

## LSC 2017 TIG CONFERENCE Tentative Agenda

<b>Arrival</b>	<b>Tuesday - January 10, 2017</b>				
<b>8:00am - 5:30 pm</b>	Legal Aid Drupal Hackathon				
<b>4:00 - 6:00 pm</b>	TIG Conference Registration				
<b>5:30 - 7:00 pm</b>	Welcome Gathering and Dinner on Your Own				
<b>Day 1</b>	<b>Wednesday - January 11, 2017</b>				
<b>7:30 - 8:30 am</b>	<i>Breakfast and Registration</i>				
<b>8:30 - 10:00 am</b>	Welcome and Opening Plenary				
<b>10:00 - 10:30 am</b>	<i>Break</i>				
	<b>Web Based Delivery</b>	<b>Data</b>	<b>Intake/Triage</b>	<b>Internal Operations</b>	<b>Advanced IT/Future Tech</b>
<b>10:30 - 11:45 am</b>	<b>Talk to Me: Rise of the Conversational User Interface and What it Means for Legal Services</b>	<b>Florida Outcomes Project 2017 - Using Detailed Outcomes to Analyze and Improve Impact</b>	<b>Triage Second Generation: Online Portals</b>	<b>Texting in Legal Services: What Have We Learned about the Use of SMS</b>	<b>One Side Now - How to Move to the Cloud in 18 Months</b>
<b>12 noon - 1:30 pm</b>	<b>Lunch with LSC President James J. Sandman</b>				
<b>1:45 - 3:00 pm</b>	<b>How NOT to Build a Website: Lessons from ILAO's 2-Year Technology Project</b>	<b>Legal Aid Data Analysis Framework Demonstration</b>	<b>CARPLS Hotline Delivery Model</b>	<b>Getting to the Finish Line? Designing and Implementing a SharePoint Online Site (Knowing that the Best Site is Never Fully Completed)</b>	<b>IT Security for Legal Aid Programs</b>
<b>3:00 - 3:30 pm</b>	<b>Networking Break</b>				
<b>3:30 - 4:45 pm</b>	<b>Preventive Law - Using Storytelling to Engage Clients Early</b>	<b>Solving for Who does What and Where: the Open Referral approach to the resource directory problem</b>	<b>Online Intake, Financial Eligibility Screening, and Electronic Signatures</b>	<b>Ensuring Data Integrity: A Must Do for Legal Aid</b>	<b>Community-led Development for Legal Technology</b>
<b>5:00 - 6:00 pm</b>	<b>Networking and Affinity Groups</b>				
<b>6:30 - 9:30 pm</b>	<b>TIG Conference Reception</b>				

# Day 2

Thursday - January 12, 2017

7:30 - 8:30 am	<b>Breakfast</b>				
7:30 - 8:15 am	<b>Self-Represented Litigation Network Meeting (all are welcome)</b>				
	<b>Web-Based Delivery</b>	<b>Data</b>	<b>Self Represented Litigants</b>	<b>Tech Tools for Advocates</b>	<b>Advanced IT/Future Tech</b>
8:30 - 9:45 am	Statewide Websites: LSC Evaluation Project & Toolkit	Free and Easy to Use Data Analytics Tools	Perceptions of Procedural Fairness: How online systems can build trust and fairness into their processes.	All Aboard with Online Forms: Getting Support from Program Leadership and Adoption by Attorneys	Stop Paying for Your Case Management System and Embrace Community Support
9:45 - 10:00 am	<b>Break</b>				
10:00 - 11:15 am	Statewide Websites: LSC Evaluation Project & Toolkit Part 2	Maps and Apps for Disaster Preparedness and Response	Understanding the Role of Artificial Intelligence/AI and ChatBot Law: It's Here	High Touch, High Tech: Innovative Non-Attorney and Non-Traditional Justice Partnerships Using Technology	Moving to Office 365
11:30 am - 1:00 pm	<b>Lunch</b>				
1:15 - 2:30 pm	If Content is King, Why is Governance Needed?	Lets Talk About Evaluations!	LearnTheLaw.org: "When you know better you do better." — Maya Angelou	Leadership and Technology Transformation (Vets Consortium +)	Launching New Tech Platforms for Expanding Access to Justice: Products and Process
2:30-2:45 pm	<b>Break</b>				
2:45 - 4:00 pm	Make a Video with ShareLawVideo	Using Your Data to Improve Your Projects	Creating an Artful and Meaningful Doc Assembly Experience: Platform Agnostic UX for Forms Projects	Developing an Online Pro Bono Training Database	Business Continuity/Disaster Recovery
4:00 - 4:30 pm	<b>Networking Break</b>				
4:30 - 5:30 pm	<b>RAPID FIRE TECH: Show and Tell of Technology Projects and Ideas</b>				
5:30 - 6:30 pm	<b>NLADA Technology Section Meeting</b>				
7:00 - 9:00 pm	<b>Dinner on Your Own /Affinity Group Dinners</b>				

# Day 3

Friday - January 13, 2017

7:30 - 8:00 am

*Breakfast*

8:00 - 9:15 am

Drupal - DLAW5 and More

LawHelp / probono.net Network  
Session: What's New and  
What's Next for 2017

Case Management System User Groups

9:15 - 9:30 am

*Break*

9:30 - 10:45 am

Planning the Roll-out of Your  
New Technology Project

Closing the Gap: Remote  
Service Delivery in Action!

What Google Tools (Analytics,  
Tag Manager & AdWords) Do for  
Legal Aid

ABA Free Legal Answers:  
building a national online brief  
advice clinic

10:45 - 11:00 am

*Break*

11:00 am - 12:30 pm

Managing Your TIG Effectively and the 2017 TIG Cycle

Affinity Groups

12:30 pm

*TIG Conference Ends!*