

TIG Number	Organization Name	Grantee Contact	Contact Email	Project Description
16001	Legal Services of North Florida, Inc.	Leslie Powell-Boudreaux	Leslie@LSNF.org	Funding of \$130,121 supports implementation of an upgraded VoIP phone system, which utilizes internet services to send and receive calls. North Florida is creating interfaces between its case management system, SharePoint, Office 365/Outlook, and the VoIP system to create a more cohesive system and increase ease of access for clients.
16004	Michigan Advocacy Program	Angela Tripp	trippa@lsscm.org	This \$57,000 grant supports SMS text messaging capacity into the Pika case management system. Functionalities of the system will enable advocates to easily and confidentially communicate with clients via text messaging, with all conversations being secure and recorded in Pika. The system will also schedule automated reminder texts to be sent to clients alerting them to court dates.
16005	Philadelphia Legal Assistance Center	Jonathan Pyle	jpyle@philalegal.org	Philadelphia Legal Assistance Center's \$42,000 grant will create a statewide database of landlord-tenant eviction cases. The project measures outcomes, determines gaps in access to counsel, and identifies priority areas for increased pro bono participation.
16006	Land of Lincoln Legal Assistance Foundation, Inc.	Clarissa Gaff	cgaff@lollaf.org	Funding of \$142,930 supports enhancements to the statewide website that will both tailor content to individual users and leverage usage data to improve user experience and engagement by anticipating what individual users need as they interact with the site.
16007	Iowa Legal Aid	Nick Smithberg	nsmithberg@iowalaw.org	Iowa's project focuses on migrating the program's current online intake interview from the desktop to the cloud version of A2J Author, which will expand access of online applications to mobile device users. Iowa will also offer a Spanish language version of the online application and referral tools.
16009	West Tennessee Legal Services, Inc.	Catherine Clayton	LSAdmin@wtls.org	West Tennessee's \$57,860 in funding will support A2J Author-based online intake. This system accepts applications within WTLS priorities, utilizing the CMS Interview Connector tool for seamless transfer of applicant data from the A2J Interview to the case management system (CMS).
16014	Legal Aid of NorthWest Texas	Maria Thomas-Jones	elliottg@lanwt.org	Funding of \$52,000 will increase access to services by adding an online intake portal in English and Spanish. Northwest Texas is partnering with domestic violence shelters to host kiosks with access to the online portal. The portal is truly mobile so that it can be accessed wirelessly at every branch office, at legal clinics, and community outreach events via any smart device.
16015	Northwest Justice Project	César E. Torres	Cesart@nwjustice.org	Northwest Justice Project received \$83,000 to add functionality to the organization's online intake system, CLEAR online, enabling it to function as a more robust triage system, bringing additional efficiencies for NJP, partner volunteer lawyer programs, and applicants for services. The project also makes CLEAR Online mobile-friendly and brings a Spanish mirror online intake system to serve the significant monolingual Spanish-speaking population of the state.
16017	Statewide Legal Services of Connecticut, Inc.	Janice Chiaretto	jchiaretto@slsct.org	Statewide Legal Services of Connecticut received \$88,178 to make the self-help information and triage systems on the statewide website more functional and accessible to an ever-increasing population of mobile-dependent users. SLSC is creating an innovative website interface that feels and works more naturally on a mobile device.
16019	Community Legal Aid SoCal	Mary Lou Czerner	mczerner@legal-aid.com	Community Legal Aid SoCal received \$94,064 to increase access and efficiency of its clinic by harnessing clients' smartphones and using SMS/MMS and cloud communications service to correspond with clients. Community Legal Aid SoCal is creating an open source web service to send and receive SMS/MMS text messages to and from clients.

16020	Utah Legal Services, Inc.	Craige Harrison	craige@utahlegalservices.org	Utah Legal Services received \$202,000 to build 4-5 robust modules in the LegalServer Case Management System that can use the data already collected to streamline LSC reporting functions, enhance communications with clients, preserve institutional knowledge and improve oversight of case work.
16021	Statewide Legal Services of Connecticut, Inc.	Janice Chiaretto	jchiaretto@slsct.org	The Statewide Legal Services of Connecticut received \$152,000 to modify and scale the Connecticut RePresent game, which helps clients prepare themselves if they are planning to go to court on their own. Additionally, SLSC is using the RePresent platform to create a new game that will educate clients on how to navigate summary process eviction proceedings in housing court.
16023	Montana Legal Services Association	Alison L Paul	apaul@mtlsa.org	This Montana Legal Services Association's \$116,537 grant will allow it to automate Montana wills and estate planning forms for use by pro bono attorneys, paralegals, and legal aid staff and (2) automate an American Indian will form for pro se users in 4 states. The forms will be automated using Hotdocs software.
16025	Central Virginia Legal Aid Society, Inc.	Stephen E Dickinson	steve@cvas.org	Central Virginia Legal Aid Society received \$62,000 to develop an A2J guided interview for bankruptcy applicants to obtain information needed to determine whether bankruptcy is appropriate. The software produces an instruction letter to the applicant explaining the bankruptcy process in general and which bankruptcy is best suited to the applicant.
16026	Coast to Coast Legal Aid of South Florida, Inc.	Corrine E. Lincoln	CLincoln@LegalAid.org	Coast to Coast Legal Aid of South Florida received \$66,379 in funding for development of an appointment and event reminder system that will notify clients of upcoming office appointments, court appearances, and other relevant deadlines through text message integration with LegalServer.
16027	Ohio State Legal Services	Jim Daniels	OSLSA-TIG@oslsa.org	Ohio State Legal Services Association received \$808,000 to maintain LawHelp Interactive (LHI), the national online document assembly platform, used in more than forty states to provide innovative services to clients and self-represented litigants.
16029	Legal Services NYC	Raun J Rasmussen	rrasmussen@ls-nyc.org	Legal Services NYC's grant of \$77,500 allows it to add a new and innovative e-learning component to the current in-person Continuing Legal Education (CLE) curriculum. LSNYC currently has the nation's largest and most comprehensive CLE program.
16032	Idaho Legal Aid Services, Inc.	Bev Allen	bevallen@idaholegalaid.org	Idaho Legal Aid Services received \$80,934 to direct more visitors to legal aid websites and to ensure the information they receive is accurate. Components include enhanced search engine optimization (SEO) and adoption of the Open Referral standard on Drupal-based legal aid websites.
16033	Idaho Legal Aid Services, Inc.	Bev Allen	bevallen@idaholegalaid.org	Funding of \$251,985 allows Idaho Legal Aid Services to ensure that the catalog of over 1,000 A2J Guided Interviews available to the legal aid community are current, easy to use, and accurate. These interviews take complex legal information from legal forms and present it in a straightforward way to self-represented litigants. The project adds new features to the A2J Author tool.
16034	American Samoa Legal Aid	Fainuulelei L.P.F Ala'ilima-Utu	Fautu@aslegalaid.org	American Samoa Legal Aid received \$61,740 for use in The All-Island Access to Legal Aid project, which uses technology to allow residents of the isolated Manu'a Islands in the American Samoa to gain access to legal aid services.
16035	Michigan Advocacy Program	Ann Routt	aroutt@lsscm.org	Michigan Advocacy Program's grant of \$127,000 allows it to create four toolkits to help legal aid organizations evaluate and implement specific technology solutions recommended by the LSC Technology Baselines. The toolkits will help program leaders understand the benefits of specific operations and service delivery technologies.

16039	Ohio State Legal Services	Jim Daniels	OSLSA-TIG@oslsa.org	Ohio State Legal Services (OSLA) received \$46,576 to create automated documents designed specifically for advocate use, using HotDocs and A2J Author for use and distribution through the Law Help Interactive platform. The goal is to automate advocate work, thereby making more efficient use of advocates' time and freeing them up to do higher level work.
16040	Legal Aid of Nebraska	Milo Mumgaard	milo@legalaidofnebraska.org	Legal Aid of Nebraska received \$132,000 to develop a robust and unified intake and triage system in English and Spanish to improve the efficiency and effectiveness of the delivery of civil legal services across the state.
16041	Southern Arizona Legal Aid, Inc.	Anthony L Young	ayoung@sazlegalaid.org	Southern Arizona Legal Aid received \$80,957 to use video conferencing to engage urban attorneys -- both staff and pro bono advocates -- with rural clients and clients who otherwise do not have access to legal aid due to lack of transportation or distance to legal aid offices.
16044	Memphis Area Legal Services, Inc.	Lloyd Calhoun	lcalhoun@malsi.org	Memphis Area Legal Services received \$53,400 to create an online portal allowing intake staff and paralegals to conduct guided interviews with clients, culminating in the provision of legal advice and possibly the dissemination of court forms in specific areas of law. The software is based upon decision-tree analysis and case-based reasoning.
16045	Community Legal Services of Mid-Florida, Inc.	Kimberly Sanchez	kimberlys@clsmf.org	Community Legal Services of Mid-Florida's \$139,200 grant supports the Florida Legal Services Open Referral Initiative, which enables all of Florida's legal services providers to share verified, real-time information about their services in an open and easily-accessible format.
16049	Legal Aid Foundation of Los Angeles	Silvia R. Argueta	sargueta@lafla.org	Legal Aid Foundation of Los Angeles received \$159,695 to develop an online intake and triage system in six languages to provide an additional point of access to its delivery system to better connect with eligible clients. The online intake and triage system is accessible to prospective clients 24/7 days a week and be accessible by smartphone, tablet, and personal computers.
16052	Legal Assistance of Western New York, Inc.	C. Kenneth Perri	kperri@lawny.org	Legal Assistance of Western New York, Inc. received \$114,223 to use the LSC technology baselines to develop and pilot an online, interactive training and assessment program that can be utilized by legal aid providers to effectively train staff on technology.
16053	Legal Assistance of Western New York, Inc.	C. Kenneth Perri	kperri@lawny.org	Legal Assistance of Western New York's \$47,000 grant enables it to enhance to the LegalServer case management system, focusing on building efficiency of an advocate's workflow. The enhancements to LegalServer allow for clients to stay connected with their advocate throughout the duration of their case and create efficiencies in the way that advocates handle their cases.
16054	Legal Aid Services of Oklahoma, Inc.	Margaret Hamlett Shinn	Margaret.Hamlett@laok.org	Legal Aid Services of Oklahoma received \$135,217 to improve outcomes for domestic violence survivors by improving workflow at the Family Justice Center. They will integrate data from the Efforts to Outcomes software system into a LawHelpInteractive Connect interview and create additional online content and videos.
16055	Legal Aid Services of Oklahoma, Inc.	Margaret Hamlett Shinn	Margaret.Hamlett@laok.org	Legal Aid Services of Oklahoma's \$221,746 grant focuses on development of a statewide online triage program for all Oklahomans seeking civil legal services. This triage program includes partners and services in the Oklahoma justice community, including the state and local bar associations, LSC-funded organizations, and more.
16056	South Carolina Legal Services, Inc.	Pat Muller	patmuller@sclegal.org	South Carolina Legal Services received a \$86,245 grant to develop, market, and distribute online classroom training modules for pro bono attorneys, self-represented litigants, legal aid attorneys, and court personnel. The classrooms include videos, sample resources, and automated interviews to help complete forms.

16057	South Carolina Legal Services, Inc.	Pat Muller	patmuller@sclegal.org	South Carolina Legal Services received \$122,000 for the development, in partnership with the University of South Carolina's School of Library and information Science, of an information management system that enhances and improves the effectiveness and efficiency of the delivery of client services.
16062	Legal Services of Northern Virginia, Inc.	Raquel Bonill	rbonilla@lsnv.org	Legal Services of Northern Virginia's \$52,000 grant allows them to create a Spanish Online Intake and Appointment Reminder system. The system develops an A2J online application in Spanish and has SMS text messages and voice messages sent to clients in Spanish reminding them of upcoming office appointments and court hearings.