TIG #	Organization Name	Grantee Contact	Contact Email	State	Project Description
17004	Kansas Legal Services, Inc.	Marilyn Harp	mharp@klsinc.org	KS	Kansas Legal Services is receiving $159,110 to develop five instructional videos to guide self-represented litigants and add a "live-chat" feature within automated legal forms. This feature allows self-represented litigants to receive on-demand support as they complete the form preparation process online.
17005	Northwest Justice Project	César Torres	Cesart@nwjustice.org	WA	Northwest Justice Project is receiving $185,250 to establish an automated document assembly system for nearly 200 state family law firms, working in partnership with the Washington State Office of Civil Legal Aid (OCLA) and the Washington State courts to establish this system.
17007	Pine Tree Legal Assistance, Inc.	Nan Heald	nheald@ptla.org	ME	Pine Tree Legal Assistance is receiving $175,250 to improve the design and content of StateSideLegal.org, the first website in the nation to focus exclusively on veterans' federal legal rights and resources, to continue statesidelegal.org's role as a national clearinghouse resource for the legal needs of veteran and military households by creating new client resources related to discharge upgrade, and to disseminate best practices for veteran medical/legal partnerships, and to improve the overall design and content organization of the website.
17010	Legal Services Vermont	Sam Abel-Palmer	SAbel-Palmer@lawlinevt.org	VT	Legal Services Law Line of Vermont is receiving $145,114 to improve the VTLawHelp.org website by developing functionality that enhances the user experience for disabled individuals and increases access through mobile devices. Improving user accessibility of the Vermont Law Help website through targeted areas identified by LSC's Statewide Website Evaluation as needing improvement. Specifically, making the site fully accessible and 508 compliant; improving access for mobile users; improving navigation; and improving loading speed and text link issues.
17011	Montana Legal Services Association	Alison Paul	apaul@mtlsa.org	MT	Montana Legal Services Association is receiving $221,995 to enhance the program's medical-legal partnership by combining data from electronic health records and legal cases systems to better track client health outcomes and conduct more comprehensive legal screenings. This project is advancing Medical-Legal Partnerships by capturing MLP data in two electronic health record systems; screening for & tracking responses to unmet legal needs in electronic health records; capturing MLP data in legal case management systems; linking electronic health records and case management systems with application program interface (API); exploring machine-learning in the electronic health records.
17013	Montana Legal Services Association	Alison Paul	apaul@mtlsa.org	MT	Montana Legal Services Association is receiving $86,250 to improve the MontanaLawHelp.org website by adding plain language readability and creating style guides to ensure best practices for future online content. This is supporting further development of MontanaLawHelp.org and the LawHelp platform by improving search engine optimization; and developing LawHelp.org tools for sharing content among all 28 state network sites, including model resource templates.

17015	Pine Tree Legal Assistance, Inc.	Nan Heald	nheald@ptla.org	ME	Pine Tree Legal Assistance is receiving $86,000 to improve its statewide legal website to implement the recommendations made in LSC's Ford Foundation-funded evaluation of statewide legal aid websites.
17023	Legal Aid Society of Hawaii	Sergio Alcubilla	Sergio.Alcubilla@legalaidhawaii.org	HI	Legal Aid Society of Hawaii is receiving $102,103 to make legal information on the statewide website available in three different languages to assist the state's growing limited English proficiency client population. This project is improving online accessibility to legal resources, and Legal Aid Society of Hawaii is working with the Hawaii State Judiciary and its Office on Equality and Access (OEAC) to determine the best languages for translation and mirroring websites in three additional languages and expanding the multi-lingual legal information materials on the website.
17025	Legal Services of Northwest Minnesota Corporation	Anne Hoefgen	rruch@lsnmlaw.org	MN	Legal Services of Northwest Minnesota is receiving $153,500 to improve its statewide legal aid website by enhancing the usability of the site and adding resources and text in English, Spanish, Hmong, and Somali. This project is also rebuilding Minnesota's statewide legal information website in Drupal, using a triage system that will guide users to the best referral and/or self-help information given their situation.
17026	Southeast Louisiana Legal Services Corporation	Laura Tuggle	ltuggle@slls.org	LA	Southeast Louisiana Legal Services Corporation is recieiving $68,119 to upgrade LouisianaLawHelp.org to increase the overall usability of the site and make it mobile accessible. The project is overhauling LouisianaLawHelp.org in three phases: a site evaluation phase, a site overhaul and redevelopment phase, and a site outreach and marketing phase.
17027	Southeast Louisiana Legal Services Corporation	Laura Tuggle	ltuggle@slls.org	LA	Southeast Louisiana Legal Services Corporation is receiving $35,000 to develop automated online forms and guides for consumer debt and divorce cases. This project builds on a statewide collaborative effort spearheaded by the Louisiana Consumer Protection Task Force, an initiative of the Access to Justice Program of the Louisiana State Bar Association.
17030	Legal Services of North Florida, Inc.	Leslie Powell-Boudreaux	Leslie@LSNF.org	FL	Legal Services of North Florida is receiving $89,726 to create an e-learning platform and develop a training incubator program to help legal aid lawyers serve their clients more efficiently and effectively. Increasing and improving legal advocate training through technology tools, making better use of web based tools to enhance knowledge retention and engagement.
17032	New Mexico Legal Aid	Lisa Chavez	rosaliec@nmlegalaid.org	NM	New Mexico Legal Aid is receiving $143,478 to create interactive, online tools to assist junior staff, pro bono attorneys, and paralegals in providing fast and effective legal assistance to clients.

17033	Community Legal Services of Mid-Florida, Inc.	Kimberly Sanchez	kimberlys@clsmf.org	FL	Community Legal Services of Mid-Florida is receiving $160,888 to add artificial intelligence to the online client intake process. Any consumer issues that clients are facing are automatically flagged for legal services staff. The ultimate goal is utilizing AI to minimize the time an attorney spends on data-collection and verification activities and maximizing the attorney's time spent with each client on legal issues, thus leveraging technology to close the access to justice gap.
17037	Ohio State Legal Services	Jim Daniels	OSLSA-TIG@oslsa.org	OH	Ohio State Legal Services is receiveing $751,250 to enhance LawHelp Interactive, a website that allows low-income people without access to a lawyer to prepare their own legal forms online. It is also used by pro bono and legal aid attorneys seeking to work more efficiently. Legal aid programs nationwide are able to manage and run their own reports in order to improve their reporting and management capacities.
17039	Nassau/Suffolk Law Services Committee, Inc.	Jeffrey Seigel	jseigel@wnylc.com	NY	Nassau/Suffolk Law Services Committee is receiving $104,250 to improve the LawHelpNY.org website by enhancing navigability and accessibility of resources and referral information, adapting content to better meet the needs of Long Island clients, and improving listings of available resources and referrals.
17040	Volunteer Lawyers Project of the Boston Bar Association	Joanna Allison	JAllison@vlpnet.org	MA	Volunteer Lawyers Project of the Boston Bar Association is receiving $69,250 to develop user-friendly, web-based guided interviews and legal document assembly tools to assist self-represented litigants. The project develops tools to help self-represented persons with appeal and waiver of SSI and SSDI overpayments; to avoid SSI overpayments caused by inadvertent misuse of benefits; and seeks relief from the Department of Revenue with respect to child support arrears, interest, penalties, bank levy, license suspension and other sanctions.
17041	Legal Services of Northern Virginia, Inc.	James Ferguson	jferguson@lsnv.org	VA	Legal Services of Northern Virginia is receiving $97,750 to develop guided interview questions to improve the intake process for its online case management system, providing enhanced access to services for low-income individuals. It also creates a pre-check intake tool using two way SMS text messages in English and Spanish.
17045	West Tennessee Legal Services, Inc.	Catherine Clayton	LSAdmin@wtls.org	TN	West Tennessee Legal Services is receiving $229,191 to enhance the statewide portal, HELP4TN.org, by developing a chatbot that interacts online with users to guide them through the process of finding legal resources and delivers legal forms based on user-provided information.
17046	Legal Services NYC	Raun Rasmussen	rrasmussen@ls-nyc.org	NY	Legal Services NYC is receiving $102,750 to integrate the LawHelp Interactive's document assembly system with JustFix.nyc technology to use in the program's Housing Repair and Harassment clinics. The LHI interview is available in and outside of LSNYC's housing repair and harassment clinic and is coupled with a suite of Justfix.nyc tools such as case history, photo evidence, and checklists that help litigants further navigate the process.

17050	Southwest Virginia Legal Aid Society, Inc.	Larry Harley	mary@svlas.org	VA	Southwest Virginia Legal Aid Society is receiving $115,250 to develop new interactive forms for self-represented litigants on the statewide website, VALegalAid.org. The type of legal forms created are based on local priorities and include input from the Virginia Access to Justice Commission and others in the justice community. Southwest Virginia Legal Aid Society is partnering with the Virginia Poverty Law Center (VPLC) and the University of Richmond law school to develop new content and authorship of interactive pro se forms made available on www.valegalaid.org, the statewide website. Forms selected for authorship are chosen based upon priorities identified by the Virginia Access to Justice Commission and others in the justice community.
17052	Atlanta Legal Aid Society, Inc.	Kristen Verrill	knverrill@atlantalegalaid.org	GA	Atlanta Legal Aid Society is receiving $134,720 to address accessibility and readability issues on the national LawHelp.org legal aid website. The program makes improvements to the website GeorgiaLegalAid.org.
17053	Philadelphia Legal Assistance Center	Jonathan Pyle	jpyle@philalegal.org	PA	Philadelphia Legal Assistance Center is receiving $165,250 to develop a cloud-based application to guide self-represented, low-income bankruptcy clients in filing Chapter 7 claims with limited attorney involvement.
17055	Bay Area Legal Services, Inc.	Richard Woltmann	dwoltmann@bals.org	FL	Bay Area Legal Services is receiving $136,705 to enhance legal aid websites to make them more accessible for disabled clients and to make them more user-friendly on mobile devices, the primary means by which low-income people access the internet. This Project is being developed on the Drupal for Legal Aid (DLaw) template as well as expanding the pool of Drupal based features available to the DLaw community to tailor these websites to their own communities.
17056	Michigan Advocacy Program	Angela Tripp	trippa@lsscm.org	MI	Michigan Advocacy Program is receiving $209,825 to support improvements to A2J Author, a national document assembly platform for clients, which uses plain-language interview questions to help clients complete court forms.