .				
10017	Replication	Utah Legal Services, Inc.	Utah	\$19,100
Description				
This project is to to develop an employee performance evaluation tool utilizing data from Kemp's Case Management System, ULS time keeping, statewide telephone and intake systems, the MIP accounting program and pre-programmed performance criteria.				
10019	Continuation Web Sites	Blue Ridge Legal Services, Inc.	Virginia	\$26,100
Description				
This TIG is Virginia's statewide website grant. This project will enhance http://www.valegalaid.org/ .				
10024	Innovations and Improvements	Central California Legal Services, Inc.	California	\$64,760
Description				
The Central Valley Capacity Building Project will increase the capacity of legal services programs serving the rural Central Valley of California to provide quality legal services to low-income clients. It will do this by leveraging pro bono resources and increasing access to training. The Project will increase resources through (1) a pro bono "challenge," using the Pro Bono Net template; (2) the use of technology to involve urban law students in assisting Central Valley programs and clients; and (3) the development of high-quality, relevant training on legal services skills and substantive topics for rural legal services staff.				
10027	Innovations and Improvements	Northwest Justice Project	Washington	\$119,660
Description				
This project by the Northwest Justice Project and the Washington State Coalition for Language Access (WASCLA) will improve access to legal services for limited English Proficient individuals (LEP). They will be creating web-based training modules for attorneys on language access issues and developing an interactive database/directory of interpreters and translators easily accessible to legal services and justice system partners, as well as medical and education advocates.				

TIG #	Purpose	Program Name	State	Amount
10029	Innovations and Improvements	Community Legal Aid Services, Inc.	Ohio	\$36,010
Description				
This project is to integrate case management, timekeeping, and payroll systems at Community Legal Aid and its two partner programs. The project will create a paperless digital integrated system from the point of staff entry of time records into the case management system. It will do this through the digital delivery of payroll data to the ADP payroll software. This will streamline the timekeeping process and eliminate repetitive data entry.				
10030	Website Improvement and Innovation	Southeast Louisiana Legal Services C	Louisiana	\$23,528
Description				
This video project will improve advocate training by making it more efficient, effective and accessible. Additionally, it will make pro se resources more accessible to a greater range of pro se litigants - including clients with limited English proficiency – through the development of multimedia resources on the Louisiana statewide websites.				
10031	Replication	Colorado Legal Services	Colorado	\$33,100
Description				
This project is to create a system using A2J Author interviews that collects information to assist in determining client eligibility at intake. If eligibility is favorably determined, the system will capture and automatically store intake data in its Kemps case management software.				
10033	Innovations and Improvements	Legal Services of Northern California	California	\$49,600
Description				
The LSNC Google API Project will create a national model demonstrating how open source Google APIs can be used for practical integration of the Google Apps platform with open source case management systems used by legal service programs. The goal of the project is to overcome the lack of integration between LSNC's domain-specific Google Apps platform and the Pika case management system, an open source PHP-based application. The Project will utilize design and code techniques readily adaptable to other open source CMS applications. The Project will also create a permanent project archive at Google Code to detail the actual code used and how it works.				
10034	Innovations and Improvements	West Tennessee Legal Services, Inc.	Tennessee	\$105,644
Description				
This project will create a model library partnership and develop an Internet-based portal that will allow the state's public libraries to advance access to justice for low-income Tennesseans.				
10036	Replication	Philadelphia Legal Assistance Center	Pennsylvania	\$29,811
Description				
Philadelphia Legal Assistance (PLA) will automate child custody pleadings and child/spousal support pleadings for use in Pennsylvania family courts. They will also promote the availability of the forms and conduct trainings to encourage the use of the forms by self-represented litigants and advocates throughout the state. In order to accomplish this they will build upon forms that have already been created by family law advocates and adopted by the court.				
10038	Replication	Legal Services of Greater Miami, Inc.	Florida	\$76,100
Description				
This Document Assembly grant will develop templates in the areas of domestic violence, housing and public benefits law. It will be used by legal services and pro bono attorneys and paralegals in Florida to enhance the low income client community's access to high quality and efficient legal services.				

TIG #	Purpose	Program Name	State	Amount
10042	Website Improvement and Innovation	Center for Arkansas Legal Services	Arkansas	\$23,600
Description				
Spanish-language content will be developed by this project in multiple multimedia formats. This will help the Arkansas statewide website educate and assist self-help clients with limited English proficiency address common legal problems.				
10043	Innovations and Improvements	Ohio State Legal Services	Ohio	\$532,031
Description				
This grant renews funding for the LawHelp Interactive project at Ohio State Legal Services. It will continue the work of training and supporting developers as well as maintaining the project's technical infrastructure. This is to further encourage the use of document assembly by legal aid organizations, pro bono programs, and courts.				
10046	Website Improvement and Innovation	Center for Arkansas Legal Services	Arkansas	\$18,850
Description				
This project will create a new member area on the Arkansas statewide website (SWWS) where board members of CALS and Legal Aid of Arkansas can have easy access to updated training resources, archived materials, current materials and extensive oversight material.				
10047	Replication	Legal Aid of Nebraska	Nebraska	\$29,100
Description				
This document assembly grant will create a system to enhance and improve low income Nebraskans' access to the court systems by automating forms authored or approved by the Nebraska Supreme Court's Committee on Implementation of Pro Se Assistance. They will then be published on a "Virtual Self-Help Desk" website.				
10050	Innovations and Improvements	Montana Legal Services Association	Montana	\$37,427
Description				
This project is to develop a system to streamline accounting and timekeeping functions and assist with allocating grant costs across all MLSA funding sources in compliance with the LSC Accounting Guide.				
10051	Website Improvement and Innovation	Montana Legal Services Association	Montana	\$16,900
Description				
This project is to develop legal education video content for MontanaLawHelp.org using the "interactive video annotations feature" offered by You Tube.				
10052	Website Improvement and Innovation	Montana Legal Services Association	Montana	\$81,900
Description				
This project is to create a mobile website platform within the LawHelp.org template that will allow MLSA to easily create and maintain a version of MontanaLawHelp.org that is optimized for access from mobile devices such as mobile phones or handheld computers. Given the shared nature of the LawHelp.org template, all 28 LawHelp states will have the ability to create mobile sites as a result of this project, at no additional cost.				

TIG #	Purpose	Program Name	State	Amount
10056	Website Improvement and Innovation	Pine Tree Legal Assistance, Inc.	Maine	\$121,100
Description				
This project will enhance www.StatesideLegal.org as a single repository of essential content written in plain English on the most significant legal needs of low-income individuals, veterans, military personnel and their families. It will also expand content for these individuals with technologically enhanced features. A new library of legal resources and tools will be developed for professionals working with these individuals. Finally, it will conduct a national marketing and outreach campaign related to the website in order to introduce other stakeholders serving veterans and military families to the work of LSC and its grantees.				
10059	Innovations and Improvements	Legal Aid Society Inc	Kentucky	\$1,100
Description				
This project will maintain and improve the National Subject Matter Index (NSMI) on behalf of the legal services community and continue outreach for the NSMI and general legal aid data sharing standards.				
10060	Innovations and Improvements	Legal Aid Society Inc	Kentucky	\$172,423
Description				
This project will increase access to online legal aid self help and referral resources through an integrated set of state and national activities targeted to public and public law libraries.				
10061	Innovations and Improvements	Atlanta Legal Aid Society, Inc.	Georgia	\$44,804
Description				
Atlanta Legal Aid Society will create a Video Exchange Project to provide the nationwide legal services community with a central, secure, online location for exchanging multi-media content and training materials.				
10063	Innovations and Improvements	Legal Aid Society Inc	Kentucky	\$30,100
Description				
This project is to automate and simplify the initial Application for Disability Compensation provided by the Veterans' Administration (VA), thereby helping veterans to improve the quality of their applications and secure the benefits to which they are entitled.				
10064	Innovations and Improvements	Legal Aid Society of Mid-New York, I	New York	\$81,100
Description				
This project will improve the experience of LEP clients by creating website content in alternative video and audio formats in commonly encountered LEP languages. It will also create "Babel" notices for vital documents. The Babel notices will allow LEP individuals to call a telephone number and hear the contents of the documents in their own languages, or speak with a staff member through the use of an interpreter. The Project will also enhance outreach efforts and improve the intake process for LEP applicants through several additional initiatives.				

TIG #	Purpose	Program Name	State	Amount
10066	Replication	Legal Aid Society of Orange County,	California	\$219,756
Description				
This grant is to fund the programming costs of I-CAN! E-File in order to update the federal modules and the state modules for California, Michigan, Montana, Pennsylvania and New York for the 2010 tax year.				
I-CAN! E-File is a web-based software application that enables low-income taxpayers to complete and electronically file their own taxes free. The program has helped more than 194,000 taxpayers capture more than \$308 million in returns since its inception in 2002. Low-income wage earners are able to avoid costly tax preparation services and refund anticipation loans because of this no-fee technology that promotes Earned Income Tax Credit awareness and self-sufficiency, as well as computer and financial literacy.				
10069	Website Improvement and Innovation	Legal Assistance Foundation	Illinois	\$157,100
Description				
A comprehensive, user-friendly Spanish language version of Illinois' statewide website will be developed and promoted by this project. First, the project will enhance Illinois' statewide website interface, navigation, and content management system to support foreign languages. Second, it will develop an online library rich with critical legal information in Spanish. Third, it will promote these Spanish resources through targeted outreach and education to Latino communities throughout Illinois. This will integrate machine translation tools into the statewide website to make the translation of legal content more efficient and cost-effective than current translation practices.				
10070	Innovations and Improvements	Legal Aid of the Bluegrass	Kentucky	\$50,722
Description				
This project will integrate Legal Aid of the Bluegrass' online document assembly with its Kemps case management system (CMS) and build a pro bono portal for volunteer attorneys.				
10071	Replication	South Carolina Legal Services, Inc.	South Carolina	\$38,435
Description				
The quality of service and accessibility to the courts for low income South Carolinians will be improved by this project's creation of automated forms on LawHelp Interactive. It will to easily, accurately and effectively produce divorce documents based on one-year separation.				
10073	Innovations and Improvements	Legal Aid Society of Orange County,	California	\$169,976
Description				
This grant is for the I-CAN!® E-File Outreach Program to promote awareness about the Earned Income Tax Credit and e-filing, increase I-CAN!® E-File usage, inform taxpayers about predatory lending and promote financial and computer literacy.				
I-CAN!® E-File is a web-based application that enables low-income taxpayers to complete and electronically file federal and select state tax returns free of charge. The program has helped more than 194,000 taxpayers capture more than \$308 million in returns since its inception in 2002.				
10078	Replication	Colorado Legal Services	Colorado	\$14,982
Description				
This project is to develop and provide an online library of interactive website content specifically tailored to address the unique legal needs of people with disabilities, including Seniors.				

TIG #	Purpose	Program Name	State	Amount
10083	Website Improvement and Innovation	Mississippi Center for Legal Services	Mississippi	\$24,150
Description				
This project is to increase statewide pro bono activity in Mississippi and provide legal aid attorney support by developing new online resources for pro bono attorneys and improving integration of the public and pro bono areas of the Mississippi statewide website.				
10084	Innovations and Improvements	Legal Services NYC	New York	\$66,100
Description				
LawHelp.org/NY will maximize the provision of legal services to low income persons facing a legal forum without an attorney by 1) piloting the development of A2J author interviews (English/Spanish) to assist our client community in preparing for and winning a public benefits fair hearing.				
10091	Innovations and Improvements	Idaho Legal Aid Services, Inc.	Idaho	\$25,541
Description				
This project is to adopt Intact SMART electronic document management software that integrates smoothly with its Microsoft Dynamics accounting software to facilitate cost reductions, process improvements, ensure compliance with auditing/compliance requirements and achieve other fiscal operation enhancements.				
10094	Innovations and Improvements	Legal Aid of Western Ohio, Inc.	Ohio	\$34,447
Description				
A Spanish version of the current Legal Aid Line A2J Online Intake application will be created by this grant. It will allow the Spanish-speaking population to apply for assistance over the Web using a template they can more easily understand. As part of this initiative, an interface system will be developed that will use Google Translate (or a similar solution) to translate A2J intake applications from Spanish to English as they are submitted over the Web to the program CMS "holding area." This translation capability will be incorporated into the A2J Author software as an enhancement.				
10095	Innovations and Improvements	Legal Aid of Western Ohio, Inc.	Ohio	\$18,120
Description				
This project will develop a Spanish version of the existing A2J online template for Advance Directives in Ohio. The current English A2J interview for Advance Directives is one of the few statewide accepted forms and is used hundreds of times a year by advocates and pro se litigants in Ohio. LAWO staff will work collaboratively with Advocates for Basic Legal Equality Inc. (ABLE), the Legal Aid Society of Cleveland, and several other partners to create a Spanish A2J version of the form. The online template can then be used by legal services advocates, healthcare professionals, and other community partners across Ohio.				
10098	Innovations and Improvements	Northwest Justice Project	Washington	\$115,193
Description				
Grantee will continue the past work of the National Technology Assistance Project (NTAP) by bringing it in house with a full time staff person. The project will continue critical services like LSNTAP.org, the Help Desk, the CMS Report, and the LSTech listserv. The grantee will involve the broader justice community in this project and it will facilitate replication and enhancement of successful technology initiatives at a low cost.				

TIG #	Purpose	Program Name	State	Amount
11001	Innovations and Improvements	Legal Aid of Nebraska	Nebraska	\$91,600
Description				
To develop a one-stop web portal resource, hosted on Legal Aid of Nebraska's (LAN) Drupal OST statewide website, which will provide low-income parents a complete set of tools for understanding and employing the federal Individuals with Disabilities Education Act (IDEA). The site will consist of an online "help chat" feature, A2J Author automated forms and pleadings for pro se parents, short instructional videos explaining rights, and various user-friendly tutorials for parents about education laws.				
11002	Innovations and Improvements	Northwest Justice Project	Washington	\$195,909
Description				
To continue Northwest Justice Project's in-house administration of the Legal Services National Technology Assistance Project (NTAP) to be staffed by a full time coordinator with additional volunteer and intern support. NTAP will continue to: (1) Support and maintain a core collection of services and resources that play an essential role in the legal services community, including roundtables, trainings/webinars, email lists, websites and the National Subject Matter Index; (2) Provide one-on-one support and guidance to LSC-funded programs on a broad range of legal technologies; (3) Help programs effectively replicate the TIG technologies highlighted in the TIG 2011 Replicable Projects document; and (4) Create additional online community based opportunities for LSC-funded programs to share knowledge in searchable, open repositories focused on best practices and ready to use resources.				
11004	Innovations and Improvements	California Indian Legal Services, Inc.	California	\$11,600
Description				
To evaluate, select, and install a comprehensive IP desktop video conferencing system for all four offices of California Indian Legal Services, Inc. The program will leverage consumer technologies and enhanced bandwidth to create enterprise-level videoconferencing capabilities.				
11007	Website Improvement and Innovation	Pine Tree Legal Assistance, Inc.	Maine	\$123,501
Description				
To expand advocate and client resources on www.statesidelegal.org. New resources will be added specific to women veterans and service members, and advocate tools will be expanded via blogs and podcasts from national experts to encourage more collaboration. In addition, specialized technical assistance will be secured to strengthen overall website functioning and effectiveness in response to growing traffic to the site.				
11017	Replication	Michigan Advocacy Program	Michigan	\$41,600
Description				
To continue development of a new Drupal-based statewide website in Michigan by creating HotDocs/A2J interviews for self-represented litigants. This project will adapt existing HotDocs/A2J interviews and form templates for Michigan self-help website users in six of the following areas: Michigan Statutory Will; Durable Power of Attorney for Health Care; Durable Power of Attorney for Finances; Request for Hearing (Department of Human Services); Small Claims Complaint; Letters to landlord regarding repairs/withholding of rent; and Motions to Modify Child Support or Custody.				
11025	Innovations and Improvements	Idaho Legal Aid Services, Inc.	Idaho	\$320,523
Description				
To rewrite A2J Author® as a Web application enabled for computers running any operating system (Mac OS, Microsoft Windows, Linux, etc.) and upgrade the viewer for end-users to access interviews on any Internet browser, including mobile device browsers for smart phones, iPads, etc.; to use the new A2J Author Web App to create Idaho A2J Guided Interviews incorporating new software features enabled by the redesign; and to deliver training and support for the nationwide A2J Author® community.				

TIG #	Purpose	Program Name	State	Amount
11028	Innovations and Improvements	Legal Action of Wisconsin, Inc.	Wisconsin	\$51,600
Description				
To implement a secure, disaster-ready central repository which staff throughout the service area can access remotely. With this project, Legal Action of Wisconsin, Inc. will improve attorney, paralegal, and support staff's mobility and efficiency in delivering services. This initiative will also protect the firm's client and administrative data, software, and hardware from multiple potential disasters by creating a secure central repository for all the firm's applications and documents.				
11035	Innovations and Improvements	Idaho Legal Aid Services, Inc.	Idaho	\$198,600
Description				
To work with Chicago-Kent College of Law and the Center for Computer-Assisted Legal Instruction to establish cyber clinics as permanent parts of U.S. law school education. These cyber clinics will be law school courses offering credit for law student work on A2J Guided Interviews, HotDocs templates and other content for statewide legal aid websites to lower barriers to access to justice for low income people.				
11036	Innovations and Improvements	Central Minnesota Legal Services, Inc	Minnesota	\$177,100
Description				
To implement, in partnership with the Minnesota courts, a national model access-friendly e-filing solution for low-income self-represented litigants using A2J Author, LawHelp Interactive (LHI), and the Minnesota court's e-filing system. The project will take online interviews that produce legal documents on LHI and e-file them. Also, the project will develop and promote best practices in accessible e-filing and will assist the legal aid community and partners in promoting access-friendly electronic filing systems.				
11037	Innovations and Improvements	Southwest Virginia Legal Aid Society	Virginia	\$91,285
Description				
To improve the program's intake system by implementing a voice over internet protocol (VOIP) telephone system and call center software that is integrated with the existing Kemps Client Database Online Intake module and the program's website.				
11039	Replication	Utah Legal Services, Inc.	Utah	\$16,100
Description				
Utah Legal Services (ULS) proposes to add 20 new documents to its HotDocs domestic pleading library through this grant. In partnership with Utah's Courts, ULS is creating a HotDocs library that mirrors what the Courts update and maintain for pro se users. Because this library is intended for use in uncontested divorces, many of the pleadings necessary for a contested divorce case are not included in the initial library. This expansion will complete the library and make it fully utilized by ULS staff and volunteer attorneys handling contested domestic cases.				
11040	Replication	Utah Legal Services, Inc.	Utah	\$23,600
Description				
To adapt the A2J Author script written for the program's online intake project for use by staff intake workers, assuring that all needed questions and information gets recorded in a much more efficient manner.				
11042	Innovations and Improvements	Iowa Legal Aid	Iowa	\$22,269
Description				
To migrate Iowa Legal Aid's Volunteer Lawyers Project from an outdated ACCESS database to Pika 5.0. Also, the project will provide secure access for pro bono attorneys to enter closing data and case notes in the Pika system.				

TIG #	Purpose	Program Name	State	Amount
11044	Innovations and Improvements	Acadiana Legal Service Corporation	Louisiana	\$51,617
Description				
The Seniors Access to Legal Information (SALI) project, to test the use of touch-screen monitors as a means to easing seniors' interaction with computers to access online legal information and self-help materials. The project will install two computer stations with touch-screen monitors at a local senior center, provide assistance in their use, and present legal education talks. Recordings of the talks, with related printed materials, will be published on the statewide website, www.LawHelp.org/LA .				
11046	Website Improvement and Innovation	Volunteer Lawyers Project of the Bos	Massachusetts	\$70,205
Description				
To develop a statewide pro bono website to increase meaningful engagement of volunteer lawyers and law students in Massachusetts.				
11047	Innovations and Improvements	Pine Tree Legal Assistance, Inc.	Maine	\$45,610
Description				
To utilize video conferencing and web video technologies to increase access to civil legal information and assistance. This project will leverage Maine libraries' videoconferencing systems to transmit live, interactive legal aid clinics to rural areas of the state. The project team will also develop web videos for Maine's statewide website.				
11049	Replication	Community Legal Services of Mid-Flo	Florida	\$82,325
Description				
To make three to four family law packets and three landlord-tenant forms (approximately 40-50 total forms) available as online document assembly forms for use by low-income pro se litigants. In addition, this project includes education and outreach throughout Florida after the forms become available, targeting the legal services community, the court system and other justice community members to ensure that the forms are widely known and widely used.				
11054	Replication	Center for Arkansas Legal Services	Arkansas	\$43,100
Description				
To develop a Court Channel on Arkansas' statewide website to increase low-income Arkansans' access to justice by providing them with comprehensive information about the Arkansas court system, court procedures, the law, court forms, access to lawyers, the lawyer-client relationship and serve as a "How To" guide to filing claims.				
11055	Replication	Legal Aid Society of Orange County,	California	\$251,600
Description				
To update the I-CAN!® E-File software in English, Spanish, and Vietnamese so that low-income workers can file their taxes to claim the Earned Income Tax Credit (EITC) and other tax credits they may be eligible to receive.				
11059	Innovations and Improvements	Legal Aid Society of Orange County,	California	\$76,600
Description				
To provide the ability to e-file the complex array of documents for Domestic Violence Restraining and Protective Order requests in Trial Court Case Management systems in the California Superior Court – County of Orange; to use Adobe "Smart Form" technology in place of "flat" PDF documents; to develop an "adapter" mechanism that can package the data and text from the forms and present to a clerk review system at the court without having to be retyped; to enable the Order After Hearing forms to be populated by the initially filed Proposed Order forms so that judges can consider the proposed order immediately upon electronic filing and produce a final order quickly so it is available to the protected party as soon as it is completed; and to have Domestic Violence Restraining and Protective Orders immediately returned to the filer's online account for review, printing, and any subsequent need as well as simultaneously delivered to Police or Sheriff's offices for immediate enforcement.				

TIG #	Purpose	Program Name	State	Amount
11061	Replication	Montana Legal Services Association	Montana	\$91,502
Description				
To integrate a VOIP telephone system and smartphones with the LegalServer case management system and to develop security guidelines regarding these integrated technologies.				
11065	Innovations and Improvements	Legal Aid Society of Northeastern N	New York	\$121,000
Description				
To enhance access to legal aid resources for Spanish-speaking Limited English Proficient clients nationally and in New York State by developing a Spanish portal for the national LawHelp.org homepage; developing 10 nationally-relevant online guides on key legal education and language access topics; and providing LiveHelp for LawHelp.org Spanish portal users.				
11071	Replication	Community Legal Services of Mid-Flo	Florida	\$22,530
Description				
To develop an A2J guided interview to work with the online intake system of Community Legal Services of Mid-Florida Inc. (CLSMF) and to transform the XML data collected through A2J Author for use in CLSMF's case management system, Kemps PRIME. The project will benefit potential legal services clients within CLSMF's service area, particularly those with low literacy.				
11074	Replication	Colorado Legal Services	Colorado	\$36,293
Description				
To create resources for the delivery of legal services and information to clients with bankruptcy issues. Colorado Legal Services, working with Montana Legal Services Association and Utah Legal Services, will develop, test and implement a web-based screening tool and training modules using tools currently available through the Regional Training Initiative. The web-based screening tool and training modules will be easily accessed by applicants, clients, volunteer attorneys and legal services staff from all job categories across the region and will include educational and testing components to facilitate and enhance learning opportunities for legal services staff and volunteer attorneys.				
11075	Innovations and Improvements	Atlanta Legal Aid Society, Inc.	Georgia	\$94,135
Description				
To develop the Information Access Project by utilizing Microsoft SharePoint, server improvements, a finalized data-voice convergent system (VOIP/MPLS telephone system), and Pro Bono Net API content feeds to create a seamless point-of-access for clients, advocates, information technology staff, and board members.				
11076	Replication	Northwest Justice Project	Washington	\$92,350
Description				
To improve the effectiveness and efficiency of client services by enabling Northwest Justice Project (NJP) advocates to share knowledge resources throughout the organization via a secure, enterprise-level, multi-office information management system. The information management system will be developed using MS SharePoint 2010 and will be integrated with Legal Server, NJP's case management system.				
11077	Replication	Philadelphia Legal Assistance Center	Pennsylvania	\$22,699
Description				
To implement an online intake system in both English and Spanish that allows potential Philadelphia Legal Assistance clients to submit an application for legal assistance through the web.				

TIG #	Purpose	Program Name	State	Amount
11078	Innovations and Improvements	Philadelphia Legal Assistance Center	Pennsylvania	\$32,149
Description				
To develop a web-based tool that multiple legal services organizations in a single geographic area can use to upload their case management data and automatically generate statistics about requests for assistance and cases handled. The statistical functions of the system will allow complex queries to be run in order to analyze legal services data by subject matter area, demographic factors (using census data), and geographic factors (using GIS mapping). The system will be used by executive directors and development directors for purposes of strategic planning, resource allocation, and fundraising.				
11080	Replication	Idaho Legal Aid Services, Inc.	Idaho	\$33,412
Description				
To replicate in Idaho the online intake project done by the Northwest Justice Project (NJP). In addition to providing for online intake, the system will include a legal triage component to integrate with the firm's Legal Server case management system. This project will route online applications to the appropriate Idaho Legal Aid Services office based on the applicant's zip code or other variables.				
11081	Website Improvement and Innovation	Atlanta Legal Aid Society, Inc.	Georgia	\$64,623
Description				
To improve the usability of online document assembly content for self-represented litigants by allowing interviews hosted on LawHelp Interactive (LHI) to be more seamlessly integrated into Georgia's statewide public web site, LegalAid-GA.org.				
11082	Innovations and Improvements	Ohio State Legal Services	Ohio	\$532,500
Description				
To continue the LawHelp Interactive (LHI) project by supporting and optimizing LHI's technical infrastructure and by increasing the successful integration of document assembly in service delivery through effective support, training, mentorship, and outreach to the access-to-justice community.				
11083	Innovations and Improvements	Lone Star Legal Aid	Texas	\$72,600
Description				
To create Texas Court Help, which will be a one-stop, easy-to-understand information source for self-represented litigants to help them understand and navigate the Texas court system, including step-by-step guides, multilingual video instructions, Spanish and Vietnamese translations of existing A2J Author interviews, new A2J Author interviews for do-it-yourself forms in English, Spanish, and Vietnamese, and an expansion of the Texas Law Help Civil Court Guide.				
11087	Innovations and Improvements	Legal Assistance of Western New Yo	New York	\$36,427
Description				
To continue development of plain language resources for New York legal aid programs and the national legal aid community. This project will include a ten week virtual plain language course for developers of online pro se materials.				
11089	Replication	Land of Lincoln Legal Assistance Fou	Illinois	\$127,467
Description				
To develop the "Statewide Online Access System," an online intake capacity that will be made available through the statewide website in Illinois. This project will involve all three LSC-funded programs in the state.				

TIG #	Purpose	Program Name	State	Amount
11093	Replication	Legal Aid of East Tennessee	Tennessee	\$31,141
Description				
To improve access to civil legal aid in East Tennessee by replicating a model online intake system integrated with Legal Aid of East Tennessee's (LAET) Legal Server case management system. The system will also include a triage tool and provide links to relevant legal information on the LAET website and the Tennessee statewide website.				
11094	Innovations and Improvements	Legal Aid Society Inc	Kentucky	\$51,600
Description				
To use mobile technologies to implement a legal assessment tool for medical/legal partnerships to more effectively screen low-income patients for current or potential legal problems and to alert the medical professionals of the need to refer the patient to the legal partner for timely legal assistance.				
11097	Innovations and Improvements	Memphis Area Legal Services, Inc.	Tennessee	\$52,776
Description				
To help fund a comprehensive technology initiative for Memphis Area Legal Services, Inc. with four components: 1) implementation of an electronic document management system (EDMS); 2) implementation of desktop faxing; 3) upgrade to an unified communications system; and 4) computer hardware and software systems upgrades.				
12003	Innovations and Improvements	Northwest Justice Project	Washington	\$19,450
Description				
To continue the popular National Technology Assistance Project's (NTAP) online webinar series for 2013. This grant will fund ten webinars aimed at providing information for LSC grantees that will help them use technology to enhance services to clients and to improve overall program effectiveness and efficiency.				
12004	Replication	Inland Counties Legal Services, Inc.	California	\$52,252
Description				
To allow Inland Counties Legal Services (ICLS) to replicate a web based online application system for use by applicants to more readily access legal services. ICLS will replicate and adapt the Colorado Legal Services web-based A2J online intake module and integrate it with ICLS' CMS.				
12005	Replication	Utah Legal Services, Inc.	Utah	\$28,000
Description				
To create a Spanish version of Utah Legal Services' current A2J Online Intake application and the A2J Automated Intake Script used by intake workers. Translating the A2J Online application will allow the Spanish-speaking population to apply for assistance over the Web using a template they can more easily understand. Translating the A2J Automated Intake Script into Spanish will make the phone intake process easier for the Spanish-speaking population, as well as our Spanish-speaking intake workers.				
12006	Replication	Legal Aid of Southeastern Pennsylv	Pennsylvania	\$81,500
Description				
To develop an innovative digital call center for low-income people in need of legal assistance in Southeast Pennsylvania. The system will be designed to reduce wait times for cell phone callers and offer automated call-backs for those individuals with capped cell phone minutes. It will also forge new ground by developing text messaging capacity as a unique method to convey brief advice in emergency situations and reinforce advice previously delivered through the call center.				

TIG #	Purpose	Program Name	State	Amount
12009	Website Improvement and Innovation	Pine Tree Legal Assistance, Inc.	Maine	\$41,500
Description				
This project will enhance StatesideLegal.org, a widely-used national website focused on helping veterans and military families with civil legal issues. Funding will support the continued development of StatesideLegal.org's extensive library of original content and the creation of a volunteer match feature that connects pro bono attorneys to the veterans and legal services communities.				
12018	Innovations and Improvements	New Mexico Legal Aid	New Mexico	\$20,205
Description				
To create a statewide intake and case management network that will use continuous analysis of real time non-confidential data to more effectively identify and define issues, trends and targeted client communities. Partner agencies participating in the project will use this information to strategically focus resources on cases and community needs most likely to produce significant results.				
12019	Innovations and Improvements	Northwest Justice Project	Washington	\$20,105
Description				
To build into the case management system used by the Northwest Justice Project a Business Intelligence Dashboard that will allow users to view real-time or historical information presented in graphical formats. The Dashboard will use case management system data to help NJP see patterns and trends in client problems as they emerge and in historical perspective to identify the need for systemic advocacy, to shape local case acceptance choices and to allocate resources consistently with NJP's strategic plan.				
12020	Innovations and Improvements	Northwest Justice Project	Washington	\$65,293
Description				
To expand access to civil legal aid services for deaf, hard-of-hearing, and deaf-blind individuals in Washington State. The project will: 1) use videophone to videophone technology to allow deaf, hard-of-hearing, and deaf-blind individuals to communicate directly with an attorney fluent in American Sign Language (ASL) about their civil legal needs; 2) create know-your-rights videos about relevant federal laws, including the Americans with Disabilities Act, Individuals with Disabilities Education Act, and Social Security Disability Insurance, and a video for legal aid providers on tips for working effectively with deaf clients; 3) caption existing legal informational videos hosted on NJP's website; and 4) create video and electronic outreach to these communities regarding the availability of legal aid services.				
12021	Replication	Legal Services of North Florida, Inc.	Florida	\$92,059
Description				
To 1) build a taxonomy system based on LSC's problem codes to aid in categorizing LSNF files based on the new file naming structure; 2) to develop an interface with Legal Server to allow advocates to search the case management system for documents attached to client files to more effectively serve clients; 3) consolidate data from five servers and develop a search engine to mine the consolidated data; and 4) create a client portal for easier access.				
12022	Replication	Legal Assistance of Western New Yo	New York	\$21,609
Description				
TIG funding will help develop the New York Online Referral and Prescreening Program (ORAP). The ORAP will create in several of the state's service areas an online entry point for low-income New Yorkers who are seeking legal services and information. The ORAP program will improve intake efficiency by referring applicants to other resources when their legal problems are not covered by the legal services agency. When applicants have legal problems that fall within the priorities of the local legal services agency, the online interview will generate a prescreening form that will provide clear and condensed information for the intake unit to perform a conflict check and determine whether a full intake is appropriate.				

TIG #	Purpose	Program Name	State	Amount
12023	Replication	Legal Aid Society of Hawaii	Hawaii	\$36,919
Description				
To improve the accessibility of self-represented litigants facing civil legal issues through the development of self-help court forms using HotDocs and A2J document assembly software. This project will concentrate on creating family, landlord-tenant, collection, and district court restraining order court forms and other key court forms identified in coordination with administrators from the Hawai'i Judiciary and will create a Virtual Self-Help Center at the court.				
12026	Innovations and Improvements	Idaho Legal Aid Services, Inc.	Idaho	\$63,739
Description				
To create a web-based virtual law office to augment Idaho Legal Aid Services' brick and mortar practice. This project (consisting of a practice management platform, e-signature software, video conferencing, video court appearance software, hybrid Voice Over Internet Protocol (VOIP) phones, and scanners) will integrate existing technologies to help legal aid attorneys to more efficiently serve rural clients.				
12030	Innovations and Improvements	Philadelphia Legal Assistance Center	Pennsylvania	\$29,500
Description				
In partnership with the University of Pennsylvania Law School, Philadelphia Legal Assistance (PLA) will develop instructional web videos in multiple languages to assist self-represented people with family law, housing and other types of cases in Pennsylvania courts. The videos will be made available on PLA's local website as well as the statewide portal, PALawHelp.org.				
12031	Replication	Legal Services NYC	New York	\$1,500
Description				
This grant will fund development of a knowledge management system built on Microsoft SharePoint. This new system will create an accessible portal that allows advocates across the organizations to easily collaborate on litigation and outreach efforts and efficiently locate the most appropriate practice resources and documents to meet the legal needs of low-income people. This project follows several other successful TIG-supported knowledge management initiatives in the legal aid community. (NOTE: This project was closed out through mutual consent of LSC and the grantee.)				
12035	Replication	Southeast Louisiana Legal Services C	Louisiana	\$31,500
Description				
To fund development of a mobile version of Louisiana's LawHelp site (www.lawhelp.org/la) to put Louisiana LawHelp into the hands of the growing pool of lower income people who rely on mobile phones to use the Internet. The mobile site will highlight key resources from www.lawhelp.org/la and include specialized content not found on the full site.				
12036	Replication	Legal Aid and Defender Association,	Michigan	\$51,500
Description				
This project will develop an online intake system to expand services to clients in Detroit. Online intake allows prospective clients to apply for services at any time through the web, either at home or at a library or community center. The online intake system will also be integrated into Legal Aid and Defender Association's case management system, which saves significant time and reduces mistakes by allowing intake staff to simply verify user-submitted information instead of inputting it themselves.				

TIG #	Purpose	Program Name	State	Amount
12037	Innovations and Improvements	Legal Assistance of Western New Yo	New York	\$74,220
Description				
The Remote Advocacy and Compliance project will allow Legal Assistance of Western New York, Inc. (LawNY®) to use videoconferencing to conduct Social Security Administration's (SSA) video hearings through the Representative Video Project (RVP). The RVP is an initiative authorizing representatives to use their own equipment for video hearings if approved by SSA. LawNY® will create RVP sites in its Bath, Olean, and Ithaca office and add video remote sites in all seven of its offices for inter-office compliance, information-sharing, and coordination.				
12038	Website Improvement and Innovation	Legal Assistance of Western New Yo	New York	\$64,017
Description				
The project team will optimize mobile content on New York's statewide website in both Spanish and English. The site's mobile user interface will be modified to accommodate Spanish-speaking users, selected content will be converted for better utilization on mobile devices, and live help chat support will be added for mobile users.				
12043	Innovations and Improvements	Idaho Legal Aid Services, Inc.	Idaho	\$54,824
Description				
To develop and implement a responsive mobile Drupal theme that optimizes DLAW community websites for persons using a variety of devices (e.g., netbooks, smart phones, and tablets) available to the legal services client community.				
12044	Website Improvement and Innovation	Statewide Legal Services of Connecti	Connecticut	\$45,500
Description				
This project will develop an Online Classroom Template (OCT) that legal aid programs can use to create self-paced online courses for self-represented parties. The OCT will also allow for creation of substantive online courses for legal aid clients and pro bono attorneys. Organizations wishing to replicate the OCT can utilize a special demonstration guide developed through this initiative.				
12052	Innovations and Improvements	The Legal Aid Society of Cleveland	Ohio	\$159,761
Description				
To explore and develop enhanced data analysis strategies for Legal Aid Society of Cleveland and the national legal aid community. Cleveland will collaborate with social scientists and other data-savvy legal aid organizations from around the country to make better use of existing data, implement better data collection and analysis software, incorporate important data from groups such as the Census Bureau, and improve outcome and impact measurements. These enhanced data strategies will allow legal services organizations to improve the processes through which they deliver legal services to low income people.				
12056	Replication	Atlanta Legal Aid Society, Inc.	Georgia	\$40,933
Description				
The Atlanta Legal Aid Society's Content Sharing Project will enhance and maintain two prior TIG funded projects: ShareLaw and ShareLawVideo. ShareLawVideo is a private website that connects the legal aid community to video and other multi-media content donated by other legal services programs. ShareLaw is a project that provides the legal services community a central online location for exchanging static website content, regardless of the statewide website platform. The Content Sharing Project will continue and enhance these secure online locations for exchanging statewide website resources, including multi-media content and training materials.				

TIG #	Purpose	Program Name	State	Amount
12057	Website Improvement and Innovation	Statewide Legal Services of Connecticut	Connecticut	\$43,500
Description				
To create Spanish and English legal information web videos covering federal topics relevant to low income individuals. The videos will be created in the fotonovela style, which has its roots in Latino culture and has been widely used in health education.				
12059	Innovations and Improvements	Prairie State Legal Services, Inc.	Illinois	\$118,475
Description				
This project will develop an enhanced data collection and analysis system for legal services providers in Illinois. The system will analyze data from cases, legal aid websites, and newly developed tools such as mobile apps and statewide online intake to create easy-to-understand visual reports that organizations can use to better assess their service delivery. The partners will use data to evaluate and improve legal services and outreach efforts in Illinois and to influence program priorities and policies.				
12060	Replication	Center for Arkansas Legal Services	Arkansas	\$50,830
Description				
To continue to develop and update document assembly forms utilizing HotDocs software, A2J Author software, and the national LawHelp Interactive server technology. This project will focus on upgrading your automated document catalog to current technologies (e.g., A2J Author 4 and Hot Docs 10); developing three pro se automated packets; training in-house staff developers for long-term sustainability of the automated resources technology justice project; and training legal services advocates and pro bono attorneys on the automated resources available through the SWWS.				
12061	Innovations and Improvements	Ohio State Legal Services	Ohio	\$561,500
Description				
To continue the maintenance and support of the LawHelp Interactive technical infrastructure and to provide training and technical assistance to state legal aid and court projects that incorporate high-quality document assembly forms for self-represented litigants and advocates into their local service delivery.				
12063	Innovations and Improvements	Atlanta Legal Aid Society, Inc.	Georgia	\$86,506
Description				
To create an Executive Dashboard within its Legal Server case management system to easily create reports and graphical displays to demonstrate the economic impact of legal services to the State of Georgia, expand its outcome collection system and create an economic impact report system in Legal Server to update economic impact studies. The Executive Dashboard will also create reports that graphically demonstrate the direct accomplishments of its advocates and client feedback to assist with both grant compliance and staff development.				
12071	Website Improvement and Innovation	Legal Aid Service of Northeastern Minnesota	Minnesota	\$90,460
Description				
To improve the effectiveness of pro bono attorneys by creating a set of settlement checklists and client interview guides that have been optimized for mobile platforms like smartphones and tablets.				
12074	Replication	Colorado Legal Services	Colorado	\$18,166
Description				
To develop a mobile application allowing attorneys to sign up for volunteer work, providing them with checklists of items to understand prior to performing the work, and informing them of procedures to follow while providing assistance.				

TIG #	Purpose	Program Name	State	Amount
12077	Innovations and Improvements	Georgia Legal Services Program	Georgia	\$50,754
Description				
For the Farmworker Rights Division of GLSP to develop a mobile phone application called the "Just Pay Phone" application to assist current farmworker clients in recording their hours worked and remotely transmitting information to their attorneys in order to improve the provision of legal services and increase compliance with the Fair Labor Standards Act.				
12079	Website Improvement and Innovation	Georgia Legal Services Program	Georgia	\$163,750
Description				
To pilot the use of SMS text messaging campaigns in partnership with Illinois Legal Aid Online, Northwest Justice Project, LawHelp/NY Consortium, and Pro Bono Net, using Mobile Commons technology to provide legal information from each state's statewide website. The project will also create an outreach tool kit, including a generic set of marketing collateral for each state's local campaigns.				
12080	Replication	Community Legal Aid, Inc.	Massachusetts	\$46,110
Description				
To develop a web-based tool that will connect users to the legal resources that correlate with their specific legal issues. This tool allows a user to complete a short on-line form with a limited number of questions about their legal problem and household demographics. It will then search a database and give back to the user information in plain language that will help them meet their legal need.				
12081	Replication	Legal Aid Services of Oklahoma, Inc.	Oklahoma	\$58,350
Description				
To automate four sets of forms initially to be tested and implemented in three counties but targeted for use statewide. Information and user instructions will be developed using "plain language." Instructions, training and publication materials will be developed and publicized locally and users of the forms will be assisted with "LiveChat."				
12083	Innovations and Improvements	Utah Legal Services, Inc.	Utah	\$30,659
Description				
To design a pro bono database to streamline the statewide placement of eligible pro bono clients with volunteer attorneys. The system will be a lawyer tracking and case matching program to be shared by all legal non-profit providers in the state who will be able to input cases into the system for local committee placement.				
12084	Replication	Guam Legal Services Corporation	Guam	\$43,137
Description				
To enhance the client's access to justice by expanding on existing resources through the development of more types of interactive interviews specific to the protection of the person with Protective/Restraining Orders as well as to develop an interactive interview to address Change of Name issues in an effort to meet the needs of the community.				
12085	Replication	Southern Arizona Legal Aid, Inc.	Arizona	\$32,625
Description				
To replicate the TIG-funded Legal Aid of Western Ohio Remote Intake Project for the three LSC-funded programs in Arizona. An innovation in this project will be the implementation of AZJ Author with the integration of two case management systems under the one interview portal.				

TIG #	Purpose	Program Name	State	Amount
12086	Replication	Montana Legal Services Association	Montana	\$12,296
Description				
To use videoconferencing and mobile devices to deliver legal services based, in part, on a telemedicine service delivery models. This project will allow attorneys to provide legal services to clients using tablet computers at remotely located partner organization sites and a videoconferencing service that accommodates secure and encrypted communications.				
12087	Website Improvement and Innovation	Lone Star Legal Aid	Texas	\$131,820
Description				
To enhance and expand DisasterLegalAid.org by updating content, creating new content, redesigning the graphical user interface, and adding mobile technology accessibility. These upgrades will increase the site's overall usefulness by adding resources, making the site more user-friendly, encouraging pro bono involvement, improving low-income persons' access to legal services, and helping the legal community better protect the rights of disaster survivors.				
12088	Replication	Legal Aid of Western Ohio, Inc.	Ohio	\$45,344
Description				
This project will pilot use of a web-based live chat tool to provide legal services to low income individuals in twenty-five rural counties in Northwest and West Central Ohio. The live chat tool will allow volunteer attorneys to interact virtually with the growing number of rural clients who have internet access. The tool allows pro bono attorneys seeking predictable, time-limited experiences with flexible hours a new opportunity to contribute in their communities.				
12091	Innovations and Improvements	Blue Ridge Legal Services, Inc.	Virginia	\$501,180
Description				
For Blue Ridge Legal Services to work with Pro Bono Net (PBN) on re-architecting the technical infrastructure of LawHelp Interactive (LHI), which was used to complete more than 318,000 documents in 2011 – a 47% increase over the prior year. The planned rebuild will lead to improvements in reliability and scalability, cut the costs of future enhancements, improve administrative capacity and allow the system to be more easily integrated with case management and e-filing systems in courts nationwide.				
12094	Replication	Legal Services of Northern Virginia, I	Virginia	\$19,003
Description				
To develop an A2J Guided Interview to work with Legal Services of Northern Virginia's online intake system and to transform the XML data collected through the A2J Author for use in your case management system, Kemps Prime.				
12096	Innovations and Improvements	Legal Services of Northern Virginia, I	Virginia	\$30,792
Description				
To develop an appointment reminder system that will notify applicants or clients of upcoming office appointments or court hearing dates.				
12097	Innovations and Improvements	Alaska Legal Services Corporation	Alaska	\$42,503
Description				
To produce, in conjunction with the Alaska Court System's Family Law Self-Help Center, approximately 30 family law vignettes designed to help low-income persons to complete their own cases. These will be available on-line by accessing the ALSC website, the FLSHC website, and the Alaska Law Help website.				

TIG #	Purpose	Program Name	State	Amount
12098	Replication	South Carolina Legal Services, Inc.	South Carolina	\$41,923
Description				
To create an online intake application using A2J Author that's integrated with the program's Legal Server case management system, and to build a referral system of legal information.				
12099	Website Improvement and Innovation	Legal Aid Society of San Diego, Inc.	California	\$56,500
Description				
To implement a legal services pleading bank, accessible through the statewide advocates' website, in several substantive areas to expand the capacity of legal services programs to pursue litigation when needed. The pleadings bank will be made available to all legal aid programs throughout the state, including all eleven LSC-funded organizations. The template modifications will be available through the national Pro Bono Net system.				
13001	Replication and Adaptation	Legal Services of Greater Miami, Inc.	Florida	\$65,800
Description				
To develop an online intake system to expand services to clients in the Greater Miami area. The system will be integrated into Legal Services of Greater Miami's case management system and will be available in English, Spanish, and Haitian Creole to serve the predominant populations in the Miami area.				
13003	Innovations and Improvements	North Penn Legal Services, Inc.	Pennsylvania	\$39,150
Description				
To create a system that guides self-represented litigants and pro bono attorneys through simple divorce cases to ensure successful completion of the divorce process.				
13005	Replication and Adaptation	Legal Aid of North Carolina, Inc.	North Carolina	\$58,570
Description				
To expand Legal Aid of North Carolina's (LANC's) videoconferencing capacity throughout the state. LANC will adopt a cloud-based videoconferencing system that will connect all of its twenty-two offices into one integrated system. The system will allow LANC to deliver more legal clinics in rural areas via videoconference, as well as connect staff and pro bono attorneys throughout the state.				
13010	Replication and Adaptation	Montana Legal Services Association	Montana	\$37,770
Description				
To develop a web-based application that will guide parents through an interview to collect the financial and other information needed to complete a child support calculation in accordance with the Montana Child Support Guidelines. The resulting calculation and underlying worksheets will be printed or e-mailed to the parent for use when filing or modifying a parenting action.				
13011	Innovations and Improvements	Micronesian Legal Services, Inc.	Micronesia	\$90,800
Description				
To upgrade the Internet connectivity of MLSC and then to implement a PC based video conferencing system in order to increase MLSC's internal capacity to communicate between offices, with a focus on using technology to train and supervise remotely.				

TIG #	Purpose	Program Name	State	Amount
13016	Innovations and Improvements	Northwest Justice Project	Washington	\$271,800
Description				
To continue the Legal Services National Technology Assistance Project (NTAP). This grant will enable NTAP to continue to meet its stated objectives: (1) to support and maintain a core collection of services and resources that play an essential role in the legal services community; (2) to provide one-on-one support and guidance to LSC-funded programs on a broad range of legal technologies; and (3) to help programs effectively replicate past TIG technologies.				
13017	Innovations and Improvements	Northwest Justice Project	Washington	\$188,200
Description				
To implement an upgraded call center with a unified communications system developed on Microsoft's Lync platform that will allow NJP to obtain outcome information in limited assistance cases by texting an outcome question to a client who has received limited assistance and has proceeded pro se. The client's texted reply will populate a field in the client's case management record, where it will be available for reporting and correlating with demographic, geographic and service factors.				
13018	Innovations and Improvements	Pine Tree Legal Assistance, Inc.	Maine	\$121,991
Description				
To develop an online legal triage tool to help users more quickly find resources to address their needs, and direct users to online application to request assistance.				
13019	Innovations and Improvements	Legal Services Law Line of Vermont,	Vermont	\$36,800
Description				
To develop an online intake system that allows potential clients in Vermont to apply for services quickly and easily through the internet. The system will be integrated with the case management system and will also triage website users.				
13027	Innovations and Improvements	Atlanta Legal Aid Society, Inc.	Georgia	\$90,832
Description				
To create a national Olmstead Website to include web videos, legal advocacy tool kits and trainings, legal information, self-help tools, and guides for creating accessible website content. It will raise awareness among: (1) young adults with disabilities aging out of schools and aging out of children's Medicaid; (2) adults who are diagnosed with a disability; and (3) seniors who are diagnosed with a disability.				
13030	Innovations and Improvements	Statewide Legal Services of Connecti	Connecticut	\$33,702
Description				
To create online training videos to help pro bono attorneys deliver legal assistance to potential clients, to complement Call4Law, a statewide program that matches prescreened clients with pro bono attorneys for one-hour legal consultations by telephone.				
13032	Replication and Adaptation	Southeast Louisiana Legal Services C	Louisiana	\$30,800
Description				
To develop online interactive training resources for new staff, law student workers and pro bono attorneys in the state. Users will progress through an interactive training program that utilizes a blend of technologies - including online video and document assembly - to provide a robust training experience and identify areas that may require further assistance. These resources will be available to all LSC-funded programs in Louisiana.				

TIG #	Purpose	Program Name	State	Amount
13033	Innovations and Improvements	Idaho Legal Aid Services, Inc.	Idaho	\$317,675
Description				
To add document assembly capability to A2J Author; to create a dashboard and workflow tool to enhance the quality of the match between law students and legal aid providers in the A2J Clinic Project; to continue training and support for the A2J author developers; and to create at least three new guided interviews for the program's website and to update at least another two using the new A2J Document Assembly Tool.				
13036	Innovations and Improvements	Utah Legal Services, Inc.	Utah	\$33,950
Description				
To implement the technology necessary to allow advocates complete mobile access to a client's internal case management information, pleadings and other documents as well as external court records and files. In conjunction with this technology, ULS will create an automated process to obtain electronic signatures from clients for use with ULS' Client Information Sheet – making full and compliant intake screening possible at any location.				
13037	Replication and Adaptation	Center for Arkansas Legal Services	Arkansas	\$32,387
Description				
To develop a statewide online screening eligibility tool and online intake system that allows potential clients in Arkansas to apply for services quickly and easily through the internet. The online intake system will be integrated with the programs' case management systems.				
13039	Replication and Adaptation	Idaho Legal Aid Services, Inc.	Idaho	\$75,832
Description				
To modify the stand-alone WriteClearly tool to make it portable and then integrate it into statewide websites using Drupal for Legal Aid Websites (DLAW) and A2J Author, allowing developers to easily check the readability of their content. As part of the enhancement of the WriteClearly tool, a Plain Language contractor will expand the plain language glossary of replacement word suggestions. The comprehensive glossary will be made available for any access-to-justice initiative in an effort to expand the plain language movement.				
13040	Replication and Adaptation	Southeast Louisiana Legal Services C	Louisiana	\$47,690
Description				
To create a triage and online intake system for people filing electronic applications with one of four legal service providers in Louisiana. The triage system will refer applicants to the most appropriate available resources. The project will also create an online application system using an A2J interview that will interface with Louisiana's statewide case management system to supplement the programs' traditional intake systems.				
13041	Replication and Adaptation	Legal Assistance Foundation	Illinois	\$76,300
Description				
To improve the effectiveness and efficiency of LAF's client services, LAF will develop a secure, enterprise-level information management system using SharePoint. This project is in line with LAF's 2012 strategic plan, which includes an initiative for "building and maintaining institutional knowledge through the effective use of technology." Critical features include group document editing, document management, keyword tagging and searching, and integration with our case management system, LegalServer. LAF advocates will be able to easily store and search for briefs, motions, letters, presentations, FAQs, and other documents they use in litigation and community outreach. LAF will be able to customize the system as our needs change. The resulting impact will be to provide extended representation to more clients and community outreach to more client groups.				

TIG #	Purpose	Program Name	State	Amount
13042	Innovations and Improvements	Ohio State Legal Services	Ohio	\$642,124
Description				
To maintain the technical operations of LawHelp Interactive (LHI), the national online document assembly service for the access to justice community; to provide support to legal services, court, pro bono and law schools programs in more than 40 states that use LHI; to facilitate the migration of the LHI infrastructure from a technology base originally designed in 2002, to the modern, robust and flexible architecture that is currently being developed under a 2013 LHI Rebuild TIG; to support the transition of state document assembly template developers and the public to the new LHI; and to support the adoption of online forms by new partners, through robust training, technical assistance, mentorship, and end user support.				
13043	Innovations and Improvements	Idaho Legal Aid Services, Inc.	Idaho	\$185,810
Description				
To upgrade the Drupal for Legal Aid Websites (DLAW) template and focus on improving site architecture, layout, and internal reporting capacities of legal aid sites. Training and support will be available for legal services organizations that do not have a robust web presence.				
13044	Replication and Adaptation	Legal Services of the Hudson Valley	New York	\$35,240
Description				
To expand plain language guides to the program's website and New York's statewide legal website, LawHelpNY.org. Materials will be available in both English and Spanish and will be promoted through a webinar series targeted to libraries and nonprofits throughout the region.				
13045	Innovations and Improvements	Legal Aid Services of Oklahoma, Inc.	Oklahoma	\$72,609
Description				
To implement a new technology-facilitated pro bono unbundled legal services model for self-help on expungement by 1) creating a "Guide Me" resource module, with extensive information and an automated interview to create court forms, and 2) for the pro bono lawyer by enabling access to data submitted by the client, enabling the lawyer to provide limited scope legal services online.				
13047	Replication and Adaptation	Montana Legal Services Association	Montana	\$36,483
Description				
To develop a branching logic triage tool for use by intake staff to route cases in accordance with organizational case processing guidelines. Also, the project will adapt portions of the triage tool to develop three expert systems tools for use by people seeking information and resources on the Internet.				
13048	Innovations and Improvements	New Mexico Legal Aid	New Mexico	\$217,730
Description				
To create and implement a statewide online triage tool for the major civil legal issues faced by low income individuals and other vulnerable populations in New Mexico. The system will include both advocate and public-facing online interviews to help identify and recommend the best source of assistance for a litigant's circumstances such as location, income, language and other factors. The triage system will encompass services provided by New Mexico Legal Aid and five other legal aid agencies in the state, in addition to court, self-help and pro bono resources.				

TIG #	Purpose	Program Name	State	Amount
13049	Innovations and Improvements	New Mexico Legal Aid	New Mexico	\$72,450
Description				
To create a customized DirectLaw virtual law firm "pro bono portal" platform that will enable clients, pro bono lawyers and legal aid lawyers, even when located in different parts of the state, to work collaboratively and directly exchange legal documents and information in a secure on-line space designed to increase and enhance pro bono services.				
13053	Replication and Adaptation	Three Rivers Legal Services, Inc.	Florida	\$66,217
Description				
To increase access to online legal information and self-help resources in Florida through a statewide outreach and partnership initiative targeting Florida public libraries. The project will include a webinar series for library staff on free legal information and resources available to library patrons, development of customized legal information satellite sites for up to four public library partners, and enhanced technical capacities that allow librarians and other partners to keep up-to-date on new resources available through Florida's statewide legal information website, FloridaLawHelp.org.				
13055	Replication and Adaptation	Michigan Advocacy Program	Michigan	\$50,800
Description				
To expand the number of automated documents and web-based interview to enhance the statewide legal information website for self-represented individuals, MichiganLegalHelp.org.				
13060	Replication and Adaptation	Idaho Legal Aid Services, Inc.	Idaho	\$104,409
Description				
To integrate the program's Legal Server case management system and the Law Help Interactive server's document assembly capabilities. This project will add a document and client file write back feature designed to save the program and other users significant staff time.				
13061	Replication and Adaptation	Michigan Advocacy Program	Michigan	\$50,800
Description				
To evaluate the effectiveness of the new statewide legal information website, MichiganLegalHelp.org, and affiliated self-help centers, in meeting the legal needs of the users. The lessons learned from this in-depth evaluation will inform self-help legal initiatives across the country.				
13062	Replication and Adaptation	Legal Aid of Arkansas, Inc.	Arkansas	\$10,990
Description				
To develop an online triage system for use in medical legal partnerships across the state that includes a needs assessment tool and pre-screening tool. It will direct users to self-help information, appropriate referrals, personalized automated document self-help packets, and the most appropriate available resources to address their legal needs.				

TIG #	Purpose	Program Name	State	Amount
13066	Innovations and Improvements	Legal Aid of East Tennessee	Tennessee	\$45,800
Description				
To improve access to legal information by creating a series of 10-12 videos that provide low income people with on demand guidance on matters such as orders of protection, foreclosure, and other common legal issues. Videos will be produced in both English and Spanish, will be captioned for the hearing impaired, and will be accessible from both standard computers and mobile devices. Additionally, videos will be published to DVD and provided to partnering public library systems.				
13074	Innovations and Improvements	North Penn Legal Services, Inc.	Pennsylvania	\$11,505
Description				
To develop an online intake system that will be integrated into the case management system to allow people to apply for services anytime through the internet. This project will also pilot an analytical tool to assist staff in making eligibility determinations.				
13075	Innovations and Improvements	Legal Aid of East Tennessee	Tennessee	\$62,067
Description				
To utilize Microsoft Lync Server to improve communications with clients and enhance internal communications among staff. Lync will allow staff across the organization to easily conduct web meetings, exchange instant messages, and utilize Microsoft's other telepresence features. Additionally, Legal Aid of East Tennessee clients will be able to videoconference with their attorneys either through home computers or mobile devices or at conveniently-located community access points.				
14001	Innovations and Improvements	Pine Tree Legal Assistance, Inc.	Maine	\$75,270
Description				
To improve access to and the quality of legal services to low-income individuals with a military connection through Stateside Legal. With the help of NuLawLab, the project will utilize a design process to better understand the challenges faced by underserved women veterans and to develop a new tool to encourage them to access legal information and resources in asserting their rights. It will also take advantage of growing legal aid involvement in this work by reorganizing the advocate portal on Stateside Legal in order to support shared collaboration and best practices within the national legal aid community.				
14002	Innovations and Improvements	Legal Aid Society Inc	Kentucky	\$91,061
Description				
To create KYJusticeOnline, a web-based, tiered approach to pro-bono assistance that will enhance legal resources and remove barriers to access to justice for low-income Kentuckians.				
14003	Replication and Adaptation	Legal Aid Society Inc	Kentucky	\$91,384
Description				
To develop a secure, enterprise-level information management system through Microsoft SharePoint 2013 that will expand the organization's capacity to provide client services while improving case managers' efficiency and quality of work.				

TIG #	Purpose	Program Name	State	Amount
14005	Replication and Adaptation	Southeast Louisiana Legal Services C	Louisiana	\$31,400
Description				
To develop automated online forms and accompanying instructions to enhance a statewide effort to provide public libraries with resources in four substantive areas - expungement, modification of child support, custody by mandate, and basic forms for small claims court - to better serve self-represented litigants. The project will have a training component for librarians to show them how to locate the forms and how to explain the use and purpose of the forms to library patrons.				
14006	Replication and Adaptation	Legal Aid Society of Hawaii	Hawaii	\$51,400
Description				
To improve the access to the courts for self-represented litigants facing civil legal issues through the development of self-help court forms using HotDocs and A2J document assembly software. This project will concentrate on creating family, district court restraining order court forms and other key court forms identified in coordination with administrators from the Hawai'i Judiciary.				
14009	Replication and Adaptation	Montana Legal Services Association	Montana	\$52,946
Description				
To use an initiative of the Technology Summit, document assembly, to automate Montana's revised family law forms using Hotdocs and A2J software. This project is a partnership between MLSA and the Self-Represented Litigants Committee of the Montana Supreme Court Access to Justice Commission.				
14010	Replication and Adaptation	Land of Lincoln Legal Assistance Fou	Illinois	\$102,845
Description				
To develop a program-wide knowledge management system built on SharePoint Online (SPO). The system will promote increased efficiency at intake and allow advocates across the program to collaborate and locate best practice resources and documents. The system will also pull relevant content from the Illinois Legal Aid Online (ILAO) websites into SharePoint and incorporate workflows developed through the organization's ongoing business process analysis.				
14011	Innovations and Improvements	Legal Services of Northern California	California	\$88,650
Description				
To develop a an improved set of integrations of the Pika CMS with the three core Google Apps - Gmail, Google Drive and Google Calendar - which will allow staff to 1) search for and copy to a specific case record the contents of a Gmail message and any file attachment, 2) have direct access from within Pika to a client-specific Google Drive folder and manage those files directly from within Pika, and 3)receive case-specific Gmail notifications of new ticklers added to Pika, automatically distributed to all users associated with the case, with one-click user-control to add the tickler event to their individual Google calendars.				
14012	Innovations and Improvements	Pine Tree Legal Assistance, Inc.	Maine	\$62,869
Description				
To develop web-based expert systems involving four key legal issues associated with debt collection defense in Maine. These systems will be made accessible to both unrepresented litigants and legal aid staff.				

TIG #	Purpose	Program Name	State	Amount
14014	Replication and Adaptation	Acadiana Legal Service Corporation	Louisiana	\$58,788
Description				
To develop a series of eight "expert systems" for use by potential clients via the statewide website. Using their responses and following decision trees, the systems will lead users to appropriate referral sources, relevant legal information, document assembly self-help forms, or application procedures for additional assistance or extended representation.				
14015	Replication and Adaptation	Legal Aid Society of Middle Tennessee	Tennessee	\$78,862
Description				
To use advanced videoconferencing technology to extend the program's reach to potential clients within its rural service areas.				
14016	Replication and Adaptation	Utah Legal Services, Inc.	Utah	\$31,400
Description				
To add 10 new documents to its HotDocs domestic pleading library. This expansion will complete the library and make it fully utilized by ULS staff and volunteer attorneys handling contested domestic cases. In addition, it is to create automated documents for use in the Social Security Disability arena, such as the 5 step evaluation process that the Social Security Administration must go through, inserting the disability "listings" being argued, the reasons for the appeal of a denial of benefits, and the standard of review for the Administrative Law Judge level, the Appeals Council level and an appeal to Federal court.				
14017	Innovations and Improvements	Legal Assistance of Western New York	New York	\$28,737
Description				
To develop a reminder system that will notify clients of upcoming office appointments, clinics, court appearances or deadlines through text message integration with LegalServer.				
14018	Replication and Adaptation	Legal Services of Greater Miami, Inc.	Florida	\$104,756
Description				
To expand the online intake system LSGMI is developing for use by other Florida legal service programs with the goal of providing low income Floridians with an additional point of access to the legal delivery system. The online intake system will be integrated with FloridaLawHelp.org which provides legal service providers' contact information and legal information including self-help information, forms and videos.				
14021	Innovations and Improvements	Legal Aid of Nebraska	Nebraska	\$91,400
Description				
To create the "Rural Virtual Access to Justice Center" which will be a technological hub for pro bono and assisted pro se via virtual law offices at courthouses and public libraries in Nebraska counties defined by the state bar association as "rural legal shortage areas."				
14023	Replication and Adaptation	Idaho Legal Aid Services, Inc.	Idaho	\$35,487
Description				
To implement a system that uses SMS keywords/links to guide pro se litigants to critical information to address problems that arise during their cases. A secondary component is the implementation of an SMS appointment and court reminder system for ILAS and its clients to save staff resources and better serve program clients.				

TIG #	Purpose	Program Name	State	Amount
14024	Innovations and Improvements	Ohio State Legal Services	Ohio	\$725,200
Description				
To maintain LawHelp Interactive (LHI), the national online document assembly service for the access to justice community, and to provide support to legal services, court, pro bono, and law school programs in more than 40 states that use LHI to provide innovative services to clients and self-represented litigants. The grant will ensure that the LHI platform continues to provide a robust, reliable, secure environment for continued service and delivery innovation by state justice communities. Funds will also support the fine tuning of LHI performance in the wake of launching a newly re-architected system and continue to support the adoption of online forms by new partners, through training, technical assistance, mentorship, and end user support.				
14026	Replication and Adaptation	Bay Area Legal Aid	California	\$53,990
Description				
To use a Cloud based communication platform that sends and receives SMS, thus allowing staff to communicate directly to clients and to each other about the details and status of case work. Additionally, it will provide the grantee with a robust appointment and reminder system for clients and team members to use to schedule, confirm, and reschedule appointments via SMS, which will then be synchronized with existing calendar systems				
14028	Replication and Adaptation	Bay Area Legal Aid	California	\$114,334
Description				
To use the Technology Summit initiative of document assembly technology to automate manual tasks and thus allow Pro Bono attorney volunteers, law students, and staff attorneys to reach more self-represented consumers, and to represent them in more complex matters.				
14029	Innovations and Improvements	Center for Arkansas Legal Services	Arkansas	\$45,000
Description				
To support development of mobile responsive technology for the Arkansas statewide website. Enhancements include: responsive website design development, PDF content migration, and navigation/content flow modification. These improvements will increase access for low-income users and advocates providing legal help.				
14030	Replication and Adaptation	Puerto Rico Legal Services, Inc.	Puerto Rico	\$83,900
Description				
To create a portal through which attorneys will be able to register to provide pro bono services, particularly legal representation for indigent persons in courts throughout Puerto Rico. This portal, linked to a new statewide website, will allow for the identification, recruitment and support for attorneys while also connecting them to needy clients and assisting them in obtaining free CLE accredited training in exchange for their services.				
14033	Innovations and Improvements	Central Virginia Legal Aid Society, In	Virginia	\$251,400
Description				
This project will produce a cloud-based software application called JusticeServer that will be offered for distribution on the Salesforce AppExchange. JusticeServer will be a robust, affordable, replicable, and secure tool for legal aid and pro bono attorneys to efficiently manage cases together resulting in lowered barriers to pro bono engagement for both groups. The system will allow multiple legal aid organizations to add cases to an online portal and allow multiple volunteer attorneys to accept cases through the portal with no limitation on the number of organizations or users on either side.				

TIG #	Purpose	Program Name	State	Amount
14035	Innovations and Improvements	Statewide Legal Services of Connecticut	Connecticut	\$85,244
Description				
To develop an interactive online game to provide self-represented parties with a retainable, basic understanding of how to self-advocate in court and before regulatory agencies.				
14036	Innovations and Improvements	Iowa Legal Aid	Iowa	\$36,372
Description				
To research, analyze and implement of a new live chat technology platform to replace and improve upon the existing LiveHelp platform. The goal is to find a new solution that is more cost effective and that offers a wide array of features.				
14037	Replication and Adaptation	Legal Aid of Western Michigan	Michigan	\$81,400
Description				
To replicate the successful A2J online intake project and create a PIKA CMS Interview Connector that make the integration between systems much simpler. The CMS Interview Connector will be a point-and-click application that will allow programs to set up the connection from their A2J online intake interviews to the case management software.				
14039	Replication and Adaptation	Anishinabe Legal Services, Inc.	Minnesota	\$70,975
Description				
To use an initiative of the Technology Summit, document assembly, to automate 21 tribal court forms for self-represented litigants with civil matters to use before the Leech Lake and White Earth Band of Ojibwe Tribal Courts in northern Minnesota.				
14040	Innovations and Improvements	Northwest Justice Project	Washington	\$45,400
Description				
To optimize and implement the upcoming change of Google Analytics to Universal Analytics on WashingtonLawHelp.org and the required changes to the LawHelp reporting system. This optimization will enable administrators of statewide websites to easily and accurately integrate key meta data from the LawHelp database using the LawHelp API with Universal Analytics to provide more contextual reports, automate more reporting functions, and allow WashingtonLawHelp and other states to build and share custom reporting dashboards.				
14043	Innovations and Improvements	Central Minnesota Legal Services, Inc	Minnesota	\$78,400
Description				
To create a basic LawHelp Interactive Analytics Toolkit prototype (LHI A-Kit Pilot) that will include: 1) Google Analytics data tracking specific LawHelp Interactive (LHI) pages and interview pages and 2) reports using the existing data warehousing/mapping LHI tool.				
14047	Replication and Adaptation	Legal Aid of Western Ohio, Inc.	Ohio	\$94,150
Description				
To create a statewide online resource center of automated court form packets for low-income pro se litigants, legal aid staff and volunteers; and pilot a virtual clinic by creating video instruction modules as companion guidance to a set of automated forms that will help remove barriers to employment by sealing a criminal record.				

TIG #	Purpose	Program Name	State	Amount
14048	Innovations and Improvements	Statewide Legal Services of Connecticut	Connecticut	\$44,482
Description				
To establish a national repository and portal for legal aid organizations and law schools to build online trainings and share content. The project will involve a partnership with a national leader in online learning to create a sustainable, national site where "learning checklists" can be authored, tested and delivered.				
14050	Innovations and Improvements	Center for Arkansas Legal Services	Arkansas	\$36,400
Description				
To support development of technology that will provide Arkansas statewide website visitors with a highly personalized user content experience called SmartFacts. Visitor content personalization will be provided without the necessity of logging in and with minimal effort on the user's part, resulting in the website more efficiently guiding the user to the resources needed.				
14051	Innovations and Improvements	Legal Assistance Foundation	Illinois	\$68,900
Description				
To implement solutions to inefficiencies, gaps and other issues identified during a business process analysis (BPA) of the Illinois statewide websites' content management process. By leveraging strategic workflow design and innovative technology solutions, content will be updated more quickly, consistently and comprehensively.				
14055	Innovations and Improvements	Virginia Legal Aid Society, Inc.	Virginia	\$151,400
Description				
To allow the telephone intake and followup systems of VLAS and other legal aid programs to operate more efficiently. The processes developed will, without human intervention, assess what type of service is needed by the caller, route the caller to the most appropriate service for her need, and for those callers who need and qualify for legal assistance from the legal aid program, prioritize problem types and assemble data into the intake fields of case management software.				
14059	Replication and Adaptation	Legal Aid Foundation of Los Angeles	California	\$24,069
Description				
To enhance client accessibility and program productivity by employing videoconferencing technology to bridge the geographic barriers between LAFLA's six offices, the LA Law Library, and other community libraries in greater Los Angeles.				
14060	Innovations and Improvements	Legal Assistance of Western New York	New York	\$83,895
Description				
To build new and innovative enhancements to LawHelpNY.org, including several key improvements to the site's extensive referral system and its overall content organization.				
14061	Innovations and Improvements	Legal Assistance of Western New York	New York	\$82,895
Description				
To assess and pilot novel uses of technology to support innovative assistance programs that engage non-attorneys and nontraditional justice partners in improving access to justice in New York State. These programs include the Court Navigator program, a groundbreaking pilot that will be closely watched by other justice communities throughout the country; community-based pilots that engage non-traditional justice partners; and LiveHelp, which has tapped hundreds of law student volunteers to provide high-quality information and referrals.				

TIG #	Purpose	Program Name	State	Amount
14063	Replication and Adaptation	Legal Aid Society of Hawaii	Hawaii	\$41,517
Description				
To create a series of legal information videos on substantive law areas including housing, family and consumer law and to provide information about LASH's A2J document assembly project. Four of the videos will be translated into different languages.				
14065	Innovations and Improvements	Legal Services of Northern Virginia, I	Virginia	\$91,400
Description				
To create the Virginia Legal Aid Help 2 Go Project, which will use SMS text messaging to guide users to a mobile friendly site that will offer a series of video vignettes available in English and Spanish. The video vignettes will be mobile friendly and will be informational videos on a variety of high interest areas of law, including family, consumer, and housing law matters.				
15002	Innovations and Improvements	Pine Tree Legal Assistance, Inc.	Maine	\$97,720
Description				
To further develop the national Stateside Legal website to respond to a rapid increase in traffic and leverage the co-design process to develop more accessible resources.				
15004	Innovations and Improvements	Michigan Advocacy Program	Michigan	\$102,200
Description				
To build a Script Management Tool to enable easier translation and modification of HotDocs document assembly interviews for developers across the country.				
15005	Replication and Adaptation	Legal Aid Society of Hawaii	Hawaii	\$52,200
Description				
To create a centralized portal on the program's LawHelp SWWS website in partnership with 9 legal aid organizations in Hawaii. LASH will utilize A2J Author to create an interactive interview to enable users to easily access legal information and to identify appropriate referrals to the participating organizations.				
15006	Innovations and Improvements	Northwest Justice Project	Washington	\$75,700
Description				
To improve the design and delivery of legal information to enhance client self-help by creating mobile-compatible, web-based legal education videos. The videos will be field-test with client-eligible community groups and the input will be used to create more accessible, effective video publications along with a Video Usability Report documenting the viewing preferences of the communities and the obstacles to understanding content.				
15007	Innovations and Improvements	Northwest Justice Project	Washington	\$429,960
Description				
To continue the Legal Services National Technology Assistance Project (NTAP). This project has three main objectives: (1) support and maintain a core collection of services and resources that play an essential role in the legal services community; (2) provide one-on-one support and guidance to LSC-funded programs on a broad range of legal technologies; and (3) help programs effectively replicate past TIG technologies.				

TIG #	Purpose	Program Name	State	Amount
15011	Replication and Adaptation	The Legal Aid Society of Cleveland	Ohio	\$65,900
Description				
To develop technology to automatically text outcome questions to clients after they receive limited assistance, attended a community legal education presentation or received community legal education materials. This project will complete the picture regarding Cleveland Legal Aid's impact on clients, and provide timely information about emerging issues that will be used to inform future planning and resource allocation.				
15014	Replication and Adaptation	Statewide Legal Services of Connecticut	Connecticut	\$66,369
Description				
To adapt the Families Change guides and Changeville game to help families in Connecticut, Maine, and Vermont cope with the legal, emotional, social, educational and economic impacts of divorce.				
15015	Replication and Adaptation	Legal Aid of West Virginia, Inc.	West Virginia	\$90,600
Description				
To create six online interactive training classrooms and associated resource toolkits to enhance volunteer attorneys' ability to provide pro bono legal service to low income clients across West Virginia.				
15016	Replication and Adaptation	Michigan Advocacy Program	Michigan	\$85,200
Description				
To develop a statewide online triage system to help Michiganders receive the most cost effective form of legal services available.				
15018	Innovations and Improvements	Center for Arkansas Legal Services	Arkansas	\$42,315
Description				
To develop and incorporate self-sustaining content management technologies into the Arkansas statewide website in order to assist low-income Arkansans by providing an ever increasing library of legal content whose quantity, accuracy, and quality will no longer be dependent upon program staff or budgetary constraints.				
15019	Innovations and Improvements	Idaho Legal Aid Services, Inc.	Idaho	\$84,306
Description				
To improve the open source community's infrastructure for statewide legal aid websites built on the Drupal platform by creating an online community, providing training, and planning and hosting a hackathon. This will help legal aid organizations learn best practices and replicate other Drupal projects, enhancing both SWWS and individual program websites.				
15021	Innovations and Improvements	Legal Services of Northern Virginia, Inc.	Virginia	\$102,200
Description				
To develop a mobile-friendly web-app (the Legal Case Navigator) that will allow legal aid clients and pro se litigants in Fairfax County, VA, the ability to access and navigate the court process for his or her legal case. The portal will be designed in a secure, easy, and convenient way that will enhance a user's interaction with the court system and provide information and resources to make better-informed decisions about their legal rights.				

TIG #	Purpose	Program Name	State	Amount
15022	Innovations and Improvements	Utah Legal Services, Inc.	Utah	\$77,200
Description				
To build 4-6 new modules in the LegalServer Case Management System that will use data already collected in the system to streamline administrative functions.				
15024	Innovations and Improvements	Ohio State Legal Services	Ohio	\$729,100
Description				
To maintain LawHelp Interactive (LHI), the national online document assembly service for the access to justice community, and to provide support to legal services, court, pro bono, and law school programs in more than 40 states that use LHI to provide innovative services to clients and self-represented litigants. The grant will ensure that the LHI platform continues to provide a robust, reliable, secure environment for continued service and delivery innovation by state justice communities. Funds will also support the fine tuning of LHI performance in the wake of launching a newly re-architected system and continue to support the adoption of online forms by new partners, through training, technical assistance, mentorship, and end user support.				
15025	Innovations and Improvements	Legal Aid Society of Hawaii	Hawaii	\$88,469
Description				
To implement the Mobile Usability Initiative in partnership with Pro Bono Net to identify the best approaches for mobile usability of LawHelp Interactive ("LHI") interviews and to pilot three such templates. It will include some yet to be determined modification of the core LHI application to improve mobile support.				
15027	Innovations and Improvements	Legal Assistance Foundation	Illinois	\$70,750
Description				
To integrate SMS texting into the statewide legal services website platform to further engage current users and reach new users.				
15028	Replication and Adaptation	Community Legal Aid, Inc.	Massachusetts	\$55,700
Description				
To enhance the accessibility and efficiency of the program's intake system by creating a mobile technology friendly online application in both English and Spanish that is integrated with the case management system.				
15029	Innovations and Improvements	Legal Aid Service of Northeastern Mi	Minnesota	\$47,640
Description				
To improve the support provided to legal services attorneys and pro bono attorneys through ProJusticeMN.org by (1) adapting more of ProJusticeMN to be compatible with mobile devices, (2) increasing traffic on the case placement tool by providers and volunteers, (3) continuing to refine the site content and navigation, and (4) promoting the enhanced mobile site to attorneys.				
15031	Innovations and Improvements	Ohio State Legal Services	Ohio	\$19,327
Description				
To build an app for both Android and iOS that provides Ohio's legal services attorneys, pro bono volunteer attorneys, and lay advocates with the tools and information they need to efficiently and effectively advise their low-income clients.				

TIG #	Purpose	Program Name	State	Amount
15033	Innovations and Improvements	Florida Rural Legal Services, Inc.	Florida	\$77,639
Description				
To add an advanced digital Call Center System to institute triage and route calls to a centralized intake and advice hotline for family and housing law. It will also utilize text messaging to 1) allow mobile callers waiting in the queue to send a text message to receive legal education materials and 2) obtain case outcome information.				
15034	Replication and Adaptation	Wisconsin Judicare, Inc.	Wisconsin	\$53,435
Description				
To develop an online intake and triage system that leverages enhanced web technology and phone system improvements to provide the client community a better intake experience.				
15035	Innovations and Improvements	Blue Ridge Legal Services, Inc.	Virginia	\$127,200
Description				
To partner with the National Center for State Courts (NCSC), the Office of the Executive Secretary (OES) of the Supreme Court of Virginia, and the Virginia Access to Justice Commission to glean and analyze data from the Court's existing statewide case management systems to shed light on the unmet civil needs within the court system and to measure the impact of a lack of representation in types of civil cases commonly litigated in Virginia's court system - particularly in those types of cases that legal aid's low-income client population most frequently confronts.				
15036	Innovations and Improvements	New Mexico Legal Aid	New Mexico	\$175,193
Description				
To construct JusticeHub, a "pitch portal" website where the legal aid community, along with private and public partners, can find scalable virtual workspaces and other powerful tools for legal aid innovators and stakeholders to jointly develop, showcase, and crowdsource cross-platform technical solutions that will improve legal aid service delivery for LSC-funded programs and partners nationwide.				
15039	Replication and Adaptation	Montana Legal Services Association	Montana	\$124,000
Description				
To improve and create capacity for a system-wide mobile-friendly interface for clients. This project will: (1) add SMS texting capacity to the Legal Server case management system, (2) enhance the mobile on-line intake process, (3) enhance the mobile functionality of MLSA's free legal help site MontanaLawHelp.org including adding SMS compatibility, and (4) add the ability to push and pull data to clients using mobile devices.				
15041	Replication and Adaptation	Georgia Legal Services Program	Georgia	\$52,200
Description				
To increase applicants' access to services, the number of clients served on high-priority issues, and GLSP's operational efficiency by developing and implementing a new online intake system, including an SMS approach.				
15043	Innovations and Improvements	Neighborhood Legal Services Associ	Pennsylvania	\$62,200
Description				
To create an applicant online intake and triage system available on the NLSA public website.				

TIG #	Purpose	Program Name	State	Amount
15044	Innovations and Improvements	Legal Assistance of Western New Yo	New York	\$68,480
Description				
To continue development and support of the national WriteClearly and ReadClearly plain language projects.				
15045	Innovations and Improvements	Lone Star Legal Aid	Texas	\$130,438
Description				
To implement the Texas Interactive Forms Project (TIFP) that will develop and implement plain-language, step-by-step guided interviews for self-represented litigants to assemble and electronically file court forms using Tyler Technologies Guide & File platform and the statewide eFiling portal. TIFP will automate 100 individual forms during the two-year grant term.				
15046	Innovations and Improvements	Volunteer Lawyers Project of the Bos	Massachusetts	\$137,200
Description				
To enhance mobile access to pro bono resources in Massachusetts by optimizing volunteer engagement and practice resources for use on mobile devices.				
15049	Replication and Adaptation	Community Legal Services of Mid-Flo	Florida	\$67,200
Description				
To implement a high-capacity videoconferencing system that will connect your eight Central Florida offices and allow remote client interviews as well as multi-office staff meetings and legal workshops. The project will also create a series of short videos that can be posted on the internet for viewing by low-income pro se litigants. When completed, the video series can also be used to train pro bono attorneys in conducting workshops.				
15050	Innovations and Improvements	Community Legal Aid Services, Inc.	Ohio	\$97,507
Description				
To create an online intake and triage system using A2J integrated with the Pika case management system for individuals seeking assistance from CLAS and LAWO.				
15054	Innovations and Improvements	Legal Aid Society of Orange County,	California	\$152,200
Description				
To develop an Online Dispute Resolution (ODR) and Mediation Portal for small claims cases in Orange County, thus simplifying access for self-represented small claims litigants to mediation through online services, while reducing small claims calendar congestion and saving time and expense for both the litigants and the Court.				
15055	Replication and Adaptation	Alaska Legal Services Corporation	Alaska	\$104,629
Description				
To create an online learning experience, similar to the classroom module on CTLawHelp.org, and add this functionality to the LawHelp platform. ALSC will work with project partners to provide the complex legal education and information users need to successfully navigate their legal issue through 8-10 online learning classes aimed specifically for their client community.				

TIG #	Purpose	Program Name	State	Amount
15056	Innovations and Improvements	Kansas Legal Services, Inc.	Kansas	\$122,200
Description				
To 1) improve the search tool provided on the D-LAW website template to make search results more relevant for users, 2) use the evaluation tools available from WriteClearly.org to modify all current and newly developed web content so that it is in plain language and, 3) develop a separate pro bono site for private attorneys in Kansas that will make volunteering for KLS easy and efficient.				
15059	Replication and Adaptation	Legal Assistance of Western New Yo	New York	\$182,200
Description				
To create a single online entry point for low-income Western New Yorkers who are seeking legal information and services on consumer related issues. The project will pilot coordinated web-based screening, intake and referral in Western New York.				
15062	Innovations and Improvements	New Mexico Legal Aid	New Mexico	\$87,200
Description				
To improve the predictive power of its multi-agency New Mexico Data Sharing Project by creating and incorporating enhanced knowledge management capabilities to expand the results achievable by the current system. The proposed new data analysis tools will alert NMLA and partner agencies automatically and in real time when there are correlations between client or community characteristics and emerging trends or clusters linked to common legal problems.				
16001	Replication and Adaptation	Legal Services of North Florida, Inc.	Florida	\$130,121
Description				
To implement a vendor-hosted telephone system using Voice over Internet Protocol (VoIP) technology and integrate it with the program's case management system, document management system, and electronic communications systems. The project will create interfaces between LegalServer, SharePoint, Office 365/Outlook, and the VoIP system. This structure will increase ease of access for clients through call center functionality, including call routing and virtual queueing; will improve staff ability to access client documents and create documents directly tied to the client profile; will nurture partnerships with justice and community partners; and will address the needs of the program's large and diverse 16-county service area.				
16004	Innovations and Improvements	Michigan Advocacy Program	Michigan	\$57,000
Description				
To build SMS text messaging capacity into the Pika Case Management System.				
16005	Innovations and Improvements	Philadelphia Legal Assistance Center	Pennsylvania	\$42,000
Description				
To create a statewide database of landlord-tenant eviction cases and analyze the data under the direction of a steering committee of justice community members. The project will measure outcomes, determine gaps in access to counsel, and identify priority areas for increased pro bono participation. A toolkit will be developed based on this demonstration project to assist other states with undertaking similar projects.				
16006	Innovations and Improvements	Land of Lincoln Legal Assistance Fou	Illinois	\$142,930
Description				
To incorporate e-commerce marketing practices into the Illinois statewide website to both tailor content to individual users and leverage usage data to improve user experience and engagement.				

TIG #	Purpose	Program Name	State	Amount
16007	Innovations and Improvements	Iowa Legal Aid	Iowa	\$59,734
Description				
To update and expand Iowa Legal Aid's use of A2J Author by 1) migrating the program's current online intake interview from the desktop to the cloud version, 2) putting the A2J author application to new uses for referrals and training, and 3) providing a Spanish language version of the online application and referral tools.				
16009	Replication and Adaptation	West Tennessee Legal Services, Inc.	Tennessee	\$57,860
Description				
To replicate and expand Legal Aid of Western Michigan's (LAWM) A2J online intake project. The system will accept applications within WTLS priorities, utilizing the CMS Interview Connector developed by LAWM for seamless transfer of applicant data from the A2J Interview to the case management system (CMS). WTLS will expand LAWM's project to include triage to immediately direct applicants who are not eligible for assistance to legal information, self-help materials, and local, regional, and statewide resources. Implementation of the system will increase access to justice, focusing on the 16 rural counties within the WTLS 17-county service area, and increase efficiency for the program.				
16014	Replication and Adaptation	Legal Aid of NorthWest Texas	Texas	\$52,000
Description				
To develop an online intake portal in English and Spanish. The portal will support mobile so that it can be accessed wirelessly at every branch office, at legal clinics, and community outreach via any smart device.				
16015	Innovations and Improvements	Northwest Justice Project	Washington	\$83,000
Description				
To make CLEAR Online a more sophisticated and robust triage tool by adding significant granularity and standardization to the referral criteria on which the triage system determines the best referral. By using distributed databases, NJP will build capacity for 17 volunteer partner programs to manage their own referral criteria and volume in the triage system.				
16017	Innovations and Improvements	Statewide Legal Services of Connecticut	Connecticut	\$88,178
Description				
To make the self-help information and triage systems on the statewide website more functional and accessible to an ever-increasing population of mobile-dependent users.				
16019	Innovations and Improvements	Legal Aid Society of Orange County,	California	\$94,064
Description				
To create an open source web service to send and receive SMS/MMS text messages to and from clients, including the ability for clients to send digital copies that an attorney can review, use, and see in context of a potentially larger conversation via text. Also, LASOC will also use Chromebooks to operate a mobile clinic to enable remote interviews at remote clinics to increase access, efficiency, and support pro bono engagement.				
16020	Innovations and Improvements	Utah Legal Services, Inc.	Utah	\$202,000
Description				
To build 4-5 modules in the LegalServer Case Management System that can use the data already collected to streamline LSC reporting functions, enhance communications with clients, preserve institutional knowledge and improve oversight of case work.				

TIG #	Purpose	Program Name	State	Amount
16021	Replication and Adaptation	Statewide Legal Services of Connecticut	Connecticut	\$152,000
Description				
To modify the basic Connecticut RePresent game as needed to create jurisdiction-specific versions of the game for SRPs in the states of Maine, New Hampshire, and Massachusetts; and to create a new game that will educate SRPs on how to navigate summary process eviction proceedings in housing court in Connecticut and Maine.				
16023	Replication and Adaptation	Montana Legal Services Association	Montana	\$116,537
Description				
To (1) automate Montana wills and estate planning forms for use by pro bono attorneys, paralegals, and legal aid staff and (2) automate an American Indian will form for pro se users in 4 states.				
16025	Replication and Adaptation	Central Virginia Legal Aid Society, Inc.	Virginia	\$62,000
Description				
To develop an A2J guided interview for bankruptcy applicants to obtain information needed to determine whether bankruptcy is appropriate. The software will produce an instruction letter to the applicant explaining the bankruptcy process in general and which bankruptcy is best suited to the applicant. If the applicant appears to be legal aid eligible, the software will produce the checklist information provided by the client in a document the client could take to their local legal aid, to save time for both the client and the legal aid staff, and also say which legal aid program to contact. If bankruptcy is not appropriate, the software will produce an instruction letter explaining why bankruptcy is not suitable, when bankruptcy might become suitable, the income and asset protections presently available and how to assert those protections if needed.				
16026	Replication and Adaptation	Coast to Coast Legal Aid of South Florida	Florida	\$66,379
Description				
To develop an appointment and event reminder system that will notify clients of upcoming office appointments, court appearances, and other relevant deadlines through text message integration with LegalServer. The texting system will incorporate a deadline alert based on information that has been entered into LegalServer and include a mass text and voice broadcast messaging system. The end-user will have the capability to send text and voice messages in English, Spanish or Haitian Creole.				
16027	Innovations and Improvements	Ohio State Legal Services	Ohio	\$808,000
Description				
To maintain LawHelp Interactive (LHI), the national online document assembly platform, including providing support, training and the facilitation of best practices to new and existing partners. Also, the grant will allow LHI to obtain certification as an Electronic Filing Service Provider (EFSP), and to complete a generic e-filing integration with a leading commercial Electronic Filing Manager (EFM). Finally, the grant will include an evaluation of how LHI is supporting the needs of the LSC programs.				
16032	Innovations and Improvements	Idaho Legal Aid Services, Inc.	Idaho	\$80,934
Description				
To improve the visibility of participating legal services organizations and help them extend their reach to serve more people in need of legal assistance. This project is designed to direct more visitors to legal aid websites and to ensure the information they receive is accurate. There are three components: 1) enhance search engine optimization (SEO) for legal aid organizations and create SEO best-practice guidelines for broad implementation, 2) add Open Referral components to Drupal for Legal Aid Websites (DLAW) to improve the quality of content legal aid organizations provide clients via the web, and 3) increase legal aid organizations' web presence by providing them with assistance in maximizing Google Ad Grants campaigns.				

TIG #	Purpose	Program Name	State	Amount
16033	Innovations and Improvements	Idaho Legal Aid Services, Inc.	Idaho	\$251,985
Description				
To increase access to justice for people who are in need of legal assistance by ensuring that the automated forms available to them from the legal aid community are current, easy to use, and accurate. The project will add additional citation and analytics capabilities to A2J Author, provide the legal aid community with a roadmap to nationwide automated form coverage, and to ease the process of converting outdated A2J Guided Interviews to the current version of A2J Author.				
16034	Innovations and Improvements	American Samoa Legal Aid	American Samoa	\$61,740
Description				
To implement the All-Island Access to Legal Aid project to allow residents of the isolated Manu'a islands in American Samoa to gain access to legal aid services provided by American Samoa Legal Aid (ASLA). This project will establish four interview locations on three separate islands within the Manu'a Islands, each with a desktop computer, scanner/printer and Internet access. Applicants and clients will be able to directly connect to the ASLA office on the island of Tutuila via Skype and be able to be interviewed, scan and receive documents, and be provided with limited and extended legal aid services.				
16035	Replication and Adaptation	Michigan Advocacy Program	Michigan	\$127,000
Description				
To create four toolkits to help legal aid organizations evaluate and implement specific technology solutions recommended by the LSC Technology Baselines. The toolkits will help program leaders understand the benefits of specific operations and service delivery technologies, demystify the implementation process, and assist leaders in making smart decisions. The toolkits will contain varying resources such as checklists, best practices, and sample documents such as RFPs, budgets, and logic trees. They will be available online through the LSNTAP website as well as outlined in booklets which will be distributed to all LSC programs.				
16039	Replication and Adaptation	Ohio State Legal Services	Ohio	\$46,576
Description				
To create automated documents designed specifically for advocate use, using HotDocs and A2J Author for use and distribution through the Law Help Interactive platform.				
16040	Replication and Adaptation	Legal Aid of Nebraska	Nebraska	\$132,000
Description				
To develop a unified intake and triage system in English and Spanish to improve the efficiency and effectiveness of the delivery of civil legal services across the state of Nebraska. The goal is to funnel all current intake processes through an expert system to establish a systematic, standardized intake and triage system to increase efficiency, ensure low-income Nebraskans receive the most appropriate form of legal services and better understand and develop predictors of client outcomes.				
16041	Replication and Adaptation	Southern Arizona Legal Aid, Inc.	Arizona	\$80,957
Description				
To use video conferencing to engage urban attorneys, both staff and volunteer attorneys, with rural clients and clients who otherwise do not have access to legal aid due to lack of transportation, funds to pay for transportation, or distance to legal aid offices. In addition, the project will enable SALA to move program training and cross-office collaborations into the virtual world, thereby reducing program costs.				

TIG #	Purpose	Program Name	State	Amount
16044	Innovations and Improvements	Memphis Area Legal Services, Inc.	Tennessee	\$53,400
Description				
To create an online portal that will allow intake staff and paralegals to conduct guided interviews with clients that will culminate in the provision of legal advice and possibly the dissemination of court forms in specific areas of law. The advice will be given at the end of each interview and will not necessitate return calls or the assignment of an attorney at a later date. The software will be based upon decision-tree analysis and case-based reasoning.				
16045	Innovations and Improvements	Community Legal Services of Mid-Flo	Florida	\$139,200
Description				
The Florida Legal Services Open Referral Initiative will enable all of Florida's legal services providers to share verified, real-time information about their services in an open and easily-accessible format. This will be accomplished with a 'resource directory federation' through which individual organizations will self-publish information about their own services (where they are located, how they can be accessed) through their respective LegalServer case management systems. This information will be aggregated and verified through a tool to be developed for this purpose, and made openly available as a machine-readable resource, queryable in real-time by any third-party information system such as a website, intake portal, etc. The project will both demonstrate the value of this open data approach and assess the costs and benefits of this 'resource directory federation' along with making proposals for future development.				
16049	Innovations and Improvements	Legal Aid Foundation of Los Angeles	California	\$159,695
Description				
To develop an online intake and triage system in six languages to provide an additional point of access to its delivery system to better connect with eligible clients. The online intake and triage system will be accessible to prospective clients 24 hours a day, 7 days a week and be accessible by smartphone, tablet, and personal computers. A key piece of the triage system will be to provide just-in-time legal information and resources to prospective clients as they make their way through the online intake system.				
16052	Innovations and Improvements	Legal Assistance of Western New Yo	New York	\$114,223
Description				
To use the LSC technology baselines to develop and pilot an online, interactive training and assessment program that can be utilized by legal aid providers to train staff on the technology skills needed to effectively and efficiently serve their clients.				
16053	Innovations and Improvements	Legal Assistance of Western New Yo	New York	\$47,000
Description				
To make a number of enhancements to the LegalServer case management system, focusing on building efficiency of an advocate's workflow. The enhancements to LegalServer will allow for clients to stay connected with their advocate throughout the duration of their case, will allow legal service providers to deliver more holistic legal services to their current clients, and will create efficiencies in the way that advocates handle their cases.				
16054	Innovations and Improvements	Legal Aid Services of Oklahoma, Inc.	Oklahoma	\$135,217
Description				
To improve outcomes for victims by improving workflow at the Family Justice Center by developing the seamless integration of data from Efforts To Outcomes software system into the LawHelpInteractive Connect Interview. Additional online content and videos, accessible later from any internet capable device, will be developed to address concerns of situational stress reducing the ability of a victim to process and retain information about the next court hearing. Spanish translation of all documents and educational materials will allow victims to review the complete set of court documents and educational materials in their native language.				

TIG #	Purpose	Program Name	State	Amount
16055	Replication and Adaptation	Legal Aid Services of Oklahoma, Inc.	Oklahoma	\$221,746
Description				
To develop and implement a statewide online triage program for all Oklahomans seeking civil legal services. This triage program will include partners and services in the Oklahoma justice community, including the state and local bar associations, LSC- funded organizations, court, government, law school clinics, self-help, court and pro bono resources, and other non-profit legal, and non-legal resources, available to low-income Oklahomans.				
16056	Replication and Adaptation	South Carolina Legal Services, Inc.	South Carolina	\$86,245
Description				
To create online classrooms in five areas with video, sample pleadings and documents, and guided interview and document assembly on selected subject matter (modules) with a balanced approach of using internal and external expertise. To address the need to increase Pro Bono and PAI attorney engagement and assist the public, the Project has two goals: 1) provide training for Pro Bono, PAI and new SCLS attorneys, increasing involvement and effectiveness; and 2) provide additional resources for the public including self-represented litigants.				
16057	Replication and Adaptation	South Carolina Legal Services, Inc.	South Carolina	\$122,000
Description				
To develop and implement an information management system that will enhance and improve the effectiveness and efficiency of the delivery of client services. This project will enable advocates to seamlessly store, search, locate and share documents statewide efficiently. Additionally, the information management system will: (a) automate SCLS business processes and workflows (b) improve communication between departments and employees, and (c) improve the productivity of staff by simplifying their access to business systems. The information management system will be developed using Microsoft SharePoint and will be integrated with Legal Server, SCLS' case management system.				
16062	Innovations and Improvements	Legal Services of Northern Virginia, I	Virginia	\$52,000
Description				
To create a Spanish Online Intake and Appointment Reminder system. The system will (1) develop an A2J online application in Spanish that incorporates audio, video and graphics to help applicants apply for services and (2) have SMS text messages and voice messages sent to clients in Spanish reminding them of upcoming office appointments and court hearings.				